



Sandwell and West Birmingham
NHS Trust

Homeless Patient Pathway

Information and advice for carers and relatives

A list of useful services for help & support

This leaflet contains addresses, telephone numbers and websites for services that may be useful to you.

Housing Support

Emergency beds are available from Washington Court

35-38 Washington Street,
Birmingham, B1 1LB.
Telephone: 0121 226 5832

Rough Sleeper's Team Birmingham

Telephone: 0800 880 7157
Website: <https://www.streetlink.org.uk/>

Homeless Advice and Support available from SIFA Fireside

48-52 Allcock Street, Digbeth, Birmingham, B9 4DY
Telephone: 0121 7661700
Email: housingoptions@sifafireside.co.uk
Open: 9am – 5pm

Birmingham City Council

Telephone: 0121 303 7410
Out of hours telephone: 0121 303 2296
Email: newtownhousingoptions@birmingham.gov.uk

Sandwell Council

Telephone: 0121 368 1166
Out of Hours telephone: 0121 569 6883
Email: Housing_choice@sandwell.gov.uk

St Basil's Hub – Homeless Support for 16-25 Year Olds

Monday – Friday 9am – 5pm except Wednesday 1pm – 5pm
Youth Hub, Heath Mill, B9 4AX
Telephone: 0300 303 0099
Or text – NEEDSTBASILS to 62277

Useful Phone Numbers

Anawim (Women's Refuge)

0121 440 5296

Birmingham Women's Aid (Domestic Violence)

0808 800 0028

Turn2Us – Benefits Advice Line

0808 802 2000

Universal Credit (To make an application)

0800 1448 444

Universal Credit (Ongoing claim)

0800 055 6688

Citizens Advice Line

0344 477 1010

Umbrella (Sexual Health Clinic)

0121 237 5700

Health Xchange (GP for Homeless)

0121 465 3965

Birmingham Irish Association

0121 604 6111

NHS 111 (24 hour Health Advice)

Free from mobiles

CGL (Change, Grow, Live)

(Drugs and Alcohol)

0121 227 5890

Birmingham Healthy Minds

0121 301 2525

Salvation Army

0121 236 6554

Samaritans

116 123

SIFA Fireside

0121 766 1700

Health & Advice

Homeless Health Xchange

William Booth Lane,

Birmingham, B4 6HA

Telephone: 0800 158 3535 /

0121 465 3965

SIFA FIRESIDE (Drop in Centre)

48-52 Allcock St, Birmingham, B9 4DY

Telephone: 0121 766 1700

Shelter's Housing Advice Helpline (Emergency Night shelters and Hostels)

Telephone: 0344 515 1800

Website: www.shelter.org.uk

Community Mental Health Team (CMHT) for Homeless People

Orsborn House, 55 Terrace Road, Handsworth, Birmingham, B19 1BP

Telephone: 0121 301 1640

**Refugee and Migrant Centre
(No Recourse to Public Funds)**

Unit 2, 57 Frederick Street, Jewellery Quarter, Birmingham, B1 3HS

Telephone: 0121 374 0140

Mon, Tue, Thurs, Fri – 9am – 5pm

Wed – Closed

Hope for Justice

(Human Trafficking Service)

Telephone: 0300 008 8000

Email: Info.uk@hopeforjustice.org

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