

Sandwell and West Birmingham Hospitals

NHS Trust



Integrated Quality & Performance Report

Month Reported: **January 2019**

Reported as at: 27/02/2019

TRUST BOARD

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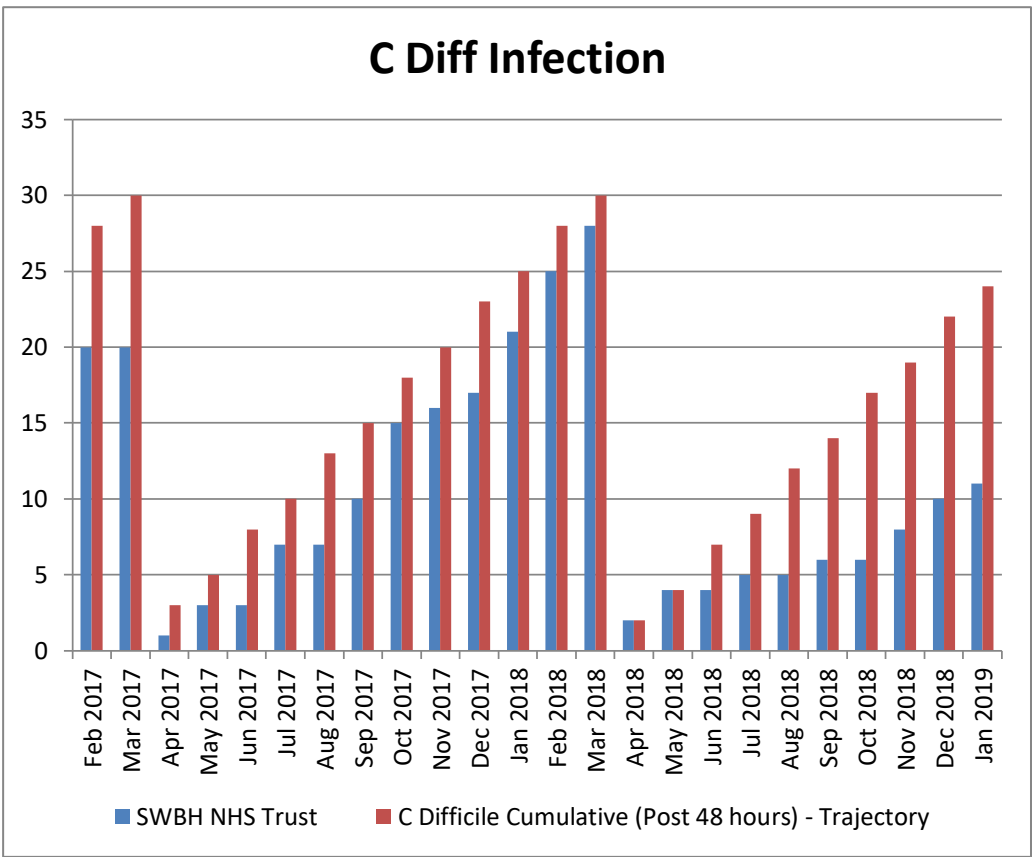
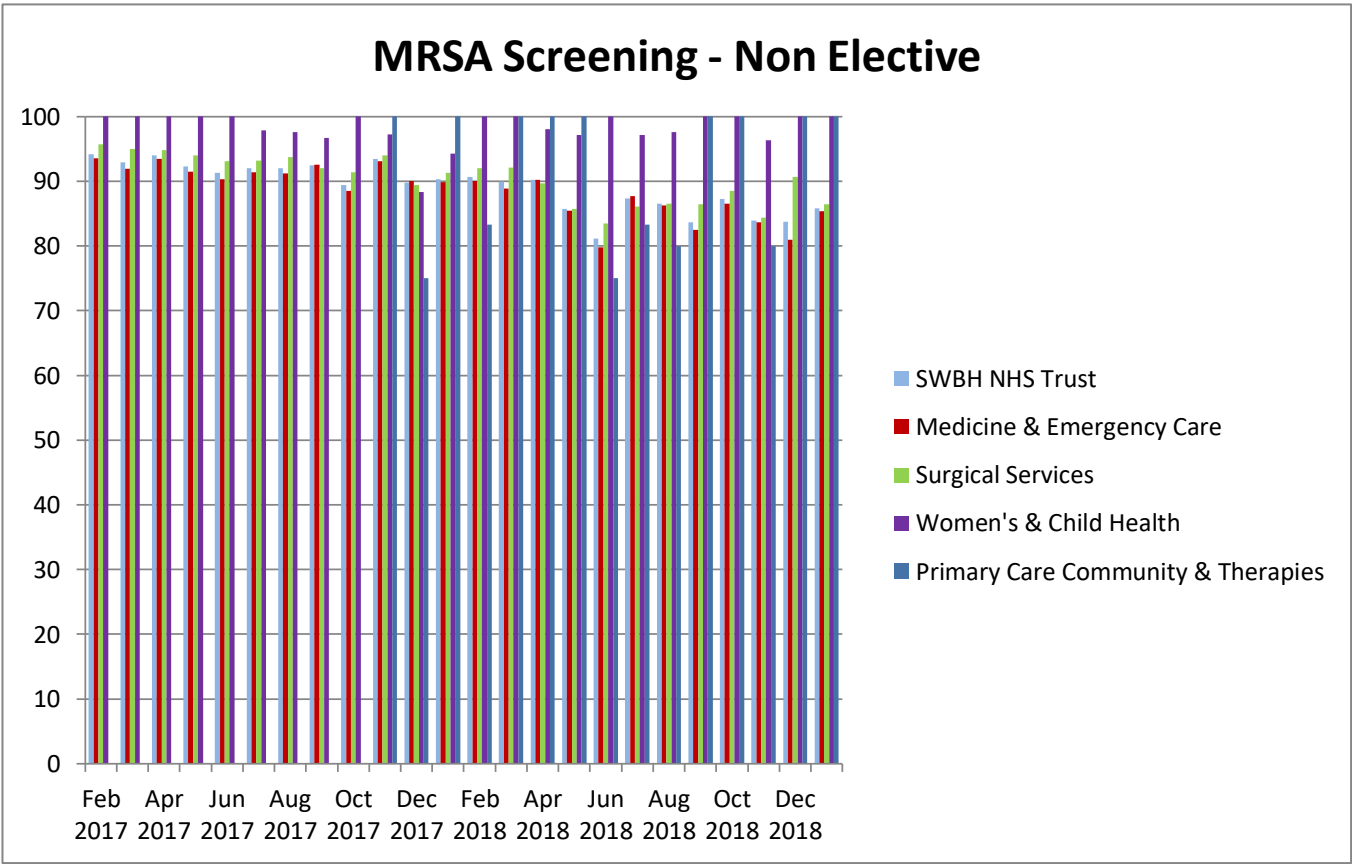
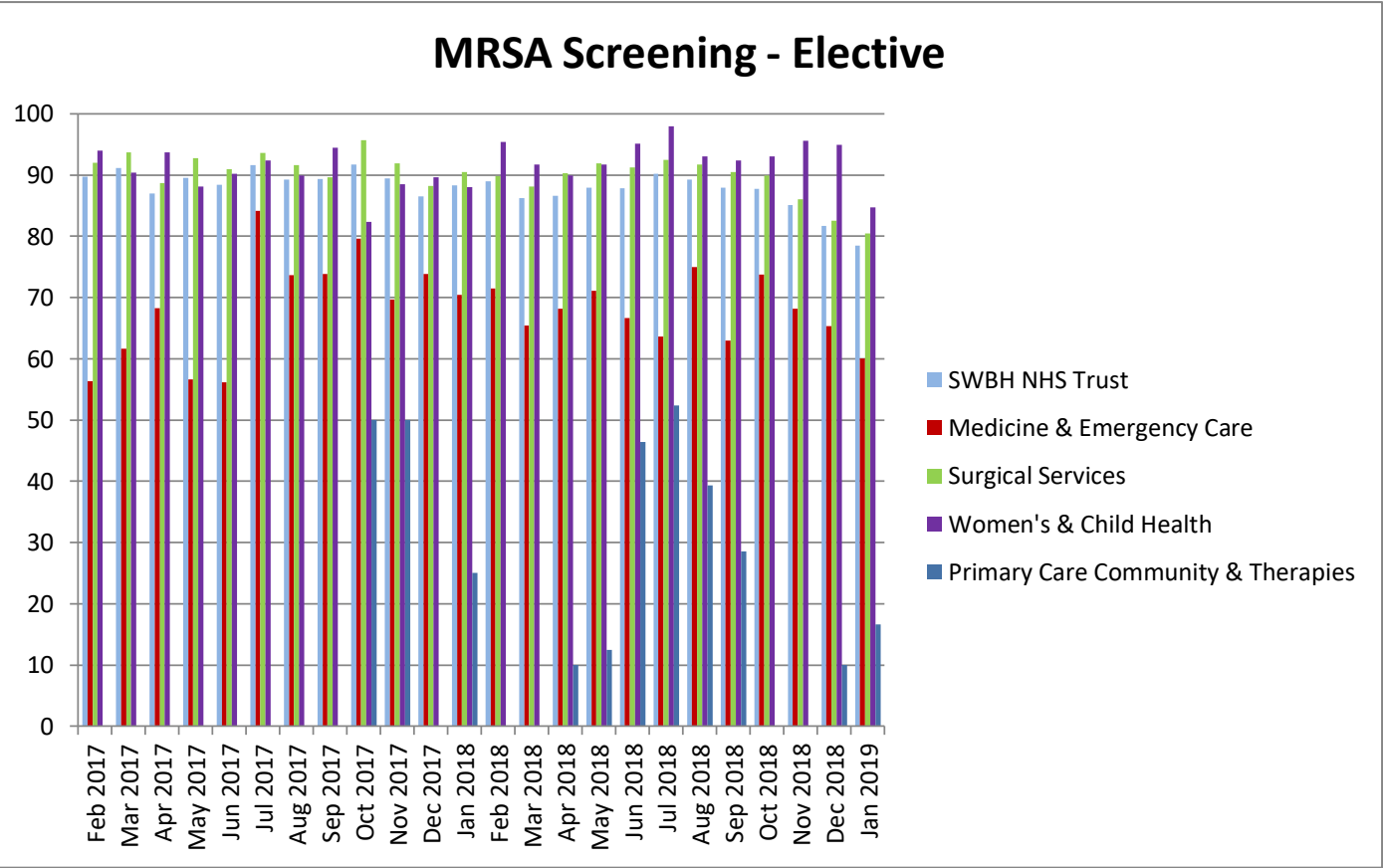
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Patient Safety - Infection Control

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
4			C. Difficile	<= No	29	2.5
4			MRSA Bacteraemia	<= No	0	0
4			MSSA Bacteraemia (rate per 100,000 bed days)	<= Rate2	9.42	9.42
4			E Coli Bacteraemia (rate per 100,000 bed days)	<= Rate2	94.9	94.9
3			MRSA Screening - Elective	=> %	80	80
3			MRSA Screening - Non Elective	=> %	80	80

Previous Months Trend (From Aug 2017)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019	0	0	0			1		1	11	
Jan 2019	1	0	0			0		1	1	
Jan 2019								15.4	6.8	
Jan 2019								15.4	12.1	
Jan 2019	60	81	85			16.67		78.4	86.4	
Jan 2019	85	86	100			100		85.8	85.5	

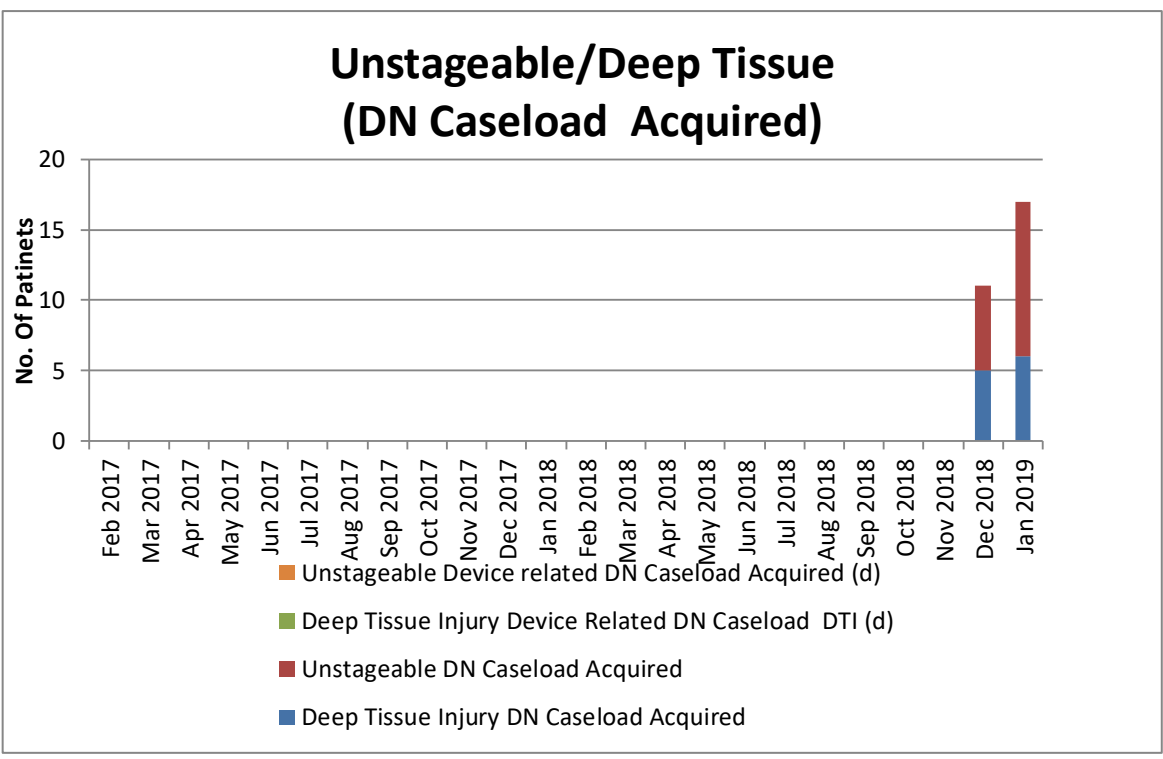
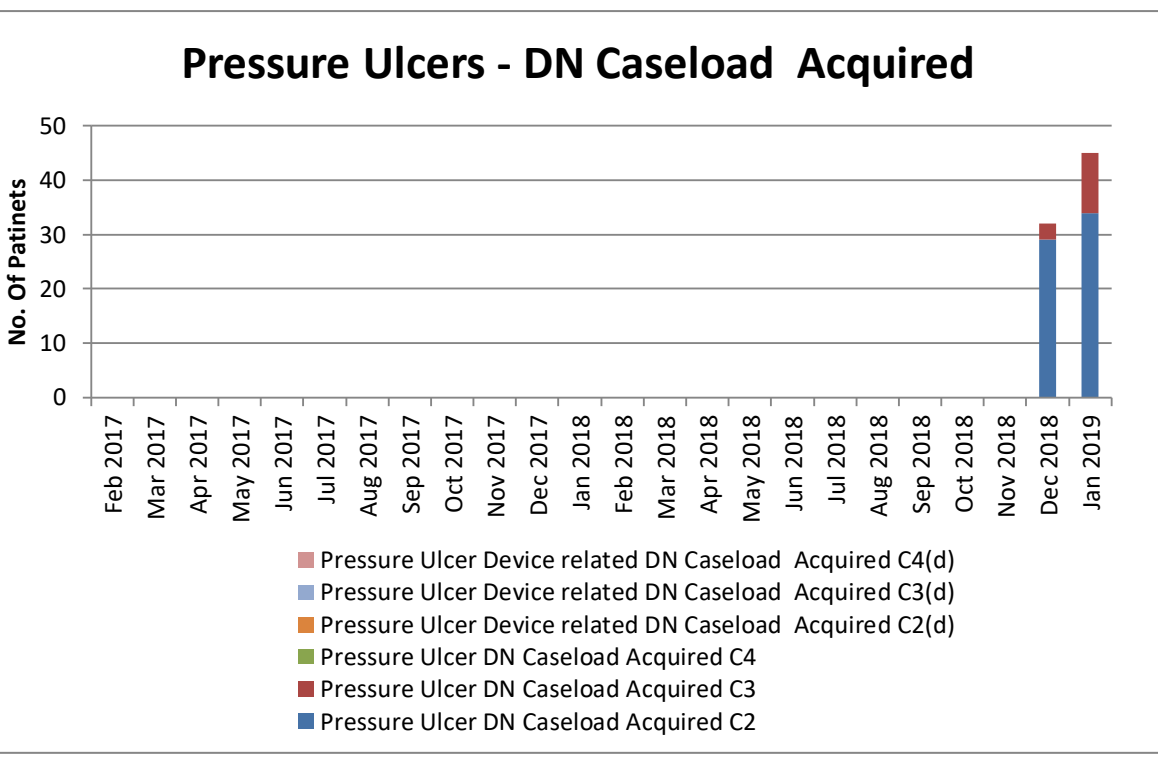
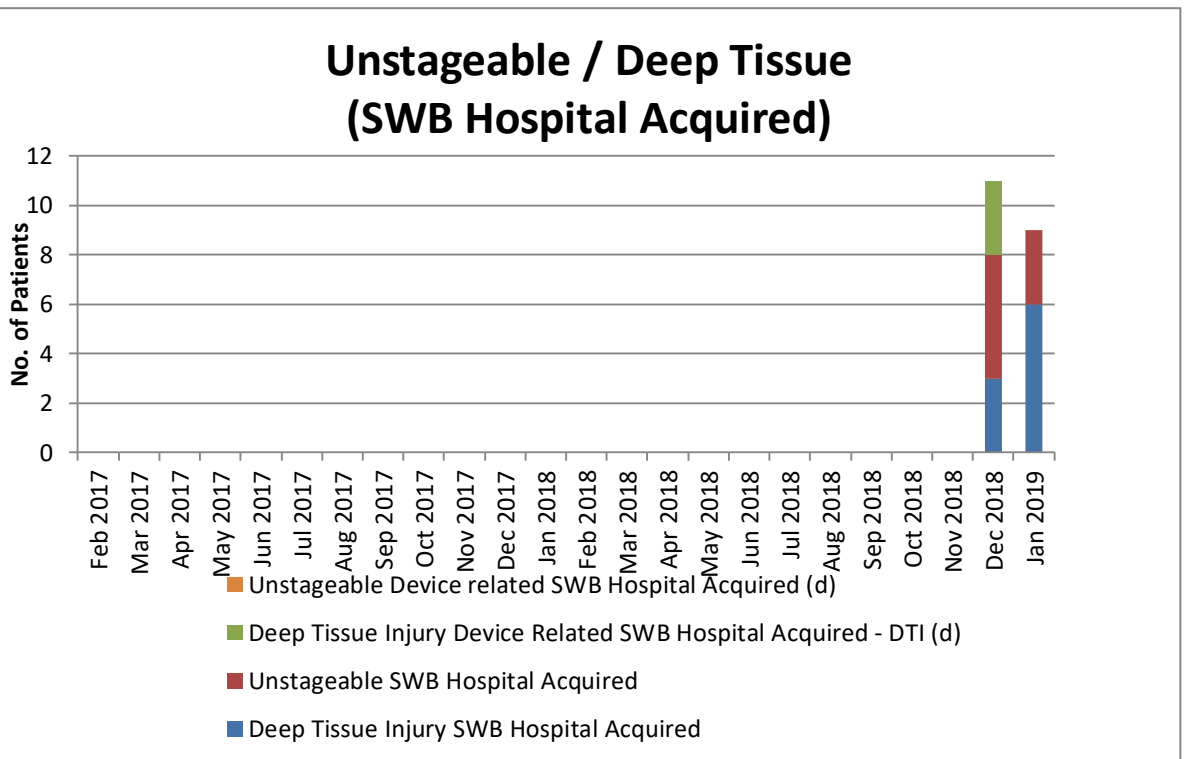
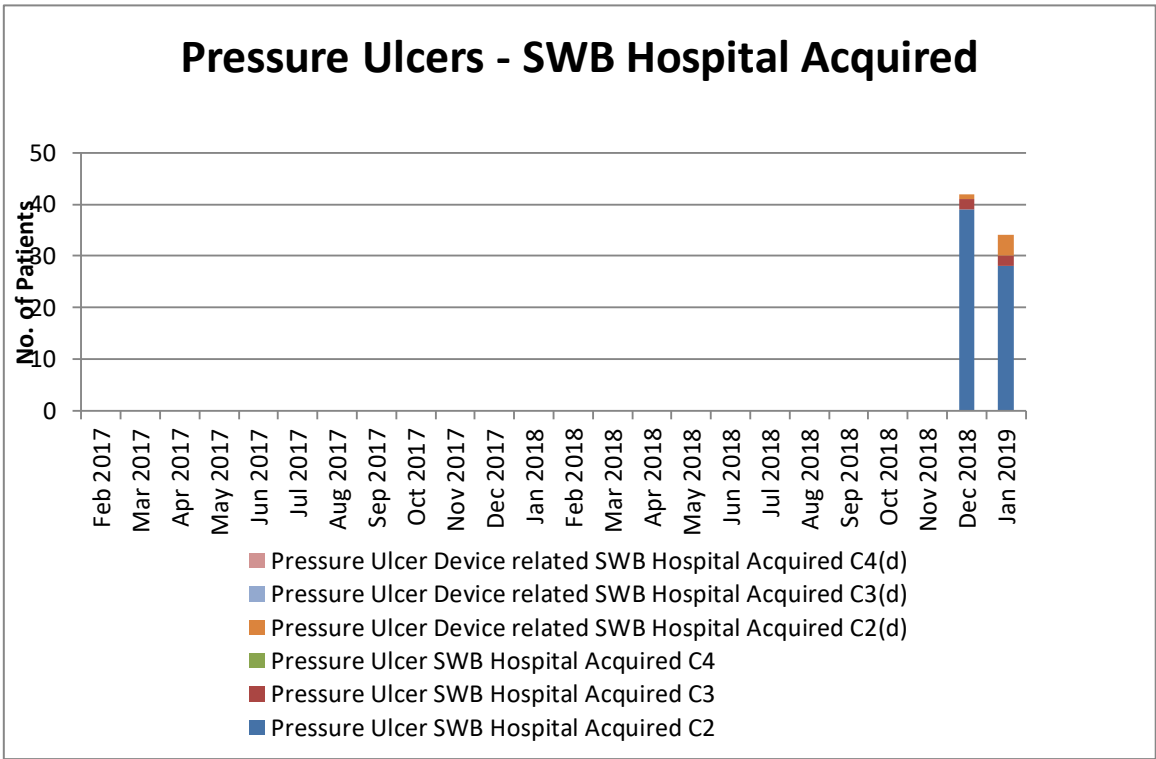
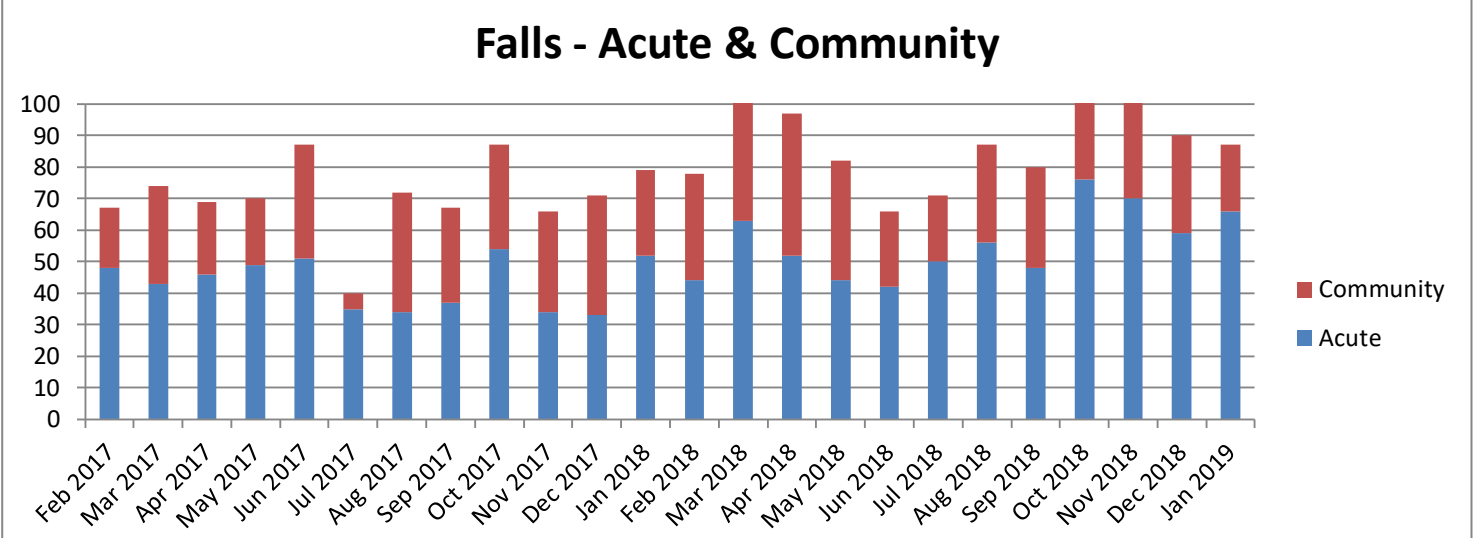
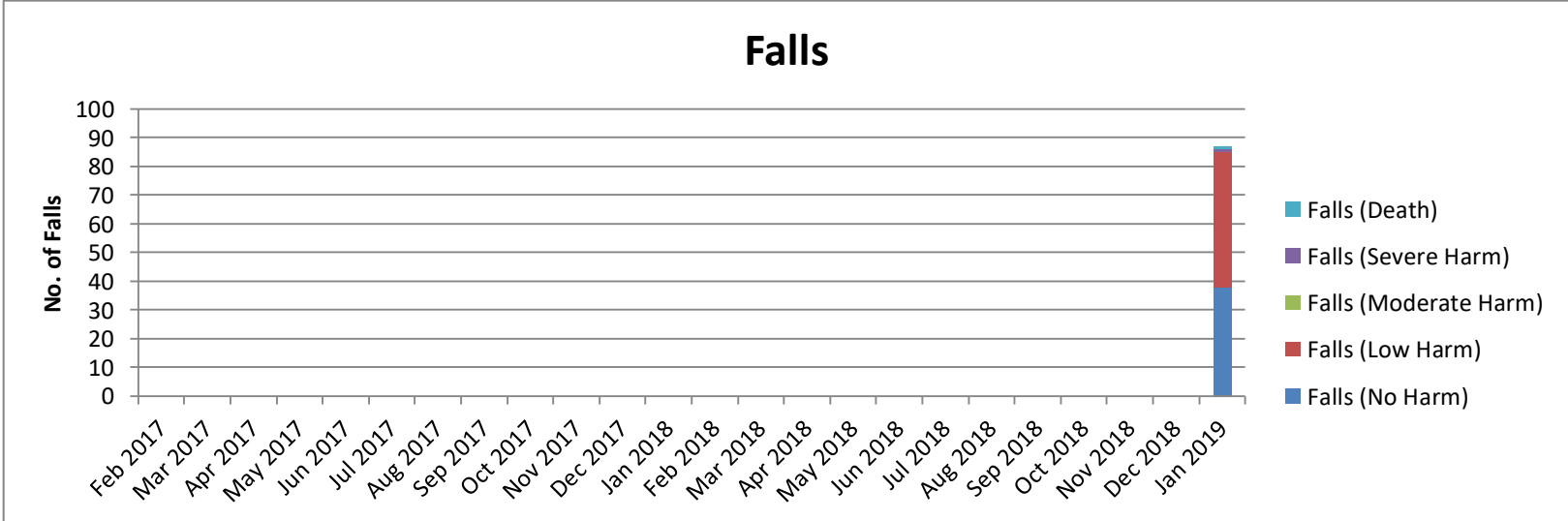
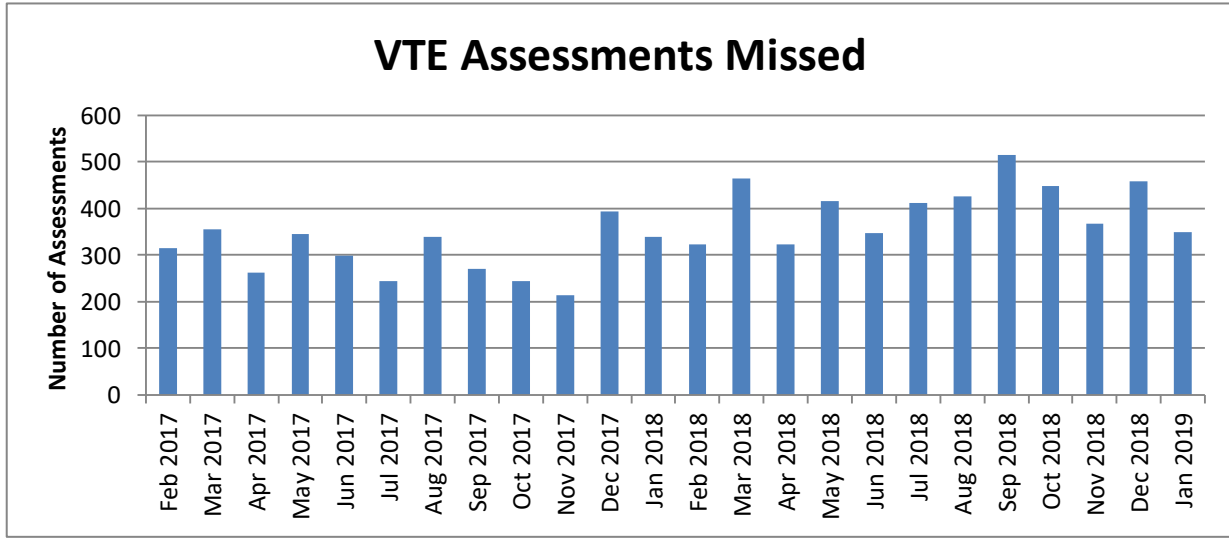


