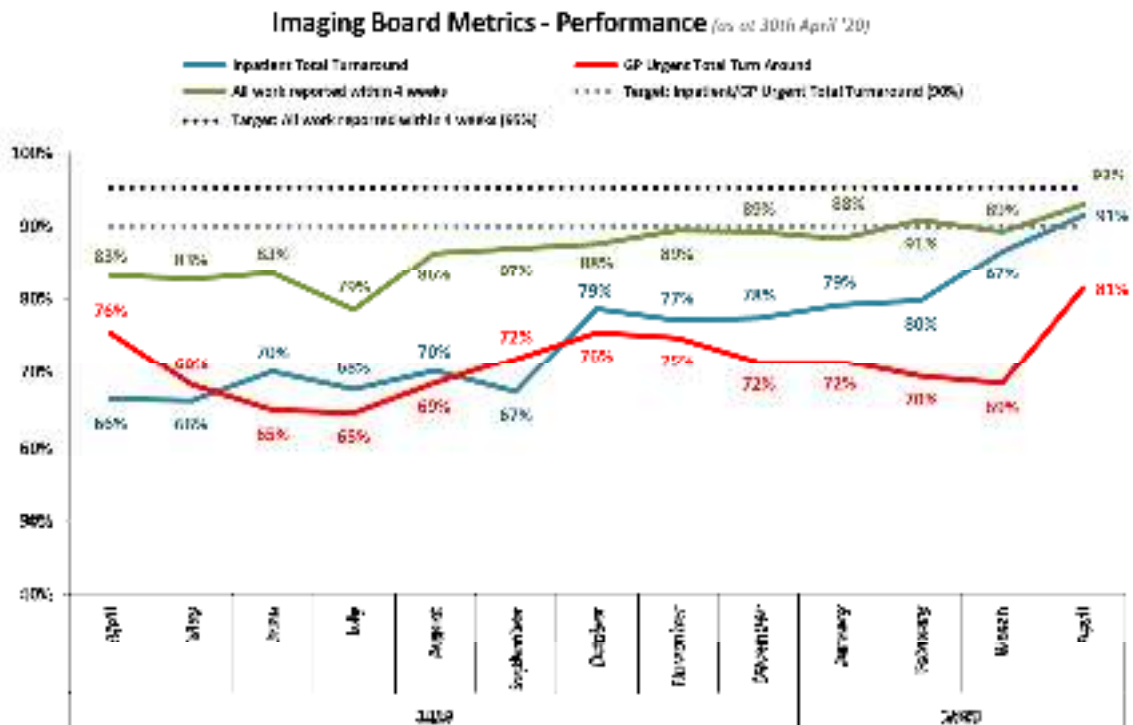


## Imaging performance against Trust Referral to Report wait time

2019/ 20 full year review of imaging performance:

Month	Inpatients	GP Urgent	All Imaging
Apr '19	66%	76%	83%
May '19	66%	68%	83%
Jun '19	70%	65%	83%
Jul '19	68%	65%	79%
Aug '19	70%	69%	86%
Sep '19	67%	72%	87%
Oct '19	79%	76%	88%
Nov '19	77%	75%	89%
Dec '19	78%	72%	89%
Jan '20	79%	72%	88%
Feb '20	80%	70%	91%
Mar '20	87%	69%	89%
Apr '20	91%	81%	93%

Graphical Representation of data:



The data demonstrates continued improvement as a result of several initiatives across the Imaging team including:

- Formal engagement with Tele Radiology partners providing report turnaround times within 24hours
- Allocation of reporting using an agreed points system
- Revision of booking templates to maximise capacity
- Transferral of Imaging out-patient bookings to centralised Patient Access Team
- Introduction of new roles including a Patient Access Manager and Imaging Data Analyst

- Training support staff to cannulate
- The introduction of a Duty Radiologist and Hot CT Reporter
- Recruitment
- Investment in equipment and staff
- Weekly project meetings
- Development of Imaging Dashboard
- Closer scrutiny of daily monitoring of patients