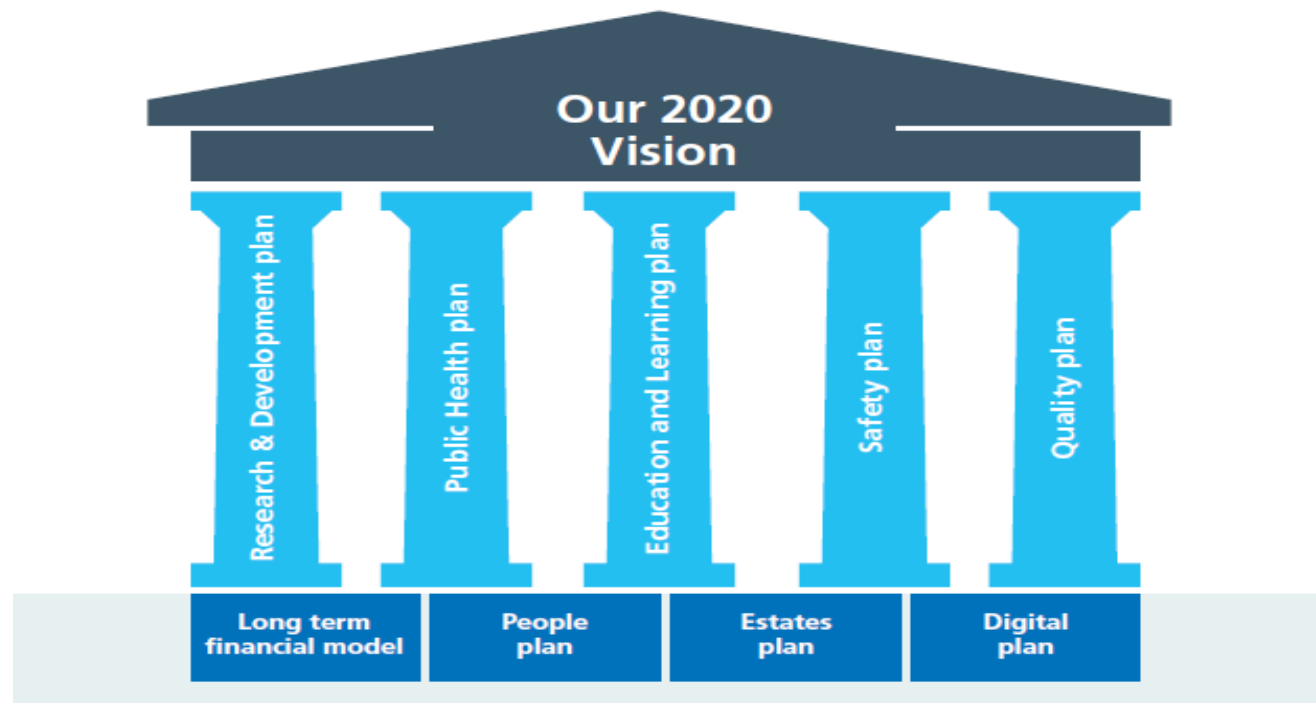


Welcome to SWB TeamTalk

WHILST MANAGING A PANDEMIC, KINDLY

Becoming renowned as the best integrated care system in the NHS...



TeamTalk Agenda

1.00pm: “Not just COVID-19” briefing

1.10pm: **w**elearn from Excellence

**“Guidance for infection and prevention control
in nuclear medicine”**

1.25pm: COVID-19: Restoration and recovery

1.40pm: Your questions answered

June priorities: welearn from excellence

welearn from excellence provides a platform for you to recognise new and novel ideas.

The Trust, and the whole NHS, is currently responding on a scale and at a pace never before known due to the impact of the COVID-19 pandemic. **welearn from excellence** captures the **learning** and recognises the amazing work that our colleagues are delivering today and every day. It will be our key decision making tool for what to keep and scale up as we plan for a recovery phase this summer.

Reporting is quick and easy...

