



WHO DESERVES  
SPECIAL RECOGNITION  
FOR THE CARE THEY  
PROVIDE?

# THE GREATEST STAR AWARDS 2019

## NOMINATION FORM

*for patients, carers and visitors*

For more information contact the communications team

📞 0121 507 5303, ✉ [swbh.comms@nhs.net](mailto:swbh.comms@nhs.net)

🐦 @SWBHnhs, 📺 #SWBHawards19, 📷 SWBHnhs

## WHO HAS MADE A DIFFERENCE TO YOU?

Amazing acts - Death-defying feats - Incredible people

# Do you know a member of staff or a team that you feel deserves special recognition for the care they provide?

If so, and you are a patient, carer, visitor or member of the public, please tell us who you think should receive the Quality of Care award.

You can vote for any team or member of staff who works at City, Sandwell or Rowley Regis hospitals or any community based or clinic staff, as long as they are employed by Sandwell and West Birmingham NHS Trust.

## QUALITY OF CARE AWARD

We want to hear about staff or teams you think provide quality care and who consistently uphold and demonstrate our nine care promises:

- I will make you feel welcome
- I will make time to listen to you
- I will be polite, courteous and respectful
- I will keep you informed and explain what is happening
- I will admit to mistakes and do all I/we can to put them right

- I will value your point of view
- I will be caring and kind
- I will keep you involved
- I will go the extra mile

The winner will be presented with their award at Sandwell and West Birmingham NHS Trust Star Awards ceremony on **Friday 11 October 2019** at Aston Villa Football Club.

(Please note that by nominating you agree to any publicity associated with the awards).

For more details or for more copies of this form, please contact the communications team (please see back for contact details).

You can also make a nomination online by visiting [swbh.nhs.uk](http://swbh.nhs.uk) or you can also send us a video of your nomination. Videos can be sent to [swbh.comms@nhs.net](mailto:swbh.comms@nhs.net) for free via [wetransfer.com](http://wetransfer.com).

## Entry Form

I would like to nominate: .....  
Job title: .....  
Where they work: .....  
Department name \ Hospital \ Clinic

## Your details

My name is: .....  
Address: .....  
Telephone: ..... Email: .....

Please tell us why you think the individual or team deserves to win the Quality of Care award.

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What did they do? What impact did it have? How did they uphold our care promises?

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Once you have completed this form, please seal it and pop it in the post (no stamp required) making sure it reaches us before the closing date of **Friday 28 June 2019**. Send to: **Star Awards, Sandwell and West Birmingham Hospitals NHS Trust, FREEPOST RRSR-TAJJ-EYGG Communications Department, Sandwell General Hospital, Lyndon, West Bromwich, West Midlands B71 4HJ.**