

Sandwell and West Birmingham Hospitals



NHS Trust

Integrated Quality & Performance Report

Month Reported: **February 2019**

Reported as at: 15/03/2019

OPERATIONAL MANAGEMENT COMMITTEE

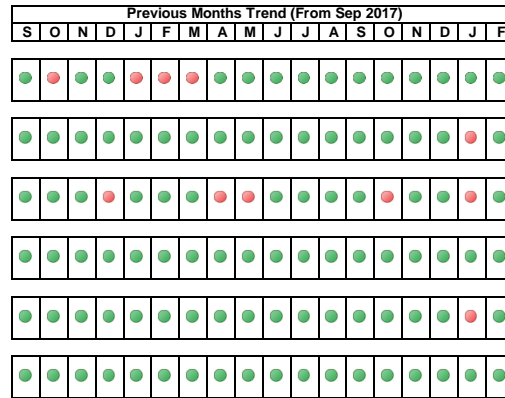
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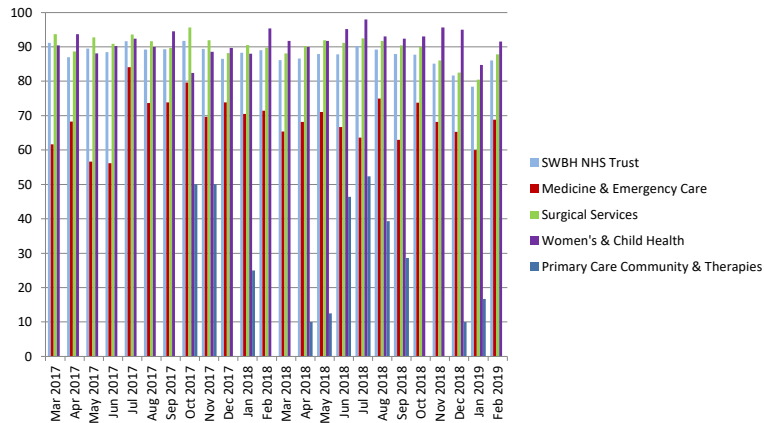
Patient Safety - Infection Control

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
4			C. Difficile	<= No	29	2.5
4			MRSA Bacteraemia	<= No	0	0
4			MSSA Bacteraemia (rate per 100,000 bed days)	<= Rate2	9.42	9.42
4			E Coli Bacteraemia (rate per 100,000 bed days)	<= Rate2	94.9	94.9
3			MRSA Screening - Elective	=> %	80	80
3			MRSA Screening - Non Elective	=> %	80	80

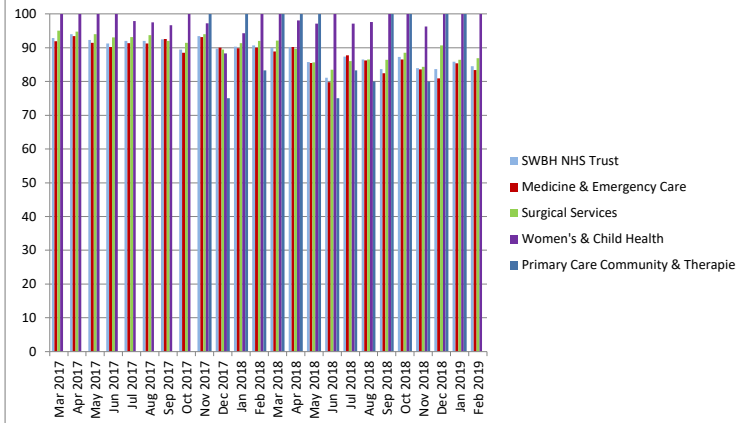


Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Feb 2019	2	0	0			0		2	13	
Feb 2019	0	0	0			0		0	1	
Feb 2019								5.9	6.8	
Feb 2019								0.0	11.1	
Feb 2019	68.9	87.8	91.5			-		86.0	86.4	
Feb 2019	83.4	86.9	100			-		84.5	85.4	

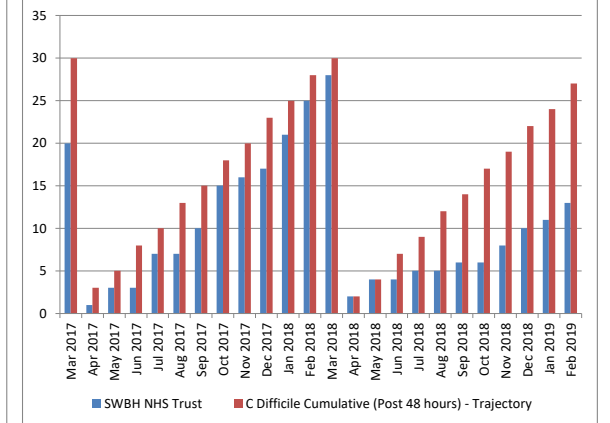
MRSA Screening - Elective



MRSA Screening - Non Elective



C Diff Infection

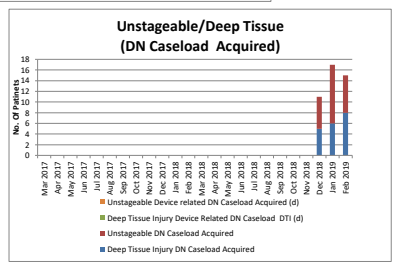
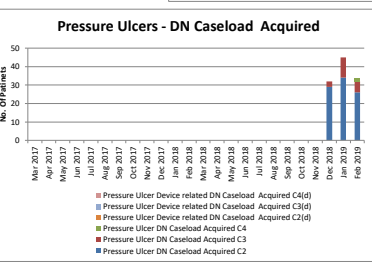
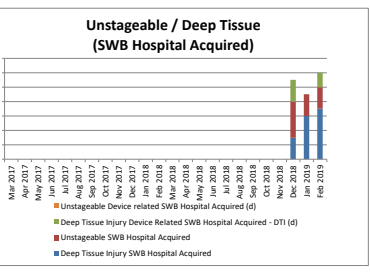
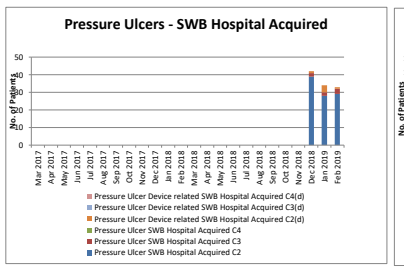
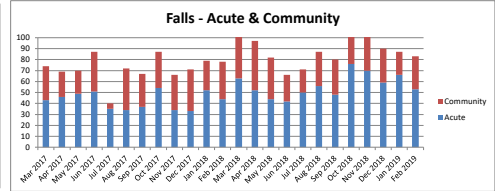
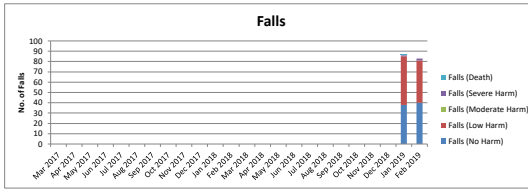
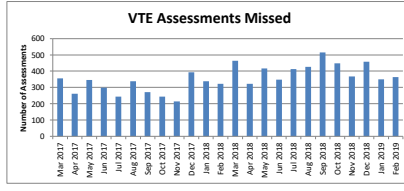


Patient Safety - Harm Free Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	Year	Month
8		•d	Patient Safety Thermometer - Overall Harm Free Care	=>%	95	95	
8		•d	Patient Safety Thermometer - Catheters & UTIs	%			
			Number of DOLS raised	No			
			Number of DOLS which are 7 day urgent	No			
			Number of delays with LA in assessing for standard DOLS application	No			
			Number DOLS rolled over from previous month	No			
			Number patients discharged prior to LA assessment targets	No			
			Number of DOLS applications the LA disagreed with	No			
			Number patients cognitively improved regained capacity did not require LA assessment	No			
8			Falls	<= No	804	67	
9			Falls with a serious injury	<= No	0	0	
			Falls Per 1000 Occupied Bed Days	Rate1			
8			Pressure Ulcer SWB Hospital Acquired - Total	<= No	0	0	
			Pressure Ulcers per 1000 Occupied Bed Days	Rate1			
			Pressure Ulcer DN Caseload Acquired - Total	<= No	0	0	
			Pressure Ulcer Present on Admission to SWBH	<= No	0	0	
3		•d	Venous Thromboembolism (VTE) Assessments	=>%	95	95	
3			WHO Safer Surgery - Audit - 3 sections (% pts where all sections complete)	=>%	100	100	
3			WHO Safer Surgery - brief (% lists where complete)	=>%	100	100	
3			WHO Safer Surgery - Audit - brief and debrief (% lists where complete)	=>%	100	100	
9		•d	Never Events	<= No	0	0	
9		•d	Medication Errors causing serious harm	<= No	0	0	
9		•d	Serious Incidents	<= No	0	0	
9			Open Central Alert System (CAS) Alerts	<= No			
9		•d	Open Central Alert System (CAS) Alerts beyond deadline date	No	0	0	

Previous Months Trend (since Sep 2017)												
S	O	N	D	J	F	M	A	M	J	J	A	S
1.0	4.0	4.0	6.0	0.0	2.0	1.0	5.0	4.0	1.0	5.0	3.0	3.0
20	48	31	19	36	30	27	34	59	27	43	40	49
0	0	0	0	0	0	0	2	3	4	4	7	8
5	5	3	7	7	3	10	4	9	4	7	9	9
9	11	7	2	4	8	3	4	18	13	11	11	25
1	0	2	1	2	0	0	0	0	1	6	2	4
0	0	0	0	0	0	0	0	0	2	2	0	0
67	87	66	71	79	78	112	97	82	66	71	87	80
2	3	1	0	0	0	1	2	4	2	1	0	0
9	6	7	9	12	7	6	8	7	9	11	4	10
-	-	-	-	-	-	-	-	-	-	-	-	-
0.457	0.389	0.233	0.53	0.578	1.167	2.368	1.521	1.585				
3	6	4	4	2	4	4	3	1	1	1	1	1
-	-	-	-	-	-	-	-	-	-	-	-	-
129	99											
0	0	0	0	0	0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0	0	0	0	0	2
5	4	6	4	3	5	4	5	9	4	6	3	1
8	10	6	5	7	6	5	8	9	14	12	15	14
0	0	1	1	2	2	2	2	2	3	2	4	4
5	5	5	5	5								

Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	PCCT			
Feb 2019							98.9	97.9	
Feb 2019							0.18	0.32	
Feb 2019	16	3	0	-	-	6	25	453	
Feb 2019	16	3	0	-	-	6	25	453	
Feb 2019	0	0	0	-	-	0	0	53	
Feb 2019	8	3	0	-	-	4	15	58	
Feb 2019	12	5	0	-	-	4	21	196	
Feb 2019	4	0	0	-	-	0	4	28	
Feb 2019	12	5	0	-	-	4	21	25	
Feb 2019	43	11	1	0	0	28	93	954	
Nov 2018	2	0	0	0	1	0	3	17	
Nov 2018	-	-	-	-	-	-	5.026	5.03	
Feb 2019	16	3	0	-	-	10	33	197	
Feb 2019	-	-	-	-	-	-	1.585	0.96	
Feb 2019						34	34	163	
Feb 2019							99	228	
Feb 2019	52.4	96.6	96.9				95.1	94.7	
Feb 2019	100.0	100.0	100.0				100.0	99.9	
Feb 2019	100	100	100			100	100.0	99.9	
Feb 2019	100	100	100			100	100.0	95.6	
Feb 2019	0	0	0	0	0	0	0	3	
Feb 2019	0	0	0	-	0	0	0	2	
Feb 2019	3	0	2	0	0	2	7	55	
Feb 2019							20	155	
Feb 2019							9	41	



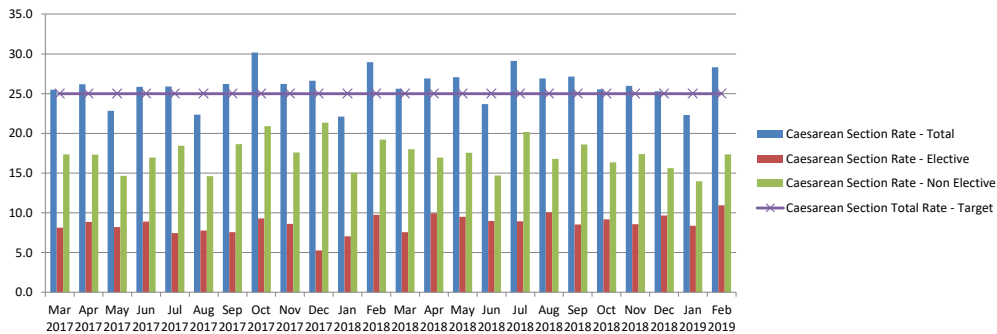
Patient Safety - Obstetrics

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory 2016-2017	
					Year	Month
3			Caesarean Section Rate - Total	<= %	25.0	25.0
3			Caesarean Section Rate - Elective	<= %		
3			Caesarean Section Rate - Non Elective	<= %		
2			Maternal Deaths	<= No	0	0
3			Post Partum Haemorrhage (>2000ml)	<= No	48	4
3			Admissions to Neonatal Intensive Care (Level 3)	<= %	10.0	10.0
12			Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0
12			Stillbirth Rate (Corrected) (per 1000 babies)	Rate1		
12			Neonatal Death Rate (Corrected) (per 1000 babies)	Rate1		
12			Early Booking Assessment (<12 + 6 weeks) - SWBH Specific	=> %	85.0	85.0
12			Early Booking Assessment (<12 + 6 weeks) - National Definition	=> %	90.0	90.0
2			Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0
2			Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	<= %		
2			Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	<= %		
2			Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	<= %		

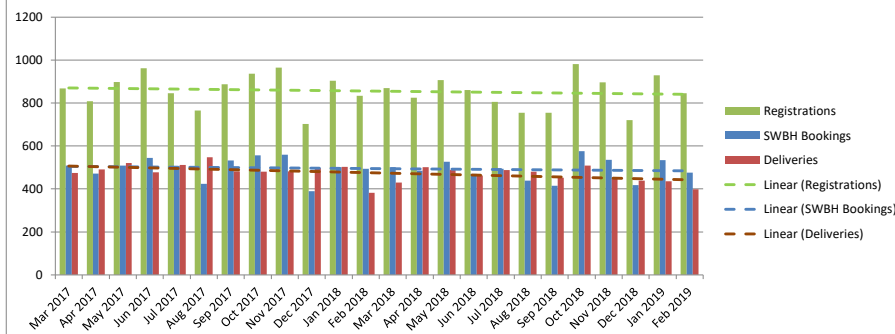
Previous Months Trend (since Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
8	9	9	5	7	10	8	10	10	9	9	10	9	9	9	10	8	11
19	21	18	21	15	19	18	17	18	15	20	17	19	16	17	16	14	17
-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	0.00	7.86	2.23	4.57	2.30	2.51
-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	0.00	0.00	2.23	0.00	0.00	2.51
0.9	0.5	0.8	0.6	0.9	1.1	1.0	0.8	0.5	0.9	1.5	1.3	1.2	1.7	2.6	1.2	2.1	0.6
0.6	0.5	0.5	0.6	0.7	0.4	0.7	0.8	0.5	0.6	0.9	1.3	1.2	1.7	2.6	1.2	2.1	0.6
0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.3	0.2	0.0	0.6	0.5	0.3	0.8	1.5	0.4	1.9	0.0

