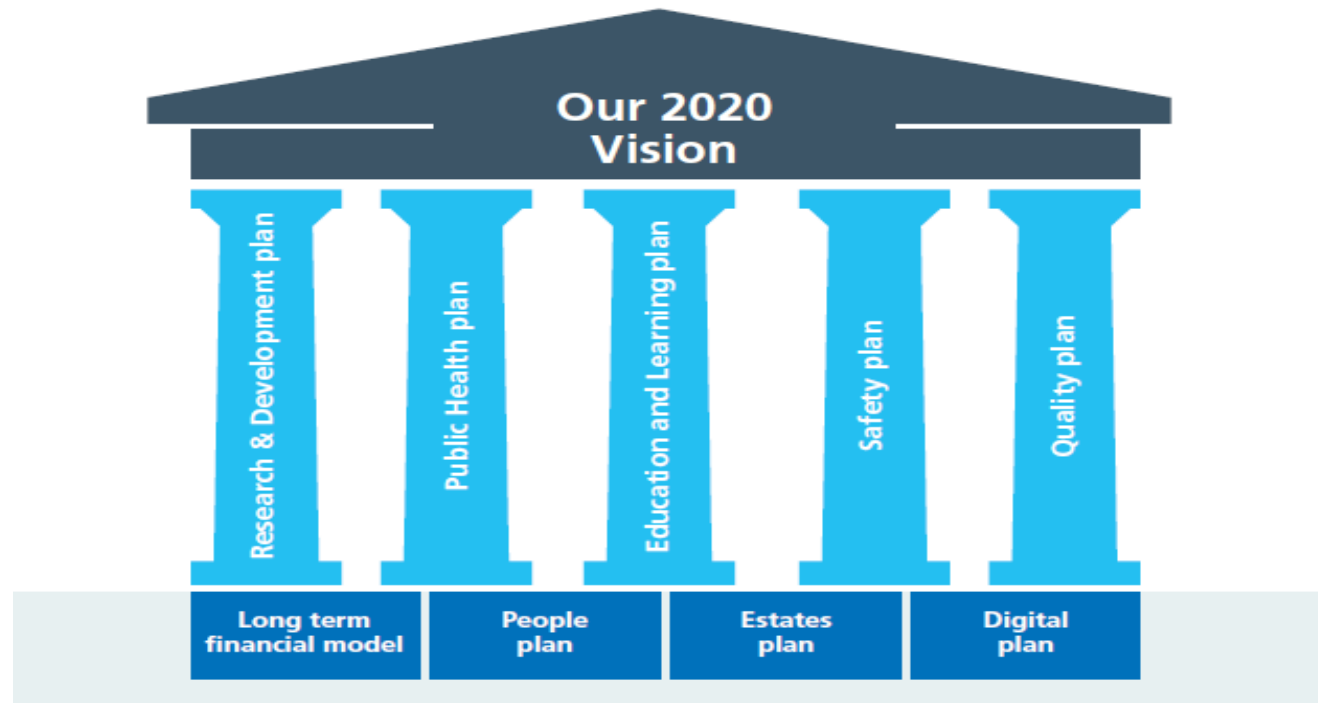


Welcome to SWB TeamTalk

WHILST MANAGING A PANDEMIC, KINDLY

Becoming renowned as the best integrated care system in the NHS...



TeamTalk Agenda

1.00pm: November priorities

1.10pm: **w**elearn from Excellence

Research and Development

1.25pm: COVID-19: Second surge

1.40pm: Your questions answered

November priorities: NHS Staff Survey

You will have now received the annual NHS Staff Survey, an ideal opportunity to share your thoughts on how you feel about working for our organisation.

- Thank you to those of you who have taken the time to give your feedback. Our current response rate is 26 per cent – let's make sure we beat last year's response rate of 30 per cent.
- Please make every effort to complete it. It is only through listening carefully to your comments that we can truly make our Trust a great place to work. It also allows us to benchmark against other, similar organisations.
- Actions will be developed in response to your comments.
- There are fantastic prizes up for grabs too, including £200 worth of shopping vouchers.

