Sandwell and ex 1 Optimisation Q4 West Rirmingham March **January February** 2020 Trust **Optimisation** 13 20 27 3 17 24 2 16 23 6 10 9 30 **Q1** Safety plan DQ and Optimisation supported by the improvement team to embed post data 'pause' roll out Discharge letters Optimisation work Results endorsement supported and in **MPTL** train Barcode scanning VTE Sepsis deep dive and improvement Clerking KPIs Prescribing and administration KPIs Benchmark cluster care Optimisation work plans and set development Deliver improvement to be fully scoped plan Scope uncompleted task and delivered improvement via PSDA Deliver improvement cvcle Scope portering Get porter data Deliver improvement improvement from cerner opportunity Develop and publish

individual and team data

Annex 1 Optimisation Q4

Sandwell and
West Rirmingham

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		January			February				March				2020	
						Optimisation								
	6	13	20	27	3	10	17	24	2	9	16	23	30	Q1
	and c	//AN trai ompete ssment												
	Close	of ED [DQ issu	es				improvemer diagnostic o			arge lett	ers, RE	,	
Cross cutting themes	Close OP DQ issues Deliver pathways level improvement including Nuance													



Performance vs optimisation KPIS



NHS Trust KPI wc 16.12.19 Target Optimisation Current date Safety plan Nil misses >48 hours 30.6.20 DQ check in train 30.1.20 No IP discharge letter 0 703 (60% of this is day case or OP and therefore a DQ issue) **Unendorsed results** 0 over 3 weeks from result Radiology Path 31.3.20 (September to November September 32% 22% by month) October 41% 32% November 65% 44% MPTL assessed > 4 hours 0 89 30.1.20 Drugs administered with no <10% 30.1.20 49.54% Barcode scanning **VTE** 30.1.20 VTE< 24 hours 95% 95.05% VTE < 6 hours 95% 30.1.20 85.98% **Sepsis** Screened 100% 92% 31.3.20 Treated within 1 hour 100% 30.9% 31.3.20

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KPI wc 16.12.19	Target	Current	Optimisation date				
Clerking	0	509(mainly naming convention issue – requires training)	29.2.19				
Prescribing and admin of meds KPIs							
Reaction alerts	<10%	25.8%	9.3.20				
Delay in administration	<15%	28.39%	9.3.20				
Reconciliation	95%	57%	9.3.20				
Verified	>80%	76.71%	9.3.20				
Review interventions	>70%	30.1%	9.3.20				
Free text prescribing	<5%	1.49%					
Care plans							
Suggested and initiated	Set goal vs benchmark	68.77%	30.6.20				
Patient ratio	Set goal vs benchmark	1:54	30.6.20				
Uncompleted tasks	0 > 24 hours	Data not available – discussing with Cerner	31.3.20				
Porters	Benchmark and add in improvement goal	J	31.3.20				

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