Patient Safety - Harm Free Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
8		•d	Patient Safety Thermometer - Overall Harm Free Care	=> %	95	95
8		•d	Patient Safety Thermometer - Catheters & UTIs	%		
			Number of DOLS raised	No		
			Number of DOLS which are 7 day urgent	No		
			Number of delays with LA in assessing for standard DOLS application	No		
			Number DOLS rolled over from previous month	No		
			Number patients discharged prior to LA assessment targets	No		
			Number of DOLS applications the LA disagreed with	No		
			Number patients cognitively improved regained capacity did not require LA assessment	No		
8			Falls	<= No	804	67
9			Falls with a serious injury	<= No	0	0
8			Pressure Ulcer SWB Hospital Acquired - Total	<= No	0	0
			Pressure Ulcer DN Caseload Acquired - Total	<= No	0	0
	NEW		Pressure Ulcer Present on Admission to SWBH	<= No	0	0
	NEW		Pressure Ulcers per 1000 Occupied Bed Days	Rate1		
3		•d•	Venous Thromboembolism (VTE) Assessments	=> %	95	95
3			WHO Safer Surgery - Audit - 3 sections (% pts where all sections complete)	=> %	100	100
3			WHO Safer Surgery - brief (% lists where complete)	=> %	100	100
3			WHO Safer Surgery - Audit - brief and debrief (% lists where complete)	=> %	100	100
9		•d•	Never Events	<= No	0	0
9		•d	Medication Errors causing serious harm	<= No	0	0
9		•d•	Serious Incidents	<= No	0	0
9			Open Central Alert System (CAS) Alerts	<= No		
9		•d	Open Central Alert System (CAS) Alerts beyond deadline date	No	0	0

Previous Months Trend (since Aug 2017)																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
2.0	1.0	4.0	4.0	6.0	0.0	2.0	1.0	5.0	4.0	1.0	5.0	3.0	3.0	7.0	4.0	3.0	3.0	
22	20	48	31	19	36	30	27	34	59	27	43	40	49	51	40	29	56	
22	20	48	31	19	36	30	27	34	59	27	43	40	49	51	40	29	56	
0	0	0	0	0	0	0	0	2	3	4	4	7	8	6	9	8	2	
12	5	5	3	7	7	3	10	4	9	4	7	9	9	0	0	0	1	
9	9	11	7	2	4	8	3	4	18	13	11	11	25	29	18	16	30	
2	1	0	2	1	2	0	0	0	0	1	6	2	4	2	5	2	2	
0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	
72	67	87	66	71	79	78	112	97	82	66	71	87	80	101	110	90	87	
3	2	3	1	0	0	0	1	2	4	2	1	0	0	5	3	See Graph		
3	9	6	7	9	12	7	6	8	7	9	11	4	10	13	26	42	34	
4	3	6	4	4	2	4	4	3	1	1	1	1	1	7	37	32	45	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	129	
-	-	-	-	-	-	-	-	-	-	-	0.4566	0.3886	0.2331	0.5304	0.5781	1.1667	2.368	1.5206
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1	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	1	0	
0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	
8	5	4	6	4	3	5	4	5	9	4	6	3	1	9	4	6	1	
3	8	10	6	5	7	6	5	8	9	14	12	15	14	14	15	16	18	
1	0	0	1	1	2	2	2	2	2	3	2	4	4	4	5	5	5	

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019								99.3	97.8	
Jan 2019								0.25	0.33	
Jan 2019	27	23	0	-	-	6		56	428	
Jan 2019	27	23	0	-	-	6		56	428	
Jan 2019	1	0	0	-	-	1		2	53	
Jan 2019	1	0	0	-	-	0		1	43	
Jan 2019	13	17	0	-	-	0		30	175	
Jan 2019	1	1	0	-	-	0		2	24	
Jan 2019	0	0	0	-	-	0		0	4	
Jan 2019	53	11	2	0	0	21	0	87	871	
Nov 2018	2	0	0		0	1	0	3	17	
Jan 2019	20	9	0			5		34	164	
Jan 2019						45		45	129	
Jan 2019								129	129	
Jan 2019	-	-	-			-		1.521	0.89	
Jan 2019	93.4	97.3	97.7					95.8	94.7	
Jan 2019	100.0	100.0	100.0		-			100.0	99.9	
Jan 2019	100	100	-		100			100.0	99.9	
Jan 2019	100	100	-		100			100.0	95.2	
Jan 2019	0	0	0	0	0	0		0	3	
Jan 2019	0	0	0	-	0	0		0	2	
Jan 2019	0	0	1	0	0	0	0	1	48	
Jan 2019								18	135	
Jan 2019								5	36	



Patient Safety - Obstetrics

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory 2016-2017	
					Year	Month
3			Caesarean Section Rate - Total	<= %	25.0	25.0
3			Caesarean Section Rate - Elective	<= %		
3			Caesarean Section Rate - Non Elective	<= %		
2			Maternal Deaths	<= No	0	0
3			Post Partum Haemorrhage (>2000ml)	<= No	48	4
3			Admissions to Neonatal Intensive Care (Level 3)	<= %	10.0	10.0
12			Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0
12			Stillbirth Rate (Corrected) (per 1000 babies)	Rate1		
12			Neonatal Death Rate (Corrected) (per 1000 babies)	Rate1		
12			Early Booking Assessment (<12 + 6 weeks) - SWBH Specific	=> %	85.0	85.0
12			Early Booking Assessment (<12 + 6 weeks) - National Definition	=> %	90.0	90.0
2			Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0
2			Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	<= %		
2			Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	<= %		
2			Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	<= %		

Previous Months Trend (since Aug 2017)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J

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8	8	9	9	5	7	10	8	10	10	9	9	10	9	9	9	10	8
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15	19	21	18	21	15	19	18	17	18	15	20	17	19	16	17	16	14
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-	-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	0.00	7.86	2.23	4.57	2.30
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-	-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	0.00	0.00	2.23	0.00	0.00
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0.8	0.9	0.5	0.8	0.6	0.9	1.1	1.0	0.8	0.5	0.9	1.5	1.3	1.2	1.7	2.6	1.2	2.1
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0.6	0.6	0.5	0.5	0.6	0.7	0.4	0.7	0.8	0.5	0.6	0.9	1.3	1.2	1.7	2.6	1.2	2.1
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0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.3	0.2	0.0	0.6	0.5	0.3	0.8	1.5	0.4	1.9
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Data Period	Month	Year To Date	Trend
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Jan 2019	22.3	26.0	
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Jan 2019	8.4	9.2	
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Jan 2019	14.0	16.9	
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Jan 2019	1	4	
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Jan 2019	4	13	
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Jan 2019	0.69	1.49	
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Jan 2019	2.30	5.96	
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Jan 2019	2.30	4.05	
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Jan 2019	0.00	1.49	
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Jan 2019	90.6	92.7	
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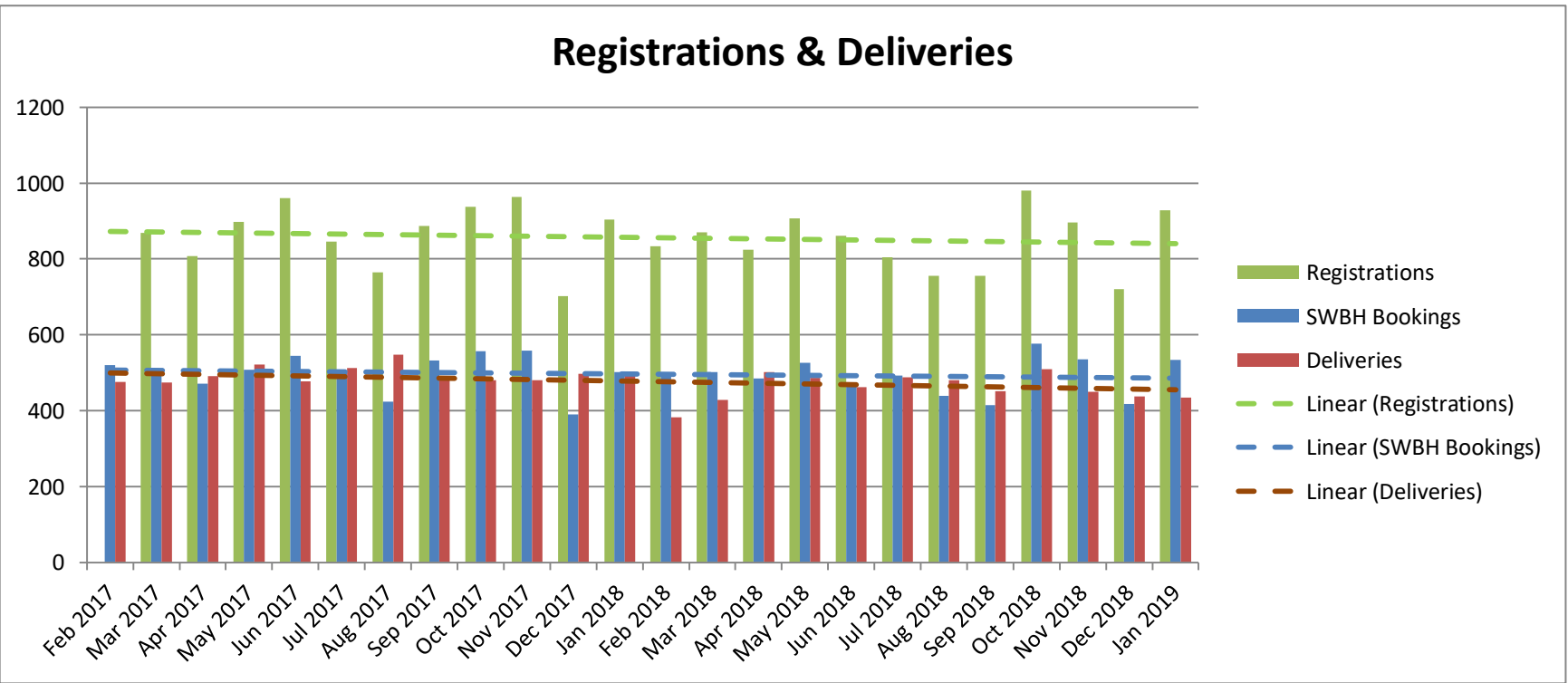
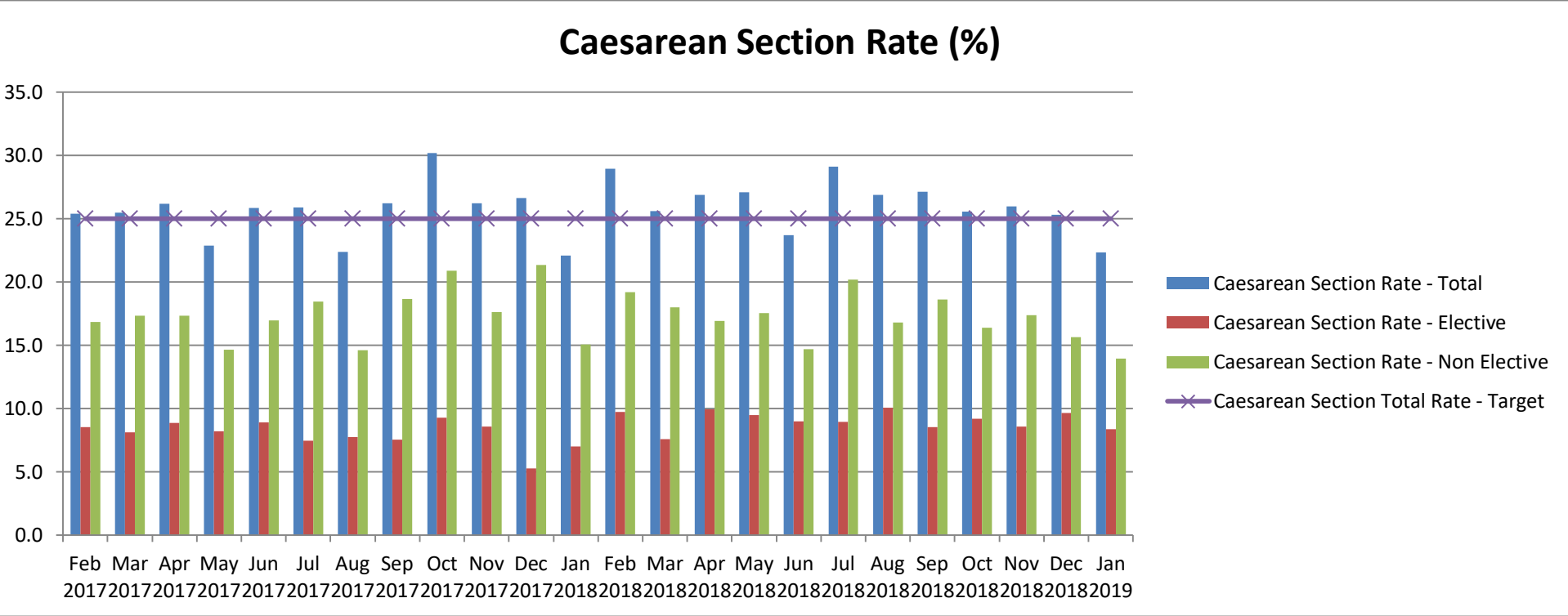
Jan 2019	162.8	135.9	
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Jan 2019	78.32	76.64	
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Jan 2019	2.13	1.39	
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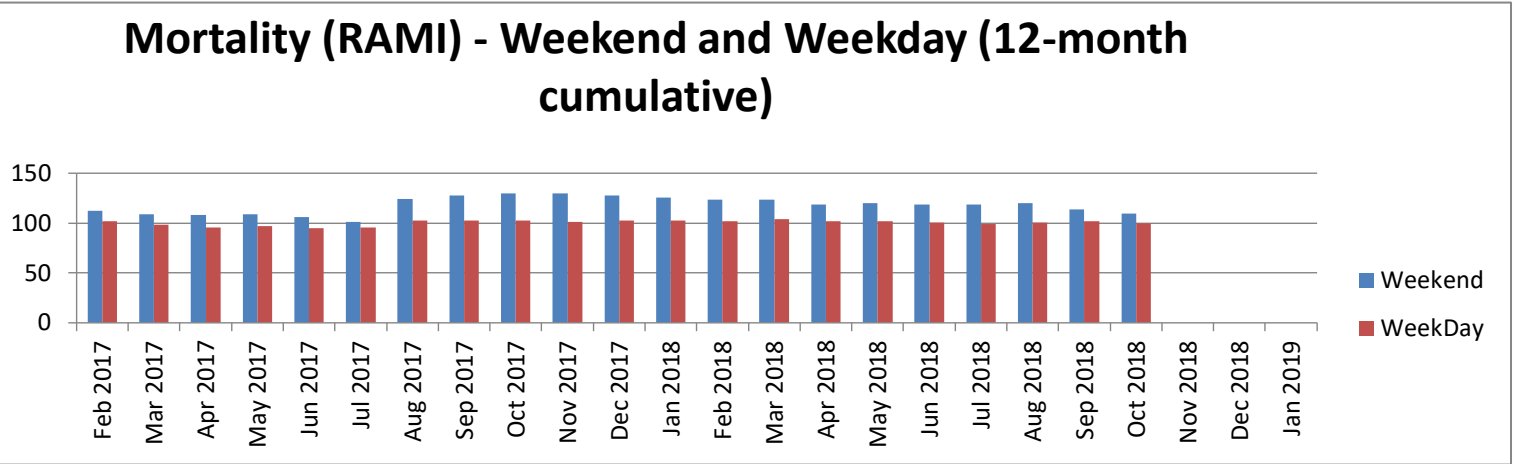
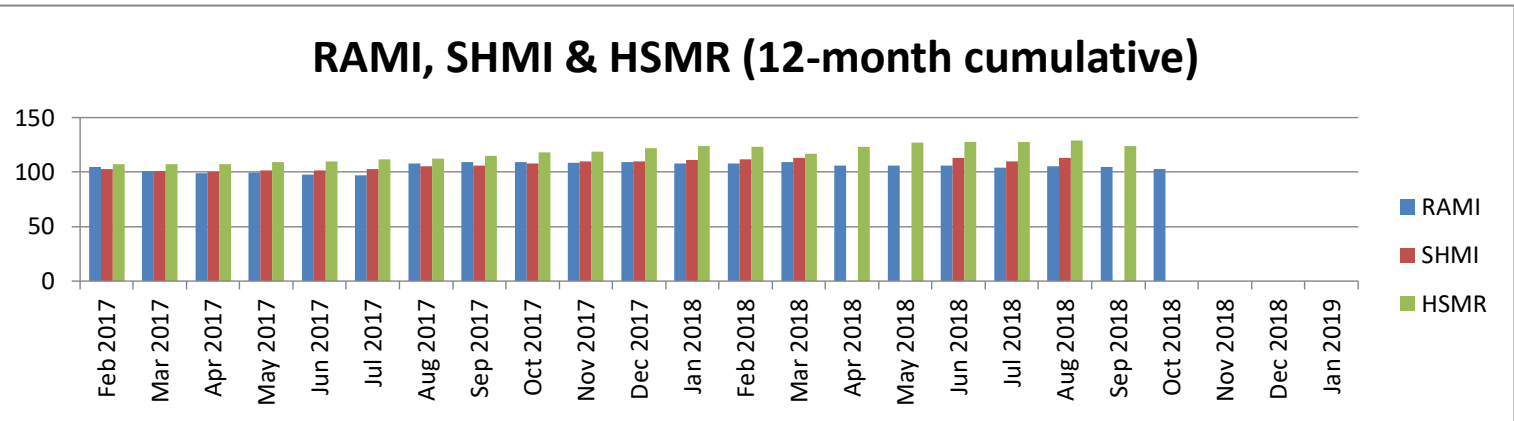
Jan 2019	2.13	1.30	
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Jan 2019	1.86	0.66	
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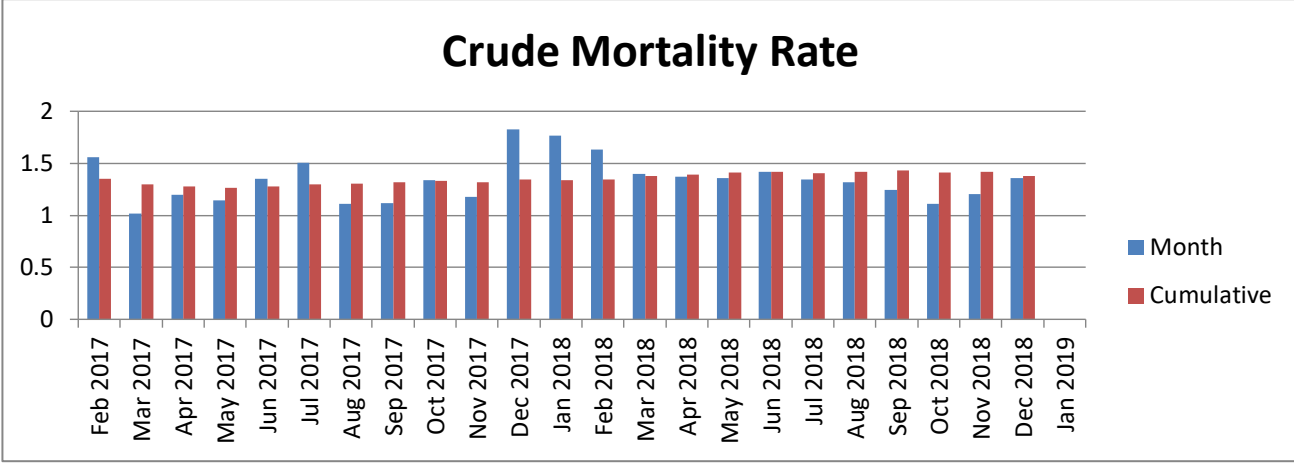
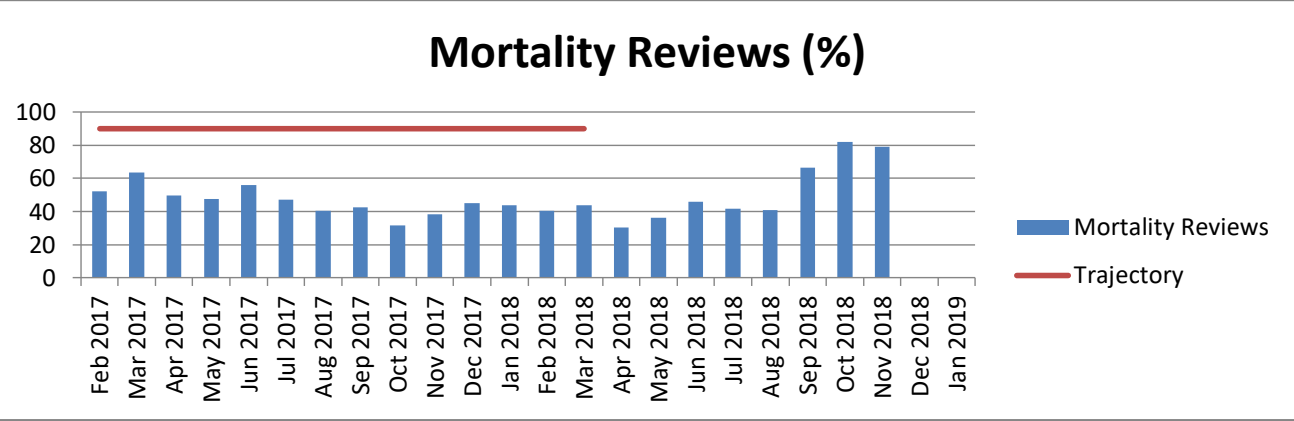


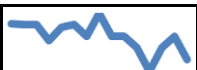
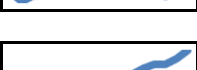
Clinical Effectiveness - Mortality & Readmissions

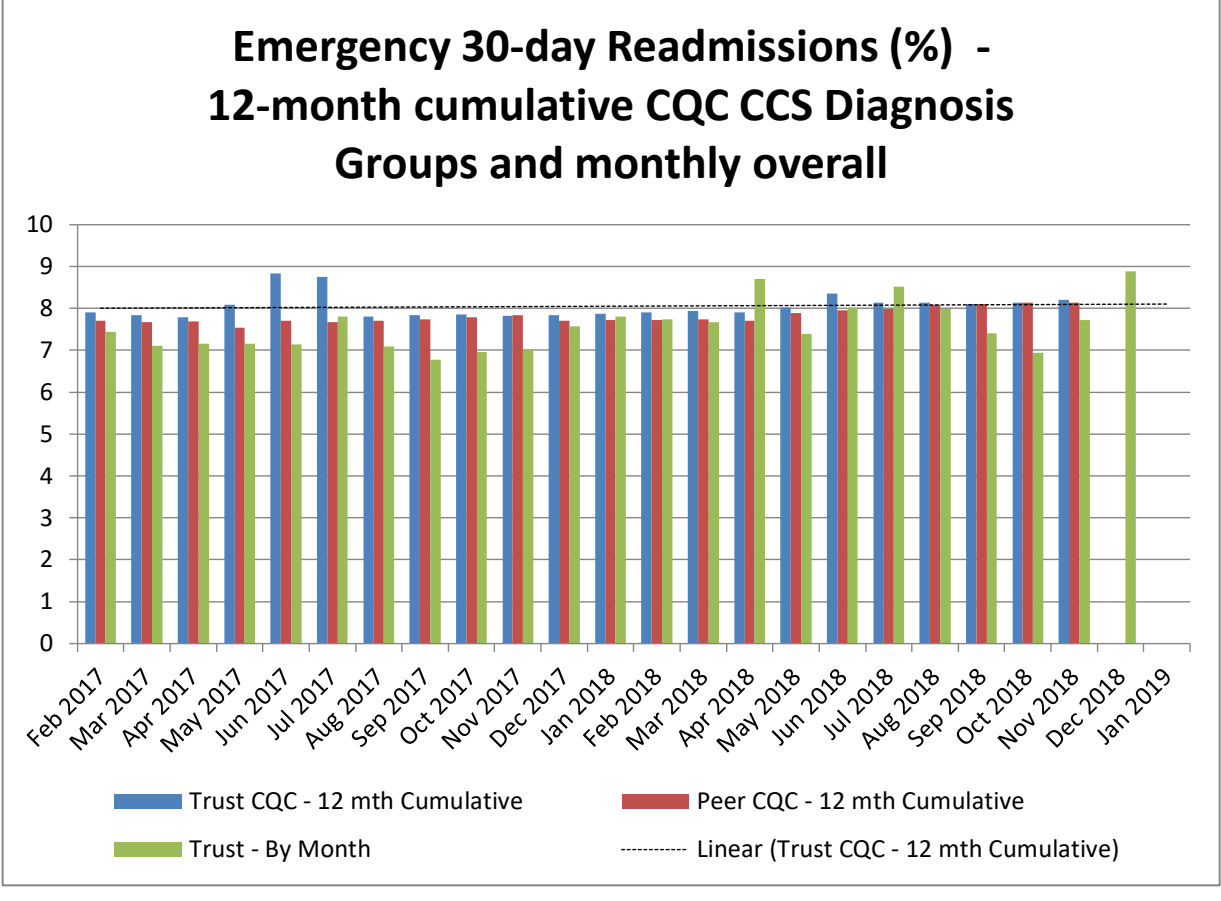
Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
5			Risk Adjusted Mortality Index (RAMI) - Overall (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekday Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekend Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
6			Summary Hospital-level Mortality Index (SHMI) (12-month cumulative)	SHMI	Below Upper CI	Below Upper CI
5			Hospital Standardised Mortality Rate (HSMR) - Overall (12-month cumulative)	HSMR		
5			Deaths in Low Risk Diagnosis Groups (RAMI) - month	RAMI	Below Upper CI	Below Upper CI
3			Mortality Reviews within 42 working days	=> %	90	90
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (by month)	%		
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (12-month cumulative)	%		
			Deaths in the Trust	No		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
5			Emergency Readmissions (within 30 days) - CQC CCS Diagnosis Groups (12-month cumulative)	%		
	NEW		Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) month	%		
	NEW		Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) month	%		
	NEW		Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		
	NEW		Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		



