Paper ref: TB (08/19) 021

Sandwell and West Birmingham Hospitals

NHS Trust

Report Title	Speak Up Scorecard		
Sponsoring Executive	Kam Dhami, Director of Governance		
Report Author	Kam Dhami, Director of Governance		
Meeting	Trust Board	Date	1 st August 2019

1. Suggested discussion points [two or three issues you consider the Trust Board should focus on]

The Board has accepted that the Trust has an approach to Speaking Up, within which our FTSU guardians are on 'strand'. Nationally the Guardian's Office requests activity information from the Trust. This scorecard will not replace that volume counting.

We wish to create a 'heat-map' of activities relevant to assessing the local Speak Up culture in teams, directorate and Groups across our Trust. In doing that we are looking to identify areas where little is reported, which might be a concern, and areas where much is reported or where there are sudden upswings, which might be an indication of concern. This looking work will be done via the Executive Quality Committee at which all Groups are represented.

Most of the included data is already collated. We are placing all of this in one place for the first time. We can add further data items through experience but will present the first monthly dataset at October's Q&S, covering the first six months of 19-20.

2. Alignment to 2020 Vision [indicate with an 'X' which Plan this paper supports]						
Safety Plan	Χ	Public Health Plan		People Plan & Education Plan	Χ	
Quality Plan		Research & Development		Estates Plan		
Financial Plan		Digital Plan		Other [specify in the paper]		

3. Previous consideration [where has this paper been previously discussed?]

Discussed in June Board and July Q&S

4. Recommendation(s)

The Trust Board is asked to:

a. DISCUSS the proposed approach

b. COMMENT on any aspects to be considered at the Board meeting

5. Impact [indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]								
Trust Risk Register		n/a						
Board Assurance Framework		n/a						
Equality Impact Assessment	ls	this required?	Υ	х	Ν		If 'Y' date completed	Jan 20
Quality Impact Assessment	ls	this required?	Υ		Ν	х	If 'Y' date completed	