



**Sandwell and
West Birmingham**

NHS Trust

Volunteer Placement Tasks

Activity Support - Kissing it Better

1.0 Role summary

To support patients with the Kissing It Better activities encouraging interaction and socialisation to enhance their day as part of Kissing It Better's ethos of '*Creative Thoughtfulness in Healthcare.*'

Kissing it Better is a healthcare charity and training provider, working to end the isolation of old age by bringing the generations together. Our imaginative healthcare projects make an immediate and lasting difference to the lives of older people, engaging with local schools and colleges to provide beauty therapy, art therapy and other activities and entertainment to patients who are in hospital

NB All duties will be carried out under the supervision / guidance of Kissing Better Practitioners in conjunction with the nursing staff, but will never include tasks of a clinical nature.

2.0 Key Tasks

- To support patients with the Kissing It Better activities encouraging interaction and socialisation to enhance their day as part of our ethos of '*Creative Thoughtfulness in Healthcare.*'
- Being part of an exciting and dynamic team uplifting the spirits of the patients, through giving quality time with chats, conversation and listening with a friendly ear to patients, making them feel at ease, particularly those with no visitors.
- Attend a Kissing It Better induction, plus there will be training opportunities.
- Supporting the Kissing It Better Practitioners on the ward, in the delivery of a variety of activities as part of the ever-evolving and expanding Kissing It Better programme





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such as - reading poetry, music and singing (you don't need to be a singer), collecting stories for MyStoryProject, supporting Musicians in Healthcare; Creative Craft Stroke Workshop Club, the weekly Pampering team (hair and beauty), occasionally Art Students doing art projects at the bedside; School groups sharing their talents as part of their enrichment programmes at both City and Sandwell.

- Being observant of the Kissing It Better activities and supporting as necessary so patients and school groups feel comfortable within their interactions.
- Helping to enhance the environment through a positive demeanour.
- Helping to encourage patients and visitors to contribute to Kissing It Better experience surveys and feedback as part of tracking patients responses.

3.0 Confidentiality

The volunteer must maintain confidentiality of information relating to patients, staff and other Health Service business.

4.0 Health & Safety

Volunteers must be aware of the responsibilities placed on them under the Health & Safety at Work Act (1974) and the Manual Handling Operations Regulations (1992). This ensures that the agreed safety procedures are carried out to maintain a safe environment for employees, patients and visitors to the Trust.

5.0 Equal Opportunities

The Trust has a clear commitment to its equal opportunities policy and it is the duty of every volunteer and employee to comply with the detail and spirit of the policy.

6.0 Smoking

This Trust acknowledges its responsibility to provide a safe, smoke free environment, for its volunteers, employees, service users and visitors. Smoking is therefore not permitted in accordance with the guidelines set down within the Trust Smoking Policy as a totally smoke free zone.





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