The survey will close at the end of November.

November priorities: weConnect engagement programme

weConnect quarterly survey

- The report of the first weConnect survey of this financial year is now released to the directorates who took part including system transformation, nursing services, community medicine, paediatrics, ophthalmology, admitted care and imaging.
- The directorates will start action planning based on the feedback received.
- The response rate is 29 per cent and the overall engagement score is 3.96 out of 5 which is close to our aspiration of 4 out of 5.
- The full report will be published on Connect.

Pioneer teams programme

- During the pandemic, we paused Wave 2 of the pioneer teams programme as many of the teams were dispersed due to temporary redeployment. Wave 2 has now restarted.
- The programme will complete in December.
- We are beginning recruitment for Wave 3. Look out for further information via the daily communications bulletin and consider whether your team wants to be part of this engagement programme.

November 2020

Knowing me, knowing flu!

- Our flu campaign is underway. So far we've vaccinated over 2,700 colleagues.
- Early adopters of the vaccine will be given a voucher that can be exchanged for a goody bag filled with treats.
- Drop in flu clinics available Friday 30/ Saturday 31 October for colleagues who are wfh to have their jabs in the Berridge Room.
- As a thank you for having your flu jab everyone will be entered into a prize draw to win tickets to see [Mamma Mia! The Party](#) in London.
- Find your Flu-Per Trooper by area [on Connect](#).

where everyone matters

Sandwell and
West Birmingham

NHS Trust



November 2020

November priorities: weAssure Programme: Inspection

Preparedness Update

In-house unannounced inspection visits

- Our Trust wide programme of in-house unannounced inspection visits is progressing well, with visits scheduled to take place each week across all sites.
- Wards/clinical areas will receive a full written report following their visit and will be required to produce an action plan to address any areas for improvement.
- Progress with action plans will be monitored at Group level and regularly reported to Executive Quality Committee and Trust Board.

Self assessment toolkit

- The self assessment toolkit is now available for teams to rate their own services in line with CQC ratings. The toolkit will enable clinical teams to identify what they are really good at, and to really focus on what areas they would like to improve.

Staff engagement

- Come and join us at one of our drop in sessions aimed at providing staff with more information and support in readiness for inspection, or you can join a WebEx to find out more. Dates have been circulated via the daily communications bulletin.

If you would like to be involved in an inspection visit or require further information on any of the above, please contact

Ruth Spencer on 07970 993948 email ruth.spencer10@nhs.net or visit the Connect page

<https://connect2.swbh.nhs.uk/governance/weassure/>

November priorities: Inclusion Day

Monday 19 October saw us hold our first Inclusion Day – a virtual event that included a Q&A panel consisting of our staff networks leads, executive directors and our Chairman, Richard Samuda.

The event was a chance for colleagues to hear from external speakers around the topics of disability, trans awareness and inclusion.

Speakers on the day included:

- Dean Eales from AccessAble who develop detailed access guides to places for those with mobility needs
- Nesta Williams, a leading consultant in equality and engagement
- Katie Neeves who shared her own journey on being transgender.

We have a big equality, diversity and inclusion agenda over the coming year as we continue to strive to be a more inclusive health provider and employer. The plan is to run a quarterly event and we would welcome ideas of topics to cover in future events.

For further information or to give your ideas email estelle.hickman@nhs.net.

November 2020

November priorities: weLearn quality improvement poster competition

We have now received 97 poster submissions for this year's weLearn QI poster contest, breaking our previous records!

- Thank you to all the teams who have taken the time to reflect and make submissions.
- The posters are currently being designed by the medical illustration team.
- Week of 16 November posters will be published on Connect and open to a colleague vote which will close on 27 November.
- Some posters will be displayed in the Education Centre at Sandwell and you will also see some on the digital screens in Hallam Restaurant, City main corridor and Rowley main reception.
- Teams with short listed posters will be invited to an awards ceremony at the Education Centre, Sandwell on 3 December.

November priorities: Fab Change Day 2020

To reflect the global pandemic, and the impact it has had on health and social care services globally, **FabChange20** is celebrating, reflecting, sharing and learning from COVID-19 this week.

