

## Sandwell and West Birmingham Hospitals



NHS Trust

<b>Report Title</b>	Integrated Quality & Performance Report (IQPR) October 2018				
<b>Sponsoring Executive</b>	Toby Lewis, Chief Executive				
<b>Report Author</b>	Dave Baker, Director of Partnerships and Innovation Yasmina Gainer, Head of Performance & Costing				
<b>Meeting</b>	Trust Board	<b>Date</b>	6 <sup>th</sup> December 2018		
<b>1. Suggested discussion points</b> <i>[two or three issues you consider the Committee should focus on]</i>					
<p>Emergency care performance remains the most significant issue in October reporting. November as at 21<sup>st</sup> Nov is showing performance at 80.8% with large daily fluctuations at Sandwell site during the month. Detailed recovery plans expect November to show performance improvement and a sustained control against current plan and delivery.</p> <p>The Patient Treatment List (Waiting list) has steadily increased throughout the year from 30,071 to 37,871 in October with a projection of 42,000 to 44,000 by the end of the year without intervention. A plan to address this across the first six months of 2019 is being finalised.</p> <p><b>Beyond this we might note:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> 9x serious incidents (of which 5x are due to falls)</li> <li><input type="checkbox"/> Falls Increasing to a high 101 cases (possible validation down to 95) in October against a year to date avg trend of ~80 per month; with 5x serious injuries (pushing up the serious incidents count of 9).</li> <li><input type="checkbox"/> RTT delivers at 92.02% but with 2x Incomplete 52 week breaches in October.</li> <li><input type="checkbox"/> Cancer standards met Q2 constitutional standards.</li> </ul>					
<b>Alignment to 2020 Vision</b> <i>[indicate with an 'X' which Plan this paper supports]</i>					
Safety Plan	X	Public Health Plan		People Plan & Education Plan	x
Quality Plan	x	Research and Development		Estates Plan	
Financial Plan		Digital Plan		Other <i>[specify in the paper]</i>	
<b>1. Previous consideration</b> <i>[where has this paper been previously discussed?]</i>					
OMC, PMC, Quality & Safety Committee, CLE					
<b>2. Recommendation(s)</b>					
The Trust Board is asked to:					
<b>a.</b>	<b>Note the performance for October.</b>				
<b>b.</b>	<b>Assure that recovery plans are in place to address under-performance</b>				
<b>3.</b>					
Trust Risk Register		Risk Number(s): all			
Board Assurance Framework		Risk Number(s): all			
Equality Impact Assessment	Is this required?	Y		N	X
					If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	X
					If 'Y' date completed

# October 2018 – Summary Notes from IQPR and Persistent Reds

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## 1. Overall Performance

Emergency Care, Diagnostic Imaging (DMO1) and mortality performance remain unacceptable, but are progressing individual recovery plans. The strategic importance of the DMO1 target warranted a Q4 18-19 recovery plans to recover DM01 (scanning performance) and create a 19-20 sustainability plan, which is being presented to the Trust Board in December.

### ➤ Delivering Performance:

- ❑ Cancer standards deliver full Q2 performance despite September 62 day being below 85%.
- ❑ RTT at 92.02% in October
- ❑ 21+ Stranded patients performing well against NHSI targets overall, with Dec target of 101 bed reduction reasonably expected to be in reach, if management of long stay patients continuous. However, we have underachieved October target by 6 beds and are behind for the November target at this stage.

### ➤ Exceptional Under-Performance in October:

- ❑ In October the trust reports a high number of falls (101) of which 5 have been declared as a serious injury (this may reduce to 95 falls post validation, but remains a high number compared to previous month and warrants a detailed review and report).
- ❑ 2x Never Events due to wrong site surgery (Ophthalmology) and a case of a retained guidewire during a procedure in Cardiology (2016/17 incident). 9x Serious Incidents (of which 5 are due to the falls injuries); this is a high incident rate for the trust and is unusual to be experienced in any single month, but overall impacted by the falls injuries.
- ❑ 4x cases of stillbirth in October causing a stillbirth rate at 7.86 in October (per 1,000 babies), which is the highest since last year same period. This is against 509 births in the month.
- ❑ 1x Patient Wait above 12 hours under the trolley wait rules in ED.

### ➤ Other Under-performance:

- ❑ VTE assessments missed for the fourth consecutive occasion in October, but reporting a much improved rate at 94.4% which has been achieved with intensive focus (449 assessments missed). A full quality improvement project plan is in progress to engage under-performing areas.
- ❑ Diagnostics fails to recover to 99% standard for the last eight months, with the highest level of breaches in October reported at 301 (293 of which are in Imaging). The performance at October is at 96.79% vs the 99% target (98.27% in September). CT, MRI and ultrasound scanning were the main causes of under-performance driven by consultant vacancies. The Executive team are well sighted on the imaging pressures and recovery of this DM01 reported performance is planned to recover in January 2019.
- ❑ Pressure Ulcers have increased in October and show large variation to long term averages. 20x Pressure Ulcers in total between acute and community settings were reportable in October including a Grade 4 PU.

- ❑ Neutropenic sepsis performance in October reports at 89% with 4/37 patients breaching. This is a much better improved performance compared to September (which was lowest performance since Dec2016), but overall does not achieve the 100% standard.
- ❑ Stroke ward admissions within 4 hours are below the 80% target at 61%.

## 2. IQPR Persistent Red indicators

- ❑ Generally progressing steadily, but it seems difficult to move on some of the others

Total Indicators	<b>23</b>	<b><i>Note: Some are grouped and are in fact two or more separate indicators</i></b>	<b>Delivery Expected</b>
Resolved so far	6	<ul style="list-style-type: none"> <li>• WHO Safer Surgery (to 100%);</li> <li>• Early Booking Assessment;</li> <li>• Patient Safety Thermometer (to 95%);</li> <li>• Cancellations (20pm)</li> <li>• Cancellations as %age of elective admissions (0.8%)</li> <li>• PDR (to 95%) and estimated at 96% at October</li> </ul>	
Achieved standard for 2 months	0		
Achieved standard for 1 month	0		
Significant improvement close to target	1	<ul style="list-style-type: none"> <li>• Medical Appraisal (to upper quarterile) .. at 90% in Oct</li> </ul>	<ul style="list-style-type: none"> <li>• Oct2018</li> </ul>
Working towards target improvement plans & expected to deliver in the near future	6	<ul style="list-style-type: none"> <li>• Mandatory Training (to 95%)</li> <li>• Sickness Absence Rate / Sickness Absence cases (to 3%)</li> <li>• Nursing (Band 5) / Workforce Turnover</li> <li>• Treatment Functions Under 92% RTT</li> <li>• Patients Waiting &gt;52 weeks</li> <li>• In-Session Theatre Utilisation (to 85%)</li> </ul>	<ul style="list-style-type: none"> <li>• May2019</li> <li>• Mar2019</li> <li>• Mar2019</li> <li>• Oct2019</li> <li>• Apr2019</li> <li>• Jan-Mar2019</li> </ul>
<b><u>Newly added and relapsing indicators</u></b>	3	<ul style="list-style-type: none"> <li>• Diagnostics (to 99% standard)</li> <li>• Unplanned A&amp;E re-attendances;</li> <li>• Neck of Femur (to 85%)</li> </ul>	<ul style="list-style-type: none"> <li>• Jan2019</li> <li>• Audit in progress TBC</li> <li>• Actions TBC</li> </ul>
Without target improvement plans at this stage	5	<ul style="list-style-type: none"> <li>• Open Referrals</li> <li>• Patient Bed Moves</li> <li>• Mortality Reviews within 42 day</li> <li>• Falls</li> <li>• FFT Score &amp; Responses</li> </ul>	<ul style="list-style-type: none"> <li>• Progressing plan</li> <li>• Not identified</li> <li>• Progressing plan</li> <li>• Not identified</li> <li>• Trajectory in progress</li> </ul>
Missing the set recovery plan	2	<ul style="list-style-type: none"> <li>• Neutropenic Sepsis</li> <li>• Return to work interviews</li> </ul>	<ul style="list-style-type: none"> <li>• Actions TBC</li> <li>• Was Sept18 – New plan TBC</li> </ul>

## 3. Introduction of New Indicators

- ❑ In October a new range of Workforce indicators has been added to the IQPR and some previously reported indicators have been removed. See workforce section.

## Key IQPR Indicators Summary for October 2018-19 (month 7):

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### Infection Control:

- Performing very well overall.
- The Trust has had 2x CDiff case in October, performing very well against this standard with year to date position of 8 cases against the year to date target of 17. Tracking well against the annual ceiling of 29.
- At trust level MRSA screening, electively and non-electively achieves targets routinely, but PCCT and Medicine & Emergency Care are not.
- MSSA Bacteraemia (rate per 100,000 bed days) in October has seen an increase in rate which is at 15.7 compared to target of 9.42; year to date however in line with target at 6.8 vs 9.42 target despite this spike which appears to be a random variation caused by three un-linked patients.

### Harm Free Care :

- 2x Never events in October were reported in Ophthalmology and Cardiology. Wrong site surgery (Ophthalmology) and a retained guidewire during a procedure in Cardiology (2016/17 incident).
- Serious incidents reported are the highest for a long period of time, at 9xcases in October, of which are 5x falls related.
- Achievement of 100% target against the WHO Safer Surgery continued into October; manual intervention is still required as the system for capturing the briefings information is not fully working (being addressed with clinical effectiveness and IT).
- Safety Thermometer at 99.5% in October against the 95%, this reports 'new harm' only caused by SWB.
- In October there were 20 Pressure Ulcers reported; 13x PUs in the acute hospital setting (hospital acquired, avoidable), an increase to previous month; 3x grade 3, 1x grade 4 and 9x grade2; the PUs per 1,000 Occupied Bed Days rate is 0.6; additionally there were 7x PU case in the district community setting.
- In October we have reported a large increase in falls (25% increase to year to date averages), with 5x falls resulting in serious injury reportable as a serious incident. The high levels are on AMUs, D16, N4, and L4. We have been seeing falls rise steadily in the last months. The year to date number of falls incurred is 584 against an annual target of 804; using the year to date value and assuming future falls are at current year avg, this this would imply a year end position of 1001 falls; using a projection of year to date plus last three month avg this would project year end at 1,029.
- VTE assessments have been below required levels for a further month but reporting an improved position of 94.4% missing 449 assessments in the month. A project plan has been put into action to address compliance rates, and intensive monitoring effort is being made to recover the position to target. The major under-performing areas remain the assessment units.

### Key Access Targets :

#### 1 RTT & Diagnostics

- RTT signed off at 92.02% for October with 2x 52 week breaches.
- The waiting list has risen from 30,071 at the end of March 2018 to 37,871 in October with a potential trajectory without intervention to between 42,000 and 44,000.
- Acute Diagnostics (DM01) reporting at 96.79% in October. 301 total breaches reported by the trust; CT/MRI/Ultrasound accounted for 289 of these. A Sustainability project has been put in place having

not achieved previous recovery plans; the plan is aiming to address Q4 DM01 delivery for January 2019 and 19-20 forecast demand and capacity.

## 2 Cancer

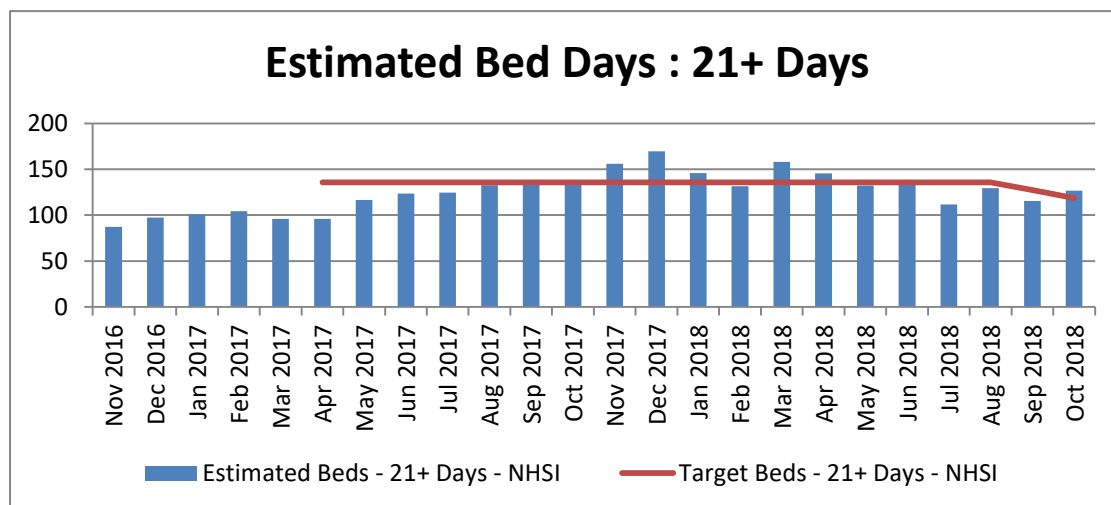
- Cancer performance reports one month in arrears to allow cancer network validations to take place; in October we report therefore the September position.
- Recognised as a delivering Trust; meeting routinely most of the cancer standards and this continuous into August.
- There were 7.5 breaches of the 62 day standard in September, overall resulting in the 62 day performance of 84.5% below the target of 85%, this was as projected last month, and does not impact the Q2 delivery of the standard which is at 86.5% again meeting the second quarter this year.
- 1.0 patient waited above 104 days. The case studies are routinely now submitted to the CEO for review
- The longest waiting patient to receive treatment was at 86 days.
- Neutropenic sepsis in October sees improvement from September and reports at 89.2% with 33/37 patients have been treated within the hour and 4 patients breached due to a number of different reasons (detailed, separate OMC report). All breaches are RCAed at the time and subject to a full review at a Breach Meeting. The Door to Needle time in October remains steady at an average of 45 minutes compared to the 60 minutes requirement.
- **Note:** Referral to Faster diagnosis; a new cancer diagnosis standard, designed to ensure that patients find out within 28 days whether or not they have cancer, will be introduced in 2020. Data collection starts in 2019.