Data Period	Month	Year To Date	Trend
Feb 2019	28.3	26.2	
Feb 2019	11.0	9.3	
Feb 2019	17.3	16.9	
Feb 2019	0	4	
Feb 2019	2	15	
Feb 2019	0.25	1.39	
Feb 2019	5.01	5.89	
Feb 2019	2.51	3.93	
Feb 2019	2.51	1.57	
Feb 2019	93.0	92.7	
Feb 2019	166.1	138.3	
Feb 2019	76.53	76.63	
Feb 2019	0.61	1.32	
Feb 2019	0.61	1.24	
Feb 2019	0.00	0.61	

Caesarean Section Rate (%)



Registrations & Deliveries

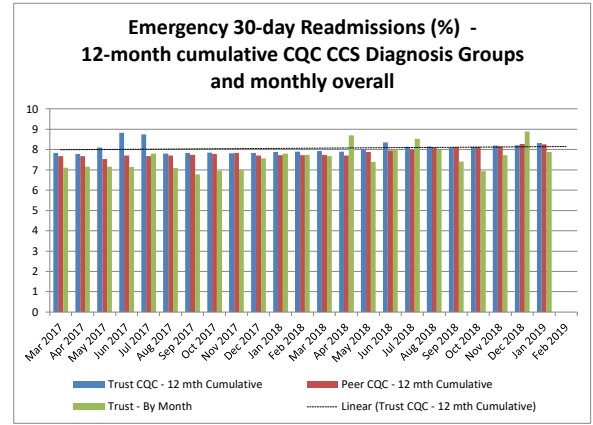
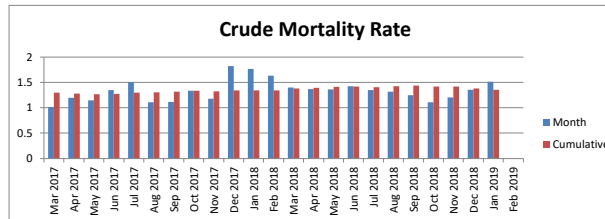
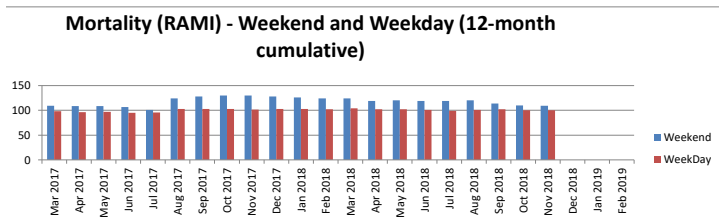
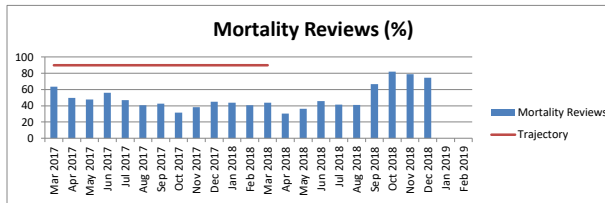
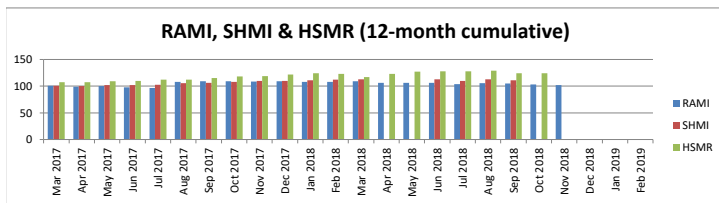


Clinical Effectiveness - Mortality & Readmissions

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
5			Risk Adjusted Mortality Index (RAMI) - Overall (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekday Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekend Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
6			Summary Hospital-level Mortality Index (SHMI) (12-month cumulative)	SHMI	Below Upper CI	Below Upper CI
5			Hospital Standardised Mortality Rate (HSMR) - Overall (12-month cumulative)	HSMR		
5			Deaths in Low Risk Diagnosis Groups (RAMI) - month	RAMI	Below Upper CI	Below Upper CI
3			Mortality Reviews within 42 working days	=> %	90	90
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (by month)	%		
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (12-month cumulative)	%		
			Deaths in the Trust	No		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
5			Emergency Readmissions (within 30 days) - CQC CCS Diagnosis Groups (12-month cumulative)	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		

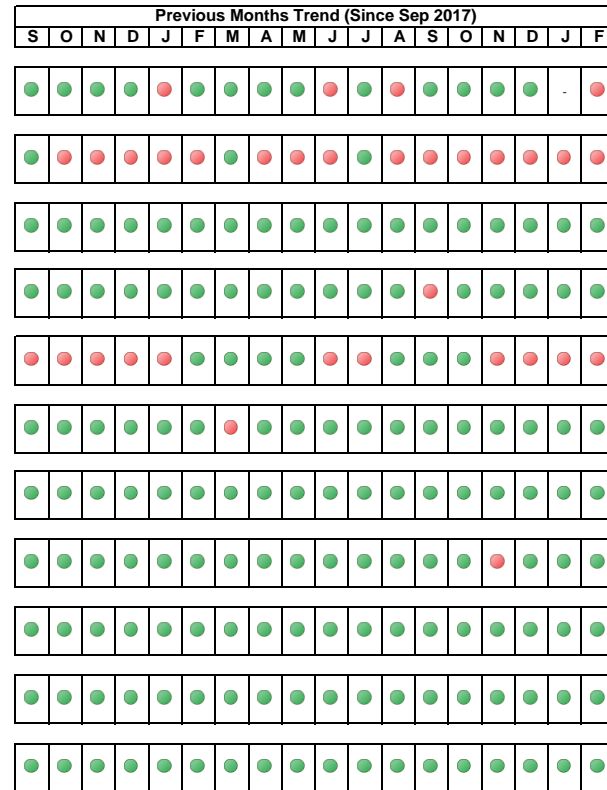
Previous Months Trend (since Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
109	109	108	109	108	108	109	106	106	106	104	105	105	103	102	-	-	-
103	103	102	103	103	102	104	102	102	101	99	101	102	100	100	-	-	-
128	130	130	128	126	124	124	119	120	119	119	120	114	110	109	-	-	-
106	108	110	110	111	112	113	-	-	113	110	113	111	-	-	-	-	-
115	118	119	122	124	123	117	123	127	128	128	129	124	124	-	-	-	-
144	62	120	90	133	102	129	76	100	71	84	71	61	98	105	-	-	-
1.1	1.3	1.2	1.8	1.8	1.6	1.4	1.4	1.4	1.4	1.3	1.3	1.2	1.1	1.2	1.4	1.5	-
1.3	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	-
109	133	119	169	178	142	143	120	123	127	124	116	106	107	114	122	149	-
6.8	7.0	7.0	7.6	7.8	7.7	7.7	8.7	7.4	8.0	8.5	8.0	7.4	6.9	7.7	8.9	7.9	-
7.2	7.2	7.2	7.2	7.2	7.3	7.3	7.4	7.5	7.5	7.6	7.7	7.7	7.7	7.8	7.9	7.9	-
7.8	7.8	7.8	7.9	7.9	7.9	7.9	7.9	8.0	8.4	8.1	8.1	8.1	8.1	8.2	8.2	8.3	-
3.0	3.3	3.2	3.3	3.4	3.6	3.3	4.0	3.6	3.8	3.7	3.8	3.3	2.7	3.6	4.1	3.6	-
3.8	3.7	3.8	4.3	4.4	4.1	4.4	4.7	3.8	4.2	4.8	4.1	4.1	4.3	4.1	4.8	4.3	-
3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.5	3.5	3.5	3.5	3.6	3.6	-
3.9	3.9	3.9	3.9	4.0	4.0	4.0	4.1	4.1	4.1	4.2	4.2	4.2	4.3	4.3	4.3	4.3	-

Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	PCCT			
Nov 2018								837	
Nov 2018								807	
Nov 2018								930	
Sep 2018								447	
Oct 2018								883.0	
Nov 2018							105		
Dec 2018	73	85	-	-	-	-	75	55	
Jan 2019							1.51		
Jan 2019							1.41		
Jan 2019							149	1208	
Jan 2019							7.87		
Jan 2019							7.90		
Jan 2019	-	-	-	-	-	-	8.32		
Jan 2019							3.58		
Jan 2019							4.29		
Jan 2019							3.59		
Jan 2019							4.31		

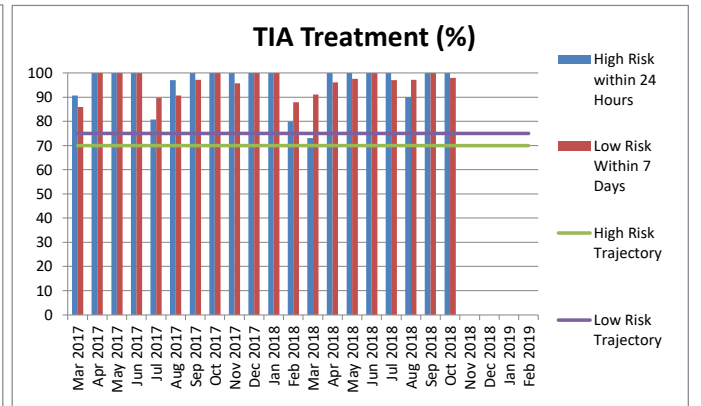
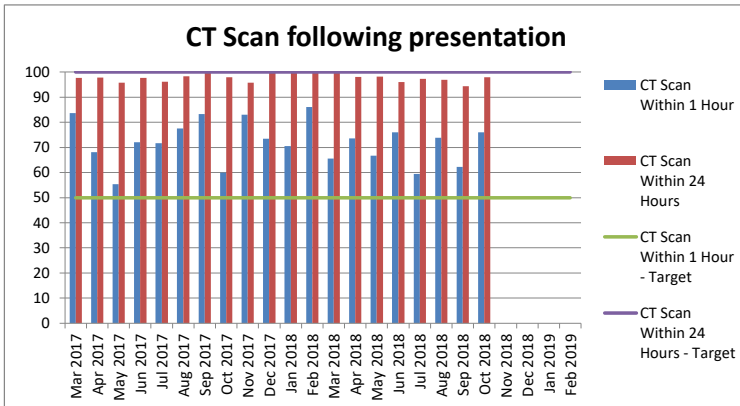
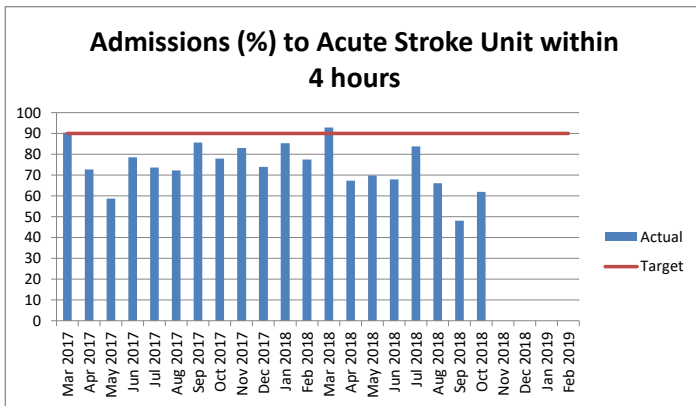


Clinical Effectiveness - Stroke Care & Cardiology

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			5WD: Pts spending >90% stay on Acute Stroke Unit	=> %	90.0	90.0
3			5WD: Pts admitted to Acute Stroke Unit within 4 hrs	=> %	80.0	80.0
3			5WD: Pts receiving CT Scan within 1 hr of presentation	=> %	50.0	50.0
3			5WD: Pts receiving CT Scan within 24 hrs of presentation	=> %	95.0	95.0
3			5WD: Stroke Admission to Thrombolysis Time (% within 60 mins)	=>	85.0	85.0
3			5WD: TIA (High Risk) Treatment <24 Hours from receipt of referral	=>	70.0	70.0
3			5WD: TIA (Low Risk) Treatment <7 days from receipt of referral	=>	75.0	75.0
3			Stroke Admissions - Swallowing assessments (<24h)	=> %	98.0	98.0
9			Primary Angioplasty (Door To Balloon Time 90 mins)	=> %	80.0	80.0
9			Primary Angioplasty (Call To Balloon Time 150 mins)	=> %	80.0	80.0
9			Rapid Access Chest Pain - seen within 14 days	=> %	98.0	98.0



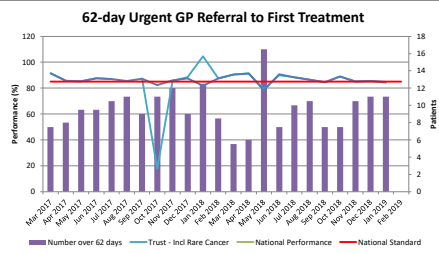
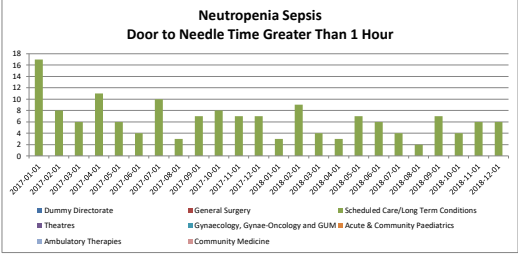
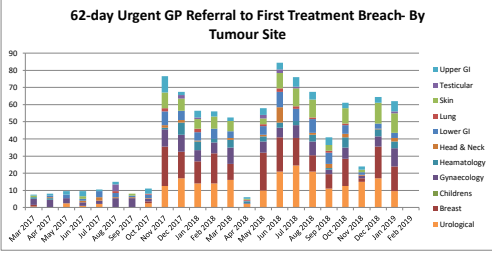
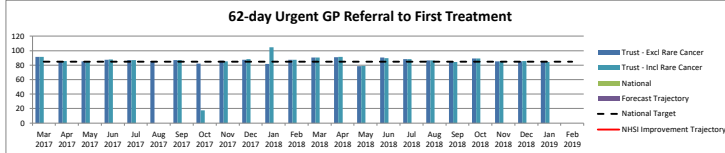
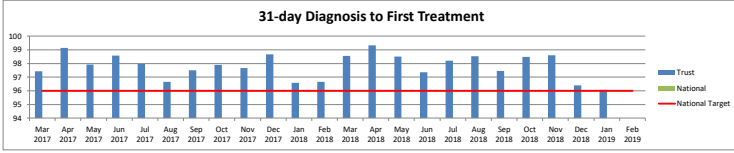
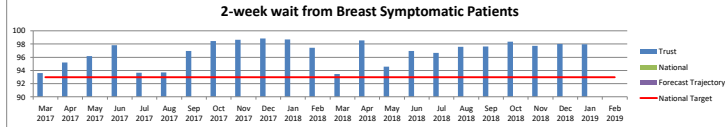
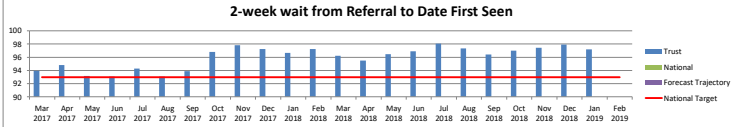
Data Period	Month	Year To Date	Trend
Feb 2019	86.2	91.4	
Feb 2019	52.1	65.6	
Feb 2019	64.4	71.6	
Feb 2019	97.9	97.9	
Feb 2019	66.7	76.5	
Feb 2019	100.0	95.6	
Feb 2019	93.8	95.9	
Feb 2019	100.0	98.7	
Feb 2019	92.3	96.5	
Feb 2019	92.3	96.2	
Feb 2019	100.0	100.0	