The aim of **#FabChange20** is to recognise, celebrate and share the innovations and changes within each part of the health and social care system that have arisen from the pandemic.

So far 14 teams have come forward to share their learning from COVID-19. Last week in the daily communications bulletin we released at least one video each day to share changes both big and small which have been implemented across the Trust.

Videos include:

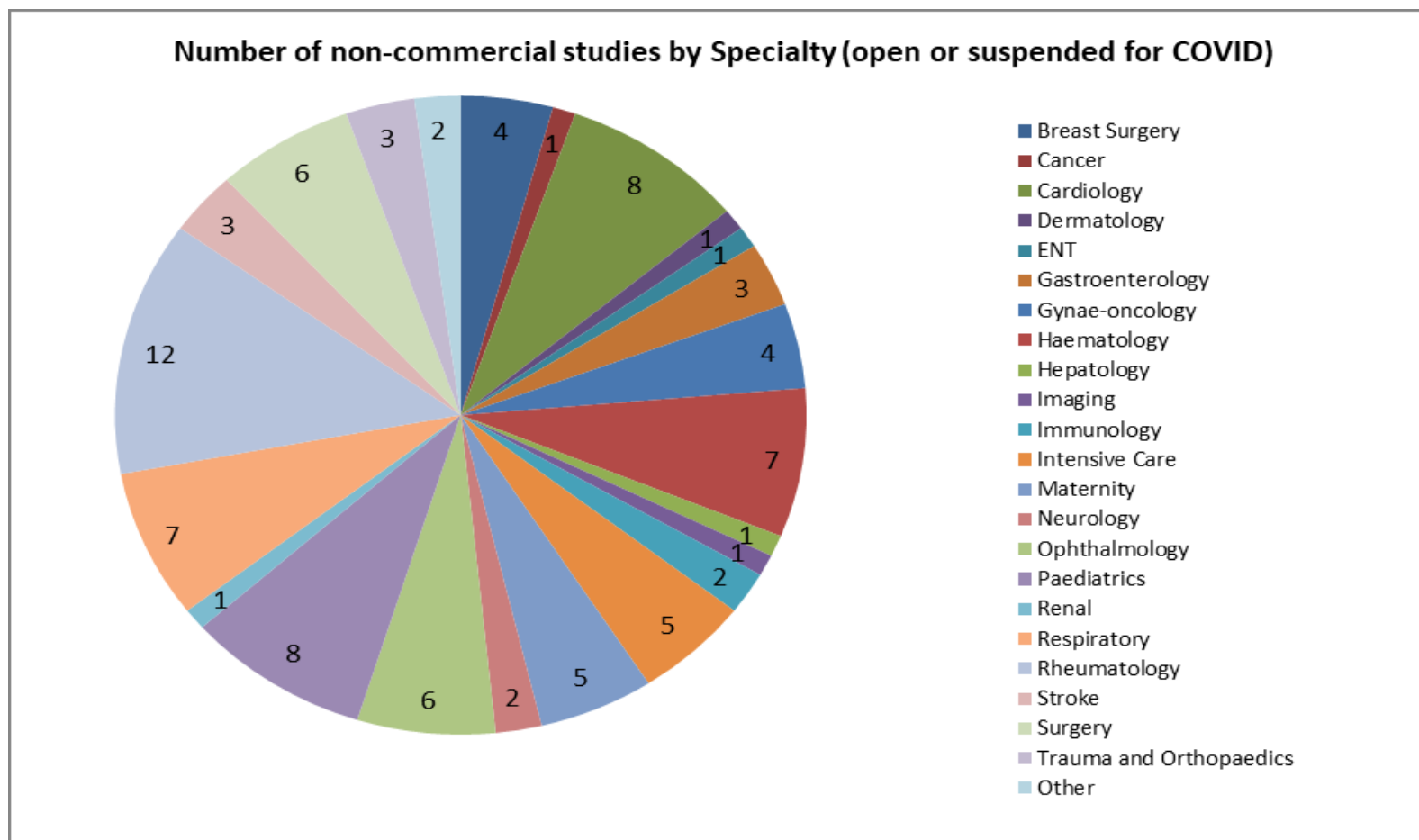
- Introduction of physiotherapy within orthopaedic fracture clinic during COVID-19 together with e referral
- Trauma and orthopaedics go virtual during the pandemic
- How dermatology developed the service model during the COVID-19 pandemic
- How children's therapies team had to adapt and go digital during the COVID-19 pandemic
- How rheumatology adapted to the pandemic

