

<b>Report Title</b>	Unity implementation – latest update		
<b>Sponsoring Executive</b>	Toby Lewis, Chief Executive		
<b>Report Author</b>	Rachel Barlow, Chief Operating Officer, Marti n Sadler, Chief Informatics Officer and Raffaella Goodby, Director of People and OD		
<b>Meeting</b>	Trust Board	<b>Date</b>	2 <sup>nd</sup> May 2019

### 1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

Over recent weeks we have again revised the implementation governance of this much-delayed programme to create a weekly senior leadership group that integrates people readiness, technical readiness, and operational delivery. As SRO for Digital Toby Lewis chairs that session.

The Digital MPA was asked to consider and agree Go Live Criteria. The Board noted those decisions at its last meeting and this paper includes the area specific criteria that will be used. An initial area assessment will be completed by mid-May. At the same time individual competency assessment is being undertaken as part of the 28-day challenge. A programme of work to confirm digital identity is in hand, as is work to report from Go Live our Optimisation indicators.

Technical readiness is understood but there remain significant deliverables in the coming weeks to be achieved, some of which either require third part solutions or third party supply. In addition, we need to mobilise both the Back Office function and the Cutover resource. These are the areas on which the current pace of implementation would prevent a Go Live date being confirmed in early June. If these matters can be surmounted we would aim to make an in principle Go Live date decision at the Digital MPA in May, using our Leadership Conference to mobilise the countdown. The Board in July and in August would reconfirm or pause that decision.

### 2. Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan	<input checked="" type="checkbox"/>	Public Health Plan	<input type="checkbox"/>	People Plan & Education Plan	<input type="checkbox"/>
Quality Plan	<input type="checkbox"/>	Research and Development	<input type="checkbox"/>	Estates Plan	<input type="checkbox"/>
Financial Plan	<input checked="" type="checkbox"/>	Digital Plan	<input checked="" type="checkbox"/>	Other <i>[specify in the paper]</i>	<input type="checkbox"/>

### 3. Previous consideration *[where has this paper been previously discussed?]*

Digital committee of CLE, Clinical Leadership Executive and Digital MPA

### 4. Recommendation(s)

The Trust Board is asked to:

- |    |  |
|----|--|
| a. | NOTE that Go Live in July 2019 is no longer considered possible by the SRO         |
| b. | NOTE the decisions made on delegation by the DMPA on Go Live criteria              |
| c. | RECOGNISE the key dependencies to confirming September Go Live in five weeks' time |

### 5. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register	<input type="checkbox"/>	
Board Assurance Framework	<input type="checkbox"/>	
Equality Impact Assessment	Is this required?	Y <input type="checkbox"/> N <input checked="" type="checkbox"/> If 'Y' date completed
Quality Impact Assessment	Is this required?	Y <input type="checkbox"/> N <input checked="" type="checkbox"/> If 'Y' date completed

# SANDWELL AND WEST BIRMINGHAM HOSPITALS NHS TRUST

## Report to the Trust Board: 2<sup>nd</sup> May 2019

### Unity Implementation

#### 1. Background

- 1.1 There are three core workstreams to delivery of Unity, with delivery meaning 80% optimisation within 3 months of Go Live. There remains further work to do on deploying usefully our HIE, and further development work to do on our Patient Portal.
- 1.2 The original delivery date for Unity was 2017. That was deferred because the infrastructure of the Trust had become unstable in 2016, and because the Unity programme itself was unready. Successive subsequent deployment dates were postponed for similar reasons.
- 1.3 The need to deploy is driven largely by a desire to obtain for patients and staff the benefits of the product. But it is also recognised that it replaces expired technology, and that deferring deployment has financial and commercial consequences. Whilst our annual plan for 2019-20 was based on July go-live the stretch to September is not financially material.

#### 2. Workstream status

- 2.1 Attached to this paper are summaries of our people exceptions in finalising deployment plans, and the single sheet summary of our technical readiness position.
- 2.2 Training is on track for summer delivery. Completing advanced training for super users not only for Go Live but for post Go Live can be completed the end of July. Meanwhile use of the Play Domain and other refresher devices is being used to move beyond our basic training completion which has been delivered.
- 2.3 Technical readiness is a known quantity. Progress continues but completion of work during May is needed to address significant concerns within the organisation about remote and community access, printing capability, and connectivity. Specialist technical and project management expertise is on site assisting us with this work, including with our bandwidth.

#### 3. Go Live criteria

- 3.1 The criteria have been sourced with partners and peers and tested. We wanted to ensure both breadth and depth and the departmental readiness is designed to address that. We will undertake monthly local readiness resting from May.

3.2 A July Go Live cannot be achieved against these criteria. A mid-September Go Live can be delivered if we make this decision in early June. That would be based on both the criteria set out, and particularly on raised confidence that our technical readiness workstream is amber green. Central to that is confirmation of at last the 1GB replacement for N3.

#### **4. Recommendations**

4.1 The Board is asked to:

- a. NOTE that Go Live in July 2019 is no longer considered possible by the SRO
- b. NOTE the decisions made on delegation by the DMPA on Go Live criteria
- c. RECOGNISE the key dependencies to confirming September Go Live in five weeks' time

Toby Lewis  
Chief Executive  
Senior Responsible Officer – digital

25<sup>th</sup> April 2019

**Annex 1:** Technical readiness requirements on a page

**Annex 2:** People work-stream exception summary

**Annex 3:** Go Live criteria