Previous Months Trend (since Aug 2017)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
108	109	109	108	109	108	108	109	106	106	106	104	105	105	103	-	-	-
103	103	103	102	103	103	102	104	102	102	101	99	101	102	100	-	-	-
124	128	130	130	128	126	124	124	119	120	119	119	120	114	110	-	-	-
106	106	108	110	110	111	112	113	-	-	113	110	113	-	-	-	-	-
113	115	118	119	122	124	123	117	123	127	128	128	129	124	-	-	-	-
71	144	62	120	90	133	102	129	76	100	71	84	71	61	98	-	-	-
															-	-	-
1.1	1.1	1.3	1.2	1.8	1.8	1.6	1.4	1.4	1.4	1.4	1.3	1.3	1.2	1.1	1.2	1.4	-
1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.4	-
109	109	133	119	169	178	142	143	120	123	127	124	116	106	107	114	122	-
7.1	6.8	7.0	7.0	7.6	7.8	7.7	7.7	8.7	7.4	8.0	8.5	8.0	7.4	6.9	7.7	8.9	-
7.2	7.2	7.2	7.2	7.2	7.2	7.3	7.3	7.4	7.5	7.5	7.6	7.7	7.7	7.7	7.8	7.9	-
7.8	7.8	7.8	7.8	7.8	7.9	7.9	7.9	7.9	8.0	8.4	8.1	8.1	8.1	8.1	8.2	-	-
3.0	3.0	3.3	3.2	3.3	3.4	3.6	3.3	4.0	3.6	3.8	3.7	3.8	3.3	2.7	3.6	4.1	-
4.0	3.8	3.7	3.8	4.3	4.4	4.1	4.4	4.7	3.8	4.2	4.8	4.1	4.1	4.3	4.1	4.8	-
3.4	3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.5	3.5	3.5	3.5	3.6	-
3.9	3.9	3.9	3.9	3.9	4.0	4.0	4.0	4.1	4.1	4.1	4.2	4.2	4.2	4.3	4.3	4.3	-



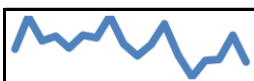
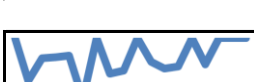
Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Oct 2018									735	
Oct 2018									707	
Oct 2018									821	
Aug 2018									336	
Sep 2018									759.0	
Oct 2018								98		
Nov 2018	78	100	0			-		79	52	
Dec 2018								1.36		
Dec 2018									1.41	
Dec 2018								122	1059	
Dec 2018								8.89		
Dec 2018									7.89	
Nov 2018	-	-	-			-			8.20	
Dec 2018									4.13	
Dec 2018									4.76	
Dec 2018									3.57	
Dec 2018									4.32	

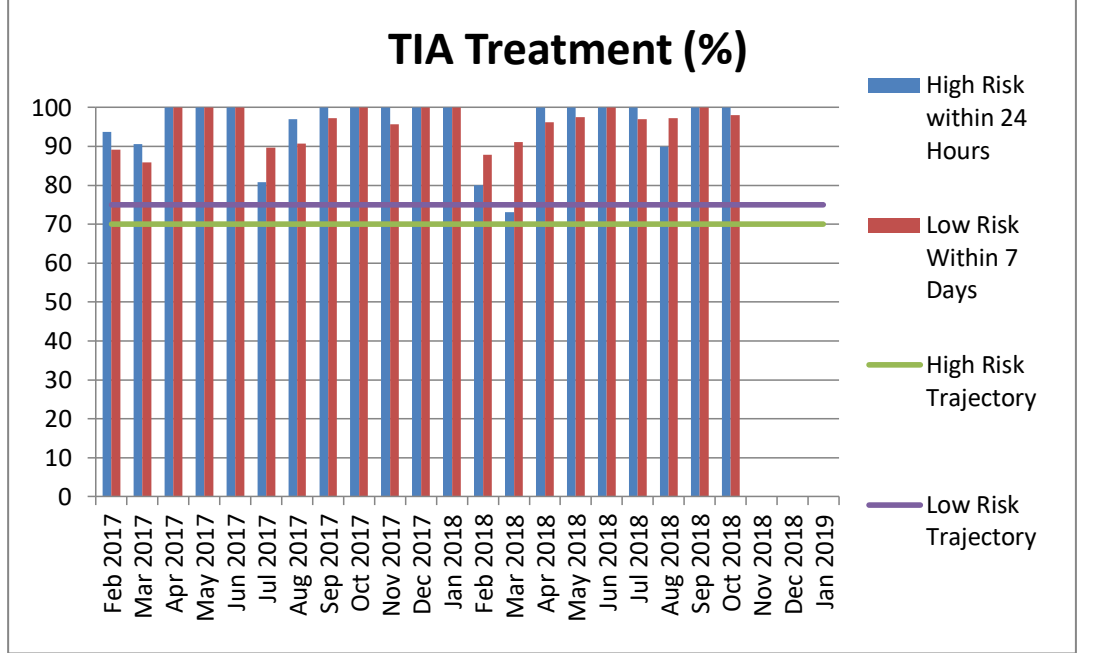
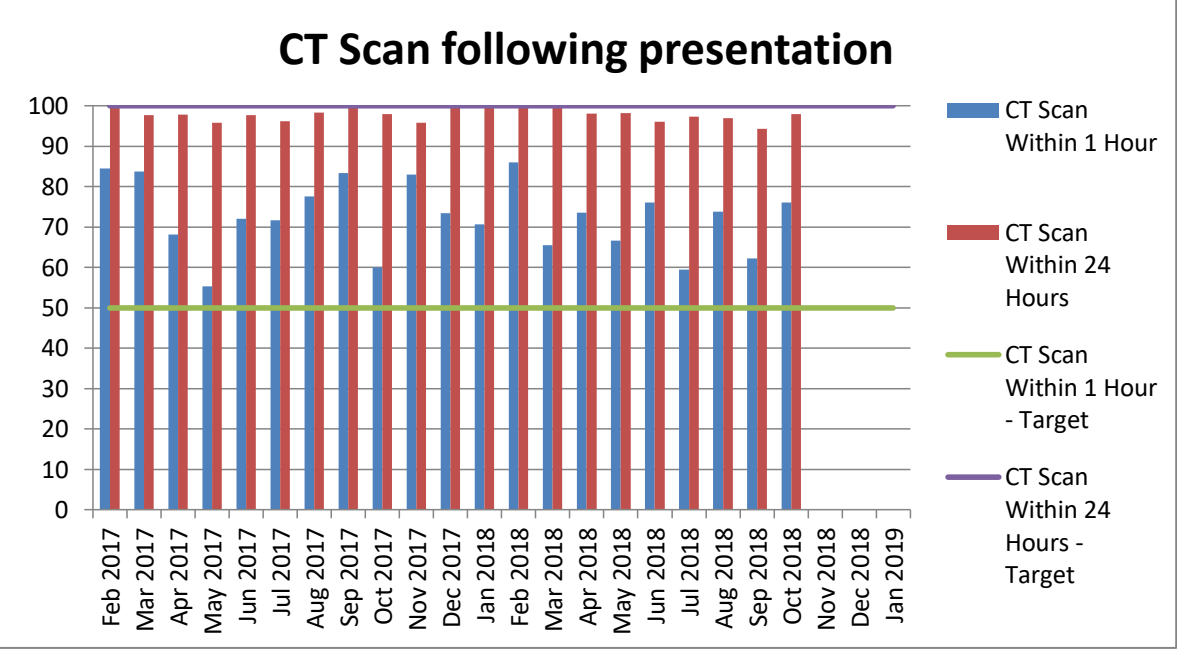
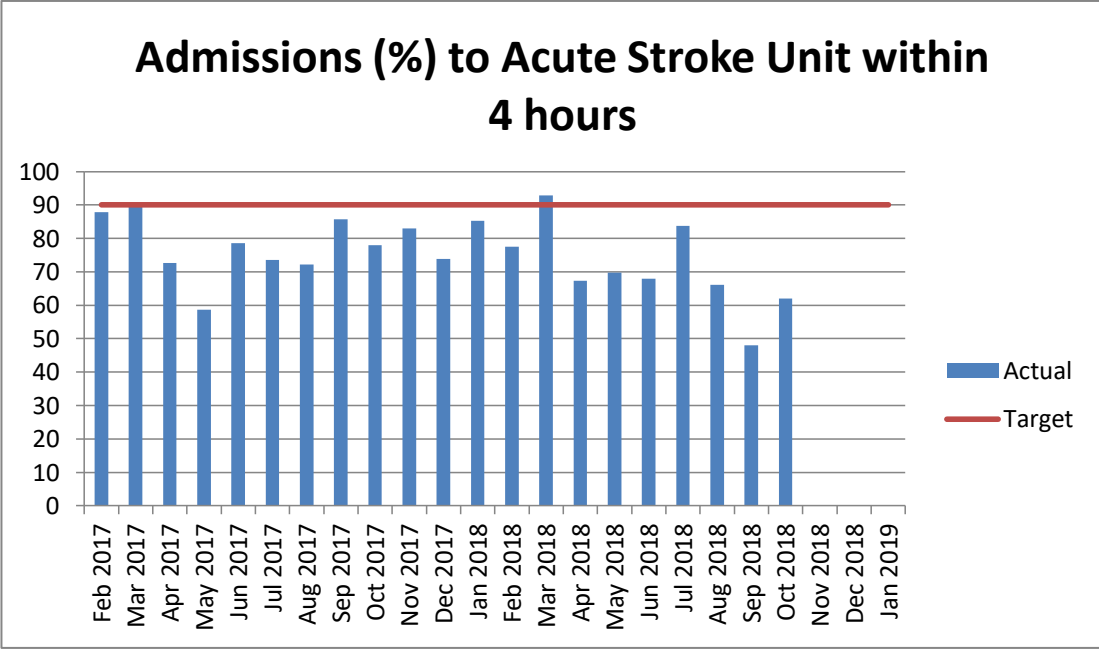


Clinical Effectiveness - Stroke Care & Cardiology

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			5WD: Pts spending >90% stay on Acute Stroke Unit	=> %	90.0	90.0
3			5WD: Pts admitted to Acute Stroke Unit within 4 hrs	=> %	80.0	80.0
3			5WD: Pts receiving CT Scan within 1 hr of presentation	=> %	50.0	50.0
3			5WD: Pts receiving CT Scan within 24 hrs of presentation	=> %	95.0	95.0
3			5WD: Stroke Admission to Thrombolysis Time (% within 60 mins)	=>	85.0	85.0
3			5WD: TIA (High Risk) Treatment <24 Hours from receipt of referral	=>	70.0	70.0
3			5WD: TIA (Low Risk) Treatment <7 days from receipt of referral	=>	75.0	75.0
3			Stroke Admissions - Swallowing assessments (<24h)	=> %	98.0	98.0
9			Primary Angioplasty (Door To Balloon Time 90 mins)	=> %	80.0	80.0
9			Primary Angioplasty (Call To Balloon Time 150 mins)	=> %	80.0	80.0
9			Rapid Access Chest Pain - seen within 14 days	=> %	98.0	98.0

[illegible]

Data Period	Month	Year To Date	Trend
Dec 2018	97.9	92.0	
Jan 2019	60.3	66.8	
Jan 2019	72.4	72.2	
Jan 2019	98.3	97.9	
Jan 2019	25.0	77.1	
Jan 2019	94.1	95.1	
Jan 2019	97.4	96.0	
Jan 2019	100.0	98.6	
Jan 2019	100.0	96.8	
Jan 2019	100.0	96.6	
Jan 2019	100.0	100.0	



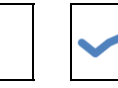
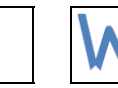
The stroke indicators in the IPR are based on 'patient arrivals' not 'patient discharged' as this monitors pathway performance rather than actual outcomes which may / may not change on discharge. National SSNAP is based on 'patient discharge' which is more appropriate for outcomes based reporting. Both are valid but designed for slightly different purposes, however they will align overall, especially over a longer period of time (eg annually)

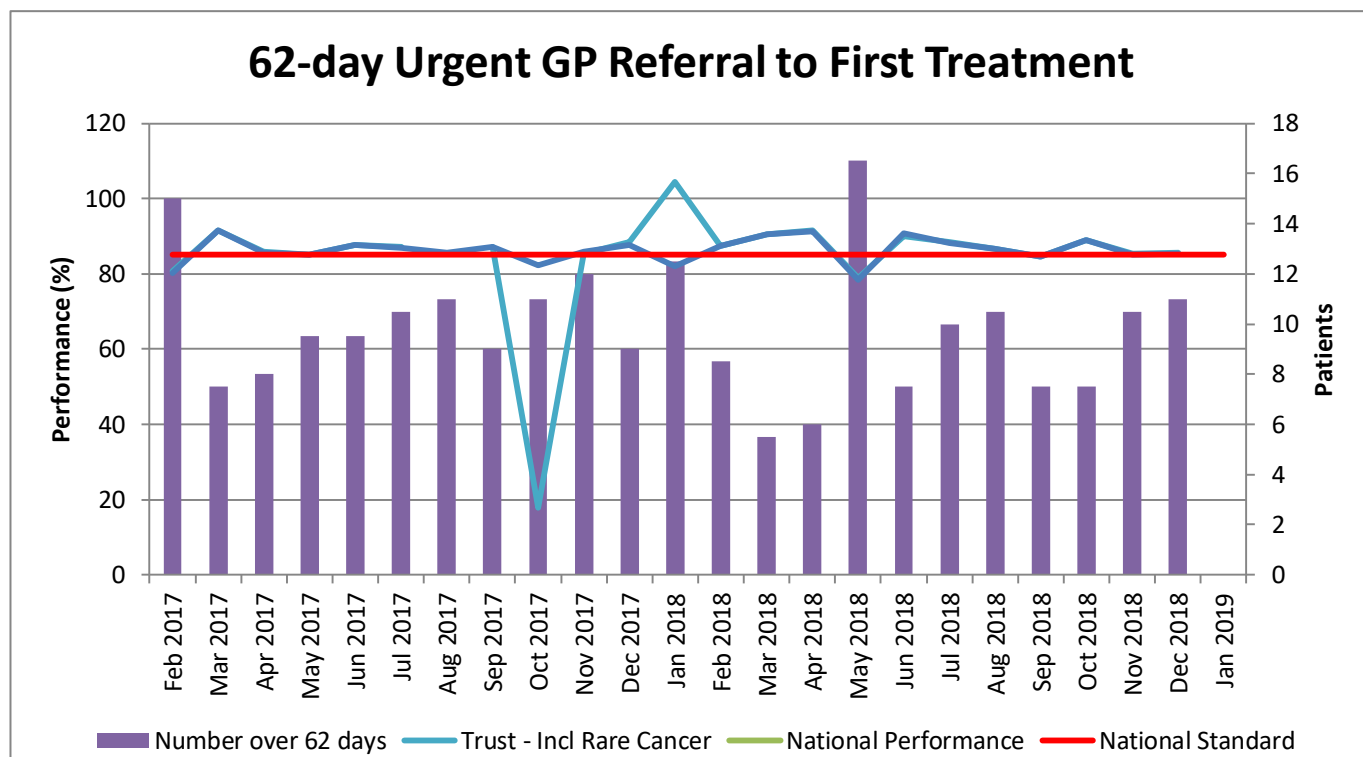
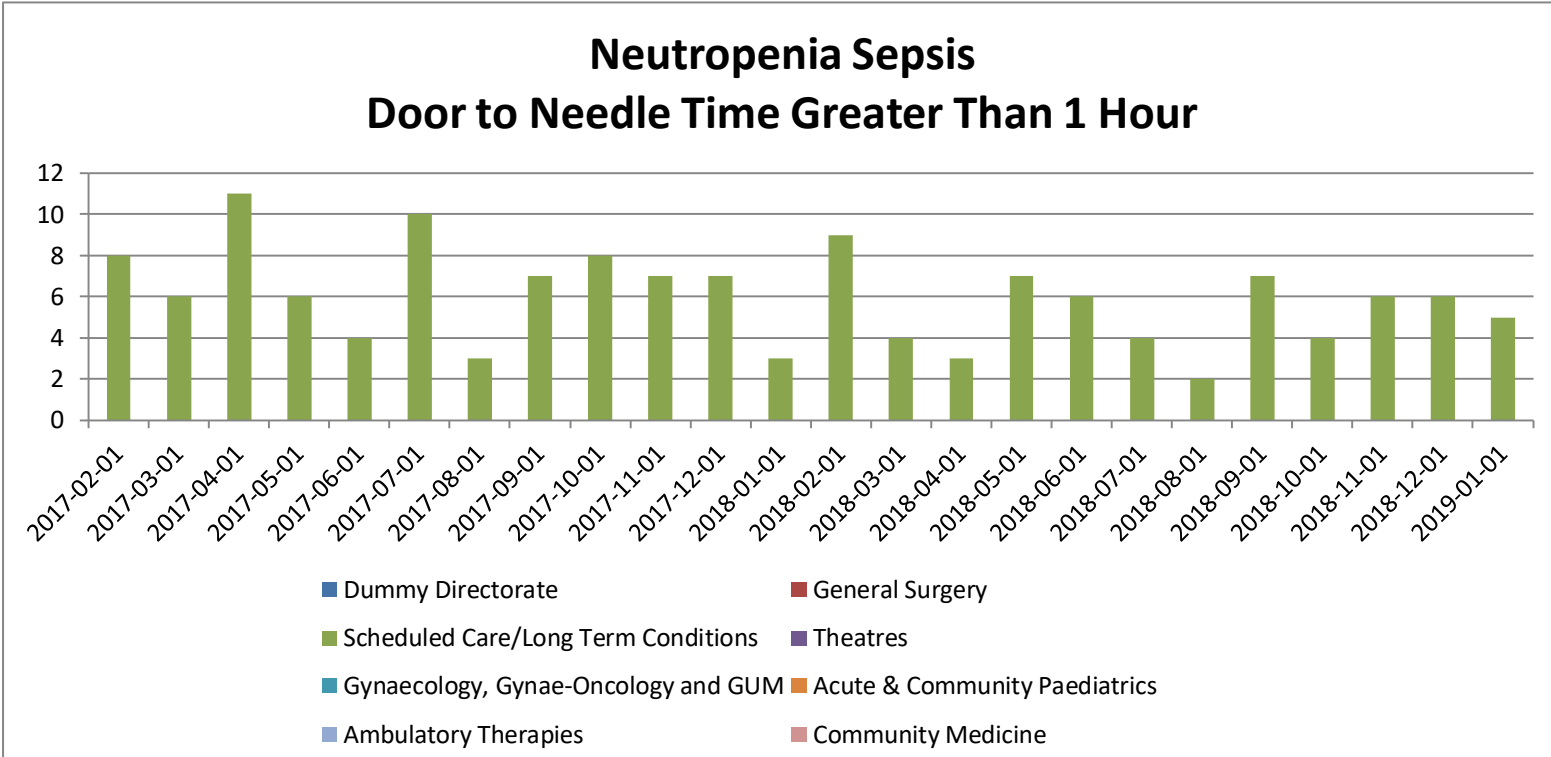
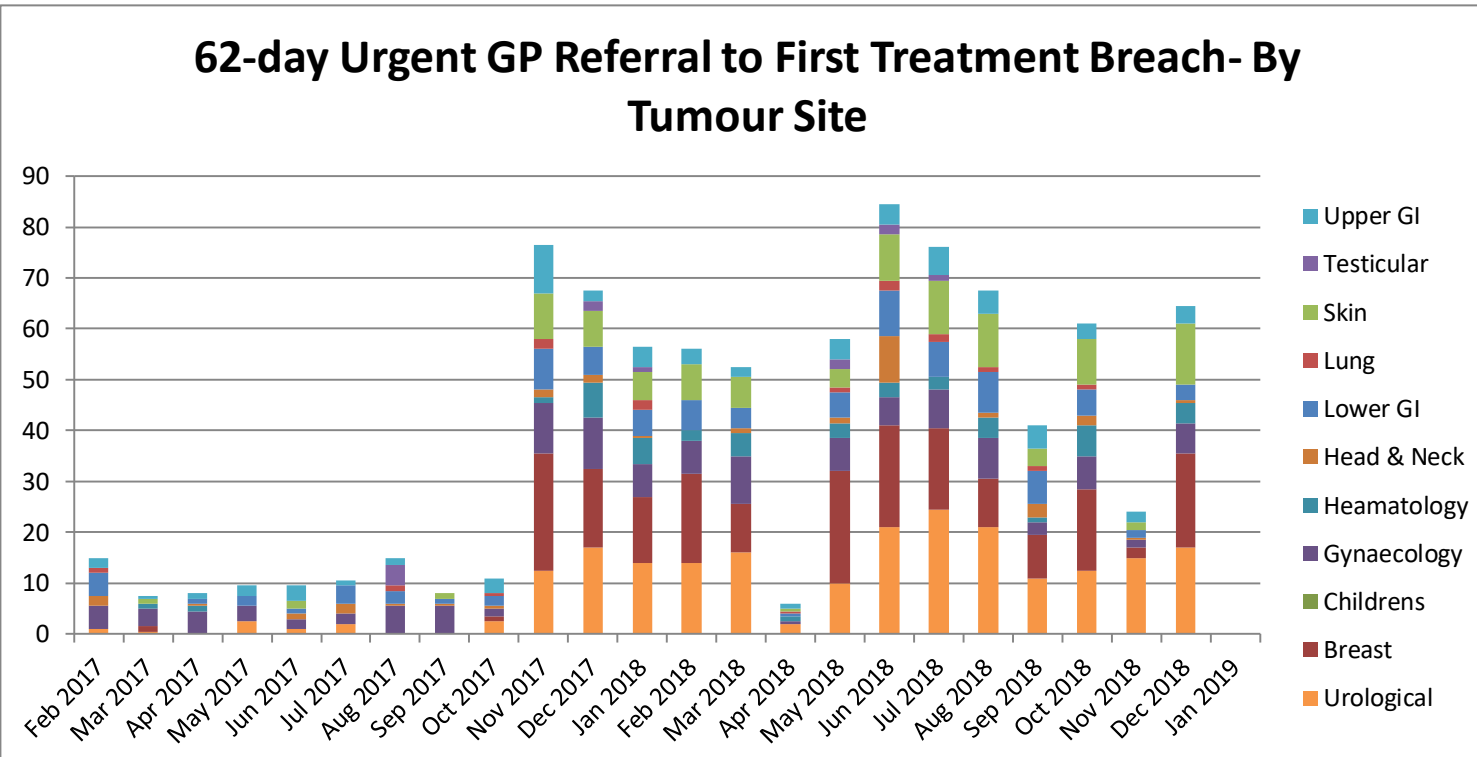
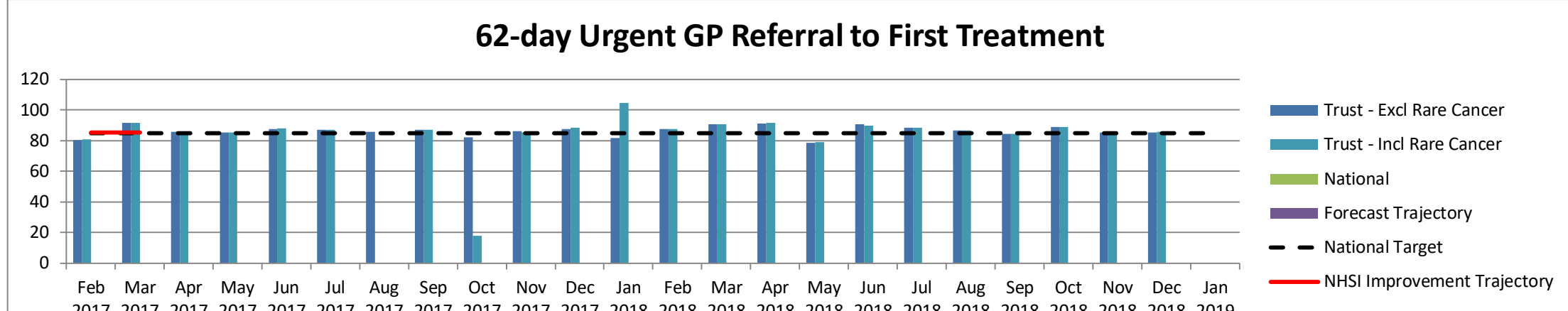
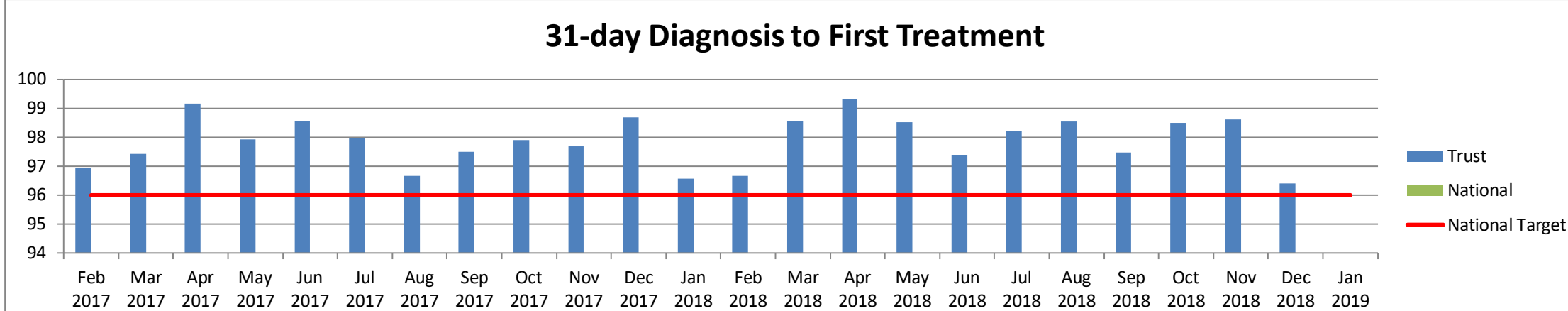
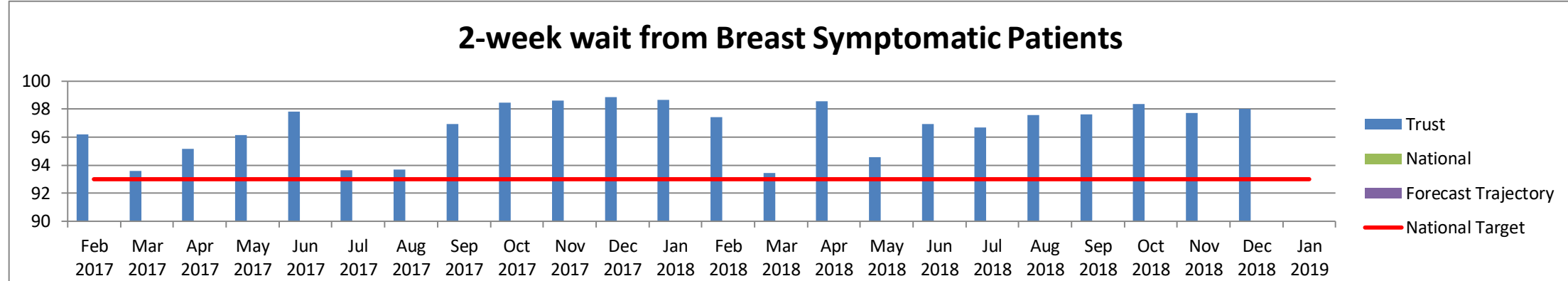
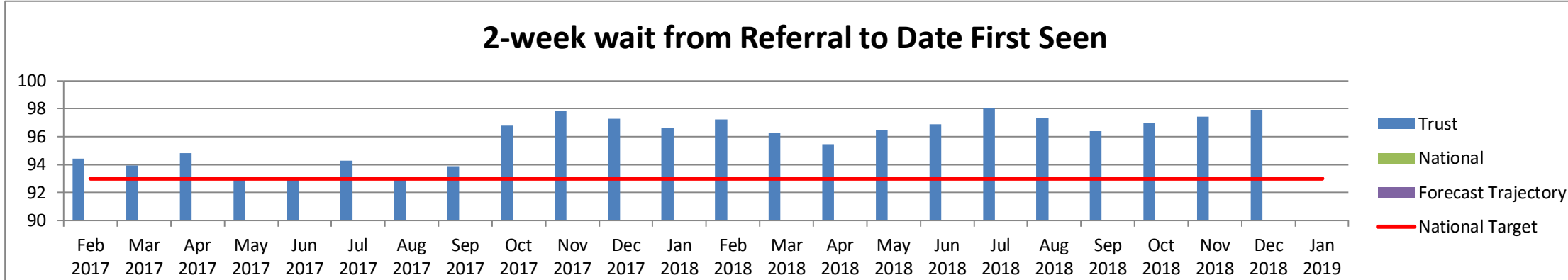
Clinical Effectiveness - Cancer Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
1			2 weeks	=> %	93.0	93.0
1			2 weeks (Breast Symptomatic)	=> %	93.0	93.0
1			31 Day (diagnosis to treatment)	=> %	96.0	96.0
1			31 Day (second/subsequent treatment - surgery)	=> %	94.0	94.0
1			31 Day (second/subsequent treatment - drug)	=> %	98.0	98.0
1			31 Day (second/subsequent treat - radiotherapy)	=> %	94.0	94.0
1			62 Day (urgent GP referral to treatment) Excluding Rare Cancer	=> %	85.0	85.0
1			62 Day (urgent GP referral to treatment) Including Rare Cancer	=> %	85.0	85.0
1			62 Day (referral to treat from screening)	=> %	90.0	90.0
1			62 Day (referral to treat from hosp specialist)	=> %	90.0	90.0
1			Cancer - Patients Waiting over 62 days	No		
1			Cancer - Patients Waiting over 104 days	No		
1			Cancer - Longest Waiter in days	No		
1			Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour	<= No	0.0	0.0
			IPT Referrals - Within 38 Days Of GP Referral for 62 day cancer pathway	%		