To watch the videos [visit Connect](#)

Research and Development

Gina Dutton
Head of Research and
Development

Research Portfolio



SWB TeamTalk

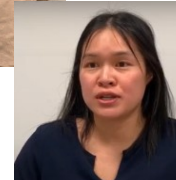
November 2020

NHS

Sandwell and
West Birmingham

NHS Trust

Who are we?



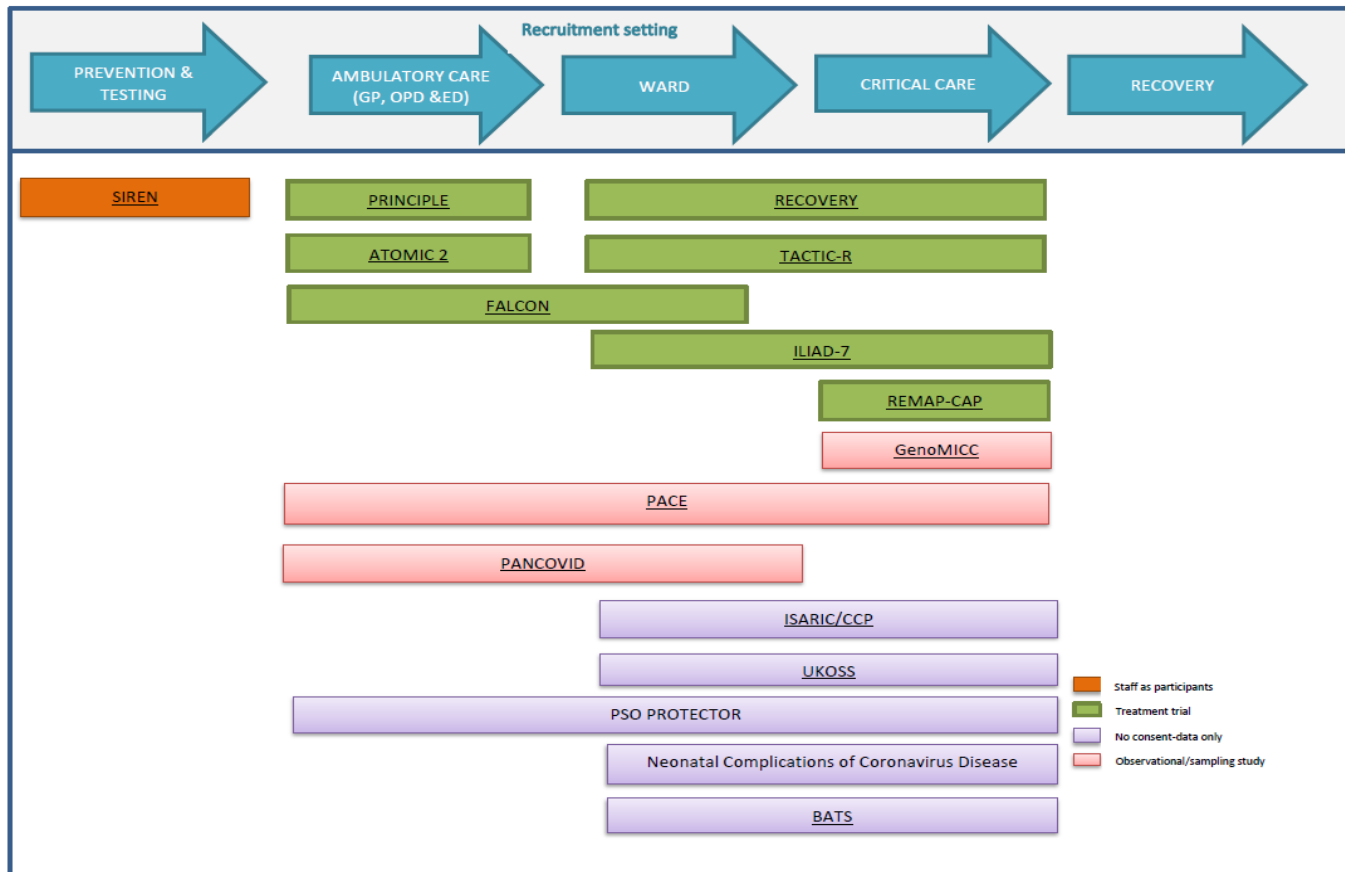
precovid

where everyone matters

swbh.nhs.uk

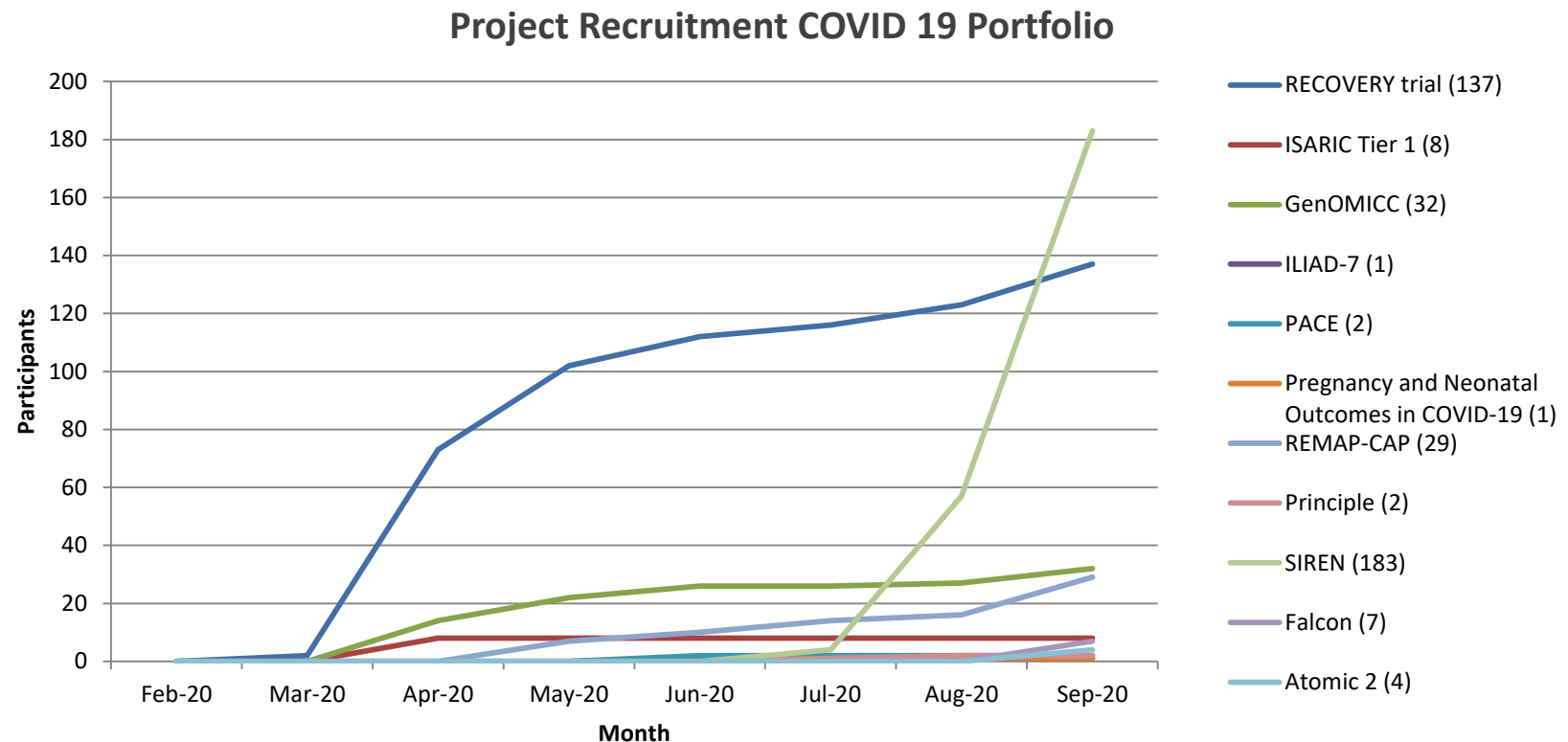
COVID-19 Portfolio

Current COVID portfolio



- ❖ UPH/Other COVID research
- ❖ COVID Therapeutics Group used for EoI
- ❖ High profile across Trust
- ❖ Non-research active clinical teams engaged
- ❖ Own account research increased

COVID recruitment activity



Shared Learning

- New ways of working
 - Working from home
 - Using tech for meetings and teaching
- New expertise
- Changes to consent process
- Understanding our portfolio better

Restart

- > 90 studies open to recruitment pre-COVID
- A further 40 + in follow up stages
- Continue to recruit to existing and new UPH studies
- Prioritisation

Future plans

- Growing our own research
- Research in MMUH
- Increase education opportunities
- Awareness raising of importance of research
- Research for all of our patients

Staff involvement as participants

- [SIREN](#)
- [Donate convalescent plasma](#)
- [Register to take part in vaccine studies](#)
- [Join Dementia Research](#)



Contact us

Gina Dutton

Head of Research and
Development

Gina.Dutton1@nhs.net

Dr Derek Connolly

Director of Research and
Development

Derek.Connolly1@nhs.net

General enquiries:

SWBH.RandD.Generic@nhs.net

November 2020

Any questions?

COVID-19: Operation Mary Seacole – Second surge

