Sandwell and West Birmingham Hospitals NHS
NHS Trust

Report Title	4 hour emergency care standard: realising the benefits		
Sponsoring Executive	Rachel Barlow Chief Operating Officer		
Report Author	Rachel Barlow Chief Operating Officer		
Meeting	Trust Board	Date	1st August 2019

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

4 hour under performance in low 80% range. The immediate improvement plan focusses on minors and 4-5 hour breaches reduction.

Risk related to winter bed plan and mitigation is considered in a later Trust Board paper.

An external NHSi visit on the 17th July 2019 included key point of verbal feedback below;

- Primary care streaming productivity gains and defining children's pathways
- Ambulatory care pathways for patients arriving OOH to be scheduled for next day to avoid unnecessary overnight admission
- Ensure consistent gate keeping as senior clinician level for OOH admissions
- Extend medical input from SMART to RAM and diagnostic requests in majors
- Join frailty collaborative first wave (STP work)
- Embed good practice of rhythm of the day and prospective discharge planning to all wards and implement 'pull model ' from AMU to wards

The NHSi visit did not conclude a timeline to resolve the Trusts concerns regarding the WMAS strategic conveyance cell. Subject to any commitment to support resolving the risks in the NHSi output letter, a risk assessment will be submitted to the next risk management committee.

2. Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan	x	Public Health Plan		People Plan & Education Plan	x
Quality Plan	x	Research and Development		Estates Plan	
Financial Plan	x	Digital Plan		Other *[specify in the paper]*	

3. Previous consideration *[where has this paper been previously discussed?]*

4. Recommendation(s)

The Trust Board is asked to:

a.	NOTE analysis and performance
b.	NOTE and discuss the improvement plan
c.	CONSIDER risks and mitigation

5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register		
Board Assurance Framework		
Equality Impact Assessment	Is this required?	Y		N	x	If 'Y' date completed	
Quality Impact Assessment	Is this required?	Y		N	x	If 'Y' date completed	