

Sandwell and West Birmingham Hospitals

NHS Trust



Integrated Quality & Performance Report

Month Reported: **February 2020**

Reported as at: 18/03/2020

Quality & Safety Committee (Q&S)
Clinical Leadership Executive (CLE)
Performance Management Committee (PMC)

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Operational Performance at a Glance: February 2020		
RESPONSIVE	A&E Performance	<ul style="list-style-type: none"> Performance improves in February compared to January, reporting at 74.6% ; there were 4,416 4hr breaches in February against 17,367 attendances; • Improvement plans are projecting March performance at 80%, which at this stage in the month seems achievable as we see performance as at 18th March at c79%. However, the COVID-19 impact is not predictable for the remainder of the month. • The EC team continues to focus on the 4-hr delivery and will aim to maintain levels
	Referral to Treatment in 18 weeks (RTT Incomplete)	<ul style="list-style-type: none"> RTT for incomplete pathway is at 90.3% as at the end of February against the 92% standard, largely driven by the same under-performing specialities as in previous months. The February patient backlog (patients waiting > 18 weeks) has risen to 3,782 patients and the patient waiting list size, for the same period, is at 39,365. Previously set improvement plans were projecting recovery between March (to 91.1%) and in April to reach 92%; however, impacted by COVID-19, this now be more difficult to achieve Trust guidance remains to control RTT as much as possible and to critically focus on the long-waiting patients to ensure they are seen appropriately.
	Diagnostics Waits (% of patients waiting >6 weeks)	<ul style="list-style-type: none"> The Trust has continued strong performance and delivers again targets for diagnostic waits (DM01) and in February achieves 99.98% against the 99% DM01 standard; only a very small number of patients waiting above 6 weeks. • In March, it is business as usual, and all tests are going ahead despite the COVID-19 impact continuing to deliver DM01 into March. Imaging team continues to strive to achieve also the Board KPIs and delivery is good across those; in February the Inpatient total turnaround time within 24hrs has reached 82% against the 90% trust target, some hot spots are identified and managed which are stopping higher achievement. 92% of all Imaging work is turned around under 4 weeks against the trust target of 95%.
	Cancer Performance	<ul style="list-style-type: none"> Reporting January, the Trust, continued to deliver most of the cancer standards, but failing a second months running the 62-day standard delivering 79.5% vs 85% target. February position indicates that the 62- day standard has been missed again. We now believe that Q4 delivery will be missed. Most of the February 62-day breaches are in Gynae which delivered the standard at only c32% and significant focus is now on March delivery. 2 week wait times are being met currently on the cancer pathway, but shadow monitoring of the 10 days wait time (replacing the 2 week wait time) is not picking up as expected at this stage. The COO has requested focus on the 10 day waiting time from the groups. Neutropenic sepsis performance has continued to improve in the last few months, since the drop in September associated with Unity implementation, but we see a drop in February to 78%. 38/49 patients were administered the treatment within the prescribed 1hr framework, with 11 patients breaching the 1 hr; most of the breach times are relatively small above the 1hr, however there were 3 breaches which were well above the 1hr timeframe. 2 of these were for clinical reasons, the other was not. The Trust is shadow-monitoring the new 28 day faster diagnosis standard to be implemented from April 2020 and the IQPR will reflect this indicator from February with testing period to complete in March, ready for April go live.
	Cancellations	<ul style="list-style-type: none"> There were 60 late cancellations (on the day) due to non-clinical reasons in February; this was impacted mostly by the BTC floods without which the cancellations would have been at 35 and achieving the standard much closer. • 28% (17/60) were avoidable cancellations • This has resulted in a rate of 1.7% against total admissions in February against the national target of 0.8%. COVID-19 impact is likely to result in higher cancellations for March and going forward, possibly compromising the re-booking of patients within the following 28 days from cancellation (28-day breaches standard).
SAFE	Infection Control	<ul style="list-style-type: none"> MRSA screening rates have been below standard all year and this is being reviewed with the Infection Control team with possible changes to screening. Against an 85% initial target, Elective care screening achieved 80% and Non Elective screening achieved 84% in January. From February 1st there were screening changes introduced, for all non-elective patients to be admitted, and the Infection Control team are working to re-base the indicator monitoring.
	Harm Free Care	<ul style="list-style-type: none"> Falls continue to report lower figures compared to peer organisation and the Trust falls rate per 1,000 bed days is at 3.94 against the trust target of 5; 84 actual falls have been reported with 1x case of serious harm caused, which is subject to a full investigation. Pressure Ulcers (PUs) have this month increased only very slightly to last month to 65 overall across the acute and community setting, but remain constant to the longer term average; we report 39 acute setting PUs in February, which results overall in a rate of 1.77 against 1,000 occupied bed days; 26 PUs being reported in the acute setting (lowest this year) and 25 in the community setting. • VTE assessments are compliant at 96% in February. In February we are reporting 1x Serious medication error being investigated. Who Safer Surgery is subject to ongoing reviews to ensure that all invasive procedures are compliant with the guidance. A report has been submitted to the Executive Quality Committee to support the collection of WHO safer surgery checklist from all relevant areas carrying out invasive procedures.
	Obstetrics	<ul style="list-style-type: none"> The overall Caesarean Section rate for February is 29.7% mainly driven by an increase in non-elective C-Sections; year to date at 27.5% slightly above the 25% target; but considered still in line with other trusts nationally and hence within tolerance levels. Elective rates are at 10.7% (over the year the long term avg trend was 11%) Non-elective rates are 18.8% in February against a long term average trend of ~17.3% hence observing an increase of non-elective C Sections. The level of births in February is at 344; the lowest this year, although February is a shorter month, but compared to the same period of last year this was at 399; we observe a general downward trend in births Still birth rate (per 1000 babies) is zero for February Zero Neonatal death rate (per 1000 babies) in February Breastfeeding targets continue to be over-achieved at 80% in February against the 74% target.
CARING	Patient Experience (FFT), Mixed Sex Accommodation (MSA), Complaints, Flu Vaccination	<ul style="list-style-type: none"> SWBH has been able to resume MSA reporting post a new EPR implementation. The Mixed Sex accommodation return for February 2020 is declaring 458 Breach Occurrences. Breaches have been authorised to mitigate very long waits / potential safety issues in ED against a very high bed occupancy. There is a robust authorisation processes in place and now we have access to daily data which enables the grip we had before we went live with Unity (new EPR) , when we eliminated all but a few breaches which were mainly critical care stepdown delays. Flu vaccination rates of front line staff report at 83% as at the end of February meeting the 80% Feb20 target and concluding the vaccination window.
EFFECTIVE	Mortality, Readmissions	<ul style="list-style-type: none"> Readmissions rates (30 days after discharge) are at 8.1% as at January. Deaths rate in Low Risk Diagnosis groups as at November (latest reportable period) has reduced compared to October 2019, which was raised due to the number of UTI deaths increasing. • There were 162 deaths reported in the Trust as at January, which is higher compared to previous months. • Our crude in-hospital mortality rate has therefore gone up to 1.7 as at end of January; on a rolling basis the rate is still at 1.4 which is in line with previous months
	Stroke & Cardiology	<ul style="list-style-type: none"> Admissions to the stroke ward within the 4 hour timeframe is continuing to under-deliver at 66% in February slightly better than in January against the 80% target . This is subject to a detailed action plan, which will improve to 65% by end of March, but not yet projected achievement of the full standard of 80% . Thrombolysis within 60 minutes has only just missed the 85% target in February and reporting at 83.3%, one patient breaching due to family consent not being in timeframe due to language barriers; implementing improvement plans including learning from the GIRFT Stroke Event. We are unable to report TIA performance at this stage - the service is resuming entry of data as soon as possible; however, worth noting TIA indicators routinely deliver to standards.
	Patient Flow	<ul style="list-style-type: none"> There were 174 patients with a length of stay (LOS) of 21+ days as at the end of February, this includes Acute and Community counts. This has increased compared to previous months. This now gives us a long-stay-patient rate of 19.3% and their combined LOS amounted to an equivalent of 124 beds. Neck of Femur performance is at 88% in February meeting the 85% standard; this is showing a significant improvement since the improvement plan was set to achieve 90% for end of March 2020 by using the 'Trauma Consultant of the week' to improve the pathway.
WELL LED	Workforce	<ul style="list-style-type: none"> Sickness rate for February is at 5.0% in month and 4.9% on a rolling basis. • Open, long term sickness cases have reduced significantly in February to 114 against the 140 target. • Ward sickness overall at 6.4% as at February. The Women and Children's Group has moved their sickness to below 4%. Mandatory Training (where staff are at 100% compliance) is at 71.5% in February against the 95% target. Qualified nursing turnover rate is at 12.6% against the internal target of 10.7% • Our nursing vacancy rate increases to 12.3% in February against the 11% target.
USE OF RESOURCES	Use of Resources	<p><i>This has been included in the February IQPR format, but is subject to testing and population of those new indicators against which the trust will monitor itself routinely. The Use of Resources assessment is part of the combined CQC inspection alongside the Trust's rating for Quality. The review is designed to provide an assessment and improve understanding of how effectively and efficiently Trusts are using their resources to provide high quality and sustainable care for patients. The assessment includes an analysis of Trust performance against a selection of initial metrics, using local intelligence, and other evidence. The last Trust rating for Use of Resources was 'Requires Improvement' and the Trust is aiming to achieve a 'Good' rating in the next CQC inspection.</i></p>
TRUST EMPHASIS	Persistent Red Indicators	<ul style="list-style-type: none"> We are now monitoring 11x persistent red indicators therefore. Neck of Femur performance goes up to 88% in February the first time since Oct19 meeting the 85% standard.

Persistent Red Focus & Performance

Exec Lead	Indicator	Standard Expected	Plan in Place	Recovery Expected	Feb-20 Actual Perf	Tracking Planned Monthly Trajectory
11	<i>Note: Some are grouped (two or more indicators)</i>					
Dr	1 Mortality Reviews within 42days	90%	✓	Dec-19	83%	X
DC	1 Mandatory Training (staff % where MT 100% complete)	95%	✓	Mar-20	71.5%	X
RB	1 Treatment Functions below 92% RTT	0	✓	Apr20-Jul20	6	X
	1 Open Referrals (relevant for improvement)	30,000	✓	Sep-19	38,104	✓
	1 Neck of Femur - to surgery within 36 hours	85%	✓	Jul-19	87.9%	✓
	1 Cancellations (20pm)	20	✓	Mar-20	60	X
	1 Cancellations as %age of elective admissions	0.80%	✓	Mar-20	1.7%	X
	1 Stroked Ward Admissions (Within 4 hrs)	80%	✓	Mar-20	66.0%	X
PG	1 Neutropenic Sepsis	100%	✓	Jul-19	78.0%	X
	1 MRSA Screening (Elective & Non-Elective)	95%	✓	Apr-20	80% Elec / 84% Non-Elec	X
1	1 FFT Response Target (IP, OP, Maternity and A&E)	25%	✓	TBC		

Notes:

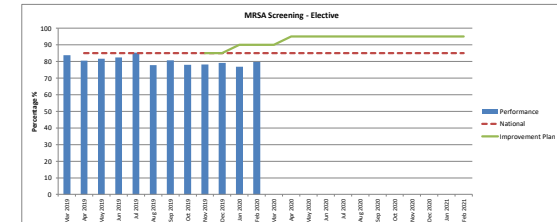
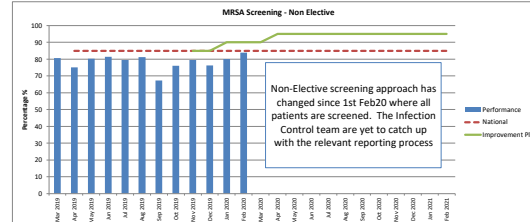
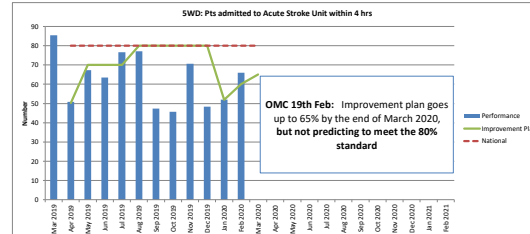
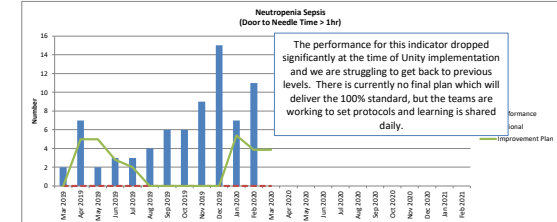
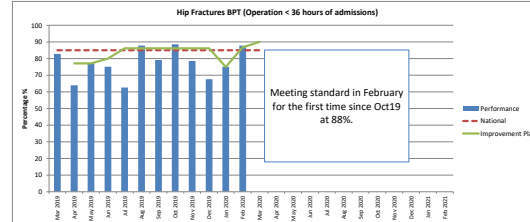
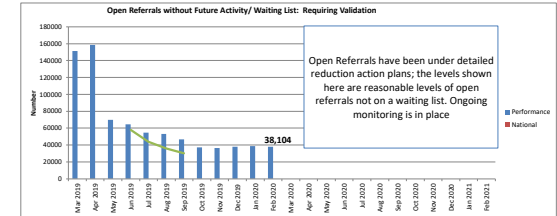
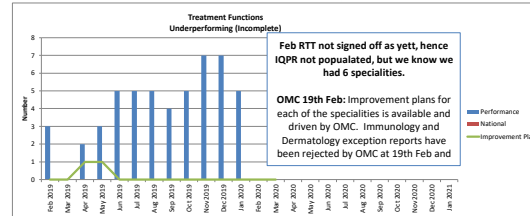
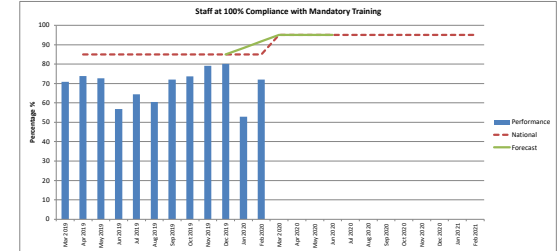
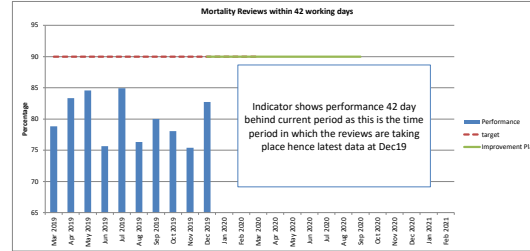
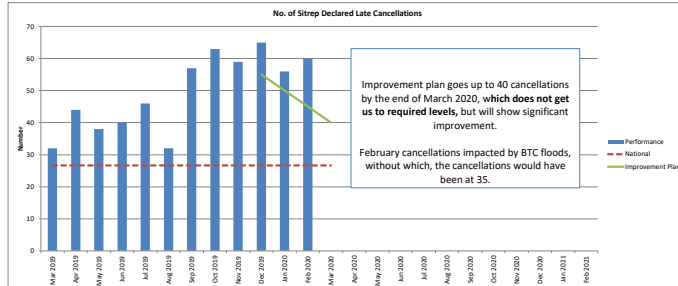
- We report in February 11 ongoing persistent red indicators which are closely monitored against improvement plans.

February performance:








- We can observe some improvements in performance in February in respect of reducing cancellations although still not meeting set standards;
- Neutropenic sepsis has improved significantly in January but we see a small drop in February; this indicator performance has struggled to recover to previous levels since Sept19 Unity implementation. Reviews and daily shared learning practice is in place dedicated to bring this indicator up to required levels.
- FFT response rates improvement to 25% is being currently assessed as it appears too high for A&E and Maternity areas. New targets to be agreed in conjunction of introducing the new FFT guidance to go live on 1st Apr2020. Shown here against the 25% response trajectory in the meantime which clearly is not delivering.

Graphs

- The graphs are updated for latest available information as agreed in latest OMC (here 19th Feb20), next OMC in March will update further.