The stroke indicators in the IPR are based on 'patient arrivals' not 'patient discharged' as this monitors pathway performance rather than actual outcomes which may / may not change on discharge. National SSNAP is based on 'patient discharge' which is more appropriate for outcomes based reporting. Both are valid but designed for slightly different purposes, however they will align overall, especially over a longer period of time (eg annually)

Clinical Effectiveness - Cancer Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since Sep 2017)														Data Period	Group						Month	Year To Date	Trend					
					Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	M	SS				W	P	I	PCCT	CO
1			2 weeks	=> %	93.0	93.0																			Jan 2019	97.4	97.9	94.4					97.2	97.0	
1			2 weeks (Breast Symptomatic)	=> %	93.0	93.0																			Jan 2019								97.9	97.5	
1			31 Day (diagnosis to treatment)	=> %	96.0	96.0																			Jan 2019	92.3	98.7	96.4					96.1	97.9	
1			31 Day (second/subsequent treatment - surgery)	=> %	94.0	94.0																			Jan 2019								100.0	99.4	
1			31 Day (second/subsequent treatment - drug)	=> %	98.0	98.0																			Jan 2019								100.0	100.0	
1			31 Day (second/subsequent treatment - radiotherapy)	=> %	94.0	94.0																			Jan 2019								-	-	
1			62 Day (urgent GP referral to treatment) Excluding Rare Cancer	=> %	85.0	85.0																			Jan 2019	82.7	87.9	83.8					84.7	86.5	
1			62 Day (urgent GP referral to treatment) Including Rare Cancer	=> %	85.0	85.0																			Jan 2019	82.7	87.0	83.9					84.4	86.6	
1			62 Day (referral to treat from screening)	=> %	90.0	90.0																			Jan 2019		91.2	100.0					91.5	94.4	
1			62 Day (referral to treat from hosp specialist)	=> %	90.0	90.0																			Jan 2019	84.1	100.0	86.0					88.0	86.5	
1			Cancer - Patients Waiting over 62 days	No			9	11	12	9	13	9	6	6	17	8	10	11	8	8	11	11	11.0	Jan 2019	4.5	4.0	2.5			0.0		11.0	98.0		
1			Cancer - Patients Waiting over 104 days	No			1	4.0	2.0	3.0	3.0	2.0	3.0	1.5	1.5	2.5	2.5	1.0	2.0	1.0	3.0	2.0	-	Jan 2019	0.0	1.0	1.0			0.0		2.0	18.5		
1			Cancer - Longest Waiter in days	No			141	125	173	104	102	113	280	118	104	112	113	146	86	104	101	197	137	Jan 2019	91	123	137			0		137			
1			Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour	<= No	0.0	0.0	7	8	7	7	3	9	4	3	7	8	4	2	7	4	8	6	9	Feb 2019								9	28		
			IPT Referrals - Within 38 Days Of GP Referral for 62 day cancer pathway	%			67	0	20	0	54	0	55	60	67	36	67	65	71	69	56	53	87	Jan 2019								87	64		

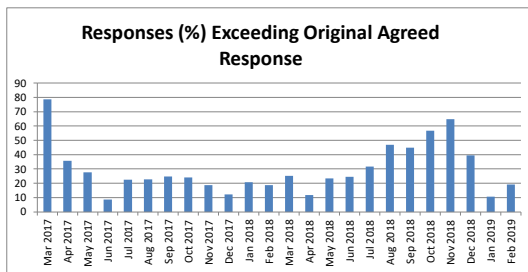
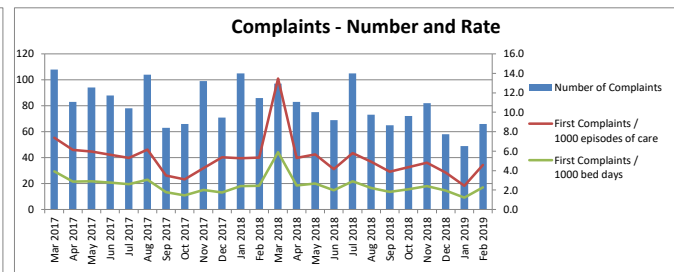
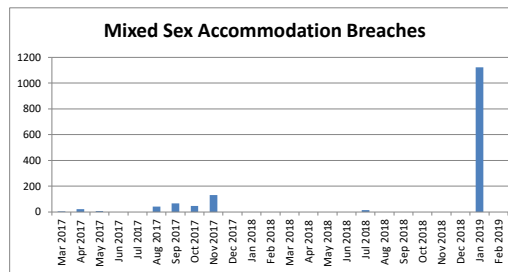


Patient Experience - FFT, Mixed Sex Accommodation & Complaints

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
8		b	FFT Response Rate - Adult and Children Inpatients (including day cases and community)	=> %	50.0	50.0
8		a	FFT Score - Adult and Children Inpatients (including day cases and community)	=> No	95.0	95.0
8		b	FFT Response Rate - Type 1 and 2 Emergency Department	=> %	50.0	50.0
8		a	FFT Score - Adult and Children Emergency Department (type 1 and type 2)	=> No	95.0	95.0
8			FFT Response Rate - Type 3 WIU Emergency Department	=> %	50.0	50.0
8			FFT Score - Adult and Children Emergency Department (type 3 WIU)	=> No	95.0	95.0
8			FFT Score - Outpatients	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Antenatal	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Postnatal Ward	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Community	=> No	95.0	95.0
8			FFT Score - Maternity Birth	=> No	95.0	95.0
8			FFT Response Rate - Maternity Birth	=> %	50.0	50.0
13		a	Mixed Sex Accommodation Breaches	<= No	0.0	0.0
9			No. of Complaints Received (formal and link)	No		
9			No. of Active Complaints in the System (formal and link)	No		
9		a	No. of First Formal Complaints received / 1000 bed days	Rate1		
9			No. of First Formal Complaints received / 1000 episodes of care	Rate1		
9			No. of Days to acknowledge a formal or link complaint (% within 3 working days after receipt)	=> %	100	100
9			No. of responses which have exceeded their original agreed response date (% of total active complaints)	<= %	0	0
9			No. of responses sent out	No		
14		e	Access to healthcare for people with Learning Disability (full compliance)	Yes / No	Yes	Yes

Previous Months Trend (since Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
10	19	9.7	8.3	9.8	9.8	10	8.3	7.4	5.4	8.9	8.3	15.31	19	29	22	24	23
83	82	85	89	88	88	88	89	92	92	95	96	89.97	93	92	92	91	92
3.4	3.3	3.4	3.6	-	3.8	7	-	-	-	-	11	6.344	4.3	6.8	7.8	15	16
73	73	58	-	-	75	74	-	-	-	-	76	73.41	71	74	73	74	75
-	-	-	8.8	-	5	###	-	-	-	-	###	#####	###	###	###	###	###
-	-	-	16	-	0	0	-	-	-	-	0	0	0	0	0	0	0
89	91	92	90	-	92	90	-	-	-	-	91	89.77	91	90	92	90	90
90	93	76	75	-	0	100	-	-	-	-	88	85.93	94	0	0	0	0
84	89	81	74	-	0	100	-	-	-	-	91	0	87	93	100	100	100
0	0	0	0	-	0	0	-	-	-	-	0	0	0	0	0	0	0
48	83	74	100	-	94	100	-	-	-	-	90	93.15	100	100	100	17	95
5.2	13	6.9	0.2	-	23	1.2	-	-	-	-	13	16.29	8.4	5	3.7	17	5
67	46	131	0	0	0	0	0	0	0	15	0	0	0	0	0	###	-
63	66	99	71	105	86	97	83	75	69	105	73	65	72	82	58	49	66
154	136	148	161	187	181	183	176	174	164	194	213	208	206	212	210	165	170
1.8	1.4	2.0	1.7	2.4	2.5	5.9	2.5	2.7	2.0	2.9	2.2	1.8	2.1	2.4	1.9	1.2	2.3
3.5	3.1	4.2	5.4	5.3	5.3	13.5	5.3	5.7	4.1	5.8	4.9	3.9	4.3	4.8	3.8	2.4	4.6
98	100	90	92	99	100	99	100	100	100	93	93	100	97	96	98	98	100
25	24	19	12	21	19	25	12	23	25	32	47	44.88	57	65	39	11	19
85	73	65	38	75	65	81	77	65	64	52	52	57	54	59	47	74	58
UNDER REVIEW																	

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Feb 2019								23	15	
Feb 2019								92		
Feb 2019	16							16.3	9.6	
Feb 2019	75							75		
Feb 2019	-							-	-	
Feb 2019	-							0		
Feb 2019								90		
Feb 2019								0		
Feb 2019								100		
Feb 2019								0		
Feb 2019								95		
Feb 2019								5	10	
Jan 2019	###	65	0	0	0			1123	1138	
Feb 2019	24	19	10	2	0	6	5	66	797	
Feb 2019	67	52	14	2	4	23	8	170		
Feb 2019	1.6	4.6	2.3					2.26	2.17	
Feb 2019	4	6	4					4.57	4.49	
Feb 2019	100	100	100	-	-	100	100	100	98	
Feb 2019	31	9.3	14	-	-	9.09	50	19	37	
Feb 2019	25	11	10	0	2	4	6	58	659	
Feb 2019	N	N	N	N	N	N	N	NO		

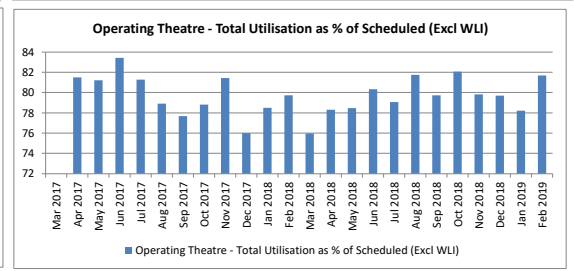
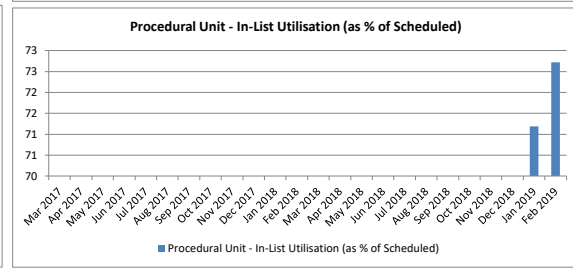
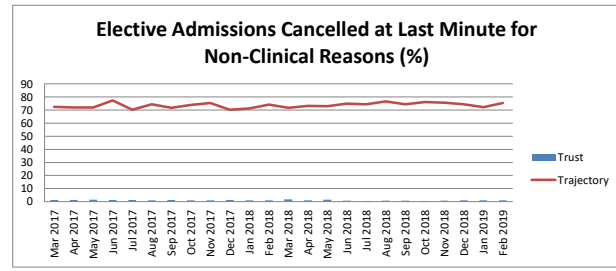
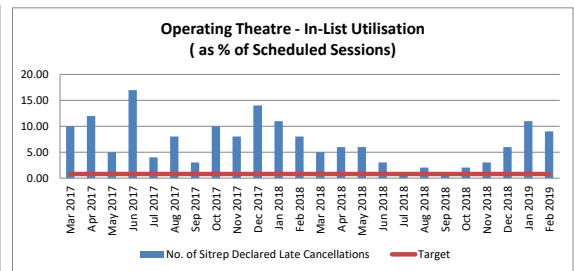
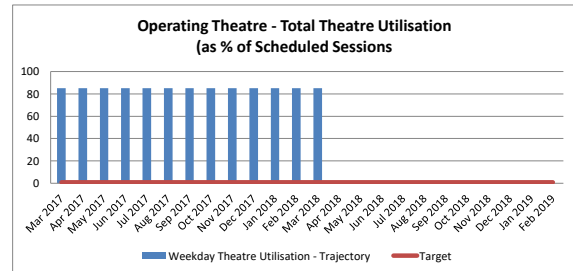
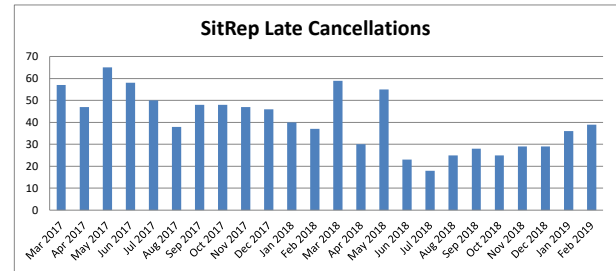


Patient Experience - Cancelled Operations

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			No. of Sitrep Declared Late Cancellations - Total	<= No	240	20
2			No. of Sitrep Declared Late Cancellations - Avoidable	No		
2			No. of Sitrep Declared Late Cancellations - Unavoidable	No		
2			Elective Cancellations at last minute for non-clinical reasons (as a percentage of elective admissions)	<= %	0.8	0.8
2			Number of 28 day breaches	<= No	0	0
2			No. of second or subsequent urgent operations cancelled	<= No	0	0
2			Urgent Cancellations	<= No	0.0	0.0
3			No. of Sitrep Declared Late Cancellations (Pts. >1 occasion)	<= No	0	0
			Multiple Hospital Cancellations experienced by same patient (all cancellations)	<= No	0	0
3			All Hospital Cancellations, with 7 or less days notice	<= No	0	0
3			Operating Theatre - In-List Utilisation as % of Scheduled (Excl WLI)	=> %	85.0	85.0
			Operating Theatre - Total Utilisation as % of Scheduled (Excl WLI)	=> %	85.0	85.0
			Procedural Unit - In-List Utilisation (as % of Scheduled)	=> %	85.0	85.0
			Procedural Unit - Total Theatre Utilisation (as % of Scheduled)	=> %	85.0	85.0