[illegible]

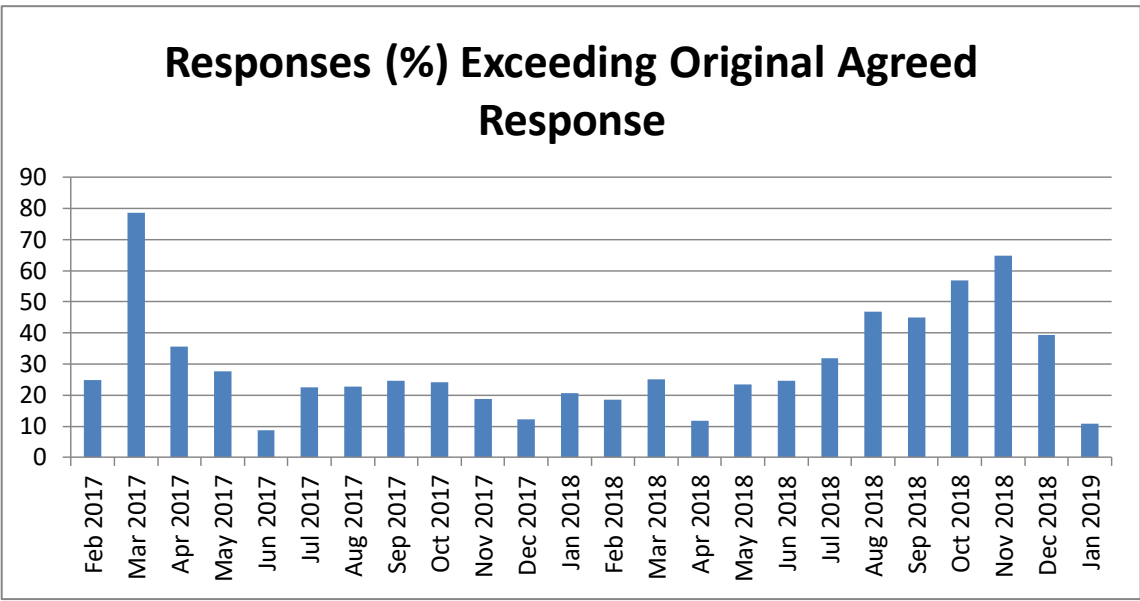
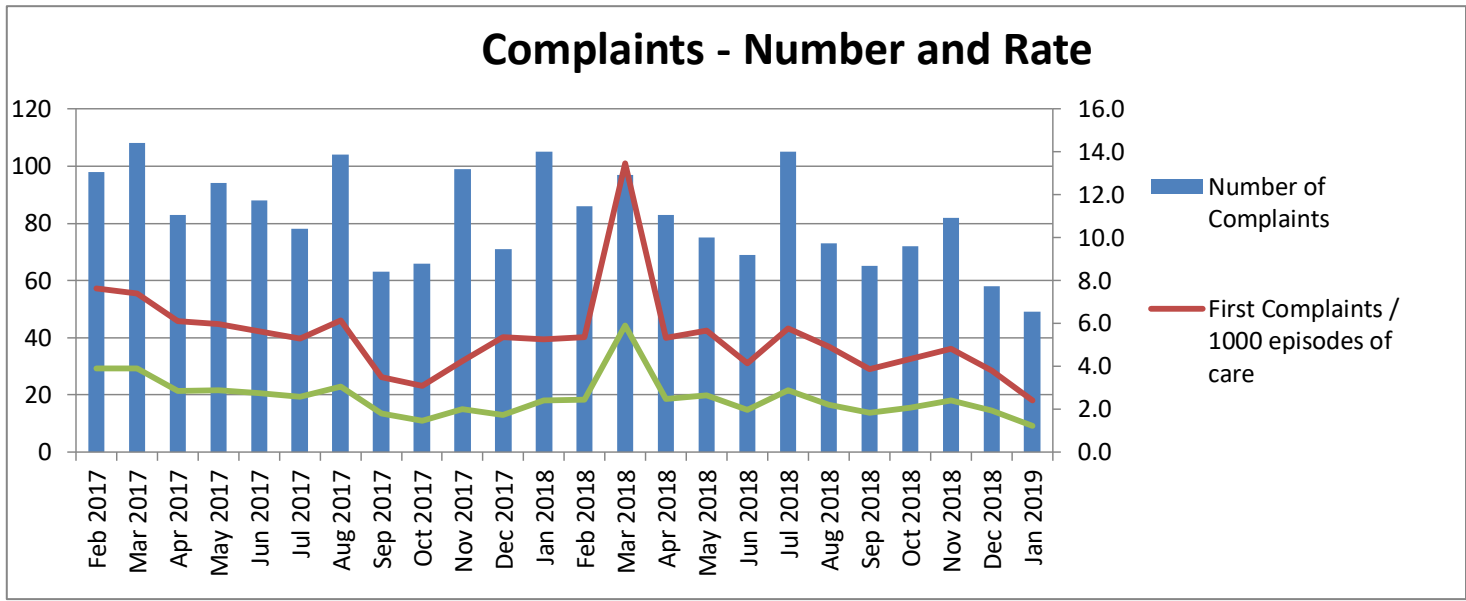
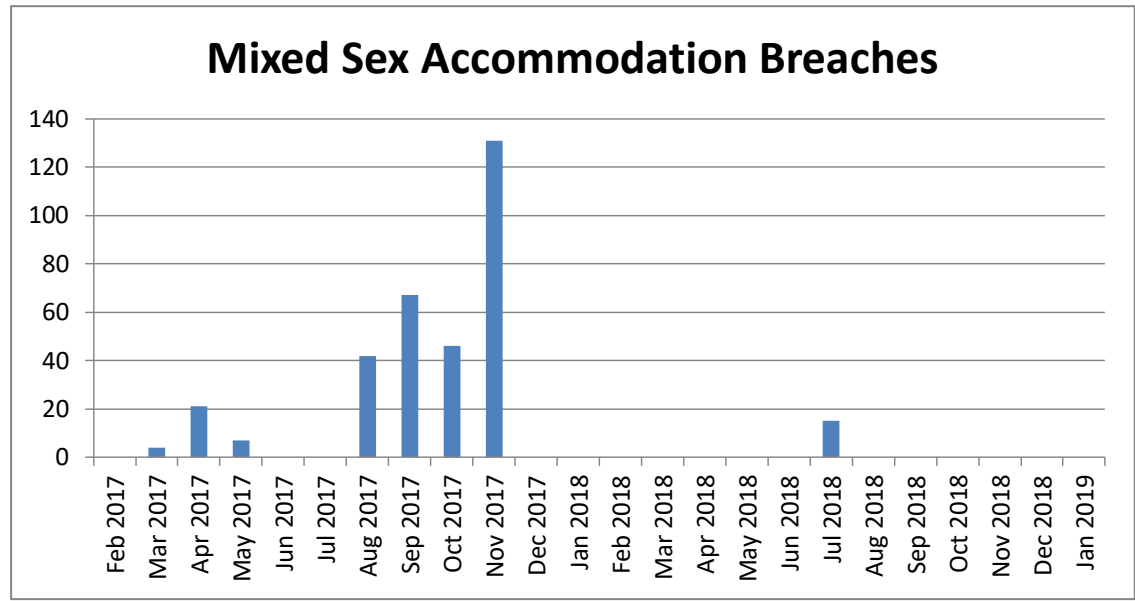
Data Period	Group						
	M	SS	W	P	I	PCCT	CO
Dec 2018	98.2	97.6	98.7			-	
Dec 2018		-					
Dec 2018	97.4	98.8	81.3			-	
Dec 2018							
Dec 2018							
Dec 2018							
Dec 2018	75.0	90.9	-			-	
Dec 2018	75.9	90.9	-			-	
Dec 2018	-	100.0	100.0			-	
Dec 2018	76.7	100.0	0.0			-	
Dec 2018	6.5	3.0	1.5			0.0	
Dec 2018	2.0	1.0	0.0			0.0	
Dec 2018	197	136	84			0	
Jan 2019	5	-	-			-	
Dec 2018	-	-	-			-	

Month	Year To Date	Trend
97.9	97.0	
98.0	97.4	
96.4	98.1	
100.0	99.4	
100.0	100.0	
-	-	
85.4	86.7	
85.6	86.8	
100.0	94.9	
87.1	86.2	
11.0	87.0	
3.0	16.5	
197		
5	50	
53	61	



Patient Experience - FFT, Mixed Sex Accommodation & Complaints

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since Aug 2017)																Data Period	Group							Month	Year To Date	Trend					
					Year	Month	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N		D	J	M	SS	W	P	I				PCCT	CO			
8			FFT Response Rate - Adult and Children Inpatients (including day cases and community)	=> %	50.0	50.0	13	10	19	9.7	8.3	9.8	9.8	10	Data will be back-loaded to April								22	24	Jan 2019								24	15				
8			FFT Score - Adult and Children Inpatients (including day cases and community)	=> No	95.0	95.0	83	83	82	85	89	88	88	88									92	91	Jan 2019											91		
8			FFT Response Rate: Type 1 and 2 Emergency Department	=> %	50.0	50.0	2.8	3.4	3.3	3.4	3.6	-	3.8	7									-	15	Jan 2019	15										15.5	15.5	
8			FFT Score - Adult and Children Emergency Department (type 1 and type 2)	=> No	95.0	95.0	75	73	73	58	-	-	75	74									-	74	Jan 2019	74										74		
8			FFT Response Rate: Type 3 WiU Emergency Department	=> %	50.0	50.0	-	-	-	-	8.8	-	5										-		Jan 2019	-										-	-	
8			FFT Score - Adult and Children Emergency Department (type 3 WiU)	=> No	95.0	95.0	0	-	-	-	16	-	0	0									-	0	Jan 2019	-										0		
8			FFT Score - Outpatients	=> No	95.0	95.0	89	89	91	92	90	-	92	90									-	90	Jan 2019											90		
8	NEW		FFT Score - Maternity Antenatal	=> No	95.0	95.0	50	90	93	76	75	-	0	100									-	0	Jan 2019											0		
8	NEW		FFT Score - Maternity Postnatal Ward	=> No	95.0	95.0	81	84	89	81	74	-	0	100									-	100	Jan 2019											100		
8	NEW		FFT Score - Maternity Community	=> No	95.0	95.0	50	0	0	0	0	-	0	0									-	0	Jan 2019											0		
8			FFT Score - Maternity Birth	=> No	95.0	95.0	58	48	83	74	100	-	94	100									-	17	Jan 2019											17		
8			FFT Response Rate - Maternity Birth	=> %	50.0	50.0	5.2	5.2	13	6.9	0.2	-	23	1.2									-	17	Jan 2019											17	17	
13			Mixed Sex Accommodation Breaches	<= No	0.0	0.0	42	67	46	131	0	0	0	0	0	0	0	15	0	0	0	0	###	Nov 2018	0	0	0		0	0		0	1138					
9			No. of Complaints Received (formal and link)	No			104	63	66	99	71	105	86	97	83	75	69	105	73	65	72	82	58	49	Jan 2019	14	11	8	0	2	9	5	49	731				
9			No. of Active Complaints in the System (formal and link)	No			167	154	136	148	161	187	181	183	176	174	164	194	213	208	206	212	##	165	Jan 2019	75	46	13	0	4	19	8	165					
9			No. of First Formal Complaints received / 1000 bed days	Rate1			3.1	1.8	1.4	2.0	1.7	2.4	2.5	5.9	2.5	2.7	2.0	2.9	2.2	1.8	2.1	2.4	1.9	1.2	Jan 2019	0.8	1.7	2.5			-		1.23	2.16				
9			No. of First Formal Complaints received / 1000 episodes of care	Rate1			6.2	3.5	3.1	4.2	5.4	5.3	5.3	13.5	5.3	5.7	4.1	5.8	4.9	3.9	4.3	4.8	3.8	2.4	Jan 2019	1.9	2.3	4			-		2.42	4.48				
9			No. of Days to acknowledge a formal or link complaint (% within 3 working days after receipt)	=> %	100	100	100	98	100	90	92	99	100	99	100	100	100	93	92.54	100	97	96	98	98	Jan 2019	100	100	100	-	100	100	83	98	98				
9			No. of responses which have exceeded their original agreed response date (% of total active complaints)	<= %	0	0	23	25	24	19	12	21	19	25	12	23	25	32	46.82	45	57	65	39	11	Jan 2019	8	-	13	-	-	18.75	20	11	39				
9			No. of responses sent out	No			67	85	73	65	38	75	65	81	77	65	64	52	52	57	54	59	47	74	Jan 2019	26	23	10	0	3	8	4	74	601				
14			Access to healthcare for people with Learning Disability (full compliance)	Yes / No	Yes	Yes	UNDER REVIEW																Aug 2018	N	N	N	N	N	N	N	No							

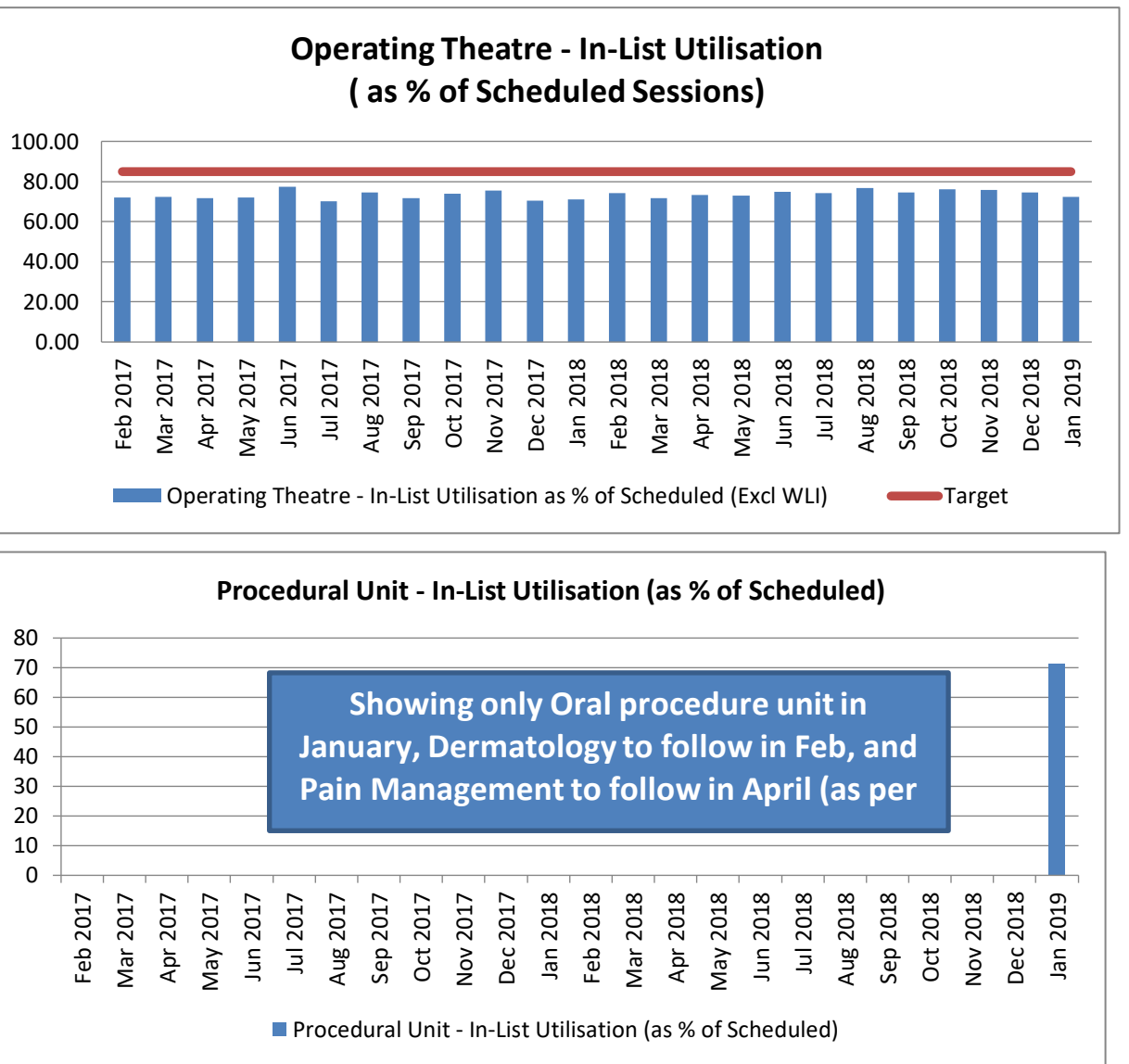
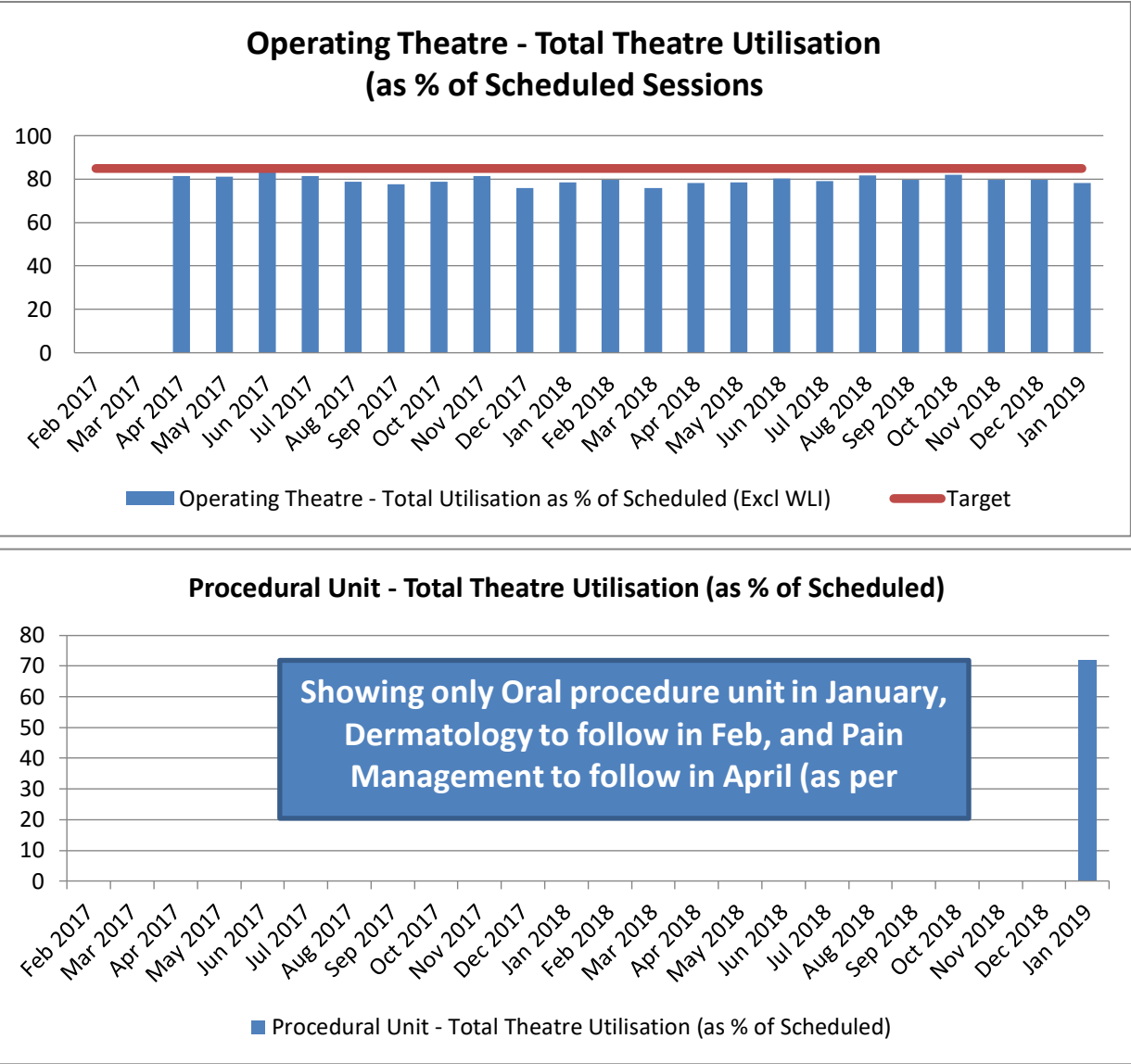
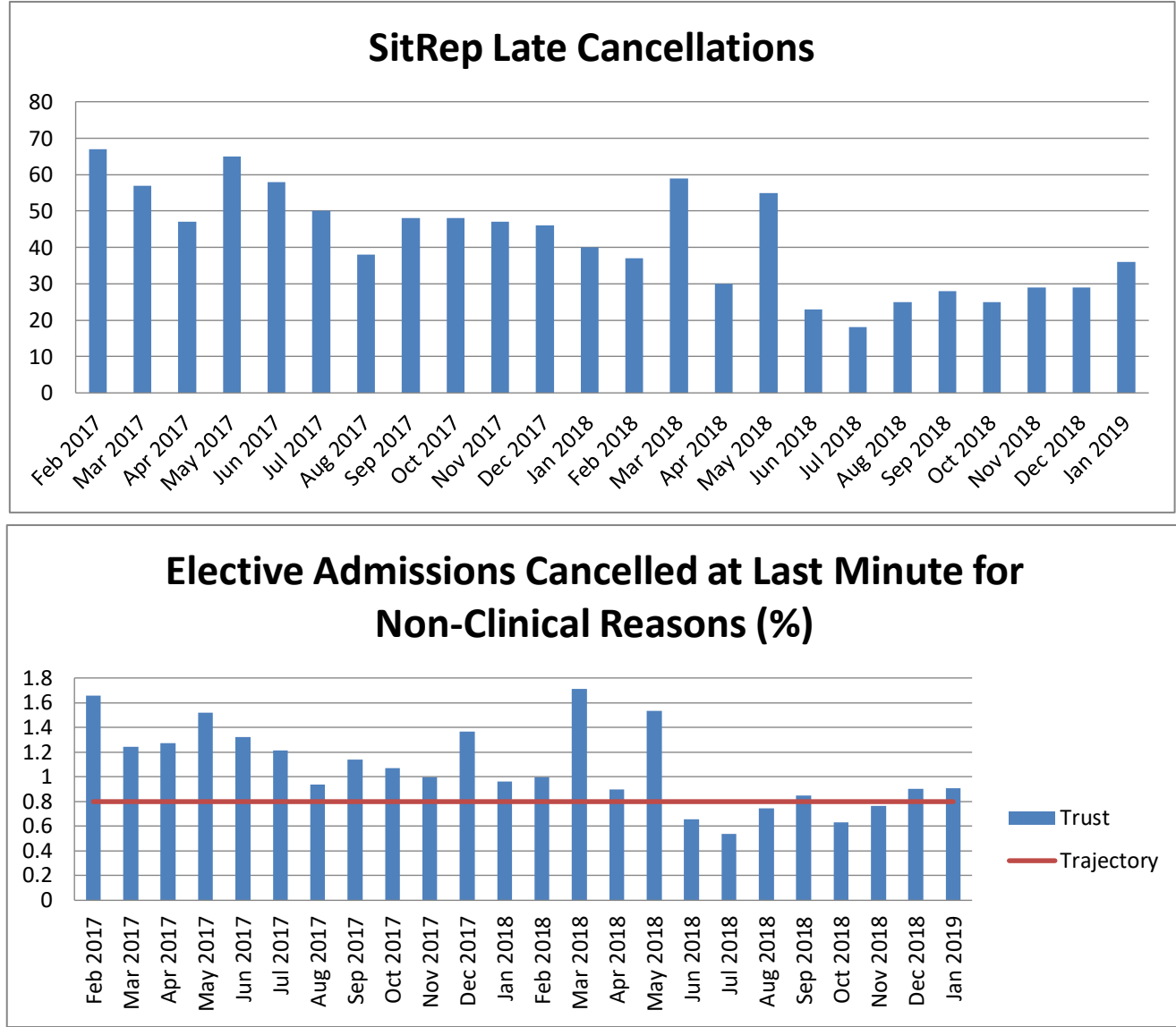


Patient Experience - Cancelled Operations

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			No. of Sitrep Declared Late Cancellations - Total	<= No	320	27
2			No. of Sitrep Declared Late Cancellations - Avoidable	No		
2			No. of Sitrep Declared Late Cancellations - Unavoidable	No		
2			Elective Cancellations at last minute for non-clinical reasons (as a percentage of elective admissions)	<= %	0.8	0.8
2			Number of 28 day breaches	<= No	0	0
2			No. of second or subsequent urgent operations cancelled	<= No	0	0
2			Urgent Cancellations	<= No	0.0	0.0
3			No. of Sitrep Declared Late Cancellations (Pts. >1 occasion)	<= No	0	0
			Multiple Hospital Cancellations experienced by same patient (all cancellations)	<= No	0	0
3			All Hospital Cancellations, with 7 or less days notice	<= No	0	0
3			Operating Theatre - In-List Utilisation as % of Scheduled (Excl WLI)	=> %	85.0	85.0
			Operating Theatre - Total Utilisation as % of Scheduled (Excl WLI)	=> %	85.0	85.0
	NEW		Procedural Unit - In-List Utilisation (as % of Scheduled)	=> %	85.0	85.0
	NEW		Procedural Unit - Total Theatre Utilisation (as % of Scheduled)	=> %	85.0	85.0

Previous Months Trend (since Aug 2017)																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
38	48	48	47	46	40	37	59	30	55	23	18	25	28	25	29	29	36	
12	31	11	14	13	17	10	14	3	12	5	8	14	10	9	7	11	18	
26	17	31	33	33	23	28	45	26	43	18	10	11	18	16	22	18	18	
0.9	1.1	1.1	1.0	1.4	1.0	1.0	1.7	0.9	1.5	0.7	0.5	0.7	0.8	0.6	0.8	0.9	0.9	
2	0	0	0	0	2	0	1	2	0	0	0	0	0	0	0	0	0	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1	0	1	1	1	4	3	2	0	1	1	0	0	0	0	0	0	2	
53	71	70	62	59	72	59	89	62	42	40	56	61	54	68	55	39	52	
213	243	294	244	272	302	212	276	224	219	205	245	230	193	265	238	156	236	
New Indicator splitting out procedural unit performance from main theatres (above)																		
New Indicator splitting out procedural unit performance from main theatres (above)																		