## 3 Emergency Care & Patient Flow

- EC performance for October was reported at 81.2%, with 3354 breaches against 17,819 attendances in the month.
- There was 1x trolley wait > 12 hours reportable; the first since Dec17.
- The unplanned re-attendance rate has unfortunately increased again to 5.2% having reached lower levels before as part of the persistent red focus; a full audit is being reviewed to identify improvement themes.
- DTOCs are holding up to previous levels and in October the trust reports 2.7% against the 3.5% target.
- WMAS handovers between 30-60 minutes were at 121 with only 6 breaching the 60 minutes target giving us a 0.13% performance against the very ambitious target of 0.02% and high levels of total ambulance conveyances (4622 in October, second highest this year).
- Fractured Neck of Femur Best Practice Tariff delivery for October at 84% slightly below the 85% target in the month.
- Patient bed moves for non-clinical reasons in October at 54 against aspiration of zero.
- **21+ long stay patients** have been subject to robust monitoring against the NHSI agreed trajectory to achieve 25% 'nominal bed' reductions by the end of December 2018. Baseline position as at August18 was 135.7 'beds' occupied by patients at =>21 days, with the objective to reduce 'nominal beds' by 25% to 101. With the data-outage we have had some bugs in reporting, which have been experienced in the October position previously reporting as delivering against the target, but on correction we have been 8 beds higher than expected.
- The November position is unlikely to improve much from where we are now leaving December to recover to agreed targets.
- The calculations mirror NHSI approach.

	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018
NHSI Target Beds	135.70	135.70	135.70	135.70	135.70	127.20	118.80	110.30
Estimated 21+ Day Beds	145	132	137	111	129	115	128	130
Long Stay (21+ Day) Rate	21.8 %	21.0 %	21.1 %	18.8 %	20.9 %	19.0 %	20.3 %	19.6 %

□



## Obstetrics:

- C-Sections in October reported at 25.5% against target of 25%; year to date at 26.6% normalising more to previous trends
- Stillbirth rate in October reported at 7.68 per 1,000 babies with 4x stillbirths in October out 509 births.
- Adjusted Perinatal Mortality Rate (per 1000 babies) year to date coming down to 7.86 compared to target rate of 8.
- Breastfeeding initiation continues to routinely deliver, with a small blip in September, but picking up to 77.4% in October.

## Stroke & Cardiology:

- At this stage in the month the IQPR reports the WD5 position (not post-validated WD20 position) reporting a drop in performance against a couple of indicators.
- The performance in October is generally good for both services with only the access to stroke wards in 4 hours behind targets.
- Thrombolysis within the hour is often affected by clinical reasons and some operational processes, which are RCAed routinely and managed. October is at 85.7% vs 85% target and year to date is also in line with target at 86.5%.
- Admissions to Stroke Ward within 4 hours remained under pressure due to medical outliers occupying stroke beds. October performance at 61%; year to date below the target at 67% versus target of 80%;
- Patient Staying on Stroke Ward meets target of 90% reporting in October at 90.4%. Year to date at 89.9% almost hitting the target standard.
- TIA (High Risk) Treatment <24 Hours from receipt of referral is 95.7% in October vs target of 70%
- TIA (Low Risk) Treatment <7 days from receipt of referral is at 98% in October vs target of 75%. Both TIA indicators delivery routinely to standard.
- For October Primary Angioplasty Door to balloon time (<90 minutes) is meeting the target of 80% at 93.8% delivery. Primary Angioplasty Call to balloon time (<150 minutes) at 100% vs 80% target. Both are consistently delivering.

- Rapid Access Chest Pain - seen within 14 days consistently delivering at 100% in October and consistently for a number of years.

## **Workforce :**

- A number of new indicators has been introduced from October reporting to provide further insight into workforce. Some previously reported indicators have been removed. Due to the recent introduction not all have been populated for this month's reporting.
- Mandatory Training in October reporting slipping to 89.9% against target of 95%;
- Health & Safety related training is below the 95% target at 91.9% in October and we observe a dip in performance in the last three months after a very stable delivery over a long period of time.
- PDR completion approach has changed to an annual cycle reporting quarterly delivery this year; in October the performance was at 91.2% against the 95% target. November is estimated to deliver 97% and so would exceed target, making this a successful initiative following the introduction of Aspiring to Excellence PDR process.
- October in-month sickness rate is at 4.97%, a worsening to last month against Trust aspirations of 3%. The Sickness improvement trajectory (persistent red trajectory) was at 4.15% for October, lower than our actual rate of 4.97%
- We observe a growth in short term sickness in October, which is likely to have driven up the sickness rate, but the rate is also impacted by the number of days each sickness incurs. The Workforce Director will be reporting to the Trust Board in a separate paper with more granular analysis of the drivers.
- October return to work interviews in-month at 85.8% (year to date at 84.7% (below the trust target of 95%, continuing to be a difficult target to improve to.
- On boarding of new starters in October was at 97.65% (with 83/85 staff attending) against a target of 100%.
- Flu vaccination for October reporting at a good 80% of all front-line staff being vaccinated

## **Mortality:**

- Mortality indicators are in line with confidence limits against most of the mortality indicators, other than our HSMR which is currently reported (June 2018 – latest data) at 128 for SWBH and still outside statistical confidence limits. There is ongoing Trust scrutiny and oversight of mortality statistics at the Executive Quality Committee.
- A report was commissioned with HED, analytics provider, which concluded: Sandwell General Hospital is a statistically significant HSMR outlier. City Hospital remains within expected limits.
- Following MDO review of emergent divergence between weekday and weekend rates, this will result in a focus on the Sandwell site weekend mortality; the weekend rate reports at 119 for the latest period which is June 2018 and hence not moving significantly in the right direction.
- Mortality reviews in the Trust are at 42% for the latest period. There is renewed effort to support reviews including introduction of medical examiner screening and this is going to improve performance. Mortality reviews are discussed at the Learning from Deaths Committee, where a holistic review process needs to be embedded and measurable.

## **Cancellations and Theatre Utilisation:**

- Performance has been kept up in October resulting in low level of cancellations.
- In October we report cancellations on the day at 25 against the internal trust target of 20, but a tolerance of up to 27 in order to meet national targets. Whilst slightly higher than the internal target of

20, this is still below the national level of 0.8% against actuals of 0.6% counting late cancellations on the day against elective admissions in the month.

- 9/25 were avoidable (~36%) which is a high number, but avoidable is not only hospital related e.g. it will include patients who may have eaten on the day of surgery for example.
- There were no 28 Day breaches in month and no urgent cancellations in the month.
- Theatre in-session utilisation is still below target of 85%, at 76% in October and whilst some specialities have increased utilisations others are still much lower than the target. Each speciality has a target for improvement.
- Overall session utilisation (outside routine session timings) for October is at 82.1% and getting closer to that 85% target; the aim should be to get in-session utilisation to same levels as running outside sessional time may impact on other, subsequent theatre sessions.

### **Data Completeness:**

- Open Referrals without Future Activity/ Waiting List Requiring Validation have increased to ~178,000 in October. A recovery process was agreed at PMC.
- All our mandatory national data capture metrics are performing well to targets except of 'Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS' which is at 97.7% compared to the target of 99%. The Head of Information is reviewing short-falls.

### **Performance Notices & IBNs :**

- The CCG has issued a Performance Notice for the maternity indicator 9 CO Level >4ppm Referred For Smoking Cessation); working with the deputy director of midwifery we have made proposals on how to re-count this indicator and an action plan is progressed
- A&E Diagnosis codes indicator is also below the required threshold and the CCG are seeking for assurance on this – the service manager has been asked to work to improve performance
- Early morning discharges indicator (35% target for discharges between 6am-10am) has been failing persistently, the CCG has now requested to review internal processes on managing this.
- CQUINs for Q1 have not been submitted in required timelines, the CCG is considering issuing an IBN for this, but now have withdrawn this intention; however expect the trust to identify a way forward in delivering the Risky Behaviours CQUIN which has not been progressed as yet.
- The CCG has emphasised that it expects the Trust to manage its waiting list down to March 2018 position and have raised concerns regarding patient clearance rates and backlog.



Sandwell and West Birmingham Hospitals



NHS Trust

## Integrated Quality & Performance Report

Month Reported: **October 2018**

Reported as at: 27/11/2018









TRUST BOARD

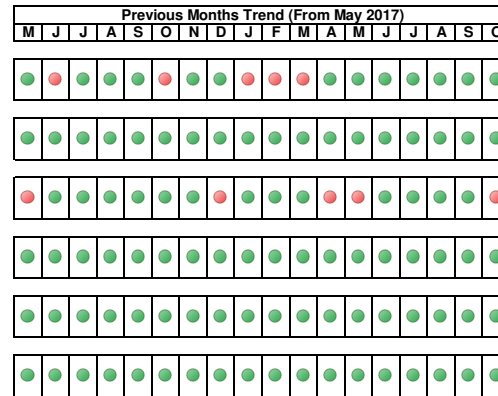
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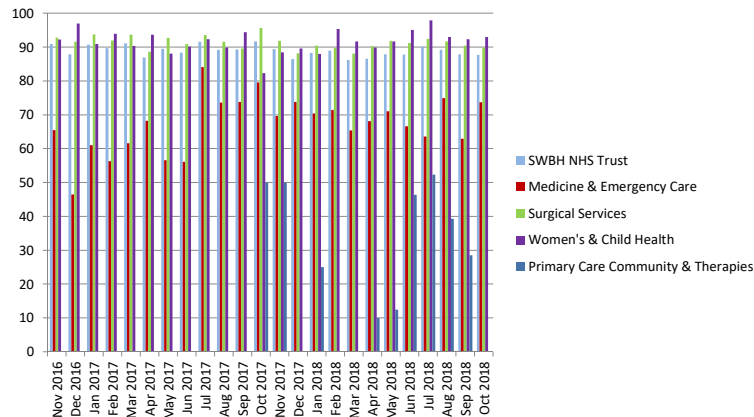
# Patient Safety - Infection Control

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
4			C. Difficile	<= No	29	2.5
4			MRSA Bacteraemia	<= No	0	0
4			MSSA Bacteraemia (rate per 100,000 bed days)	<= Rate2	9.42	9.42
4			E Coli Bacteraemia (rate per 100,000 bed days)	<= Rate2	94.9	94.9
3			MRSA Screening - Elective	=> %	80	80
3			MRSA Screening - Non Elective	=> %	80	80

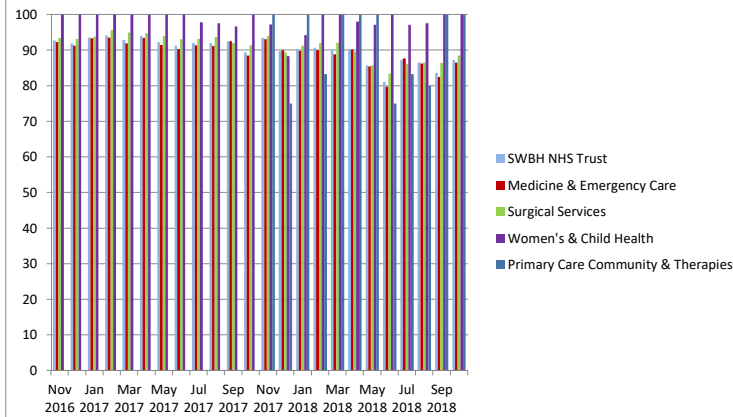


Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Oct 2018	2	0	0			0		2	8	
Oct 2018	0	0	0			0		0	0	
Oct 2018								15.7	6.8	
Oct 2018								10.4	12.0	
Oct 2018	74	90	93		0			87.7	88.3	
Oct 2018	87	89	100			100		87.3	86.0	