Simply [click here](#) or on the **welearn from excellence** logo on the Connect homepage. You will just need to answer three quick questions:

- Tell us about a colleague or team whose excellence you would like to positively report
- What can we learn?
- Optional: How did it feel to be involved?

All excellence will be positively acknowledged so that colleagues receive recognition and we can share the appreciation and learning across the Trust.

For more information contact Claire Hubbard and the team at the following email address
swbh.welearnlfe@nhs.net

June priorities: Star Awards 2020 – get your nominations in

The nomination portal for this year's Star Awards is [now open on Connect](#). Although our awards ceremony may be different this year, we will still be recognising outstanding achievement through our annual awards scheme. We have **21 categories** this year including a special award for this year only that recognises nurse/midwife of the year, as this year is the special International Year of the Midwife and Nurse.

Please take the time to think about individuals and teams that you can nominate. This reflects the whole year, not just activities during the COVID-19 pandemic. There is no limit to the number of nominations you can make.

3 July is the closing date for nominations. Nominees then go through a short-listing process and the winners are selected by a judging panel that includes patient and Group representatives.

The Quality of Care award is nominated by patients/the public. Four award winners are selected by a staff vote: Employee of the Year, Non-Clinical Team of the Year, Clinical Team of the Year (adults) and Clinical Team of the Year (children).



June priorities: Looking after our mental health

The Trust is partnering with a company called **March on Stress** who have experience supporting individuals in dealing with the impact of traumatic and significant events - to develop and equip volunteer colleagues to provide mental health support.

The training is starting with those in **high intensity frontline clinical departments** and will progress over coming months to ensure each frontline department, and others, have one or two colleagues trained in different levels.

The roles are:

- Level 1 supervisor
- Level 2 REACT plus practitioner
- Level 3 TriM practitioner

Few of us can predict how we will react to current events and their legacy and we believe it is important to ensure there is a strong network of local support that all colleagues can access. Look out for further information via the daily communications bulletin and in your local work area over coming weeks.

Details on the training available are published in the COVID-19 daily bulletins.

June priorities: Thrive by using our new mental wellbeing app

The mental health and wellbeing of colleagues is important and we want to ensure that everyone is able to get help when they need it.

As a result colleagues have exclusive access to the **Thrive: Mental Wellbeing app**, which is there for the prevention, screening and management of anxiety, depression and stress.

The app tackles common stressors such as sleep, bereavements, work issues and more. It also signposts to external support services – with users able to seek immediate help directly from the app.

To find out more about how Thrive can help you, and how to access it, click [here](#).
You can also access the full range of health and wellbeing support on [Connect](#).



June priorities: Personal Development Reviews by 31 July 2020

It remains a requirement to have completed your Personal Development Reviews with your team members by the end of July. Thank you to those of you who have already met with your manager/colleagues for the discussion on performance during 2019/20.

Your PDR can be completed via webex – it does not have to be an “in person” conversation.

It is vital that **all objectives for 2020/21 are SMART** so that they can be evidenced and measured during and at the end of the year. As we move towards financial reward for high performance, this becomes even more important. This year we are centrally collating all objectives. **When you submit your PDR score and date on Connect you can now input the objectives.**

It is important every year, but particularly this year, to make sure that your PDR conversations include a discussion about employee wellbeing, with consideration to employee’s wellbeing goals and the support that might be needed during the next 12 months.

Please remember that you cannot achieve more than a score of “2” if your mandatory training is not 100% compliant.

