

Report Title	CQC Improvement Plan – final and updated		
Sponsoring Executive	Kam Dhami, Director of Governance		
Report Author	Kam Dhami, Director of Governance		
Meeting	Trust Board	Date	6 th June 2019

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

The Board has been overseeing action on the comments made by the CQC inspection team since the visits in September and October 2018. The final report in late March 2019 has now been reconciled to those comments, and whilst there is content overlap there are some material additional must and should do actions. The appended report responds to those, albeit in a handful of cases no action is proposed. The Board's Quality and Safety committee will receive monthly updates on progress, as will our monthly engagement meeting with the CQC and our monthly CQRM meeting with the CCG. The principle method for testing compliance of actions remains in-house inspections and these take place in coming weeks.

Major action has taken place in respect of staffing, paediatric service reconfiguration, neonatal environment, leadership within children's services and resus trolley compliance. There is an expectation of Q1 compliance with our new mandatory training standard at 85% of employees being 100% compliant. That target will rise to 95% by the end of Q3.

An oral update on CQC engagement plans for 2019-20 will be provided.

2. Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan	X	Public Health Plan		People Plan & Education Plan	X
Quality Plan	x	Research and Development		Estates Plan	
Financial Plan		Digital Plan		Other <i>[specify in the paper]</i>	

3. Previous consideration *[where has this paper been previously discussed?]*

Quality and safety committee on May 24th

4. Recommendation(s)

The Trust Board is asked to:

- a. **NOTE** the serious issues raised by the CQC and commit to tackle the Must Do items
- b. **RECOGNISE** work undertaken since October 2018
- c. **TEST** the credibility of plans to reach compliance by the end of October 2019

5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register		n/a				
Board Assurance Framework		n/a				
Equality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	x	If 'Y' date completed
						QIA to be undertaken if plan failed