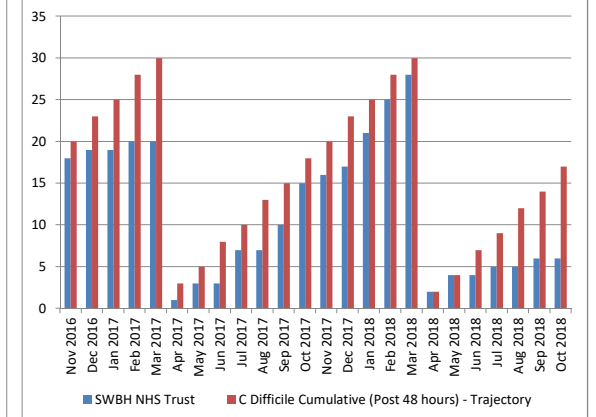
MRSA Screening - Elective



MRSA Screening - Non Elective



C Diff Infection

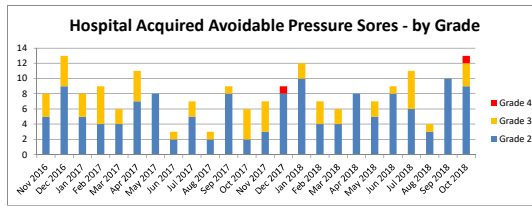
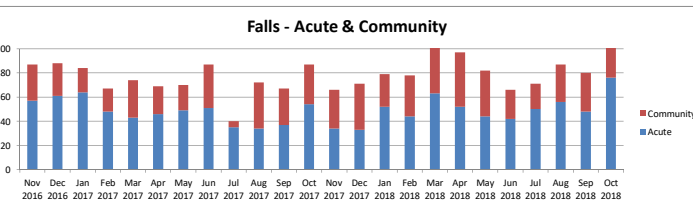
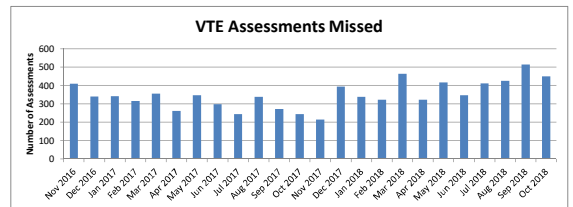


# Patient Safety - Harm Free Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
8		•d	Patient Safety Thermometer - Overall Harm Free Care	=> %	95	95
8		•d	Patient Safety Thermometer - Catheters & UTIs	%		
			Number of DOLS raised	No		
			Number of DOLS which are 7 day urgent	No		
			Number of delays with LA in assessing for standard DOLS application	No		
			Number DOLS rolled over from previous month	No		
			Number patients discharged prior to LA assessment targets	No		
			Number of DOLS applications the LA disagreed with	No		
			Number patients cognitively improved regained capacity did not require LA assessment	No		
8			Falls	<= No	804	67
9			Falls with a serious injury	<= No	0	0
8			Grade 2,3 or 4 Pressure Ulcers (Hospital Acquired Avoidable)	<= No	0	0
			Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload Acquired)	<= No	0	0
	<b>NEW</b>		Pressure Ulcers per 1000 Occupied Bed Days	Rate1		
3		•d	Venous Thromboembolism (VTE) Assessments	=> %	95	95
3			WHO Safer Surgery - Audit - 3 sections (% pts where all sections complete)	=> %	100	100
3			WHO Safer Surgery - brief (% lists where complete)	=> %	100	100
3			WHO Safer Surgery - Audit - brief and debrief (% lists where complete)	=> %	100	100
9		•d	Never Events	<= No	0	0
9		•d	Medication Errors causing serious harm	<= No	0	0
9		•d	Serious Incidents	<= No	0	0
9			Open Central Alert System (CAS) Alerts	<= No		
9		•d	Open Central Alert System (CAS) Alerts beyond deadline date	No	0	0
			Safety Plan - Input Non-Compliant Days	<= No		<=3 Per Ward
			Safety Plan - Checks Compliant	%	98	98
			Safety Plan - Missed Checks	=> No		<=3 Per Ward

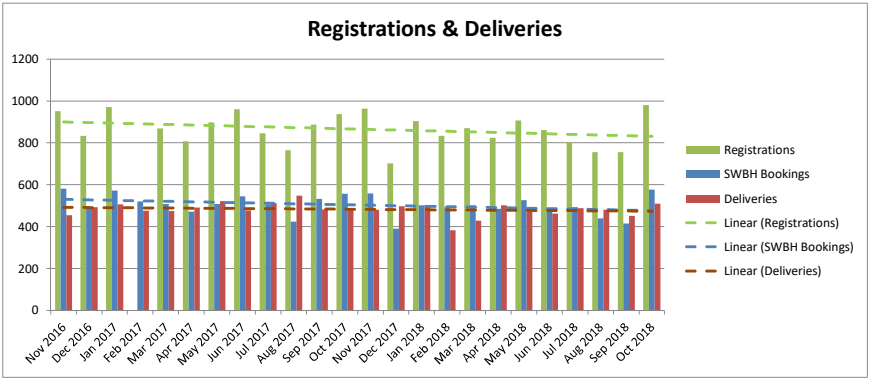
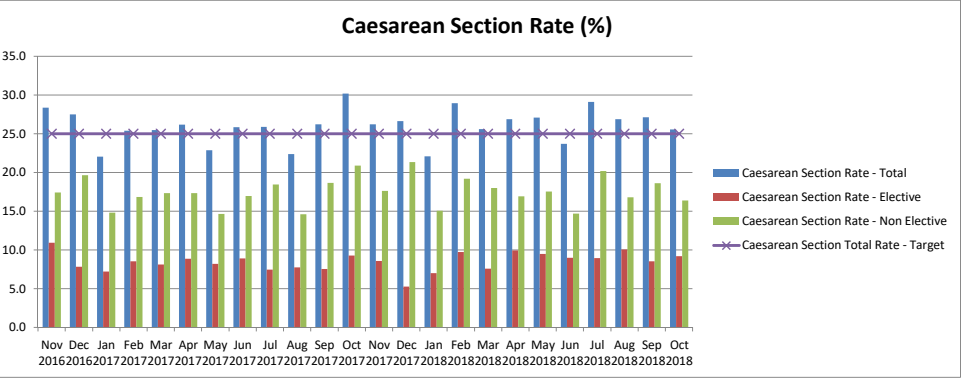
Previous Months Trend (since May 2017 )																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
2.00	1.00	3.00	2.00	1.00	4.00	4.00	6.00	0.00	2.00	1.00	5.00	4.00	1.00	5.00	3.00	3.00	
14	6	27	22	20	48	31	19	36	30	27	34	59	27	43	40	49	51
14	6	27	22	20	48	31	19	36	30	27	34	59	27	43	40	49	51
0	0	3	0	0	0	0	0	0	0	0	2	3	4	4	7	8	6
12	9	7	12	5	5	3	7	7	3	10	4	9	4	7	9	9	0
11	7	7	9	9	11	7	2	4	8	3	4	18	13	11	11	25	29
0	2	1	2	1	0	2	1	2	0	0	0	0	1	6	2	4	2
1	1	13	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0
70	87	85	72	67	87	66	71	79	78	112	97	82	66	71	87	80	101
1	1	1	3	2	3	1	0	0	0	1	2	4	2	1	0	0	5
8	3	7	3	9	6	7	9	12	7	6	8	7	9	11	4	10	13
8	4	7	4	3	6	4	4	2	4	4	3	1	1	1	1	1	7
-	-	-	-	-	-	-	-	-	-	-	-	-	0.4566	0.3886	0.2331	0.5304	0.5781
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2
0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
4	3	1	8	5	4	6	4	3	5	4	5	9	4	6	3	1	9
9	27	3	3	8	10	6	5	7	6	5	8	9	14	12	15	14	14
0	1	1	1	0	0	1	1	2	2	2	2	2	3	2	4	4	4
Under Review																	

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Oct 2018								99.5	97.3	
Oct 2018								0.63	0.35	
Oct 2018	23	10	0	-	-	18		51	303	
Oct 2018	23	10	0	-	-	18		51	303	
Oct 2018	2	1	0	-	-	3		6	34	
Oct 2018	0	0	0	-	-	0		0	42	
Oct 2018	13	8	0	-	-	8		29	111	
Oct 2018	2	0	0	-	-	0		2	15	
Oct 2018	0	0	0	-	-	0		0	4	
Oct 2018	53	17	4	0	1	25	1	101	584	
Oct 2018	0	1	0		0	4	0	5	14	
Oct 2018	7	3	0			3		13	62	
Oct 2018						7		7	15	
Oct 2018	-	-	-			-		0.578	0.43	
Oct 2018	89.4	98.3	95.5					94.4	94.5	
Oct 2018	100.0	100.0	100.0		-			100.0	99.2	
Oct 2018	100	100	100		100			100.0	99.9	
Oct 2018	0	0	0		0			0.0	93.8	
Oct 2018	1	1	0	0	0	0		2	2	
Oct 2018	0	0	0	-	0	0		0	0	
Oct 2018	2	2	1	0	0	4	0	9	37	
Oct 2018								14	86	
Oct 2018								4	21	
Aug 2018								58	224	
Aug 2018								99.67	99.65	
Aug 2018								63	73	



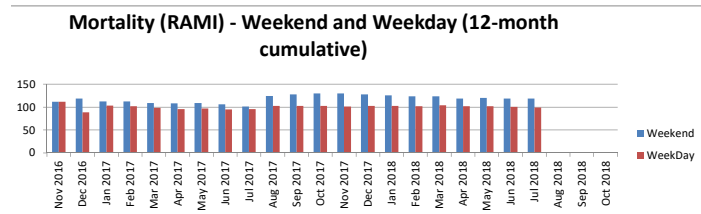
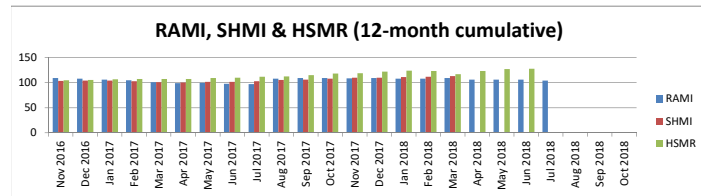
Patient Safety - Obstetrics

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since May 2017)																Data Period	Month	Year To Date	Trend		
					2016-2017		M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A					S	O
3			Caesarean Section Rate - Total	<= %	25.0	25.0																Oct 2018	25.5	26.6				
3			Caesarean Section Rate - Elective	<= %			8	9	7	8	8	9	9	5	7	10	8	10	10	9	9	10	9	9	Oct 2018	9.2	9.3	
3			Caesarean Section Rate - Non Elective	<= %			15	17	18	15	19	21	18	21	15	19	18	17	18	15	20	17	19	16	Oct 2018	16.4	17.3	
2			Maternal Deaths	<= No	0	0																		Oct 2018	0	2		
3			Post Partum Haemorrhage (>2000ml)	<= No	48	4																		Oct 2018	2	9		
3			Admissions to Neonatal Intensive Care (Level 3)	<= %	10.0	10.0																		Oct 2018	0.98	1.69		
12			Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0																		Oct 2018	7.86	6.82		
12			Stillbirth Rate (Corrected) (per 1000 babies)	Rate1			-	-	-	-	-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	0.00	7.86	Oct 2018	7.86	4.45	
12			Neonatal Death Rate (Corrected) (per 1000 babies)	Rate1			-	-	-	-	-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	0.00	0.00	Oct 2018	0.00	1.78	
12			Early Booking Assessment (<12 + 6 weeks) - SWBH Specific	=> %	85.0	85.0																		Oct 2018	93.9	92.8		
12			Early Booking Assessment (<12 + 6 weeks) - National Definition	=> %	90.0	90.0																		Oct 2018	148.9	131.4		
2			Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0	->		->	->															Oct 2018	77.40	76.39	
2			Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	<= %			2.5	2.5	1.8	0.8	0.9	0.5	0.8	0.6	0.9	1.1	1.0	0.8	0.5	0.9	1.5	1.3	1.2	1.7	Oct 2018	1.65	1.12	
2			Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	<= %			1.6	1.6	1.0	0.6	0.6	0.5	0.5	0.6	0.7	0.4	0.7	0.8	0.5	0.6	0.9	1.3	1.2	1.7	Oct 2018	1.65	1.00	
2			Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	<= %			1.4	1.6	1.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.3	0.2	0.0	0.6	0.5	0.3	0.8	Oct 2018	0.83	0.40	



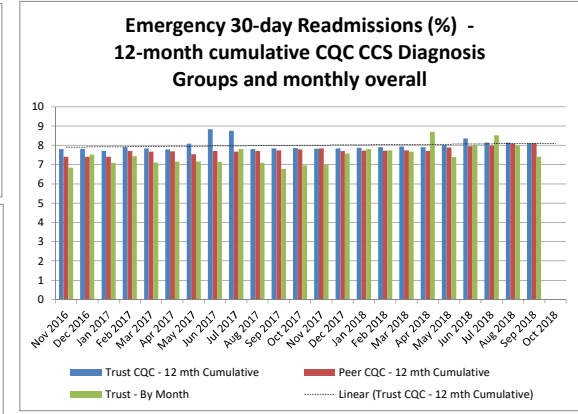
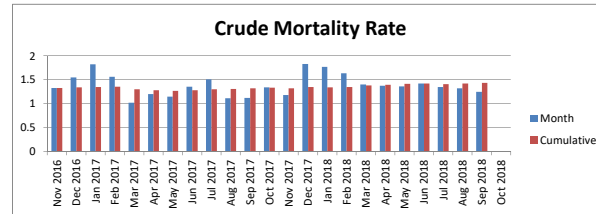
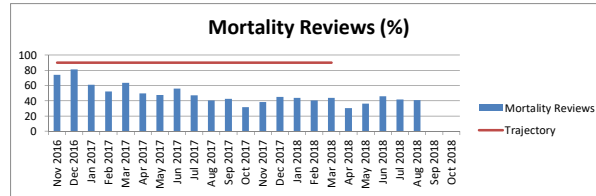
# Clinical Effectiveness - Mortality & Readmissions

