

## **Emergency Care Performance**

ED 4-hour performance is compared to the previous month has stayed relatively stable, although we have seen significant improvement compared to the same time last year (78% Dec 2020 vs.69.3% Dec 2019). We are seeing less patients compared to December 2019, however increasing volumes of covid patients has led to resource restrictions.

December Trust ED performance was at 78%, slightly down from the previous month's performance (79%). We saw fewer patients this month than the previous month, but those we saw were of a higher acuity, as evidenced by the increase number of patients treated via majors. Ambulance conveyance also increased this month.

With the configuration of the ED split, there is reduced cubicle capacity to review throughput of activity coming through in the cold stream. Due to increased pressure with flow and limited bed capacity, there have been two 12 hour DTA breaches, and 37 ambulances that waited more than 60 minutes to be offloaded – an increase from 24 in the previous month.

### **Improvement in 30 mins initial assessment**

We continue to see improvements in time to initial assessment, the average for December was 11 mins. compared to 54 mins the previous month.

### **Improvement in seeing patients within 60 mins from arrival.**

62% of patients were seen within 60 minutes, an increase from the previous month (60.7%). The average time to be seen across both sites is at 55 mins.

City monthly SPC charts



Sandwell monthly SPC charts