Guidance for infection & prevention control in nuclear medicine

Joe O'Brien



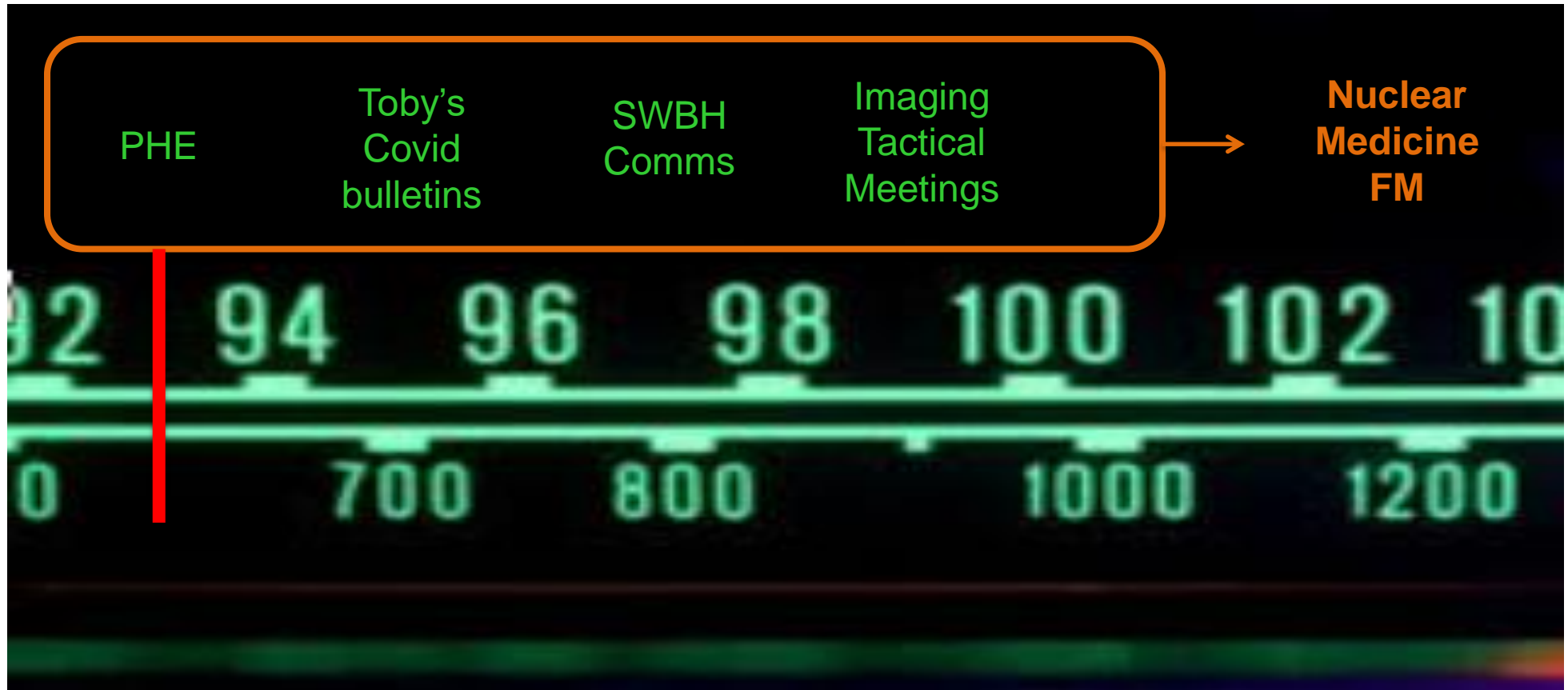
Clinical Scientist

Jilly Croasdale



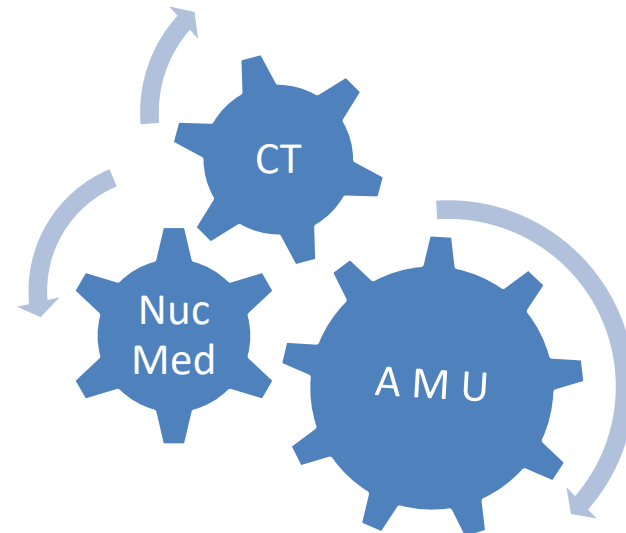
Associate Director Healthcare Science
& Head of Radiopharmacy