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019	0	22	11			3		36	298	
Jan 2019	0	12	3			3		18	97	
Dec 2018	0	13	5			0		18	182	
Jan 2019	-	0.91	4.76			0.70		0.9	0.8	
Jan 2019	0	0	0			0		0	2	
Jan 2019	0	0	0			-		0	0	
Jan 2019	0.0	0.0	0.0			0.0		0	0	
Jan 2019	0	0	2			0		2	4	
Jan 2019	4	41	7			-		52	529	
Jan 2019	15	179	42			-		236	2211	
Jan 2019	-	73.0	75.9			59.7		72.2	74.5	
Jan 2019	-	78.8	86.0			61.9		78.2	79.8	
Jan 2019	-	71.2	-			-		71.2	62.0	
Jan 2019	-	71.9	-			-		71.9	61.2	



Access To Emergency Care & Patient Flow

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
	NEW		Emergency Care Attendances (Including Mailing)	No		
2			Emergency Care 4-hour waits	=> %	95.00	95.00
2			Emergency Care 4-hour breach (numbers)	No		
2			Emergency Care Trolley Waits >12 hours	<= No	0.00	0.00
3			Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.00	15.00
3			Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60
3			Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
3			Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
11			WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0
11			WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0
11			WMAS - Handover Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02
11			WMAS - Emergency Conveyances (total)	No		
2			Delayed Transfers of Care (Acute) (%)	<= %	3.5	3.5
2			Delayed Transfers of Care (Acute) (Av./Week) attributable to NHS	<= No	<10 per site	<10 per site
2			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities)	<= No	3.5% of available	3.5% of available
			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities) as % of Available Beds	<= No	3.5	3.5
2			Delayed Transfers of Care (Acute) - Finable Bed Days (Birmingham LA only)	<= No	0	0
2			Patient Bed Moves (10pm - 6am) (No.) -ALL	No		
2			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units	No		
	New		Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units and Transfers for Clinical Reasons	No		
			Hip Fractures - Best Practice Tarriff - Operation < 36 hours of admission (%)	=> %	85.0	85.0
	New		Inpatients Staying 21+ Days At Month End Census - NHSI	No		
	New		Inpatients Staying 21+ Days At Month End Census - SWBH	No		
	New		21+ Days Long Stay Rate - NHSI	%		
	New		Estimated Beds - 21+ Days - NHSI	No		

Previous Months Trend (From)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J

17404	17804	19129	18377	17865	18506	16738	17818	17075	18766	18258	18823	17333	17819	17502	17753	16842	
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2177	2150	2800	3188	3814	3249	3377	3582	2745	3746	3418	3001	18823	17333	17819	17502	17753	3963
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127	90	143	207	208	163	460	196	173	219	165	116	95	121	159	205	168	
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0	1	4	6	11	5	4	21	196	6	10	2	8	5	6	7	9	
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4278	4174	4557	4424	4725	4561	4081	4487	4308	4306	4685	4522	4354	4622	4579	4872	4835	
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539	512	598	545	591	613	541	433	479	520	503	543	572	530	541	512	532	
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2.8	2.8	3.2	2.9	3.1	3.1	3.0	2.2	2.7	2.8	2.8	3.1	3.3	2.8	2.9	2.7	2.8	
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256	288	272	149	226	268	193	152	176	241	192	263	174	200	272	275	315	
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574	633	674	657	719	669	654	796	570	628	677	655	733	797	717	713	757	
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216	233	231	268	291	282	215	278	244	239	242	232	241	246	227	247	279	
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23	43	39	54	72	65	48	75	43	26	48	36	38	54	38	55	63	
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-	-	-	-	-	-	-	-	-	-	-	135	135	160	133	140	149	
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21.6	22.3	20.9	23.2	24.6	20.7	19.8	22.4	21.8	21	21.1	18.8	20.9	20.2	18.4	16.5	17	
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133	133	135	156	170	146	132	158	146	132	137	112	129	115	127	117	99	
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Data Period

Jan 2019

Jan 2019

Jan 2019

Jan 2019

Jan 2019

Jan 2019

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Jan 2019

Jan 2019

Jan 2019

Jan 2019

Jan 2019

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Jan 2019

Jan 2019

Jan 2019

Jan 2019

Jan 2019

Dec 2018

Dec 2018

Unit		
S	C	B

8009	8955	1078
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74.4	78.7	99.4
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2051	1905	7
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0	0	
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14	14	22
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71	72	94
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3.90	5.54	2.29
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6.13	8.91	3.34
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133	35	
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7	2	
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0.28	0.09	
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2529	2306	
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0.8	1.8	
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5.5	8	
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Month

18042

78.04

3963

0

14

73

4.58

7.27

168

9

0.19

4835

1.1

14

532

2.82

315

757

279

63

81

137

149

16.475

96.05

Year To Date

179211

80.99

34057

2

14

58

4.82

7.21

1616

66

0.14

45622

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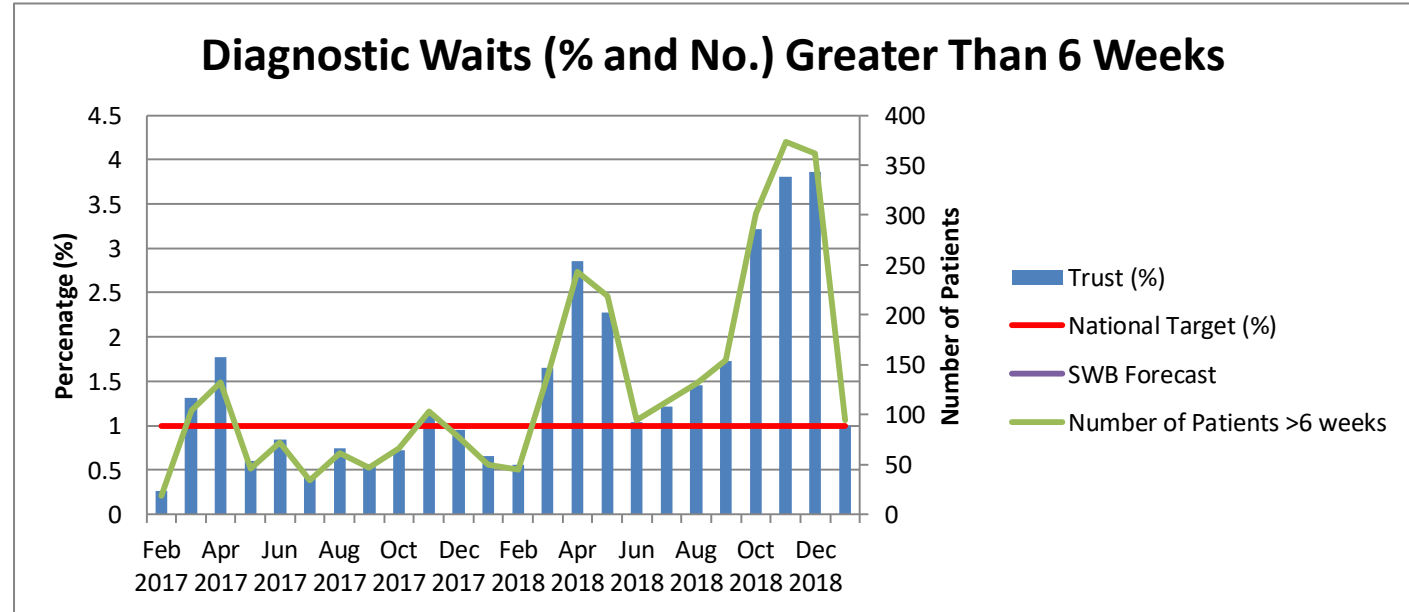
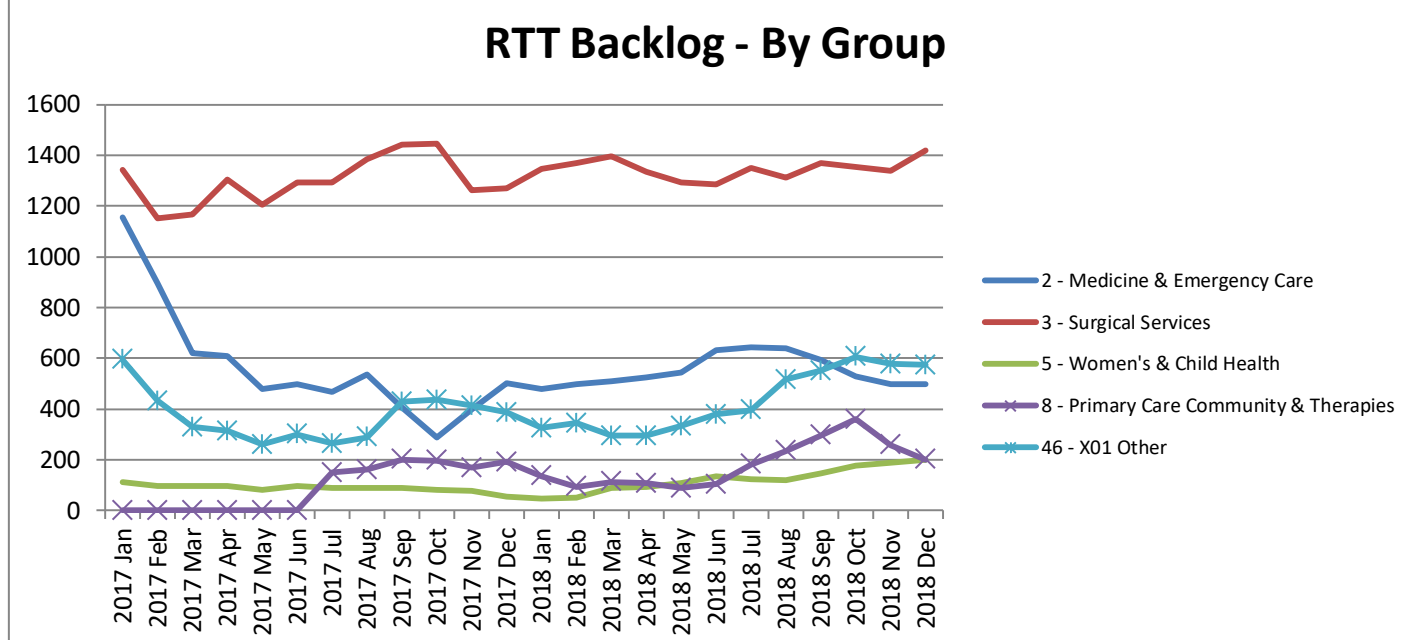
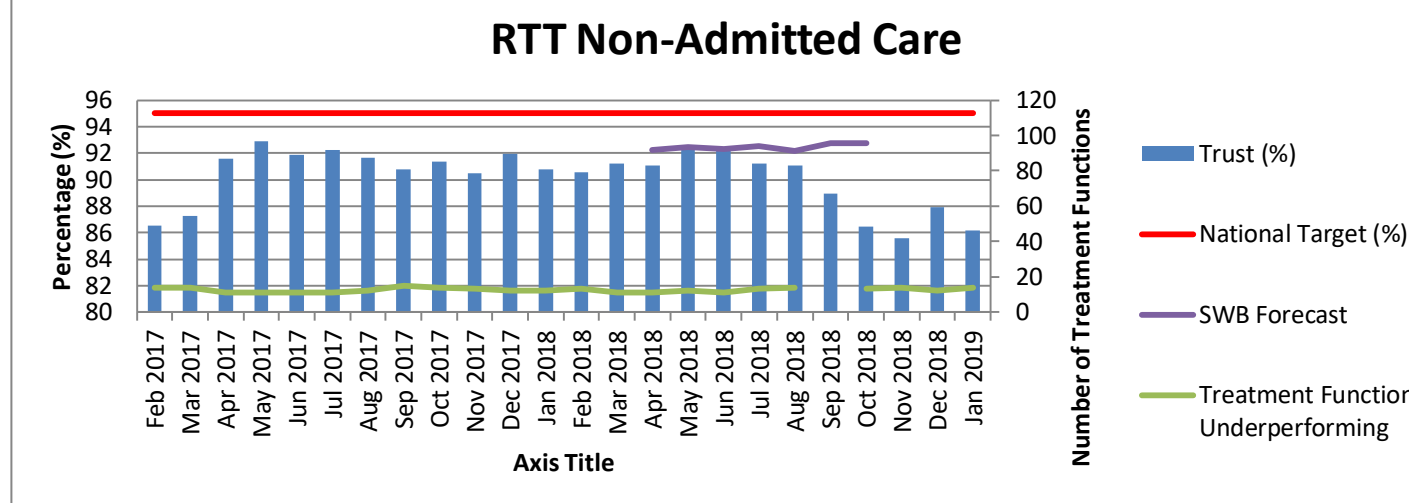
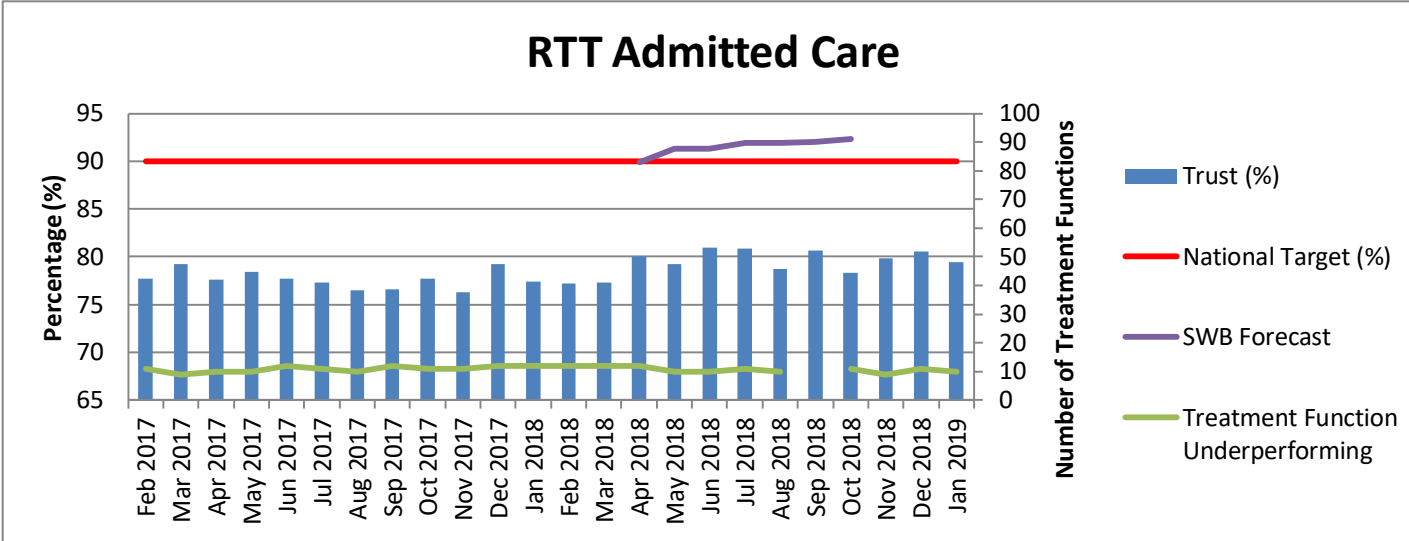
Trend

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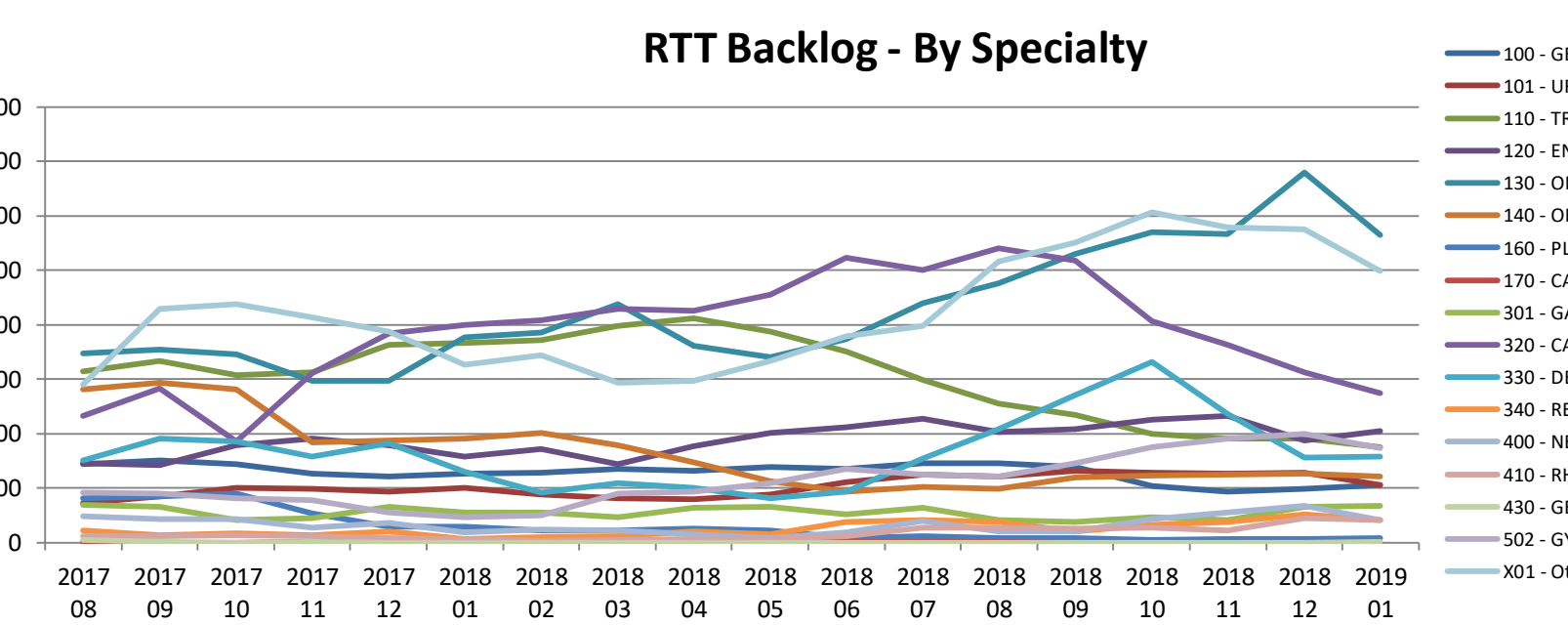
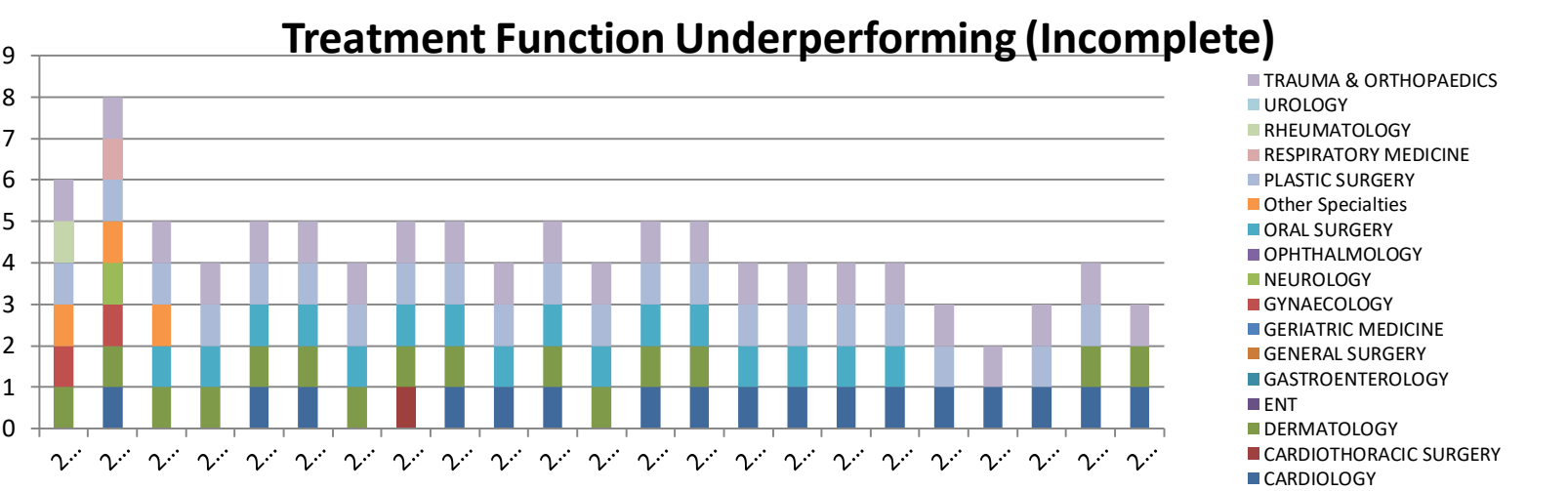
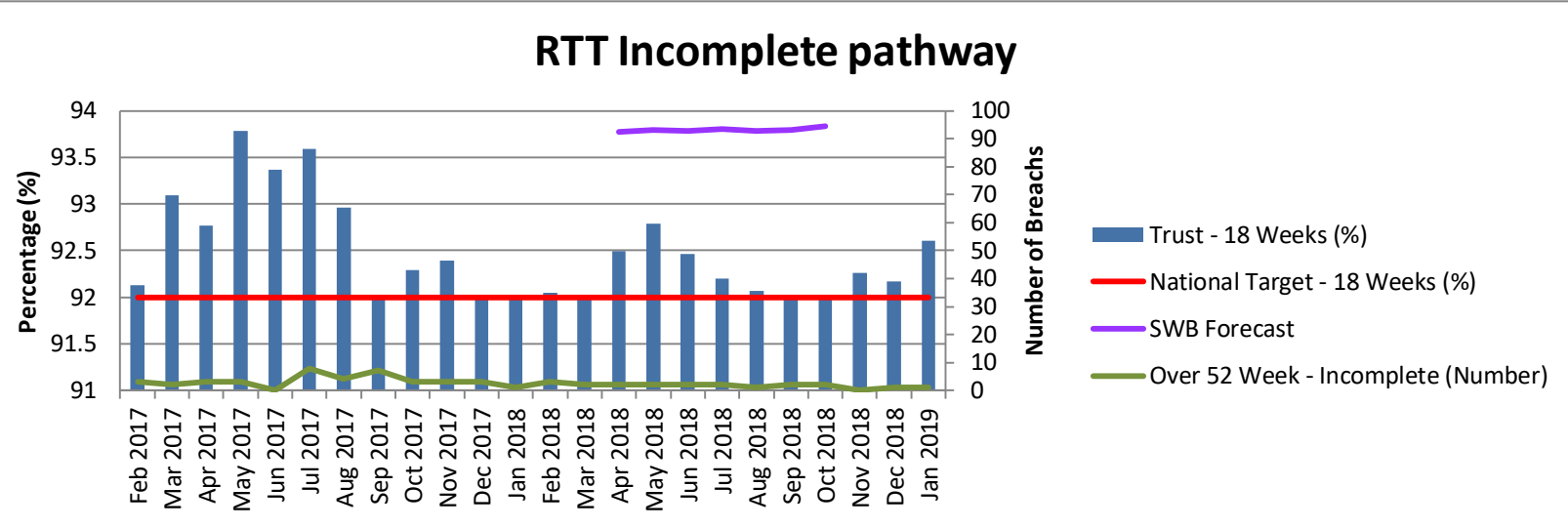
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Referral To Treatment

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			RTT - Admitted Care (18-weeks)	=> %	90.0	90.0
2			RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0
2			RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0
			RTT Waiting List - Incomplete	No		
			RTT - Backlog	No		
2			Patients Waiting >52 weeks	<= No	0	0
2			Patients Waiting >52 weeks (Incomplete)	<= No	0	0
2			Treatment Functions Underperforming (Admitted, Non-Admitted, Incomplete)	<= No	0	0
			Treatment Functions Underperforming (Incomplete)	<= No	0	0
2			Acute Diagnostic Waits in Excess of 6-weeks (End of Month Census)	<= %	1.0	1.0
			Acute Diagnostic Waits in Excess of 6-weeks (In Month Waiters)	No		
			Routine Outpatient Appointments with Short Notice(<3Wks)	%		
			Routine Outpatient Appointments with Short Notice(<3Wks)	No		
			Short Notice Inpatient Admission Offers (<3wks)	%		
			Short Notice Inpatient Admission Offers (<3wks)	No		

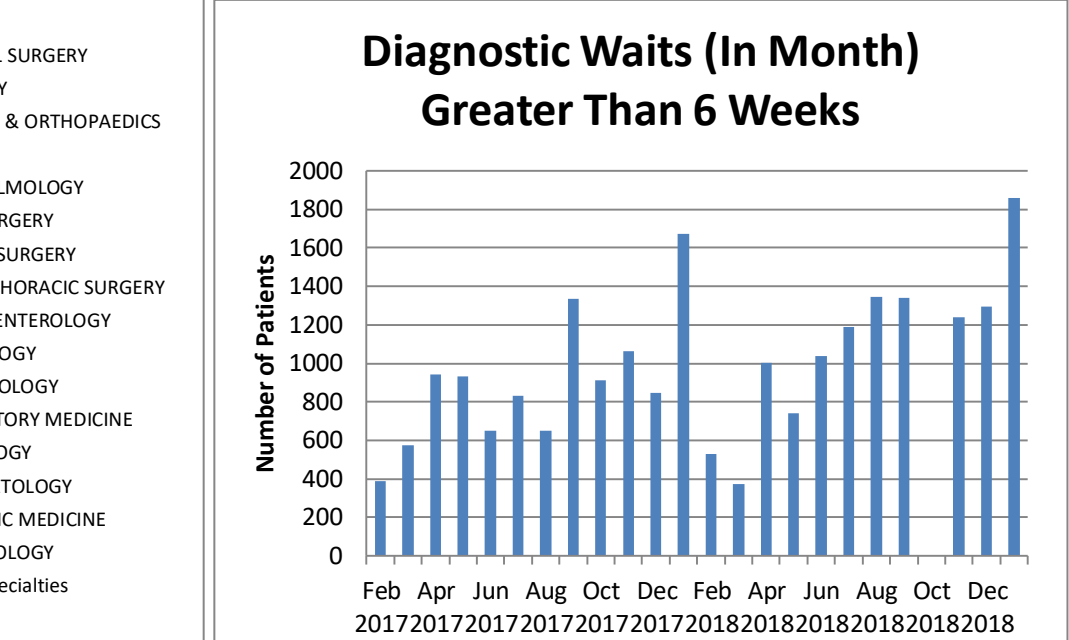
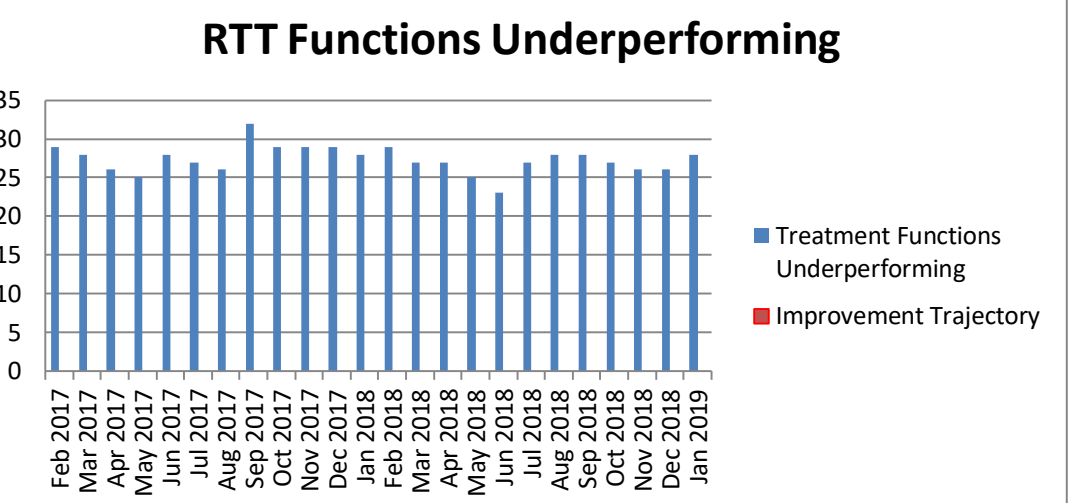
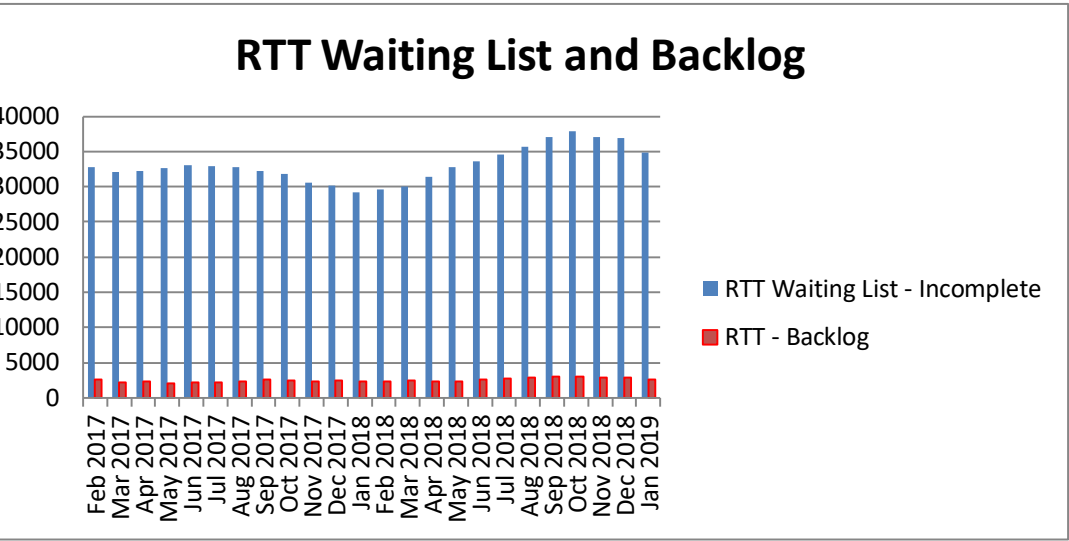