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
5			Risk Adjusted Mortality Index (RAMI) - Overall (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekday Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekend Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
6			Summary Hospital-level Mortality Index (SHMI) (12-month cumulative)	SHMI	Below Upper CI	Below Upper CI
5			Hospital Standardised Mortality Rate (HSMR) - Overall (12-month cumulative)	HSMR		
5			Deaths in Low Risk Diagnosis Groups (RAMI) - month	RAMI	Below Upper CI	Below Upper CI
3			Mortality Reviews within 42 working days	=> %	90	90
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (by month)	%		
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (12-month cumulative)	%		
			Deaths in the Trust	No		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
5			Emergency Readmissions (within 30 days) - CQC CCS Diagnosis Groups (12-month cumulative)	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		







Previous Months Trend (since May 2017)																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
100	98	97	108	109	109	108	109	108	108	109	106	106	106	104	-	-	
97	95	95	103	103	103	102	103	103	102	104	102	102	101	99	-	-	-
109	106	101	124	128	130	130	128	126	124	124	119	120	119	119	-	-	
102	102	103	106	106	108	110	110	111	112	113	-	-	-	-	-	-	-
109	110	112	113	115	118	119	122	124	123	117	123	127	128	-	-	-	-
61	78	78	71	144	62	120	90	133	102	129	76	100	71	84	-	-	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-	-
1.1	1.3	1.5	1.1	1.1	1.3	1.2	1.8	1.8	1.6	1.4	1.4	1.4	1.4	1.3	1.3	1.2	-
1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.4	1.4	1.4	1.4	1.4	-
113	129	142	109	109	133	119	169	178	142	143	120	123	127	124	116	106	-
7.2	7.1	7.8	7.1	6.8	7.0	7.0	7.6	7.8	7.7	7.7	8.7	7.4	8.0	8.5	8.0	7.4	-
7.0	7.1	7.1	7.2	7.2	7.2	7.2	7.2	7.2	7.3	7.3	7.4	7.5	7.5	7.6	7.7	7.7	-
8.1	8.8	8.7	7.8	7.8	7.8	7.8	7.8	7.9	7.9	7.9	7.9	8.0	8.4	8.1	8.1	8.1	-
3.5	3.3	3.5	3.0	3.0	3.3	3.2	3.3	3.4	3.6	3.3	4.0	3.6	3.8	3.7	3.8	3.3	-
3.6	3.8	4.3	4.0	3.8	3.7	3.8	4.3	4.4	4.1	4.4	4.7	3.8	4.2	4.8	4.1	4.1	-
3.6	3.5	3.5	3.4	3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.5	3.5	-
3.7	3.8	3.9	3.9	3.9	3.9	3.9	3.9	4.0	4.0	4.0	4.1	4.1	4.1	4.2	4.2	4.2	-












Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Jul 2018									422	
Jul 2018									404	
Jul 2018									477	
Mar 2018									1282	
Jun 2018									378.0	
Jul 2018								84		
Aug 2018	38	83	67			-		41	39	
Sep 2018								1.25		
Sep 2018									1.41	
Sep 2018								106	716	
Sep 2018								7.40		
Sep 2018									7.72	
Sep 2018	-	-	-			-			8.09	
Sep 2018									3.27	
Sep 2018									4.14	
Sep 2018									3.52	
Sep 2018									4.20	

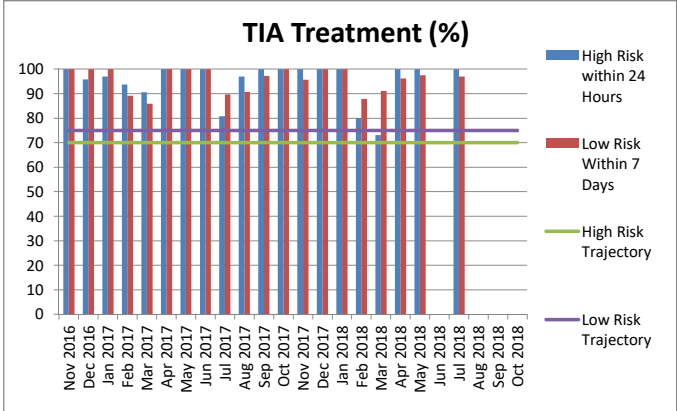
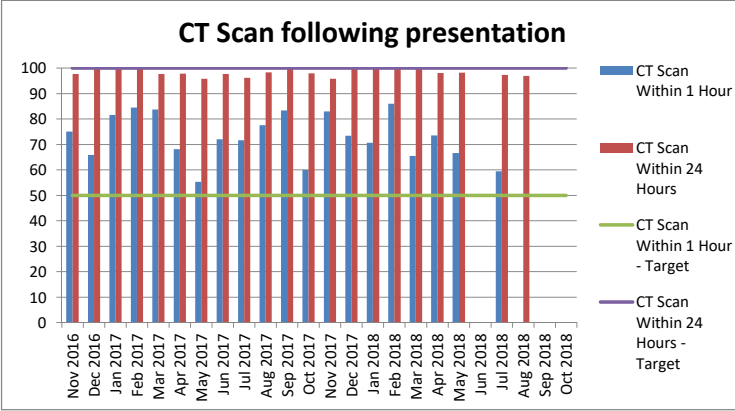
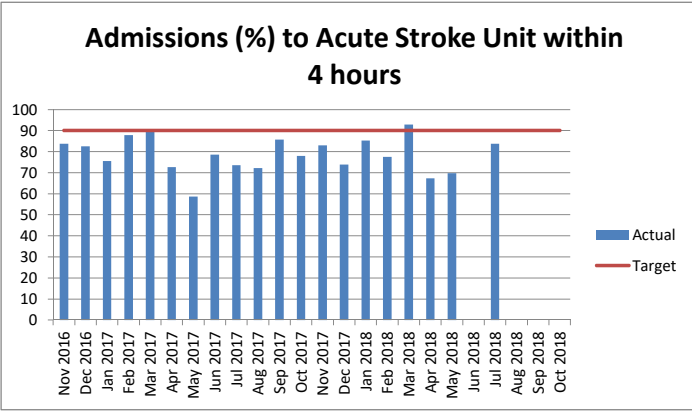


## Clinical Effectiveness - Stroke Care & Cardiology

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			5WD: Pts spending >90% stay on Acute Stroke Unit	=> %	90.0	90.0
3			5WD: Pts admitted to Acute Stroke Unit within 4 hrs	=> %	80.0	80.0
3			5WD: Pts receiving CT Scan within 1 hr of presentation	=> %	50.0	50.0
3			5WD: Pts receiving CT Scan within 24 hrs of presentation	=> %	95.0	95.0
3			5WD: Stroke Admission to Thrombolysis Time (% within 60 mins)	=>	85.0	85.0
3			5WD: TIA (High Risk) Treatment <24 Hours from receipt of referral	=>	70.0	70.0
3			5WD: TIA (Low Risk) Treatment <7 days from receipt of referral	=>	75.0	75.0
3			Stroke Admissions - Swallowing assessments (<24h)	=> %	98.0	98.0
9			Primary Angioplasty (Door To Balloon Time 90 mins)	=> %	80.0	80.0
9			Primary Angioplasty (Call To Balloon Time 150 mins)	=> %	80.0	80.0
9			Rapid Access Chest Pain - seen within 14 days	=> %	98.0	98.0

[illegible]

Data Period	Month	Year To Date	Trend
Oct 2018	90.4	89.9	
Oct 2018	61.2	66.8	
Oct 2018	71.4	71.8	
Oct 2018	98.0	97.9	
Oct 2018	85.7	86.5	
Oct 2018	95.7	93.8	
Oct 2018	98.0	94.8	
Oct 2018	100.0	100.0	
Oct 2018	93.8	95.2	
Oct 2018	100.0	94.9	
Oct 2018	100.0	100.0	



The stroke indicators in the IPR are based on 'patient arrivals' not 'patient discharged' as this monitors pathway performance rather than actual outcomes which may / may not change on discharge.

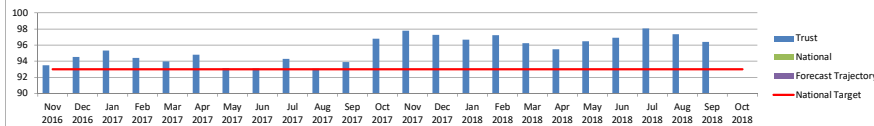
National SSNAP is based on 'patient discharge' which is more appropriate for outcomes based reporting.

Both are valid but designed for slightly different purposes, however they will align overall, especially over a longer period of time (eg annually)

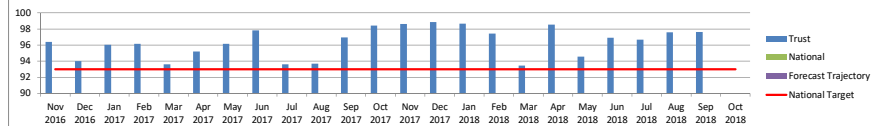
# Clinical Effectiveness - Cancer Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since May 2017)																Data Period	Group						Month	Year To Date	Trend				
					Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		S	O	M	SS	W	P				I	PCCT	CO	
1			2 weeks	=> %	93.0	93.0																			Sep 2018	96.5	96.2	97.0			-		96.4	96.8		
1			2 weeks (Breast Symptomatic)	=> %	93.0	93.0																		Sep 2018		-						97.6	97.0			
1			31 Day (diagnosis to treatment)	=> %	96.0	96.0																		Sep 2018	100.0	96.0	100.0			-		97.5	98.3			
1			31 Day (second/subsequent treatment - surgery)	=> %	94.0	94.0																		Sep 2018								100.0	100.0			
1			31 Day (second/subsequent treatment - drug)	=> %	98.0	98.0																		Sep 2018								100.0	100.0			
1			31 Day (second/subsequent treat - radiotherapy)	=> %	94.0	94.0																		Sep 2018								-	-			
1			62 Day (urgent GP referral to treatment) Excluding Rare Cancer	=> %	85.0	85.0																		Sep 2018	83.3	87.7	82.5			-		84.5	86.9			
1			62 Day (urgent GP referral to treatment) Including Rare Cancer	=> %	85.0	85.0																	Sep 2018	83.3	87.7	82.5			-		84.5	86.9				
1			62 Day (referral to treat from screening)	=> %	90.0	90.0																		Sep 2018	-	92.6	100.0			-		92.9	92.9			
1			62 Day (referral to treat from hosp specialist)	=> %	90.0	90.0																	Sep 2018	76.1	100.0	100.0			-		85.1	87.6				
1			Cancer - Patients Waiting over 62 days	No			10	10	11	11	9	11	12	9	13	9	6	6	17	8	10	11	8	-	Sep 2018	2.0	4.0	1.5			0.0		7.5	58.0		
1			Cancer - Patients Waiting over 104 days	No			2	1.0	1.5	5.0	1.0	4.0	2.0	3.0	3.0	2.0	3.0	1.5	1.5	1.5	2.5	2.5	1.0	-	Sep 2018	0.0	1.0	0.0			0.0		1.0	10.5		
1			Cancer - Longest Waiter in days	No			139	106	102	184	141	125	173	104	102	113	280	118	104	112	113	146	86	-	Sep 2018	86	161	72			0		86			
1			Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour	<= No	0.0	0.0	6	4	10	3	7	8	7	7	3	9	4	3	7	6	4	2	7	4	4	Oct 2018	4	-	-			-		4	33	
			IPT Referrals - Within 38 Days Of GP Referral for 62 day cancer pathway	%			0	0	25	25	67	0	20	0	54	0	55	60	67	36	67	65	71	-	Sep 2018	-	-	-			-		71	61		

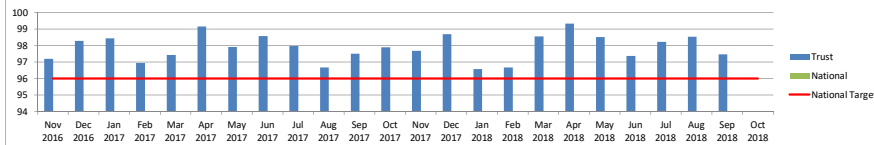
2-week wait from Referral to Date First Seen



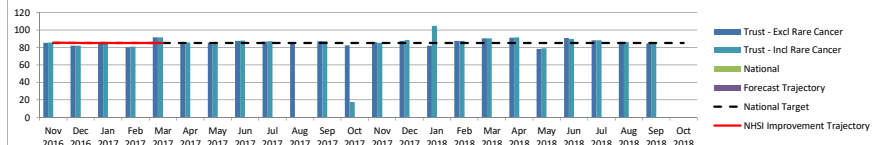
2-week wait from Breast Symptomatic Patients