CQC Domain - Safe

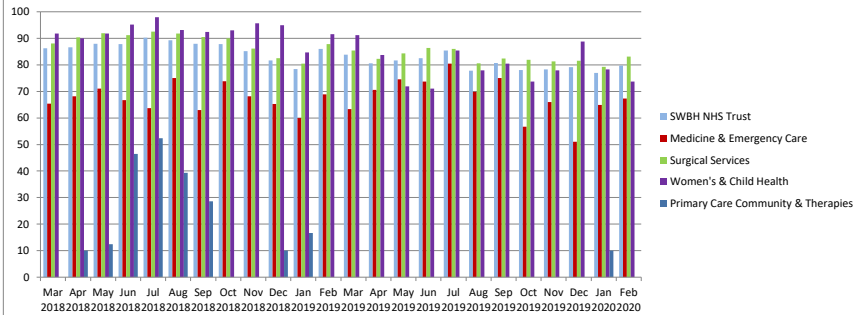
Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
						

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

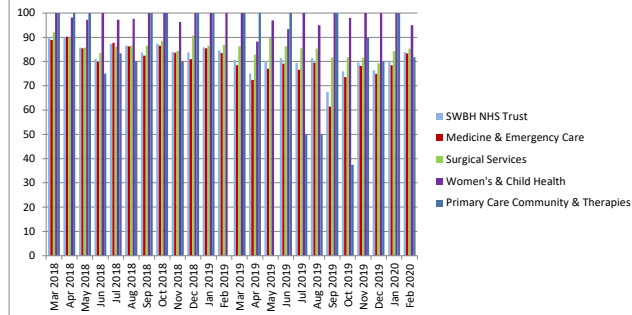
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CQC Domain - Safe

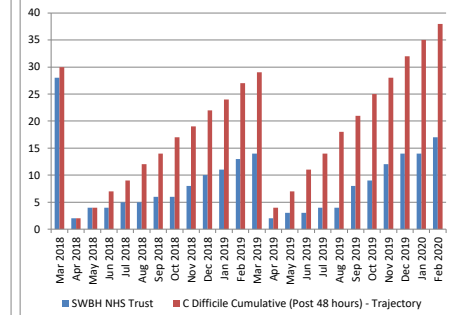
MRSA Screening - Elective



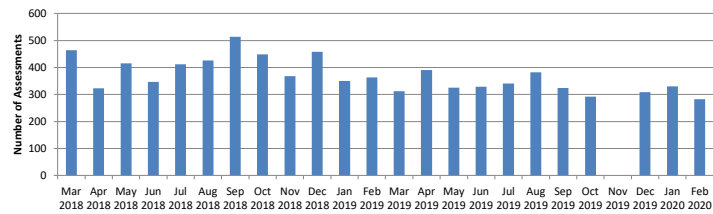
MRSA Screening - Non Elective



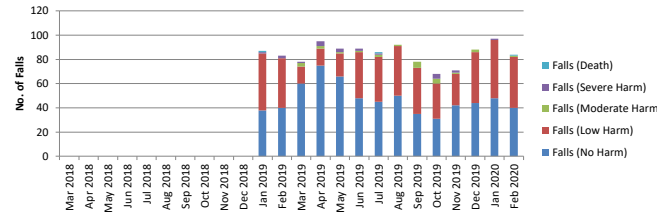
C Diff Infection



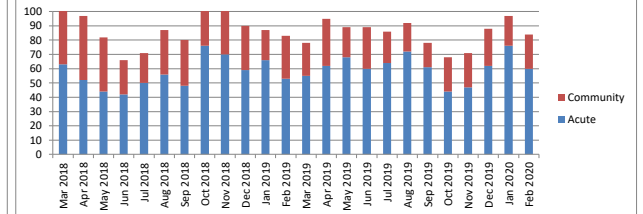
VTE Assessments Missed



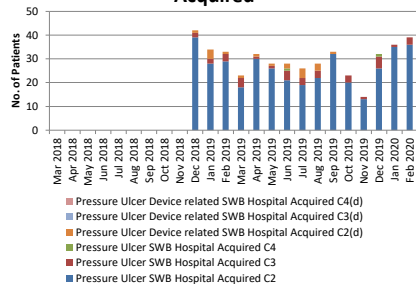
Falls



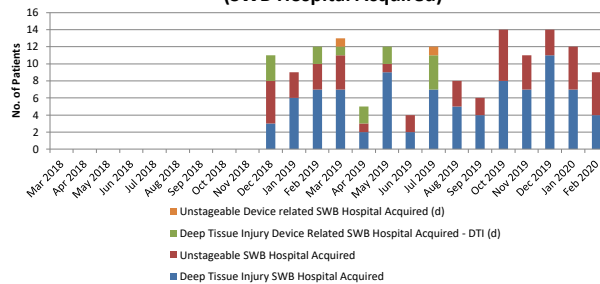
Falls - Acute & Community



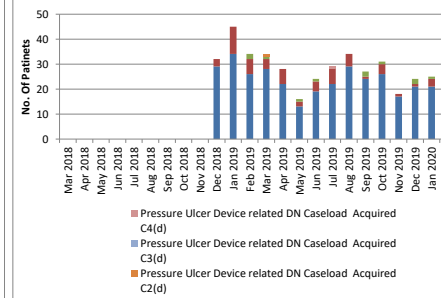
Pressure Ulcers - SWB Hospital Acquired



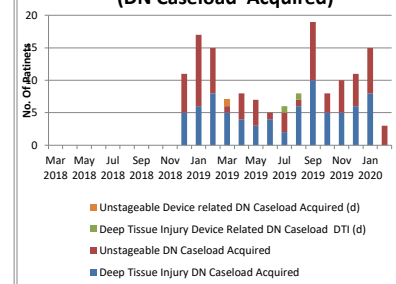
Unstageable / Deep Tissue (SWB Hospital Acquired)



Pressure Ulcers - DN Caseload Acquired










Unstageable/Deep Tissue (DN Caseload Acquired)

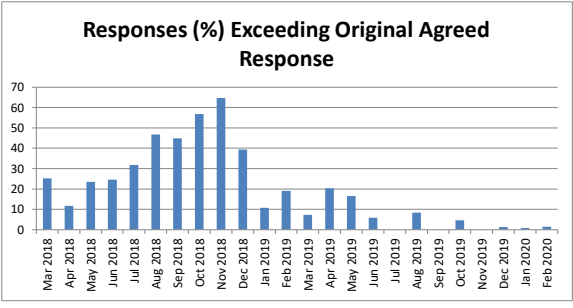
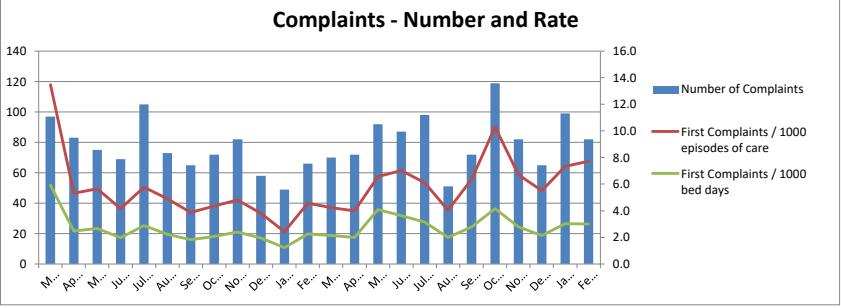
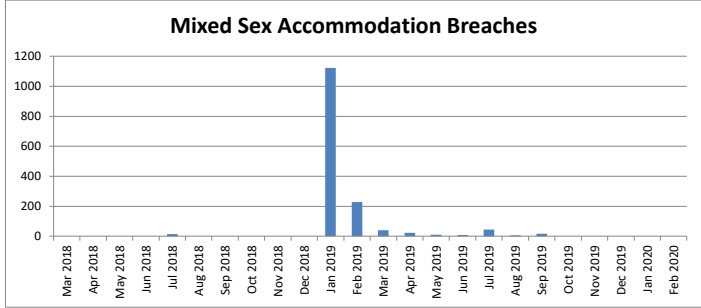


CQC Domain - Caring

	Kitemark	Reviewed Date	Indicator	Measure	Standard		Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	19/20 Year to Date	Group							
					Year	Month																				M	SS	W	P	I	PCCT	CO	
FFT	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Response Rate - Adult and Children Inpatients (including day cases and community)	=> %	25	25	15.3	19.4	28.5	22.3	24.2	22.8	19.7	16.1	29.0	25.7	23.1	20.9	23.4	18.7	21.5	18.5	20.5	26.2	21.9	-	-	-	-	-	-		
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Adult and Children Inpatients (including day cases and community)	=> No	95	95	90	93	92	92	91	92	91	89	89	92	91	90	89	89	89	86	89	24	-	-	-	-	-	-	-		
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Response Rate: Type 1 and 2 Emergency Department	=> %	25	25	6.3	4.3	6.8	7.8	15.5	16.3	16.1	12.0	10.8	9.6	10.4	9.5	9.8	10.6	9.6	9.1	9.5	9.1	10.0	9.1	9.1	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Adult and Children Emergency Department (type 1 and type 2)	=> No	95	95	73	71	74	73	74	75	75	75	76	73	76	78	71	71	68	73	75	72	-	72	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Outpatients	=> No	95	95	90	91	90	92	90	90	91	90	90	89	88	76	87	87	89	89	89	89	-	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Maternity Antenatal	=> No	95	95	86	94	0	0	0	0	0	0	0	0	0	0	0	0	90	97	100	75	83	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Maternity Postnatal Ward	=> No	95	95	0	87	93	100	100	100	0	100	100	0	100	100	100	92	93	0	97	94	-	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Maternity Community	=> No	95	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	94	0	0	0	0	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Score - Maternity Birth	=> No	95	95	93	100	100	100	17	95	100	100	94	94	91	66	6	94	97	94	95	97	-	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	FFT Response Rate: Maternity Birth	=> %	25	25	16.3	8.4	5.0	3.7	17.1	5.0	3.5	2.1	3.5	8.3	10.2	1.4	6.1	28.2	35.3	12.2	32.2	55.0	16.0	-	-	-	-	-	-	-	-
	MSA	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Mixed Sex Accommodation - Breaches (Patients)	<= No	0	0	0	0	0	-	1123	229	40	22	11	9	44	7	16	-	-	-	-	-	109	9	7	0	-	0	0	-
		<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of Complaints Received (formal and link)	No	-	-	65	72	82	58	49	66	70	72	92	87	98	51	72	119	82	65	99	82	919	36	32	5	1	1	4	3
Complaints	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of Active Complaints in the System (formal and link)	No	-	-	208	206	212	210	165	170	151	163	149	121	148	91	121	140	114	92	106	142	1387	68	41	14	1	2	11	5	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of First Formal Complaints received / 1000 bed days	Rate1	-	-	1.83	2.07	2.39	1.93	1.23	2.26	2.14	2.00	4.08	3.63	3.15	1.98	2.78	4.16	2.78	2.15	3.03	2.99	2.95	2.17	6.16	1.43	-	-	7.71	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of First Formal Complaints received / 1000 episodes of care	Rate1	-	-	3.88	4.34	4.81	3.79	2.42	4.57	4.22	3.98	6.57	7.02	6.10	4.05	6.38	10.31	6.72	5.50	7.33	7.72	6.47	7.68	11.23	2.48	-	-	8.75	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of Days to acknowledge a formal or link complaint (% within 3 working days after receipt)	=> %	100	100	100.0	96.8	96.2	98.3	97.8	100.0	98.4	100.0	2.2	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	89.9	100.0	100.0	100.0	-	100.0	100.0	100.0	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of responses which have exceeded their original agreed response date (% of total active complaints)	<= %	0	0	44.9	56.8	64.8	39.4	10.7	19.1	7.2	20.3	16.5	5.9	0.0	8.4	0.0	4.5	0.0	1.3	0.8	1.4	6.6	0.0	4.0	0.0	-	0.0	0.0	0.0	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>		No. of responses sent out	No	-	-	57	54	59	47	74	58	95	77	98	97	95	96	61	88	105	76	76	70	939	28	24	5	0	3	5	5	
	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Flu Vaccination Rate	=> %	80	80	-	-	83.3	83.7	-	-	-	-	-	-	-	-	-	-	47.7	62.4	78.1	82.0	83.1	70.7	-	-	-	-	-	-	-

Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
						

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place



CQC Domain - Responsive








	Kitemark	Reviewed Date	Indicator	Measure	Standard		Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	19/20 Year to Date	Group						
					Year	Month																				M	SS	W	P	I	PCCT	CO
Emergency Care			Emergency Care Attendances (Including Mailing)	No	-	-	17740	17819	17502	17753	18042	16949	18592	18908	18541	18091	19047	17657	17973	18445	17868	19330	18477	17367	201704	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care 4-hour waits	=> %	95	95	83.0	81.2	80.6	75.0	78.0	82.3	85.9	78.3	82.7	81.8	81.4	81.6	74.1	71.7	70.9	72.2	73.0	74.6	76.6	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care 4-hour breach (numbers)	No	-	-	3013	3354	3383	4435	3963	3006	2629	4106	3213	3288	3542	3252	4764	5215	5199	5375	4819	4416	47189	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care Trolley Waits >12 hours	<= No	0	0	0	1	0	1	0	0	0	0	0	0	0	0	2	2	1	1	0	0	6	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15	49	61	37	88	50	41	57	74	39	89	45	52	71	185	154	116	121	62	-	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60	238	254	245	255	237	269	241	282	264	255	261	208	217	250	263	263	254	232	-	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5	5	5.2	5.2	3.6	4.8	4.6	4.9	4.7	5.4	5.2	5.4	5.2	5.6	7.3	7.8	7.9	7.9	8.1	7.5	6.7	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5	5	6.6	7.7	6.6	8.6	7.3	7.0	5.9	7.3	6.6	7.1	7.4	6.4	8.8	10.5	10.2	9.5	8.0	7.8	8.2	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0	95	121	159	205	168	160	88	166	119	128	123	162	238	251	228	279	199	242	2135	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0	5	6	7	7	9	8	6	5	4	4	5	9	33	16	9	12	9	32	138	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		WMAS - Handover Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02	0.1	0.1	0.2	0.1	0.2	0.2	0.1	0.1	0.1	0.1	0.1	0.2	0.7	0.3	0.2	0.2	0.2	0.7	0.3	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●		WMAS - Emergency Conveyances (total)	No	-	-	4354	4622	4579	4872	4835	4372	4655	4814	4670	4555	4658	4486	4484	4656	4721	4887	4848	4522	51301	-	-	-	-	-	-	-
Patient Flow	● ● ● ● ● ● ● ●	Apr 19	Delayed Transfers of Care (Acute) (%)	<= %	3.5	3.5	2.6	2.7	2.4	2.2	1.1	-	1.6	2.0	-	1.0	-	4.7	3.0	2.8	2.9	2.4	2.8	3.0	2.3	-	-	-	-	-	-	-
			Delayed Transfers of Care (Acute) (Av./Week) attributable to NHS	<= No	240	20	14	16	14	13	14	14	15	12	-	14	-	27	17	19	20	16	19	20	-	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●	Apr 19	Delayed Transfers of Care (Acute) - Finable Bed Days	<= No	0	0	181	200	272	275	315	270	211	99	149	239	295	185	127	147	163	180	195	340	2119	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●	Apr 19	Patient Bed Moves (10pm - 6am) (No.) - ALL	No	-	-	712	797	717	713	757	654	642	672	698	583	684	671	675	867	852	944	989	860	8495	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●	Apr 19	Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units	No	-	-	240	246	227	247	279	241	243	223	228	185	218	233	266	330	310	383	354	358	3088	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●	Apr 19	Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units and Clinical Transfers	No	-	-	47	54	38	55	63	57	63	65	37	30	46	45	52	52	80	66	71	64	608	-	-	-	-	-	-	-
		Apr 19	Hip Fractures Best Practice Tariff (Operation < 36 hours of admissions)	=> %	85	85	81.0	84.4	77.1	82.6	81.5	80.0	82.9	64.0	77.1	75.0	62.5	87.9	79.2	88.5	78.6	67.5	75.0	87.9	76.9	-	87.9	-	-	-	-	-
Cancellations	● ● ● ● ● ● ● ●		No. of Sitrep Declared Late Cancellations - Total	<= No	240	20	28	25	29	29	36	39	32	44	38	40	46	32	57	63	59	65	56	60	560	5	40	13	0	-	2	-
	● ● ● ● ● ● ● ●		No. of Sitrep Declared Late Cancellations - Avoidable	No	-	-	10	9	7	11	18	7	10	16	13	3	16	17	32	40	30	41	29	17	254	0	15	0	0	-	2	-
	● ● ● ● ● ● ● ●		No. of Sitrep Declared Late Cancellations - Unavoidable	No	-	-	18	16	22	18	18	32	22	28	25	37	30	15	25	23	29	24	27	43	306	5	25	13	0	-	0	-
	● ● ● ● ● ● ● ●		Elective Admissions Cancelled at last minute for non-clinical reasons (as a percentage of admissions)	<= %	0.8	0.8	0.8	0.6	0.8	0.9	0.9	1.0	0.8	1.3	1.0	1.2	1.1	0.8	1.5	1.6	1.5	1.8	1.3	1.7	1.3	0.6	2.0	6.0	-	-	0.5	-
	● ● ● ● ● ● ● ●		Number of 28 day breaches	<= No	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	0	-
	● ● ● ● ● ● ● ●		No. of second or subsequent urgent operations cancelled	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	-	-
	● ● ● ● ● ● ● ●		Urgent Cancellations	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	0	-
	● ● ● ● ● ● ● ●		No. of Sitrep Declared Late Cancellations (Pts. >1 occasion)	<= No	0	0	0	0	0	0	2	0	0	0	1	2	1	1	1	2	0	1	1	2	12	1	1	0	0	-	0	-
	● ● ● ● ● ● ● ●		Multiple Hospital Cancellations experienced by same patient (all cancellations)	<= No	0	0	54	68	55	39	52	56	69	73	64	75	86	67	79	103	92	65	73	124	901	8	97	19	-	-	-	-
	● ● ● ● ● ● ● ●		All Hospital Cancellations, with 7 or less days notice	<= No	0	0	193	265	238	156	236	230	244	265	262	277	296	204	367	370	376	358	347	584	3706	41	484	59	-	-	-	-

