KLOE Core Service

Urgent & Emergency Care

	Report date		Apr-19	I	May-19		lun-19		Jul-19		Aug-19		Sep-19		Oct-19		Nov-19		Dec-19
	Patients left without being seen (%)	6		5		5		5		0		0		0	₀∎□□□	(
	Reattendances within 7 days (%)	5.2		5		5		5		10		9.6		8.6		10			11.7
E1	Knowing who to contact after leaving hospital	W		W		W		W		W		W		W		S		S	
R3	ED attendees spending more than 12/24 from DTA to admission															W	+	W	
R3	Ambulances remaining at hospital for more than 60 minutes			В		MB		MB		МВ		МВ		MB		MB		B	
R3	Patients spending less than 4 hours in ED	W		S		MW		W		W		MW		MVV		MVV		MVV	
R3	Patients spending less than 4 hours in major ED	W		S		MW		W		W		W		MW		MW	+	MW	
R3	Patients spending less than 4 hours in type 3 ED including MIUs	MB		MB		MB		MB		MB		МВ		MB		MB		MB	
E2	Unplanned reattendance to ED within 7 days	В		В		В		В		S	-	S		S		S		S	
R3	Patients spending less than 4 hours in single specialty ED	S		В		S		S		S		S		S		(S)	➡	S	
R3	Admissions waiting 4-12 hours from DTA (%)	S		S		S	•	S		S		S		(S)		S	➡	S	

Medical Care

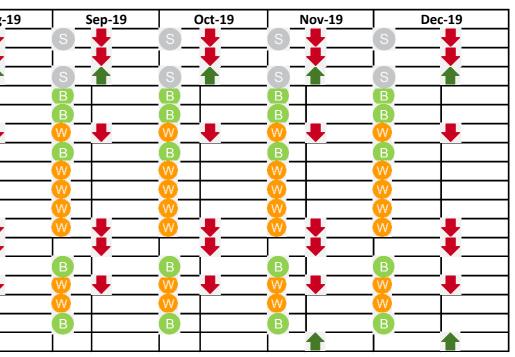
	Report date	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
E1	SSNAP Domain 2: overall team centred rating score for key stroke unit indicator	S	S	S	S	S	S	S	W	W
E2	Emergency readmissions: Acute and unspecified renal failure			S	S	S	S	S	S	S
E2	Emergency readmissions: Fluid & electrolyte disorders		IVV 🕂 🚺		MW 🕂 🚺	ww 📕	MVV 🕂	MW 🕂	MVV 📕	₩
E2	Emergency readmissions: Pneumonia	<u> </u>	<u>//(</u>	<u>∧</u>	<u>(</u>	W	<u></u>	<u></u>	<u>w</u>	S
E2	Emergency readmissions: UTI	<u> </u>	<u>//(</u>	<u>//</u>	<u> </u>	<u></u>	<u> </u>	<u></u>	<u> </u>	↓
E2	Mortality outlier alert: Pleurisy, pneumothorax, pulmonary collapse	<u> </u>	<u>// ()</u>	N)	<u> </u>	W	<u>w</u>	W	W	W
E2	Mortality outlier alert: UTI	MW	177	IVV	MW (MVV	MVV	<u> </u>	W	<u>w</u>
R3	Referal to treatment, on completed admitted pathways in Medicine, within 18 weeks.		S	S		S	S	S	S	S
W7	Response rate - Medical inpatients (%)	S	s <u> </u>	s	S	S	(s) 🚹	s 🕇		

Surgical Care

Sugical care						_
Report date	Apr-19	May-19	Jun-19	Jul-19	Aug-1	
Crude percentage of patients documented as not developing a pressure ulcer (%)	s 🕂	S	S	s 🕂	s 🕂	
Never events in surgery						
Crude proportion of cases with access to theatres within clinically appropriate time S	B		B	B	S 🕇	
Crude proportion of cases with access to theatres within clinically appropriate time C	В	B	В	B	B	
Crude proportion of cases with pre-operative documentation of risk of death C	B	B	B	B	B	
Crude proportion of cases with pre-operative documentation of risk of death S	S	s 🕂	s 🕂	s 🕂		
Crude proportion of high risk cases with Consultants present in theatre C	B	B	B	B	B	
Crude proportion of high risk cases with Consultants present in theatre S	S 🕇	S 🕇	S 🕇	S 🕇	W	
PROMs - Primary hip replacement (provisional)	W	W	W	W	W	
PROMs - Primary hip replacement Oxford score (provisional)	W	W	W	W	W	
Risk adjusted 30 day mortality rate (%) S RCOP	₩	↓	- W			
Patients recommending the Trust - inpatients					₽	
Cancelled operations not treated within 28/7 for non-clinical reasons (%)	B	B	S	S	B	
Crude overall hospital LOS S	₩	↓	- W			
Crude proportion of highest-risk cases admitted to CCS post-op S	W	W	W	W	W	
Crude proportion of highest-risk cases admitted to CCS post-op C	В	В	В	B	B	
Response rate - Surgery inaptients (FFT)						

Critical Care

	Report date	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
R1	Crude non-clinical transfers (%)									
R3	Full bed occupancy levels for adult CCS beds	● ●	S	S	S	S	S	S	S	S



Overview of Insight Reports from April 2019 to date.

Maternity

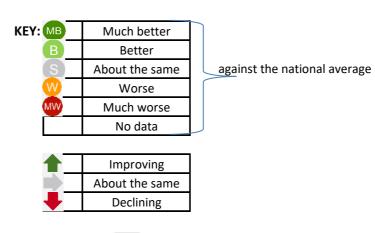
	Report date		Apr-19		May-19	J	un-19	J	lul-19	A	ug-19	Se	ep-19	0	ct-19	Νον	/-19	Dec	-19
E2	Maternity outlier alert: Puerperal sepsis	W		W		W		W		W		W		W		N		V	
E2	Stabilised and risk adjusted extended perinatal mortality rate (per 1000 births)	W		W		W		W		<u>w</u> 1		W 1		<u>w</u> 1		<u>//</u>		W I	
C1	Patients recommending the Trust: Maternity delivery (%)																		
C1	Patients recommending the Trust: Post natal ward (%)																	4	
S5	Never events in maternity or gynaecology																		

Children & Young People

	Report date	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
E1	Case mix adjusted mean HbA1c; blood glucose control S					₿_♥	₿_₩(B	₿_₩(B
E1	Case mix adjusted mean HbA1c; blood glucose control C	s 🕂	S 🕂	s 🕂	s 🕂	S D	S	S		S
R3	Full bed occupancy levels for neonatal intensive care beds	S	S	S	₩ _			AW 🕂	MW 🔶 🦊	<u>v</u>

Outpatients

	Report date	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
R3	Cancer - 1st treatment in 62/7 of urgent national screening referral (%)	B	B	S	S	S	S_ →	S_		S





The boxes represent all Acute NHS trusts from smallest to largest in five groups, or quintiles. The purple highlighted box shows you where this trust lies relative to the other trusts. If the smallest box is highlighted this trust is in the group of the smallest trust or lowest activity level, and if the second largest box is highlighted the trust is in the second largest group, or quintile, for higher activity levels.