

Imaging performance against Trust Referral to Report wait time

March 2020

Date Reported			
KPI	Week Commencing		
	2nd Mar	9th mar	16th Mar
Inpatients	86%	83%	86%
GP Urgent	65%	64%	67%
All Imaging	91%	90%	87%
All Imaging (excluding planned Obs scans)	93%	92%	91%

In Patient Performance (KPI 90%)

High 80% performance maintained due to

- Daily man-marking of waiting lists in all modalities
- Weekend US lists on both sites
- Improved timely completion of auto reporting

Areas however that show repeated poor performance on a daily basis and require focussed project work:

- IR – studies are not performed and/or reported within the appropriate timeframe.
- MRI – reporting is not completed as required.

GP/OP Urgent Performance (KPI 90%)

This has seen a dip in performance as a consequence of

- Reduced capacity within MRI. The mobile van left site at end of January 2020 and currently there is no access to the BTC at weekends. Losing 22 hours of scan capacity on a weekly basis agreement on extended hours for BTC.
- GPs are referring routine MRI studies under the urgent category.

All Imaging Performance (KPI 95%)

Performance is relatively static as a consequence of Improved IP performance counter acting GP/OP urgent dipping performance