

Surgical Services Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	C. Difficile	<= No	7	1
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80	80
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80	80
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital acquired avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98.0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		

Previous Months Trend																	
N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	3	8	8
12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	3	8	8
0	0	0	0	0	1	0	1	1	1	2	1	2	3	0	0	1	2
1	0	0	0	0	0	2	1	1	1	1	0	0	0	0	3	1	0
1	0	0	3	0	1	5	4	1	1	5	8	5	5	17	5	5	6
1	0	1	0	0	0	0	0	1	0	0	0	2	0	1	0	1	0
10	10	17	7	15	16	9	6	9	11	10	17	12	9	11	11	12	11
0	0	0	0	1	0	2	0	0	0	0	1	0	-	-	-	-	-
2	1	2	2	3	2	2	0	3	2	5	3	7	-	-	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
78	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5.4	6.1	6.1	7.1	5.5	7.2	5.8	6.1	7.1	6.8	6.3	5.4	6.2	7.2	4.9	6.3	6.4	-
6.21	6.23	6.24	6.3	6.28	6.36	6.3	6.28	6.26	6.27	6.3	6.24	6.31	6.39	6.29	6.22	6.3	-

Data Period	Directorate					Month	Year To Date	Trend
	GS	SS	TH	An	O			
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	83.43	85.02	-	0	62.96	82.2		
Apr 2019	82.37	82.22	-	84.62	89.74	82.9		
Apr 2019	6	0	0	1	1	8	8	
Apr 2019	6	0	0	1	1	8	8	
Apr 2019	1	0	0	1	0	2	2	
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	5	0	0	0	1	6	6	
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	5	5	0	0	1	11	11	
Nov 2018	0	0	0	0	0	0	3	
Nov 2018	2	0	0	5	0	7	24	
Apr 2019	96.54	97.26	-	99.39	98.06	97.4		
Apr 2019	99.86	100	100	99.69	100	99.9		
Apr 2019	-	-	100	-	100	100.0		
Apr 2019	-	-	100	-	99.28	99.4		
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	0	0	0	0	0	0	0	
Apr 2019	0	0	0	0	0	0	0	
Feb 2019	78	75	-	-	-	76.9		
Mar 2019						6.4		
Mar 2019							6.3	

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Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate					Month	Year To Date	Chart						
			Year	Month	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	F	M	A	GS				SS	TH	An	O		
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Mar 2019	94.6	-	-	-	-	94.57	-	
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Mar 2019	89.6	-	-	-	-	89.55	-	
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Mar 2019	100.0	-	-	-	-	100	-	
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Mar 2019	89.4	-	-	-	-	89.38	-	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			4	8	10	4	4	3	9	3	6	4	4	3	5	3	4	4	6	-	-	Mar 2019	-	-	-	-	-	6	53		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			0	3	3	1	0	1	2	1	2	1	1	2	1	1	1	1	3	-	-	Mar 2019	3	-	0	-	-	3	15		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			0	119	128	112	90	130	137	119	196	113	161	137	185	136	123	116	175	-	-	Mar 2019	175	-	0	-	-	175	-		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Apr 2019	0	-	0	-	-	0	0		
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	2	0	0	0	0	0	0	0	0	0	0	0	-	65	58	33	-	-	Mar 2019	17	0	0	16	0	33	156			
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			28	22	24	25	32	24	23	27	25	19	24	25	19	12	11	19	18	18	-	Apr 2019	9	0	0	2	7	18	18		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			36	47	47	52	50	45	47	57	57	65	79	74	71	62	46	52	41	34	-	Apr 2019	24	0	0	3	7	34	-		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019	1.59	3.18	-	-	2.14	1.82	-		
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	1	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	Apr 2019	0	0	0	0	0	0	0		
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	35	24	20	29	41	24	44	17	13	18	21	22	22	20	22	27	26	38	-	Apr 2019	14	10	0	0	14	38	38		
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	77.1	71.1	72.6	75	73.5	74.6	74.3	75.7	75.4	78.5	76	77.4	76.4	75.3	73	75.3	75.5	71.7	-	Apr 2019	73.7	64.9	-	49.1	75.7	71.71	-		
Pt. Experience - Cancellations	Urgent Cancelled Operations	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Apr 2019	0	0	0	0	0	0	0		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	=> %	95.0	95.0	99.4	99.6	99.5	97.8	97.5	98.6	98.5	97.9	99.3	98.8	99.2	99.1	99.4	99.7	99.4	98.6	99.7	98.8	-	Apr 2019	-	-	-	-	98.77	-	-		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0	80	89	66	0	179	160	148	110	117	157	89	69	84	82	77	64	56	145	-	Apr 2019	77	52	0	0	16	145	145		
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Apr 2019	-	-	-	-	0	-	-		
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	3.6	5.0	5.1	4.6	6.1	4.9	5.5	5.8	5.6	4.3	5.4	5.1	2.2	4.4	2.3	1.7	1.0	2.1	-	Apr 2019	-	-	-	-	2.07	-	-		
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	2.4	1.3	1.8	0.7	1.1	5.0	3.6	4.1	4.3	2.2	4.4	3.1	4.0	3.0	3.3	3.6	4.8	4.8	-	Apr 2019	-	-	-	-	4.77	-	-		
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Nov 2018	-	-	-	-	46	0	0		
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60	2	1	2	2	3	2	2	0	3	2	5	3	7	9	9	7	7	8	-	Apr 2019	3	4	0	1	0	8	8		
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Apr 2019						64.0	64.0		

