

Colorectal Specialist Nursing Service

Information and advice for patients

Colorectal Department

What is the service?

Colorectal Nursing Service

What does the service offer?

How can I access the service?

Our service is for patients with a bowel condition, requiring stoma formation, bowel resection and management of enterocutaneous fistulae (abnormal connections between the bowel and surface of the skin). We also offer a support service for anybody with a diagnosis, or with a suspected cancer of the bowel, who have been referred to us by another health professional or by self referral for advice and support.

We are able to offer information, clinical and psychological support for both you and your family as we know this could be a difficult and upsetting time. We work within the multidisciplinary teams, together with the consultants, doctors and other nurses involved with your care, and we liaise with your GP.

We Provide information and support:

- When a diagnosis is given to the patient and family
- On any investigations
- About forthcoming surgery and other treatments available
- Refer to another team member or outside agencies
- On local support groups, relevant websites and charities
- About practical help when going home
- Stoma care

Who is it run by? – Meet the team

Sara Connor - Lead Colorectal Clinical Nurse Specialist

Mandie Ballentine - Colorectal Clinical Nurse Specialist

Jodie Pedley - Colorectal Clinical Nurse Specialist

Joelle La'Caille - Colorectal Clinical Nurse Specialist

Annette Gibbons - Colorectal Support Nurse

Robert Toovey - Stoma Care Nurse

Natalie Hickman - Stoma Care Assistant

Janet Blastock - Stoma Care Assistant

Jayne Lockley - Colorectal Nursing Service Secretary

Kerry O'Brien - Cancer Care Navigator

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Specialist Nurse/Keyworker Contact Details

Your Colorectal Specialist Nurse is sometimes referred to as a Key Worker

We all appreciate that this is a very worrying time for you and your family and you may experience a wide range of emotions. Often you will come away from a clinical appointment and not remember everything that you were told. Your specialist nurse is available to help support you and your family by giving you written information and the opportunity to discuss the treatment plan either by telephone or in person.

The Colorectal Nurses work Monday-Friday 8:00 am - 4:00 pm and can be contacted on 0121 507 3376, please leave a message on our answerphone if we are not available and we will endeavour to return your call within 24 hours.

Your Specialist Nurse/Key worker is:

She will be your specialist nurse/key worker responsible for co-ordinating your care. However any of the colorectal specialist nurses will be happy to help you at any time.

The Multi Disciplinary Team (MDT) for Colorectal Cancer

Diagnosing and treating colorectal conditions and cancer requires a team of experts. This team is called a Multi-Disciplinary Team (MDT). The team is made up of people who are cancer experts - colorectal consultant surgeons, radiologists, pathologists, consultant clinical oncologists, and clinical nurse specialists (CNS).

Once all your investigations have been carried out, the team discuss the results in the MDT meeting which is held once a week on a Thursday morning (you and your family do not need to attend this).

A treatment plan is discussed and this will be explained at your next outpatient appointment. You may have already been seen in clinic and been given your results, in which case one of the Clinical Nurse Specialists will update you after the meeting and arrange further appointments that may be required

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Further Contact Details

Our Secretary - Jayne Lockley

0121 507 2652

Colorectal Surgeons

Mr A Torrance Secretary

Lisa Carter - 0121 507 3149

Mr R Peravali Secretary

Elizabeth Kirk - 0121 507 3133

Mr H Joy Secretary

Wendy Blackford - 0121 507 3393

Mr V Thumbé Secretary

Jane Jones - 0121 507 3459

Mr Rout Secretary

Elizabeth Kirk - 0121 507 3133

Mr C Thompson

Jayne Vaughan - 0121 507 3394

Mr A George

Lesley Jordan - 0121 507 3226

Further information

Cancer Research

www.cancerresearchuk.org

Macmillian

www.macmillian.org.uk

Beating Bowel Cancer

www.beatingbowelcancer.org

Bowel Cancer UK

www.bowelcanceruk.org.uk

For more information about our hospitals and services please see our website

www.swbh.nhs.uk, follow us on Twitter @SWBHnhs and like us on Facebook

www.facebook.com/SWBHnhs.

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