Sandwell and West Birmingham

NHS

NHS Trust





## Sandwell and West Birmingham NHS Trust

## **Board Committee Chair's Report**

| Meeting: | People Committee  |                                 |                               |
|----------|---|---------------------------------|-------------------------------|
| Chair:   | Lesley Writtle  |                                 |                               |
| Dates:   | 27 <sup>th</sup> September 2023 and 25 <sup>th</sup> October 2023 |                                 |                               |
| Present: | Name  | 27 <sup>th</sup> September 2023 | 25 <sup>th</sup> October 2023 |
|          | Lesley Writtle, Non-Executive Director (Chair)                    | Attended                        | Attended                      |
|          | Jo Wass, Assoc- Non-Executive Director (Member)                   | Attended                        | Attended                      |
|          | Mark Anderson, Chief Medical Officer (Member)                     | Attended                        | Attended                      |
|          | James Fleet, Interim Chief People Officer (Member)                |                                 | Attended                      |
|          | Mel Roberts, Chief Nursing Officer (Member)                       | Attended                        | Attended                      |
|          | Daren Fradgley, Managing Director/Deputy CEO Core Org (Member)    | Attended                        | Apologies                     |
|          | Simon Sheppard, Director of Operational Finance (Member)          | Apologies                       | Attended                      |
|          | James Severs, Chief AHP & Healthcare Scientist (Member)           | Attended                        | Apologies                     |
|          | Jo Newens, Chief Operating Officer (Member)                       | Attended                        | Attended                      |
|          | Meagan Fernandes, Deputy Chief People Officer                     | Attended                        | Attended                      |
|          | Chilufya Dawo, Head of Internal Communications                    | Attended                        | Apologies                     |
|          | Dan Conway, Assoc Director of Corporate Governance                | Attended                        | Attended                      |
|          | Val Taylor, Assoc- Non-Executive Director                         | Attended                        | Attended                      |

| 1. | Finance update on 23/24 Plans, incl. CIP and workforce  |                         |
|----|---|-------------------------|
|    | <ul> <li>Chair's opinion:</li> <li>Comprehensive report received , same report to finance committee, performance to date better than expected. Consistent and reliable reporting in place. Still carrying significant vacancies 800 + related challenge with Bank and Agency</li> </ul>   | Reasonable<br>Assurance |
| 2. | National, Regional and Local ICS Updates  |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Update on work in ICS, looking at joined up work across Black Country where possible. : same provider for staff survey, alignment on on call rates, policy development.</li> </ul>   | Noted                   |
| 3. | Update on MMUH OD Plan  |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Work progressing as plan focussing on priority areas, risks mainly aligned to capacity of the team which is growing and impact of industrial action</li> </ul>   | Partial<br>Assurance    |
| 4. | Update on MMUH Management of Change   |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Management of change has commenced as plan however some challenges due to capacity of staff side to support process, should not unde estimate scale of work to be done and again impact of industrial action</li> </ul>  | Partial<br>Assurance    |
| 5. | Equality Reports : WRES, WDES and Gender Pay Gap  |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Report received , lots of information that needs analysis and focus to draw out important facts , noted and asked to be re submitted when key areas of focus agreed</li> </ul>   | Noted                   |
| 6. | NHS Staff Survey Results and forward plans  |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Organisation using new provider, comms plan in place, some concern that we have not capitalised on using our good news work to promote staff to complete. This will be monitored at all POD meetings over next 3 months</li> </ul>   | Partial<br>Assurance    |
| 7. | e-rostering Report  |                         |
|    | <ul> <li>Chair's opinion:</li> <li>Committee updated on progress, 400 teams now transferred to the system and phase 1 complete. Challenges in staff becoming familiar with system and other systems running in the background. Phase 2 commencing some concerns and risk around workforce to deliver change which will be complex over the next year</li> </ul> | Reasonable<br>Assurance |
|    | POD Metrics   |                         |

| 8.  | <ul> <li><u>Chair's opinion:</u></li> <li>•</li> </ul> |   |   |                | Noted |  |
|-----|--|---|---|----------------|-------|--|
| Pos | sitive highlights of note                              | Matters of concern or key risks to escalate to the Board  | Matters presented for information or noting | Actions agreed |       |  |
| •   | Successful rollout out of phase 1 e rostering          | Capacity to deliver MOC and OD<br>work linked to industrial action<br>impact and capacity of staff side to<br>support | •   | •              |       |  |