Previous Months Trend (since Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
48	48	47	46	40	37	59	30	55	23	18	25	28	25	29	29	36	39
31	11	14	13	17	10	14	3	12	5	8	14	10	9	7	11	18	7
17	31	33	33	23	28	45	26	43	18	10	11	18	16	22	18	18	32
1.1	1.1	1.0	1.4	1.0	1.0	1.7	0.9	1.5	0.7	0.5	0.7	0.8	0.6	0.8	0.9	0.9	1.0
0	0	0	0	2	0	1	2	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	1	1	1	4	3	2	0	1	1	0	0	0	0	0	0	2	0
71	70	62	59	72	59	89	62	42	40	56	61	54	68	55	39	52	56
243	294	244	272	302	212	276	224	219	205	245	230	193	265	238	156	236	230

Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	CO			
Feb 2019	0	27	9			0	39	337	
Feb 2019	0	6	1			0	7	104	
Feb 2019	0	21	8			0	32	232	
Feb 2019	-	1.18	4.15			0.00	1.0	0.9	
Feb 2019	0	0	0			0	0	2	
Feb 2019	0	0	0			-	0	0	
Feb 2019	0.0	0.0	0.0			0.0	0	0	
Feb 2019	0	0	0			0	0	4	
Feb 2019	3	46	7			-	56	585	
Feb 2019	18	182	30			-	230	2441	
Feb 2019	-	75.3	76.0			50.7	75.3	74.5	
Feb 2019	-	80.8	88.2			50.7	81.7	79.9	
Feb 2019	-	91.2	-			62.3	72.7	71.6	
Feb 2019	-	102.7	-			63.4	77.6	75.4	

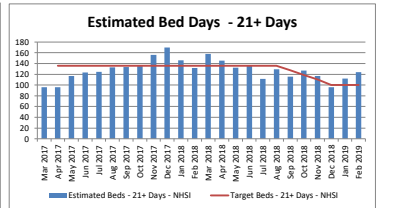
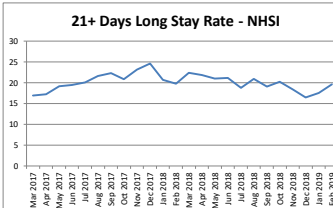
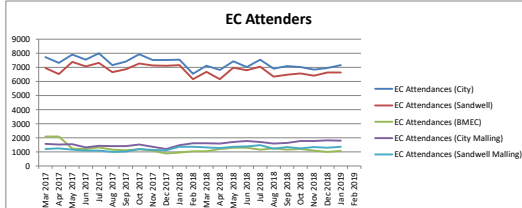
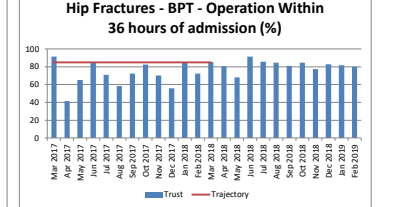
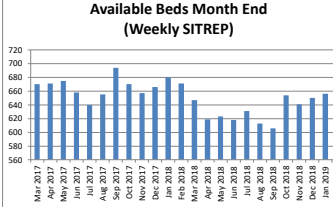
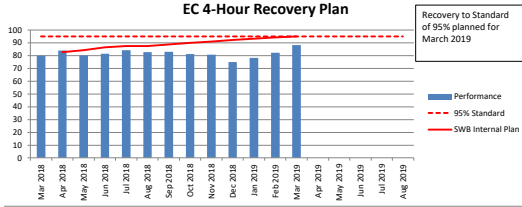


Access To Emergency Care & Patient Flow

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Emergency Care Attendances (Including Mailing)	No		
2			Emergency Care 4-hour waits	=>	95.00	95.00
2			Emergency Care 4-hour breach (numbers)	No		
2			Emergency Care Trolley Waits >12 hours	<=	0.00	0.00
3			Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<=	15.00	15.00
3			Emergency Care Timeliness - Time to Treatment in Department (median)	<=	60	60
3			Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<=	5.0	5.0
3			Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<=	5.0	5.0
11			WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<=	0	0
11			WMAS - Finable Handovers (emergency conveyances) >60 mins (number)	<=	0	0
11			WMAS - Handover Delays > 60 mins (% all emergency conveyances)	<=	0.02	0.02
11			WMAS - Emergency Conveyances (total)	No		
2			Delayed Transfers of Care (Acute) (%)	<=	3.5	3.5
2			Delayed Transfers of Care (Acute) (Av./Week) attributable to NHS	<=	<10 per site	<10 per site
2			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities)	<=	3.5% of available	3.5% of available
2			Delayed Transfers of Care (Acute) - Finable Bed Days (Birmingham LA only)	<=	0	0
2			Patient Bed Moves (10pm - 6am) (No.) -ALL	No		
2			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units	No		
New			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units and Transfers for Clinical Reasons	No		
			Hip Fractures - Best Practice Tariff - Operation < 36 hours of admission (%)	=>	85.0	85.0
			Inpatients Staying 21+ Days At Month End Census - NHSI	No		
			Inpatients Staying 21+ Days At Month End Census - SWBHI	No		
			21+ Days Long Stay Rate - NHSI	%		
			Estimated Bed Days - 21+ Days - NHSI	No		

Previous Month's Trend (From)											
S	O	N	D	J	F	M	A	M	J	J	A
S	O	N	D	J	F	M	A	M	J	J	A
17804	18125	18377	17865	18295	18238	17818	18295	18766	18258	18023	17363
77.4	84.5	98.6	62.26	81.10							
2150	2600	3168	3074	3249	3077	3582	2745	3418	3001	2899	3013
0	0		0	2							
14	13	14									
6.4	7.0	1.6	7.3	5.8							
4.53	5.82	1.68	4.85	4.82							
5.39	9.02	3.55	7.02	7.20							
90	143	130	133	160	141	156	152	161	155	158	160
1	4	6	11	5	4	21	196	6	219	10	195
4	4	6	11	5	4	21	196	6	219	10	195
4174	657	642	675	651	681	467	4398	405	465	622	654
312	198	146	146	131	131	141	176	176	176	176	176
788	772	703	703	703	703	703	703	703	703	703	703
63	674	674	674	674	674	674	674	674	674	674	674
233	231	231	231	231	231	231	231	231	231	231	231
43	39	54	72	65	282	79	604	193	433	48	75
112	112	112	112	112	112	112	112	112	112	112	112
183	185	185	185	185	185	185	185	185	185	185	185

Data Period	Unit			Month	Year To Date	Trend
	S	C	B			
Feb 2019	7482	8406	1061	16949	196160	
Feb 2019	77.4	84.5	98.6	62.26	81.10	
Feb 2019	1689	1302	15	3006	37063	
Feb 2019	0	0		0	2	
Feb 2019	14	13	14	13	14	
Feb 2019	6.4	7.0	1.6	7.3	5.8	
Feb 2019	4.53	5.82	1.68	4.85	4.82	
Feb 2019	5.39	9.02	3.55	7.02	7.20	
Feb 2019	137	23		160	1776	
Feb 2019	7	1		8	74	
Feb 2019	4.31	0.05		0.16	0.15	
Feb 2019	2224	2148		4372	49994	
Feb 2019	-	-		-	2.1	
Feb 2019						
Feb 2019				500	5704	
Feb 2019				270	2559	
Feb 2019				654	7813	
Feb 2019				241	2678	
Feb 2019				57	505	
Feb 2019						
Feb 2019				125	-	
Feb 2019				132	-	
Feb 2019				19.57	19.56	
Feb 2019				124.01	-	

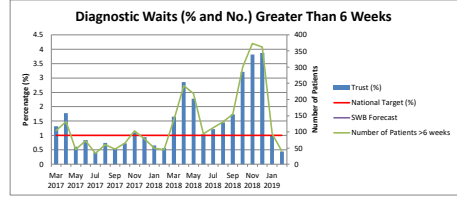
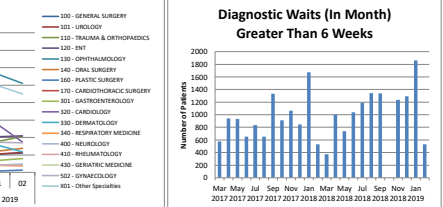
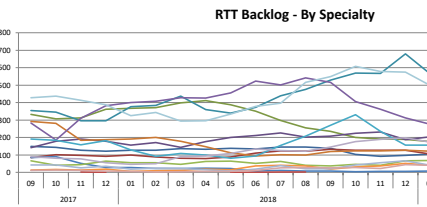
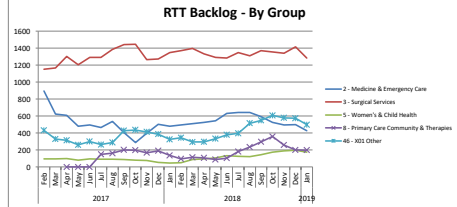
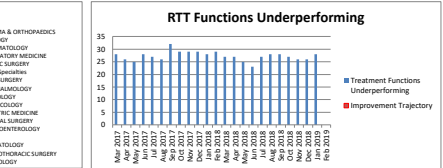
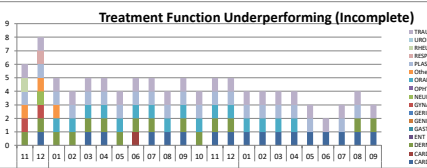
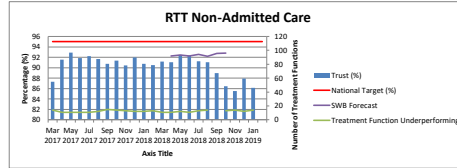
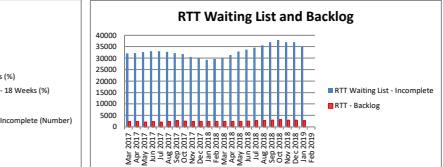
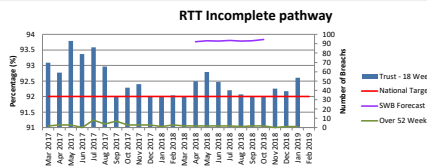
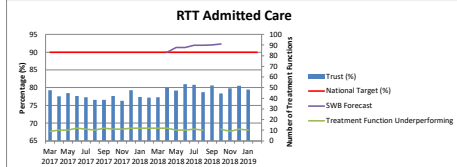


Referral To Treatment

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	Year	Month
2			RTT - Admitted Care (18-weeks)	>= %	90.0	90.0	
2			RTT - Non Admitted Care (18-weeks)	>= %	95.0	95.0	
2			RTT - Incomplete Pathway (18-weeks)	>= %	92.0	92.0	
			RTT Waiting List - Incomplete	No			
			RTT - Backlog	No			
2			Patients Waiting >52 weeks	<= No	0	0	
2			Patients Waiting >52 weeks (Incomplete)	<= No	0	0	
2			Treatment Functions Underperforming (Admitted, Non-Admitted, Incomplete)	<= No	0	0	
			Treatment Functions Underperforming (Incomplete)	<= No	0	0	
2			Acute Diagnostic Waits in Excess of 6-weeks (End of Month Census)	<= %	1.0	1.0	
			Acute Diagnostic Waits in Excess of 6-weeks (In Month Waiters)	No			
			Routine Outpatient Appointments with Short Notice (<3Wks)	%			
			Routine Outpatient Appointments with Short Notice (<3Wks)	No			
			Short Notice Inpatient Admission Offers (<3Wks)	%			
			Short Notice Inpatient Admission Offers (<3Wks)	No			
			RTT Clearance Time (Wks)	Weeks			

Previous Months Trend (since Sep 2017)												Data Period	Group	Month	Year To Date	Trend	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
3025	3175	3030	2935	2990	3001	3139	3065	3054	3090	3701	3694						
2371	2451	2322	2310	2337	2358	2404	2354	2389	2356	2497	2559	3023	2865	2890	2884		
14	7	7	6	4	6	5	4	4	4	7	7	3	5	4	1	3	
7	3	3	3	1	3	2	2	2	2	1	2	4	0	1	1		
32	29	29	29	28	28	27	27	25	23	27	28	28	27	26	26	28	
5	4	5	5	4	4	4	4	3	2	3	4	3	3	3	4		
1394	914	1094	1047	1072	531	375	1002	719	1038	1190	1344	1340	2337	1294	1461	512	
24	29	25	23	27	19	18	19	24	21	21	28	22	25	31	35	33	35
2211	2847	2408	3448	1377	1309	1519	1454	2043	1983	1979	2125	1804	2434	3039	3169	3563	3564
47	52	54	52	41	49	51	49	52	57	59	47	49	55	59	52	44	48
1987	2187	2391	3319	1732	1792	1975	1783	1983	2163	2232	1800	2760	2263	2167	1773	1873	1862
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

M	SS	W	P	I	PC	CC	CO	Month	Year To Date	Trend	
92.9	74.1	77.0						Jan 2019	73.45		
75.3	85.5	82.6						Jan 2019	85.14		
92.8	92.5	91.1						Jan 2019	92.90		
5945	17129	1978					2544	Jan 2019	34909		
427	1284	174					199	Jan 2019	2582		
0	0	0					0	Jan 2019	3	43	
0	0	0					0	Jan 2019	1	15	
5	14	3.0					4.0	Jan 2019	28		
1	1	1						Jan 2019	4		
0.1	0.4	-			0.6	-	-	Feb 2019	0.44		
31	61	-			425	-	-	Feb 2019	532		
43	35	25	8	-	37	-	-	Feb 2019	35.2	27.1	
917	1908	251	20	0	457	-	-	Feb 2019	3564	27583	
73	39	69	27	96	59	-	-	Feb 2019	48	51.9	
288	1038	202	10	23	301	-	-	Feb 2019	1862	21807	
17.3	13.4	14.3	-	-	14.3	-	-	Dec 2018	11.6	10.3	