CQC Domain - Responsive

Cancer	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	2 weeks	=> %	93	93	96.4	97.0	97.4	97.9	97.7	97.3	96.1	96.8	96.4	95.7	96.1	96.2	97.5	95.8	96.7	99.0	98.0	-	96.8	98.3	97.8	98.5	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	2 weeks (Breast Symptomatic)	=> %	93	93	97.6	98.3	97.7	98.0	97.9	95.7	89.5	97.4	95.3	95.1	98.1	95.8	98.0	100.0	95.7	98.1	95.5	-	96.9	-	95.5	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	31 Day (diagnosis to treatment)	=> %	96	96	97.5	98.5	98.6	96.4	96.1	96.6	98.1	97.5	96.2	96.8	96.5	96.9	95.8	96.6	95.1	99.2	97.8	-	96.8	95.1	98.8	100.0	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	31 Day (second/subsequent treatment - surgery)	=> %	94	94	100.0	100.0	95.5	100.0	100.0	95.0	95.2	100.0	94.7	95.0	96.2	95.2	100.0	93.5	100.0	93.1	100.0	-	96.3	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	31 Day (second/subsequent treatment - drug)	=> %	98	98	100.0	100.0	100.0	100.0	100.0	100.0	-	-	100.0	-	-	100.0	100.0	-	100.0	100.0	-	-	100.0	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	62 Day (urgent GP referral to treatment) Excl Rare Cancers	=> %	85	85	84.5	89.1	85.1	85.4	84.7	84.7	86.9	85.8	90.5	87.3	85.6	84.3	86.3	82.7	90.7	81.1	80.8	-	85.6	78.1	83.1	76.5	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		62 Day (urgent GP referral to treatment) - Inc Rare Cancers	=> %	85	85	84.5	89.1	85.3	85.6	84.4	84.7	87.2	85.8	90.6	87.3	85.6	84.6	86.5	82.7	91.0	81.4	79.5	-	85.6	78.1	82.2	70.6	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	62 Day (referral to treat from screening)	=> %	90	90	92.9	97.7	96.1	100.0	91.5	91.4	90.0	100.0	98.2	91.7	94.4	100.0	96.9	93.2	94.6	89.7	91.5	-	95.2	-	91.1	100.0	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	62 Day (referral to treat from hosp specialist)	=> %	90	90	85.1	85.0	80.8	87.1	88.0	89.5	89.0	89.4	83.1	92.9	84.3	80.0	86.4	76.5	81.8	82.3	87.5	-	84.3	82.0	96.3	100.0	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Cancer = Patients Waiting Over 62 days for treatment	No	-	-	8	8	11	11	11	9	12	10	7	8	10	11	10	11	6	12	12	-	94	4	6	2	-	-	-	0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Cancer - Patients Waiting Over 104 days for treatment	No	-	-	1	2	1	3	2	3	7	3	4	1	3	5	3	3	5	6	7	-	38	3	4	1	-	-	-	0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Cancer - Longest wait for treatment (days) - TRUST	No	-	-	86	104	101	197	137	177	209	241	183	91	196	147	96	171	149	148	169	-	-	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Neutropenia Sepsis - Door to Needle Time > 1hr	<= No	0	0	7	4	6	6	5	9	2	7	2	3	3	4	6	6	9	15	7	11	73	11	0	0	-	-	0	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		IPT Referrals - Within 38 Days Of GP Referral for 62 day cancer pathway	%	-	-	71.4	68.8	56.3	53.3	86.7	37.5	66.7	48.0	53.3	63.6	74.1	51.9	65.2	66.7	69.6	35.7	69.6	-	60.8	-	-	-	-	-	-	-	-
			Cancer - 28 Day FDS TWW Referral (% of Informed) - Total	%	-	-	NEW INDICATORS IN PREPARATION FOR GO LIVE DATE ON 1ST APRIL 2020 - Still in Testing																85.2	-	85.2	-	-	-	-	-	-		
			Cancer - 28 day FDS TWW breast symptomatic (% of Informed)	%	-	-																	99.4	-	99.4	-	-	-	-	-	-	-	
		Cancer - 28 day FDS screening referral (% of Informed) - Total	%	-	-																	77.8	-	77.8	-	-	-	-	-	-	-		
		Cancer - 28 Day FDS TWW Referral (% of Eligible) - Total	%	-	-																	47.2	-	47.2	-	-	-	-	-	-	-		
		Cancer - 28 day FDS TWW breast symptomatic (% of Eligible) - Total	%	-	-																	105.3	-	105.3	-	-	-	-	-	-	-		
		Cancer - 28 day FDS screening referral (% of Eligible) - Total	%	-	-																	100.0	-	100.0	-	-	-	-	-	-	-		

RTT	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	RTT - Admitted Care (18-weeks)	=> %	90	90	80.7	78.4	79.8	80.5	79.5	79.8	78.9	81.7	83.1	80.5	77.6	80.5	80.6	82.6	81.4	82.4	81.2	-	81.2	81.1	80.3	70.1	-	-	74.6	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	RTT - Non Admitted Care (18-weeks)	=> %	95	95	89.0	86.5	85.5	87.9	86.1	88.7	90.2	91.7	92.5	90.7	89.6	89.2	89.8	87.3	87.3	87.2	87.0	-	89.2	67.9	92.7	89.0	-	-	77.7	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	RTT - Incomplete Pathway (18-weeks)	=> %	92	92	92.0	92.0	92.3	92.2	92.6	92.9	93.0	93.2	92.6	92.1	92.0	92.0	92.0	91.6	90.9	91.1	90.7	-	91.8	91.8	91.8	89.6	-	-	88.1	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	RTT - Backlog	No	-	-	36990	37871	37012	36914	34909	34221	34888	35859	36762	37231	39115	38714	39634	39898	38360	38416	39374	-	383363	7328	16860	2161	-	-	3295	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	RTT - Waiting List - Incomplete	No	-	-	2959	3023	2865	2890	2582	2424	2436	2450	2710	2951	3118	3082	3168	3360	3475	3433	3645	-	31392	601	1382	225	-	-	391	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Patients Waiting >52 weeks (All Pathways)	<= No	0	0	3	5	4	1	3	4	6	1	11	24	12	14	0	0	1	0	1	-	64	0	1	0	0	0	0	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Patients Waiting >52 weeks (Incomplete)	<= No	0	0	2	2	0	1	1	1	0	0	5	6	0	1	0	0	0	0	0	-	12	0	0	0	0	0	0	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Treatment Functions Underperforming (Admitted, Non-Admitted,Incomplete)	<= No	0	0	28	27	26	26	28	29	27	23	27	29	30	29	27	26	32	29	28	-	-	7	11	3	-	-	4	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Treatment Functions Underperforming (Incomplete)	<= No	0	0	3	3	3	3	4	3	-	2	3	5	5	5	4	5	7	7	5	-	-	1	1	1	-	-	1	0
			RTT Clearance Time (Wks)	Ratio	-	-	-	-	9.3	11.6	8.6	8.4	9.1	9.5	9.7	10.0	9.7	10.5	10.3	9.6	8.9	10.8	-	-	9.9	22.7	8.1	16.5	-	-	19.3	-

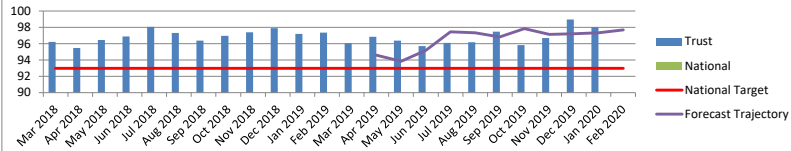
DM01	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Acute Diagnostic Waits in Excess of 6-weeks (End of Month Census)	<= %	1	1	1.7	3.2	3.8	3.9	1.0	0.4	0.4	1.8	2.6	0.9	0.8	2.3	1.5	1.1	0.2	0.7	0.1	0.0	1.1	0.0	0.1	-	-	0.0	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Acute Diagnostic Waits in Excess of 6-weeks (In Month Waiters)	No	-	-	1340	526	1237	1294	1861	532	958	1158	1330	1023	1010	600	614	457	359	338	1028	499	8416	54	67	-	-	378	-	-

Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
						

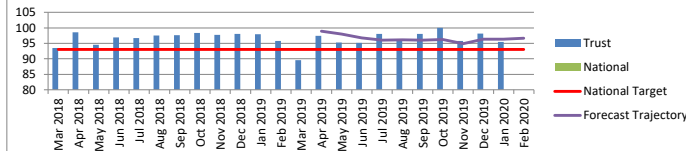
If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

CQC Domain - Responsive

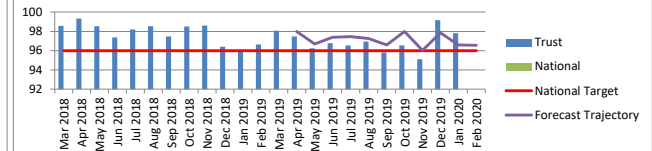
2-week wait from Referral to Date First Seen



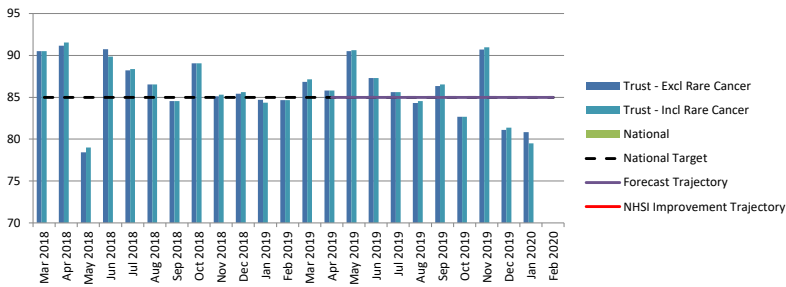
2-week wait from Breast Symptomatic Patients



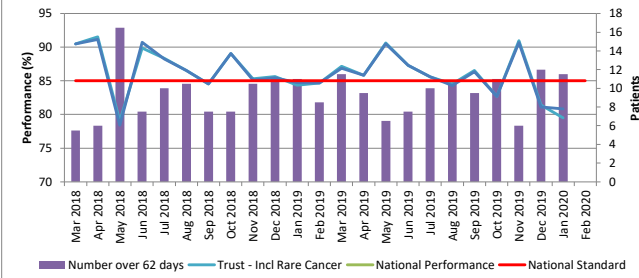
31-day Diagnosis to First Treatment



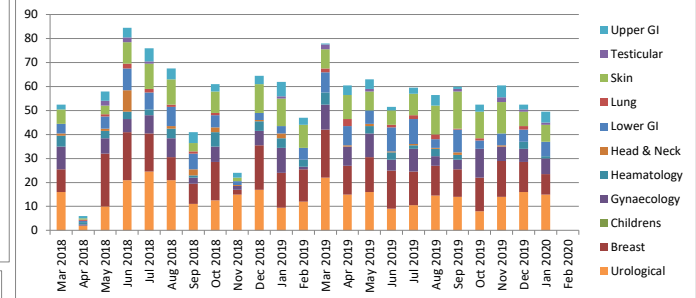
62-day Urgent GP Referral to First Treatment



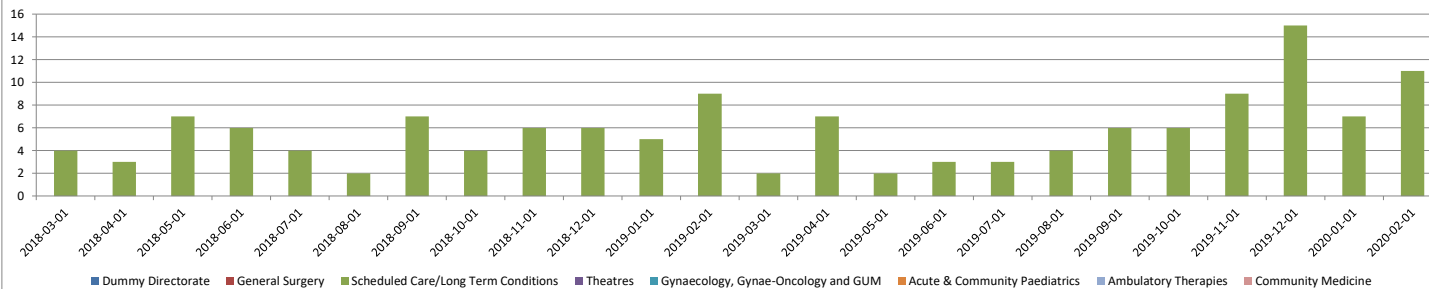
62-day Urgent GP Referral to First Treatment



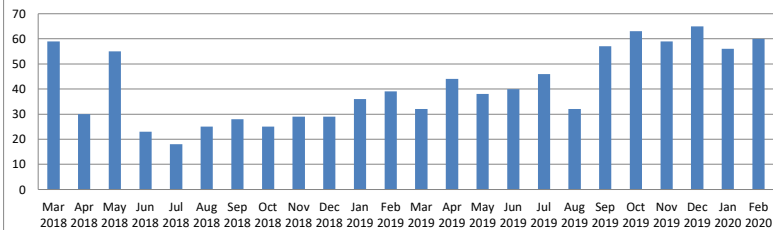
62-day Urgent GP Referral to First Treatment Breach- By Tumour Site



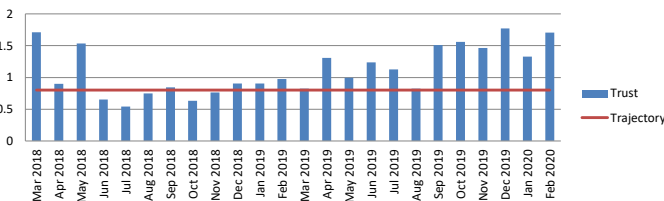
Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour



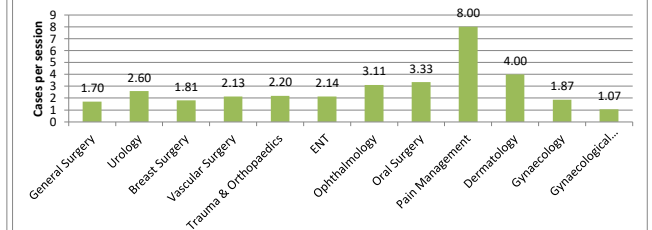
SitRep Late Cancellations



Elective Admissions Cancelled at Last Minute for Non-Clinical Reasons (%)



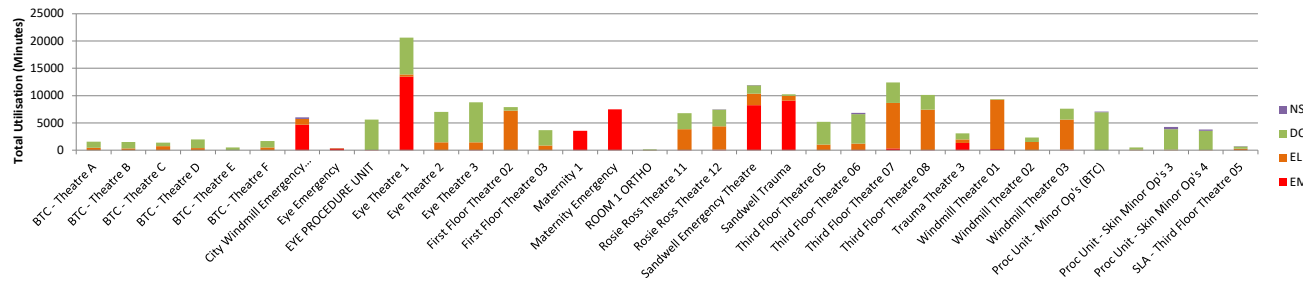
Cases Per Session (Operating Theatres)



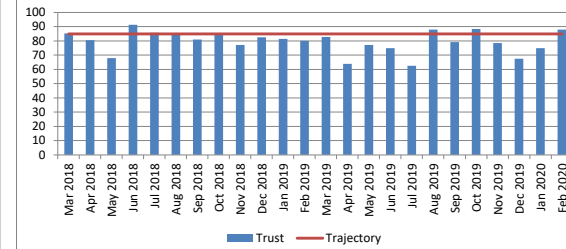
Month	Indicator	TumourSite	Informed in 28 Days	Informed	Eligible	% of Informed	% of Eligible
Jan 2020	Cancer - 28 Day FDS TWW Referral	Breast	231	233	289	99.142	79.93
Jan 2020	Cancer - 28 Day FDS TWW Referral	Colorectal	39	63	297	61.905	13.13
Jan 2020	Cancer - 28 Day FDS TWW Referral	Gynaecology	99	104	153	95.192	64.71
Jan 2020	Cancer - 28 Day FDS TWW Referral	Haematology	9	19	27	47.368	33.33
Jan 2020	Cancer - 28 Day FDS TWW Referral	Head & Neck	56	72	132	77.778	42.42
Jan 2020	Cancer - 28 Day FDS TWW Referral	Lung	12	12	40	100	30
Jan 2020	Cancer - 28 Day FDS TWW Referral	Skin	79	83	186	95.181	42.47
Jan 2020	Cancer - 28 Day FDS TWW Referral	Upper GI	123	167	154	73.653	79.87
Jan 2020	Cancer - 28 Day FDS TWW Referral	Urology	32	45	162	71.111	19.75
Jan 2020	28 day FDS TWW Breast Symptomatic	Breast	158	159	150	99.371	105.3
Jan 2020	Cancer - 28 day FDS screening referral	Breast	12	16	12	75	100
Jan 2020	Cancer - 28 day FDS screening referral	Colorectal	0	0	0	0	0
Jan 2020	Cancer - 28 day FDS screening referral	Gynaecology	2	2	2	100	100

CQC Domain - Responsive

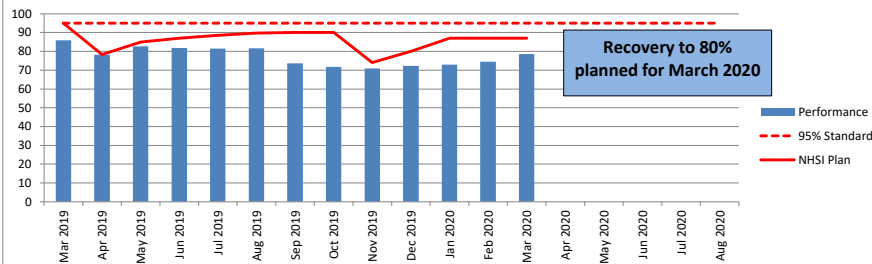
Theatre Utilisation



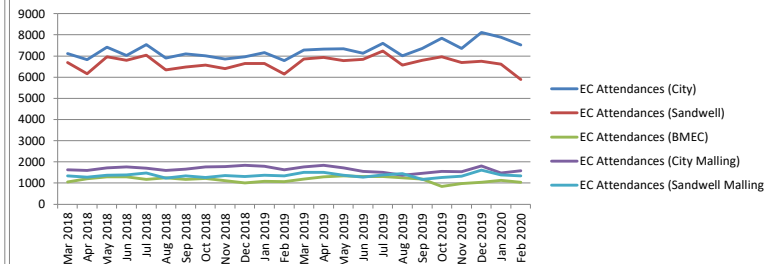
Hip Fractures - BPT - Operation Within 36 hours of admission (%)



