

<b>DIGITAL MAJOR PROJECTS AUTHORITY</b>	
Date of meeting:	25 <sup>th</sup> October 2019
Attendees:	Marie Perry, Richard Samuda, Toby Lewis, Kam Dhami, Martin Sadler, Rachel Barlow, Raffaella Goodby and Nicola Taylor
Apologies:	Mike Hoare, Amanda Geary and Siten Roy
Key points of discussion relevant to the Board:	<ul style="list-style-type: none"> <li>• Agreed SBAF rating trajectory consistent with populating the approved PRTG scorecard for network performance</li> <li>• Update on Unity delivery in September, recognising that complete month's data for October will give clearer comparison to other Cerner UK sites</li> </ul>
Positive highlights of note:	<ul style="list-style-type: none"> <li>• Positive volume of incident resolution through our 24-7 helpdesk, with backlog halved since start of 2019</li> <li>• Greater user feedback on Pulse solution supporting off site and home working</li> <li>• Confirmation from CIO that over half of cyber pinch points documented will be settled by the end of November</li> </ul>
Matters of concern or key risks to escalate to the Board:	<ul style="list-style-type: none"> <li>• Continued challenge in organising and managing the Risk Register process for digital matters (but with process re-agreed in the meeting with strong CIO commitment)</li> </ul>
Matters presented for information or noting:	<ul style="list-style-type: none"> <li>• Timetable for both AI work with IBM Watson and PACs server and upgrade resolution due in Q4 19-20</li> </ul>
Decisions made:	<ul style="list-style-type: none"> <li>• Agreed in principal the insource/outsource proposals subject to detailed work-up of what was proposed</li> </ul>
Actions agreed:	<ul style="list-style-type: none"> <li>• Revised and approved IT scorecard to include end user experience as well as operational uptime</li> <li>• CEO-level engagement with Cerner over unacceptable change related out-tages</li> </ul>

**Marie Perry**  
**Chair of the Digital Major Projects Authority**  
*For the meeting of the Trust Board scheduled for 7<sup>th</sup> November 2019*