

Report Title	NHS Regulatory Undertakings – monthly status update		
Sponsoring Executive	David Carruthers, Medical Director (Acting Chief Executive)		
Report Author	David Carruthers		
Meeting	Trust Board (Public)	Date	3rd December 2020

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

Agency controls are back with the Chief operating officer/acting CEO to gain better grip. Agency costs are increasing again as sickness rises but change in bank rates and a suggestion of falling community infection rates and admissions will hopefully lead to an improved situation. Still needing to continue with 2 admitting streams through ED, which coupled with our busiest admitting period has had a negative impact on ED waiting times.

ED attendances are closely monitored but are still lower than corresponding months last year. There are an increase number of red admissions and reduced flow into in-patient beds unfortunately continues, particularly on the Sandwell site. Nosocomial infection leading to ward closures is contributing to the challenge.

2. Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan		Public Health Plan		People Plan & Education Plan	
Quality Plan	X	Research and Development		Estates Plan	
Financial Plan	X	Digital Plan		Other <i>[specify in the paper]</i>	X

3. Previous consideration *[where has this paper been previously discussed?]*

Monthly report to Board

4. Recommendation(s)

The Trust Board is asked to:

- a. **DISCUSS** any impacts being seen from new agency controls
- b. **CONSIDER** ED improvements and further approach to 'restoration' during Q2

5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register		n/a				
Board Assurance Framework		n/a				
Equality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed

SANDWELL AND WEST BIRMINGHAM NHS TRUST

NHS Improvement Undertakings Report: a monthly report to the Trust Board for information

Requirement	Last month's update	This month's update
<p>Operational Performance issues Breach of A&E 4 hour waiting time since June 2016.</p>	<p>Some difficult days with high numbers of attendances with sick patients and limited bed availability both in Trust and ICU. Changes in bed capacity being undertaken with loss of lilac flow and cancellation of some orthopaedic surgery temporarily.</p>	<p>November has seen peak in admissions and ED attendance, compounded by 'intelligent diverts' of ambulances from neighbouring trusts with longer ambulance waits. Patient flow disrupted in the hospital with infection outbreaks and high pressure on ICU and NIV units</p>
<p>Emergency Care The Trust will take all reasonable steps to recover operational performance to meet its projected performance and achieve sustainable compliance with the 4 hour A&E standard in line with the Trust trajectory delivery 90% by September 2018 and 95% by March 2019.</p>		
<p>Financial Issues In 2016/7 the Trust reported a deficit (exc STF) of -£17.2m against a planned deficit of -£4.7m (the Trusts underlying deficit was -£26m).</p>		<p>See board report</p>
<p>Agency Spend The Trust delivered a significant reduction in its agency spend from spend of £23.3m in 2016/17 to £15.8m in 2017/18. However, this was still above the agency ceiling of £11m.</p>	<p>Agency spend is being closely monitored with clear escalation process for requests not already agreed</p>	<p>Monitoring of agency and agreement back with COO/acting CEO. Enhanced bank rates now in line with other organisations for the next few weeks should see better fill of shifts so reducing agency spend</p>
<p>Quality Improvement The Trust will ensure the improvement plan to address the recommendations</p>	<p>SI review process for moderate harm cases and those requiring an SI progressing well.</p>	<p>Need to review timelines for delivery on the improvements plan</p>

Requirement	Last month's update	This month's update
from the serious incident and Patient Safety review is implemented and delivered by a date to be agreed with NHS improvement.		
Programme Management The Trust will implement sufficient programme management and governance arrangements to enable delivery of these undertakings.	As left.	No change
Other Partner Stakeholders The Trust will co-operate and work with any partner stakeholders who may be appointed by NHS improvement to assist the Trust with delivery of the Quality improvement Plan, Joint A&E improvement plan and the improvement of its finances and the quality of care the Trust provides.	Ongoing contribution to CRG of STP to look at opportunities for collaboration across the acute Trusts	ICS/ICP planning and working with stakeholders in respect of acute care collaboration.

David Carruthers
 Medical Director (Acting Chief Executive)
 3rd December 2020