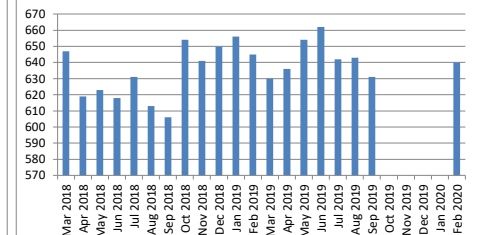
EC 4-Hour Recovery Plan



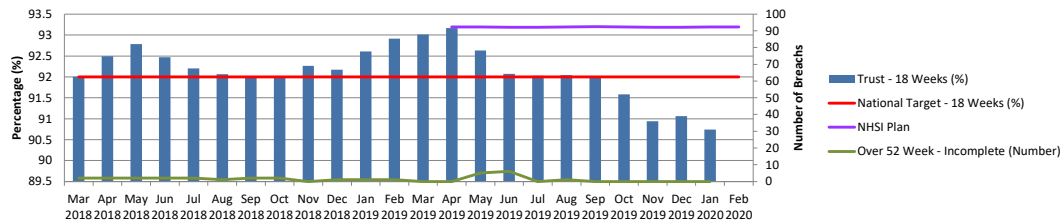
EC Attenders



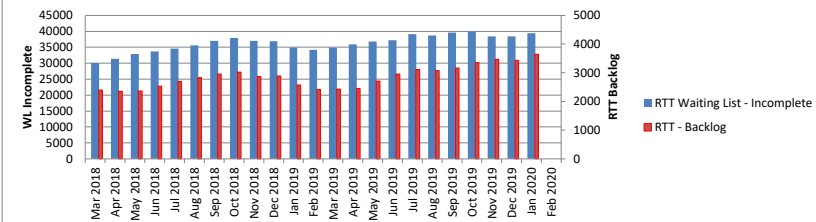
Available Beds Month End (Weekly SITREP)



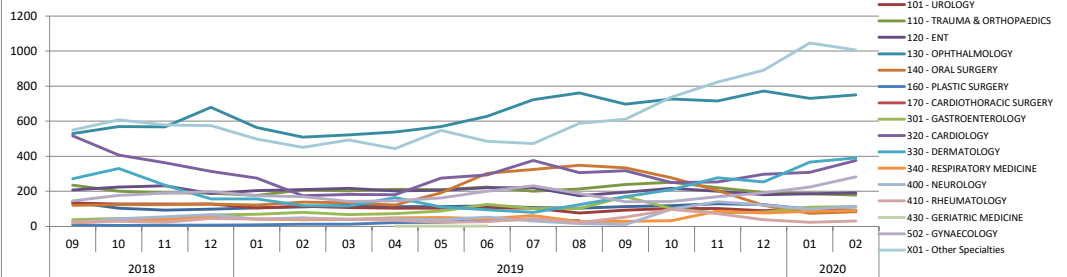
RTT Incomplete pathway



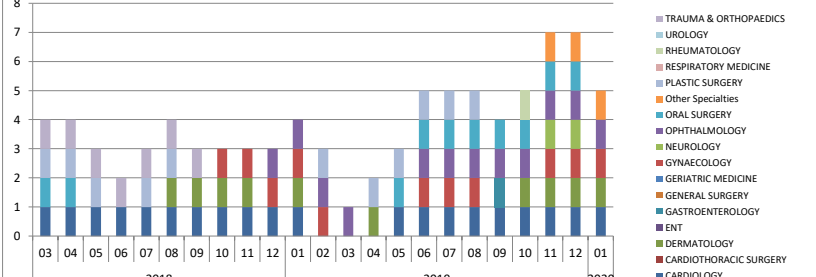
RTT Waiting List and Backlog



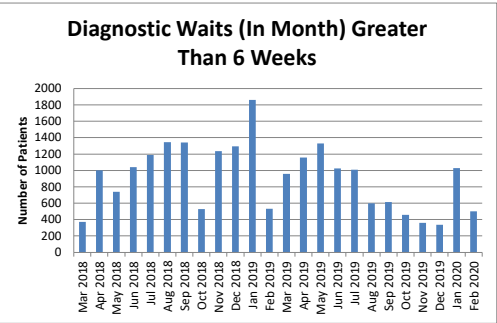
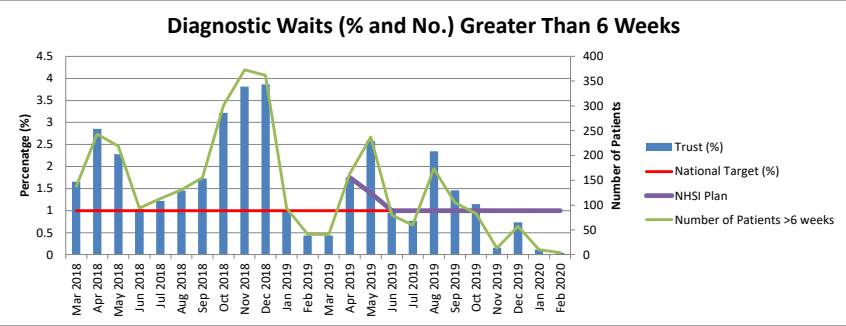
RTT Backlog - By Specialty



Treatment Function Underperforming (Incomplete)



CQC Domain - Responsive



CQC Domain - Effective

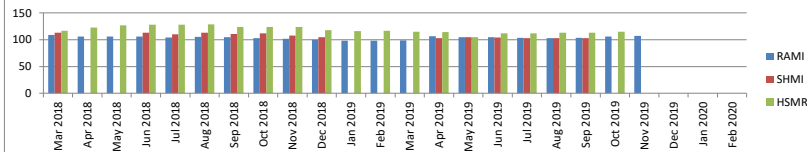
	Kitemark	Reviewed Date	Indicator	Measure	Standard		Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	19/20 Year to Date	Group						
					Year	Month																				M	SS	W	P	I	PCCT	CO
Mortality and Readmissions	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Risk Adjusted Mortality Index (RAMI) - Overall (12-month cumulative)	No	-	-	105	103	102	100	98	98	99	107	105	105	104	103	104	106	107	-	-	-	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Risk Adjusted Mortality Index (RAMI) - Weekday Admission (12-month cumulative)	No	-	-	102	100	100	98	96	97	98	107	105	105	104	103	103	87	106	-	-	-	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Risk Adjusted Mortality Index (RAMI) - Weekend Admission (12-month cumulative)	No	-	-	114	110	109	106	103	100	101	105	105	103	99	87	105	109	112	-	-	-	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Summary Hospital-level Mortality Index (SHMI) (12-month cumulative)	No	-	-	111	112	108	105	-	-	-	103	105	104	103	103	103	-	-	-	-	-	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Hospital Standardised Mortality Rate (HSMR) - Overall (12-month cumulative)	No	-	-	124	124	124	118	116	117	115	115	105	112	112	113	113	115	-	-	-	-	-	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Deaths in Low Risk Diagnosis Groups (RAMI) - month	No	-	-	61	98	105	86	108	88	85	98	-	93	125	85	88	152	97	-	-	-	-	-	-	-	-	-	-	
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Mortality Reviews within 42 working days	=> %	90	90	66.7	82.1	78.9	74.6	77.6	80.6	78.8	83.3	84.5	75.7	84.9	76.3	80.0	78.0	75.4	82.7	-	-	80.1	81.1	100.0	100.0	-	-	100.0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Crude In-Hospital Mortality Rate (Deaths / Spells) (by month)	%	-	-	1.2	1.1	1.2	1.4	1.5	1.6	1.3	1.4	1.2	1.3	1.1	1.2	1.3	1.4	1.4	1.6	1.7	-	1.4	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Crude In-Hospital Mortality Rate (Deaths / Spells) (12-month cumulative)	%	-	-	1.4	1.4	1.4	1.4	1.4	1.3	1.3	1.3	1.3	-	1.3	1.3	1.0	1.3	1.3	1.3	1.4	-	1.3	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Deaths in The Trust	No	-	-	106	107	114	122	149	137	121	134	112	117	109	118	114	133	136	139	162	-	1274	147	11	1	0	0	3	0
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Avoidable Deaths In the Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	-	-	-	-	-	0	0	0	-	-	0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%	-	-	7.4	6.9	7.7	8.9	7.9	8.7	7.8	7.5	7.9	7.4	8.4	8.3	7.8	7.9	8.2	8.0	8.1	-	7.9	13.8	3.6	7.5	1.4	5.9	2.0	-
<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%	-	-	7.7	7.7	7.8	7.9	8.0	8.0	7.9	7.9	7.9	7.9	7.9	7.9	7.9	8.0	8.1	8.0	8.0	-	7.9	13.0	4.8	5.1	0.9	6.2	1.6	-	
<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Emergency Readmissions (within 30 days) - Same Spec (exc. Deaths and Stillbirths) month	%	-	-	3.3	2.7	3.6	4.1	3.6	3.8	3.5	3.0	3.0	2.6	3.5	3.5	3.2	3.0	3.3	2.9	3.0	-	3.1	3.9	2.2	6.1	-	-	-	-	
<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Emergency Readmissions (within 30 days) - Same Spec (exc. Deaths and Stillbirths) 12-month cumulative	%	-	-	3.5	3.5	3.5	3.6	3.6	3.6	3.6	3.5	3.5	3.4	3.4	3.3	3.3	3.4	3.3	3.2	3.2	-	3.4	3.9	2.7	3.8	0.1	0.3	-	-	
Patient Flow	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Inpatients Staying 21+ Days At Month End Census - NHSI	No	-	-	122	146	123	126	137	125	116	139	130	124	129	118	152	159	148	156	154	173	-	144	28	1	0	0	0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		21+ Days Long Stay Rate - NHSI	%	-	-	19.0	20.2	18.4	16.5	17.5	19.6	20.4	18.7	20.0	17.5	15.9	19.2	19.7	19.4	19.4	18.9	17.5	19.3	18.7	22.4	5.7	15.5	0.0	0.0	0.0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Estimated Beds - 21+ Days - NHSI	No	-	-	115	127	117	96	112	124	126	114	133	101	96	125	111	122	128	121	117	124	-	115	6	2	0	0	0	-
RTT	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Routine Outpatient Appointments with Short Notice(<3Wks)	%	-	-	22.4	25.4	31.3	35.0	32.6	35.2	34.6	38.6	35.4	34.5	36.3	33.9	37.9	38.6	38.9	39.6	38.0	47.8	38.3	37.9	57.1	33.1	36.3	-	43.0	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Routine Outpatient Appointments with Short Notice(<3Wks)	No	-	-	1904	2434	3097	3169	3693	3564	3554	3599	3767	3498	3838	3034	3711	4512	4735	4029	4571	5310	44604	1008	3279	358	170	0	490	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Short Notice Inpatient Admission Offers (<3wks)	%	-	-	48.5	55.1	58.7	51.7	44.3	47.6	45.5	57.9	57.4	56.1	53.8	54.4	51.4	51.4	53.7	54.8	55.3	56.2	54.7	58.1	55.7	57.4	48.8	96.8	54.5	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Apr 19	Short Notice Inpatient Admission Offers (<3wks)	No	-	-	1760	2253	2307	1773	1873	1862	1869	2416	2414	2136	2375	2150	2142	2313	2388	2087	2242	2041	24704	172	1497	170	21	30	151	-
Stroke	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: Pts spending >90% stay on Acute Stroke Unit	=> %	90	90	94.5	90.4	100.0	97.9	93.2	86.2	93.0	88.5	87.9	92.9	90.2	98.2	88.2	93.7	91.5	96.2	84.0	90.5	90.8	90.5	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: Pts admitted to Acute Stroke Unit within 4 hrs	=> %	80	80	50.0	61.2	61.9	78.4	60.3	52.1	85.5	50.8	67.3	63.5	76.6	77.1	47.4	45.6	70.6	48.4	52.0	66.0	59.4	66.0	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: Pts receiving CT Scan within 1 hr of presentation	=> %	50	50	62.7	71.4	63.4	82.4	72.4	64.4	85.5	68.9	66.1	60.3	70.2	73.5	53.4	60.3	73.5	74.6	94.1	88.7	70.7	88.7	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: Pts receiving CT Scan within 24 hrs of presentation	=> %	95	95	94.1	98.0	97.6	98.0	98.3	97.9	98.2	98.4	98.3	100.0	97.9	100.0	96.6	100.0	100.0	100.0	100.0	100.0	99.2	100.0	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: Stroke Admission to Thrombolysis Time (% within 60 mins)	=> %	85	85	100.0	85.7	0.0	80.0	25.0	66.7	100.0	66.7	85.7	85.7	83.3	60.0	100.0	50.0	66.7	50.0	75.0	83.3	71.9	83.3	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: TIA (High Risk) Treatment <24 Hours from receipt of referral	=> %	70	70	100.0	95.7	100.0	100.0	94.1	100.0	94.7	100.0	88.9	64.3	87.5	75.0	service to resume reporting					83.0	75.0	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		5WD: TIA (Low Risk) Treatment <7 days from receipt of referral	=> %	75	75	97.2	98.0	100.0	100.0	97.4	93.8	100.0	73.9	93.3	77.8	88.4	90.9	service to resume reporting					85.1	90.9	-	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Primary Angioplasty (Door To Balloon Time 90 mins)	=> %	80	80	100.0	93.8	100.0	100.0	100.0	92.3	95.2	95.2	85.7	100.0	93.8	100.0	77.8	100.0	95.7	91.7	94.1	91.7	93.9	91.7	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Primary Angioplasty (Call To Balloon Time 150 mins)	=> %	80	80	100.0	100.0	100.0	100.0	100.0	92.3	85.7	95.5	85.7	87.5	93.3	90.9	66.7	100.0	89.5	81.8	88.2	91.7	89.4	91.7	-	-	-	-	-	-
	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		Rapid Access Chest Pain - seen within 14 days	=> %	98	98	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	-	-	-	-	-

Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
●	●	●	●	●	●	●

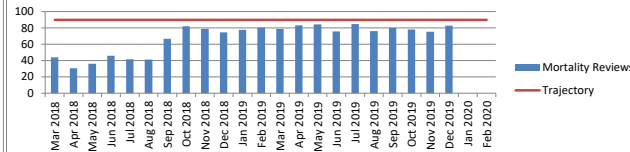
If segment 2 of the Kitemark is blank this indicates that a formal audit of this indicator has not yet taken place

CQC Domain - Effective

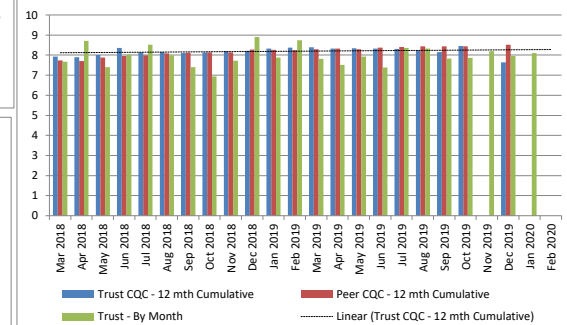
RAMI, SHMI & HSMR (12-month cumulative)



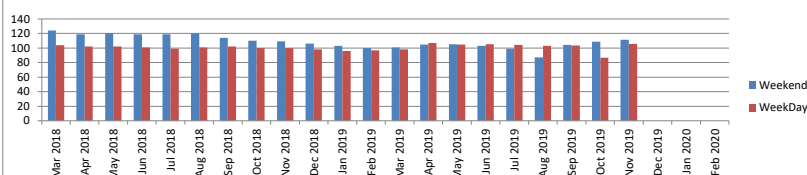
Mortality Reviews (%)



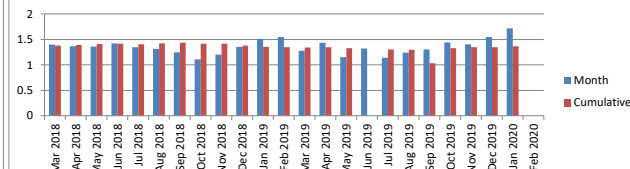
Emergency 30-day Readmissions (%) - 12-month cumulative CQC CCS Diagnosis Groups and monthly overall



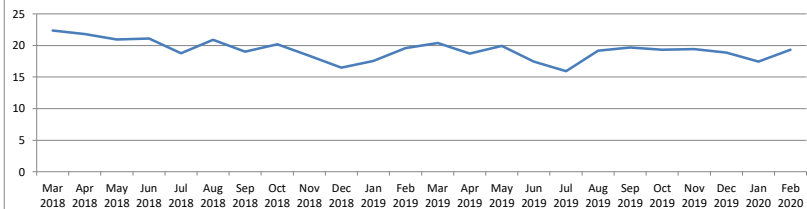
Mortality (RAMI) - Weekend and Weekday (12-month cumulative)



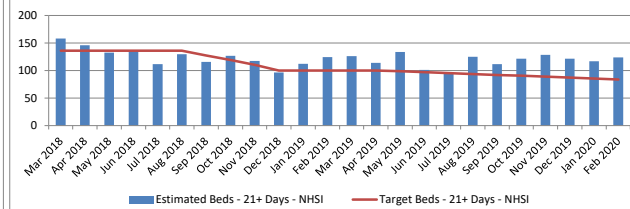
Crude Mortality Rate



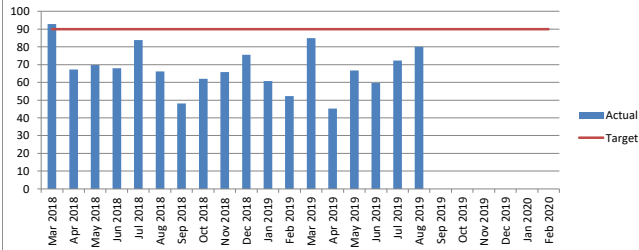
21+ Days Long Stay Rate - NHSI



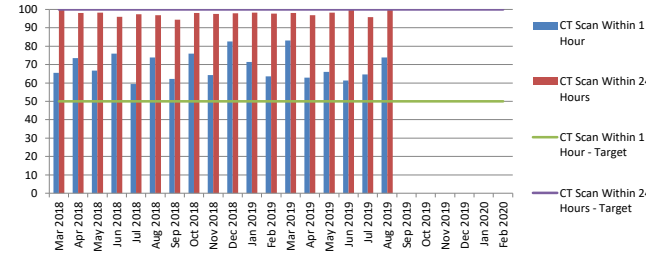
Estimated Bed Days - 21+ Days



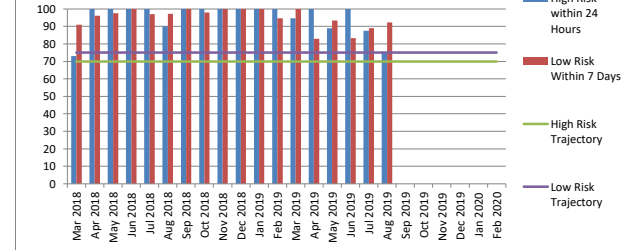
Admissions (%) to Acute Stroke Unit within 4 hours