Problem: lots of information being transmitted



Solution: engage and plan

1. patients
2. equipment
3. Staff
4. PPE
5. signage
6. special procedures



Nuclear Medicine needed tailored guidance...

1. Mainly out-patients
2. Cannot do remotely
3. Studies range from one hour up to the whole day
4. Radioactivity challenges



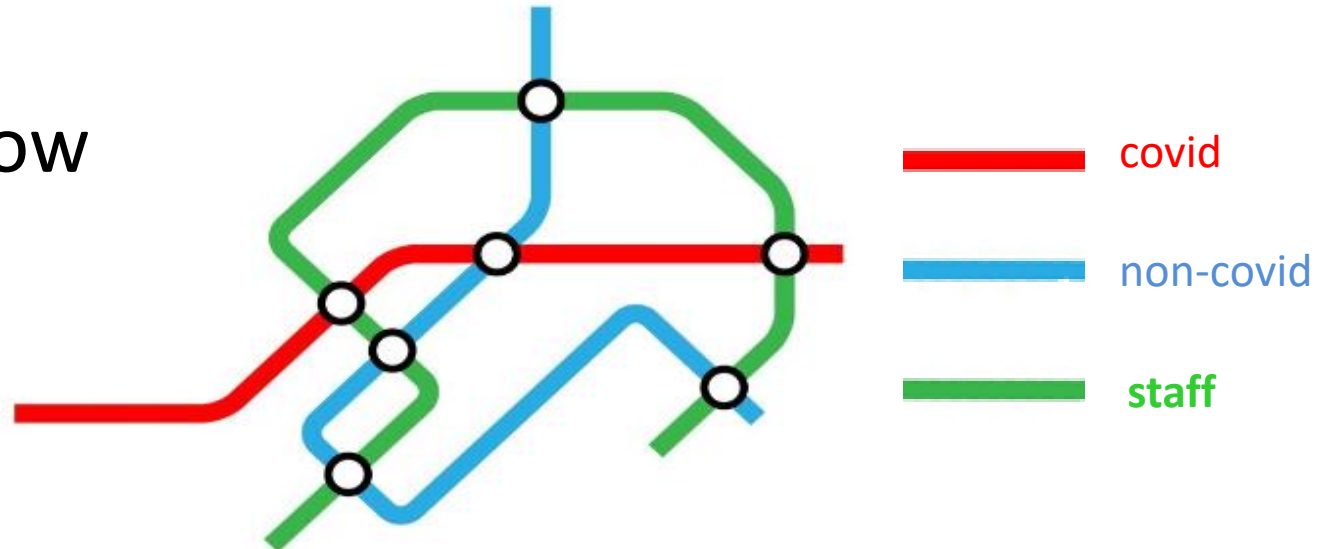
Guidance document produced and sent to all staff

Major tasks

‘Traffic light’ system for urgent scans



Environment & Flow



Major tasks

Lung tests



Reaching out to patient



How did development of national guidance start?

- Trying to translate general Trust guidance and policies for local use
- Started with list of general rules for Nuclear Medicine staff in SWBH
- Grew from there into a cohesive document
- Felt might be helpful to share it.. black country, the UK... and then the world!

British Nuclear Medicine Society

- Professional body – not regulatory
- Produces guidance on Nuclear Medicine Imaging protocols and techniques
- Input from specialists across UK
- Main point of contact for Nuclear Medicine in the UK
- International links



BNMS Guidance: Covid-19 Pandemic

- Many new things to consider for everyone, for example...
 - Self-isolation – staff and patients
 - Cleaning
 - PPE
 - Special considerations
 - Cancer therapy
 - PET-CT



Why is guidance important?

