

SANDWELL AND WEST BIRMINGHAM NHS TRUST

Chief Executive's Report – Annex C

Imaging improvement

1. The Board will recognise the improvement journey planned for imaging. That journey is hugely ambitious and welcomed by both our clinical staff and local GPs. It offers the promise not only of faster diagnosis but of greater certainty about timing, allowing other care to be organised with confidence. It is part of our 2020 coordinated care ambition.
2. Procurement of our external supplier has been completed, with four weeks' slippage. Two strong partners have joined the Trust and have been well received within imaging as a complement to our in house team.
3. IT interface issues are running eight weeks behind plan. Work continues on a weekly basis to try and remedy this. The changes required to CRIS are presently showing as a further delay and urgent meetings are taking place before the Board to try and address this.
4. Our promise remains to achieve four key performance standards. The latest data on three is shown below. Our urgent test in ED definition is being worked through currently.
 - Percentage of inpatient tests reported in less than one day – 70%
 - Percentage of urgent other tests reported in less than five days from request for test by all referrers (inclusive of GPs) - 75%
 - Percentage of all imaging work reported in less than four weeks from request for test – 79%
5. We will present to May's Clinical Leadership Executive a final timetabled route to achieving our guarantee. Whilst originally agreed in November as a Q1 finish line, current estimation would suggest Q2. The imaging management team are reviewing with the Chief Operating Officer and Chief Executive capacity and capability to deliver this agenda in the week of May 6th.

Rachel Barlow – Chief Operating Officer