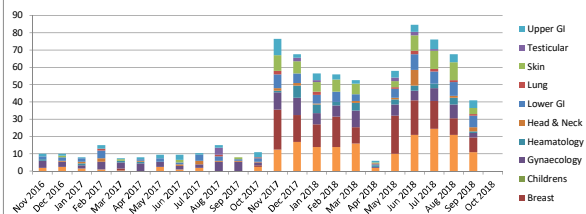
31-day Diagnosis to First Treatment



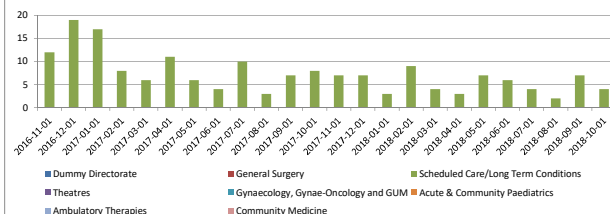
62-day Urgent GP Referral to First Treatment



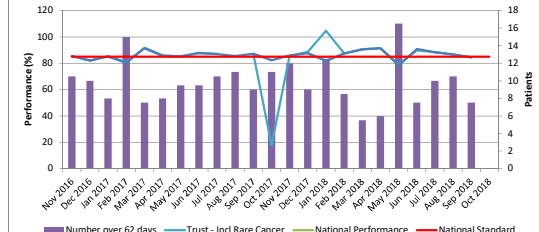
62-day Urgent GP Referral to First Treatment Breach- By Tumour Site



Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour





























62-day Urgent GP Referral to First Treatment



























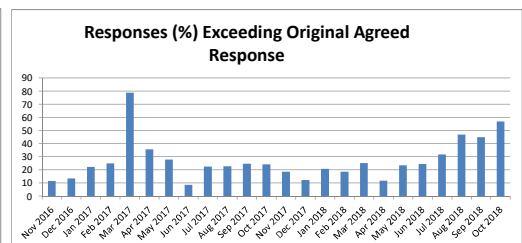
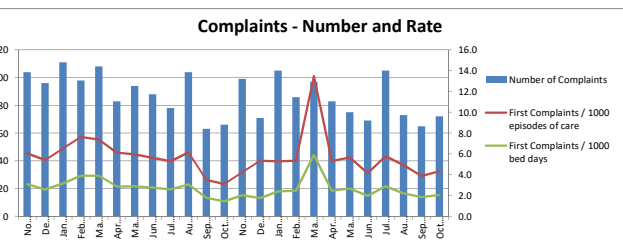
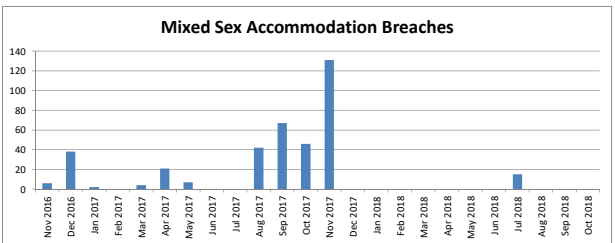


## Patient Experience - FFT, Mixed Sex Accommodation & Complaints

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
8			FFT Response Rate - Adult and Children Inpatients (including day cases and community)	=> %	50.0	50.0
8			FFT Score - Adult and Children Inpatients (including day cases and community)	=> No	95.0	95.0
8			FFT Response Rate: Type 1 and 2 Emergency Department	=> %	50.0	50.0
8			FFT Score - Adult and Children Emergency Department (type 1 and type 2)	=> No	95.0	95.0
8			FFT Response Rate: Type 3 WIU Emergency Department	=> %	50.0	50.0
8			FFT Score - Adult and Children Emergency Department (type 3 WIU)	=> No	95.0	95.0
8			FFT Score - Outpatients	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Antenatal	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Postnatal Ward	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Community	=> No	95.0	95.0
8			FFT Score - Maternity Birth	=> No	95.0	95.0
8			FFT Response Rate - Maternity Birth	=> %	50.0	50.0
13			Mixed Sex Accommodation Breaches	<= No	0.0	0.0
9			No. of Complaints Received (formal and link)	No		
9			No. of Active Complaints in the System (formal and link)	No		
9			No. of First Formal Complaints received / 1000 bed days	Rate1		
9			No. of First Formal Complaints received / 1000 episodes of care	Rate1		
9			No. of Days to acknowledge a formal or link complaint (% within 3 working days after receipt)	=> %	100	100
9			No. of responses which have exceeded their original agreed response date (% of total active complaints)	<= %	0	0
9			No. of responses sent out	No		
14			Access to healthcare for people with Learning Disability (full compliance)	Yes / No	Yes	Yes
			Patient Harm - New Claims	No		
			Patient Harm - Ongoing Claims	No		
			Patient Harm - Closed Claims	No		

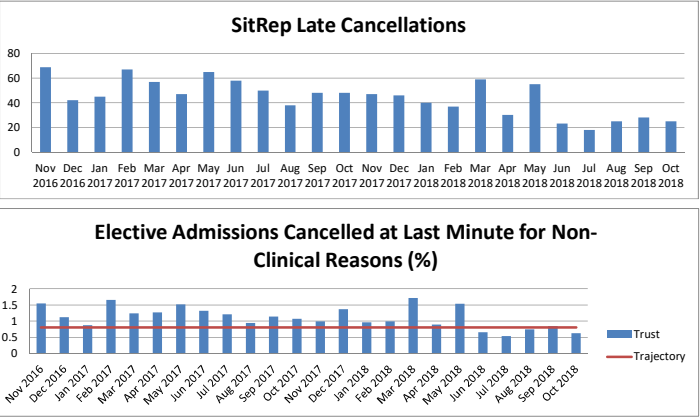
Previous Months Trend (since May 2017)																			
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O		
11.3	11.1	12.2	12.7	9.97	19.4	9.75	8.27	-	9.79	10.2	8.28	7.362	5.4	-	8.28	26	14.1		
92.2	92.2	82.8	82.9	83.3	81.8	85.5	88.7	-	88.2	88	89.1	527	553	-	599	###	1079		
3.77	2.35	3.83	2.78	3.36	3.33	3.43	3.56	-	3.85	7.02	7.86	6.303	4.78	6.8	9.34	6.3	4.31		
70.9	73.3	72.2	75.4	73	73	58	-	-	74.9	74	76.7	535	607	580	569	508	306		
0	-	0	-	-	-	-	8.83	-	5.02	####	####	####	####	####	####	###	####		
0	0	0	0	-	-	-	16.4	-	0	0	0	0	0	0	0	0	0		
88.8	88	90.5	89.4	89	90.6	92	90.3	-	92	90	91	965	1038	1042	1105	843	1607		
90.5	75	90	50	90	90	92.5	76.2	75	-	0	100	0	0	4	36	23	55	31	
85.7	72.6	73.1	80.7	84.4	88.8	81.3	73.9	-	0	100	0	36	0	18	42	0	20		
100	0	0	50	0	0	0	0	-	0	0	0	0	0	0	0	0	0		
83.1	68.8	76.5	57.7	47.8	83.3	74.2	100	-	93.5	100	-	73	84	65	52	68	42		
10.9	6.99	7.08	5.18	5.16	12.5	6.87	0.21	-	22.6	1.23	-	15.55	20.8	14.5	12.6	16	8.42		
7	0	0	42	67	46	131	0	0	0	0	0	0	0	15	0	0	0		
94	88	78	104	63	66	99	71	105	86	97	83	75	69	105	73	65	72		
184	185	184	167	154	136	148	161	187	181	183	176	174	164	194	213	208	206		
2.9	2.8	2.6	3.1	1.8	1.4	2.0	1.7	2.4	2.5	5.9	2.5	2.7	2.0	2.9	2.2	1.8	2.1		
6.0	5.6	5.3	6.2	3.5	3.1	4.2	5.4	5.3	5.3	13.5	5.3	5.7	4.1	5.8	4.9	3.9	4.3		
100	100	100	100	98	100	89.9	92.2	99	100	99	100	100	100	92.8	92.5	100	96.8		
27.7	8.65	22.6	22.6	24.6	24.2	18.7	12.3	20.7	18.6	25.1	11.7	23.43	24.5	31.7	46.8	45	56.8		
106	87	83	67	85	73	65	38	75	65	81	77	65	64	52	57	54			
Under Development																			

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Oct 2018								14	10	
Oct 2018								1079		
Oct 2018	4.31							4.3	6.4	
Oct 2018	306							306		
Oct 2018	-							-	-	
Oct 2018	-							0		
Oct 2018								1607		
Oct 2018								31		
Oct 2018								20		
Oct 2018								0		
Oct 2018								42		
Oct 2018								8	15	
Oct 2018	0	0	0		0	0		0	15	
Oct 2018	30	25	8	0	0	5	4	72	542	
Oct 2018	87	74	24	0	3	13	5	206		
Oct 2018	1.7	4.39	1.58			0		2.07	2.30	
Oct 2018	4.39	5.69	2.56			0		4.34	4.87	
Oct 2018	100	90	100	-	-	100	100	97	98	
Oct 2018	32.9	51.4	52	-	200	84.62	66.7	57	37	
Oct 2018	20	17	4	0	4	5	4	54	421	
Aug 2018	N	N	N	N	N	N	N	No		
Aug 2018	-	-	-	-	-	-	-	19	52	
Aug 2018	-	-	-	-	-	-	-	321	1559	
Aug 2018	-	-	-	-	-	-	-	7	32	

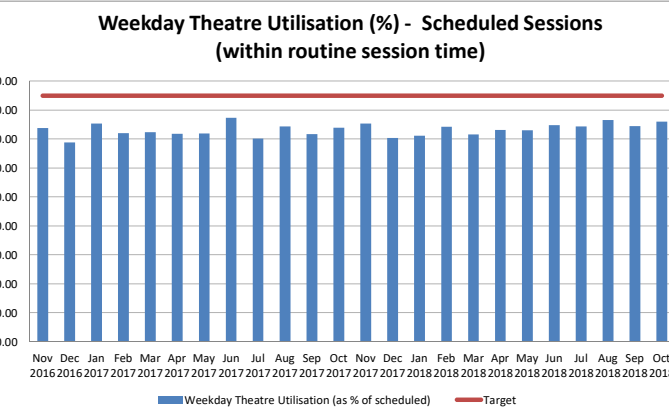


Patient Experience - Cancelled Operations

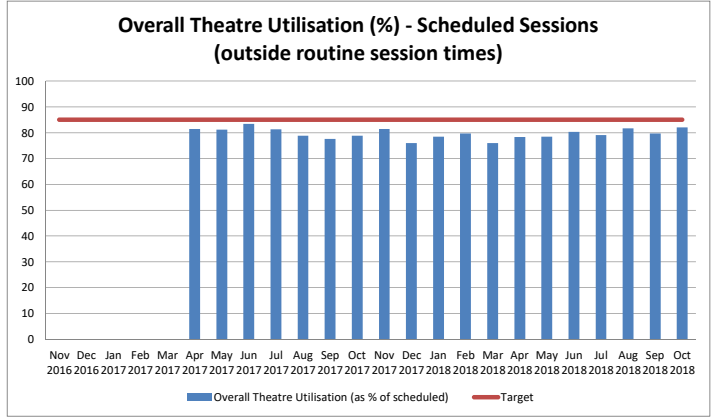
Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			No. of Sitrep Declared Late Cancellations - Total	<= No	320	27
2			No. of Sitrep Declared Late Cancellations - Avoidable	No		
2			No. of Sitrep Declared Late Cancellations - Unavoidable	No		
2			Elective Cancellations at last minute for non-clinical reasons (as a percentage of elective admissions)	<= %	0.8	0.8
2			Number of 28 day breaches	<= No	0	0
2			No. of second or subsequent urgent operations cancelled	<= No	0	0
2			Urgent Cancellations	<= No	0.0	0.0
3			No. of Sitrep Declared Late Cancellations (Pts. >1 occasion)	<= No	0	0
			Multiple Hospital Cancellations experienced by same patient (all cancellations)	<= No	0	0
3			All Hospital Cancellations, with 7 or less days notice	<= No	0	0
3			Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
	NEW		Overall Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0



Previous Months Trend (since May 2017)																			
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O		
65	58	50	38	48	48	47	46	40	37	59	30	55	23	18	25	28	25		
27	20	21	12	31	11	14	13	17	10	14	3	12	5	8	14	10	9		
37	37	29	26	17	31	33	33	23	28	45	26	43	18	10	11	18	16		
1.5	1.3	1.2	0.9	1.1	1.1	1.0	1.4	1.0	1.0	1.7	0.9	1.5	0.7	0.5	0.7	0.8	0.6		
0	0	0	2	0	0	0	0	2	0	1	2	0	0	0	0	0	0		
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
1	3	1	1	0	1	1	1	4	3	2	0	1	1	0	0	0	0		
45	72	55	53	71	70	62	59	72	59	89	62	42	40	56	61	54	68		
230	250	245	213	243	294	244	272	302	212	276	224	219	205	245	230	193	265		











Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	PCCT			
Oct 2018	1	22	2			0	25	204	
Oct 2018	1	8	0			0	9	61	
Oct 2018	0	14	2			0	16	142	
Oct 2018	0.11	0.90	0.88			0.00	0.6	0.8	
Oct 2018	0	0	0			0	0	2	
Oct 2018	0	0	0			-	0	0	
Oct 2018	0.0	0.0	0.0			0.0	0	0	
Oct 2018	0	0	0			0	0	2	
Oct 2018	0	65	3			-	68	383	
Oct 2018	9	230	26			-	265	1581	
Oct 2018	-	77.4	77.1			58.9	76.0	74.7	
Oct 2018	-	82.9	87.5			63.2	82.1	80.0	