CT Scan following presentation



TIA Treatment (%)



The stroke indicators in the IPR are based on 'patient arrivals' not 'patient discharged' as this monitors pathway performance rather than actual outcomes which may / may not change on discharge. National SSNAP is based on 'patient discharge' which is more appropriate for outcomes based reporting. Both are valid but designed for slightly different purposes, however they will align overall, especially over a longer period of time (eg annually)

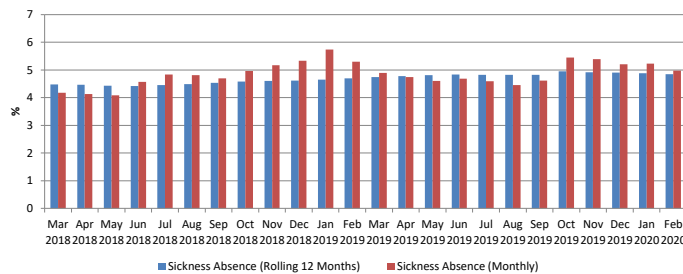
CQC Domain - Well Led

	Kitemark	Reviewed Date	Indicator	Measure	Standard		Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	19/20 Year to Date	Group						
					Year	Month																				M	SS	W	P	I	PCCT	CO
Workforce	● ● ● ● ● ● ● ●		PDRs - 12 month rolling	=> %	95	95	91.2	-	-	98.8	-	-	98.7	-	-	-	-	-	75.3	78.9	-	-	-	-	77.1	51.6	89.4	85.6	42.9	84.8	88.6	90.5
	● ● ● ● ● ● ● ●		Medical Appraisal	=> %	90	90	90.4	90.1	91.8	91.2	90.0	94.2	94.9	96.6	96.5	95.7	94.9	96.3	99.0	96.4	96.4	96.7	96.2	-	96.5	94.3	94.6	92.1	95.2	96.4	138.1	100.0
	● ● ● ● ● ● ● ●	Apr 19	Sickness Absence (Rolling 12 Months)	<= %	3	3	4.5	4.6	4.6	4.6	4.6	4.7	4.7	4.8	4.8	4.8	4.8	4.8	4.8	5.0	4.9	4.9	4.9	4.9	4.9	5.1	5.3	5.6	0.0	4.0	4.2	4.5
	● ● ● ● ● ● ● ●	Apr 19	Sickness Absence (Monthly)	<= %	3	3	4.7	5.0	5.2	5.3	5.7	5.3	4.9	4.7	4.6	4.7	4.6	4.5	4.6	5.4	5.4	5.2	5.2	5.0	4.9	5.5	5.5	3.9	0.0	3.6	4.8	4.9
			Sickness Absence - Long Term - (Open Cases in the month)	No	-	140	-	-	-	-	-	-	-	-	-	-	-	-	131	156	169	187	153	114	-	22	33	9	0	3	17	30
	● ● ● ● ● ● ● ●	Apr 19	Sickness Absence - Short Term (Monthly)	No	-	-	779	850	836	841	1013	878	784	738	644	674	681	539	719	875	814	872	845	779	-	188	148	94	7	34	114	80
			Ward Sickness Absence (Monthly)	<= %	3	3	-	-	-	-	8.1	7.3	6.9	6.8	6.6	6.7	5.8	5.8	6.7	7.2	7.6	7.0	6.6	6.4	6.7	7.5	6.4	4.5	-	-	7.3	-
	● ● ● ● ● ● ● ●		Mandatory Training - Health & Safety (% staff)	=> %	95	95	93.3	91.9	93.3	93.7	93.8	94.7	95.7	95.6	94.0	71.0	80.3	85.3	86.2	89.0	90.4	91.8	92.8	92.7	88.2	88.1	92.6	90.6	-	95.2	94.6	96.4
			Staff at 100% compliance with mandatory training	%	-	-	-	-	-	-	-	-	70.8	73.8	72.7	56.8	64.4	60.4	72.0	73.6	79.1	80.1	52.8	71.5	68.9	57.3	67.8	66.5	-	-	76.6	-
			Staff requiring to complete 1 module to be at 100% compliance with mandatory training	%	-	-	-	-	-	-	-	-	12.4	13.5	12.9	23.0	18.7	22.0	12.7	13.8	10.1	9.4	25.5	15.1	16.0	18.7	16.0	17.0	-	-	15.4	-
			Staff requiring to complete 2 modules to be at 100% compliance with mandatory training	%	-	-	-	-	-	-	-	-	8.1	8.4	6.5	8.5	7.2	7.6	5.7	4.6	3.8	4.0	10.0	5.8	6.6	8.2	7.4	5.8	-	-	4.0	-
			Staff requiring to complete 3 modules to be at 100% compliance with mandatory training	%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11.7	7.6	9.7	15.8	8.7	10.8	-	-	4.1	-
	● ● ● ● ● ● ● ●	Apr 19	Nursing Turnover (Qualified Only)	<= %	10.7	10.7	12.8	12.2	12.7	12.5	12.4	12.2	12.1	11.8	12.4	12.3	12.3	11.7	11.5	12.2	12.1	12.6	12.3	12.6	12.2	-	-	-	-	-	-	-
	● ● ● ● ● ● ● ●	Apr 19	Nursing Vacancy Rate (Qualified)	<= %	11	11	-	-	11.8	12.1	13.0	12.4	10.6	15.2	15.8	15.9	16.1	15.8	14.3	14.6	13.8	14.5	12.9	12.3	14.7	11.9	17.8	11.2	-	36.7	8.4	1.0
	● ● ● ● ● ● ● ●	Apr 19	WeConnect Staff Satisfaction Score	=> No	4	4	-	-	-	-	23	-	-	-	-	-	-	-	-	-	-	-	-	-	23	4	4	4	0	0	4	8
	● ● ● ● ● ● ● ●	Apr 19	WeConnect Staff Satisfaction Response Rate (%)	=> No	35	35	-	-	-	-	131	-	-	-	-	-	-	-	-	-	-	-	-	-	131	8	20	29	0	0	24	50
	● ● ● ● ● ● ● ●	Apr 19	WeConnect Staff Satisfaction Disengagement Rate	=> %	10	10	-	-	-	-	100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	100.0	100.0	100.0	100.0	-	-	100.0	100.0
		Apr 19	New Starters Complete Onboarding Process	=> %	100	100	-	-	100.0	84.2	87.5	82.1	86.9	92.3	77.6	87.5	94.6	87.0	93.5	99.2	100.0	100.0	94.8	100.0	93.4	100.0	100.0	100.0	-	-	100.0	-

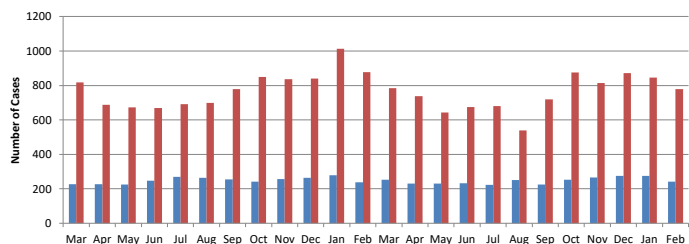
Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
●	●	●	●	●	●	●

If segment 2 of the Kitemark is blank this indicates that a formal audit of this indicator has not yet taken place

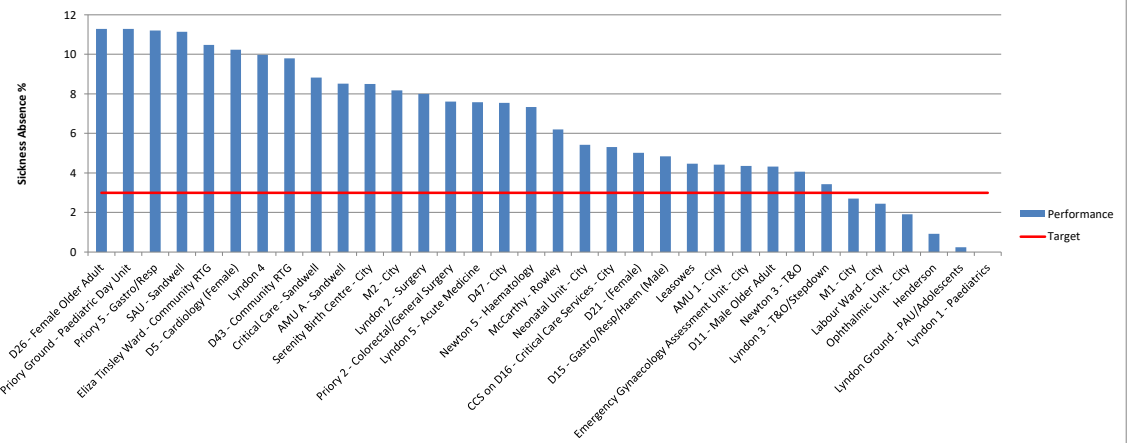
Sickness Absence (Trust %)



Long / Short Term - Sickness Absence - Trust


















Sickness Absence (Ward %) February 2020


















CQC : Use of Resources

[illegible]

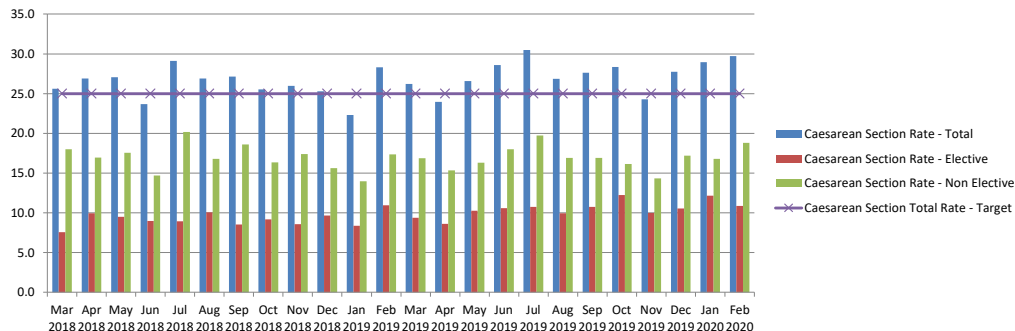
Patient Safety - Obstetrics

Data Quality	Last review	PAF	Indicator	Measure	Trajectory 2016-2017	
					Year	Month
			Caesarean Section Rate - Total	<= %	25.0	25.0
		●	Caesarean Section Rate - Elective	<= %		
		●	Caesarean Section Rate - Non Elective	<= %		
		d	Maternal Deaths	<= No	0	0
			Post Partum Haemorrhage (>2000ml)	<= No	48	4
			Admissions to Neonatal Intensive Care (Level 3)	<= %	10.0	10.0
			Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0
	Apr-19		Stillbirth Rate (Corrected) (per 1000 babies)	Rate1		
	Apr-19		Neonatal Death Rate (Corrected) (per 1000 babies)	Rate1		
			Early Booking Assessment (<12 + 6 weeks) - SWBH Specific	=> %	85.0	85.0
			Early Booking Assessment (<12 + 6 weeks) - National Definition	=> %	90.0	90.0
			Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0
	Apr-19	●	Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	<= %		
	Apr-19	●	Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	<= %		
	Apr-19	●	Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	<= %		

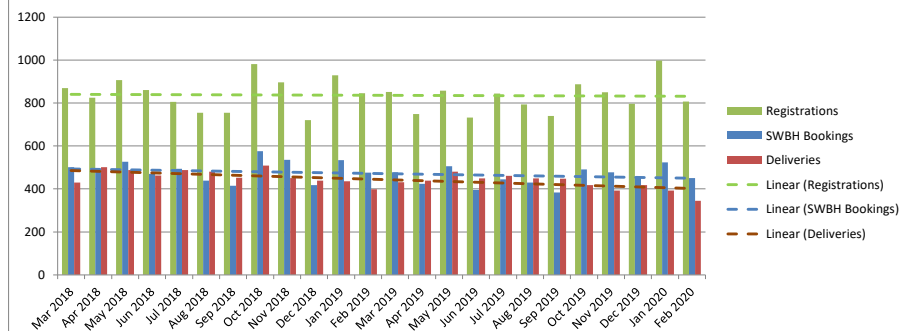
Previous Months Trend (since Sep 2018)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
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9	9	9	10	8	11	9	9	10	11	11	10	11	12	10	11	12	1
19	16	17	16	14	17	17	15	16	18	20	17	17	16	14	17	17	1
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0.00	7.86	2.23	4.57	2.30	2.51	4.64	0.00	6.25	4.45	6.51	8.93	2.24	4.80	2.54	4.78	-	0.00
0.00	0.00	2.23	0.00	0.00	2.51	0.00	0.00	2.08	0.00	0.00	0.00	0.00	2.40	5.09	2.39	-	0.00
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1.2	1.7	2.6	1.2	2.1	0.6	0.5	1.8	2.2	1.4	0.9	0.8	0.3	0.3	1.2	0.5	1.1	0.
1.2	1.7	2.6	1.2	2.1	0.6	0.5	0.9	1.9	1.0	0.9	0.8	0.3	0.3	1.2	0.5	0.8	0.
0.3	0.8	1.5	0.4	1.9	0.0	0.0	0.0	0.6	0.7	0.6	0.0	0.0	0.0	0.3	0.0	0.5	0.

Data Period	Month	Year To Date	Trend
Feb 2020	29.7	27.5	
Feb 2020	10.9	10.6	
Feb 2020	18.8	17.0	
Feb 2020	0	1	
Feb 2020	3	31	
Feb 2020	2.33	1.41	
Feb 2020	0.00	5.36	
Feb 2020	0.00	4.19	
Feb 2020	0.00	1.16	
Feb 2020	91.4	92.4	
Feb 2020	164.5	144.9	
Feb 2020	79.94	81.26	
Feb 2020	0.00	0.91	
Feb 2020	0.00	0.77	
Feb 2020	0.00	0.27	























Caesarean Section Rate (%)






















Registrations & Deliveries

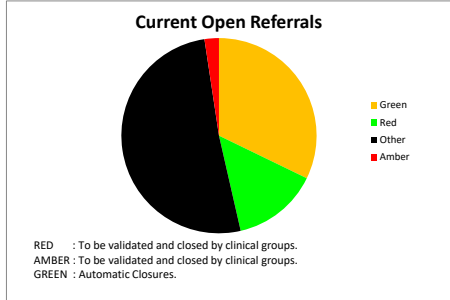
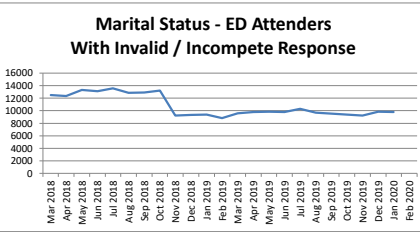
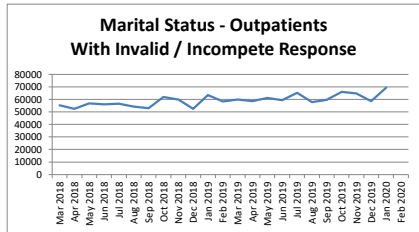
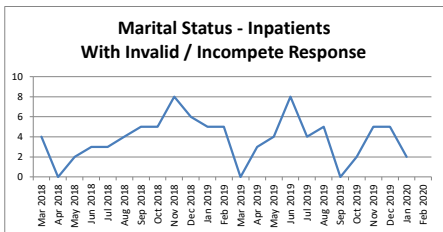
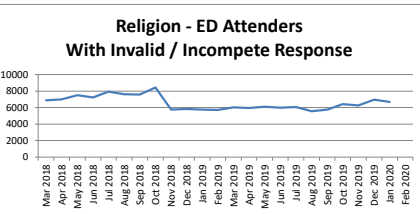
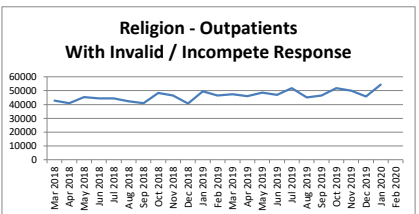
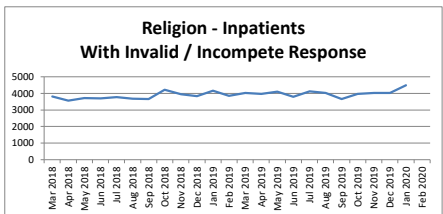


Data Completeness

Data Quality	Last review	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Data Completeness Community Services	=> %	50.0	50.0
			Percentage SUS Records for AE with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
			Percentage SUS Records for IP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
			Percentage SUS Records for OP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
			Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS	=> %	99.0	99.0
			Completion of Valid NHS Number Field in acute (outpatient) data set submissions to SUS	=> %	99.0	99.0
			Completion of Valid NHS Number Field in A&E data set submissions to SUS	=> %	95.0	95.0
			Ethnicity Coding - percentage of inpatients with recorded response	=> %	90.0	90.0
			Ethnicity Coding - percentage of outpatients with recorded response	=> %	90.0	90.0
			Protected Characteristic - Religion - INPATIENTS with recorded response	%		
			Protected Characteristic - Religion - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Religion - ED patients with recorded response	%		
			Protected Characteristic - Marital Status - INPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - ED patients with recorded response	%		
			Maternity - Percentage of invalid fields completed in SUS submission	<= %	15.0	15.0
			Open Referrals	No		
			Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
			Future Appts Where the Referral is Closed	No		