| 25 <sup>th</sup> | <sup>1</sup> October 2023  |                         |  |
|------------------|--|-------------------------|--|
| 9.               | Workforce Optimisation Report  |                         |  |
|                  | <ul> <li>Chair's opinion:</li> <li>Comprehensive report received that aligns with reporting to Finance committee. Pressures coming from cost of industrial action, need to recruit more rapidly to substantive vacancies rather than using agency and bank. The work undertaken with Groups is proving useful in tracking posts both this year and for planning 2024/25. However substantive staff not increasing quickly enough. Reporting excellent progression on key areas a risk</li> </ul> | Reasonable<br>Assurance |  |
| 10.              | People Committee Metrics & Board Level Metrics   |                         |  |
|                  | <ul> <li>Chair's opinion:</li> <li>Good quality reporting , now needs honing down and focusing on key actions for improvement.</li> <li>Problem areas : sickness, mandatory training, Improvement in Turnover and time to hire.</li> </ul>   | Reasonable<br>Assurance |  |
| 11.              | 1. Update on Flu Vaccination Programme   |                         |  |
|                  | <ul> <li>Chair's opinion:</li> <li>Campaign commenced the beginning of October progress slow Flu vaccine uptake 6.7% and Covid vaccination 5.2%. Requested work to provide clinical teams with sickness related to Flu from last year to motivate leaders to encourage staff with uptake of vaccine.</li> </ul>  | Partial<br>Assurance    |  |
| 12.              | Management of Change and Organisational Development combined delivery against transformational schemes (including Key risks and mitigations)   |                         |  |
|                  | <ul> <li>Chair's opinion:</li> <li>POD updated on progress against plan, there are key risks related to operational capacity of teams to engage and a significant risk due to current staff side capacity and relations. Taking stock will be important especially as we approach pressures of winter.</li> </ul>  | Partial<br>Assurance    |  |
| 13.              | Stage 3 MMUH posts for 23/24 recruitment   |                         |  |
|                  | <ul> <li>Chair's opinion:</li> <li>POD were asked to support a paper on the next stage of recruitment for MMUH. The paper will be considered at MMUH and finance committee. Stage 3 relates to 64 posts. The committee were in support in principle : supporting the model of delivery and in anticipation of completed QIAs . However they felt that due to the</li> </ul>  | Partial<br>Assurance    |  |

|     | Trusts financial position Finance comr<br>reduction in the future.   | nittee must scrutinise decision, POD also asked a  | are all the posts new and is there an element of d | ouble running they may see a   |
|-----|--|--|--|--|
| 14. | Leadership Framework (Incl. values and behaviours implementation)  |  |  |  |
|     | <ul> <li>Chair's opinion:</li> <li>Update provided on rollout of program</li> </ul>  | mme, POD requested that certain groups are tar   | geted that have a lower take up of places          | Noted  |
| 15. | Estates Report   |  |  | · · · · · ·  |
|     | <ul> <li>Chair's opinion:</li> <li>Update provided on the estates programme of work with particular focus on staff experience : staff rest rooms that linked to matters raised in staff survey. We also heard about the estates strategy and MMUH readiness</li> </ul> |  |  |  |
| 16. | Mandatory Training   |  |  |  |
|     | <ul> <li>Chair's opinion:</li> <li>The report received required more work on accurate figures and a definitive way forward to approach mandatory training for the future this is urgent and will be needed in the next 2 months</li> </ul>                             |  |  |  |
| Pos | itive highlights of note   | Matters of concern or key risks to escalate to the Board   | Matters presented for information or noting        | Actions agreed   |
| •   | Revised approach to POD meetings ,<br>Alternating one month focus on business<br>and performance next month focus on<br>working with a Clinical Group and staff<br>story.  | <ul> <li>Under the 'Management of Change<br/>and Organisational Development<br/>combined delivery against<br/>transformational schemes (including<br/>ley risks and mitigations)' item (9) as<br/>Chair of the People Committee, I am<br/>escalating to the Board a risk that<br/>was raised which could impact the<br/>MMUH organisational change<br/>programme. Specifically, the Trust is<br/>not currently able to engage and<br/>consult with all trade union<br/>organisations, through a co-<br/>ordinated staff-side function. This</li> </ul> | Leadership Framework progress                      | <ul> <li>POD has agreed prioritisation of its<br/>work programme to focus on the<br/>following four areas in line with the<br/>CEOs focussed approach:</li> <li>Staff Engagement and Satisfaction<br/>Sickness and absence</li> <li>EDI priorities</li> <li>Recruitment and Retention</li> </ul> |

| unions, in addition to the staff side  |  |
|--|--|
| organisations.                         |  |
| Staff Sickness and Wellbeing           |  |
| Capacity and capability to lead on key |  |
| issues                                 |  |