- Consistent approach across the NHS
- Best Practice encouraged
- Improves outcomes
- Provides a starting point – not all the same
- Encourages reflection and innovation



BNMS Guidance

- Much uncertainty initially - reduces anxiety!
- Leadership needed locally and nationally
- Informed by Government stance and local policies
- Must be time sensitive
 - Website
 - Regular updates as required

Why SWBH?

- High profile for research, development and good practice
- Good links regionally and nationally
- Specialist Nuclear Medicine Consultants
- High profile Physics and Radiopharmacy teams
- Culture of sharing good practice and good multi-disciplinary co-operation
- We like to be helpful!

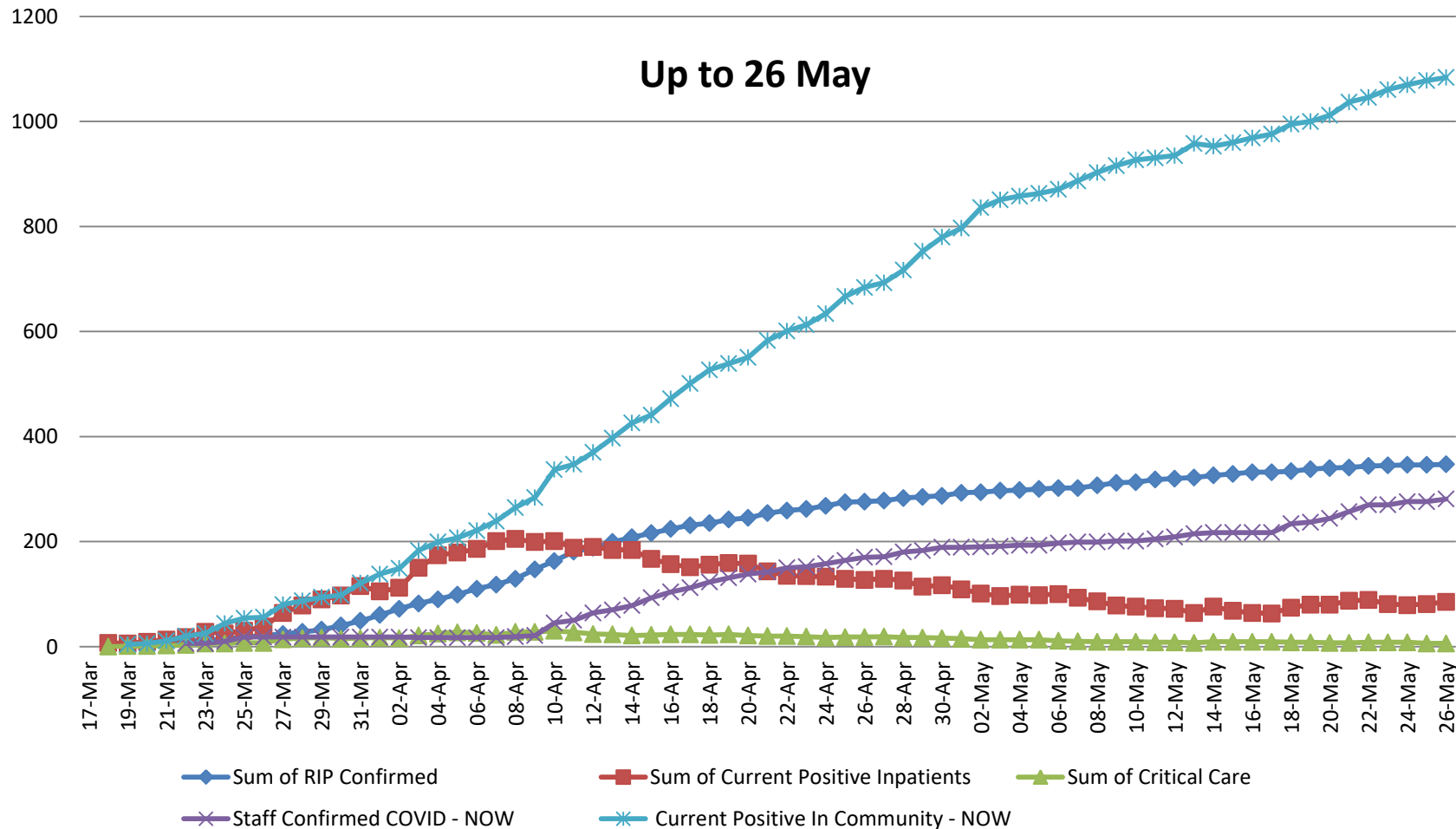
Further work....