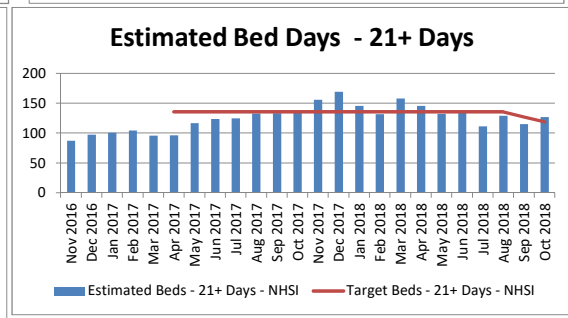
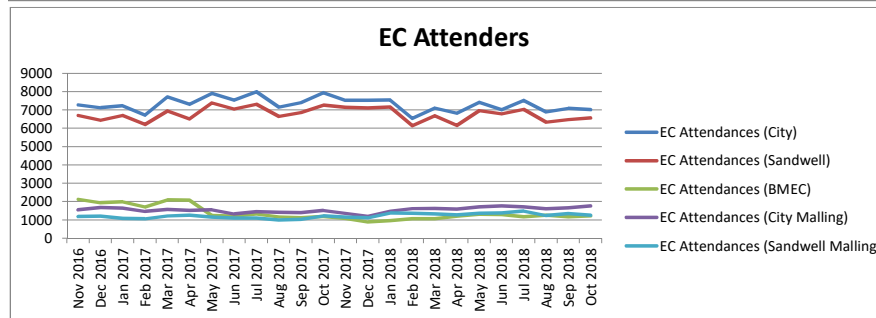
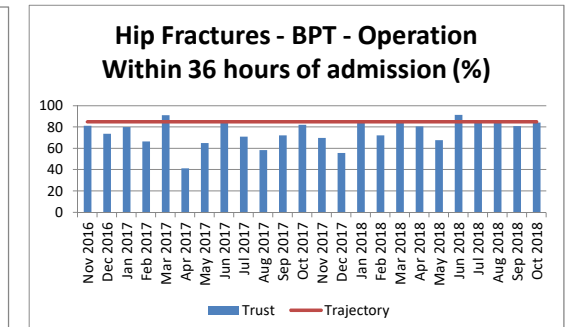
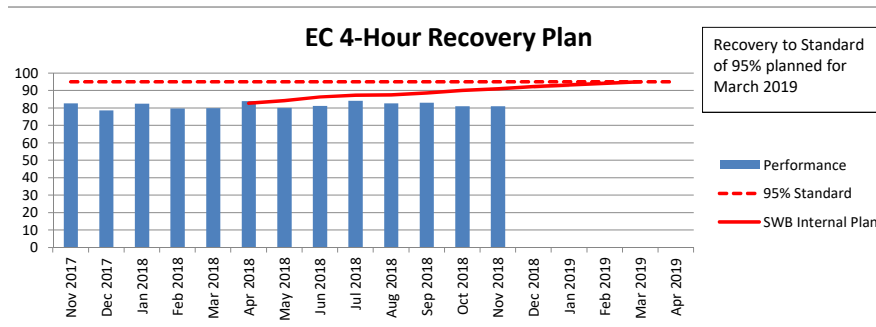


# Access To Emergency Care & Patient Flow








Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (From )																Data Period	Unit			Month	Year To Date	Trend		
					Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		S	O	S				C	B
	NEW		Emergency Care Attendances (Including Mailing)	No			31863	30424	31972	28804	29643	31605	30441	30183	30369	26467	28668	27197	30078	28922	30319	17333	17740	17819	Oct 2018	7826	8780	1213	17819	169408	
2			Emergency Care 4-hour waits	=> %	95.00	95.00																			Oct 2018	75.6	83.7	99.1	81.18	82.31	
2			Emergency Care 4-hour breach (numbers)	No			3549	3014	2686	2177	2150	2800	3168	3814	3249	3377	3582	2745	3746	3418	3001	2999	3013	3354	Oct 2018	1913	1430	11	3354	22276	
2			Emergency Care Trolley Waits >12 hours	<= No	0.00	0.00																			Oct 2018	0	1		1	1	
3			Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.00	15.00																			Oct 2018	13	12	36	13	14	
3			Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60																			Oct 2018	82	72	100	79	58	
3			Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0																			Oct 2018	4.49	5.80	5.11	5.16	5.02	
3			Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0																			Oct 2018	7.40	8.80	3.13	7.71	7.09	
11			WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0	159	242	111	127	90	143	207	208	163	160	196	173	219	195	165	116	95	121	Oct 2018	107	14		121	1084	
11			WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0	12	6	1	0	1	4	6	11	5	4	21	6	6	10	2	8	5	6	Oct 2018	3	3		6	43	
11			WMAS - Handover Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02																			Oct 2018	0.13	0.13		0.13	0.14	
11			WMAS - Emergency Conveyances (total)	No			4376	4254	4429	4278	4174	4557	4424	4725	4561	4081	4487	4308	4539	4306	4685	4522	4354	4622	Oct 2018	2348	2274		4622	31336	
2			Delayed Transfers of Care (Acute) (%)	<= %	3.5	3.5																			Oct 2018	1.6	4.5		2.7	2	
2			Delayed Transfers of Care (Acute) (Av./Week) attributable to NHS	<= No	<10 per site	<10 per site																			Oct 2018	6	10		16		
2			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities)	<= No	3.5% of available	3.5% of available	501	483	635	539	512	598	545	591	613	541	433	479	520	472	503	543	572	530	Oct 2018				530	3619	
2			Delayed Transfers of Care (Acute) - Finable Bed Days (Birmingham LA only)	<= No	0	0	258	312	370	256	288	272	149	226	268	193	152	176	241	192	263	174	181	200	Oct 2018				200	1427	
2			Patient Bed Moves (10pm - 6am) (No.) -ALL	No			651	536	580	574	633	674	657	719	769	654	796	570	628	677	655	733	712	797	Oct 2018				797	4772	
2			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units	No			234	205	245	216	233	231	268	291	282	215	278	244	239	242	232	241	240	246	Oct 2018				246	1684	
	NEW		Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units and Transfers for Clinical Reasons	No			33	37	29	23	43	39	54	72	65	48	75	43	26	48	36	38	47	54	Oct 2018				54	292	
			Hip Fractures - Best Practice Tarriff - Operation < 36 hours of admission (%)	=> %	85.0	85.0																			Oct 2018				84	82.6	

	NEW		Inpatients Staying 21+ Days At Month End Census - NHSI	No		
	NEW		Inpatients Staying 21+ Days At Month End Census - SWBH	No		
	NEW		21+ Days Long Stay Rate - NHSI	%		
	NEW		Estimated Beds - 21+ Days - NHSI	No		118.80

Oct 2018		142	-	
Oct 2018		156	-	
Oct 2018		20.197	20.44	
Oct 2018		127	-	

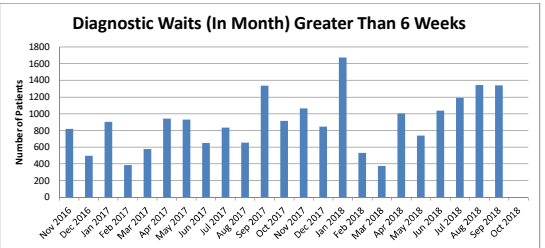
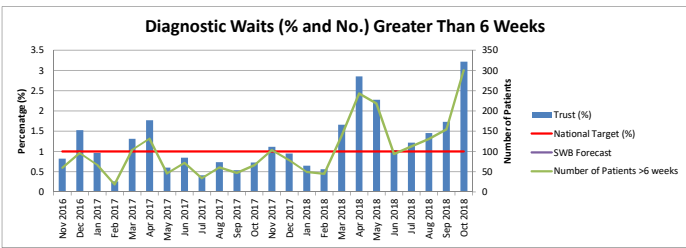
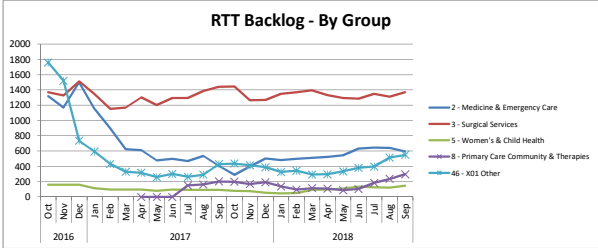
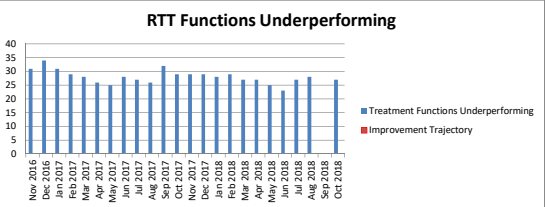
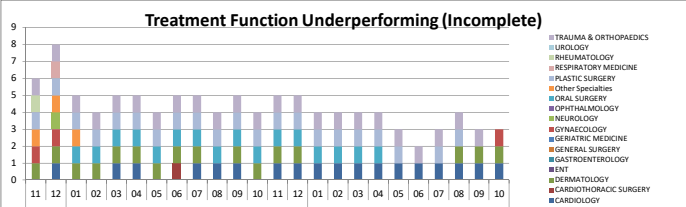
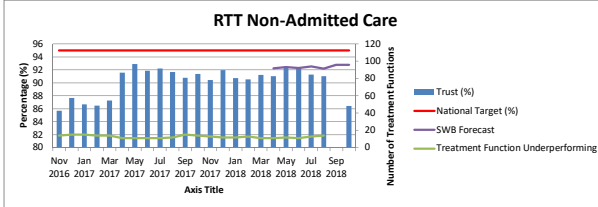
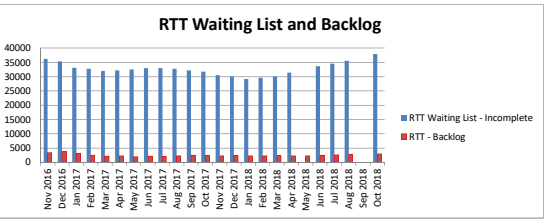
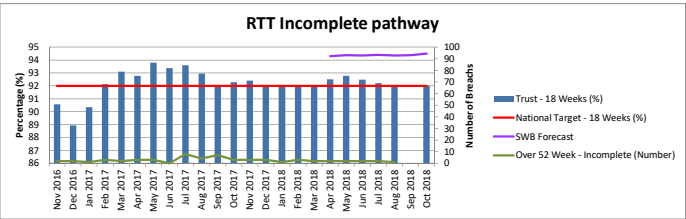
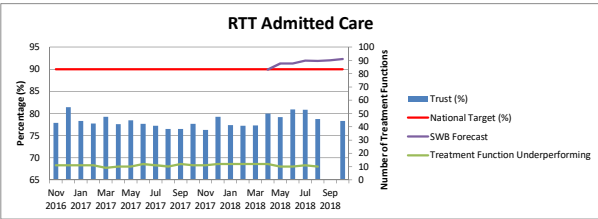


## Referral To Treatment























Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			RTT - Admitted Care (18-weeks)	=> %	90.0	90.0
2			RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0
2			RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0
	NEW		RTT Waiting List - Incomplete	No		
			RTT - Backlog	No		
2			Patients Waiting >52 weeks	<= No	0	0
2			Patients Waiting >52 weeks (Incomplete)	<= No	0	0
2			Treatment Functions Underperforming (Admitted, Non-Admitted, Incomplete)	<= No	0	0
			Treatment Functions Underperforming (Incomplete)	<= No	0	0
2			Acute Diagnostic Waits in Excess of 6-weeks (End of Month Census)	<= %	1.0	1.0
			Acute Diagnostic Waits in Excess of 6-weeks (In Month Waiters)	No		
	NEW		Routine Outpatient Appointments with Short Notice(<3Wks)	%		
	NEW		Routine Outpatient Appointments with Short Notice(<3Wks)	No		
	NEW		Short Notice Inpatient Admission Offers (<3wks)	%		
	NEW		Short Notice Inpatient Admission Offers (<3wks)	No		

Previous Months Trend (since May 2017)																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
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32576	32998	32982	32736	32216	31775	30637	30130	29235	29607	30071	31369		33665		34694	35614	37671
2024	2188	2115	2304	2571	2451	2332	2410	2337	2356	2404	2354	2369	2536	2697	2825	-	3033
3	2	10	10	14	7	7	6	4	6	5	4	5	4	7	7	-	5
3	0	8	4	7	3	3	3	1	3	2	2	2	2	2	1	-	2
25	28	27	26	32	29	29	29	28	29	27	27	25	23	27	28	-	27
4	5	5	4	5	4	5	5	4	4	4	4	-	2	3	4	-	3
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931	650	833	652	1336	914	1064	847	1672	531	373	1002	739	1038	1190	1344	1340	
21	19	22	27	24	29	25	23	17	19	18	19	24	21	21	28	22	25
1950	1747	1972	2501	2211	2847	2408	1685	1577	1505	1509	1414	2061	1943	1979	2325	1004	2434
49	47	48	54	47	52	54	52	41	49	51	49	52	57	59	47	49	55
1887	1858	1767	2047	1937	2167	2393	1959	1712	1792	1975	1783	1983	2181	2252	1800	1760	2293