Cases continue to rise in the community which is leading to increased admissions for +Covid-19 patients. This is impacting on our bed capacity which will mean changes in line with our surge expansion plans.

- Intensive care is working with partners to ensure capacity for patients who are critically ill. This is normal practice and we will expand our own ICU as case numbers increase.
- Thank you to those reservists for stepping up to support ICU. You will be contacted if you are needed.
- We are creating additional “red” capacity at Sandwell to treat patients.
- We are beginning to see more asymptomatic patients in “amber” wards test positive after a few days – this reinforces the importance of following our IPC guidance and PPE policy in all areas, at all times
- Our four streams (green, amber, lilac and red) are being reviewed and rationalised.
- We have paused some non-urgent orthopaedic surgery for the next two weeks to enable us to manage the increasing numbers of patients needing admission. This is regrettable and we will seek to ensure that we reschedule those appointments when possible, including whether they can be safely carried out elsewhere.
- It is essential that we follow the local and national restrictions wherever we are - at work and at home. We need to see a reduction in case transmission in the community so that we can safely manage our patient services through the winter months.

COVID-19: Operation Mary Seacole – Local restrictions explained

The three-tiered system – medium, high and very high – is now in place across the country. Sandwell and Birmingham, along with Walsall, Wolverhampton and Solihull, have been placed in the high (tier 2) risk category.

So what does this mean for colleagues living in these areas? On top of restrictions in alert level [medium](#), the following also applies in the high category:

- You must not socialise with anybody outside of your household or support bubble in any indoor setting, whether at home or in a public place
- You must not socialise in a group of more than 6 outside, including in a garden or other spaces like beaches or parks (other than where specific exemptions apply in law)
- Businesses and venues can continue to operate, in a COVID-secure manner, other than those that remain closed in law
- Certain businesses are required to ensure customers only consume food and drink while seated, and must close between 10pm and 5am
- Businesses and venues selling food for consumption off the premises can continue to do so after 10pm as long as this is through delivery service, click-and-collect or drive-through

November 2020

COVID-19: Operation Mary Seacole – New local restrictions explained

- Schools, universities and places of worship remain open
- Weddings and funerals can go ahead with restrictions on the number of attendees
- Exercise classes and organised sport can continue to take place outdoors. These will only be permitted indoors if it is possible for people to avoid mixing with people they do not live with or share a support bubble with, or for youth or disability sport
- You can continue to travel to venues or amenities that are open, for work or to access education, but should look to reduce the number of journeys you make where possible.