Previous Months Trend (since Sep 2018)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
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98.5	97.7	98.2	97.9	97.3	97.2	97.5	98.2	98.1	96.8	98.7	97.9	96.8	97.2	96.2	95.1	95.7	-
99.8	99.6	99.7	99.7	99.7	99.8	99.6	99.6	99.7	99.6	99.6	99.5	99.6	99.6	99.6	99.6	99.5	-
97.3	97.2	97.6	97.3	97.6	97.6	97.5	97.6	97.6	97.3	97.3	97.2	92.6	82.7	84.4	84.2	86.0	-
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68.1	67.0	68.9	68.5	68.9	67.2	68.4	68.6	68.2	68.0	67.7	66.8	67.7	65.7	65.9	65.3	62.9	-
52.3	51.7	51.6	51.2	51.5	50.1	50.1	50.7	50.2	50.3	50.4	51.1	50.6	50.3	50.9	50.3	50.0	-
63.5	60.1	62.5	62.3	63.2	61.2	62.6	64.0	62.8	62.9	64.7	64.6	63.7	59.2	59.1	57.0	57.7	-
100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	-
38.6	38.1	37.8	37.2	37.9	37.4	37.1	37.5	37.4	37.2	37.5	37.3	36.8	36.7	36.5	36.5	36.4	-
38.0	37.5	39.9	39.7	40.2	40.0	40.4	40.6	40.0	39.5	39.9	38.4	40.1	40.5	39.8	39.1	38.3	-
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319,931	326,632	330,485	334,632	337,956	341,631	325,229	311,212	223,937	221,026	216,977	215,589	210,547	213,037	213,645	216,909	216,936	217,529
176,924	177,132	181,139	184,452	188,892	192,794	151,428	158,635	69,739	64,564	54,518	53,060	46,595	37,194	36,476	38,047	38,823	38,104
209	213	179	206	233	265	241	248	223	279	294	286	290	342	283	279	246	236








Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	PCCT			
Jan 2020						61	61.2		
Dec 2019							86.3		
Dec 2019							98.5		
Dec 2019							99.4		
Jan 2020							95.7	97.1	
Jan 2020							99.5	99.6	
Jan 2020							86.0	91.7	
Jan 2020							87.4	90.4	
Jan 2020							89.6	92.0	
Jan 2020							62.9	66.7	
Jan 2020							50.0	50.5	
Jan 2020							57.7	61.6	
Jan 2020							100.0	100.0	
Jan 2020							36.4	37.0	
Jan 2020							38.3	39.6	
Jan 2020							7.6	7.1	
Feb 2020	55,223	104,619	24,479	6,599		26,083		217,529	
Feb 2020	16,294	12,672	5,686	737	366	2,797		38104	
Feb 2020	63	128	23	1	0	21		236	



Local Quality Indicators - 2019/2020

Data Quality	Last review	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Safeguarding Children Level 3 Training	=> %	85	85
			WHO Safer Surgery - Audit - brief and debrief (% lists where complete) - SQPR	=> %	100	100
			Morning Discharges (00:00 to 12:00) - SQPR	=> %	35	35
			ED Diagnosis Coding (Mental Health CQUIN) - SQPR	=> %	85	85
			CO Monitoring by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			Community Nursing - Falls Assessment For Appropriate Patients on home visiting caseload	=> %	100	100
			Community Nursing - Pressure Ulcer Risk Assessment For New community patients at initial assessment	=> %	95	95

Previous Months Trend (From Sep 2018)																							
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F						
88	86	84	86	86	86	83	85	87	84	88	87	85	84	84	86	88	90						
100	100	100	100	100	100	100	99	100	100	100	100	100	100	100	99	100	100						
15	16	16	16	20	18	20	19	16	17	17	17	14	17	15	17	18	16						
84	91	91	92	91	92	91	92	91	91	92	92	75	68	63	61	55	5						
74	76	82	85	67	83	86	97	94	94	93	93	90	91	92	90	93	94						
97	95	91	93	93	95	95	93	97	97	97	97	96	93	91	93	95	-						
97	95	92	94	93	95	95	93	97	98	97	96	96	93	92	93	96	-						

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Feb 2020								89.8	86.2	
Feb 2020	99.7	100	-			-		99.8	99.8	
Feb 2020	12.4	13.9	20.4			26		15.6	16.7	
Feb 2020								5.3	71.9	
Feb 2020								93.8	92.7	
Jan 2020								95.3	95.0	
Jan 2020								95.6	95.1	

Legend

Data Sources	
1	Cancer Services
2	Information Department
3	Clinical Data Archive
4	Microbiology Informatics
5	CHKS
6	Healthcare Evaluation Data (HED) Tool
7	Workforce Directorate
8	Nursing and Facilities Directorate
9	Governance Directorate
10	Nurse Bank
11	West Midlands Ambulance Service
12	Obstetric Department
13	Operations Directorate
14	Community and Therapies Group
15	Strategy Directorate
16	Surgery B
17	Women & Child Health
18	Finance Directorate
19	Medicine & Emergency Care Group
20	Change Team (Information)

Indicators which comprise the External Performance Assessment Frameworks	
	CQC Regulatory Framework and NHS Oversight Framework
a	Caring
b	Well-led
c	Effective
d	Safe
e	Responsive
f	Finance

Groups	
M	Medicine & Emergency Care
A	Surgery A
B	Surgery B
W	Women & Child Health
I	Imaging
PCCT	Primary Care, Community & Therapies
CO	Corporate

Data Quality - Kitemark						
1	2	3	4	5	6	7
Timeliness	Audit	Source	Validation	Completeness	Granularity	Assessment of Exec Director
●	●	●	●	●	●	●

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

Key		
	Segment 1-6	Segment 7
●	Insufficient	As assessed by Executive Director
●	Sufficient	As assessed by Executive Director
●	Not Yet Assessed	Awaiting assessment by Executive Director

Medicine Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	Trend
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		EC	AC	SC			
Patient Safety - Inf Control	C. Difficile	<= No	30	3	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	2	0	0	2	15																		
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	2																		
Patient Safety - Inf Control	MRSA Screening - Elective (%)	=> %	80	80	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	70	84	30	67.4																			
Patient Safety - Inf Control	MRSA Screening - Non Elective (%)	=> %	80	80	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	84	81	83	83.4																			
Patient Safety - Harm Free Care	Number of DOLS raised	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	5	12	0	17	195																		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	5	12	0	17	195																		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	1	3	0	4	43																		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	1	1	0	2	16																		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	2	8	0	10	110																		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	1	0	1	6																		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	-																		
Patient Safety - Harm Free Care	Falls	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	7	35	-	42	512																		
Patient Safety - Harm Free Care	Falls - Death or Severe Harm	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	1	0	1	10																		
Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	4	13	-	17	142																		
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	97.9	97.2	91.8	96.4																			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100.0	99.0	-	99.1																			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100	-	100.0																			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100	-	99.7																			
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0																		
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	1																		
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	2	0	2	42																		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Dec 2019	76	90	76	81																			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jan 2020				13.8																			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jan 2020					12.6																		




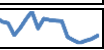



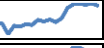



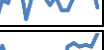
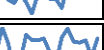
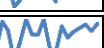
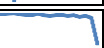

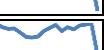







Medicine Group

Section	Indicator		Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		EC	AC	SC			
Clinical Effect - Stroke & Card	Pts spending >90% stay on Acute Stroke Unit (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	98.3	<div></div>	98.3	92.6	<div></div>
Clinical Effect - Stroke & Card	Pts admitted to Acute Stroke Unit within 4 hrs (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	80.0	<div></div>	80.0	63.4	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	73.9	<div></div>	73.9	65.4	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	100.0	<div></div>	100.0	98.2	<div></div>
Clinical Effect - Stroke & Card	Stroke Admission to Thrombolysis Time (% within 60 mins)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	60.0	<div></div>	60.0	79.3	<div></div>
Clinical Effect - Stroke & Card	Stroke Admissions - Swallowing assessments (<24h) (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jun 2019	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Stroke & Card	TIA (High Risk) Treatment <24 Hours from receipt of referral (%)	=> %	70.0	70.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	75.0	<div></div>	75.0	91.9	<div></div>
Clinical Effect - Stroke & Card	TIA (Low Risk) Treatment <7 days from receipt of referral (%)	=> %	75.0	75.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2019	<div></div>	92.3	<div></div>	92.3	87.8	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Door To Balloon Time 90 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div></div>	91.7	<div></div>	91.7	93.9	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Call To Balloon Time 150 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div></div>	91.7	<div></div>	91.7	89.4	<div></div>
Clinical Effect - Stroke & Card	Rapid Access Chest Pain - seen within 14 days (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	<div></div>		98.3	98.3		<div></div>
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	<div></div>	95.1	95.1		<div></div>	
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	<div></div>	78.1	78.1		<div></div>	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			2	4	4	6.5	4.5	1.5	2.5	4	0.5	2	5	4	2	3.5	1	3.5	3.5	-	Jan 2020	-	-	3.50	3.50	29	<div></div>
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			0	0	0	2	0	1	1	1	0.5	0	1.5	1.5	2	1	1	2.5	2.5	-	Jan 2020	-	-	2.50	2.50	14	<div></div>
Clinical Effect - Cancer	Cancer - Longest wait for treatment (days)	No			86	104	101	197	91	154	163	168	183	91	149	147	83	141	149	145	133	-	Jan 2020	-	-	133	133		<div></div>
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0.0	0.0	7	4	6	6	5	9	2	7	2	3	3	4	6	6	9	15	7	11	Feb 2020	-	-	11	11	73	<div></div>
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0.0	0.0	0	0	0	-	1058	171	7	4	0	0	31	0	9	-	-	-	-	-	Sep 2019	9	0	0	9	44	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			25	30	29	30	14	24	27	33	47	26	31	24	21	37	31	29	40	36	Feb 2020	15	21	0	36	355	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			80	87	88	99	75	67	62	84	80	37	58	48	47	54	50	50	58	68	Feb 2020	31	37	0	68		<div></div>

Medicine Group	
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97	98
99	100

Section	Indicator	Measure	Trajectory	
			Year	Month
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Urgent Cancellations	No		
Emergency Care & Pt. Flow	Emergency Care 4-hour waits (%)	=> %	95.0	95.0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No		
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.0	15.0
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60.0	60.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0
Emergency Care & Pt. Flow	WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0
Emergency Care & Pt. Flow	WMAS - Turnaround Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02
Emergency Care & Pt. Flow	WMAS - Emergency Conveyances (total)	No		
Emergency Care & Pt. Flow	Inpatients Staying 21+ Days At Month End Census - NHSI	No		
Emergency Care & Pt. Flow	21+ Days Long Stay Rate - NHSI	%		
Emergency Care & Pt. Flow	Estimated Beds - 21+ Days - NHSI	No		
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0
RTT	RTT - Backlog	<= No	0	0
RTT	Patients Waiting >52 weeks	<= No	0	0
RTT	Treatment Functions Underperforming	<= No	0	0
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0


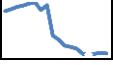

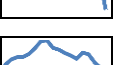
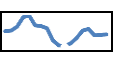





[illegible]

Data Period	Directorate			Month	Year To Date	
	EC	AC	SC			
Feb 2020	-	3.11	-	0.62		
Feb 2020	0.0	0.0	0.0	0	0	
Feb 2020	0.0	5.0	0.0	5	44	
Feb 2020	0.00	0.00	0.00	0.00	0	
Feb 2020	72.9	73.2	Site S/C	73.1	75.3	
Feb 2020	0	0	0	0	15484	
Feb 2020	0.0	0.0	Site S/C	0	6	
Feb 2020	23.0	31.0	Site S/C	27	20	
Feb 2020	75.0	78.0	Site S/C	76	70	
Feb 2020	7.7	7.7	Site S/C	7.7	6.9	
Feb 2020	6.6	9.3	Site S/C	8.1	8.5	
Feb 2020	172	70		242	2135	
Feb 2020	8	24		32	138	
Feb 2020	0.35	1.08		0.71	0.27	
Feb 2020	2291	2231		4522	51301	
Feb 2020	89	36		144	-	
Feb 2020	30	15		22	22	
Feb 2020	87	21		115	-	
Jan 2020	-	79.9	86.7	81.1		
Jan 2020	-	53.4	78.9	67.9		
Jan 2020	-	90.0	94.1	91.8		
Jan 2020	0	407	194	601		
Jan 2020	0	0	0	0		
Jan 2020	0	4	3	7		
Feb 2020	-	0	0	0.00		

Medicine Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Reg	No		
Workforce	PDRs - 12 month rolling (%)	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.00	3.00
Workforce	Sickness Absence - In month	<= No	3.00	3.00
Workforce	Sickness Absence - Long Term - In month	No		
Workforce	Sickness Absence - Short Term - In month	No		
Workforce	Mandatory Training (%)	=> %	95.0	95.0

Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
72,254	74,327	75,665	76,701	77,842	78,753	78,479	78,128	58,658	56,434	54,224	52,647	51,785	52,607	52,552	54,131	55,024	55,223
43,535	44,852	46,371	47,207	48,431	49,297	44,301	47,385	27,937	25,112	21,330	20,501	19,410	16,093	15,603	16,166	16,654	16,294
<div></div>	-	-	<div></div>	-	-	<div></div>	-	-	-	-	-	<div></div>	<div></div>	-	-	-	-
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	-
5.19	5.30	5.35	5.35	5.41	5.53	5.67	5.69	5.54	5.50	5.43	5.38	5.32	5.44	5.41	5.24	5.14	5.06
5.85	5.90	6.27	7.16	7.36	6.39	6.32	6.13	4.97	4.49	4.41	4.68	5.20	5.90	6.05	5.43	5.50	5.54
65	64	62	74	75	67	68	62	46	39	42	47	45	52	59	57	60	47
199	193	209	212	225	201	196	190	171	188	153	142	177	209	176	183	195	188
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	-

Data Period	Directorate			Month	Year To Date	
	EC	AC	SC			
Feb 2020	10,188	23,697	21,438	55223		
Feb 2020	6,289	7,428	2,577	16294		
Oct 2019	63.26	43.48	-		50.0	
Jan 2020	91.89	97.01	-		94.9	
Feb 2020	4.87	5.20	-	5.06	5.37	
Feb 2020	4.87	6.01	-	5.54	5.30	
Feb 2020	16	30	0	47	556	
Feb 2020	78	110	0	188	1972	
Jan 2020	84.12	86.44	-		87.6	

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	Trend
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		GS	SS	TH	An	O			
Patient Safety - Inf Control	C. Difficile	<= No	7	1	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div></div>
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80	80	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>88.86</div>	<div>78.19</div>	<div>-</div>	<div>0</div>	<div>58.62</div>	<div>83.1</div>		<div></div>
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80	80	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>81.32</div>	<div>92.55</div>	<div>-</div>	<div>100</div>	<div>91.67</div>	<div>85.3</div>		<div></div>
Patient Safety - Harm Free Care	Number of DOLS raised	No			<div>9</div>	<div>10</div>	<div>11</div>	<div>8</div>	<div>23</div>	<div>3</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>9</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>13</div>	<div>9</div>	Feb 2020	<div>9</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>9</div>	<div>93</div>	<div></div>
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			<div>9</div>	<div>10</div>	<div>11</div>	<div>8</div>	<div>23</div>	<div>3</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>9</div>	<div>8</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>13</div>	<div>9</div>	Feb 2020	<div>9</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>9</div>	<div>93</div>	<div></div>
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			<div>2</div>	<div>1</div>	<div>2</div>	<div>3</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>2</div>	<div>0</div>	<div>1</div>	<div>1</div>	<div>1</div>	<div>2</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>2</div>	<div>0</div>	Feb 2020	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>9</div>	<div></div>
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>3</div>	<div>1</div>	<div>0</div>	<div>2</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	Feb 2020	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>5</div>	<div></div>
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			<div>5</div>	<div>8</div>	<div>5</div>	<div>5</div>	<div>17</div>	<div>5</div>	<div>5</div>	<div>6</div>	<div>8</div>	<div>6</div>	<div>2</div>	<div>7</div>	<div>5</div>	<div>6</div>	<div>4</div>	<div>5</div>	<div>9</div>	<div>6</div>	Feb 2020	<div>6</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>6</div>	<div>64</div>	<div></div>
Patient Safety - Harm Free Care	Number of DOLs applications the LA disagreed with	No			<div>0</div>	<div>0</div>	<div>2</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>1</div>	Feb 2020	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>4</div>	<div></div>
Patient Safety - Harm Free Care	Falls	<= No	0	0	<div>10</div>	<div>17</div>	<div>12</div>	<div>9</div>	<div>11</div>	<div>11</div>	<div>12</div>	<div>11</div>	<div>8</div>	<div>12</div>	<div>6</div>	<div>9</div>	<div>16</div>	<div>9</div>	<div>11</div>	<div>13</div>	<div>20</div>	<div>8</div>	Feb 2020	<div>3</div>	<div>2</div>	<div>1</div>	<div>-</div>	<div>2</div>	<div>8</div>	<div>123</div>	<div></div>
Patient Safety - Harm Free Care	Falls - Death or Severe Harm	<= No	0	0	<div>0</div>	<div>1</div>	<div>0</div>	<div>-</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	Feb 2020	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div></div>
Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= No	0	0	<div>5</div>	<div>3</div>	<div>7</div>	<div>9</div>	<div>9</div>	<div>7</div>	<div>7</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>6</div>	<div>8</div>	<div>8</div>	<div>7</div>	<div>4</div>	<div>6</div>	<div>13</div>	<div>9</div>	Feb 2020	<div>1</div>	<div>6</div>	<div>-</div>	<div>2</div>	<div>-</div>	<div>9</div>	<div>84</div>	<div></div>
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>95.89</div>	<div>99.13</div>	<div>-</div>	<div>99.24</div>	<div>93.57</div>	<div>96.2</div>		<div></div>	
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>100</div>	<div>100</div>	<div>100</div>	<div>100</div>	<div>100</div>	<div>100.0</div>		<div></div>	
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>-</div>	<div>-</div>	<div>100</div>	<div>-</div>	<div>100</div>	<div>100.0</div>		<div></div>	
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>-</div>	<div>-</div>	<div>100</div>	<div>-</div>	<div>100</div>	<div>100.0</div>		<div></div>	
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	Feb 2020	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>2</div>	<div></div>
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	Feb 2020	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>1</div>	<div></div>	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>12</div>	<div></div>	
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Dec 2019	<div>100</div>	<div>100</div>	<div>-</div>	<div>100</div>	<div>-</div>	<div>100.0</div>		<div></div>	
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			<div>6.3</div>	<div>5.4</div>	<div>6.2</div>	<div>7.2</div>	<div>4.9</div>	<div>6.3</div>	<div>6.4</div>	<div>5.6</div>	<div>6.0</div>	<div>4.8</div>	<div>4.8</div>	<div>4.5</div>	<div>4.6</div>	<div>3.7</div>	<div>4.1</div>	<div>3.7</div>	<div>3.6</div>	<div>-</div>	Jan 2020	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>3.6</div>	<div></div>	
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			<div>6.3</div>	<div>6.24</div>	<div>6.31</div>	<div>6.39</div>	<div>6.29</div>	<div>6.22</div>	<div>6.3</div>	<div>6.16</div>	<div>6.18</div>	<div>6.07</div>	<div>5.84</div>	<div>5.63</div>	<div>5.48</div>	<div>5.32</div>	<div>5.13</div>	<div>4.87</div>	<div>4.75</div>	<div>-</div>	Jan 2020	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>5.5</div>	<div></div>	