Previous Months Trend (since Aug 2017)													
A	S	O	N	D	J	F	M	A	M	J	J	A	S
32736	32216	31775	30337	30130	29235	29607	30071	31369	32841	33665	34594	35614	36990
2304	2571	2451	2322	2410	2337	2356	2404	2354	2369	2536	2697	2825	2959
10	14	7	7	6	4	6	5	4	5	4	7	7	3
4	7	3	3	3	1	3	2	2	2	2	1	2	2
26	32	29	29	29	28	29	27	27	25	23	27	28	28
4	5	4	5	5	4	4	4	4	3	2	3	4	3
652	1336	914	1064	847	1672	531	373	1002	739	1038	1190	1344	1340
27	24	29	25	23	17	19	18	19	24	21	21	28	22
2501	2211	2847	2408	1685	1577	1505	1509	1414	2061	1943	1979	2325	1904
54	47	52	54	52	41	49	51	49	52	57	59	47	49
2047	1937	2167	2393	1959	1712	1792	1975	1783	1983	2161	2252	1800	1760



SpecDesc	PTLSize	WeeklySt	Backlog	Performan	Clearance	MaxBackl
Cardiology	2481	196	275	0.89	12.66	98
Cardiothoracic	6	0	0	1	0	0
Dermatology	1838	189	157	0.91	9.72	94
ENT	2650	168	204	0.92	15.77	84
Gastro	1475	126	68	0.95	11.71	63
General Surgery	2000	252	106	0.95	7.94	126
Geriatrics	55	14	1	0.98	3.93	7
Gynae	1978	182	174	0.91	10.87	91
Neurology	1163	56	42	0.96	20.77	28
Ophthalmology	6635	910	564	0.91	7.29	455
Oral Surgery	1677	84	121	0.93	19.96	42
Other Specs	7314	1379	498	0.93	5.3	689
Plastics	140	0	8	0.94	0	0
Rheumatology	706	77	42	0.94	9.17	38
Thoracic Med	771	84	41	0.95	9.18	42
Trauma & Orthopaedics	2506	252	176	0.93	9.94	126
Urology	1514	112	105	0.93	13.52	56
Total	34909	4081			8.554031	

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019	92.9	74.1	77.0			88.9		79.45		
Jan 2019	75.9	86.0	87.6			78.8		86.14		
Jan 2019	92.8	92.5	91.2			92.2		92.60		
Jan 2019	5945	17128	1978			2544		34909		
Jan 2019	427	1284	174			199		2582		
Jan 2019	0	2	0			0		3	43	
Jan 2019	0	0	0			0		1	15	
Jan 2019	5	14	3.0			4.0		28		
Jan 2019	1	2	1			1		5		
Jan 2019	0.4	0.1	-			1.3	-	1.00		
Jan 2019	42	128	-			1673	-	1861		
Jan 2019	36	31	27	30	-	42	-	32.6	26.2	
Jan 2019	827	1927	312	93	0	532	-	3693	24019	
Jan 2019	47	42	66	41	92	40	-	44	52.3	
Jan 2019	213	1210	194	13	22	221	-	1873	19945	

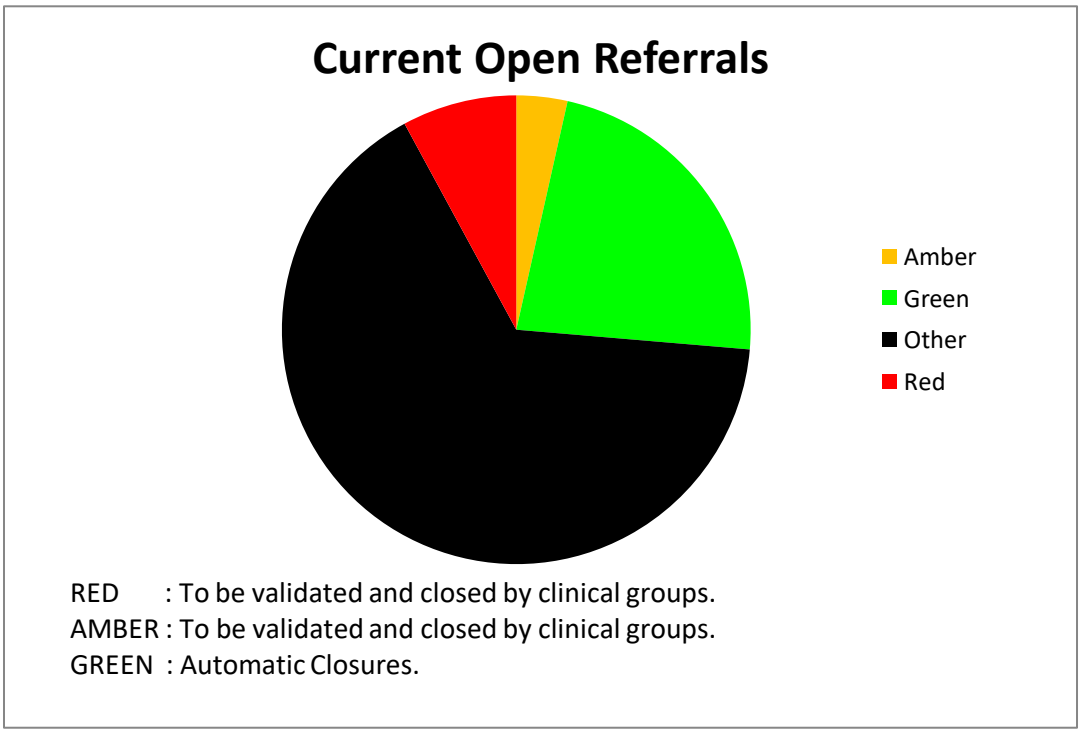
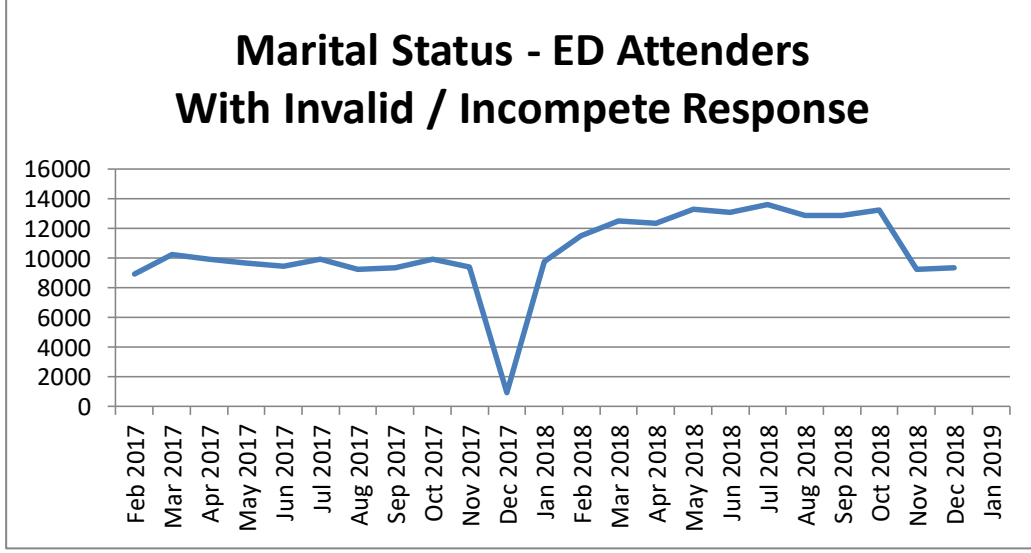
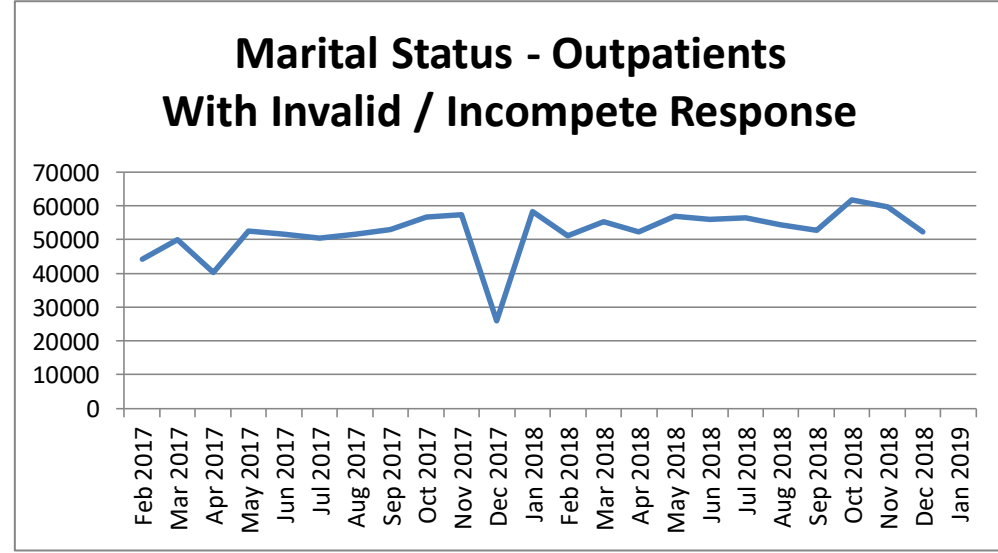
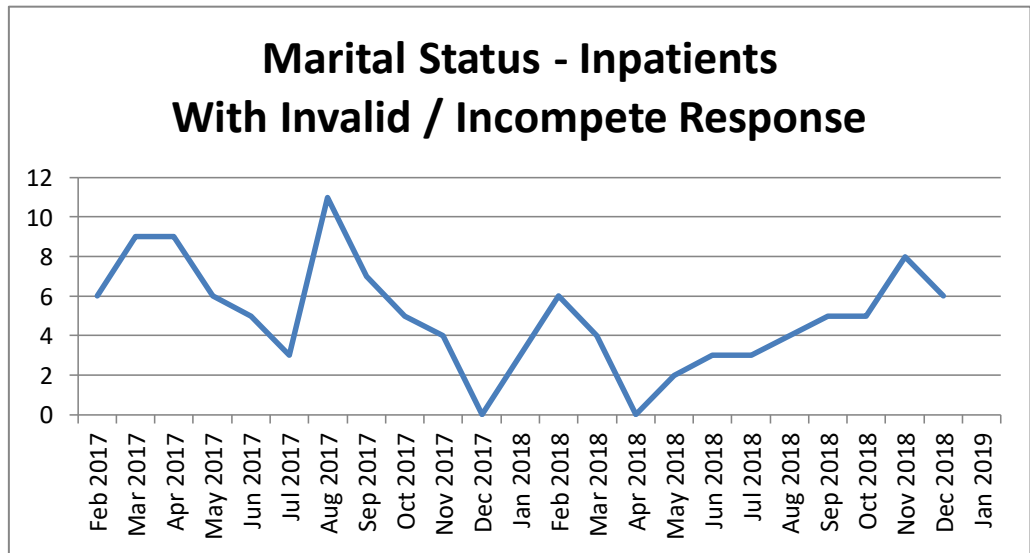
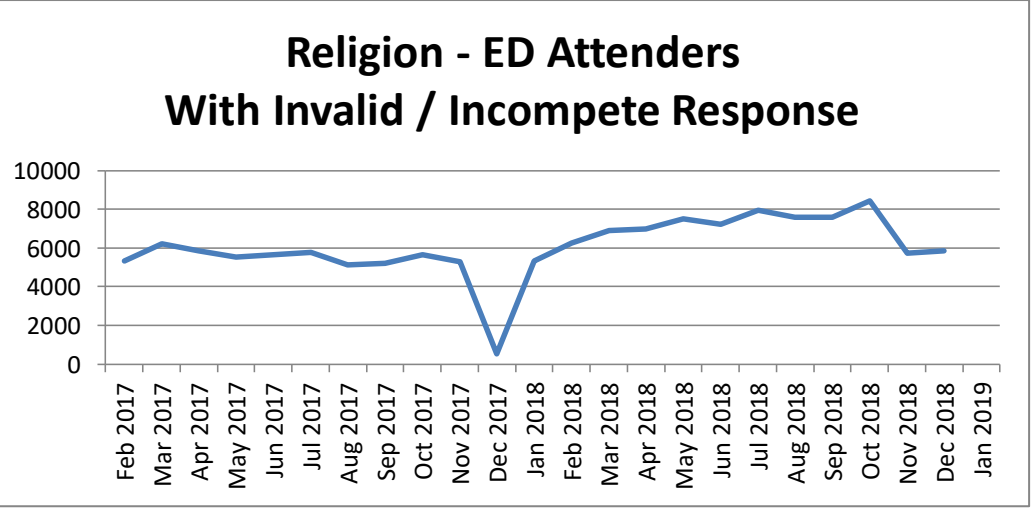
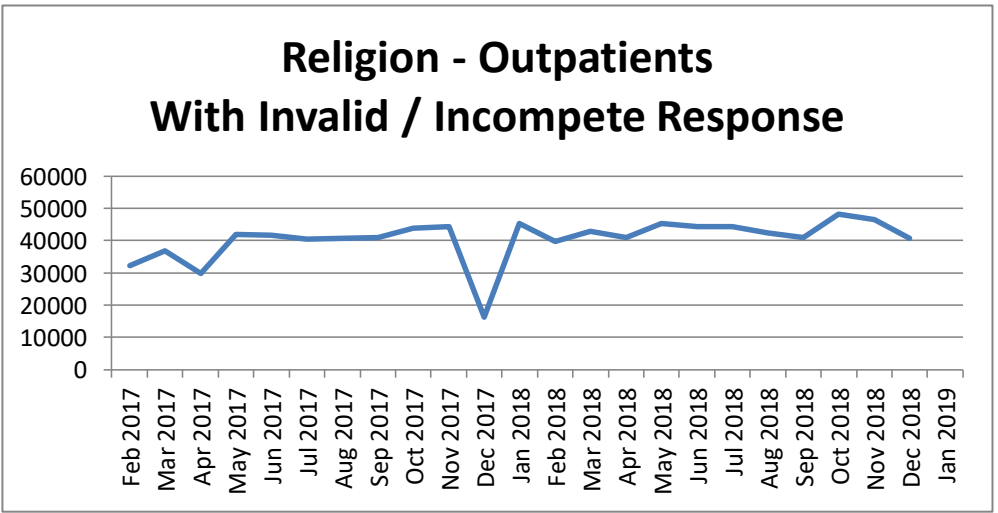
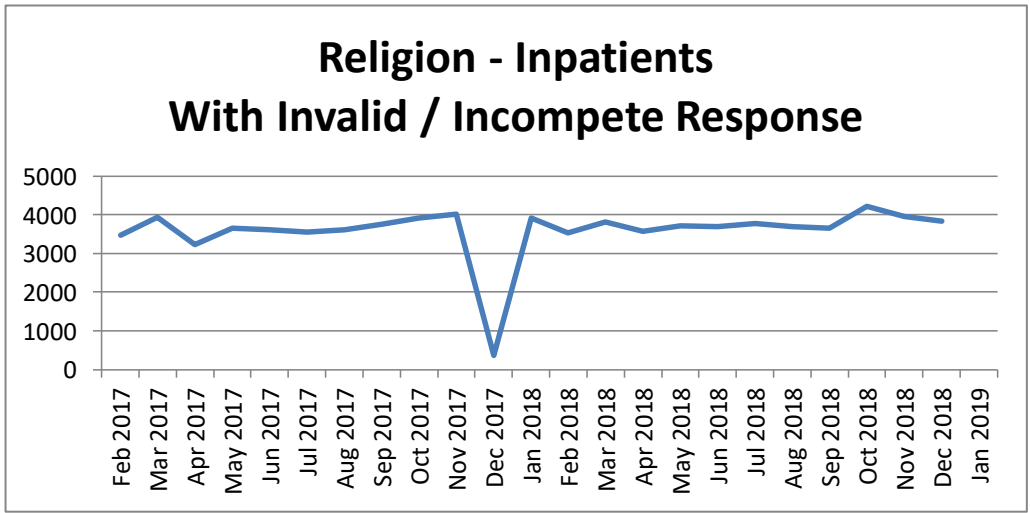


Data Completeness

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
14			Data Completeness Community Services	=> %	50.0	50.0
2			Percentage SUS Records for AE with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2			Percentage SUS Records for IP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2			Percentage SUS Records for OP care with valid entries in mandatory fields - provided by HSCIC	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (outpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in A&E data set submissions to SUS	=> %	95.0	95.0
2			Ethnicity Coding - percentage of inpatients with recorded response	=> %	90.0	90.0
			Ethnicity Coding - percentage of outpatients with recorded response	=> %	90.0	90.0
			Protected Characteristic - Religion - INPATIENTS with recorded response	%		
			Protected Characteristic - Religion - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Religion - ED patients with recorded response	%		
			Protected Characteristic - Marital Status - INPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - ED patients with recorded response	%		
2			Maternity - Percentage of invalid fields completed in SUS submission	<= %	15.0	15.0
2			Open Referrals	No		
			Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
			Future Appts Where the Referral is Closed	No		

Previous Months Trend (since Aug 2017)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
98.5	99.1	97.6	98.4	96.7	98.1	99.0	99.0	96.8	97.3	97.5	98.4	98.4	98.5	97.7	98.2	97.9	-
99.5	99.6	99.6	99.6	99.5	99.6	99.6	99.6	99.6	99.6	99.6	99.6	99.8	99.8	99.6	99.7	99.7	-
97.0	97.5	97.2	97.6	97.5	97.7	97.5	97.3	97.4	97.4	97.5	97.2	97.6	97.3	97.2	97.6	97.3	-
70.1	69.4	70.4	70.2	66.6	70.3	69.7	68.8	69.5	68.7	68.5	69.0	67.9	68.1	67.0	68.9	68.5	-
53.5	54.5	53.8	53.5	63.7	52.8	52.7	52.4	52.1	51.1	51.6	52.0	52.0	52.3	51.7	51.6	51.2	-
66.7	67.0	66.1	67.3	65.2	67.2	67.2	66.3	65.1	65.7	66.5	64.2	62.8	63.5	60.1	62.5	62.3	-
99.9	99.9	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	-
41.0	40.9	40.4	39.8	41.4	39.4	39.0	38.6	38.8	38.7	38.8	39.1	38.5	38.6	38.1	37.8	37.2	-
40.2	40.6	40.7	41.6	38.6	40.1	39.6	39.0	38.3	39.4	39.2	38.8	37.0	38.0	37.5	39.9	39.7	-
258,800	262,603	270,519	274,113	277,674	281,624	285,192	289,164	294,489	299,679	305,223	310,094	314,889	319,931	326,632	330,485	334,632	337,995
126,271	129,941	134,026	138,043	141,009	144,564	149,221	152,201	155,865	159,386	162,765	166,731	169,514	176,924	177,132	181,139	184,452	188,892
-	-	-	-	-	-	-	241	230	226	230	129	152	209	213	179	206	233

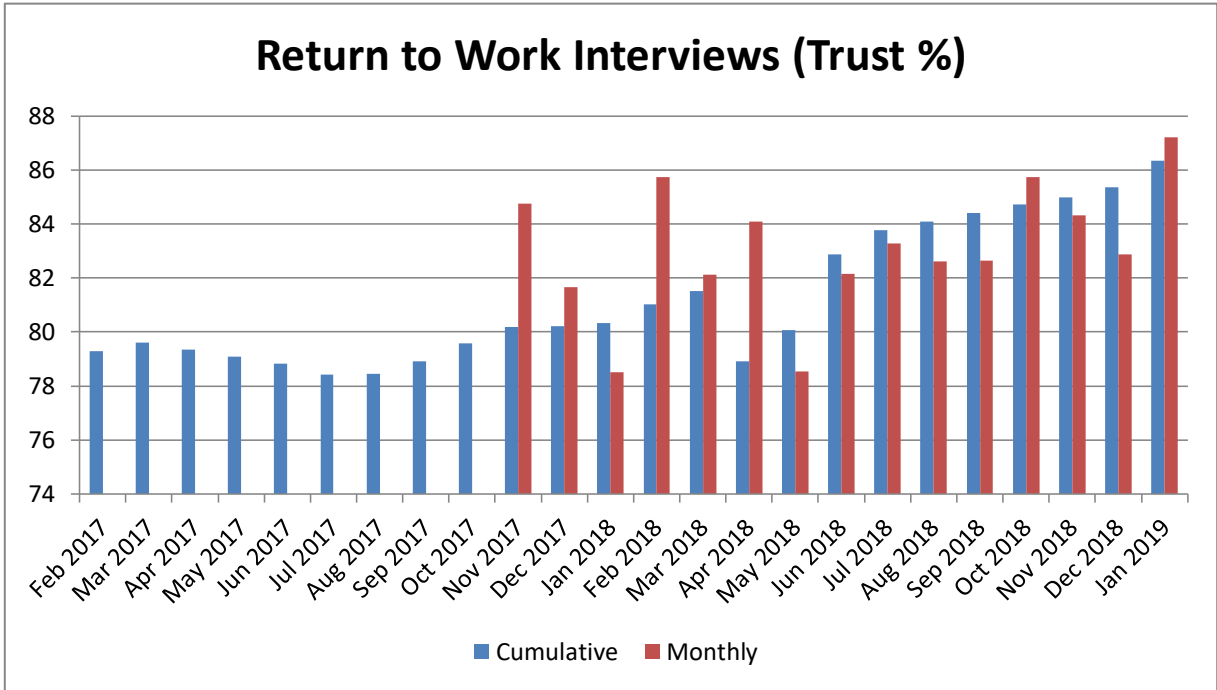
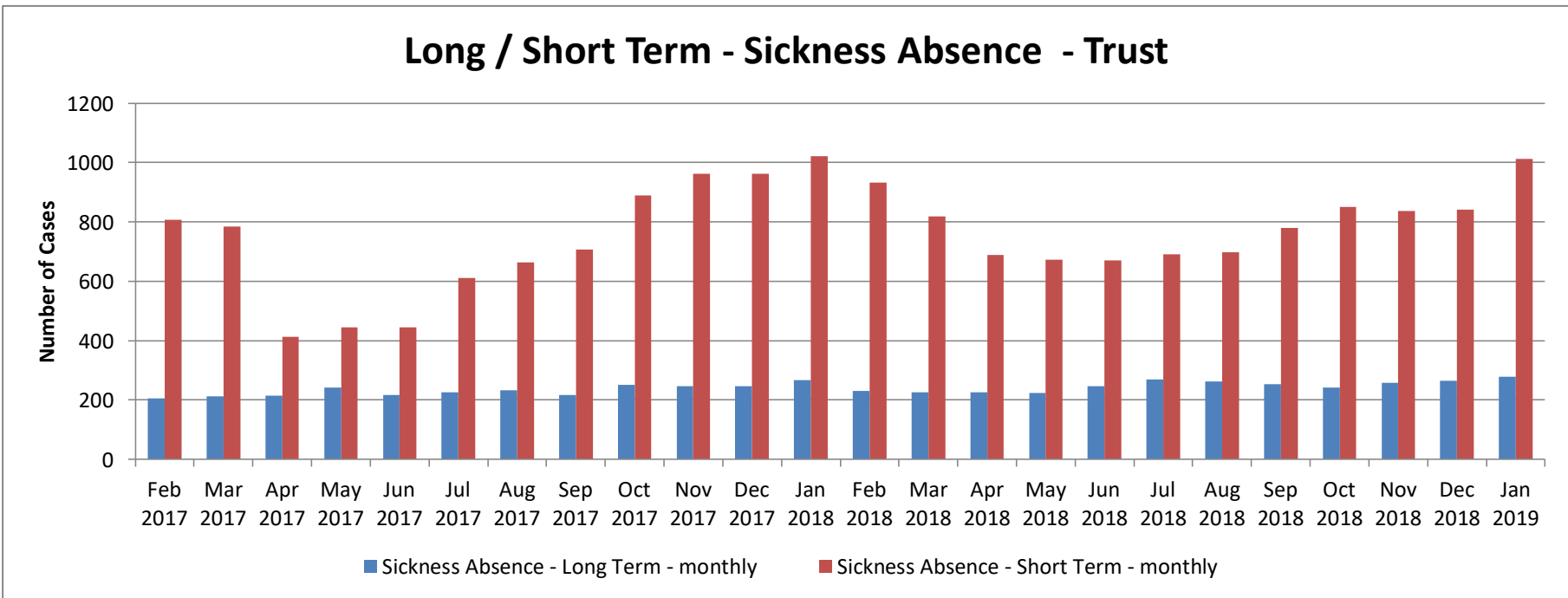
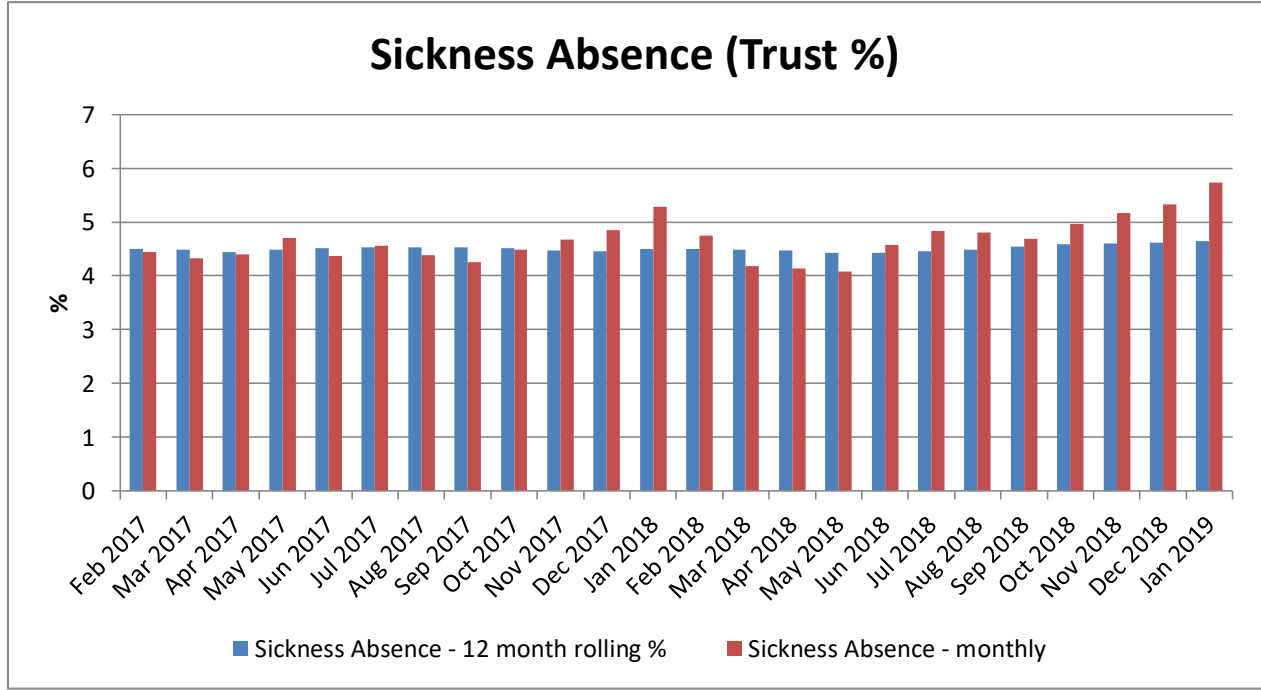
Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019							61.2	61.2		
Nov 2018								99.6		
Nov 2018								98.8		
Nov 2018								99.5		
Dec 2018								97.9	97.9	
Dec 2018								99.7	99.7	
Dec 2018								97.3	97.4	
Dec 2018								91.3	91.5	
Dec 2018								91.2	92.1	
Dec 2018								68.5	68.5	
Dec 2018								51.2	51.7	
Dec 2018								62.3	63.7	
Dec 2018								100.0	100.0	
Dec 2018								37.2	38.4	
Dec 2018								39.7	38.6	
Dec 2018								7.0	7.0	
Jan 2019	77,842	170,068	46,043	9,583	932	33,527		337,995		
Jan 2019	48,431	90,478	29,439	4,819	865	14,054		188,892		
Jan 2019	61	128	31	1	0	12		233		



Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			PDRs - 12 month rolling	=> %	95.0	95.0
7			Medical Appraisal	=> %	90.0	90.0
3			Sickness Absence (Rolling 12 Months)	<= %	3.00	3.00
3			Sickness Absence (Monthly)	<= %	3.00	3.00
3			Sickness Absence - Long Term (Monthly)	No		
3			Sickness Absence - Short Term (Monthly)	No		
3			Return to Work Interviews following Sickness Absence (Cumulative)	=> %	95.0	95.0
	NEW		Return to Work Interviews following Sickness Absence (In Month)	=> %	95.0	95.0
3			Mandatory Training	=> %	95.0	95.0
3			Mandatory Training - Health & Safety (% staff)	=> %	95.0	95.0
	NEW		Nursing Turnover (Qualified Only)	<= %	10.7	10.7
	NEW		Nursing Vacancy Rate (Qualified)	<= %	11.0	11.0
	NEW		WeConnect Staff Satisfaction Score	=> No	4.0	4.0
	NEW		WeConnect Staff Satisfaction Response Rate	=> %	35.0	35.0
	NEW		WeConnect Staff Satisfaction Disengagement Rate	=> %	10.0	18.0
	NEW		New Starters Complete Onboarding Process	=> %	100.0	100.0
	NEW		Flu Vaccination Rate	=> %	85.0	85.0

Previous Months Trend (since Aug 2017)																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
																	-
4.53	4.53	4.51	4.48	4.46	4.51	4.50	4.48	4.47	4.43	4.42	4.46	4.49	4.54	4.58	4.61	4.62	4.65
4.39	4.25	4.49	4.68	4.85	5.29	4.74	4.17	4.14	4.08	4.57	4.84	4.81	4.70	4.97	5.17	5.33	5.73
232	216	251	246	247	267	230	226	226	224	247	269	263	254	242	257	264	279
664	706	889	962	963	1021	932	818	688	672	670	691	698	779	850	836	841	1013
-	-	-															
12.7	12.8	12.9	12.6	12.9	13.3	13.4	13.5	13.7	13.4	13.3	13.0	13.4	12.8	12.2	12.7	12.5	12.4
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11.8	12.1	13.0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100	84.21	87.5
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	83.33	83.7	-

Data Period	Group							Month	Year To Date	Trend	HIDE Direction	HIDE RAGCount
	M	SS	W	P	I	PCCT	CO					
Sep 2018	84.1	94.7	90.4	92.2	80.2	94.1	94.6		98.4		Inc	N
Dec 2018	82.0	90.3	98.3	100.0	92.6	133.3	66.7	91.2	91.4		Inc	G
Jan 2019	5.4	4.8	4.8	3.5	4.6	4.2	4.2	4.6	4.5		Dec	R
Jan 2019	7.4	5.6	6.1	0.0	4.3	5.3	4.7	5.7	4.8		Dec	R
Jan 2019	75	52	48	2	10	37	27	279	2525		NA	N
Jan 2019	225	183	135	9	39	163	120	1013	7738		NA	N
Jan 2019	79.4	90.2	82.7	92.4	82.8	93.3	88.5	86.3	83.5		Inc	R
Jan 2019	83.0	85.4	74.3	-	91.9	97.5	93.3	87.2	83.6		Inc	R
Jan 2019	87.3	91.7	89.8	93.3	90.8	95.0	93.1	91.1			Inc	R
Jan 2019	90.5	93.0	93.2	50.0	95.7	96.8	95.2	93.8			Inc	R
Jan 2019								12.4	12.9		Dec	R
Jan 2019								13.0	12.3		Dec	R
Jan-00	-	-	-	-	-	-	-	-			Inc	N
Jan-00	-	-	-	-	-	-	-	-			Inc	N
Jan-00	-	-	-	-	-	-	-	-			Inc	N
Jan 2019	78.6	87.5	84.6	-	-	100.0	-	87.5	88.98		Inc	R
Dec 2018	-	-	-	-	-	-	-	83.7	83.51		0	FALSE



Local Quality Indicators 2018/19: Performance by Exception

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Safeguarding Adults Advanced Training	=> %	85	85
			Morning Discharges (00:00 to 12:00) - SQPR	=> %	35	35
			ED Diagnosis Coding (Mental Health CQUIN) - SQPR	=> %	85	85
			BMI recorded by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			CO Monitoring by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			Community Nursing - Falls Assessment For Appropriate Patients on home visiting caseload	=> %	100	100
			Community Nursing - Pressure Ulcer Risk Assessment For New community patients at intial assessment	=> %	95	95

Previous Months Trend (From Aug 2017)																			
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J		
86	85	85	86	88	89	89	90	90	90	91	92	90	90	88	85	82	83		
15	16	15	15	18	17	17	16	15	15	17	17	15	15	16	16	16	20		
84	84	84	85	85	83	0	0	84	85	85	84	84	84	91	91	92	91		
92	94	93	96	97	97	98	94	98	97	98	98	97	94	97	98	93	77		
71	74	80	76	79	76	77	76	80	86	82	81	81	74	76	82	85	67		
57	54	55	52	60	67	78	91	91	94	94	96	95	97	95	91	93	93		
66	62	63	63	70	78	81	92	93	94	95	96	95	97	95	92	94	93		

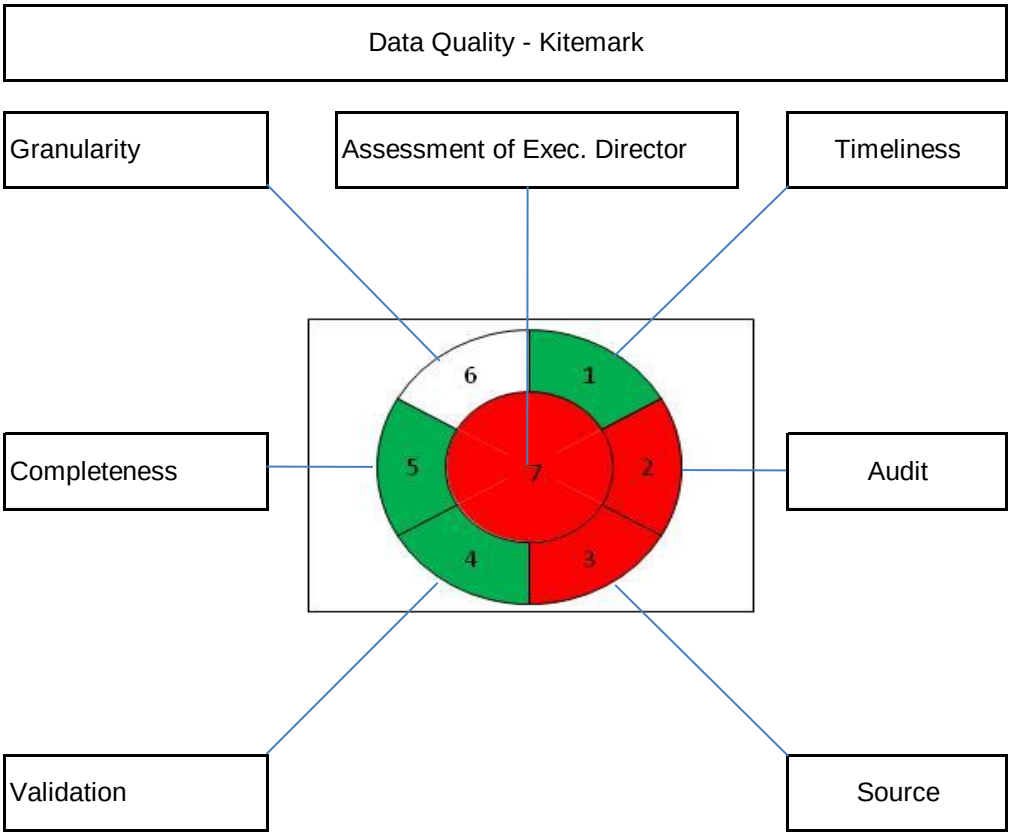
Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jan 2019								82.712	87.92	
Jan 2019	18.7	14.7	24.3			30		19.5	16.4	
Jan 2019								90.7	87.1	
Jan 2019								76.9	94.9	
Jan 2019								66.7	80.6	
Jan 2019								93.2	94.0	
Jan 2019								93.4	94.3	

Legend

Data Sources	
1	Cancer Services
2	Information Department
3	Clinical Data Archive
4	Microbiology Informatics
5	CHKS
6	Healthcare Evaluation Data (HED) Tool
7	Workforce Directorate
8	Nursing and Facilities Directorate
9	Governance Directorate
10	Nurse Bank
11	West Midlands Ambulance Service
12	Obstetric Department
13	Operations Directorate
14	Community and Therapies Group
15	Strategy Directorate
16	Surgery B
17	Women & Child Health
18	Finance Directorate
19	Medicine & Emergency Care Group
20	Change Team (Information)

Indicators which comprise the External Performance Assessment Frameworks	
	NHS TDA Accountability Framework
a	Caring
b	Well-led
c	Effective
d	Safe
e	Responsive
f	Finance
	Monitor Risk Assessment Framework
	CQC Intelligent Monitoring

Groups	
M	Medicine & Emergency Care
A	Surgery A
B	Surgery B
W	Women & Child Health
P	Pathology
I	Imaging
PCCT	Primary Care, Community & Therapies
CO	Corporate



Each outer segment of indicator is colour coded on kitemark to signify strength of indicator relative to the dimension, with following key:	
Red	Insufficient
Green	Sufficient
White	Not Yet Assessed
The centre of the indicator is colour coded as follows:	
Red / Green	As assessed by Executive Director
White	Awaiting assessment by Executive Director
If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place	

Medicine Group	
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99	100

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	C. Difficile	<= No	30	3
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0
Patient Safety - Inf Control	MRSA Screening - Elective (%)	=> %	80	80
Patient Safety - Inf Control	MRSA Screening - Non Elective (%)	=> %	80	80
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98

[illegible]

Data Period	Directorate			Month	Year To Date	Trend
	EC	AC	SC			
Jan 2019	0	0	0	0	8	
Jan 2019	1	0	0	1	1	
Jan 2019	69	73	22	60.0		
Jan 2019	85	88	95	85.4		
Jan 2019	1	26	0	27	227	
Jan 2019	1	26	0	27	227	
Jan 2019	1	0	0	1	29	
Jan 2019	1	0	0	1	17	
Jan 2019	1	12	0	13	104	
Jan 2019	0	1	0	1	17	
Jan 2019	0	0	0	0	-	
Jan 2019	11	42	0	53	436	
Nov 2018	0	2	0	2	5	
Nov 2018	2	13	0	15	46	
Jan 2019	92.4	90.9	98.4	93.4		
Jan 2019	100.0	100.0	-	100.0		
Jan 2019	100	100	-	100.0		
Jan 2019	100	100	-	100.0		
Jan 2019	0	0	0	1	1	
Jan 2019	0	0	0	0	2	
Jan 2019	0	0	0	0	18	
Nov 2018	66	86	87	78		

Medicine Group

Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
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Section	Indicator	Measure	Trajectory	
			Year	Month
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
Pt. Experience - Cancellations	Urgent Cancelled Operations	No		
Emergency Care & Pt. Flow	Emergency Care 4-hour waits (%)	=> %	95.0	95.0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No		
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.0	15.0
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60.0	60.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0
Emergency Care & Pt. Flow	WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0
Emergency Care & Pt. Flow	WMAS - Turnaround Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02
Emergency Care & Pt. Flow	WMAS - Emergency Conveyances (total)	No		
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0
RTT	RTT - Backlog	<= No	0	0
RTT	Patients Waiting >52 weeks	<= No	0	0

82	74	59	75	67	73	78	76	81	89	71	97	90	80	87	88	99	75
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Previous Months Trend																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	8	2	3	4	6	0	7	0	1	1	1	0	0	1	3	1	0
62	41	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1280	1257	1636	1714	2188	2257	0	2635	1935	2814	2661	2294	2075	2154	2721	2533	3349	3163
127	90	143	207	208	163	160	196	173	219	195	165	116	95	121	159	205	168
0	1	4	6	11	5	4	21	6	6	10	2	8	5	6	7	7	9
4278	4174	4557	4424	4725	4561	4081	4487	4308	4539	4306	4685	4522	4354	4622	4579	4872	4835
538	407	288	398	504	480	497	509	524	545	632	644	641	595	527	497	498	-
4	1	0	0	0	0	1	0	0	2	0	1	3	0	1	2	1	-

Jan 2019	38	37	0	75		
Data Period	Directorate			Month	Year To Date	
	EC	AC	SC			
Jan 2019	-	-	-	-		
Jan 2019	0.0	0.0	0.0	0	0	
Jan 2019	0.0	0.0	0.0	0	8	
Jan 2019	-	-	-	-		
Jan 2019	0.00	0.00	0.00	0.00	0	
Jan 2019	74.4	78.7	Site S/C	76.7	79.7	
Jan 2019	3075	2	86	3163	25699	
Jan 2019	0.0	0.0	Site S/C	0	2	
Jan 2019	14.0	14.0	Site S/C	14	14	
Jan 2019	71.0	72.0	Site S/C	63	66	
Jan 2019	3.9	5.5	Site S/C	4.8	4.8	
Jan 2019	6.1	8.9	Site S/C	7.6	7.5	
Jan 2019	133	35		168	1616	
Jan 2019	7	2		9	66	
Jan 2019	0.28	0.09		0.19	0.14	
Jan 2019	2529	2306		4835	45622	
Dec 2018	-	93.5	97.8	95.4		
Dec 2018	-	62.8	94.0	74.9		
Dec 2018	-	90.2	94.8	91.9		
Dec 2018	0	380	118	498		
Dec 2018	0	1	0	1		

Medicine Group

RTT	Treatment Functions Underperforming	<= No	0	0
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RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0
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Section	Indicator	Measure	Trajectory	
			Year	Month
Data Completeness	Open Referrals	No		

Data Completeness	Open Referrals without Future Activity/ Waiting List: Referred	No		
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Workforce	PDRs - 12 month rolling (%)	=> %	95.0	95.0
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Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
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Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15
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Workforce	Sickness Absence - In month	<= No	3.15	3.15
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Workforce	Sickness Absence - Long Term - In month	No		
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Workforce	Sickness Absence - Short Term - In month	No		
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Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100
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Workforce	Mandatory Training (%)	=> %	95.0	95.0
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Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
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Workforce	New Investigations in Month	No		
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Workforce	Your Voice - Response Rate (%)	No		
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Workforce	Your Voice - Overall Score	No		
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7	8	5	5	6	6	6	6	6	5	4	6	5	5	5	5	5	-
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Previous Months Trend																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
84,417	85,453	62,769	63,236	64,194	65,058	65,868	66,860	68,013	68,828	69,652	70,530	71,562	72,254	74,327	75,665	76,701	77,842

40,216	40,844	35,242	36,135	37,044	37,620	39,394	40,207	40,464	41,127	41,878	42,187	43,075	43,535	44,852	46,371	47,207	48,431
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54	49	51	49	63	64	46	40	54	55	61	65	65	65	64	62	74	75
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145	157	173	233	236	219	203	212	163	175	155	163	174	199	193	209	212	225
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-	-	2.2	-	-	-	6.2	-	-	-	1.6	-	-	-	-	-	-	-
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1	0	0	1	2	2	0	0	0	2	4	1	1	4	0	-	-	-
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Dec 2018	0	4	1	5	
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Jan 2019	-	0.55	0	0.43	
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Data Period	Directorate			Month	Year To Date
	EC	AC	SC		
Jan 2019	17,837	32,454	27,551	77842	

Jan 2019	15,348	20,105	12,978	48431	
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Sep 2018	84.87	83.58	-		71.8
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Dec 2018	76.56	86.96	-		87.5
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Jan 2019	5.37	5.44	-	5.41	5.13
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Jan 2019	7.24	7.44	-	7.36	6.09
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Jan 2019	35	40	0	75	640
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Jan 2019	72	152	0	225	1868
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Jan 2019	77.7	80.7	-		72.01
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Jan 2019	87.43	87.28	-		86.2
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Jun 2018	1.45	1.71	-		1.7
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Oct 2018	0	0	0	0	
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Jun 2018	9.4	11.8	0.0	11.0	
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Jan 2017	3.51	3.90	3.58	3.68	
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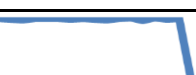
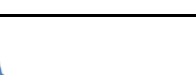
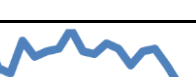
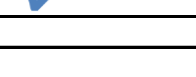
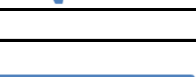
Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date	Trend			
			Year	Month	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N		D	J	GS	SS	TH				An	O	
Patient Safety - Inf Control	C. Difficile	<= No	7	1																			Jan 2019	0	0	0	0	0	0	1		
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0																			Jan 2019	0	0	0	0	0	0	0		
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80	80																			Jan 2019	85.48	78.28	-	0	47.62	80.5			
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80	80																			Jan 2019	85.61	88.6	-	84.62	85.37	86.5			
Patient Safety - Harm Free Care	Number of DOLS raised	No			7	6	15	12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	Jan 2019	14	0	0	9	0	23	111		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			7	6	15	12	9	7	9	4	11	14	8	7	10	9	10	11	8	23	Jan 2019	14	0	0	9	0	23	111		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			0	0	0	0	0	0	0	0	1	0	1	1	1	2	1	2	3	0	Jan 2019	0	0	0	0	0	0	12		
Patient Safety - Harm Free Care	Number DOLs rolled over from previous month	No			1	2	1	1	0	0	0	0	0	2	1	1	1	1	0	0	0	0	Jan 2019	0	0	0	0	0	0	6		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			5	2	2	1	0	0	3	0	1	5	4	1	1	5	8	5	5	17	Jan 2019	8	0	0	9	0	17	52		
Patient Safety - Harm Free Care	Number of DOLs applications the LA disagreed with	No			0	0	0	1	0	1	0	0	0	0	0	1	0	0	0	2	0	1	Jan 2019	1	0	0	0	0	1	4		
Patient Safety - Harm Free Care	Falls	<= No	0	0	4	5	5	10	10	17	7	15	16	9	6	9	11	10	17	12	9	11	Jan 2019	6	4	0	0	1	11	110		
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	0	0	0	0	0	0	1	0	2	0	0	0	0	1	0	-	-	Nov 2018	0	0	0	0	0	0	3			
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	0	0	2	2	1	2	2	3	2	2	0	3	2	5	3	7	-	-	Nov 2018	2	0	0	5	0	7	24		
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0																			Jan 2019	95.9	97.74	-	98.35	98.86	97.3			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0																			Jan 2019	100	100	100	100	100	100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0																			Jan 2019	-	100	100	100	100	100.0			
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0																			Jan 2019	-	100	100	100	100	100.0			
Patient Safety - Harm Free Care	Never Events	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	Jan 2019	0	0	0	0	0	0	2			
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Jan 2019	0	0	0	0	0	0	0		
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0																			Jan 2019	0	0	0	0	0	0	8		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98.0																			Nov 2018	100	100	-	100	-	100.0			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			6.9	6.0	6.0	5.4	6.1	6.1	7.1	5.5	7.2	5.8	6.1	7.1	6.8	6.3	5.4	6.2	7.2	-	Dec 2018						7.2			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			6.09	6.1	6.1	6.21	6.23	6.24	6.3	6.28	6.36	6.3	6.28	6.26	6.27	6.3	6.24	6.31	6.39	-	Dec 2018							6.3		

Surgical Services Group	
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Section	Indicator	Measure	Trajectory	
			Year	Month
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
Pt. Experience - Cancellations	Urgent Cancelled Operations	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	=> %	95.0	95.0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0

[illegible]

Data Period	Directorate					Month	Year To Date	
	GS	SS	TH	An	O			
Dec 2018	97.6	-	-	-	-	97.55		
Dec 2018	98.0	-	-	-	-	98		
Dec 2018	98.8	-	-	-	-	98.82		
Dec 2018	92.9	-	80.0	-	-	90.91		
Dec 2018	-	-	-	-	-	3	39	
Dec 2018	1	-	0	-	-	1	10	
Dec 2018	136	-	0	-	-	136		
Jan 2019	0	-	0	-	-	0	0	
Nov 2018	0	0	0	0	0	0	0	
Jan 2019	6	3	1	0	1	11	209	
Jan 2019	24	8	3	2	9	46		
Jan 2019	1.61	0.27	-	-	0.78	0.91		
Jan 2019	0	0	0	0	0	0	2	
Jan 2019	15	1	0	0	6	22	223	
Jan 2019	71.6	70.1	-	85.7	74.8	73		
Jan 2019	0	0	0	0	0	0	0	
Jan 2019	-	-	-	-	99.35	-	-	
Jan 2019	50	18	0	1	8	77	1093	
Jan 2019	-	-	-	-	0	-	-	
Jan 2019	-	-	-	-	2.29	-	-	
Jan 2019	-	-	-	-	3.34	-	-	
Nov 2018	-	-	-	-	22	0	0	
Jan 2019	3	1	0	5	0	9	42	
Jan 2019						81.5	81.8	

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate					Month	Year To Date		
			Year	Month	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D		J	GS	SS	TH	An				O
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0																			Dec 2018	75.6	77.8	-	-	80.2	77.7		
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0																			Dec 2018	84.9	92.3	-	-	90.7	88.6		
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0																			Dec 2018	93.4	92.5	-	-	90.9	92.2		
RTT	RTT - Backlog	<= No	0	0																			Dec 2018	541	197	0	0	679	1417		
RTT	Patients Waiting >52 weeks	<= No	0	0																			Dec 2018	0	0	0	0	0	0		
RTT	Treatment Functions Underperforming	<= No	0	0																			Dec 2018	7	3	0	0	3	13		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0																			Jan 2019	0.1	-	-	-	-	0.09		
Data Completeness	Open Referrals	No																					Jan 2019	57,783	19,461	0	7,780	85,044	170068		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Req	No																					Jan 2019	33,752	10,282	0	5,629	40,815	90478		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																			Sep 2018	92.1	94.8	95.1	95.2	98.0		83.5	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																			Dec 2018	95	90.91	-	88.46	88		88.5	
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15																			Jan 2019	4.7	6.3	6.7	4.3	2.4	4.8	4.7	
Workforce	Sickness Absence - In Month	<= %	3.15	3.15																			Jan 2019	5.4	8.1	6.7	5.5	2.9	5.6	4.9	
Workforce	Sickness Absence - Long Term - In Month	No																					Jan 2019	11.0	19.0	12.0	8.0	0.0	52	456	
Workforce	Sickness Absence - Short Term - In Month	No																					Jan 2019	55.0	41.0	41.0	44.0	0.0	183	1450	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100																			Jan 2019	85.8	85.7	95.0	96.0	90.1	90.2	90.8	
Workforce	Mandatory Training	=> %	95.0	95.0																			Jan 2019	90.8	89.0	94.8	94.2	90.1		90.2	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%																					Jun 2018	2.3	1.7	2.6	2.0	1.6		2.0	
Workforce	New Investigations in Month	No																					Oct 2018	1	0	0	0	0	1		
Workforce	Your Voice - Response Rate	No																					Jun 2018	16.7	0	12.7	12.7	20.6	16		
Workforce	Your Voice - Response Score	%																					Jan 2017	3.53	3.29	3.85	3.6	3.69	3.79		

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend	Data Period	Directorate			Month	Year To Date	Trend
			Year	Month			G	M	P			
Patient Safety - Inf Control	C. Difficile	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.00	80.00	A S O N D J F M A M J J A S O N D J	Jan 2019	84.7			84.7		
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	A S O N D J F M A M J J A S O N D J	Jan 2019	-	100		100.0		
Patient Safety - Harm Free Care	Number of DOLS raised	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			A S O N D J F M A M J J A S O N D J	Jun 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Falls	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	1	1	0	2	10	
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	A S O N D J F M A M J J A S O N D J	Nov 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	A S O N D J F M A M J J A S O N D J	Nov 2018	0	0	0	0	2	
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	A S O N D J F M A M J J A S O N D J	Jan 2019	99.5	96.6		97.7		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	A S O N D J F M A M J J A S O N D J	Jan 2019	100	100		100.0		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	A S O N D J F M A M J J A S O N D J	Jan 2019	-	-		-		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	A S O N D J F M A M J J A S O N D J	Jan 2019	-	-		-		
Patient Safety - Harm Free Care	Never Events	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	0	0	0	0	0	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	A S O N D J F M A M J J A S O N D J	Jan 2019	0	1	0	1	11	

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Data Period	Directorate			Month	Year To Date	
			Year	Month		G	M	P			
Patient Safety - Obstetrics	Caesarean Section Rate - Total	<= %	25.0	25.0	Jan 2019		22.3		22.3	26.0	
Patient Safety - Obstetrics	Caesarean Section Rate - Elective	%			Jan 2019		8.37		8.4	9.2	
Patient Safety - Obstetrics	Caesarean Section Rate - Non Elective	%			Jan 2019		14		14.0	16.9	
Patient Safety - Obstetrics	Maternal Deaths	<= No	0	0	Jan 2019		1		1	4	
Patient Safety - Obstetrics	Post Partum Haemorrhage (>2000ml)	<= No	48	4	Jan 2019		4		4	13	
Patient Safety - Obstetrics	Admissions to Neonatal Intensive Care	<= %	10.0	10.0	Jan 2019		0.69		0.7	1.5	
Patient Safety - Obstetrics	Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0	Jan 2019		2.3		2.3		
Patient Safety - Obstetrics	Stillbirth (Corrected) Mortality Rate (per 1000 babies)	Rate1			Jan 2019		2.3		2.30	4.05	
Patient Safety - Obstetrics	Neonatal Death (Corrected) Mortality Rate (per 1000 babies)	Rate1			Jan 2019		0		0.00	1.49	
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (>=%) - SWBH Specific	=> %	85.0	85.0	Jan 2019		90.6		90.6		
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (%) - National Definition	=> %	90.0	90.0	Jan 2019		163		162.8		
Patient Safety - Obstetrics	Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0	Jan 2019		-		-		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	%			Jan 2019		-		-		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	%			Jan 2019		-		-		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	%			Jan 2019		-		-		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100.0	97.0	Nov 2018	-	0	-	0.0		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			Dec 2018				6.3		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			Dec 2018					4.6	
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	Dec 2018	98.7		-	98.7		
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	Dec 2018	81.3			81.3		
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	Dec 2018	-			-		
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			Dec 2018	1.5	-	0	1.5	18	
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			Dec 2018	0	-	0	0	1.5	

