

Report Title	Board Level Metrics – October 2021		
Sponsoring Executive	Dave Baker, Director of Partnerships and Innovation		
Report Author	Matthew Maguire, Associate Director of Performance and Strategic Insight		
Meeting	Trust Board	Date	2 nd December 2021

1. Suggested discussion points *[two or three issues you consider the Board should focus on]*

The Board Level metrics provide part of the internal assurance framework for the “patient” strategic objective whilst also covering key metrics within the “people” strategic objective.

Trust Board is asked to:

1. Note progress against the Board Level metrics;
2. Note developmental progress against those metrics that are under construction.

Trust Board is asked to note that we are still not making submission of Mixed Sex Accommodation (MSA) breaches; the COO is working on a plan to collect the information by January.

Trust Board is asked to note our Friends and Family indicators which have been systemically poor in % responded and % recommendation for over 18 months.

Trust Board may also wish to note the performance improvement of Cancer 2-week waits and 2 week breast symptomatic are now meeting the national targets of 93%.

For Noting - HSMR and SHMI national indicators are late being produced nationally.

2. Alignment to our Vision *[indicate with an ‘X’ which Strategic Objective this paper supports]*

Our Patients		Our People		Our Population	
To be good or outstanding in everything that we do	x	To cultivate and sustain happy, productive and engaged staff	x	To work seamlessly with our partners to improve lives	

3. Previous consideration *[where has this paper been previously discussed?]*

--

4. Recommendation(s)

The Quality and Safety Committee is asked to:

- | | |
|-----------|--------------------------------------|
| a. | DISCUSS the areas highlighted |
| b. | NOTE the areas of improvement |
| c. | |

5. Impact *[indicate with an ‘X’ which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register					
Board Assurance Framework					
Equality Impact Assessment	Is this required?	Y	N	If ‘Y’ date completed	

SANDWELL AND WEST BIRMINGHAM NHS TRUST

Report to Trust Board: 2nd December 2021

Board Level Metrics - Trust Board

1 Introduction

1.1 The Board Level Metrics were introduced in August. We continue to develop those metrics that are not complete and refine those that are so that we use the best possible graph and use the most appropriate targets.

2 Developments

2.1 It has been agreed to remove MRSA bacteraemia from the board level metrics (it will continue to be monitored on IQPR) as it is too rare to be meaning fully shown as an SPC chart, as we have only had 2 instances in the last 2 years.

2.2 It has been approved to replace MRSA bacteraemia with both the elective and emergency MRSA screening rates this will be available on the next month's metrics.

2.3 We are on track to amend the NRLS Patient Safety incidents Moderate Harm & Above and this will be available next month calculated from the incident date rather than reported date.

2.4 The Perfect Ward supplier has been in touch with the Chief Nurse and provided some analysis regarding Perfect Ward, this will be looked at to see how best to include this in the board level metrics.

2.5 PROMS are being investigated with clinical effectiveness into what is the best way in which to display this data.

2.6 We now have the PULSE data to show staff engagement; we are now investigating with the communication team how to link this with the national survey data to allow us to show staff engagement data over time.

3 Inequalities

a. The H2 Operational guidance sets out that all Board Level Metrics also show variation by ethnicity and by deprivation levels. We have the data to do this and are liaising with the ICS leadership team about the options. Our current plan is to add two pages to the Board level metrics, one for Ethnicity and one for Social Deprivation.

b. Q&S Committee has asked that we propose formula that would alert based on variation for either Ethnicity and / or Social Deprivation; this work is ongoing.

5 Decisions

a. The Trust Board is asked to:

- DISCUSS the areas highlighted
- NOTE the areas of improvement

Matthew Maguire – Associate Director of Performance and Insight
25/11/2021