

Annex 3 Acute Care Model

Engagement activities

	27.7.20	3.8.20	10.8.20	17.8.20	24.8.20	31.8.20	7.9.20	14.9.20	21.9.20	28.9.20
Preparation of orientation and familiarisation pack	Revise orientation pack and generic Group Director Question Slides to circulate									
Women and Childrens	Planning and preparation						Workshops			
Medicine	Planning and preparation				Workshops					
PCCT	Planning and preparation						Workshops			
Surgery	Planning and preparation				Workshops					
Imaging	Planning and preparation					Workshops				
Cross cutting themes				Therapeutic care model blue print		Standardisation benefits				
					Social care and mental health					
Acute care model updated paper								Write up		Present to TB/ EMPA

Familiarisation and orientation to site and milestones

Intro session for all session / Groups to include:

- Fly through
- Location mapping
- No of beds / ward speciality distribution (not finalised – will be completed in 2020 with re-run speciality bed model)
- Timing / milestones to handover and move
- Governance and support
- How does Covid19 work in MMUH?

Women and Children

2 duplicate events with 4 breakout sessions

Maternity

What is the pathway for emergency and immediate presenting deliveries? What is the travel time from floor 0 and 2 to maternity? Will the new environment require the team to work differently?

Neonates

Will the new environment require the team to work differently? What is the outline workforce model?

Kids

What is the OP pathway? What is the medical and surgical admitted pathway? What is the childrens iCare service?

Gynae

What is the HDU pathway and outline workforce model? What is the end to end pathway for admitted patients? What is the ward speciality mix? What is the location of GI and urology? What is the teenage and younger adults cancer pathway and environment v national standards?

Medicine

ED x 2 sessions, AMAA and Ambulatory care x 2 sessions. AMAA and SEAU session. Respiratory / critical care x 1 and older people / frailty session x2.

ED

What is the zonal working model? How is each zone and the department coordinated? What is the senior assessment model and ongoing pathways? What pathways exist to early diagnostics? What is the staff (vocera) and patient communication plan? What is the outline workforce model and leadership model?

Acute
assessment
and
Ambulatory
care

What is the zonal working model? What is the single clerking model? What is the take/ post take schedule? What is the outline workforce model inclusive of 7 day working.
Define ambulatory care. What is the outline ANCP model for ambulatory care?

Respiratory
inc Critical
Care

Describe pathways from community to ED and step down pathways? What is the pathway of escalated respiratory support from ED to NIV to Critical care and step down? What are the in /OOH models of care and workforce? What are pandemic expansion plans?

Older people
and frailty

What is the frailty and older people model from ED presentation and ambulatory care to inpatient and step down pathways? What is the outline workforce model?

PCCT

(frailty and respiratory – join scope with medicine; T&O with surgery)
3 sessions; MIS, care homes and PCCT beds

MIS/
SPA/AMAA

a) What does a Single Point of Access look like? What is the MIS scope and pathway?
How does immunology fit? What AMAA pathways are there for non admitted care via
PCCT?
b) How will specialties work effectively in one space?

T&O – see
surgery slide

What is the end to end orthopaedic pathway for emergency and elective patients?

PCCT bed
base

What is the step up activity and pathways to avoid hospital admission? What is the
therapeutic model in the bed base including stroke rehab? What medical input is
there to the bed base?

Care Homes

What is the care home support model?

Surgery 1

4 sessions - 1 workshops for acute general surgery, 1 workshop T&O with PCCT, theatre board to host scheduling workshop, critical care board to host critical care workshop

Gastro/ gen
surg combo

What are the benefits of an integrated speciality model ? What is the outline workforce model?

IP emergency
surgical
pathways incl
SEAU

What is the single clerking model? What is the take/ post take schedule? What is the outline workforce model inclusive of 7 day working.
Define ambulatory care / fit with the SPA. What is the outline ANCP model for ambulatory and emergency care? Straight to test model and changes to onward pt flow.

MMUH /TC
scheduling and
theatre
standardisation

How we will separate the emergency and planned pathways cross sites?

T&O focus

3 site working - how will clinical teams work differently? Review end to end pathway with PCCT.

Surgery 2

pick up BMEC standalone model post October

Critical Care

What is the step up / down model between levels of care?

Speciality
surgery

What are the opportunities of acute care for specialities in MMUH?

MMUH eye
trauma

What is the MMUH eye trauma pathway?

Children's BMEC
pathway

What is the BMEC pathway for children?

Imaging

1 session with breakout themes. All other speciality of pathway session to have speciality radiologist invited.

Direct to
diagnostic
pathways

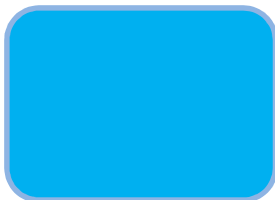
What opportunity is there for straight to diagnostic pathways?

Hot / cold
scheduling of
work over
multiple sites

How will the hot / cold scheduling of tests and reporting work? Is there workforce development that needs to be achieved before 2022?

Demand
management

What does good demand management look like for IP?
ED imaging – historical trends – frailty etc; who requests/- what does a good referral look like/ protocols.
What does good demand management look like for OP? How do you enact pathway guidance real time - ? Intelligence and order sets.



Cross cutting focus

Therapeutic model of care

What is the therapeutic model of care in and outside the MMUH?
How could you measure impact/what are the outcome of success?
What workforce or which stakeholders doe this involve?

Standardisation of wards

What are purposeful standardisation inputs that will improve safety? What standardisation is required to optimise AGVs?

Covid 19

How will MMUH work in a pandemic?

Social care / mental health

How do we achieve postcode blind social and mental health care? What out of hospital pathway development is needed to reduce DTOC? Is there scope or need for a mental health decision unit in the MMUH grounds / development space?