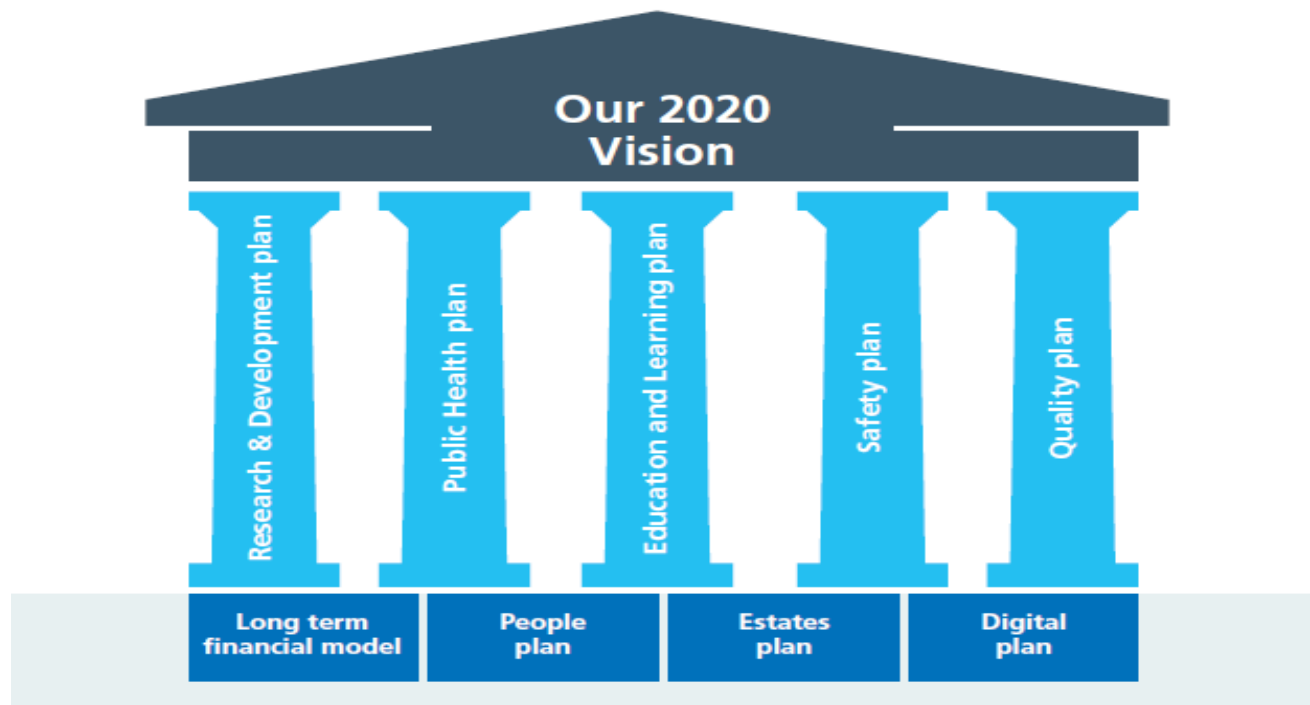


Welcome to SWB TeamTalk

Becoming renowned as the best integrated care system in the NHS...



TeamTalk Agenda

- 1.00pm: **Key messages for your teams this month**
- Protecting you, your family, colleagues and patients from flu
 - The national staff survey – have your say
- 1.10pm: **Unity – the go live fortnight and beyond**
What's on your mind?
Feedback from last month – Unity optimisation
- 1.40pm: This month's topic: How are you going to lead your teams to get the job?

Toby's monthly video post will be issued this week and will reflect your TeamTalk feedback.

Flu fighting – May the 4 be with you

- Our award winning flu vaccination campaign gets underway on 1 October for a six week period
- The quadrivalent vaccine provides protection against four strains of the virus as it successfully did last year
- Both clinical and non-clinical colleagues are urged to join the flu fighting force and have their flu jab
- For more information about the flu vaccination, including becoming a peer vaccinator this flu season, please contact occupational health on ext. 3306
- See Connect and a leaflet attached to this month's Heartbeat for all the vaccination, dates, times and locations

If you have your jab between 1 October and 11 November there are some great prizes to win.

October 2019

NHS staff survey – take the chance to have your say

- October will see the launch of the annual NHS Staff Survey where millions of colleagues across the country feedback on their services and how they feel about working for their organisations.
- The national survey is mandatory for all NHS organisations and the results inform national initiatives that can help support improvements in staff experience and well-being
- It allows our Trust to see what issues people raise and understand how to make improvements.
- We are able to benchmark our results against other organisations. This helps see where we excel compared to other, similar organisations and also where we are not as good as some other Trusts.
- Looking at those Trusts that score more highly than us in certain areas will provide a good way of us to learn from other high performing organisations.

The survey will be distributed from early October and will be open until the end of November. Watch out for your survey via email or through the post.

Fantastic prizes on offer , with £200 worth of shopping vouchers up for grabs !

Unity Go Live Fortnight: Where are we now?

- All sites and services using Unity are now live
- Great team work has made the implementation go well in most areas
- Teams continue to gain support from Unity experts, super users and digital champions
- Many clinicians have reported things that are better or easier to do now in Unity eg ordering, requirement to add times to waiting patients, safety with individual logins
- More than $\frac{3}{4}$ of incidents raised during go live are now closed
- EDs on both sites very challenged

Focus for the rest of the go live fortnight

- Two new site-based hubs – IT and ops resource to outreach to teams
- Login and access – press 1 when calling 4050
- Coaching of teams and individuals by floor walkers, super users and digital champions
- Themes for next few days
 - Results endorsement and clicking blood specimens out as “collected”
 - VTE
 - Saved / unsigned documents (entries)
 - Medication administration
 - Discharge planning within six hours

Beyond 7th October: The optimisation journey

- After the Go Live fortnight users should have had the opportunity to become familiar with the system
- Using Unity effectively will mean we have safe patient records, we save time and we make the most of the benefits of the new system
- Our focus will turn to optimisation where staff groups have a range of indicators that can be monitored and measured
- Groups, directorate and teams will be able to see how well they are using the system and compare to others
- This will allow learning, knowledge share and overall improvement in how the system is used.

What's on your mind about Unity?

Your opportunity to raise issues or ask
a question

Feedback from last month

Unity optimisation – how can you make best use of the new system?

From one month after go-live we will be making available information at an individual, team, directorate and group level to show you how well you are using Unity against an average. This will enable you to get the right help if you are finding some areas more challenging. Last month we asked you to discuss:

1. How will you use your team time once we have gone live to become optimised with Unity?
2. How will you support people in your team who are finding certain aspects of Unity difficult?
3. What do you think will be the benefits of us all becoming optimal users of Unity?

Your feedback told us:

- Teams plan to encourage learning and development during meetings to ensure colleagues are using Unity to its fullest. Making time for colleagues to ask questions and get hands on support.
- Teams firmly believe Unity will help deliver the Trust's visions whilst also giving staff the tools to provide good quality care.
- Teams are keen to take advantage of smoother workflows which also offer patients safer care, reducing the risk of miscommunication or missed opportunities and mistakes.

This month's topic: Focus on flu

Our flu campaign launches on 1st October. There are a range of opportunities for all colleagues to get the jab.

This month please consider:

- How can you best use your team time as opportunities for your colleagues to get the flu job?
- What support do you need to put in place to focus on your hot spot areas?
- How many peer vaccinators can you identify within your team / service?