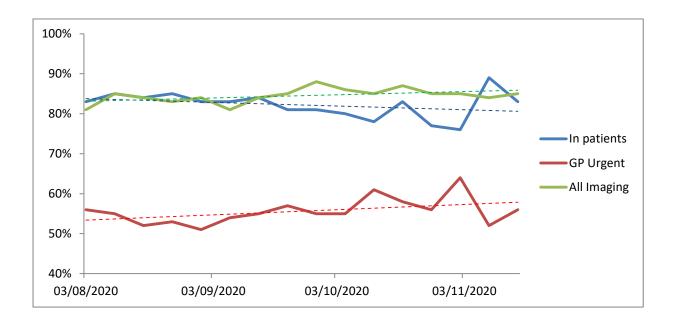
Trust Board Update re Imaging Performance

27/11/20

August to November performance to date:

| | In patients (Target 90%) | GP Urgent (Target 90%) | All other Imaging (Target 95%) |
|------------|-----------------------------|---------------------------|-----------------------------------|
| 03/08/2020 | 83% | 56% | 81% |
| 10/08/2020 | 85% | 55% | 85% |
| 17/08/2020 | 84% | 52% | 84% |
| 24/08/2020 | 85% | 53% | 83% |
| 31/08/2020 | 83% | 51% | 84% |
| 07/09/2020 | 83% | 54% | 81% |
| 14/09/2020 | 84% | 55% | 84% |
| 21/09/2020 | 81% | 57% | 85% |
| 28/09/2020 | 81% | 55% | 88% |
| 05/10/2020 | 80% | 55% | 86% |
| 12/10/20 | 78% | 61% | 85% |
| 19/10/20 | 83% | 58% | 87% |
| 26/10/20 | 77% | 56% | 85% |
| 02/11/20 | 76% | 64% | 85% |
| 09/11/20 | 89% | 52% | 84% |
| 16/11/20 | 83% | 56% | 85% |



Changes within operational practice as a consequence of Covid19 continue to impact on performance across all KPIs.

Performance remains fairly consistent as the teams continue to balance Covid19 streaming pathways, staff redeployment, process changes, shielding/isolating staff and intense recovery/restoration regimes.

A slow rise in performance with GP urgent and all Imaging KPIs is emerging though IP turnaround times continue to be more sporadic. There was a particular dip in October which correlates with an increased IP demand as a result of rising Covid admissions.

Streaming arrangements are constantly being reviewed to provide additional IP capacity and a working group has been established with the Imaging and Medicine Groups working together in an MDT arrangement to improve efficiencies.