Surgical Services Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Longest wait for treatment (days)	No		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Urgent Cancellations	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	=> %	95.0	95.0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0
Emergency Care & Pt. Flow	Inpatients Staying 21+ Days At Month End Census - NHSI	No		
Emergency Care & Pt. Flow	21+ Days Long Stay Rate - NHSI	%		
Emergency Care & Pt. Flow	Estimated Beds - 21+ Days - NHSI	No		

Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
4	3	5	3	4	4	6	5	4	4	3	6	5	4	4	6	6	
1	2	1	1	1	1	3	1	4	1	1	3	1	1	4	3	4	-
161	137	185	136	123	116	175	131	120	111	105	168	167	137	202	239	204	-
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	-	65	58	33	18	11	9	13	7	7	-	-	-	-	-
24	25	19	12	11	19	18	18	16	18	22	15	22	42	28	19	26	32
79	74	71	62	46	52	41	34	26	30	38	26	33	41	32	19	30	41
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	22	22	20	22	27	26	38	31	32	39	27	42	55	32	54	35	40
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
99.2	99.1	99.4	99.7	99.4	98.6	99.7	98.8	98.7	95.9	95.7	98.3	93.2	90.3	93.3	96.4	95.8	98.0
89	69	84	82	77	64	56	145	102	94	148	144	165	88	72	41	48	21
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5.4	5.1	2.2	4.4	2.3	1.7	1.0	2.1	2.1	1.7	2.6	2.2	6.3	5.2	7.2	9.9	8.3	4.1
4.4	3.1	4.0	3.0	3.3	3.6	4.8	4.8	4.5	5.5	6.7	3.7	3.5	6.4	5.9	0.7	2.1	2.7
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	9	4	11	12	5	19	7	14	6	3	10	7	12	12	6	7	6
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
14	23	16	19	19	17	22	21	13	10	15	16	23	21	17	25	24	28
15	8	3	10	11	5	15	6	12	5	3	8	6	10	9	5	7	6
21	9	4	11	12	5	19	7	14	6	3	10	7	12	12	6	7	6

Data Period	Directorate					Month	Year To Date	
	GS	SS	TH	An	O			
Jan 2020	97.8	-	-	-	-	97.79		
Jan 2020	95.5	-	-	-	-	95.48		
Jan 2020	98.8	-	-	-	-	98.77		
Jan 2020	83.1	-	-	-	-	83.1		
Jan 2020	-	-	-	-	-	6	46	
Jan 2020	4	-	0	-	-	4	20	
Jan 2020	204	-	0	-	-	204		
Feb 2020	0	-	0	-	-	0	0	
Sep 2019	0	0	0	7	0	7	65	
Feb 2020	14	6	0	1	11	32	258	
Feb 2020	22	7	1	6	5	41		
Feb 2020	2.55	2.86	-	0.76	1.2	2.03		
Feb 2020	0	0	0	0	0	0	0	
Feb 2020	20	11	0	1	8	40	425	
Feb 2020	0	0	0	0	0	0	0	
Feb 2020	-	-	-	-	97.97	-	-	
Feb 2020	0	0	0	0	21	21	1068	
Feb 2020	-	-	-	-	0	-	-	
Feb 2020	-	-	-	-	4.07	-	-	
Feb 2020	-	-	-	-	2.71	-	-	
Nov 2018	-	-	-	-	8	0	0	
Feb 2020	2	4.07	-	0	0	6.07	90	
Feb 2020						87.9	76.9	
Feb 2020	14	10	0	0	4	28	-	
Feb 2020	3.58	9.24	-	0	0	5.74	7	
Feb 2020	2	4.07	-	0	0	6.07	-	

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate					Month	Year To Date			
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J		F	GS	SS	TH	An				O	
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	84.9	81.0	-	-	74.4	80.3	<div></div>	
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	88.4	93.4	-	-	95.3	92.7	<div></div>	
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	93.8	92.5	-	-	89.5	91.8	<div></div>	
RTT	RTT - Backlog	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	466	186	0	0	730	1382	<div></div>	
RTT	Patients Waiting >52 weeks	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	0	0	0	0	1	1	<div></div>	
RTT	Treatment Functions Underperforming	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	7	2	0	0	2	11	<div></div>	
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	0.1	-	-	-	-	0.14	<div></div>	
Data Completeness	Open Referrals	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	31,685	13,835	0	4,594	54,505	104619	<div></div>	
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requ	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	4,527	2,924	0	1,366	3,855	12672	<div></div>	
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2019	88.3	89.4	93.0	96.5	81.8	89.2	<div></div>	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	97.96	92.68	-	92.59	94.83	93.9	<div></div>	
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.0	3.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	4.8	6.5	8.0	4.5	2.6	5.3	5.1	<div></div>
Workforce	Sickness Absence - In Month	<= %	3.0	3.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	4.8	4.8	10.5	4.7	2.9	5.5	5.3	<div></div>
Workforce	Sickness Absence - Long Term - In Month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	14.0	8.0	17.0	9.0	0.0	50	525	<div></div>
Workforce	Sickness Absence - Short Term - In Month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	44.0	34.0	35.0	33.0	0.0	148	1578	<div></div>
Workforce	Mandatory Training	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2020	87.2	88.0	93.2	92.8	90.6	91.3	<div></div>	

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	Trend																																																																																																																		
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		G	M	P																																																																																																																					
Patient Safety - Inf Control	C. Difficile	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0																																																																																																																																				
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0																																																																																																																																				
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.00	80.00	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	74			73.7		Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	95		95.0		Patient Safety - Harm Free Care	Falls	<= No	0	0	<div><div>1</div><div>4</div><div>0</div><div>0</div><div>2</div><div>1</div><div>1</div><div>0</div><div>0</div><div>1</div><div>0</div><div>1</div><div>-</div><div>1</div><div>-</div><div>-</div><div>1</div><div>1</div></div>	Feb 2020	-	1	-	1	5	Patient Safety - Harm Free Care	Falls - Death or Severe Harm	<= No	0	0	<div><div>0</div><div>0</div><div>0</div><div>-</div><div>0</div><div>1</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= %	0	0	<div><div>0</div><div>0</div><div>0</div><div>2</div><div>0</div><div>0</div><div>2</div><div>4</div><div>0</div><div>2</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>2</div><div>-</div><div>2</div></div>	Feb 2020	1	-	-	1	5	Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	97	91		92.7		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100		100.0		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	1	Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	7
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	95		95.0		Patient Safety - Harm Free Care	Falls	<= No	0	0	<div><div>1</div><div>4</div><div>0</div><div>0</div><div>2</div><div>1</div><div>1</div><div>0</div><div>0</div><div>1</div><div>0</div><div>1</div><div>-</div><div>1</div><div>-</div><div>-</div><div>1</div><div>1</div></div>	Feb 2020	-	1	-	1	5	Patient Safety - Harm Free Care	Falls - Death or Severe Harm	<= No	0	0	<div><div>0</div><div>0</div><div>0</div><div>-</div><div>0</div><div>1</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= %	0	0	<div><div>0</div><div>0</div><div>0</div><div>2</div><div>0</div><div>0</div><div>2</div><div>4</div><div>0</div><div>2</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>2</div><div>-</div><div>2</div></div>	Feb 2020	1	-	-	1	5	Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	97	91		92.7		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100		100.0		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	1	Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	7												
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Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= %	0	0	<div><div>0</div><div>0</div><div>0</div><div>2</div><div>0</div><div>0</div><div>2</div><div>4</div><div>0</div><div>2</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>-</div><div>2</div><div>-</div><div>2</div></div>	Feb 2020	1	-	-	1	5	Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	97	91		92.7		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100		100.0		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	1	Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	7																																																
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	97	91		92.7		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	100	100		100.0		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	-	-		-		Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	1	Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	0	Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feb 2020	0	0	0	0	7																																																												
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Women & Child Health Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Obstetrics	Caesarean Section Rate - Total	<= %	25.0	25.0
Patient Safety - Obstetrics	Caesarean Section Rate - Elective	%		
Patient Safety - Obstetrics	Caesarean Section Rate - Non Elective	%		
Patient Safety - Obstetrics	Maternal Deaths	<= No	0	0
Patient Safety - Obstetrics	Post Partum Haemorrhage (>2000ml)	<= No	48	4
Patient Safety - Obstetrics	Admissions to Neonatal Intensive Care	<= %	10.0	10.0
Patient Safety - Obstetrics	Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0
Patient Safety - Obstetrics	Stillbirth (Corrected) Mortality Rate (per 1000 babies)	Rate1		
Patient Safety - Obstetrics	Neonatal Death (Corrected) Mortality Rate (per 1000 babies)	Rate1		
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (>=%) - SWBH Specific	=> %	85.0	85.0
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (%) - National Definition	=> %	90.0	90.0
Patient Safety - Obstetrics	Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	%		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	%		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	%		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100.0	97.0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Longest wait for treatment (days)	No		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0















































































Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
9	9	9	10	8	11	9	9	10	11	11	10	11	12	10	11	12	11
19	16	17	16	14	17	17	15	16	18	20	17	17	16	14	17	17	19
																-	
0.00	7.86	2.23	4.57	2.30	2.51	4.64	0.00	6.25	4.45	6.51	8.93	2.24	4.80	2.54	4.78	-	0.00
0.00	0.00	2.23	0.00	0.00	2.51	0.00	0.00	2.08	0.00	0.00	0.00	0.00	2.40	5.09	2.39	-	0.00
1.2	1.7	2.6	1.2	2.1	0.6	0.5	1.8	2.2	1.4	0.9	0.8	0.3	0.3	1.2	0.5	1.1	0.0
1.2	1.7	2.6	1.2	2.1	0.6	0.5	0.9	1.9	1.0	0.9	0.8	0.3	0.3	1.2	0.5	0.8	0.0
0.3	0.8	1.5	0.4	1.9	0.0	0.0	0.0	0.6	0.7	0.6	0.0	0.0	0.0	0.3	0.0	0.5	0.0
N/A			N/A		N/A	N/A		N/A	N/A	N/A	N/A			N/A		-	-
4.2	4.4	5.1	6.3	4.6	4.8	3.9	4.3	4.0	3.7	9.2	9.4	6.2	7.9	7.1	7.5	7.5	-
4.6	4.6	4.6	4.7	4.7	4.7	4.7	4.6	4.6	4.5	4.6	4.8	4.9	5.0	5.1	5.0	5.1	-
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			#DIV/0!														-
1.5	0.5	1.5	1.5	2.5	3	3	0.5	2	1.5	2	1	3	3.5	1.5	2.5	2	-
0	0	0	0	1	1	3	1	0	0	0.5	0.5	0	1	0	1	0.5	-
72	100	86	84	137	177	209	241	97	85	196	109	96	171	104	148	169	-
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Data Period	Directorate			Month	Year To Date	
	G	M	P			
Feb 2020		30		29.7	27.5	
Feb 2020		11		10.9	10.6	
Feb 2020		19		18.8	17.0	
Feb 2020		0		0	1	
Feb 2020		3		3	31	
Feb 2020		2.3		2.3	1.4	
Feb 2020		0		0.0		
Feb 2020		0		0.00	4.19	
Feb 2020		0		0.00	1.16	
Feb 2020		91		91.4		
Feb 2020		165		164.5		
Feb 2020		80		79.9		
Feb 2020		0		0.0		
Feb 2020		0		0.0		
Feb 2020		0		0.0		
Dec 2019	100	-	-	100.0		
Jan 2020				7.5		
Jan 2020					4.8	
Jan 2020	98		-	98.5		
Jan 2020	100			100.0		
Jan 2020	76			76.5		
Jan 2020	2	-	0	2	19.5	
Jan 2020	0.5	-	0	0.5	4.5	
Jan 2020	169	-	0	169		
Feb 2020	0	-	0	0	0	





















Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		G	M	P			
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	Sep 2019	0			0	0		
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			4	8	9	6	8	10	12	5	18	12	23	4	17	19	10	6	11	5	Feb 2020	2	3	0	5	130	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			20	24	20	17	13	14	18	17	26	19	23	6	22	25	12	13	13	14	Feb 2020	0	0	0	14		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8																		Feb 2020	8.9		-	6.0			
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	Feb 2020	0			0	0		
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	1	2	3	6	11	9	5	6	7	3	5	5	10	5	8	6	7	13	Feb 2020	13			13	75	
Pt. Experience - Cancellations	Urgent Cancellations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2020	0	-	0	0	0		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			39	17	65	61	34	11	17	46	20	10	13	7	20	0	0	0	0	Feb 2020	0	0	0	0	116		
Emergency Care & Pt. Flow	Inpatients Staying 21+ Days At Month End Census - NHSI	No			3	8	4	0	0	0	0	0	0	1	1	1	1	3	1	1	1	Feb 2020	1	0	0	1	-		
Emergency Care & Pt. Flow	21+ Days Long Stay Rate - NHSI	%			0	0	10	0	0	0	2	1	4	3	7	1	0	4	23	7	0	16	Feb 2020	16	-	0	16	7	
Emergency Care & Pt. Flow	Estimated Beds - 21+ Days - NHSI	No			0	0	1	0	0	0	0	0	0	0	1	0	0	0	5	1	0	2	Feb 2020	2.5	-	0	2	-	
RTT	RTT - Admitted Care (18-weeks)	=> %	90.0	90.0																	-	Jan 2020	70			70.1			
RTT	RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0																	-	Jan 2020	89			89.0			
RTT	RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0																		-	Jan 2020	90			89.6		
RTT	RTT - Backlog	<= No	0	0	146	176	190	199	174	169	142	146	162	201	231	187	141	142	169	191	225	-	Jan 2020	225			225		
RTT	Patients Waiting >52 weeks	<= No	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	-	Jan 2020	0			0		
RTT	Treatment Functions Underperforming	<= No	0	0	2	3	3	3	3	3	2	2	2	3	3	3	2	2	3	3	3	-	Jan 2020	3			3		
RTT	Acute Diagnostic Waits in Excess of 6-weeks	<= %	0.1	0.1																		Feb 2020	-			-			

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J		F	G	M				P
Data Completeness	Open Referrals	No			42,951	44,208	44,908	45,494	46,043	46,262	31,884	27,992	24,316	23,359	23,153	22,571	22,333	22,687	22,895	23,733	24,099	24,479	Feb 2020	6,166	10,446	7,867	24479		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			26,984	27,469	28,290	28,789	29,439	29,926	9,906	10,961	7,086	6,248	5,887	5,518	5,139	4,857	4,788	5,150	5,048	5,068	Feb 2020	1,355	3,410	303	5068		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0		-	-		-	-		-	-	-	-	-			-	-	-	-	Oct 2019	 87	 82	 94	 82.4		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																		-	Jan 2020	 93	 82	 96	 95.9		
Workforce	Sickness Absence - 12 month rolling	<= %	3.0	3.0	4.61	4.66	4.67	4.68	4.77	4.84	4.96	5.06	5.26	5.35	5.34	5.38	5.47	5.69	5.72	5.79	5.71	5.57	Feb 2020	 3.8	 6.5	 5	 5.6	 5.5	
Workforce	Sickness Absence - in month	<= %	3.0	3.0	4.58	4.85	4.69	4.86	6.14	5.70	5.55	5.35	6.06	6.21	5.59	4.96	5.24	6.00	6.56	6.09	5.26	3.92	Feb 2020	 3	 4.1	 4	 3.9	 5.6	
Workforce	Sickness Absence - Long Term - in month	No			37	30	35	31	48	41	41	39	45	47	40	46	41	44	45	52	45	31	Feb 2020	 3	 14	 14	 31.0	 475.0	
Workforce	Sickness Absence - Short Term - in month	No			97	134	120	117	135	115	102	97	78	70	87	60	98	98	106	103	101	94	Feb 2020	 9	 51	 34	 94.0	 992.0	
Workforce	Mandatory Training	=> %	95.0	95.0																		-	Jan 2020	 88	 86	 95	 90.6		























