

REPORT TITLE:	Board Level Metrics for Population		
SPONSORING EXECUTIVE:	Daren Fradgley, Chief Integration Officer		
REPORT AUTHOR:	Daren Fradgley, Chief Integration Officer Tammy Davies, Group Director PCCT		
MEETING:	Public Trust Board	DATE:	6 th July 2022

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on in discussion]*

Each member of the Executive Team has personally provided their own commentary to the area for which they are the lead within the Population Strategic Objective.

This adds a further strengthening the ownership and accountability where improvements are required in the main IQPR Report.

2. Alignment to our Vision *[indicate with an 'X' which Strategic Objective[s] this paper supports]*

OUR PATIENTS	OUR PEOPLE	OUR POPULATION	
To be good or outstanding in everything that we do	To cultivate and sustain happy, productive and engaged staff	To work seamlessly with our partners to improve lives	X

3. Previous consideration *[at which meeting[s] has this paper/matter been previously discussed?]*

The metrics and associated data have been considered in the Integration Committee

4. Recommendation(s)

The Public Trust Board is asked to:

- a. **RECEIVE** and note the report for assurance

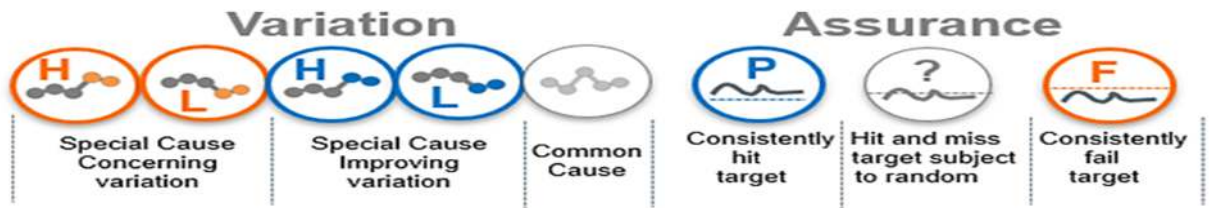
5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and, where shown, elaborate in the paper]*

Board Assurance Framework Risk 01		Deliver safe, high-quality care.				
Board Assurance Framework Risk 02		Make best strategic use of its resources				
Board Assurance Framework Risk 03		Deliver the MMUH benefits case				
Board Assurance Framework Risk 04		Recruit, retain, train, and develop an engaged and effective workforce				
Board Assurance Framework Risk 05	X	Deliver on its ambitions as an integrated care organisation				
Corporate Risk Register [Safeguard Risk Nos]						
Equality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed

SANDWELL AND WEST BIRMINGHAM NHS TRUST

Report to the Public Trust Board on 6th July 2022

Board Level Metrics for Population

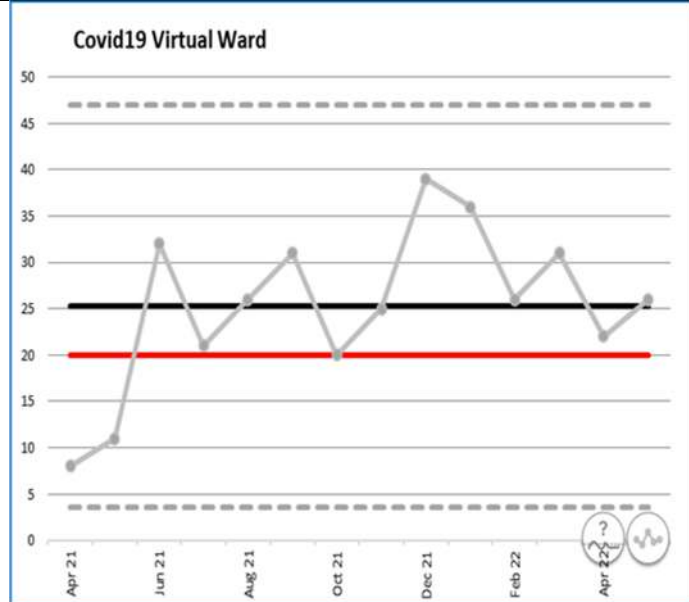


CQC Domain	N/a																																																																																										
Trust Strategic Objective	Our Population																																																																																										
Executive Lead(s): Daren Fradgley, Chief Integration Officer Rachel Barlow, Chief Development Officer																																																																																											
<p>Urgent Community Response 2 hour (UCR2)</p> <p>Performance in this area continues to remain challenging given the volumes remain low as the new systems have yet to come online.</p> <p>The Place Based Partnerships have substantial plans over the next 9 months not only to build on the number of patients having access to this new service combined with a realignment of the teams to support delivery.</p> <p>Of patients seen by this team, 86% remain in their own home, 4% are stepped up into a community bed and 10% require hospital admission</p>	<p style="text-align: center;">2 Hour Community Response</p>																																																																																										
<p>Avoided Admissions by early intervention</p> <p>Whilst the amount of activity delivered in this area continues to show strong performance the main area of focus is in two key areas, increasing the volume of UCR2 as noted above and bringing the Care Navigation Centre online to start to address the increased urgent care activity.</p>	<p style="text-align: center;">Referrals for Admission Avoidance</p> <table border="1"> <thead> <tr> <th></th> <th>Apr-21</th> <th>May-21</th> <th>Jun-21</th> <th>Jul-21</th> <th>Aug-21</th> <th>Sep-21</th> <th>Oct-21</th> <th>Nov-21</th> <th>Dec-21</th> <th>Jan-22</th> <th>Feb-22</th> <th>Mar-22</th> <th>Apr-22</th> <th>May-22</th> </tr> </thead> <tbody> <tr> <td>Covid VW</td> <td></td> <td></td> <td>1</td> <td>27</td> <td>18</td> <td>16</td> <td>19</td> <td>15</td> <td>23</td> <td>30</td> <td>17</td> <td>34</td> <td>23</td> <td>29</td> </tr> <tr> <td>Palliative Care Urgent Response</td> <td>161</td> <td>183</td> <td>213</td> <td>192</td> <td>201</td> <td>155</td> <td>177</td> <td>135</td> <td>186</td> <td>161</td> <td>158</td> <td>192</td> <td>181</td> <td>159</td> </tr> <tr> <td>Epicentre High</td> <td></td> <td></td> <td>4</td> <td>21</td> <td>29</td> <td>23</td> <td>26</td> <td>23</td> <td>24</td> <td>26</td> <td>10</td> <td>9</td> <td>12</td> <td>11</td> </tr> <tr> <td>UCR</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>14</td> <td>214</td> <td>124</td> <td>138</td> <td>138</td> <td>100</td> <td>125</td> <td>157</td> <td>134</td> </tr> <tr> <td>Admission Avoidance</td> <td>509</td> <td>530</td> <td>568</td> <td>586</td> <td>568</td> <td>508</td> <td>348</td> <td>441</td> <td>398</td> <td>477</td> <td>411</td> <td>497</td> <td>469</td> <td>485</td> </tr> </tbody> </table>		Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Covid VW			1	27	18	16	19	15	23	30	17	34	23	29	Palliative Care Urgent Response	161	183	213	192	201	155	177	135	186	161	158	192	181	159	Epicentre High			4	21	29	23	26	23	24	26	10	9	12	11	UCR						14	214	124	138	138	100	125	157	134	Admission Avoidance	509	530	568	586	568	508	348	441	398	477	411	497	469	485
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Covid – Virtual Ward Referrals

Activity in this area remains variable based on the prevalence of Covid 19 in the community and the virtual support required.

The Trust has now submitted the plans for the 164 virtual ward beds across both Sandwell and Ladywood and Perry Barr and these services will come online in a phase manner over the next 9 months. This standard only looks at one domain of this activity and will now be recommended for removal and replaced with a total Virtual ward measure.



As discussed in last months board, these measures were designed to be transitional as the new programmes of work come online in the Place Based Partnerships. The measures don't reflect the scope of work or improvements that are underway.

The population measures are being realigned to the areas of focus and to fit with the wider board level metrics. At the time of writing a revised proposal was being consider by the Executive and subject to agreement the Board will be updated with a timeline for publication.