You must:

- [wear a face covering in those areas where this is mandated](#)

You should continue to:

- Follow social distancing rules
- Work from home where you can effectively do so
- Walk or cycle where possible, or plan ahead and avoid busy times and routes on public transport.

For the full guidance on the new alert system and restrictions, click [here](#).

COVID-19: Operation Mary Seacole – Work from home survey – your feedback is important

Our Working From Home guidance will remain in place until 15 January 2021, as we continue to evaluate what is best for colleagues and the services we provide.

We want to find out how you have found working from home over the last few months since the COVID-19 pandemic started. Your views will help inform how we shape our future home working guidelines around the things which work best for you.

We would greatly appreciate it if you could take a couple of minutes to complete our short work from home survey by clicking the link here: <https://www.surveymonkey.co.uk/r/wfh-colleague-survey>

You are able to read the full working from home policy in full [by clicking here.](#)

November 2020

COVID-19: Operation Mary Seacole – Staff swabbing and results process

Swabbing for symptomatic colleagues remains available through our drive-through at City Hospital and Little Lane car park at Sandwell Hospital.

If you have been experiencing symptoms you can book an appointment for a test by calling the community contact centre on 0121 507 2664 option 5 Monday – Friday 8am – 6pm. On weekends call 07816 992873. **Please do not just turn up!**

Test results will be available after 48 to 72 hours. If you have a positive result the occupational health team will call you to discuss your result, offer support and will work closely with infection prevention and control and your manager in situations where there is a significant breach in PPE in order to contact trace and manage the situation locally. If your test result is negative then you will receive a text message and/or email to inform you of your result.

You can read the staff swabbing and results process by [clicking here](#).

Note: Symptomatic family members within your household can also be tested by contacting the team as detailed above.

November 2020

COVID-19: Operation Mary Seacole – SIREN study is pushing forward with new recruits

The SIREN study focuses on NHS workers working within the hospital setting.

- SIREN (Sarscov2 Immunity & REinfection EvaluationN) specifically looks into the impact of antibodies that fight the virus which causes COVID-19. The study is open to anyone working in a hospital building where there will be contact, and those participating may have had the virus, or tested negative.
- Colleagues taking part in the study are regularly asked to complete a questionnaire and nose swabs. Blood samples are taken every two/four weeks for up to 12 months.
- Whilst SIREN focuses on healthcare workers only, there are also many other R&D projects being undertaken by the Trust that the public can join. By taking part in research projects we help to speed up the fight against Coronavirus.

For information on the SIREN study and details on how to join go to <https://connect2.swbh.nhs.uk/?s=SIREN>

For information on other COVID-19 studies currently ongoing within the Trust click [here](#).

COVID-19: Operation Mary Seacole – mental wellbeing assessments

We have launched new mental wellbeing assessments to support you individually and your friends and colleagues at work.

- Many of us have found this year in particular challenging, so we opened up the Wellbeing Sanctuary to support colleagues at the start of the pandemic. The team have seen over 900 colleagues to date.
- The team have been talking to individuals about what they need for their mental wellbeing, working with a range of specialists to discover and provide resources and interventions and have been able to support staff directly or sign-post to other services or resources where required.
- In order to support colleague mental wellbeing in a tailored way new wellbeing assessments have been created.
- The assessments are designed to be supportive and confidential and only take a few minutes (**please complete both assessments, using the link below twice**). All staff are asked to complete even if you do not feel you require any support right now, everyone will receive information which may be helpful in future
- Complete the assessments [on Connect](#)
- On receipt of your completed assessments the team will provide you with information or make further contact with you to support if required.
- Once you complete your assessments the team may approach you to complete them again at specific time points as part of the ongoing support provided to you. You are also free to complete the assessments again at any point.

Answering your questions