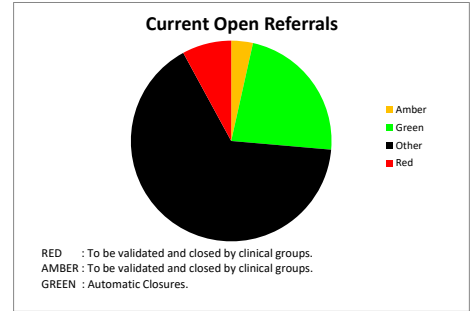
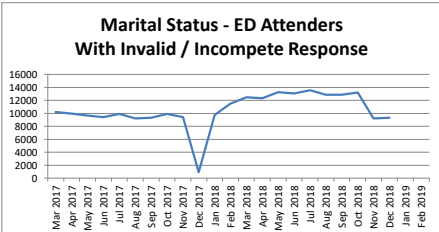
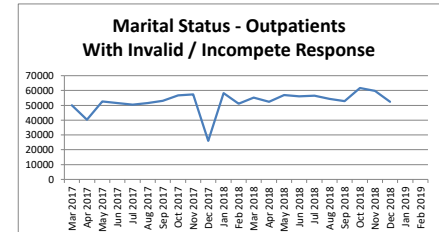
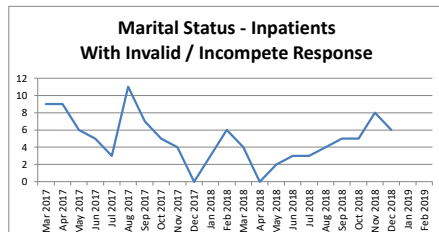
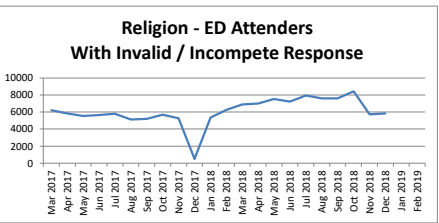
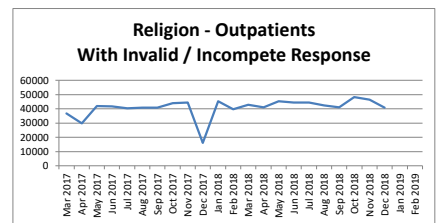
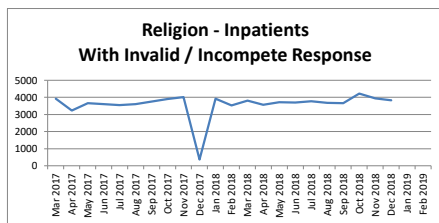
Spec/Desc	PTL Size	Weekly Sto	Backlog	Performan	Clearance	MaxBacklog
Cardiology	2249	203	175	0.92	11.08	101
Cardiothoracic	13	0	0	1	0	0
Dermatology	1635	189	119	0.93	8.65	94
ENT	2700	189	210	0.92	14.29	94
Gastro	1539	112	79	0.95	13.74	66
General Surgery	2102	273	110	0.95	7.7	136
Geriatrics	70	14	0	1	8	7
Gynae	1965	175	169	0.91	11.11	87
Neurology	1093	63	49	0.96	17.35	31
Ophthalmology	6715	882	510	0.92	7.65	441
Oral Surgery	1797	84	139	0.92	21.09	42
Other Specs	7014	1386	450	0.94	5.06	693
Plastics	161	74	13	0.92	23	23
Rheumatology	723	70	42	0.95	11.04	35
Thoracic Med	823	77	38	0.95	10.69	38
Trauma & Orthopaedics	2618	252	207	0.92	10.39	128
Urology	1474	112	114	0.92	13.16	56
Total	34221	4096			8.37	1086

Data Completeness

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
14		•	Data Completeness Community Services	=> %	50.0	50.0
2		•	Percentage SUS Records for AE with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2		•	Percentage SUS Records for IP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2		•	Percentage SUS Records for OP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (outpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in A&E data set submissions to SUS	=> %	95.0	95.0
2			Ethnicity Coding - percentage of inpatients with recorded response	=> %	90.0	90.0
			Ethnicity Coding - percentage of outpatients with recorded response	=> %	90.0	90.0
			Protected Characteristic - Religion - INPATIENTS with recorded response	%		
			Protected Characteristic - Religion - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Religion - ED patients with recorded response	%		
			Protected Characteristic - Marital Status - INPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - ED patients with recorded response	%		
2			Maternity - Percentage of invalid fields completed in SUS submission	<= %	15.0	15.0
2			Open Referrals	No		
			Open Referrals without Future Activity/ Waiting List Requiring Validation	No		

Previous Months Trend (since Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
99.1	97.6	98.4	96.7	98.1	99.0	99.0	96.8	97.3	97.5	98.4	98.4	98.5	97.7	98.2	97.9	97.3	-
99.6	99.6	99.6	99.5	99.6	99.6	99.6	99.6	99.6	99.6	99.6	99.6	99.6	99.6	99.7	99.7	99.7	-
97.5	97.2	97.6	97.5	97.7	97.5	97.3	97.4	97.4	97.5	97.2	97.6	97.3	97.2	97.6	97.3	97.6	-
69.4	70.4	70.2	66.6	70.3	69.7	68.8	69.5	68.7	68.5	69.0	67.9	68.1	67.0	68.9	68.5	-	-
54.5	53.8	53.5	63.7	52.8	52.7	52.4	52.1	51.1	51.6	52.0	52.0	52.3	51.7	51.6	51.2	-	-
67.0	66.1	67.3	65.2	67.2	67.2	66.3	65.1	65.7	66.5	64.2	62.8	63.5	60.1	62.5	62.3	-	-
99.9	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	-	-
40.9	40.4	39.8	41.4	39.4	39.0	38.6	38.8	38.7	38.8	39.1	38.5	38.6	38.1	37.8	37.2	-	-
40.6	40.7	41.6	38.6	40.1	39.6	39.0	38.3	39.4	39.2	38.8	37.0	38.0	37.5	39.9	39.7	-	-
262,603	270,519	274,113	277,674	281,624	285,192	289,184	294,489	298,679	305,223	310,094	314,889	319,931	326,632	330,485	334,632	337,985	341,631
129,941	134,026	138,043	141,009	144,564	149,221	152,201	155,966	159,986	162,765	165,731	169,514	176,924	177,132	181,138	184,452	188,892	192,794
78,753	172,359	46,262	9,694	940	33,633	341,631	78,753	172,359	46,262	9,694	940	33,633	341,631	78,753	172,359	46,262	9,694
49,297	92,552	29,926	5,029	867	14,306	192,794	49,297	92,552	29,926	5,029	867	14,306	192,794	49,297	92,552	29,926	5,029

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Feb 2019							61.2	61.2		
Nov 2018								99.6		
Nov 2018								98.8		
Nov 2018								99.5		
Jan 2019								97.3	97.8	
Jan 2019								99.7	99.7	
Jan 2019								97.6	97.4	
Jan 2019								91.7	91.6	
Jan 2019								91.7	92.1	
Dec 2018								68.5	68.5	
Dec 2018								51.2	51.7	
Dec 2018								62.3	63.7	
Dec 2018								100.0	100.0	
Dec 2018								37.2	38.4	
Dec 2018								39.7	38.6	
Jan 2019								7.0	7.0	
Feb 2019								341,631		
Feb 2019								192,794		



Local Quality Indicators - 2017/2018

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Safeguarding Adults Advanced Training	=> %	85	85
			Morning Discharges (00:00 to 12:00) - SQPR	=> %	35	35
			BMI recorded by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			CO Monitoring by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			Community Nursing - Falls Assessment For Appropriate Patients on home visiting caseload	=> %	100	100
			Community Nursing - Pressure Ulcer Risk Assessment For New community patients at initial assessment	=> %	95	95

Previous Months Trend (From Sep 2017)																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
85	85	86	88	89	89	90	90	90	91	92	90	90	88	85	82	83	87
16	15	15	18	17	17	16	15	15	17	17	15	15	16	16	16	20	18
94	93	96	97	97	98	94	98	97	98	98	97	94	97	98	93	77	99
74	80	76	79	76	77	76	80	86	82	81	81	74	76	82	85	67	83
54	55	52	60	67	78	91	91	94	94	96	95	97	95	91	93	93	95
62	63	63	70	78	81	92	93	94	95	96	95	97	95	92	94	93	95

Data Period
Feb 2019
Feb 2019
Feb 2019
Feb 2019
Feb 2019
Feb 2019

Group						
M	SS	W	P	I	PCCT	CO
19.2	11.5	21.8			26	

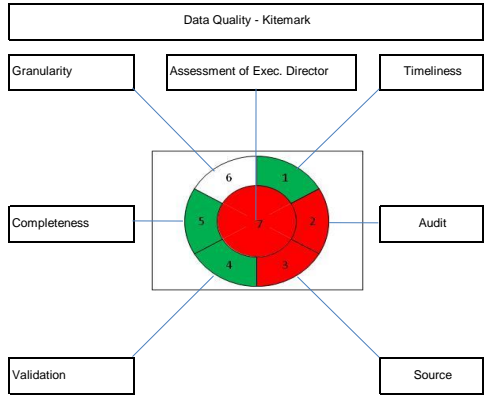
Month	Year To Date	Trend
87.106	87.83	
18.0	16.6	
98.7	95.2	
82.9	81.0	
94.8	94.0	
95.1	94.4	

Legend

Data Sources	
1	Cancer Services
2	Information Department
3	Clinical Data Archive
4	Microbiology Informatics
5	CHKS
6	Healthcare Evaluation Data (HED) Tool
7	Workforce Directorate
8	Nursing and Facilities Directorate
9	Governance Directorate
10	Nurse Bank
11	West Midlands Ambulance Service
12	Obstetric Department
13	Operations Directorate
14	Community and Therapies Group
15	Strategy Directorate
16	Surgery B
17	Women & Child Health
18	Finance Directorate
19	Medicine & Emergency Care Group
20	Change Team (Information)

Indicators which comprise the External Performance Assessment Frameworks	
●	NHS TDA Accountability Framework
a	Caring
b	Well-led
c	Effective
d	Safe
e	Responsive
f	Finance
●	Monitor Risk Assessment Framework
●	CQC Intelligent Monitoring

Groups	
M	Medicine & Emergency Care
A	Surgery A
B	Surgery B
W	Women & Child Health
P	Pathology
I	Imaging
PCCT	Primary Care, Community & Therapies
CO	Corporate



Each outer segment of indicator is colour coded on kitemark to signify strength of indicator relative to the dimension, with following key:

- Red Insufficient
- Green Sufficient
- White Not Yet Assessed

The centre of the indicator is colour coded as follows:

- Red / Green As assessed by Executive Director
- White Awaiting assessment by Executive Director

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

Medicine Group

Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		

10.7	11.4	11.1	12.0	12.7	12.1	12.5	13.5	11.7	13.0	13.2	12.5	11.5	10.9	11.7	12.8	12.8	-
9.6	9.7	9.8	10.0	10.2	10.4	10.7	11.0	11.2	11.6	11.9	12.2	12.3	12.2	12.3	12.3	12.4	-

Jan 2019				12.8	
Jan 2019					11.9

Section	Indicator		Trajectory	
			Year	Month
Clinical Effect - Stroke & Card	Pts spending >90% stay on Acute Stroke Unit (%)	=> %	90.0	90.0

Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Data Period	Directorate			Month	Year To Date
	EC	AC	SC		
Oct 2018		90.4		90.4	93.0

Clinical Effect - Stroke & Card	Pts admitted to Acute Stroke Unit within 4 hrs (%)	=> %	90.0	90.0
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Oct 2018		62.0		62.0	65.7
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Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0
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Oct 2018		76.0		76.0	70.2
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Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0
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Oct 2018		98.0		98.0	97.0
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Clinical Effect - Stroke & Card	Stroke Admission to Thrombolysis Time (% within 60 mins)	=> %	85.0	85.0
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Oct 2018		85.7		85.7	85.7
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Clinical Effect - Stroke & Card	Stroke Admissions - Swallowing assessments (<24h) (%)	=> %	98.0	98.0
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Feb 2019		100.0		100.0	98.7
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Clinical Effect - Stroke & Card	TIA (High Risk) Treatment <24 Hours from receipt of referral (%)	=> %	70.0	70.0
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Oct 2018		100.0		100.0	98.2
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Clinical Effect - Stroke & Card	TIA (Low Risk) Treatment <7 days from receipt of referral (%)	=> %	75.0	75.0
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Oct 2018		98.0		98.0	98.0
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Clinical Effect - Stroke & Card	Primary Angioplasty (Door To Balloon Time 90 mins) (%)	=> %	80.0	80.0
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Feb 2019		92.3		92.3	96.5
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Clinical Effect - Stroke & Card	Primary Angioplasty (Call To Balloon Time 150 mins) (%)	=> %	80.0	80.0
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Feb 2019		92.3		92.3	96.2
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Clinical Effect - Stroke & Card	Rapid Access Chest Pain - seen within 14 days (%)	=> %	98.0	98.0
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Feb 2019		100.0		100.0	100.0
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Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
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Jan 2019		97.4		97.4	
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Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
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Jan 2019		92.2		92.2	
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Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
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Jan 2019		82.7		82.7	
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Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
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2	3.5	2.5	0.5	1.5	1	1	3	5	2	1	3	2	4	4	6.5	4.5	-
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Jan 2019	-	-	4.50	4.50	35
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Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
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0	2	2	0	0	1	1	1	0	0.5	0	1.5	0	0	0	2	0	-
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Jan 2019	-	-	0.00	0.00	5
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Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
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81	125	173	104	102	113	280	118	104	112	103	146	86	104	101	197	91	-
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Jan 2019	-	-	91	91	
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Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0.0	0.0
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7	8	7	7	3	9	4	3	7	6	4	2	7	4	6	6	5	9
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Feb 2019	-	-	9	9	59
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Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0.0	0.0
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61	46	129	0	0	0	0	0	0	0	0	15	0	0	0	0	-	1058	-
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Jan 2019	953	85	20	1058	1073
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Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
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24	26	47	29	30	38	34	36	35	24	55	27	25	30	29	30	14	24
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Feb 2019	17	7	0	24	329
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Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
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74	59	75	67	73	78	76	81	89	71	97	90	80	87	88	99	75	67
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Feb 2019	36	31	0	67	
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Medicine Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate			Month	Year To Date	Figure					
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J				F	EC	AC	SC	
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	-	-	-	-	
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0.0	0.0	0.0	0	0	
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	8	2	3	4	6	0	7	0	1	1	1	0	0	1	3	1	0	0	Feb 2019	0.0	0.0	0.0	0	8		
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	41	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	Feb 2019	-	-	-	-	-	
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0.00	0.00	0.00	0.00	0	
Emergency Care & Pt. Flow	Emergency Care 4-hour waits (%)	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	77.4	84.5	Site S/C	81.2	79.8		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			1257	1636	1714	2188	2257	0	2635	1935	2814	2661	2294	2075	2154	2721	2533	3349	3163	2318	Feb 2019	2257	3	58	2318	28017		
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0.0	0.0	Site S/C	0	2		
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.0	15.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	14.0	13.0	Site S/C	13	14		
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60.0	60.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	84.0	70.0	Site S/C	70	66		
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	4.5	5.6	Site S/C	5.1	4.9		
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	5.4	9.0	Site S/C	7.3	7.5		
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0	90	143	207	206	163	160	196	173	219	195	165	116	95	121	159	205	168	160	Feb 2019	137	23	160	1776			
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0	1	4	6	11	5	4	21	6	6	10	2	8	5	6	7	7	9	8	Feb 2019	7	1	8	74			
Emergency Care & Pt. Flow	WMAS - Turnaround Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0.31	0.05	0.18	0.15			
Emergency Care & Pt. Flow	WMAS - Emergency Conveyances (total)	No			4174	4557	4424	4725	4561	4081	4487	4308	4539	4306	4685	4522	4354	4622	4579	4872	4835	4372	Feb 2019	2224	2148	4372	49994			
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	-	93.2	92.5	92.9	-		
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	-	63.4	91.6	75.9	-		
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	-	91.4	95.2	92.8	-		
RTT	RTT - Backlog	<= No	0	0	407	288	398	504	480	497	509	524	545	632	644	641	595	527	497	498	427	-	Jan 2019	0	318	109	427	-		
RTT	Patients Waiting >52 weeks	<= No	0	0	1	0	0	0	0	1	0	0	2	0	1	3	0	1	2	1	0	-	Jan 2019	0	0	0	0	-		

