



Sandwell and West Birmingham NHS Trust Board Committee Chair’s Report

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| Meeting: | Quality Committee | | |
| Chair: | Mike Hallissey & Lorraine Harper | | |
| Dates: | 31 st January 2024 & 28 th February 2024 | | |
| Present: | | 31st January 2024 | 28th February 2024 |
| | Mike Hallissey, Assoc Non-Executive Director (Chair) | Attended | Apologies |
| | Lesley Writtle, Non-Executive Director (Member) | Attended | Attended |
| | Lorraine Harper, Non-Executive Director (Member) | Attended | Attended |
| | Jo Newens, Chief Operating Officer (Member) | Apologies | Apologies |
| | Mark Anderson, Chief Medical Officer (Member) | Attended | Attended |
| | Mel Roberts, Chief Nursing Officer (Member) | Attended | Attended |
| | Dave Baker, Chief Strategy Officer (Member) | Apologies | Apologies |
| | Daren Fradgley, Chief Integration Officer (Member) | Apologies | Attended |
| | Helen Hurst, Director of Midwifery | Attended | Attended |
| | Liam Kennedy, MMUH Delivery Director | Attended | Attended |
| | Dan Conway, Assoc Director of Corporate Governance | Attended | Attended |
| Megan Jarvis, Associate Chief Strategy Director | Attended | Attended | |
| Sarah Carr-Cave, Deputy Chief Nursing Officer | Apologies | Attended | |

* See Reading Room for assurance classification

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| 1. | <p>Quality & Safety (Fundamentals of Care) metrics</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> Metrics around acute care and ED performance remain a concern. There has been a significant increase in number of beds open to mitigate some risk but a critical issue appears to be an increase in Los in medical specialties. There are process issues over RTT and 'pop up' patients and there is a need to deliver a more robust harm review process. | <p>Partial Assurance</p> |
| 2. | <p>Maternity Dashboard</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> There is an IUD where process failures are a factor. There is a rising rate of Csections which is impacting on bed and workforce requirements. Staffing still an issue with a 12% vacancy rate, this is improved but at present no long-term solution is in place. It was agreed to receive an audit of outcomes following a number of significant changes in practice to evaluate changes in outcome. Neonatal review report shows progress. The whole LMNS review is on-going and will impact on the solution to unit issues. Continued mentorship is in place | <p>Partial Assurance</p> |
| 3. | <p>Learning From Deaths and Mortality report</p> <ul style="list-style-type: none"> The backlog of SJRs is being managed and improving. There has been a rise in SHMNI which is in part but not whole accounted for by changes in reporting SDEC activity. Despite an improvement in Sepsis timeliness, mortality remains an issue and may reflect a wider issue in managing the deteriorating patient. | <p>Reasonable Assurance</p> |
| 4. | <p>Clinical Effectiveness Quarterly report</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> Progress is being made though a number of national audits remain unsupported | <p>Reasonable Assurance</p> |
| 5. | <p>Safeguarding Quarterly report</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> There has been development of the team and the first steps are in place. System wide relationships require further development and there remain risks of inconsistent practice | <p>Reasonable Assurance</p> |
| 6. | <p>QIA MMUH Pharmacy</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> QIA supports the immediate recruitment and approval for this should be sought through F&P | <p>Noted</p> |
| 7. | <p>MMUH Update Report</p> <p><u>Chairs opinion:</u></p> <ul style="list-style-type: none"> There remain significant risks in a number of areas with fit being very high on the list. There remain a number of red rated risks without obvious mitigation. | <p>Partial Assurance</p> |
| <p>MMUH bed fit and rightsizing for Winter 2025</p> | | |

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| 8. | Chairs opinion: <ul style="list-style-type: none"> Right sizing for winter 2024/25 remains a concern | Partial Assurance |
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| Positive highlights of note | Matters of concern or key risks to escalate to the Board | Matters presented for information or noting | Actions agreed |
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| <ul style="list-style-type: none"> Positive exit report on the Neonatal Team Review | <ul style="list-style-type: none"> ED performance raises real concerns over the potential for harm Bed fit for MMUH has no confirmed mitigations | <ul style="list-style-type: none"> Progress is being made on Clinical Effectiveness and supporting national audits | <ul style="list-style-type: none"> Receive a paper on mitigation to deliver safe care on the acute pathway. Receive a paper on jumper risk at MMUH once solution approved by MMUHOC |