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Oct 2018	92.5	73.8	83.3			84.1		78.36		
Oct 2018	73.3	87.8	91.1			89.3		86.46		
Oct 2018	91.5	92.7	91.6			89.6		92.02		
Oct 2018	6228	18443	2089			3161		37871		
Oct 2018	527	1354	176			359		3023		
Oct 2018	1	3	1			0		5	37	
Oct 2018	1	-1	0			0		2	14	
Oct 2018	5	13	3.0			4.0		27		
Oct 2018	1	0	1			1		3		
Oct 2018	0.0	0.6	-			4.5	-	3.21		
Sep 2018	40	68	-			1206	-	1340		
Oct 2018	29	23	33	29	-	19	-	25.4	22.9	
Oct 2018	621	1138	410	68	0	188	-	2434	14060	
Oct 2018	69	52	66	42	86	60	-	55	52.7	
Oct 2018	240	1535	186	11	6	275	-	2253	13992	



## Data Completeness

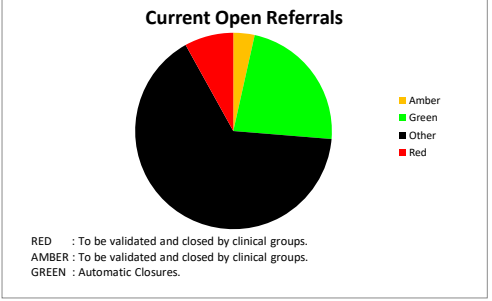
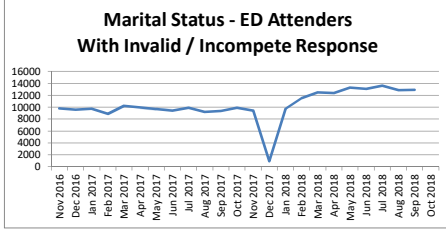
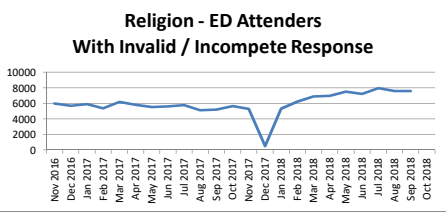
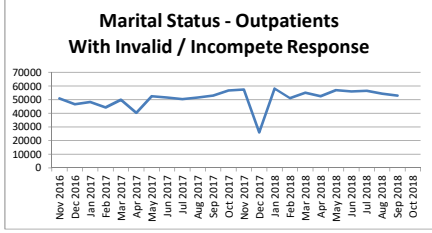
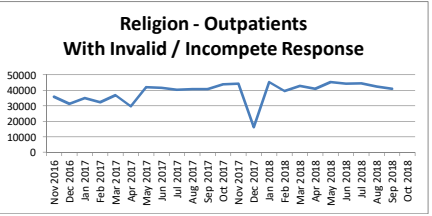
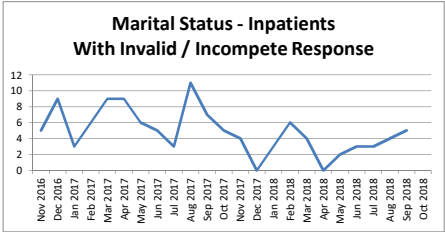
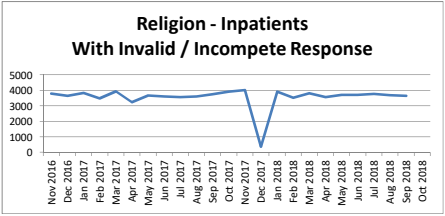
Data Source	Data Quality	PAF	Indicator	Measure	Year	Month
14			Data Completeness Community Services	=> %	50.0	50.0
2			Percentage SUS Records for AE with valid entries in mandatory fields - <b>provided by HSCIC</b>	=> %	99.0	99.0
2			Percentage SUS Records for IP care with valid entries in mandatory fields - <b>provided by HSCIC</b>	=> %	99.0	99.0
2			Percentage SUS Records for OP care with valid entries in mandatory fields - <b>provided by HSCIC</b>	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (outpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in A&E data set submissions to SUS	=> %	95.0	95.0
2			Ethnicity Coding - percentage of inpatients with recorded response	=> %	90.0	90.0
			Ethnicity Coding - percentage of outpatients with recorded response	=> %	90.0	90.0
			Protected Characteristic - Religion - INPATIENTS with recorded response	%		
			Protected Characteristic - Religion - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Religion - ED patients with recorded response	%		
			Protected Characteristic - Marital Status - INPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - ED patients with recorded response	%		
2			Maternity - Percentage of invalid fields completed in SUS submission	<= %	15.0	15.0
2			Open Referrals	No		
			Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		

Previous Months Trend (since May 2017)																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
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98.3	97.4	98.4	98.5	99.1	97.6	98.4	96.7	98.1	99.0	99.0	96.8	97.3	97.5	-	-	-	97.7
99.5	99.4	99.5	99.5	99.6	99.6	99.6	99.5	99.6	99.6	99.6	99.6	99.6	99.6	-	-	-	99.6
97.4	96.3	97.2	97.0	97.5	97.2	97.6	97.5	97.7	97.5	97.3	97.4	97.4	97.5	-	-	-	97.2
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70.6	69.6	70.1	70.1	69.4	70.4	70.2	66.6	70.3	69.7	68.8	69.5	68.7	68.5	69.0	67.9	68.1	-
52.9	53.2	53.1	53.5	54.5	53.8	53.5	63.7	52.8	52.7	52.4	52.1	51.1	51.6	52.0	52.0	52.3	-
67.2	65.3	66.2	66.7	67.0	66.1	67.3	65.2	67.2	67.2	66.3	65.1	65.7	66.5	64.2	62.8	63.5	-
100.0	100.0	100.0	99.9	99.9	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	-
41.1	41.9	41.4	41.0	40.9	40.4	39.8	41.4	39.4	39.0	38.6	38.8	38.7	38.8	39.1	38.5	38.6	-
42.7	42.0	42.2	40.2	40.6	40.7	41.6	38.6	40.1	39.6	39.0	38.3	39.4	39.2	38.8	37.0	38.0	-
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245,160	250,072	254,761	258,800	262,603	270,519	274,113	277,674	281,624	285,192	289,164	294,489	299,679	305,223	310,094	314,889	319,931	326,632
#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####

Data Period
Oct 2018
Sep 2018
Sep 2018
Sep 2018
Oct 2018
Oct 2018
Oct 2018
Oct 2018
Oct 2018
Sep 2018
Sep 2018
Sep 2018
Sep 2018
Sep 2018
Sep 2018
Oct 2018
Oct 2018
Oct 2018

[illegible]

Month	Year To Date	Trend
61.2		
99.6		
98.8		
99.4		
97.7	97.8	
99.6	99.6	
97.2	97.4	
90.5	91.5	
91.1	92.3	
68.1	68.6	
52.3	51.8	
63.5	64.6	
100.0	100.0	
38.6	38.7	
38.0	38.5	
7.0	6.9	
326,632		
177132		

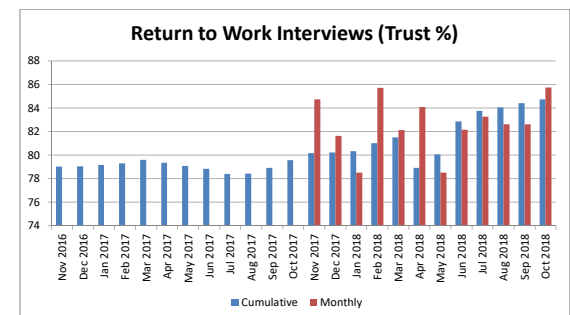
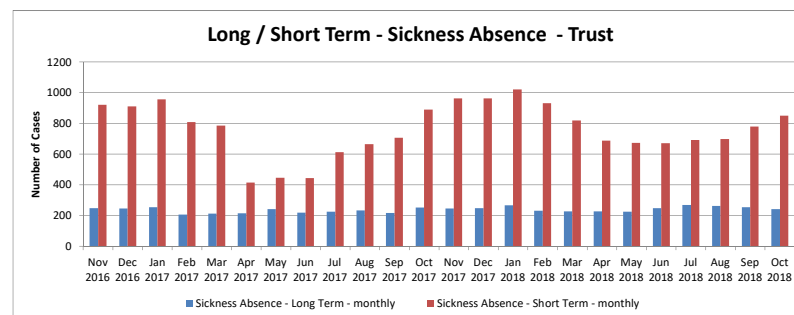
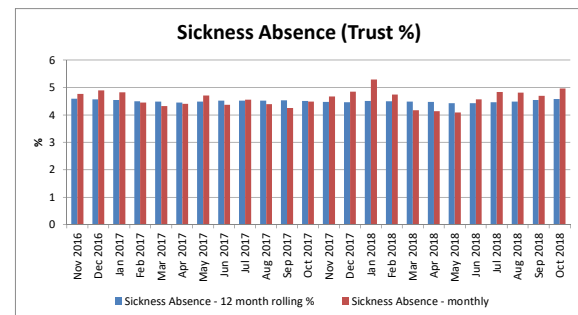


# Workforce

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			PDRs - 12 month rolling	=> %	95.0	95.0
7			Medical Appraisal	=> %	95.0	95.0
3			Sickness Absence (Rolling 12 Months)	<= %	3.00	3.00
3			Sickness Absence (Monthly)	<= %	3.00	3.00
3			Sickness Absence - Long Term (Monthly)	No		
3			Sickness Absence - Short Term (Monthly)	No		
3			Return to Work Interviews following Sickness Absence (Cumulative)	=> %	95.0	95.0
	<b>NEW</b>		Return to Work Interviews following Sickness Absence (In Month)	=> %	95.0	95.0
3			Mandatory Training	=> %	95.0	95.0
3			Mandatory Training - Health & Safety (% staff)	=> %	95.0	95.0
	<b>NEW</b>		WeConnect Staff Satisfaction Score	=> No	4.0	4.0
	<b>NEW</b>		WeConnect Staff Satisfaction Response Rate	=> %	35.0	35.0
	<b>NEW</b>		WeConnect Staff Satisfaction Disengagement Rate	=> %	10.0	18.0
	<b>NEW</b>		Band 5 Nurse Staff Turnover	<= %	10.5	10.5
	<b>NEW</b>		Band 5 Nurse Vacancy Rate	<= %	11.0	11.0
	<b>NEW</b>		New Starters Complete Onboarding Process	=> %	100.0	100.0
	<b>NEW</b>		Flu Vaccination Rate	=> %	85.0	85.0

Previous Months Trend (since May 2017)																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
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241	218	225	232	216	251	246	247	267	230	226	226	224	247	269	263	254	242
445	444	612	664	706	889	962	963	1021	932	818	688	672	670	691	698	779	850
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	97.6
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	80

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Sep 2018	84.1	94.7	90.4	92.2	80.2	94.1	94.6		81.2	
Sep 2018	85.5	89.9	93.1	88.9	89.7	119.1	100.0	90.4	91.5	
Oct 2018	5.3	4.7	4.7	3.6	4.3	4.2	4.4	4.6	4.5	
Oct 2018	5.9	5.0	4.9	2.1	5.4	4.8	4.4	5.0	4.6	
Oct 2018	64	47	30	1	11	34	26	242	1725	
Oct 2018	193	166	134	5	37	118	86	850	5048	
Oct 2018	74.0	92.4	83.5	91.2	86.1	90.5	85.7	84.7	82.7	
Oct 2018	83.5	92.2	79.7	80.0	90.9	93.8	80.1	85.8	82.9	
Oct 2018	85.6	89.7	88.9	93.0	90.1	94.1	92.7	89.9		
Oct 2018	87.6	90.1	91.3	90.9	92.6	95.4	95.2	91.9		
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Jan-00	-	-	-	-	-	-	-	-	-	
Oct-18	-	-	-	-	-	-	-	-	-	



# Local Quality Indicators - 2018/2019

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			WHO Safer Surgery - Audit - brief and debrief (% lists where complete) - SQPR	=> %	100	100
			Morning Discharges (00:00 to 12:00) - SQPR	=> %	35	35
			ED Diagnosis Coding (Mental Health CQUIN) - SQPR	=> %	85	85
			CO Monitoring by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			Community Nursing - Falls Assessment For Appropriate Patients on home visiting caseload	=> %	100	100
			Community Nursing - Pressure Ulcer Risk Assessment For New community patients at initial assessment	=> %	95	95

Previous Months Trend (From May 2017)																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
98	98	99	99	99	99	98	100	99	99	99	99	100	100	100	100	100	100
15	17	17	15	16	15	15	18	17	17	16	15	15	17	17	15	15	16
86	85	84	84	84	84	85	85	83	0	0	84	85	85	84	84	84	84
75	75	74	71	74	80	76	79	76	77	76	80	86	82	81	81	74	76
-	57	58	57	54	55	52	60	67	78	91	91	94	94	96	95	97	95
-	63	65	66	62	63	63	70	78	81	92	93	94	95	96	95	97	95

Data Period
Oct 2018
Oct 2018
Oct 2018
Oct 2018
Oct 2018

Group						
M	SS	W	P	I	PCCT	CO
100	100	100			100	
14.8	10.1	20.7			34	

Month	Year To Date	Trend
100.0	99.9	
16.1	15.9	
83.7	84.3	
75.7	79.9	
95.2	94.5	
95.0	94.9	