Medicine Group

RTT	Treatment Functions Underperforming	<= No	0	0
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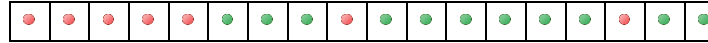
Jan 2019

0	3	2	5
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5



RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0
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Feb 2019

-	0.07	0	0.05
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0.05



Section	Indicator	Measure	Trajectory	
			Year	Month
Data Completeness	Open Referrals	No		

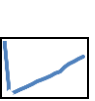
Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
85,453	62,769	63,236	64,194	65,058	65,868	66,860	68,013	68,828	69,652	70,530	71,562	72,254	74,327	75,665	76,701	77,842	78,753

Data Period
Feb 2019

Directorate		
EC	AC	SC
18,072	32,674	28,007

Month	78753
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Year To Date	
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Data Completeness	Open Referrals without Future Activity/ Waiting List: Req	No		
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40,844	35,242	36,135	37,044	37,620	39,394	40,207	40,464	41,127	41,878	42,187	43,075	43,535	44,852	46,371	47,207	48,431	49,297
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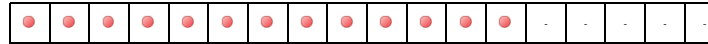
Feb 2019

15,578	20,417	13,302
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Month	49297
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Workforce	PDRs - 12 month rolling (%)	=> %	95.0	95.0
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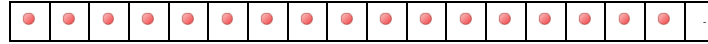
Sep 2018

84.87	83.58	-
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71.8



Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
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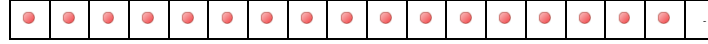
Jan 2019

80.95	95.24	-
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87.5



Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15
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Jan 2019

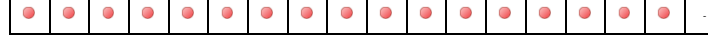
5.37	5.44	-
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5.41

5.13



Workforce	Sickness Absence - In month	<= No	3.15	3.15
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Jan 2019

7.24	7.44	-
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7.36

6.09



Workforce	Sickness Absence - Long Term - In month	No		
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49	51	49	63	64	46	40	54	55	61	65	65	65	64	62	74	75	67
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Feb 2019

30	37	0
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67

707



Workforce	Sickness Absence - Short Term - In month	No		
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157	173	233	236	219	203	212	163	175	155	163	174	199	193	209	212	225	201
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Feb 2019

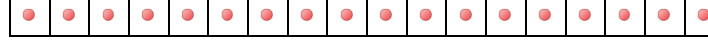
84	116	0
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201

2069



Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100
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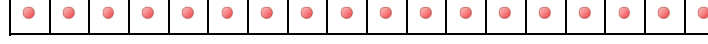
Feb 2019

79.1	80.3	-
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72.72



Workforce	Mandatory Training (%)	=> %	95.0	95.0
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Feb 2019

88.2	87.43	-
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86.3



Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
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-	2.2	-	-	-	6.2	-	-	-	1.6	-	-	-	-	-	-	-	-
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Jun 2018

1.45	1.71	-
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1.7



Workforce	New Investigations in Month	No		
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0	0	1	2	2	0	0	0	2	4	1	1	4	0	-	-	-	-
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Oct 2018

0	0	0
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0



Workforce	Your Voice - Response Rate (%)	No		
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-->	-->	-->	-->	9	-->	-->	-->	-->	11	-->	-->	-->	-->	-->	-->	-->	-->
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Jun 2018

9.4	11.8	0.0
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11.0



Workforce	Your Voice - Overall Score	No		
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Jan 2017

3.51	3.90	3.58
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3.68



Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate					Month	Year To Date	Trend							
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	GS				SS	TH	An	O			
Patient Safety - Inf Control	C. Difficile	<= No	7	1	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0	0	1	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80	80	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	89.38	87.7	-	0	70.83	87.8		
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80	80	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	84.08	91.43	-	100	88.89	86.9		
Patient Safety - Harm Free Care	Number of DOLS raised	No			6	15	12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	3	Feb 2019	3	0	0	0	0	3	114				
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			6	15	12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	3	Feb 2019	3	0	0	0	0	3	114				
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			0	0	0	0	0	0	0	1	0	1	1	1	2	1	2	3	0	0	Feb 2019	0	0	0	0	0	0	12				
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			2	1	1	0	0	0	0	0	2	1	1	1	1	0	0	0	0	3	Feb 2019	2	0	0	1	0	3	9				
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			2	2	1	0	0	3	0	1	5	4	1	1	5	8	5	5	17	5	Feb 2019	4	0	0	1	0	5	57				
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			0	0	1	0	1	0	0	0	0	0	0	1	0	0	0	2	0	1	0	Feb 2019	0	0	0	0	0	0	4			
Patient Safety - Harm Free Care	Falls	<= No	0	0	5	5	10	10	17	7	15	16	9	6	9	11	10	17	12	9	11	11	Feb 2019	8	3	0	0	0	11	121				
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	0	0	0	0	0	1	0	2	0	0	0	0	0	1	0	-	-	-	Nov 2018	0	0	0	0	0	0	3				
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital acquired avoidable)	<= No	0	0	0	2	2	1	2	2	3	2	2	0	3	2	5	3	7	-	-	-	Nov 2018	2	0	0	5	0	7	24				
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	94.94	97.87	-	98.92	97.57	96.6			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	100	100	100	100	100	100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	-	100	-	100	100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	-	100	-	100	100.0			
Patient Safety - Harm Free Care	Never Events	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	Feb 2019	0	0	0	0	0	0	2			
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0	0	0		
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0	0	8		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Dec 2018	89	75	-	-	-	84.6			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			6.0	6.0	5.4	6.1	6.1	7.1	5.5	7.2	5.8	6.1	7.1	6.8	6.3	5.4	6.2	7.2	4.9	-	Jan 2019						5.0					
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			6.1	6.1	6.21	6.23	6.24	6.3	6.28	6.36	6.3	6.28	6.26	6.27	6.3	6.24	6.31	6.39	6.29	-	Jan 2019						6.3					

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date																		
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	F	GS	SS	TH				An	O															
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	97.9	-	-	-	-	97.89	-	-	-	-	43
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	98.0	-	-	-	-	97.95	-	-	-	-	11	
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	98.7	-	-	-	-	98.65	-	-	-	-	4	
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	87.9	-	-	-	-	87.88	-	-	-	-	11	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			2	6	4	8	10	4	4	3	9	3	6	4	4	3	5	3	4	-											Jan 2019	-	-	-	-	-	4	43						
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			0	2	0	3	3	1	0	1	2	1	2	1	1	2	1	1	1	-											Jan 2019	1	-	0	-	-	1	11						
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			84	110	0	119	126	112	90	130	137	119	196	113	161	137	185	136	123	-											Jan 2019	123	-	0	-	-	123							
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	-	0	-	-	0	0						
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	6	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-										Jan 2019	57	0	0	8	0	65	65							
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			18	16	28	22	24	25	32	24	23	27	25	19	24	25	19	12	11	19										Feb 2019	8	2	0	0	9	19	228							
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			38	40	36	47	47	52	50	45	47	57	57	65	79	74	71	62	46	52										Feb 2019	29	2	7	1	13	52								
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	1.24	1.49	-	-	1.41	1.18							
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	1	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0	0	2						
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	37	35	35	24	20	29	41	24	44	17	13	18	21	22	22	20	22	27										Feb 2019	10	5	0	0	12	27	250							
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	74.8	75.8	77.1	71.1	72.6	75	73.5	74.6	74.3	75.7	75.4	78.5	76	77.4	76.4	75.3	73	75.3									Feb 2019	74.2	76.4	-	-	75.8	75.28									
Pt. Experience - Cancellations	Urgent Cancelled Operations	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0	0	0						
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	=> %	95.0	95.0	99.2	99.8	99.4	99.6	99.5	97.8	97.5	98.6	98.5	97.9	99.3	98.8	99.2	99.1	99.4	99.7	99.4	98.6									Feb 2019	-	-	-	-	98.59	-	-								
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0	73	84	80	89	66	0	179	160	148	110	117	157	89	69	84	82	77	64									Feb 2019	30	18	0	1	15	64	1157								
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									Feb 2019	-	-	-	-	0	-	-								
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	5.4	3.9	3.6	5.0	5.1	4.6	6.1	4.9	5.5	5.8	5.6	4.3	5.4	5.1	2.2	4.4	2.3	1.7									Feb 2019	-	-	-	-	1.68	-	-								
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	2.0	1.0	2.4	1.3	1.8	0.7	1.1	5.0	3.6	4.1	4.3	2.2	4.4	3.1	4.0	3.0	3.3	3.6									Feb 2019	-	-	-	-	3.55	-	-								
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									Nov 2018	-	-	-	-	14	0	0								
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60	0	2	2	1	2	2	3	2	2	0	3	2	5	3	7	9	9	7									Feb 2019	2	0	0	5	0	7	49								
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019						80.0	81.7							

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate					Month	Year To Date					
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	GS				SS	TH	An	O
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0																			Jan 2019	68.3	79.2	-	-	78.3	74.1		
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0																			Jan 2019	82.8	91.9	-	-	86.4	86.0		
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0																			Jan 2019	93.2	93.1	-	-	91.5	92.5		
RTT	RTT - Backlog	<= No	0	0	1443	1447	1284	1271	1348	1370	1397	1333	1293	1285	1349	1311	1371	1354	1340	1417	1284	-	Jan 2019	536	184	0	0	564	1284		
RTT	Patients Waiting >52 weeks	<= No	0	0	9	4	7	5	2	0	4	3	3	2	5	2	3	3	1	0	2	-	Jan 2019	0	0	0	0	2	2		
RTT	Treatment Functions Underperforming	<= No	0	0	17	16	17	16	15	17	15	16	15	13	15	16	15	13	12	13	14	-	Jan 2019	7	4	0	0	3	14		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0																		Feb 2019	0.4	-	-	-	-	0.42			
Data Completeness	Open Referrals	No			135,263	136,924	139,237	140,979	142,818	144,613	146,703	149,307	151,854	154,830	157,125	159,369	162,234	165,051	166,561	168,695	170,068	172,359	Feb 2019	58,590	19,860	0	7,946	85,963	172359		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requ	No			63,030	64,953	67,111	68,385	70,228	71,798	73,079	75,110	76,718	78,179	79,974	81,986	86,510	85,120	86,561	88,226	90,478	92,552	Feb 2019	34,183	10,563	0	5,989	41,817	92552		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																			Sep 2018	92.1	94.8	95.1	95.2	98.0	83.5		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																			Jan 2019	87.5	87.5	-	88	83.33	88.3		
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15																			Jan 2019	4.7	6.3	6.7	4.3	2.4	4.8	4.7	
Workforce	Sickness Absence - In Month	<= %	3.15	3.15																			Jan 2019	5.4	8.1	6.7	5.5	2.9	5.6	4.9	
Workforce	Sickness Absence - Long Term - In Month	No			47	49	47	34	47	42	48	43	38	42	47	39	47	47	52	49	52	41	Feb 2019	7.0	13.0	7.0	12.0	0.0	41	497	
Workforce	Sickness Absence - Short Term - In Month	No			119	159	170	172	151	160	131	123	124	123	130	131	150	166	158	162	183	154	Feb 2019	44.0	42.0	33.0	32.0	0.0	154	1604	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100																			Feb 2019	85.0	85.5	96.0	95.6	90.1	90.0	90.8	
Workforce	Mandatory Training	=> %	95.0	95.0																			Feb 2019	91.8	88.5	96.2	92.8	87.3	90.3		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	2.78	-	-	-	6.13	-	-	-	2.06	-	-	-	-	-	-	-	-	Jun 2018	2.3	1.7	2.6	2.0	1.6	2.0		
Workforce	New Investigations in Month	No			2	4	1	0	2	1	1	3	0	1	1	1	0	1	-	-	-	-	Oct 2018	1	0	0	0	0	1		
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	16.2	-->	-->	-->	-->	16	-->	-->	-->	-->	-->	-->	-->	-->	Jun 2018	16.7	0	12.7	12.7	20.6	16		
Workforce	Your Voice - Response Score	%			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.53	3.29	3.85	3.6	3.69	3.79		

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate			Month	Year To Date	Trend														
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	F	G				M	P												
Patient Safety - Inf Control	C. Difficile	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.00	80.00	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	91.5			91.5			
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	100		100.0			
Patient Safety - Harm Free Care	Number of DOLS raised	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Jun 2018	0	0	0	0	0		
Patient Safety - Harm Free Care	Falls	<= No	0	0	0	1	1	0	0	0	0	0	0	0	1	1	1	0	1	4	0	0	0	0	2	1	0	0	0	0	0	0	0	Feb 2019	1	0	0	1	11		
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Nov 2018	0	0	0	0	0		
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Nov 2018	0	0	0	0	2		
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	98.4	95.9		96.9				
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	100	100		100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	-		100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	-	-		100.0			
Patient Safety - Harm Free Care	Never Events	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	0	0	0	0	0		
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	1	1	0	2	13		