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| 28th February 2024 |
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| 9. | Quality & Safety (Fundamentals of Care) metrics Chairs opinion: <ul style="list-style-type: none"> Metrics around acute care and ED performance remain a concern. There has been a significant increase in number of beds open to mitigate some risk but a critical issue appears to be an increase in Los in medical specialties. Outflow from ED remains a concern, impacting on wait times. There has been an improvement in readmissions for patients over 65 attributed to changes in frailty care and discharge. | Partial Assurance |
| 10. | Maternity Dashboard Chairs opinion: <ul style="list-style-type: none"> There has been improvement in perinatal in month mortality with only 1 still birth this month although SMR remains higher than peers. Progress continues on compliance with the <27 week pathway and a review of maternal services has been commissioned. Concern remains around in work vacancy due to training requirements of IMG midwives. Progress continues with the neonatal action plan. | Partial Assurance |
| 11. | EDs/Winter Ambition/EAS Updates including ED Dashboard <ul style="list-style-type: none"> EAS and prolonged LoS remain concerns with no signs of improvement. A number of metrics on the EAS performance trajectory have deteriorated. An action plan is in place but is limited by staffing vacancies. Particular concern around space issues impacting on quality of care | Partial Assurance |
| 12. | Complaints, Compliments and PALS Chairs opinion: <ul style="list-style-type: none"> Metrics around complaints remain a concern. A review of process and responses is in progress | Partial Assurance |
| Fundamentals for care | | |

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| 13. | Chairs opinion: <ul style="list-style-type: none"> Progressing with reasonable assurance | Reasonable Assurance | | |
| 14. | Learning from Deaths including Mortality Chairs opinion: <ul style="list-style-type: none"> SHMI remains elevated although better this month. Concerns remain around end of life care with minimal progress on key metrics. Multiple sources of information which need to be brought together for learning to improve quality | Partial Assurance | | |
| 15. | Patient Experience update report Chairs opinion: <ul style="list-style-type: none"> Progress is being made with a clear framework for engagement and delivery | Reasonable Assurance | | |
| 16. | Summerfield Chair's opinion: <ul style="list-style-type: none"> Practice acquisition will help strategic priorities of the Trust, particularly supporting place | Reasonable Assurance | | |
| 17. | MMUH Staffing Assurance Chairs opinion: <ul style="list-style-type: none"> Significant progress on staffing with reasonable assurance around safe staffing for nursing therapies and medics, including for 7 day working | Reasonable Assurance | | |
| 18. | Bed Fit plan inclusive of the 24/25 Winter Plan Chairs opinion: <ul style="list-style-type: none"> Right sizing for winter 2024/25 and MMUH remains a concern, mitigation plans have been presented for expansion of beds at Rowley Regis | Partial Assurance | | |
| 19. | Ready Set Go Assurance (Risk, CSFs, Ops readiness and Clinical Hazards) Chairs opinion: <ul style="list-style-type: none"> Overall bed usage and right sizing transformation schemes remain a concern with limited assurance on pathways to resolution | Partial Assurance | | |
| 20. | Assurance on Milestones, CSFs and risk including interim solution options Chairs opinion: <ul style="list-style-type: none"> The UTC remains a concern which will have considerable potential impact on ED attendances | Partial Assurance | | |
| Positive highlights of note | | Matters of concern or key risks to escalate to the Board | Matters presented for information or noting | Actions agreed |

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| <ul style="list-style-type: none">• The turnaround team for Great Barr GP practice should be commended for their efforts in turning quality and governance processes around | <ul style="list-style-type: none">• ED performance raises real concerns over the potential for harm• LoS raises significant risk for the rightsizing of MMUH | Progress on patient experience | <ul style="list-style-type: none">• Community metrics to be presented in March• Receive paper on improvement plan for complaints April• Receive paper on joining up learning from all sources to improve quality of care in May |
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