Sandwell and West Birmingham Hospitals

QUALITY AND SAFETY COMMITTEE	
Date of meeting:	24 th January 2020
Attendees:	Harjinder Kang (Chair), Richard Samuda, Dr Kate Thomas, Marie Perry, Dr David Carruthers, Kam Dhami, Rachel Barlow, Dave Baker (for IQPR item), Rajinder Biran and Ruby Stone.
Apologies:	Paula Gardner and Dr Parmjit Marok
Key points of discussion relevant to the Board:	 GIRFT Review: The outputs of the reviews carried out in ENT and Orthopaedics were presented, with a focus on the top 5 improvement actions. The regional benchmarking of Trust activity was interesting and useful, for example, the costs of litigation had been separated out in each specialty to give an overview of performance. Specialty progress is reported 6 monthly to CLE. Maternal Deaths: An update in delivering the action plan arising from the internally commissioned learning enquiry was received. The ROTEM system was in place for onsite testing for coagulopathy in pregnancy and being installed and tested. On 14th February 2020 a Safety Summit and Forum looking at the reasons for patient collapse in maternity is taking place. A list will be produced so that trainees can be educated on the escalation pathway during induction. A couple of actions were overdue so progress with these to be discussed at the next meeting when the Chief Nurse would be present.
	• 4 hour ED standard: 4-hour performance in ED was reported as operating above 75% in the latest result, while bed occupancy was slightly down. The on-going improvement work achieved and planned was discussed. Options to improve the safety and dignity of patients who spend time in corridors through lack of treatment space are being explored. The ED specialty had been invited to attend the February Board to present their improvement plan.
Positive highlights of note:	 Complaints Report Q3: 98.9% of complaints had been responded to within 30 working days which amounted to 99.1% year to date. Some quality outreach work had been undertaken to engage with diverse community groups to ensure they knew how to complain IQPR: Continued success with the DMO1 target two months running.
Matters of concern or key risks to escalate to the Board:	• Continued difficulties with achievement of the A&E 4 hour target
Matters presented for information or noting:	• Central Alerting System (CAS): status update on 'live' alerts – all on track to meet external deadlines

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	• CQC Insight report: the process for responding to quality indictors where the Trust is comparatively 'much worse' was explained.
Decisions made:	This Committee requested GIRFT reviews to be a standing agenda item
Actions agreed:	Within the action log

Harjinder Kang Chair of the Quality and Safety Committee For the meeting of the Trust Board scheduled for 6th February 2020