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate			Month	Year To Date									
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J				F	G	M	P				
Patient Safety - Obstetrics	Caesarean Section Rate - Total	<= %	25.0	25.0																		Feb 2019				28.3	28.3	26.2					
Patient Safety - Obstetrics	Caesarean Section Rate - Elective	%			8	9	9	5	7	10	8	10	10	9	9	10	9	9	9	10	8	11	Feb 2019				11	11.0	9.3				
Patient Safety - Obstetrics	Caesarean Section Rate - Non Elective	%			19	21	18	21	15	19	18	17	18	15	20	17	19	16	17	16	14	17	Feb 2019				17.4	17.4	16.9				
Patient Safety - Obstetrics	Maternal Deaths	<= No	0	0																			Feb 2019				0	0	4				
Patient Safety - Obstetrics	Post Partum Haemorrhage (>2000ml)	<= No	48	4																			Feb 2019				2	2	15				
Patient Safety - Obstetrics	Admissions to Neonatal Intensive Care	<= %	10.0	10.0																			Feb 2019				0.25	0.3	1.4				
Patient Safety - Obstetrics	Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0																			Feb 2019				5.01	5.0					
Patient Safety - Obstetrics	Stillbirth (Corrected) Mortality Rate (per 1000 babies)	Rate1			-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	0.00	7.86	2.23	4.57	2.30	2.51	Feb 2019				2.51	2.51	3.93				
Patient Safety - Obstetrics	Neonatal Death (Corrected) Mortality Rate (per 1000 babies)	Rate1			-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	0.00	0.00	2.23	0.00	0.00	1.00	Feb 2019				2.51	2.51	1.57				
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (>=%) - SWBH Specific	=> %	85.0	85.0																			Feb 2019				93	93.0					
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (%) - National Definition	=> %	90.0	90.0																			Feb 2019				166	166.1					
Patient Safety - Obstetrics	Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Feb 2019				-	-					
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%)	%			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Feb 2019				-	-					
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	%			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Feb 2019				-	-					
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	%			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Feb 2019				-	-					
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100.0	97.0	N/A					N/A	N/A						N/A			N/A	-	-	Dec 2018				-	-					
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			4.3	4.3	5.5	4.8	5.0	4.4	4.7	4.9	4.4	4.9	4.5	3.7	4.2	4.4	5.1	6.3	4.6	-	Jan 2019					4.6					
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			4.7	4.6	4.6	4.6	4.7	4.6	4.6	4.6	4.6	4.6	4.6	4.6	4.6	4.6	4.6	4.7	4.7	-	Jan 2019						4.6				
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0																		-	Jan 2019				94.4	-	94.4				
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0																		-	Jan 2019				96.4		96.4				
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0															#DIV/0!		-	-	Jan 2019				80.8		80.8				
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			5.5	1.5	6	1	1.5	3.5	1	0.5	3	3	3	3.5	1.5	0.5	1.5	1.5	2.5	-	Jan 2019				2.5	-	0	2.5	20.5		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			1	0	0	0	0	0	2	0	0	0	1	0.5	0	0	0	0	0	1	-	Jan 2019				1	-	0	1	2.5	

Women & Child Health Group

Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
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Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0
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Section	Indicator	Measure	Trajectory	
			Year	Month

Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
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Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
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Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
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Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
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Pt. Experience - Cancellations	28 day breaches	<= No	0	0
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Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
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Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
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Pt. Experience - Cancellations	Urgent Cancelled Operations	No		
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Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No		
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RTT	RTT - Admitted Care (18-weeks)	=> %	90.0	90.0
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RTT	RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0
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RTT	RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0
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RTT	RTT - Backlog	<= No	0	0
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RTT	Patients Waiting >52 weeks	<= No	0	0
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RTT	Treatment Functions Underperforming	<= No	0	0
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RTT	Acute Diagnostic Waits in Excess of 6-weeks	<= %	0.1	0.1
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141	90	0	86	74	99	133	73	89	101	113	105	72	100	86	84	137	-
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0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F

0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	0	-
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8	8	7	4	19	7	16	12	6	6	8	9	4	8	9	6	8	10
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17	15	13	19	29	23	27	26	19	20	18	26	20	24	20	17	13	14
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0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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3	10	8	14	11	8	5	6	6	3	1	2	1	2	3	6	11	9
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77	73	79	75	73	80	70	74	77	81	80	76	77	77	80	77	76	76
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0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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13	15	32	27	21	0	11	9	23	8	13	16	39	17	65	61	34	11
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90	81	77	56	47	50	90	94	109	135	125	121	146	176	190	199	174	-
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0	0	0	1	2	5	1	1	0	1	0	1	0	1	0	0	0	-
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2	2	1	2	2	2	1	2	1	2	2	2	2	3	3	3	3	-
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Jan 2019	137	-	0	137	
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Feb 2019	0	-	0	0	0	
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Data Period	Directorate			Month	Year To Date
	G	M	P		

Jan 2019	0			0	0	
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Feb 2019	1	5	4	10	86	
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Feb 2019	0	0	0	14		
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Feb 2019	5.56		-	4.2		
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Feb 2019	0			0	0	
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Feb 2019	9			9	50	
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Feb 2019	76	-		76.0		
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Feb 2019	0	-	0	0	0	
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Feb 2019	4	0	7	11	296	
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Jan 2019	77			77.0		
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Jan 2019	87.6			87.6		
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Jan 2019	91.2			91.2		
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Jan 2019	174			174		
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Jan 2019	0			0		
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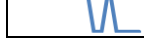


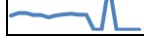
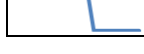




Jan 2019	3			3		
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Feb 2019	-			-		
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Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate			Month	Year To Date					
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J				F	G	M	P
Data Completeness	Open Referrals	No			33,869	34,430	34,844	35,501	36,199	36,730	37,586	38,615	39,768	40,844	41,619	42,447	42,951	44,208	44,908	45,494	46,043	46,262	Feb 2019	11,363	23,581	11,318	46262		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			18,689	19,315	19,739	20,322	20,867	21,365	22,234	23,118	23,836	24,667	25,292	26,109	26,984	27,469	28,290	28,789	29,439	29,926	Feb 2019	7,079	17,908	4,939	29926		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																			Sep 2018	91.3	88	93		82.9	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																			Jan 2019	88.5	63.6	90		93.9	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15																			Jan 2019	2.59	5.6	4.37	4.8	4.6	
Workforce	Sickness Absence - in month	<= %	3.15	3.15																			Jan 2019	3.26	7.12	5.7	6.1	4.9	
Workforce	Sickness Absence - Long Term - in month	No			29	34	30	30	38	35	35	25	37	40	42	39	37	30	35	31	48	41	Feb 2019	4	21	16	41.0	405.0	
Workforce	Sickness Absence - Short Term - in month	No			91	128	135	131	137	127	106	95	84	92	85	90	97	134	120	117	135	115	Feb 2019	4	61	50	115.0	1164.0	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0																			Feb 2019	94.8	81.1	84.1	83.17	82.8	
Workforce	Mandatory Training	=> %	95.0	95.0																			Feb 2019	87.4	90.2	92		89.9	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	2.4	-	-	-	6.3	-	-	-	1.9	-	-	-	-	-	-	-	-	Jun 2018	2.78	1.96	1.54		1.9	
Workforce	New Investigations in Month	No			0	1	1	1	0	0	0	0	0	1	0	0	0	1	-	-	-	-	Oct 2018	1	0	0	1		
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	17	-->	-->	-->	-->	16	-->	-->	-->	-->	-->	-->	-->	-->	Jun 2018	19.1	11.9	19.7	16		
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.54	3.72	3.6	3.7		

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate			Month	Year To Date						
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J				F	G	M	P	
WCH Group Only	HV (C1) - No. of mothers who receive a face to face AN contact with a HV at =>28 weeks of pregnancy	No			260	273	275	192	339	321	292	383	362	338	-->	-->	-->	-->	984	-->	-->	-->	-->	Oct 2018		-		984	2067	
WCH Group Only	HV (C2) - % of births that receive a face to face new birth visit by a HV =<14 days	=> %	95.0	95.0	81.6	92.5	88.9	90.7	88.9	81	88.8	88.1	89.3	90.8	92	-->	-->	91.4	-->	-->	-->	-->	Oct 2018		-		91.36	90.6		
WCH Group Only	HV (C3) - % of births that receive a face to face new birth visit by a HV >days	%			11.4	7.99	6.48	7.91	6.5	9.35	6.61	6.74	7.03	6.11	5.98	-->	-->	6.62	-->	-->	-->	-->	Oct 2018		-		6.62	6.54		
WCH Group Only	HV (C4) - % of children who received a 12 months review by 12 months	=> %	95.0	95.0	91.7	95.9	95.1	93.7	93.2	93.6	93.8	95.1	94	95.3	93.5	-->	-->	96.1	-->	-->	-->	-->	Oct 2018		-		96.13	95.18		
WCH Group Only	HV (C5) - % of children who received a 12 months review by the time they were 15 months	%			89.1	0	96.7	97.2	97.1	97.3	97.1	96	97.5	96.4	97.8	-->	-->	96.9	-->	-->	-->	-->	Oct 2018		-		96.94	96.92		
WCH Group Only	HV (C6i) - % of children who received a 2 - 2.5 year review	=> %	95.0	95.0	89.2	92.7	93.8	93.1	93.4	92.8	93.6	95.5	94.4	93	91.4	-->	-->	94.6	-->	-->	-->	-->	Oct 2018		-		94.64	94.06		
WCH Group Only	HV (C6ii) - % of children who receive a 2 - 2.5 year review using ASQ 3	%			85.5	87.1	81	91.7	92.4	92	92.7	94.8	93.1	91.2	91.2	-->	-->	94.2	-->	-->	-->	-->	Oct 2018		-		94.21	93.28		
WCH Group Only	HV (C7) - No. of Sure Start Advisory Boards / Children's Centre Boards with a HV presence	=> No	100	100	1	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Sep 2017		-		1	1		
WCH Group Only	HV (C8) - % of children who receive a 6 - 8 week review	=> %	95.0	95.0	98.6	99.7	98.9	99.3	99	97.6	99.1	100	99.4	99.7	99.7	-->	-->	99.7	-->	-->	-->	-->	Oct 2018		-		99.7	99.71		
WCH Group Only	HV - % of infants for whom breast feeding status is recorded at 6 - 8 week check	=> %	100	100	99.3	99.2	97	98	97.3	98.3	99.1	100	99.4	99.1	99.5	-->	-->	99.6	-->	-->	-->	-->	Oct 2018		-		99.6	99.54		
WCH Group Only	HV - % of infants being breastfed at 6 - 8 weeks	%			42.2	37.9	23.3	18.4	20.1	38.5	22.6	23.4	21.5	36.5	40.2	-->	-->	41.6	-->	-->	-->	-->	Oct 2018		-		41.64	35.24		
WCH Group Only	HV - % HV staff who have completed mandatory training at L1,2 or 3 in child protection in last 3 years	=> %	95.0	95.0	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Feb 2017		100		100	100		
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	No			329	386	388	343	342	290	336	357	375	355	354	-->	-->	1069	-->	-->	-->	-->	Oct 2018		-		1069	2510		
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	=> %	100	100	98.5	99.2	99.2	95.8	95	98.3	99.4	99.7	99.7	100	99.7	-->	-->	-->	-->	-->	-->	-->	Jul 2018		-		99.72	99.79		
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	No			263	223	246	209	290	94	99	326	364	209	13	-->	-->	23	-->	-->	-->	-->	Oct 2018		-		23	935		
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	=> %	100	100	63.8	56.3	62.9	65.3	67.6	31.2	29.7	98.5	97.8	58.7	3.33	-->	-->	-->	-->	-->	-->	-->	Jul 2018		-		3.33	62.94		
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	No			24	21	27	20	26	305	225	52	15	12	7	-->	-->	26	-->	-->	-->	-->	Oct 2018		-		26	112		
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	=> %	100	100	6.05	6.31	6.85	6.1	6.91	89.4	60.5	14.7	3.89	3.26	1.86	-->	-->	-->	-->	-->	-->	-->	Jul 2018		-		1.86	5.79		

Women & Child Health Group

WCH Group Only	HV - movers into provider <1 year of age to be checked =<14 d following notification to HV service	No		
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125	135	141	102	174	64	68	82	82	58	65	-->	-->	192	-->	-->	-->	-->
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Oct 2018

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192

479



WCH Group Only	HV - all untested babies <1 year of age will be offered NBBS screening & results to HV.	Y/N		
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Pathology Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Urgent Cancelled Operations	No		
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - In Month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - In Month	No		
Workforce	Sickness Absence - Short Term - In Month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

Previous Months Trend																	
S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
0	3	1	3	2	1	1	0	0	1	0	4	0	0	0	0	0	2
3	4	2	3	4	2	3	0	0	1	1	3	1	0	0	0	0	2
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7,354	7,427	7,455	7,473	7,588	7,676	7,754	7,907	7,954	8,027	8,219	8,757	9,085	9,284	9,365	9,474	9,563	9,664
3,387	3,495	3,631	3,725	3,752	3,953	3,878	4,003	4,048	4,043	4,122	4,413	4,601	4,664	4,643	4,820	4,819	5,029
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●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
3	9	5	10	12	12	6	4	3	3	7	10	9	1	2	2	2	3
49	50	48	45	50	40	41	37	38	40	33	37	32	5	14	8	9	7
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●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
-	3.4	-	-	-	14.1	-	-	-	1.8	-	-	-	-	-	-	-	-
0	0	0	0	0	0	0	0	0	0	1	1	0	0	-	-	-	-
-->	-->	-->	-->	16.2	-->	-->	-->	-->	17.1	-->	-->	-->	-->	-->	-->	-->	-->
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Data Period	Directorate					Month	Year To Date	Trend
	HA	HI	B	M	I			
Feb 2019	0	0	0	0	0	0	0	
Jan 2019	-	-	-	-	-	-	-	
Jan 2019	-	-	-	-	-	-	-	
Jan 2019	-	-	-	-	-	-	-	
Feb 2019	1	0	1	0	0	2	7	
Feb 2019	1	0	1	0	0	2		
Feb 2019	-	-	-	-	-	-	-	
Feb 2019	3,496	0	3,012	5	3,171	9,684		
Feb 2019	1,940	0	1,600	4	1,485	5,029		
Sep 2018	86.4	80	33.3	100	100		91.31	
Jan 2019	100	100	100	100	100		93.62	
Jan 2019	1.77	2.19	4.26	2.02	8.47	3.45	3.63	
Jan 2019	-	-	-	0.0	-	0	3.03	
Feb 2019	2.0	0.0	0.0	0.0	0.0	3	46	
Feb 2019	3.0	0.0	0.0	0.0	1.0	7	260	
Feb 2019	90	100	68.7	96.9	81.8	90.8	90.5	
Feb 2019	-	-	-	96.7	-		94.7	
Jun 2018	2.2	1.42	1.86	2.09	1.29		2.0	
Oct 2018	0	0	0	0	0	0		
Jun 2018	17.3	13.3	15.7	25.6	31.8	17		
Jan 2017	3.54	3.32	3.89	4.01	3.93	3.82		

