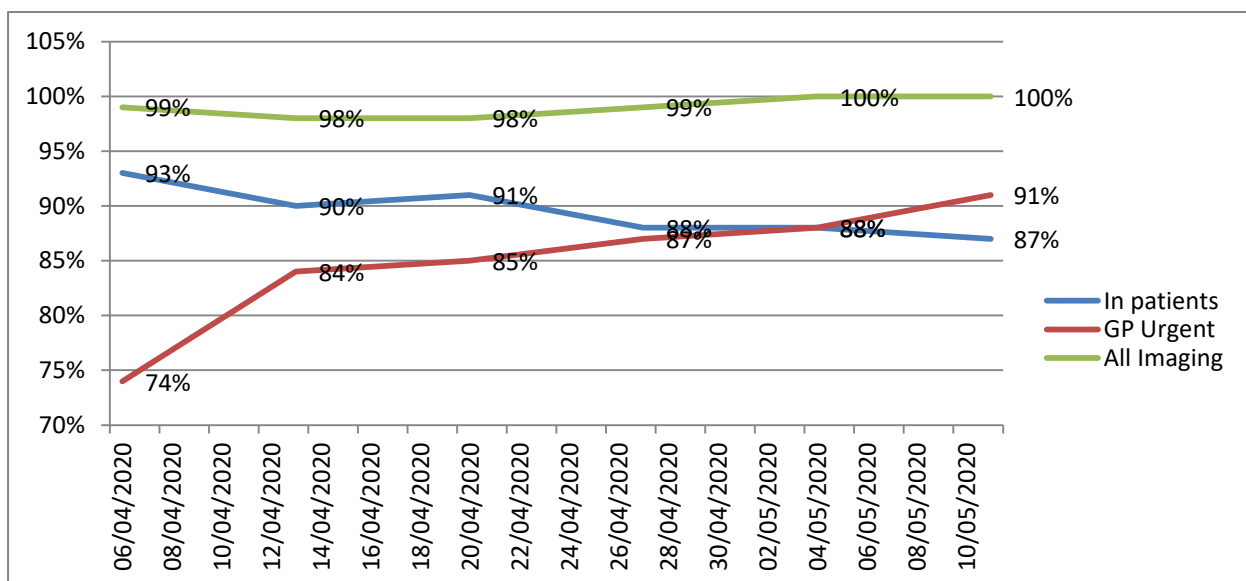


21/05/2020

From the start of April 2020, Imaging performance has been as follows:

	In patients	GP Urgent	All other Imaging
06/04/2020	93%	74%	99%
13/04/2020	90%	84%	98%
20/04/2020	91%	85%	98%
27/04/2020	88%	87%	99%
04/05/2020	88%	88%	100%
11/05/2020	87%	91%	100%



Imaging began the new financial year on a high having achieved and maintained the in-patient KPI steadily for three weeks. At that time we were at the peak of Covid19 and all routine diagnostic Imaging had been postponed which released capacity across all modalities facilitating the faster turnaround of in-patient work.

Whilst postponing routine work, Imaging continued to perform all urgent, 2 week wait and cancer surveillance studies and as with the in-patient KPI the released capacity meant that all imaging work could be delivered within the required KPI.

It was anticipated that the released capacity would also have seen a corresponding improvement with the GP Urgent KPI. However, there has been a delay in bringing forward booked appointments whilst the booking teams have been focussed on cancelling and adding referrals to the waiting list. This has seen a significant improvement over the last couple of weeks as this process has progressed.

Disappointingly the in-patient KPI has dropped into the high 80% over the last three weeks. The team have reviewed this and noted:

- Increase in 24hour prep requirement for CT studies (this has been a substitute test for some diagnostic GI studies that cannot be performed as per National Guidance)
- Interventional Procedures – the redeployment of nursing staff to support wards and limited radiologist availability has impacted on the service. However it is recognised that post Covid 19 significant service improvement is required within this area.
- US/MRI – the redeployment of Radiologists and the introduction of a Consultant led on-call service has reduced Radiologist availability during normal working hours. This has resulted service redesign which has impacted on US and MRI turnaround times.