Women & Child Health Group

Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0

Section	Indicator	Measure	Trajectory	
			Year	Month
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
Pt. Experience - Cancellations	Urgent Cancelled Operations	No		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No		
RTT	RTT - Admittted Care (18-weeks)	=> %	90.0	90.0
RTT	RTT - Non Admittted Care (18-weeks)	=> %	95.0	95.0
RTT	RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0
RTT	RTT - Backlog	<= No	0	0
RTT	Patients Waiting >52 weeks	<= No	0	0
RTT	Treatment Functions Underperforming	<= No	0	0
RTT	Acute Diagnostic Waits in Excess of 6-weeks	<= %	0.1	0.1

184	141	90	0	86	74	99	133	73	89	101	113	105	72	100	86	84	-
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Previous Months Trend																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	-	
12	8	8	7	4	19	7	16	12	6	6	8	9	4	8	9	6	8
14	17	15	13	19	29	23	27	26	19	20	18	26	20	24	20	17	13
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	3	10	8	14	11	8	5	6	6	3	1	2	1	2	3	6	11
79	77	73	79	75	73	80	70	74	77	81	80	76	77	77	80	77	76
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	13	15	32	27	21	0	11	9	23	8	13	16	39	17	65	61	34
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
91	90	81	77	56	47	50	90	94	109	135	125	121	146	176	190	199	-
0	0	0	0	1	2	5	1	1	0	1	0	1	0	1	0	0	-
1	2	2	1	2	2	2	1	2	1	2	2	2	2	3	3	3	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Dec 2018	84	-	0	84		
Jan 2019	0	-	0	0	0	
Nov 2018	0			0	0	
Jan 2019	3	5	0	8	76	
Jan 2019	0	0	0	13		
Jan 2019	6.51		-	4.8		
Jan 2019	0			0	0	
Jan 2019	11			11	41	
Jan 2019	75.9	-		75.9		
Jan 2019	0	-	0	0	0	
Jan 2019	9	1	24	34	285	
Dec 2018	75.2			75.2		
Dec 2018	88.7			88.7		
Dec 2018	90.6			90.6		
Dec 2018	199			199		
Dec 2018	0			0		
Dec 2018	3			3		
Jan 2019	-			-		

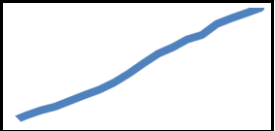
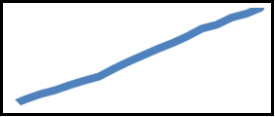
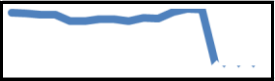
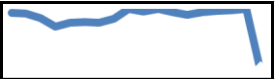
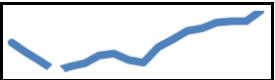
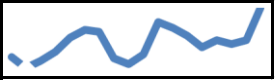
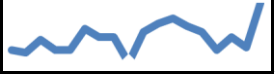
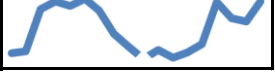
Women & Child Health Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - in month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

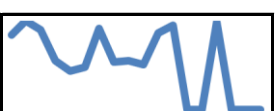
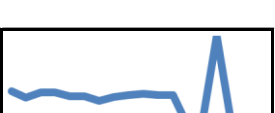
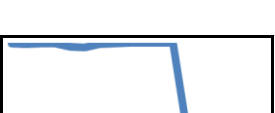
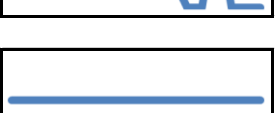
Previous Months Trend																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
33,158	33,869	34,430	34,844	35,501	36,199	36,730	37,586	38,615	39,768	40,844	41,619	42,447	42,951	44,208	44,908	45,494	46,043	
17,950	18,689	19,315	19,739	20,322	20,867	21,365	22,234	23,118	23,836	24,667	25,292	26,109	26,984	27,469	28,290	28,789	29,439	
														-	-	-	-	
																		-
30	29	34	30	30	38	35	35	25	37	40	42	39	37	30	35	31	48	
89	91	128	135	131	137	127	106	95	84	92	85	90	97	134	120	117	135	
-	-	2.4	-	-	-	6.3	-	-	-	1.9	-	-	-	-	-	-	-	
0	0	1	1	1	0	0	0	0	0	1	0	0	0	1	-	-	-	
-->	-->	-->	-->	-->	17	-->	-->	-->	-->	16	-->	-->	-->	-->	-->	-->	-->	
-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	

Previous Months Trend																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
317	260	273	275	192	339	321	292	383	362	338	-->	-->	-->	984	-->	-->	-->	
87	81.6	92.5	88.9	90.7	88.9	81	88.8	88.1	89.3	90.8	92	-->	-->	91.4	-->	-->	-->	
9	11.4	7.99	6.48	7.91	6.5	9.35	6.61	6.74	7.03	6.11	5.98	-->	-->	6.62	-->	-->	-->	
89.8	91.7	95.9	95.1	93.7	93.2	93.6	93.8	95.1	94	95.3	93.5	-->	-->	96.1	-->	-->	-->	
97.8	89.1	0	96.7	97.2	97.1	97.3	97.1	96	97.5	96.4	97.8	-->	-->	96.9	-->	-->	-->	
81.3	89.2	92.7	93.8	93.1	93.4	92.8	93.6	95.5	94.4	93	91.4	-->	-->	94.6	-->	-->	-->	

Section	Indicator	Measure	Trajectory	
			Year	Month
WCH Group Only	HV (C1) - No. of mothers who receive a face to face AN contact with a HV at =>28 weeks of pregnancy	No		
WCH Group Only	HV (C2) - % of births that receive a face to face new birth visit by a HV =<14 days	=> %	95.0	95.0
WCH Group Only	HV (C3) - % of births that receive a face to face new birth visit by a HV >days	%		
WCH Group Only	HV (C4) - % of children who received a 12 months review by 12 months	=> %	95.0	95.0
WCH Group Only	HV (C5) - % of children who received a 12 months review by the time they were 15 months	%		
WCH Group Only	HV (C6i) - % of children who received a 2 - 2.5 year review	=> %	95.0	95.0

Directorate			Month	Year To Date	
G	M	P			
11,369	23,239	11,435	46043		
7,026	17,549	4,864	29439		
91.3	88	93		82.9	
100	100	95.2		95.0	
2.59	5.6	4.37	4.8	4.6	
3.26	7.12	5.7	6.1	4.9	
3	27	18	48.0	364.0	
7	74	54	135.0	1049.0	
93.4	80.9	83.5	82.68	82.77	
87.4	89.3	91.2		89.9	
2.78	1.96	1.54		1.9	
1	0	0	1		
19.1	11.9	19.7	16		
3.54	3.72	3.6	3.7		

Women & Child Health Group

WCH Group Only	HV (C6ii) - % of children who receive a 2 - 2.5 year review using ASQ 3	%			80.2	85.5	87.1	81	91.7	92.4	92	92.7	94.8	93.1	91.2	91.2	-->	-->	94.2	-->	-->	-->	Oct 2018	-	94.21	93.28	
WCH Group Only	HV (C7) - No. of Sure Start Advisory Boards / Children's Centre Boards witha HV presence	=> No	100	100	-->	1	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Sep 2017	-	1	1	
WCH Group Only	HV (C8) - % of children who receive a 6 - 8 week review	=> %	95.0	95.0	100	98.6	99.7	98.9	99.3	99	97.6	99.1	100	99.4	99.7	99.7	-->	-->	99.7	-->	-->	-->	Oct 2018	-	99.7	99.71	
WCH Group Only	HV - % of infants for whom breast feeding status is recorded at 6 - 8 week check	=> %	100	100	98.8	99.3	99.2	97	98	97.3	98.3	99.1	100	99.4	99.1	99.5	-->	-->	99.6	-->	-->	-->	Oct 2018	-	99.6	99.54	
WCH Group Only	HV - % of infants being breastfed at 6 - 8 weeks	%			35.6	42.2	37.9	23.3	18.4	20.1	38.5	22.6	23.4	21.5	36.5	40.2	-->	-->	41.6	-->	-->	-->	Oct 2018	-	41.64	35.24	
WCH Group Only	HV - % HV staff who have completed mandatory training at L1,2 or 3 in child protection in last 3 years	=> %	95.0	95.0	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Feb 2017	100	100	100	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	No			403	329	386	388	343	342	290	336	357	375	355	354	-->	-->	1069	-->	-->	-->	Oct 2018	-	1069	2510	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	=> %	100	100	99.5	98.5	99.2	99.2	95.8	95	98.3	99.4	99.7	99.7	100	99.7	-->	-->	-->	-->	-->	-->	Jul 2018	-	99.72	99.79	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	No			326	263	223	246	209	290	94	99	326	364	209	13	-->	-->	23	-->	-->	-->	Oct 2018	-	23	935	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	=> %	100	100	98.5	63.8	56.3	62.9	65.3	67.6	31.2	29.7	98.5	97.8	58.7	3.33	-->	-->	-->	-->	-->	-->	Jul 2018	-	3.33	62.94	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	No			317	24	21	27	20	26	305	225	52	15	12	7	-->	-->	26	-->	-->	-->	Oct 2018	-	26	112	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	=> %	100	100	94.9	6.05	6.31	6.85	6.1	6.91	89.4	60.5	14.7	3.89	3.26	1.86	-->	-->	-->	-->	-->	-->	Jul 2018	-	1.86	5.79	
WCH Group Only	HV - movers into provider <1 year of age to be checked =<14 d following notification to HV service	No			193	125	135	141	102	174	64	68	82	82	58	65	-->	-->	192	-->	-->	-->	Oct 2018	-	192	479	
WCH Group Only	HV - all untested babies <1 year of age will be offered NBBS screening & results to HV.	Y/N			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan-00				

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Urgent Cancelled Operations	No		
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - In Month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - In Month	No		
Workforce	Sickness Absence - Short Term - In Month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

Previous Months Trend																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	0	3	1	3	2	1	1	0	0	1	0	4	0	0	0	0	0	0
3	3	4	2	3	4	2	3	0	0	1	1	3	1	0	0	0	0	0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7,180	7,354	7,427	7,455	7,473	7,588	7,676	7,754	7,907	7,954	8,027	8,219	8,757	9,085	9,284	9,365	9,474	9,583	
3,246	3,387	3,495	3,631	3,725	3,752	3,953	3,878	4,003	4,048	4,043	4,122	4,413	4,601	4,664	4,643	4,820	4,819	
														-	-	-	-	-
																		-
5	3	9	5	10	12	12	6	4	3	3	7	10	9	1	2	2	2	
51	49	50	48	45	50	40	41	37	38	40	33	37	32	5	14	8	9	
-	-	3.4	-	-	-	14.1	-	-	-	1.8	-	-	-	-	-	-	-	-
0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	-	-	-	-
-->	-->	-->	-->	-->	16.2	-->	-->	-->	-->	17.1	-->	-->	-->	-->	-->	-->	-->	-->
-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->

Data Period	Directorate					Month	Year To Date	Trend	HIDE	HIDE
	HA	HI	B	M	I				Direction	RAGCount
Jan 2019	0	0	0	0	0	0	0		Dec	G
Dec 2018	-	-	-	-	-	-	-		NA	N
Dec 2018	-	-	-	-	-	-	-		NA	N
Dec 2018	-	-	-	-	-	-	-		NA	N
Jan 2019	0	0	0	0	0	0	5		NA	N
Jan 2019	0	0	0	0	0	0			NA	N
Jan 2019	-	-	-	-	-	-	-		NA	N
Jan 2019	3,480	0	2,979	5	3,119	9,583			NA	N
Jan 2019	1,791	0	1,582	4	1,442	4,819			NA	N
Sep 2018	86.4	80	33.3	100	100		91.31		Inc	R
Dec 2018	100	100	100	100	100		92.98		Inc	R
Jan 2019	1.77	2.19	4.26	2.02	8.47	3.45	3.63		Dec	R
Jan 2019	-	-	-	0.0	-	0	3.03		Dec	G
Jan 2019	0.0	0.0	0.0	0.0	0.0	2	43		NA	N
Jan 2019	3.0	2.0	0.0	0.0	1.0	9	253		NA	N
Jan 2019	92	100	90.7	97.3	85.7	92.4	90.5		Inc	R
Jan 2019	-	-	-	93.3	-		94.7		Inc	R
Jun 2018	2.2	1.42	1.86	2.09	1.29		2.0		NA	N
Oct 2018	0	0	0	0	0	0			NA	N
Jun 2018	17.3	13.3	15.7	25.6	31.8	17			NA	N
Jan 2017	3.54	3.32	3.89	4.01	3.93	3.82			NA	N

Imaging Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate				Month	Year To Date	Trend
			Year	Month	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J		DR	IR	NM	BS			
Patient Safety - Harm Free Care	Never Events	<= No	0	0		Jan 2019	0	0	0	0																	0	0		
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0		Jan 2019	0	0	0	0																		0	0	
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	<= No	0	0	4.0 2.0 2.0 1.0 1.0 1.0 1.0 2.0 3.0 - 1.0 1.0 1.0 1.0 2.0 1.0 1.0 -	Dec 2018					8.33	-		8.33	-															
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	=> %	0	0	18.0 19.0 21.0 20.0 19.0 19.0 20.0 21.0 23.0 21.0 20.0 19.0 16.0 15.0 15.0 15.0 -	Dec 2018					-	5.05		-	5.05															
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	- - -	Oct 2018			76		76	70.17		76	70.17															
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.00	- - -	Oct 2018			98		98	96.96		98	96.96															
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			- - - - - - - - - - - - - - - - - -	Dec 2018	-	-	-	-	-	-		-	-															
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			- - - - - - - - - - - - - - - - - -	Dec 2018	-	-	-	-	-	-		-	-															
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			- - - - - - - - - - - - - - - - - -	Dec 2018	-	-	-	-	-	-		-	-															
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 - -	Nov 2018	0	0	0	0	0	0		0	0															
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			1 3 2 1 1 4 2 1 3 1 4 4 3 4 0 2 2 2	Jan 2019	2	0	0	0	2	25		2	25															
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			2 4 3 3 1 4 4 2 3 2 6 5 9 9 3 5 5 4	Jan 2019	3	1	0	0	4			4																
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			- - - - - - - - - - - - - - - - - -	Jan 2019	-	-	-	-	-	-		-	-															
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			100 97 122 111 140 84 0 85 93 63 68 70 71 79 60 58 60 45	Jan 2019	45	0	0	0	45	667		45	667															
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0		Jan 2019	1.32				1.32			1.32																
Data Completeness	Open Referrals	No			577 608 623 666 707 736 749 774 790 806 819 851 872 904 909 922 927 932	Jan 2019	932	0	0	0	932			932																
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			531 553 570 596 621 645 659 679 706 722 739 769 786 819 831 845 849 865	Jan 2019	865	0	0	0	865			865																
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0		Sep 2018	75	100	96.2	91.2	-	68.1		-	68.1															
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0		Dec 2018	92	-	100	-	-	92.5		-	92.5															
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15		Jan 2019	5.8	4.1	0.9	2.9	4.60	3.99		4.60	3.99															
Workforce	Sickness Absence - in month	<= %	3.15	3.15		Jan 2019	5.5	7.9	0.0	1.7	4.30	4.77		4.30	4.77															
Workforce	Sickness Absence - Long Term - in month	No			4 6 8 6 4 6 8 11 5 6 14 14 9 10 11 14 14 10	Jan 2019	5	0	0	0	10	107		10	107															
Workforce	Sickness Absence - Short Term - in month	No			22 34 31 39 36 41 38 41 38 33 25 22 28 39 37 31 31 39	Jan 2019	21	3	0	8	39	323		39	323															
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0		Jan 2019	92.7	0	31.8	81.4	82.8	84.0		82.8	84.0															
Workforce	Mandatory Training	=> %	95.0	95.0		Jan 2019	89	96.4	93.8	94.4	90.8	90.2		90.8	90.2															
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			- - 2.8 - - - 6.0 - - - 1.8 - - - - - -	Jun 2018	1.97	1.13	2.02	0.8	1.8	1.9		1.8	1.9															
Workforce	New Investigations in Month	No			0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 - - -	Oct 2018					0			0																
Workforce	Your Voice - Response Rate	No			--> --> --> --> --> 19.7 --> --> --> --> 35.2 --> --> --> --> --> -->	Jun 2018	30.8	36.4	68	35	35.2			35.2																
Workforce	Your Voice - Overall Score	No			--> --> --> --> --> --> --> --> --> --> --> --> --> --> --> --> -->	Jan 2017	3.43	0	4.07	4.17	3.58			3.58																

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 3 or 4 Pressure Ulcers (avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		

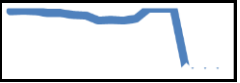
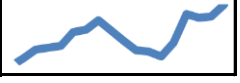
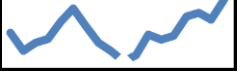
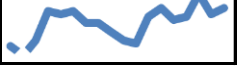
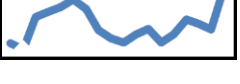
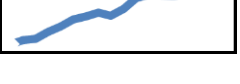
Previous Months Trend																	
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J
2	5	14	4	1	10	5	3	7	11	5	10	9	14	18	4	6	6
2	5	14	4	1	10	5	3	7	11	5	10	9	14	18	4	6	6
0	0	0	0	0	0	0	0	0	0	1	0	1	5	3	0	1	1
3	0	2	1	4	5	2	4	2	5	1	4	5	3	0	0	0	0
1	2	3	3	0	2	1	1	0	1	1	0	0	4	8	2	3	0
0	1	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
38	30	33	32	38	27	34	49	45	38	24	21	31	32	25	40	31	21
2	1	0	1	0	0	0	0	2	0	1	1	0	0	4	1	-	-
0	3	1	1	0	2	1	0	2	0	2	2	1	2	3	4	-	-
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	-
10	2	7	6	4	14	5	5	3	5	3	7	6	4	5	10	5	9
11	8	8	8	9	14	11	10	10	9	7	9	12	11	13	16	16	19

Data Period	Directorate					Month	Year To Date	Trend
	AT	IB	IC	CT	CM			
Jan 2019	-	-	-	-	17	17		
Jan 2019	0	6	0	-	0	6	90	
Jan 2019	0	6	0	-	0	6	90	
Jan 2019	0	1	0	-	0	1	12	
Jan 2019	0	0	0	-	0	0	20	
Jan 2019	0	0	0	-	0	0	19	
Jan 2019	0	0	0	-	0	0	3	
Jan 2019	0	0	0	-	0	0	0	
Jan 2019	0	21	0	-	0	21	308	
Nov 2018	0	1	0	-	0	1	9	
Nov 2018	0	4	0	-	0	4	16	
Jan 2019	0	0	0	-	0	0	0	
Jan 2019	0	0	0	-	0	0	0	
Jan 2019	0	0	0	-	0	0	10	
Nov 2018	0	0	0	-	0	0	0	
Jan 2019	0	1	1	-	7	9	57	
Jan 2019	3	5	1	-	10	19		

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - in month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

Previous Months Trend																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	-	-	-	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
24	21	26	36	35	36	32	32	29	26	25	34	37	33	34	42	35	37	
84	76	121	128	135	146	133	103	91	85	97	105	85	97	118	112	104	163	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
-	-	2.1	-	-	-	3.7	-	-	-	2.1	-	-	-	-	-	-	-	
0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	-	-	-	
-->	-->	-->	-->	-->	24.4	-->	-->	-->	-->	33.3	-->	-->	-->	-->	-->	-->	-->	
-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	

Data Period	Directorate					Month	Year To Date	
	AT	IB	IC	CT	CM			
Sep 2018	98.5	91.9	98	-	85		85.9	
Jan 2019	3.16	4.92	4	-	4.4	4.17	4.11	
Jan 2019	5.32	5.42	5.6	-	4.6	5.33	4.3	
Jan 2019	8	-	-	-	-	37	332	
Jan 2019	34	71	40	0	18	163	1057	
Jan 2019	95.7	95.5	94	-	82	93.25	89.85	
Jan 2019	96.2	95.3	96	-	91		94.2	
Jun 2018	1.77	2.49	2.1	2.5	1.9		2.2	
Oct 2018						0		
Jun 2018	17.9	25.1	38	-	18	33.3		
Jan 2017	3.72	3.72	4	-	-	3.83		

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Community & Therapies Group Only	DVT numbers	=> No	730	61
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9
Community & Therapies Group Only	STEIS	<= No	0	0
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0
Community & Therapies Group Only	DNA/No Access Visits	%		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95
Community & Therapies Group Only	Falls Assessments - DN Intial Assessments only	=> %	95	95
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Intial Assessments only	=> %	95	95
Community & Therapies Group Only	MUST Assessments - DN Intial Assessments only	=> %	95	95
Community & Therapies Group Only	Dementia Assessments - DN Intial Assessments only	=> %	95	95
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Intial Assessments only	=> %	95	95
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No		
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No		
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No		

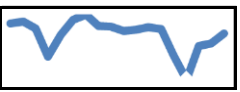
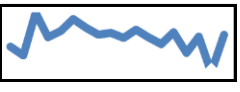
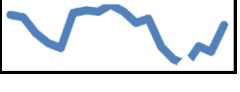
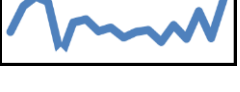
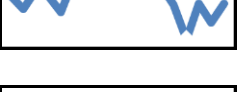
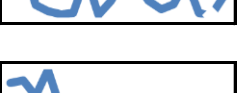
Previous Months Trend																			
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J		
54	56	55	55	29	53	35	58	54	69	57	-	-	-	7	7	7	3		
8.04	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
14.3	10.2	8.91	-	-	-	11.2	-	-	14.3	-	-	11	7.69	7.35	10.6	8.72	-		
11.1	10.7	11.5	11.5	14.9	14.7	11.5	14.3	11.2	10.2	10.5	8.89	8.85	9.13	9.05	8.75	9.43	-		
2	3	0	-	0	0	2	-	0	0	0	1	-	0	0	-	-	-		
19.4	15.5	14.7	12.4	15.3	13.2	19.6	21.5	25.6	22.9	22.4	26.1	22.5	20.1	17.9	17.4	20	17.4		
1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	-		
56.1	52.4	52	61.7	59.2	70.4	76.4	87.5	91.2	94.2	94.2	96.8	94.9	96.4	92.4	91.2	92.1	92.7		
57.4	53.6	50.5	60.3	59.7	66.6	77.9	90.6	92.6	93.8	95	97.1	96.1	97.2	94.2	91.8	93.1	93.2		
65.9	62.4	59.1	72	70.2	78	81.5	92.2	94.5	94.4	95.8	96.9	96.1	97	94	92.1	93.5	93.4		
49	49.5	43.4	54	54.7	61.2	76.6	90.2	92.8	93.6	94.8	96.2	95.2	97.6	93	90.5	92.6	92.7		
38.4	62.5	41.1	50	47.2	58.6	70.2	88.6	85.9	91.9	93.3	93.5	94.8	90.4	91.8	86	89.8	90.1		
93	93	94	96	94	95	94	96	94	95	94	95	95	95	95	95	-	-		
56.4	54.7	52	63.8	63.1	70.1	76.8	90	93.2	94	94.8	95.9	96.3	95.8	93.6	91	93.1	92.7		
4	3	6	4	4	2	4	4	3	1	1	1	1	1	7	37	-	-		
4	3	3	4	4	2	3	2	3	0	1	1	0	1	5	26	-	-		
0	0	1	0	0	0	1	2	0	0	0	0	1	0	2	11	-	-		

Data Period	Directorate					Month	Year To Date	
	AT	IB	IC	CT	CM			
Jan 2019						3	204	
Aug 2017						8.0	8.2	
Dec 2018						9.7	11.0	
Dec 2018						9.4	9.6	
Oct 2018						0	1	
Jan 2019						17.38	212.1	
Dec 2018						0.77		
Jan 2019						92.69	93.67	
Jan 2019						93.15		
Jan 2019						93.38		
Jan 2019						92.69		
Jan 2019						90.15		
Nov 2018						95.5		
Jan 2019						92.69	94.09	
Nov 2018						37	52	
Nov 2018						26	37	
Nov 2018						11	14	

Primary Care, Community & Therapies Group

Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : D43	%		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : D47	%		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : Eliza Tinsley	%		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : Henderson	%		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : Leasowes	%		
Community & Therapies Group Only	Bed occupancy for Intermediate Care : McCarthy	%		
Community & Therapies Group Only	Average LOS for OBI : D43	Days		
Community & Therapies Group Only	Average LOS for OBI : D47	Days		
Community & Therapies Group Only	Average LOS for OBI : Eliza Tinsley	Days		
Community & Therapies Group Only	Average LOS for OBI : Henderson	Days		
Community & Therapies Group Only	Average LOS for OBI : Leasowes	Days		
Community & Therapies Group Only	Average LOS for OBI : McCarthy	Days		

0	0	2	0	0	0	0	0	0	1	0	0	0	0	0	0	-	-
94	94	93	87	92	95	96	93	93	92	93	93	93	88	83	89	90	92
83	81	94	86	88	92	89	87	88	86	89	86	84	88	82	86	76	87
92	92	89	87	86	93	93	93	94	93	91	92	86	84	83	86	85	90
86	92	93	92	81	88	89	86	87	85	86	87	84	88	85	90	85	93
91	85	92	91	86	94	86	89	89	81	87	87	87	86	89	91	82	87
89	84	91	89	83	95	90	94	93	93	91	92	93	85	72	86	78	86
10	12	10	9	10	9	10	10	10	10	11	9	12	9	12	9	8	8
18	15	22	20	17	18	17	15	25	20	24	19	17	24	16	16	13	13
19	18	12	11	10	10	16	10	12	15	15	12	11	12	15	10	10	13
27	28	24	31	20	21	21	20	20	18	16	18	21	16	15	17	14	18
22	21	20	26	20	17	18	21	22	19	21	17	23	23	16	23	20	18
12	12	12	13	15	14	13	13	15	10	14	12	17	10	17	14	10	9

Nov 2018		0	1	
Jan 2019		91.76	90.49	
Jan 2019		87.1	85.16	
Jan 2019		90.32	88.45	
Jan 2019		93.15	87.04	
Jan 2019		87.26	86.67	
Jan 2019		85.69	86.63	
Jan 2019		7.74		
Jan 2019		13.39		
Jan 2019		12.95		
Jan 2019		17.92		
Jan 2019		17.68		
Jan 2019		9.29		

Corporate Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - in month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

Previous Months Trend																		
A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	
2	8	4	9	8	12	8	8	5	5	4	6	5	4	4	13	3	5	
5	10	7	11	15	16	11	15	11	8	2	7	8	8	5	12	11	8	
														-	-	-	-	
2	2	1	2	1	1	2	2	2	30	26	28	33	26	26	25	29	27	
4	10	4	5	7	15	11	12	4	61	76	79	54	70	86	93	84	120	
-	-	2.7	-	-	-	15.5	-	-	-	2.1	-	-	-	-	-	-	-	
1	0	0	1	1	0	2	2	0	1	3	2	1	1	1	-	-	-	
-->	-->	-->	-->	-->	30	-->	-->	-->	-->	29	-->	-->	-->	-->	-->	-->	-->	
-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	

Data Period	Directorate							Month	Year To Date	Trend
	SG	F	W	M	E	N	O			
Jan 2019	2	0	0	1	0	0	2	5	54	
Jan 2019	0	0	0	1	0	3	4	8		
Sep 2018	90	93	95	93	97	98	92		83.8	
Dec 2018			95					66.7	98	
Jan 2019	4.09	2.33	2.13	4.03	2.85	4.95	5.22	4.21	4.37	
Jan 2019	4.09	1.56	4.98	4.88	2.59	4.99	5.78	4.67	4.15	
Jan 2019	1.00	0.00	6.00	4.00	0.00	16.00	0.00	27.00	252.00	
Jan 2019	12.00	0.00	11.00	28.00	0.00	69.00	0.00	120.00	727.00	
Jan 2019	92.2	64.3	93.2	79.4	87.3	92.6	88.4	88.5	85.0	
Jan 2019	93	92	95	97	93	-	91	93.1	93	
Jun 2018	4	1	2	2	1	-	2	2.1	2	
Oct 2018	0	0	0	0	0	0	1	1		
Jun 2018	52.9	57.6	63.2	34.5	14.8	21.9	18.5	28.7		
Jan 2017	3.83	3.61	3.98	3.55	3.52	3.62	3.37	3.64		