- Guidance published in Nuclear Medicine Communications
- BNMS Recovery phase guidance
- Radiopharmacy Covid-19 guidance
- In draft: guidance on considerations for Nuclear Medicine imaging when moving breast surgery off-site

COVID-19: Surge and beyond

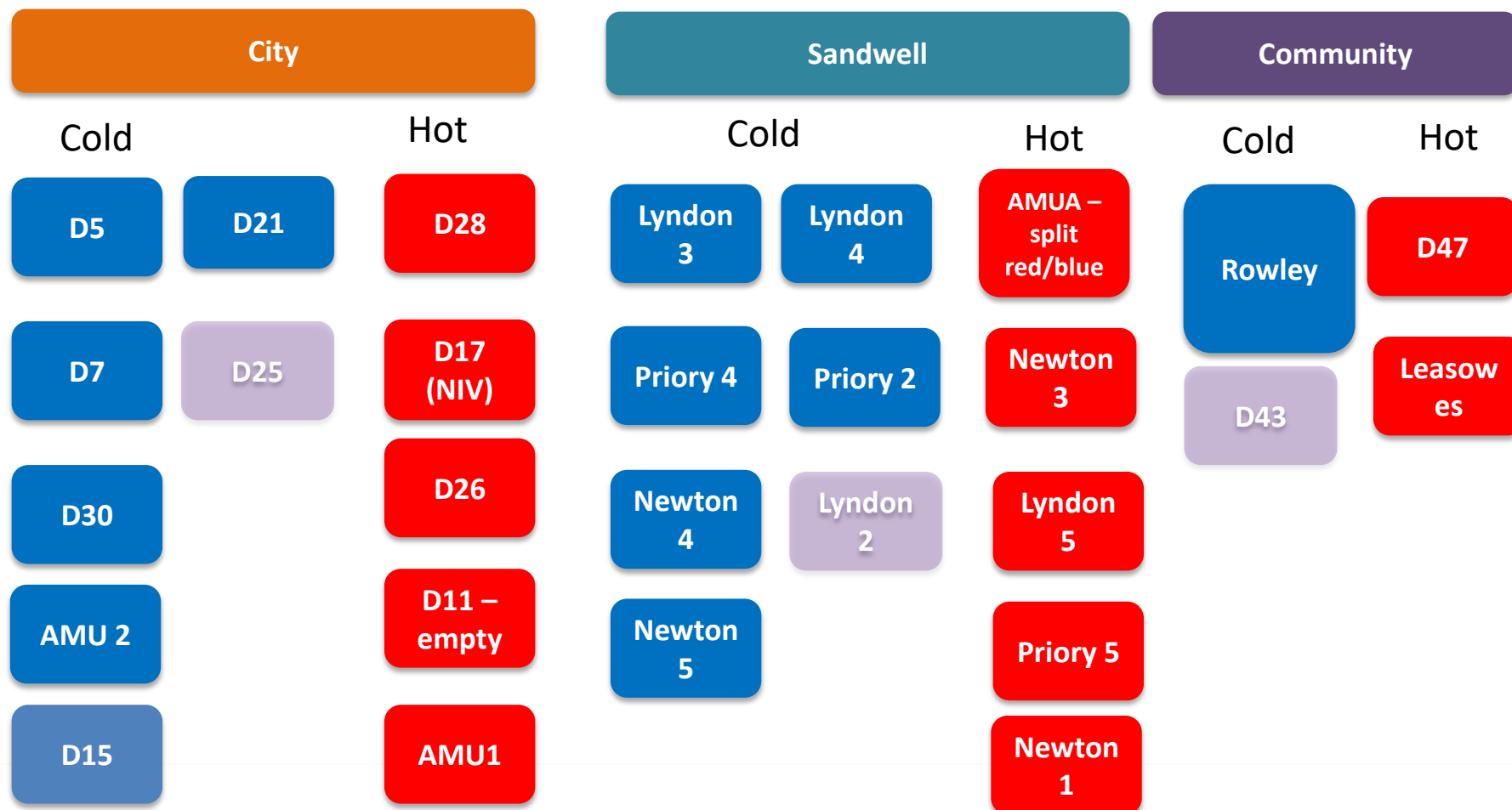
June 2020

COVID-19: Operation Mary Seacole



COVID-19: Operation Mary Seacole - Surge management

We continue to have in place arrangements to test and treat patients who are positive and those who are negative for COVID-19. These arrangements can be flexed to manage future surges.



June 2020

COVID-19: Operation Mary Seacole - Restoration and recovery

Our recovery strategy aims to:

- Provide controlled restoration of the Trust's normal services (routine as well as urgent) with **100% back up during August 2020**
- Manage our current COVID-19 arrangements in a collectively agreed and sequential way reflecting the changes in the infection rates and +Covid patients
- **Use Birmingham Treatment Centre as a non-Covid site** for surgery and face to face diagnostics/clinical appointments. This includes expansion up to **7-days a week** to clear the backlog of waiting lists and provide increased capacity for the future
- Take forward what has worked well during the Pandemic to continuously improve the way we deliver our services (e.g. virtual outpatient appointments as standard)

We are now:

- Providing all diagnostic tests
- Visionable has been rolled out to 45 clinic rooms and 250 clinicians
- Running theatre sessions
- Have pathways in place in some specialities to integrate with primary care

Our next steps include:

- Confirm plans to restore up to 100% with slower increase in some services to allow for social distancing e.g. MIS
- Publish exceptions to outpatient virtual consultations
- Enable recording of virtual appointments

COVID-19: Operation Mary Seacole – Testing

