Sandwell and West Birmingham Hospitals **NHS**

NHS Trust

Report Title	Clinical Service Presentation: Emergency department
Sponsoring Executive	Rachel Barlow - Chief Operating Officer
Report Author	Saurav Bhardwaj - ED Speciality ED, Helen Mallard - ED Lead Nurse, Amandeep Tung Directorate General Manager for Emergency Care
Meeting	Trust Board (Public)	**Date** 6th February 2020

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

ED 4 hour performance continues to underperform with January to date achieving 72.97%. Whilst recruitment is going well, the consistency in shift leadership practice and sustainability of improvement based change is the principal challenge. Improvement activities have proof of concept and need to be rapidly applied to gain improvement in time to admit or discharge.

There is good evidence of engagement and ownership from the speciality team, which must devolve at site level.

Focus through audit, risk management and attention to the experience of patients and our staff is integral to success and should be an equal focus of discussion.

The Board is guided to discuss:
- Patient safety and experience in the ED
- The intention for rapid improvement in February and confidence in delivery
- CQC readiness on the route to Good

2. Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan	x	Public Health Plan		People Plan & Education Plan	x
Quality Plan	x	Research and Development		Estates Plan	
Financial Plan		Digital Plan		Other *[specify in the paper]*	

3. Previous consideration *[where has this paper been previously discussed?]*

Quality and Safety Committee: 24th January 2020

4. Recommendation(s)

The Trust Board is asked to:

a.	**NOTE** progress to date on improvement activities and workforce plans
b.	**DISCUSS** the improvement trajectory over February and early March
c.	**SUPPORT** the proposals to improve the patient experience

5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register	x					
Board Assurance Framework						
Equality Impact Assessment	Is this required?	Y		N	x	If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	x	If 'Y' date completed