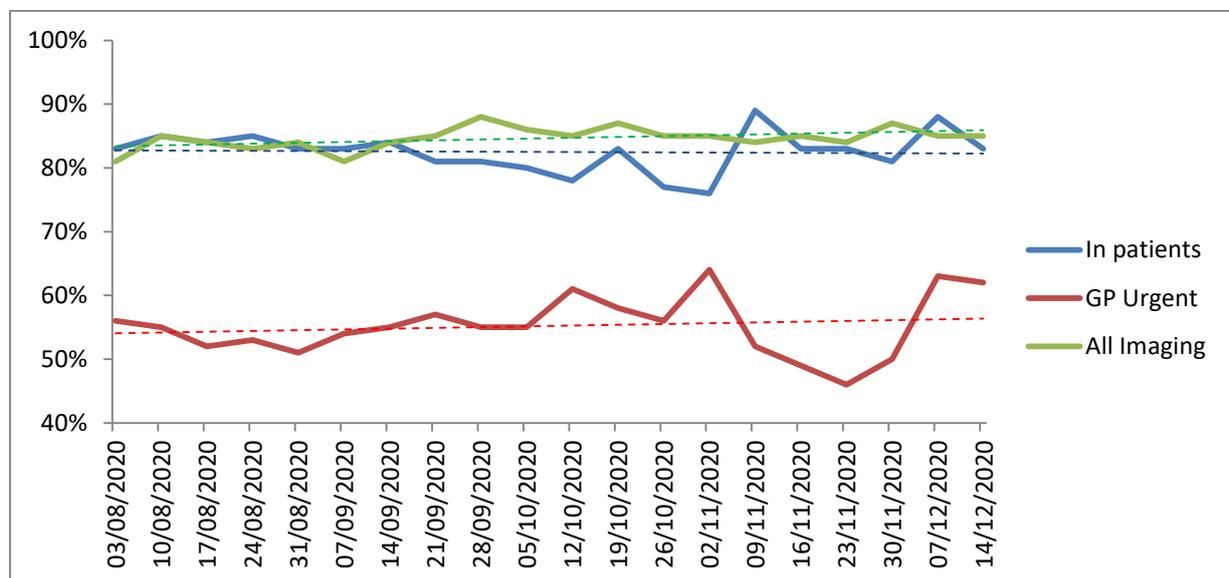


Trust Board Update re Imaging Performance

30/12/2020

September to December performance to date:

	In patients (Target 90%)	GP Urgent (Target 90%)	All other Imaging (Target 95%)
07/09/2020	83%	54%	81%
14/09/2020	84%	55%	84%
21/09/2020	81%	57%	85%
28/09/2020	81%	55%	88%
05/10/2020	80%	55%	86%
12/10/2020	78%	61%	85%
19/10/2020	83%	58%	87%
26/10/2020	77%	56%	85%
02/11/2020	76%	64%	85%
09/11/2020	89%	52%	84%
16/11/2020	83%	49%	85%
23/11/2020	83%	46%	84%
30/11/2020	81%	50%	87%
07/12/2020	88%	63%	85%
14/12/2020	83%	62%	85%



Performance continues to be fairly consistent as the teams balance Covid19 demands and routine diagnostic activity.

Whilst there are peaks and troughs in weekly performance, overall trend shows a slow rise in performance across all KPIs.

Changes to booking processes continue to be challenge for the Patient Access Team and a focussed weekly meeting with representatives from both Imaging and Patient Access will map what is required to improve performance.

In addition Imaging and Medicine continue to work together to improve both IP and ED pathways enlisting the support of the Improvement Team in mapping patient journeys and highlighting areas for development.