Imaging Group

Section	Indicator	Measure	Trajectory		Previous Months Trend												Data Period	Directorate				Month	Year To Date	Trend																						
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A		S	O	N	D				J	F	DR	IR	NM	BS																
Patient Safety - Harm Free Care	Never Events	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0							
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	<= No	0	0	2.0	2.0	1.0	1.0	1.0	1.0	2.0	3.0	-	1.0	1.0	1.0	1.0	2.0	1.0	1.0	1.0	1.0	1.0	-	-	-	-	3.57	-	-	-	-	-	-	-	-	-	-								
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	=> %	0	0	19.0	21.0	20.0	19.0	19.0	20.0	21.0	23.0	21.0	20.0	19.0	16.0	15.0	15.0	15.0	15.0	-	-	-	-	-	-	-	-	-	5.03	-	-	-	-	-	-	-	-	-							
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	76	76	76	76	76	76	76	76	76	76	76	76	76	76	76	76	76	76				
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	98	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			3	2	1	1	4	2	1	3	1	4	4	3	4	0	2	2	2	0	-	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			4	3	3	1	4	4	2	3	2	6	5	9	9	3	5	5	4	4	-	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			97	122	111	140	84	0	85	93	63	68	70	71	79	60	58	60	45	41	41	0	0	0	0	41	708	41	708	41	708	41	708	41	708	41	708	41	708	41				
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56	0.56			
Data Completeness	Open Referrals	No			608	623	633	666	707	736	749	774	790	806	819	851	872	904	909	922	927	932	940	940	0	0	0	0	940	940	940	940	940	940	940	940	940	940	940	940	940	940	940			
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			553	570	586	596	621	645	659	679	706	722	739	769	786	819	831	845	849	865	867	867	0	0	0	0	867	867	867	867	867	867	867	867	867	867	867	867	867	867	867			
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	75	100	96.2	91.2	-	68.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	95.8	-	100	-	-	92.9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	5.8	4.1	0.9	2.9	4.60	3.99	4.60	3.99	4.60	3.99	4.60	3.99	4.60	3.99	4.60	3.99	4.60	3.99	4.60	3.99	4.60		
Workforce	Sickness Absence - in month	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	5.5	7.9	0.0	1.7	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	4.30	4.77	
Workforce	Sickness Absence - Long Term - in month	No			6	8	6	4	6	8	11	5	6	14	14	9	10	11	14	14	10	7	4	1	0	0	7	114	4	1	0	0	7	114	4	1	0	0	7	114	4	1	0	0		
Workforce	Sickness Absence - Short Term - in month	No			34	31	39	36	41	38	41	38	33	25	22	28	39	37	31	31	31	39	27	13	1	2	6	27	350	13	1	2	6	27	350	13	1	2	6	27	350	13	1	2	6	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	92	0	33.3	82.1	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	82.3	83.9	
Workforce	Mandatory Training	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	91.6	93.3	97.1	96.9	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	93.1	90.5	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	2.8	-	-	-	6.0	-	-	-	1.8	-	-	-	-	-	-	-	-	-	1.97	1.13	2.02	0.8	1.8	1.9	1.8	1.9	1.8	1.9	1.8	1.9	1.8	1.9	1.8	1.9	1.8	1.9	1.8	1.9			
Workforce	New Investigations in Month	No			0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	19.7	-->	-->	-->	-->	35.2	-->	-->	-->	-->	-->	-->	-->	-->	-->	30.8	36.4	68	35	35.2	30.8	36.4	68	35	35.2	30.8	36.4	68	35	35.2	30.8	36.4	68	35				
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	3.43	0	4.07	4.17	3.58	3.43	0	4.07	4.17	3.58	3.43	0	4.07	4.17	3.58	3.43	0	4.07	4.17	3.58			

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate					Month	Year To Date	Trend					
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	AT				IB	IC	CT	CM	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0																		Feb 2019	-	-	-	-	-	-				
Patient Safety - Harm Free Care	Number of DOLS raised	No			5	14	4	1	10	5	3	7	11	5	10	9	14	18	4	6	6	6	Feb 2019	0	6	0	-	0	6	96		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			5	14	4	1	10	5	3	7	11	5	10	9	14	18	4	6	6	6	Feb 2019	0	6	0	-	0	6	96		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			0	0	0	0	0	0	0	0	0	1	0	1	5	3	0	1	1	0	Feb 2019	0	0	0	-	0	0	12		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			0	2	1	4	5	2	4	2	5	1	4	5	3	0	0	0	0	4	Feb 2019	0	4	0	-	0	4	24		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			2	3	3	0	2	1	1	0	1	1	0	0	4	8	2	3	0	4	Feb 2019	0	4	0	-	0	4	23		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			1	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0	0	Feb 2019	0	0	0	-	0	0	3		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	Feb 2019	0	4	0	-	0	4	4		
Patient Safety - Harm Free Care	Falls	<= No	0	0	30	33	32	38	27	34	49	45	38	24	21	31	32	25	40	31	21	28	Feb 2019	0	27	1	-	0	28	336		
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	1	0	1	0	0	0	0	2	0	1	1	0	0	4	1	-	-	-	Nov 2018	0	1	0	-	0	1	9		
Patient Safety - Harm Free Care	Grade 3 or 4 Pressure Ulcers (avoidable)	<= No	0	0	3	1	1	0	2	1	0	2	0	2	2	1	2	3	4	-	-	-	Nov 2018	0	4	0	-	0	4	16		
Patient Safety - Harm Free Care	Never Events	<= No	0	0																			Feb 2019	0	0	0	-	0	0	0		
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0																			Feb 2019	0	0	0	-	0	0	0		
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0																			Feb 2019	0	2	0	-	0	2	12		
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	0	-	Jan 2019	0	0	0	-	0	0	0	
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			2	7	6	4	14	5	5	3	5	3	7	6	4	5	10	5	9	6	Feb 2019	0	3	0	-	3	6	63		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			8	8	8	9	14	11	10	10	9	7	9	12	11	13	16	16	19	23	Feb 2019	2	9	1	-	11	23			

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate					Month	Year To Date									
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	AT				IB	IC	CT	CM				
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	-	-	-	-	Sep 2018	99	92	98	-	85		85.9	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	Jan 2019	3.2	4.9	4	-	4.4	4.17	4.11	
Workforce	Sickness Absence - in month	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	Jan 2019	5.3	5.4	5.6	-	4.6	5.33	4.3	
Workforce	Sickness Absence - Long Term - in month	No			21	26	36	35	36	32	32	29	26	25	34	37	33	34	42	35	37	29	Feb 2019	6	-	-	-	-	29	361					
Workforce	Sickness Absence - Short Term - in month	No			76	121	128	135	146	133	103	91	85	97	105	85	97	118	112	104	163	147	Feb 2019	22	72	42	0	11	147	1204					
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	96	95	95	-	84	94.05	90.25		
Workforce	Mandatory Training	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	97	95	96	-	92		94.3		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	2.1	-	-	-	3.7	-	-	-	2.1	-	-	-	-	-	-	-	-	-	-	-	Jun 2018	1.8	2.5	2.1	2.5	1.9		2.2		
Workforce	New Investigations in Month	No			0	1	0	0	0	0	1	0	0	0	0	0	0	0	0	-	-	-	-	-	-	Oct 2018						0			
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	24.4	-->	-->	-->	-->	33.3	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jun 2018	18	25	38	-	18	33.3			
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.7	3.7	4	-	-	3.83			

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date	Figure		
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	F	AT	IB	IC				CT	CM
Community & Therapies Group Only	DVT numbers	=> No	730	61	56	55	55	29	53	35	58	54	69	57	-	-	-	7	7	7	3	25	Feb 2019						25	229	
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2017						8.0	8.2	
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9	10.2	8.91	-	-	-	11.2	-	-	14.3	-	-	11	7.69	7.35	10.6	8.72	8.03	6.94	Feb 2019						8.6	10.6	
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9	10.7	11.5	11.5	14.9	14.7	11.5	14.3	11.2	10.2	10.5	8.89	8.85	9.13	9.05	8.75	9.43	8.56	8.56	Feb 2019						8.6	9.4	
Community & Therapies Group Only	STEIS	<= No	0	0	3	0	-	0	0	2	-	0	0	0	1	-	0	0	-	-	-	-	Oct 2018						0	1	
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0	15.5	14.7	12.4	15.3	13.2	19.6	21.5	25.6	22.9	22.4	26.1	22.5	20.1	17.9	17.4	20	17.4	20.6	Feb 2019						20.63	232.73	
Community & Therapies Group Only	DNA/No Access Visits	%			1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Feb 2019						0.99		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95	52.4	52	61.7	59.2	70.4	76.4	87.5	91.2	94.2	94.2	96.8	94.9	96.4	92.4	91.2	92.1	93.8	96.7	Feb 2019						96.68	93.97	
Community & Therapies Group Only	Falls Assessments - DN Intial Assessments only	=> %	95	95	53.6	50.5	60.3	59.7	66.6	77.9	90.6	92.6	93.8	95	97.1	96.1	97.2	94.2	91.8	93.1	94.4	96.4	Feb 2019						96.42		
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Intial Assessments only	=> %	95	95	62.4	59.1	72	70.2	78	81.5	92.2	94.5	94.4	95.8	96.9	96.1	97	94	92.1	93.5	94.4	96.7	Feb 2019						96.68		
Community & Therapies Group Only	MUST Assessments - DN Intial Assessments only	=> %	95	95	49.5	43.4	54	54.7	61.2	76.6	90.2	92.8	93.6	94.8	96.2	95.2	97.6	93	90.5	92.6	94.2	95.9	Feb 2019						95.91		
Community & Therapies Group Only	Dementia Assessments - DN Intial Assessments only	=> %	95	95	62.5	41.1	50	47.2	58.6	70.2	88.6	85.9	91.9	93.3	93.5	94.8	90.4	91.8	86	89.8	91.8	92.1	Feb 2019						92.09		
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%			93	94	96	94	95	94	96	94	95	94	95	95	95	95	95	94	96	-	Jan 2019						95.69		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Intial Assessments only	=> %	95	95	54.7	52	63.8	63.1	70.1	76.8	90	93.2	94	94.8	95.9	96.3	95.8	93.6	91	93.1	94.6	96.9	Feb 2019						96.93	94.45	
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No			3	6	4	4	2	4	4	3	1	1	1	1	1	7	37	-	-	-	Nov 2018						37	52	
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No			3	3	4	4	2	3	2	3	0	1	1	0	1	5	26	-	-	-	Nov 2018						26	37	
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No			0	1	0	0	0	1	2	0	0	0	0	1	0	2	11	-	-	-	Nov 2018						11	14	
Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No			0	2	0	0	0	0	0	0	1	0	0	0	0	0	0	-	-	-	Nov 2018						0	1	
Community & Therapies Group Only	Bed occupancy for Intermediate Care : D43	%			94	93	87	92	95	96	93	93	92	93	93	93	88	83	89	90	92	-	Jan 2019						91.76	90.49	
Community & Therapies Group Only	Bed occupancy for Intermediate Care : D47	%			81	94	86	88	92	89	87	88	86	89	86	84	88	82	86	76	87	-	Jan 2019						87.1	85.16	
Community & Therapies Group Only	Bed occupancy for Intermediate Care : Eliza Tinsley	%			92	89	87	86	93	93	93	94	93	91	92	86	84	83	86	85	90	-	Jan 2019						90.32	88.45	
Community & Therapies Group Only	Bed occupancy for Intermediate Care : Henderson	%			92	93	92	81	88	89	86	87	85	86	87	84	88	85	90	85	93	-	Jan 2019						93.15	87.04	

Primary Care, Community & Therapies Group

Community & Therapies Group Only	Bed occupancy for Intermediate Care : Leasowes	%			85	92	91	86	94	86	89	89	81	87	87	87	86	89	91	82	87	-	Jan 2019		87.26	86.67	
Community & Therapies Group Only	Bed occupancy for Intermediate Care : McCarthy	%			84	91	89	83	95	90	94	93	93	91	92	93	85	72	86	78	86	-	Jan 2019		85.69	86.63	
Community & Therapies Group Only	Average LOS for OBI : D43	Days			12	10	9	10	9	10	10	10	10	11	9	12	9	12	9	8	8	-	Jan 2019		7.74		
Community & Therapies Group Only	Average LOS for OBI : D47	Days			15	22	20	17	18	17	15	25	20	24	19	17	24	16	16	13	13	-	Jan 2019		13.39		
Community & Therapies Group Only	Average LOS for OBI : Eliza Tinsley	Days			18	12	11	10	10	16	10	12	15	15	12	11	12	15	10	10	13	-	Jan 2019		12.95		
Community & Therapies Group Only	Average LOS for OBI : Henderson	Days			28	24	31	20	21	21	20	20	18	16	18	21	16	15	17	14	18	-	Jan 2019		17.92		
Community & Therapies Group Only	Average LOS for OBI : Leasowes	Days			21	20	26	20	17	18	21	22	19	21	17	23	23	16	23	20	18	-	Jan 2019		17.68		
Community & Therapies Group Only	Average LOS for OBI : McCarthy	Days			12	12	13	15	14	13	13	15	10	14	12	17	10	17	14	10	9	-	Jan 2019		9.29		

Corporate Group

Section	Indicator	Measure	Trajectory		Previous Months Trend														Data Period	Directorate							Month	Year To Date	Trend				
			Year	Month	S	O	N	D	J	F	M	A	M	J	J	A	S	O		N	D	J	F	SG	F	W				M	E	N	O
Pl. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			8	4	9	8	12	8	8	5	5	4	6	5	4	4	13	3	5	5	Feb 2019	0	0	0	0	0	1	4	5	59	
Pl. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			10	7	11	15	16	11	15	11	8	2	7	8	8	5	12	11	8	8	Feb 2019	0	0	0	1	0	4	3	8		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	-	-	-	-	Sep 2018	90	93	95	93	97	98	92		83.8		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019			95					66.7	96		
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	4.09	2.33	2.13	4.03	2.85	4.95	5.22	4.21	4.37		
Workforce	Sickness Absence - in month	<= %	3.15	3.15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Jan 2019	4.09	1.56	4.98	4.88	2.59	4.99	5.78	4.67	4.15		
Workforce	Sickness Absence - Long Term - in month	No			2	1	2	1	1	2	2	2	30	26	28	33	26	26	25	29	27	28	Feb 2019	3.00	0.00	6.00	6.00	0.00	13.00	0.00	28.00	280.00	
Workforce	Sickness Absence - Short Term - in month	No			10	4	5	7	15	11	12	4	61	76	79	54	70	86	93	84	120	112	Feb 2019	11.00	0.00	15.00	19.00	0.00	67.00	0.00	112.00	839.00	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	92.0	53.3	93.6	78.9	87.2	92.6	87.4	87.7	85.3		
Workforce	Mandatory Training	=> %	95.0	95.0	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Feb 2019	94	94	98	98	95	-	93	94.7	93		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	2.7	-	-	-	15.5	-	-	-	2.1	-	-	-	-	-	-	-	Jun 2018	4	1	2	2	1	-	2	2.1	2		
Workforce	New Investigations in Month	No			0	0	1	1	0	2	2	0	1	3	2	1	1	1	-	-	-	-	Oct 2018	0	0	0	0	0	0	1	1		
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	30	-->	-->	-->	-->	29	-->	-->	-->	-->	-->	-->	-->	Jun 2018	52.9	57.6	63.2	34.5	14.8	21.9	18.5	28.7			
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.83	3.61	3.98	3.55	3.52	3.62	3.37	3.64			