

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 3 or 4 Pressure Ulcers (avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		

Previous Months Trend																	
N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
4	1	10	5	3	7	11	5	10	9	14	18	4	6	6	6	3	4
4	1	10	5	3	7	11	5	10	9	14	18	4	6	6	6	3	4
0	0	0	0	0	0	0	1	0	1	5	3	0	1	1	0	1	1
1	4	5	2	4	2	5	1	4	5	3	0	0	0	0	4	1	0
3	0	2	1	1	0	1	1	0	0	4	8	2	3	0	4	1	2
0	0	0	0	0	0	0	0	2	0	1	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0
32	38	27	34	49	45	38	24	21	31	32	25	40	31	21	28	22	33
1	0	0	0	0	2	0	1	1	0	0	4	1	-	-	-	-	-
1	0	2	1	0	2	0	2	2	1	2	3	4	-	-	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
0	0	0	0	0	0	0	0	0	0	0	0	0	-	0	0	0	-
6	4	14	5	5	3	5	3	7	6	4	5	10	5	9	6	7	14
8	9	14	11	10	10	9	7	9	12	11	13	16	16	19	23	16	22

Data Period	Directorate					Month	Year To Date	Trend
	AT	IB	IC	CT	CM			
Apr 2019	-	-	-	-	0	0		
Apr 2019	0	4	0	-	0	4	4	
Apr 2019	0	4	0	-	0	4	4	
Apr 2019	0	1	0	-	0	1	1	
Apr 2019	0	0	0	-	0	0	0	
Apr 2019	0	2	0	-	0	2	2	
Apr 2019	0	0	0	-	0	0	0	
Apr 2019	0	0	0	-	0	0	0	
Apr 2019	0	31	2	-	0	33	33	
Nov 2018	0	1	0	-	0	1	9	
Nov 2018	0	4	0	-	0	4	16	
Apr 2019	0	0	0	-	0	0	0	
Apr 2019	0	0	0	-	0	0	0	
Apr 2019	0	1	0	-	0	1	1	
Mar 2019	0	0	0	-	0	0	0	
Apr 2019	1	3	2	-	8	14	14	
Apr 2019	3	8	2	-	9	22		

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date	Chart										
			Year	Month	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		M	A	AT	IB	IC				CT	CM								
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	-	●	-	-	●	-	Mar 2019	100	100	100	-	99		89.2	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019	3.2	4.8	4.5	-	4.5	4.3	4.3	
Workforce	Sickness Absence - in month	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019	1.4	4.2	4.5	-	5.1	3.79	3.79	
Workforce	Sickness Absence - Long Term - in month	No			36	35	36	32	32	29	26	25	34	37	33	34	42	35	37	29	33	25	Apr 2019	1	-	-	-	-	25	25									
Workforce	Sickness Absence - Short Term - in month	No			128	135	146	133	103	91	85	97	105	85	97	118	112	104	163	147	102	101	Apr 2019	14	38	37	0	12	101	101									
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019	96	95	93	-	86	93.52	93.52		
Workforce	Mandatory Training	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019	97	95	97	84	92	95.6			
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	3.7	-	-	-	2.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Jun 2018	1.8	2.5	2.1	2.5	1.9	2.2			
Workforce	New Investigations in Month	No			0	0	0	0	1	0	0	0	0	0	0	0	0	-	-	-	-	-	-	-	-	-	-	-	-	Oct 2018						0			
Workforce	Your Voice - Response Rate	No			-->	-->	24.4	-->	-->	-->	-->	33.3	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jun 2018	18	25	38	-	18	33.3			
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.7	3.7	4	-	-	3.83			

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date	Figure		
			Year	Month	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F		M	A	AT	IB	IC				CT	CM
Community & Therapies Group Only	DVT numbers	=> No	730	61	55	29	53	35	58	54	69	57	-	-	-	7	7	7	3	25	12	20	Apr 2019						20	20	
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2017						8.0	8.2	
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9	-	-	-	11.2	-	-	14.3	-	-	11	7.69	7.35	10.6	8.72	8.03	6.94	9.85	10.9	Apr 2019						8.5	8.5	
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9	11.5	14.9	14.7	11.5	14.3	11.2	10.2	10.5	8.89	8.85	9.13	9.05	8.75	9.43	8.56	8.56	8.78	8.92	Apr 2019						8.9	8.9	
Community & Therapies Group Only	STEIS	<= No	0	0	-	0	0	2	-	0	0	0	1	-	0	0	-	-	-	-	-	-	Oct 2018						0	1	
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0	12.4	15.3	13.2	19.6	21.5	25.6	22.9	22.4	26.1	22.5	20.1	17.9	17.4	20	17.4	20.6	20.3	24	Apr 2019						24	24	
Community & Therapies Group Only	DNA/No Access Visits	%			1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Apr 2019						0.97		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95	61.7	59.2	70.4	76.4	87.5	91.2	94.2	94.2	96.8	94.9	96.4	92.4	91.2	92.1	93.8	96.4	95.8	91.2	Apr 2019						91.25	91.25	
Community & Therapies Group Only	Falls Assessments - DN Intial Assessments only	=> %	95	95	60.3	59.7	66.6	77.9	90.6	92.6	93.8	95	97.1	96.1	97.2	94.2	91.8	93.1	94.4	96.2	96.6	93	Apr 2019						93		
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Intial Assessments only	=> %	95	95	72	70.2	78	81.5	92.2	94.5	94.4	95.8	96.9	96.1	97	94	92.1	93.5	94.4	96.4	96.4	93.2	Apr 2019						93.19		
Community & Therapies Group Only	MUST Assessments - DN Intial Assessments only	=> %	95	95	54	54.7	61.2	76.6	90.2	92.8	93.6	94.8	96.2	95.2	97.6	93	90.5	92.6	94.2	95.7	95.8	92.6	Apr 2019						92.61		
Community & Therapies Group Only	Dementia Assessments - DN Intial Assessments only	=> %	95	95	50	47.2	58.6	70.2	88.6	85.9	91.9	93.3	93.5	94.8	90.4	91.8	86	89.8	91.8	92.3	93.2	91.3	Apr 2019						91.34		
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%			96	94	95	94	96	94	95	94	95	95	95	95	95	95	94	96	95	96	Mar 2019						96.29		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Intial Assessments only	=> %	95	95	63.8	63.1	70.1	76.8	90	93.2	94	94.8	95.9	96.3	95.8	93.6	91	93.1	94.6	96.7	95.8	92.4	Apr 2019						92.41	92.41	
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No			4	4	2	4	4	3	1	1	1	1	1	7	37	-	-	-	-	-	Nov 2018						37	52	
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No			4	4	2	3	2	3	0	1	1	0	1	5	26	-	-	-	-	-	Nov 2018						26	37	
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No			0	0	0	1	2	0	0	0	0	1	0	2	11	-	-	-	-	-	Nov 2018						11	14	
Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No			0	0	0	0	0	0	1	0	0	0	0	0	0	0	-	-	-	-	Nov 2018						0	1	