

Sandwell and West Birmingham NHS Trust

Board Committee Chair's Report

Meeting:	Quality and Safety Committee	
Chair:	Mike Hallissey	
Date:	28 th September 2022	
Present:	<p>Members:</p> <p>Mike Hallissey, Assoc Non-Executive Director (Chair)</p> <p>Lesley Writtle, Non-Executive Director</p> <p>Jo Newens, Acting Chief Operating Officer</p> <p>Melanie Roberts, Chief Nursing Officer</p> <p>Kam Dhami, Chief Governance Officer</p> <p>Dave Baker, Chief Strategy Officer</p>	<p>In attendance:</p> <p>Helen Hurst, Director of Midwifery</p> <p>Chizo Agwu, Deputy Medical Director</p> <p>Dan Conway, Assoc Director of Corp. Governance</p>

Key points of discussion		
1.	Complaints and PALS Report	
	<p>Chair's opinion: The current backlog of complaints has come down and the plan for resolution was clearly articulated. The need to review triage and identify true complaints appropriately was discussed to align with other organisations.</p>	Reasonable Assurance
2.	welearn Quarterly Report	
	<p>Chair's opinion: The concept of welearn was reviewed and agreed needs to underpin the Fundamentals of care work. The need to link this in to clear strategic objectives was recognised</p>	Reasonable Assurance
3.	Maternity Dashboard and Neonatal Data Report	

	<p>Chair's opinion: The There has been new pressures in the junior O&G workforce in part due to sickness and in part due to short notice changes in HEE trainee numbers. In neonatology, the workforce issues are better following recent change of trainees. Work was described to address the long term position.</p>	<div style="border: 1px solid black; background-color: yellow; padding: 5px; text-align: center;">Reasonable Assurance</div>
4.	<p>Monthly Mortality Review</p> <p>Chair's opinion: Mortality data continues to show a stable position. There is good evidenced of Medical Examiner review of cases but a significant backlog of Structured Judgement reviews. Three cases reported top CAPROM showed significant care issues from which learning is required.</p>	<div style="border: 1px solid black; background-color: yellow; padding: 5px; text-align: center;">Reasonable Assurance</div>
6.	<p>Mental Health Update</p> <p>Chair's opinion: The gap in Mental health support was reported and the start of mitigating those with engagement of a Lead. Access to beds for all age groups remains a concern with long stays in ED and paediatric areas.</p>	<div style="border: 1px solid black; background-color: orange; padding: 5px; text-align: center;">Partial Assurance</div>
7.	<p>Board level metrics</p> <p>Chair's opinion: Friends and family test is noted to be ranked low as was 62 day cancer pathway. RTT was rated as good in a national comparison.</p>	<div style="border: 1px solid black; background-color: yellow; padding: 5px; text-align: center;">Reasonable Assurance</div>
8.	<p>Gold update on COVID-19</p> <p>Chair's opinion: Numbers are on the rise. No major concerns at present but concerns over an Autumn surge combined with flu.</p>	<div style="border: 1px solid black; background-color: orange; padding: 5px; text-align: center;">Partial Assurance</div>
<p>Positive highlights of note</p> <ul style="list-style-type: none"> Stable Mortality figures and improving complaints backlog. 		
<p>Have any of the reports/discussions today impacted the Q&S risk included in the BAF?</p> <ul style="list-style-type: none"> No 		
<p>Matters of concern or key risks to escalate to the Board</p> <ul style="list-style-type: none"> Support for care of Mental Health patients remains a concern Medicines management 		
<p>Matters presented for information or noting:</p>		

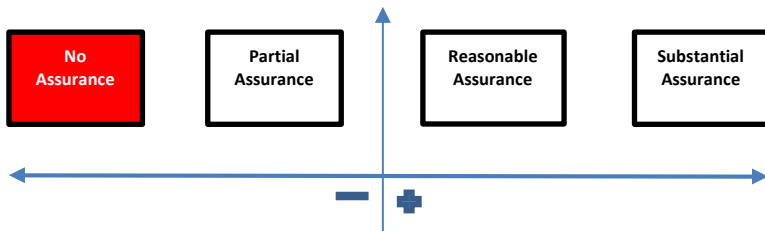
- Board level metrics and IQPR exceptions

Decisions made:

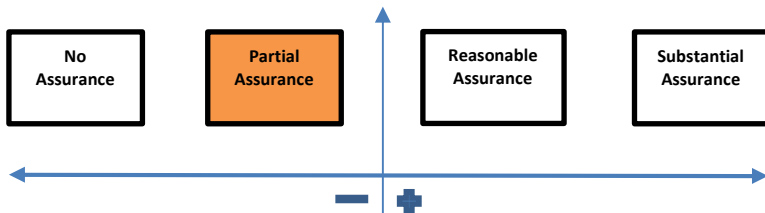
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Actions agreed:

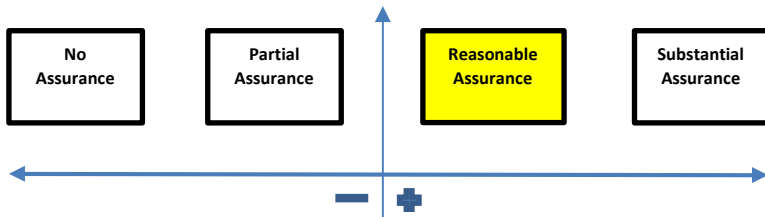
Assurance classification



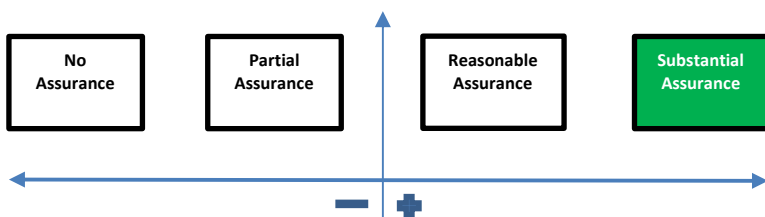
Management cannot clearly articulate the matter or issue; something has arisen at Committee for which there is little or no awareness and no action being taken to address the matter; there are a significant number of risks associated where it is not clear what is being done to control, manage or mitigate them; and the level of risk is increasing.



There is partial clarity on the matter to be addressed; some progress has been made but there remain a number of outstanding actions or progress against any plans so will not be delivered within agreed timescales; independent or external assurance shows areas of concern; there are increasing risks that are only partially controlled, mitigated or managed.



There is evidence of a good understanding of the matter or issue to be addressed; there are plans in place and these are being delivered against agreed timescales; those that are not yet delivered are well understood and it is clear what actions are being taken to control, manage or mitigate any risks; where required there is evidence of independent or external assurance.



There is evidence of a clear understanding of the matter or issue to be addressed; there is evidence of independent or external assurance; there are plans in place and these are being actively delivered and there is triangulation from other sources (e.g. patient or staff feedback)