We continue to swab staff at Sandwell, City and for people at home. This testing facility includes household members who have symptoms as well as children. Testing for members of the public is now well-established including regional centres, mobile units and self-test postal swabbing.

All patients requiring admission are now swabbed whether they have symptoms or not. This enables us to identify the appropriate ward for ongoing care (red, blue or lilac).

We expect this week to begin offering the antibody test for some staff. It is important to note that there is no confirmation on the length of time that antibodies could offer protection for and therefore does not guarantee safety against contracting COVID-19 for a second time. Therefore, regardless of the result, it is vital that we all:

- Maintain social distancing
- Follow frequent and thorough handwashing
- Use the appropriate PPE (get fit-tested for the FFP3 masks that are currently available)

COVID-19: Operation Mary Seacole – Managing workforce changes

Thank you to everyone who has worked in a different way during the Pandemic, including joining a brigade, supporting ITU/medical wards, working from home and changing your second job arrangements.

Today we publish our **updated guidance on working from home** that takes us up to the end of July. This reflects the changes in lockdown restrictions and health and safety guidance relating to social distancing in workplaces. The WFH guidance includes technology standards and terms/conditions. Our longer term working from home plans are being developed that will take us beyond the summer period.

In April we put a ban on staff doing second jobs, private paid work, or bank/locum shifts for another organisation. From 5 June we will stand down that ban but we will keep **a central register of all other jobs** being worked by employees, that must have been approved by line managers.

Redeployment arrangements will **begin to revert at the end of May with a phased approach**.

Answering your questions