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Section	Indicator	Measure	Trajectory	
			Year	Month
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0
RTT	RTT - Backlog	<= No	0	0
RTT	Patients Waiting >52 weeks	<= No	0	0
RTT	Treatment Functions Underperforming	<= No	0	0
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requ	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15
Workforce	Sickness Absence - In Month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - In Month	No		
Workforce	Sickness Absence - Short Term - In Month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Response Score	%		

Previous Months Trend																	
N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
1264	1271	1348	1370	1397	1333	1293	1285	1349	1311	1371	1354	1340	1417	1284	1303	1316	1315
7	5	2	0	4	3	3	2	5	2	3	3	1	0	2	3	5	0
17	16	15	17	15	16	15	13	15	16	15	13	12	13	14	15	14	13
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
139237	140979	142818	144613	146703	149307	151854	154830	157125	159369	162234	165051	166561	168695	170068	172389	172210	162763
67111	68385	70228	71798	73079	75110	76718	78179	79874	81586	86210	85120	86561	88226	90478	92552	78799	81553
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
98.7	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
97.37	100	-	85.71	85.42	-	-	-	-	-	-	-	-	-	-	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
4.4	6.6	6.6	4.6	2.3	-	-	-	-	-	-	-	-	-	-	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
4.4	7.8	6.4	4.8	1.1	-	-	-	-	-	-	-	-	-	-	-	-	-
47	34	47	42	48	43	38	42	47	39	47	47	52	49	52	41	47	42
170	172	151	160	131	123	124	123	130	131	150	166	158	162	183	154	143	144
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
79.2	73.9	89.1	94.8	88.7	-	-	-	-	-	-	-	-	-	-	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
91.6	86.7	91.9	93.0	88.9	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	6.13	-	-	-	2.06	-	-	-	-	-	-	-	-	-	-
1	0	2	1	1	3	0	1	1	1	0	1	-	-	-	-	-	-
-->	-->	16.2	-->	-->	-->	-->	16	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->
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Data Period	Directorate					Month	Year To Date	Figure
	GS	SS	TH	An	O			
Apr 2019	77.1	78.9	-	-	76.7	77.3		
Apr 2019	89.6	92.6	-	-	95.4	93.2		
Apr 2019	93.3	92.1	-	-	92.1	92.7		
Apr 2019	542	234	0	0	539	1315		
Apr 2019	0	0	0	0	0	0		
Apr 2019	7	5	0	0	1	13		
Apr 2019	1.0	-	-	-	-	0.99		
Apr 2019	51675	19,091	0	8,452	83,565	162783		
Apr 2019	27,021	9,352	0	6,442	38,738	81553		
Mar 2019	98.7	100.0	100.0	100.0	100.0	89.2		
Mar 2019	97.37	100	-	85.71	85.42	88.7		
Apr 2019	4.4	6.6	6.6	4.6	2.3	4.8	4.8	
Apr 2019	4.4	7.8	6.4	4.8	1.1	4.9	4.9	
Apr 2019	8.0	15.0	11.0	8.0	0.0	42	42	
Apr 2019	44.0	31.0	34.0	32.0	0.0	144	144	
Apr 2019	79.2	73.9	89.1	94.8	88.7	84.3	84.3	
Apr 2019	91.6	86.7	91.9	93.0	88.9	90.6		
Jun 2018	2.3	1.7	2.6	2.0	1.6	2.0		
Oct 2018	1	0	0	0	0	1		
Jun 2018	16.7	0	12.7	12.7	20.6	16		
Jan 2017	3.53	3.29	3.85	3.6	3.69	3.79		