Women & Child Health Group

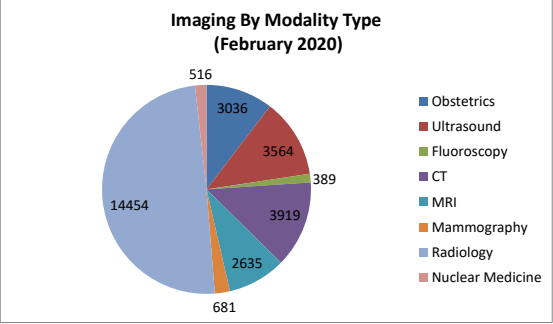
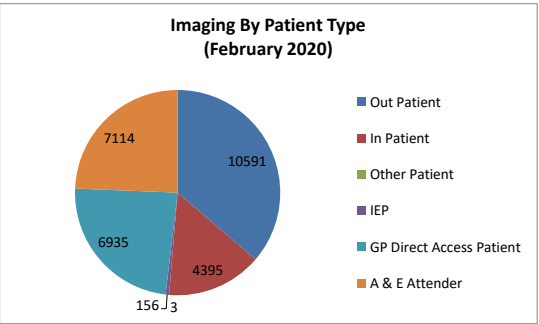
Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate			Month	Year To Date		
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	F	G				M
WCH Group Only	HV (C1) - No. of mothers who receive a face to face AN contact with a HV at =>28 weeks of pregnancy	No			-->	984	-->	-->	934	-->	-->	978	-->	-->	1045	-->	-->	928	-->	-->	-->	-->			928	928	2951	
WCH Group Only	HV (C2) - % of births that receive a face to face new birth visit by a HV =<14 days	=> %	95.0	95.0	-->	91.4	-->	-->	90	-->	-->	91.4	-->	-->	92.4	-->	-->	90.9	-->	-->	-->	-->			91	90.95	91.55	
WCH Group Only	HV (C3) - % of births that receive a face to face new birth visit by a HV >days	%			-->	6.62	-->	-->	8.21	-->	-->	6.09	-->	-->	7.64	-->	-->	7.38	-->	-->	-->	-->			7.4	7.38	7.06	
WCH Group Only	HV (C4) - % of children who received a 12 months review by 12 months	=> %	95.0	95.0	-->	96.1	-->	-->	96.1	-->	-->	96.4	-->	-->	96.1	-->	-->	97.3	-->	-->	-->	-->			97	97.3	96.62	
WCH Group Only	HV (C5) - % of children who received a 12 months review by the time they were 15 months	%			-->	96.9	-->	-->	96.7	-->	-->	96.7	-->	-->	96	-->	-->	95.1	-->	-->	-->	-->			95	95.05	95.89	
WCH Group Only	HV (C6i) - % of children who received a 2 - 2.5 year review	=> %	95.0	95.0	-->	94.6	-->	-->	94.1	-->	-->	94.8	-->	-->	95.8	-->	-->	96.6	-->	-->	-->	-->			97	96.63	95.72	
WCH Group Only	HV (C6ii) - % of children who receive a 2 - 2.5 year review using ASQ 3	%			-->	94.2	-->	-->	93.7	-->	-->	94.5	-->	-->	98.6	-->	-->	98.4	-->	-->	-->	-->			98	98.39	97.06	
WCH Group Only	HV (C7) - No. of Sure Start Advisory Boards / Children's Centre Boards witha HV presence	=> No	100	100	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	4	-->	-->	-->	-->	-->	-->	-->			4	4	4	
WCH Group Only	HV (C8) - % of children who receive a 6 - 8 week review	=> %	95.0	95.0	-->	99.7	-->	-->	99.5	-->	-->	99.9	-->	-->	99.9	-->	-->	99.7	-->	-->	-->	-->			100	99.72	99.83	
WCH Group Only	HV - % of infants for whom breast feeding status is recorded at 6 - 8 week check	=> %	100	100	-->	99.6	-->	-->	99.5	-->	-->	99.8	-->	-->	99.9	-->	-->	99.7	-->	-->	-->	-->			100	99.72	99.8	
WCH Group Only	HV - % of infants being breastfed at 6 - 8 weeks	%			-->	41.6	-->	-->	41.6	-->	-->	40.3	-->	-->	44.1	-->	-->	45.1	-->	-->	-->	-->			45	45.15	43.17	
WCH Group Only	HV - % HV staff who have completed mandatory training at L1,2 or 3 in child protection in last 3 years	=> %	95.0	95.0	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->			-	100	100		
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	No			-->	1069	-->	-->	99.5	-->	-->	99.4	-->	-->	1071	-->	-->	1125	-->	-->	-->	-->			###	1125	2295.4	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	=> %	100	100	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	99.4	-->	-->	-->	-->	-->	-->	-->			99	99.44	99.44	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	No			-->	23	-->	-->	2.6	-->	-->	1.8	-->	-->	0.21	-->	-->	21	-->	-->	-->	-->			21	21	23.01	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	=> %	100	100	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	2.2	-->	-->	-->	-->	-->	-->	-->			2.2	2.2	2.2	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	No			-->	26	-->	-->	3.3	-->	-->	2.2	-->	-->	3.6	-->	-->	28	-->	-->	-->	-->			28	28	33.8	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	=> %	100	100	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	3.6	-->	-->	-->	-->	-->	-->	-->			3.6	3.6	3.6	
WCH Group Only	HV - movers into provider <1 year of age to be checked =<14 d following notification to HV service	No			-->	192	-->	-->	61.9	-->	-->	73.5	-->	-->	255	-->	-->	196	-->	-->	-->	-->			196	196	524.5	
WCH Group Only	HV - all untested babies <1 year of age will be offered NBBS screening & results to HV.	Y/N			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->						

Imaging Group	
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Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	<= No	0	0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	=> %	0	0
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.00
PL Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
PL Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.00	3.00
Workforce	Sickness Absence - in month	<= %	3.00	3.00
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Imaging - Total Scans	No		
Board KPI	Imaging - Inpatient Turnaround Time <=24hr	=> %	90.0	90.0
Board KPI	Imaging - Urgent Other(GP 5) Turnround Time <=5d	=> %	90.0	90.0
Board KPI	Imaging - All Imaging Work Reported in less than 4 weeks (request to report)	=> %	95.0	95.0

Previous Months Trend																			
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		
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1.0	2.0	1.0	1.0	1.0	-	2.0	2.0	3.0	2.0	-	1.0	1.0	1.0	4.0	1.0	1.0	-		
15.0	15.0	15.0	15.0	15.0	14.0	14.0	13.0	16.0	17.0	16.0	16.0	16.0	15.0	18.0	18.0	18.0			
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4	0	2	2	2	0	2	0	6	5	3	2	0	1	3	3	5	1		
9	3	5	5	4	4	3	6	11	6	3	1	2	3	2	5	2			
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304	909	922	927	932	940	946	977	268	295	308	350	363	396	449	486	516	526		
819	831	845	849	865	867	868	901	186	178	215	233	244	255	304	321	357	366		
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4.09	4.27	4.55	4.56	4.60	4.59	4.59	4.66	4.88	4.71	4.62	4.68	4.60	4.52	4.24	4.07	4.03	3.99		
5.48	5.41	7.08	5.75	4.30	4.14	4.12	4.56	5.06	3.86	3.53	4.82	4.46	4.20	4.12	3.57	3.64	3.57		
10	11	14	14	10	7	6	10	10	7	5	8	9	10	7	7	5	5		
39	37	31	31	39	27	30	34	19	26	24	19	24	33	25	33	44	34		
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-	-	-	-	-	-	-	30.62	320.17	299.82	32.665	29.248	29.653	31.286	29.477	26.573	32.398	291.81		
-	-	-	-	-	-	-	65	65	69	67	69	67	77	77	77	79	82		
-	-	-	-	-	-	-	76	69	65	66	70	71	77	75	72	72	74		
-	-	-	-	-	-	-	-	-	-	-	-	-	88	90	90	88	92		

Data Period	Directorate				Month	Year To Date	Trend
	DR	IR	NM	BS			
Feb 2020	0	0	0	0	0	0	
Feb 2020	0	0	0	0	0	0	
Jan 2020					5.88	-	
Jan 2020					-	5.47	
Aug 2019			73.9		73.91	65.44	
Aug 2019			100		100	98.16	
Feb 2020	0	1	0	0	1	29	
Feb 2020	1	1	0	0	2		
Feb 2020	0.03				0.03		
Feb 2020	504	22	0	0	526		
Feb 2020	355	11	0	0	366		
Oct 2019	79.8	100	98.9	97.9	-	72.8	
Jan 2020	96.2	-	100	-	-	97.6	
Feb 2020	4.6	2.2	1.8	3.2	3.99	4.45	
Feb 2020	3.9	1.1	0.0	4.4	3.57	4.12	
Feb 2020	2	0	0	1	5	83	
Feb 2020	14	1	0	10	34	315	
Jan 2020	92.9	94.6	93.3	92.7	93.0	93.6	
Feb 2020					29181	334552	
Feb 2020					82.1	72.1	
Feb 2020					73.8	71.3	
Feb 2020					91.8	89.7	



Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	Trend	
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		AT	IB	IC	CT	CM				
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>			<div></div>
Patient Safety - Harm Free Care	Number of DOLS raised	No			14	18	4	6	6	6	3	4	6	5	6	13	5	7	6	4	6	5	Feb 2020	0	5	0	-	0	5	67	<div></div>	
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			14	18	4	6	6	6	3	4	6	5	6	13	5	7	6	4	6	5	Feb 2020	0	5	0	-	0	5	67	<div></div>	
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			5	3	0	1	1	0	1	1	1	3	3	6	0	0	0	1	1	3	Feb 2020	0	3	0	-	0	3	19	<div></div>	
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			3	0	0	0	0	4	1	0	1	2	0	2	0	0	1	1	0	2	Feb 2020	0	2	0	-	0	2	9	<div></div>	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			4	8	2	3	0	4	1	2	5	2	1	8	2	4	2	1	2	2	Feb 2020	0	2	0	-	0	2	31	<div></div>	
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2020	0	0	0	-	0	0	0	<div></div>	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			0	0	0	0	0	4	0	0	0	1	0	0	0	0	0	0	0	0	Feb 2020	0	0	0	-	0	0	1	<div></div>	
Patient Safety - Harm Free Care	Falls	<= No	0	0	32	25	40	31	21	28	22	33	21	29	22	24	23	28	26	28	29	32	Feb 2020	1	30	1	-	-	32	295	<div></div>	
Patient Safety - Harm Free Care	Falls - Death or Severe Harm	<= No	0	0	0	4	1	-	0	1	0	2	1	1	0	0	0	3	1	0	0	0	Feb 2020	0	0	0	-	0	0	8	<div></div>	
Patient Safety - Harm Free Care	Pressure Ulcer SWB Hospital Acquired - Total	<= No	0	0	4	6	8	8	10	20	8	26	18	8	12	16	20	8	14	22	18	24	Feb 2020	-	10	2	-	-	12	93	<div></div>	
Patient Safety - Harm Free Care	Pressure Ulcer DN Caseload Acquired - Total	<= No	0	0	1	7	37	32	45	34	34	36	16	24	29	34	27	31	18	24	25	25	Feb 2020	-	-	25	-	-	25	289	<div></div>	
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	0	0	0	-	0	0	0	<div></div>	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	0	0	0	-	0	0	0	<div></div>	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Feb 2020	0	1	4	-	0	5	61	<div></div>	
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	-	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	Sep 2019	0	0	0	-	0	0	0	<div></div>		
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			4	5	10	5	9	6	7	14	4	13	8	6	9	14	8	5	11	4	Feb 2020	0	1	1	-	2	4	96	<div></div>	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			11	13	16	16	19	23	16	22	5	20	17	7	14	15	13	7	0	11	Feb 2020	1	3	1	-	6	11		<div></div>	

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.00	3.00
Workforce	Sickness Absence - in month	<= %	3.00	3.00
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Mandatory Training	=> %	95.0	95.0

Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
	-	-		-	-		-	-	-	-	-			-	-	-	-
4.08	4.15	4.14	4.14	4.17	4.25	4.27	4.30	4.37	4.40	4.39	4.38	4.33	4.36	4.23	4.24	4.19	4.17
4.17	4.79	4.91	4.69	5.33	5.21	4.06	3.79	4.08	3.67	4.08	3.84	3.57	4.13	4.07	4.78	4.82	4.82
33	34	42	35	37	29	33	25	31	25	25	26	23	27	23	32	30	31
97	118	112	104	163	147	102	101	79	86	94	78	93	135	121	121	140	114
																	-

Data Period	Directorate					Month	Year To Date	
	AT	IB	IC	CT	CM			
Oct 2019	97.2	88.3	97	-	59		88.0	
Feb 2020	2.98	4.57	4.6	-	4.4	4.17	4.3	
Feb 2020	2.62	4.86	6.4	-	5.3	4.82	4.16	
Feb 2020	3	-	-	-	-	31	298	
Feb 2020	25	37	37	0	15	114	1162	
Jan 2020	95.9	93.3	94	-	91		95.4	

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		AT	IB	IC	CT	CM			
Community & Therapies Group Only	DVT numbers	=> No	730	61	-	7	7	7	3	25	12	20	38	43	55	43	27	25	29	19	21	14	Feb 2020						14	334	
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2017						8.0	8.2	
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9	9.95	13.7	10.7	10.6	12.8	11.2	9.76	6.87	7.84	12	11.5	12.7	11.6	-	-	-	-	-	Sep 2019						10.8	11.1	
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9	9.13	9.05	8.75	9.43	8.56	8.56	8.78	8.92	8.23	10.1	8.7	10.5	9.59	9.67	9.01	10.6	9.49	-	Jan 2020						9.5	9.5	
Community & Therapies Group Only	STEIS	<= No	0	0	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Oct 2018						0	1	
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0	20.1	17.9	17.4	20	17.4	20.6	20.3	24	21.8	15	19	22.5	21.7	19.7	19.4	20.7	19.4	13.3	Feb 2020						13.34	216.32	
Community & Therapies Group Only	DNA/No Access Visits	%			1	1	1	1	1	1	1	1	1	1	1	1	0	1	1	1	1	-	Jan 2020						1.09		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95	96.4	92.4	91.2	92.1	93.8	96.4	95.8	91.2	97.7	96.8	95.7	97.3	95	93.7	92.1	93.6	94.7	-	Jan 2020						94.68	94.75	
Community & Therapies Group Only	Falls Assessments - DN Initial Assessments only	=> %	95	95	97.2	94.2	91.8	93.1	94.4	96.2	96.6	93	97.5	96.5	96.1	97.7	95.9	93.1	91.4	93.4	95.3	-	Jan 2020						95.34		
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Initial Assessments only	=> %	95	95	97	94	92.1	93.5	94.4	96.4	96.4	93.2	97.5	96.8	96.5	97.3	95.6	93.3	92.3	93.4	95.6	-	Jan 2020						95.57		
Community & Therapies Group Only	MUST Assessments - DN Initial Assessments only	=> %	95	95	97.6	93	90.5	92.6	94.2	95.7	95.8	92.6	97.2	96.8	96.3	97.7	95.4	93.1	91.4	93.6	94.9	-	Jan 2020						94.9		
Community & Therapies Group Only	Dementia Assessments - DN Initial Assessments only	=> %	95	95	90.4	91.8	86	89.8	91.8	92.3	93.2	91.3	95.4	91.6	94.2	93.3	93.7	88.8	87	90.9	89.7	-	Jan 2020						89.74		
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%			95	95	95	94	96	95	96	-	95	1	94	95	95	95	-	95	-	-	Dec 2019						94.65		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Initial Assessments only	=> %	95	95	95.8	93.6	91	93.1	94.6	96.7	95.8	92.4	97.5	96.8	96.3	97.1	95.2	93.1	90.6	92.4	94.7	-	Jan 2020						94.68	94.6	
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No			4	6	8	8	10	20	8	26	18	8	12	16	20	8	14	22	18	24	Feb 2020						12	93	
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No			1	5	26	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Nov 2018						26	37	
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No			0	2	11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Nov 2018						11	14	
Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No			0	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Nov 2018						0	1	

Corporate Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate							Month	Year To Date	Trend
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		SG	F	W	M	E	N	O			
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			4	4	13	3	5	5	4	2	1	12	10	0	3	6	2	3	6	3	Feb 2020	1	0	0	0	0	0	2	3	48	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			8	5	12	11	8	8	9	2	6	4	5	1	4	3	4	1	0	5	Feb 2020	1	0	0	0	1	1	2	5		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0		-	-		-	-		-	-	-	-	-			-	-	-	-	Oct 2019	71	96	94	89	94	97	89		89.2	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																	-	-	Jan 2020			95					100.0	94	
Workforce	Sickness Absence - 12 month rolling	<= %	3.00	3.00	4.38	4.35	4.25	4.22	4.21	4.23	4.21	4.21	4.21	4.22	4.21	4.26	4.32	4.47	4.41	4.43	4.47	4.51	Feb 2020	3.79	1.92	2.96	3.23	3.53	5.37	5.69	4.51	4.34	
Workforce	Sickness Absence - in month	<= %	3.00	3.00	3.82	4.35	4.26	4.21	4.67	4.64	3.81	3.71	3.80	4.21	4.47	4.42	4.68	5.03	4.48	4.46	4.91	4.89	Feb 2020	3.34	0.37	5.32	1.63	4.18	6.55	5.82	4.89	4.47	
Workforce	Sickness Absence - Long Term - in month	No			26	26	25	29	27	28	28	20	25	32	32	40	33	35	32	27	27	33	Feb 2020	2.00	0.00	6.00	3.00	0.00	22.00	0.00	33.00	336.00	
Workforce	Sickness Absence - Short Term - in month	No			70	86	93	84	120	112	86	79	57	65	82	54	92	90	84	108	100	80	Feb 2020	13.00	0.00	13.00	15.00	0.00	39.00	0.00	80.00	891.00	
Workforce	Mandatory Training	=> %	95.0	95.0																		-	Jan 2020	93	97	97	96	96	-	93	94.3	94	