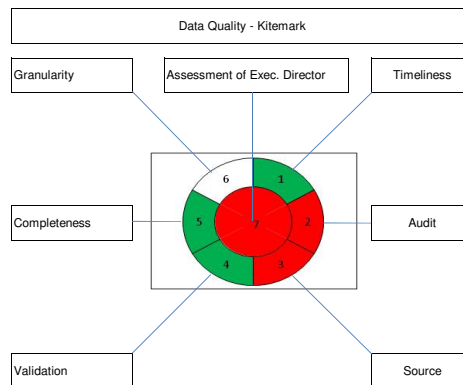


# Legend

Data Sources	
1	Cancer Services
2	Information Department
3	Clinical Data Archive
4	Microbiology Informatics
5	CHKS
6	Healthcare Evaluation Data (HED) Tool
7	Workforce Directorate
8	Nursing and Facilities Directorate
9	Governance Directorate
10	Nurse Bank
11	West Midlands Ambulance Service
12	Obstetric Department
13	Operations Directorate
14	Community and Therapies Group
15	Strategy Directorate
16	Surgery B
17	Women & Child Health
18	Finance Directorate
19	Medicine & Emergency Care Group
20	Change Team (Information)

Indicators which comprise the External Performance Assessment Frameworks	
•	NHS TDA Accountability Framework
a	Caring
b	Well-led
c	Effective
d	Safe
e	Responsive
f	Finance
•	Monitor Risk Assessment Framework
•	CQC Intelligent Monitoring

Groups	
M	Medicine & Emergency Care
A	Surgery A
B	Surgery B
W	Women & Child Health
P	Pathology
I	Imaging
PCCT	Primary Care, Community & Therapies
CO	Corporate



Each outer segment of indicator is colour coded on kitemark to signify strength of indicator relative to the dimension, with following key:

Red Insufficient

Green Sufficient

White Not Yet Assessed

The centre of the indicator is colour coded as follows:

Red / Green As assessed by Executive Director

White Awaiting assessment by Executive Director

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

# Medicine Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date	Trend
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	EC	AC			
Patient Safety - Inf Control	C. Difficile	<= No	30	3	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	1	0	1	2	6																	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	0	0	0	0	0																	
Patient Safety - Inf Control	MRSA Screening - Elective (%)	=> %	80	80	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	82	91	42	73.8																		
Patient Safety - Inf Control	MRSA Screening - Non Elective (%)	=> %	80	80	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	86	87	87	86.5																		
Patient Safety - Harm Free Care	Number of DOLS raised	No			<div><div>7</div><div>5</div><div>12</div><div>13</div><div>9</div><div>19</div><div>15</div><div>9</div><div>19</div><div>16</div><div>20</div><div>16</div><div>34</div><div>14</div><div>26</div><div>21</div><div>26</div><div>23</div></div>	Oct 2018	4	19	0	23	160																	
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			<div><div>7</div><div>5</div><div>12</div><div>13</div><div>9</div><div>19</div><div>15</div><div>9</div><div>19</div><div>16</div><div>20</div><div>16</div><div>34</div><div>14</div><div>26</div><div>21</div><div>26</div><div>23</div></div>	Oct 2018	4	19	0	23	160																	
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			<div><div>0</div><div>0</div><div>1</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>1</div><div>3</div><div>2</div><div>3</div><div>5</div><div>1</div><div>2</div></div>	Oct 2018	0	2	0	2	17																	
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			<div><div>6</div><div>6</div><div>4</div><div>8</div><div>3</div><div>2</div><div>1</div><div>3</div><div>2</div><div>1</div><div>6</div><div>2</div><div>2</div><div>2</div><div>2</div><div>3</div><div>5</div><div>0</div></div>	Oct 2018	0	0	0	0	16																	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			<div><div>6</div><div>3</div><div>1</div><div>3</div><div>5</div><div>6</div><div>3</div><div>2</div><div>2</div><div>4</div><div>2</div><div>3</div><div>12</div><div>8</div><div>10</div><div>10</div><div>16</div><div>13</div></div>	Oct 2018	3	10	0	13	72																	
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			<div><div>0</div><div>2</div><div>1</div><div>2</div><div>0</div><div>0</div><div>1</div><div>1</div><div>1</div><div>0</div><div>0</div><div>0</div><div>0</div><div>1</div><div>3</div><div>2</div><div>3</div><div>2</div></div>	Oct 2018	0	2	0	2	11																	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			<div><div>1</div><div>1</div><div>5</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>1</div><div>0</div><div>0</div><div>0</div></div>	Oct 2018	0	0	0	0	-																	
Patient Safety - Harm Free Care	Falls	<= No	0	0	<div><div>39</div><div>34</div><div>34</div><div>28</div><div>31</div><div>48</div><div>22</div><div>23</div><div>35</div><div>35</div><div>45</div><div>35</div><div>32</div><div>35</div><div>40</div><div>43</div><div>37</div><div>53</div></div>	Oct 2018	14	39	0	53	275																	
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	<div><div>1</div><div>0</div><div>0</div><div>1</div><div>1</div><div>3</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>2</div><div>1</div><div>0</div><div>0</div><div>0</div><div>0</div></div>	Oct 2018	0	0	0	0	3																	
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	<div><div>4</div><div>2</div><div>4</div><div>2</div><div>6</div><div>3</div><div>4</div><div>8</div><div>8</div><div>4</div><div>3</div><div>4</div><div>5</div><div>5</div><div>6</div><div>1</div><div>3</div><div>7</div></div>	Oct 2018	0	7	0	7	31																	
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	85.2	95.1	97.4	89.4																		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	100.0	100.0	-	100.0																		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	100	100	-	100.0																		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	0	0	-	0.0																		
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	0	1	0	0	1																	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div><div>0</div></div>	Oct 2018	0	0	0	0	0																	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Oct 2018	1	1	0	2	12																	
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	34	32	57	38																		


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Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		

9.2	9.2	10.2	9.1	10.7	11.4	11.1	12.0	12.7	12.1	12.5	13.5	11.7	13.0	13.2	12.5	11.5	-
9.3	9.3	9.4	9.4	9.6	9.7	9.8	10.0	10.2	10.4	10.7	11.0	11.2	11.6	11.9	12.2	12.3	-


Sep 2018

11.5



Sep 2018

11.7



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Section	Indicator		Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	EC	AC				SC
Clinical Effect - Stroke & Card	Pts spending >90% stay on Acute Stroke Unit (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	87.3	<div></div>	87.3	93.2	<div></div>
Clinical Effect - Stroke & Card	Pts admitted to Acute Stroke Unit within 4 hrs (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	83.8	<div></div>	83.8	71.4	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	59.5	<div></div>	59.5	69.6	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	96.9	<div></div>	96.9	97.3	<div></div>
Clinical Effect - Stroke & Card	Stroke Admission to Thrombolysis Time (% within 60 mins)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	33.3	<div></div>	33.3	81.3	<div></div>
Clinical Effect - Stroke & Card	Stroke Admissions - Swallowing assessments (<24h) (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Stroke & Card	TIA (High Risk) Treatment <24 Hours from receipt of referral (%)	=> %	70.0	70.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Stroke & Card	TIA (Low Risk) Treatment <7 days from receipt of referral (%)	=> %	75.0	75.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	97.0	<div></div>	97.0	97.6	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Door To Balloon Time 90 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div></div>	93.8	<div></div>	93.8	95.2	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Call To Balloon Time 150 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div></div>	100.0	<div></div>	100.0	94.9	<div></div>
Clinical Effect - Stroke & Card	Rapid Access Chest Pain - seen within 14 days (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div></div>		96.5	96.5		<div></div>
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div></div>		100.0	100.0		<div></div>
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div></div>		83.3	83.3		<div></div>
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			2	4.5	1	2.5	2	3.5	2.5	0.5	1.5	1	1	3	5	2	1	3	2	-	Sep 2018	-	-	2.00	2.00	16	<div></div>
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			0	1	0	0	0	2	2	0	0	1	1	1	0	0.5	0	1.5	0	-	Sep 2018	-	-	0.00	0.00	3	<div></div>
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			91	106	97	99	81	125	173	104	102	113	280	118	104	112	103	146	86	-	Sep 2018	-	-	86	86		<div></div>
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0.0	0.0	6	4	10	3	7	8	7	7	3	9	4	3	7	6	4	2	7	4	Oct 2018	-	-	4	4	33	<div></div>
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0.0	0.0	7	0	0	3	61	46	129	0	0	0	0	0	0	0	15	0	0	0	Oct 2018	0	0	0	0	15	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			42	40	27	49	24	26	47	29	30	38	34	36	35	24	55	27	25	30	Oct 2018	15	13	2	30	232	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			79	91	83	82	74	59	75	67	73	78	76	81	89	71	97	90	80	87	Oct 2018	48	36	3	87		<div></div>

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Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	EC	AC				SC
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	-	0.65	-	0.11		<div></div>
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0.0	0.0	0.0	0	0	<div></div>
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	11	3	5	2	8	2	3	4	6	0	7	0	1	1	1	0	0	1	Oct 2018	0.0	1.0	0.0	1	4	<div></div>
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	35	63	31	62	41	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	Oct 2018	-	-	-	-		<div></div>
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0.00	0.00	0.00	0.00	0	<div></div>
Emergency Care & Pt. Flow	Emergency Care 4-hour waits (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	75.6	83.7	Site S/C	79.9	81.1	<div></div>
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			1742	1580	1483	1280	1257	1636	1714	2188	2257	0	2635	1935	2814	2661	2294	2075	2154	2721	Oct 2018	2643	0	78	2721	16654	<div></div>
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0.0	1.0	Site S/C	1	1	<div></div>
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.0	15.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	13.0	12.0	Site S/C	13	14	<div></div>
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60.0	60.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	82.0	72.0	Site S/C	70	66	<div></div>
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	4.5	5.8	Site S/C	5.2	5.0	<div></div>
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	7.4	8.8	Site S/C	8.1	7.4	<div></div>
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0	159	242	111	127	90	143	207	208	163	160	196	173	219	195	165	116	95	121	Oct 2018	107	14		121	1084	<div></div>
Emergency Care & Pt. Flow	WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0	12	6	1	0	1	4	6	11	5	4	21	6	6	10	2	8	5	6	Oct 2018	3	3		6	43	<div></div>
Emergency Care & Pt. Flow	WMAS - Turnaround Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0.13	0.13		0.13	0.14	<div></div>
Emergency Care & Pt. Flow	WMAS - Emergency Conveyances (total)	No			4376	4254	4429	4278	4174	4557	4424	4725	4561	4081	4487	4308	4539	4306	4685	4522	4354	4622	Oct 2018	2348	2274		4622	31336	<div></div>
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	-	90.2	95.6	92.5		<div></div>
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	-	59.1	94.1	73.3		<div></div>
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	-	88.5	96.6	91.5		<div></div>
RTT	RTT - Backlog	<= No	0	0	479	497	467	538	407	288	398	504	480	497	509	524	545	632	644	641	-	527	Oct 2018	0	449	78	527		<div></div>
RTT	Patients Waiting >52 weeks	<= No	0	0	2	1	7	4	1	0	0	0	0	1	0	0	2	0	1	3	-	1	Oct 2018	0	1	0	1		<div></div>
RTT	Treatment Functions Underperforming	<= No	0	0	7	8	9	7	8	5	5	6	6	6	6	6	5	4	6	5	-	5	Oct 2018	0	4	1	5		<div></div>

Medicine Group

RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0
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

































































































Oct 2018

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Medicine Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	EC	AC				SC
Data Completeness	Open Referrals	No			79,971	81,548	83,160	84,417	85,453	62,769	63,236	64,194	65,058	65,868	66,860	68,013	68,828	69,652	70,530	71,562	72,254	74,327	Oct 2018	15,916	31,355	27,056	74327		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Referred	No			36,822	37,760	39,488	40,216	40,844	35,242	36,135	37,044	37,620	39,394	40,207	40,464	41,127	41,878	42,187	43,075	43,535	44,852	Oct 2018	13,684	18,654	12,514	44852		
Workforce	PDRs - 12 month rolling (%)	=> %	95.0	95.0																		-	Sep 2018	84.87	83.58	-	71.8		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																		-	Sep 2018	81.54	89.39	-	89.2		
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15																			Oct 2018	5.30	5.30	-	5.30	5.02	
Workforce	Sickness Absence - In month	<= No	3.15	3.15																			Oct 2018	5.60	6.16	-	5.90	5.72	
Workforce	Sickness Absence - Long Term - In month	No			59	48	45	54	49	51	49	63	64	46	40	54	55	61	65	65	65	64	Oct 2018	25	39	0	64	429	
Workforce	Sickness Absence - Short Term - In month	No			68	80	131	145	157	173	233	236	219	203	212	163	175	155	163	174	199	193	Oct 2018	77	116	0	193	1222	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100																			Oct 2018	66.9	79.2	-	69.87		
Workforce	Mandatory Training (%)	=> %	95.0	95.0																			Oct 2018	84.44	86.3	-	86.3		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	2.2	-	-	-	6.2	-	-	-	1.6	-	-	-	-	Jun 2018	1.45	1.71	-	1.7		
Workforce	New Investigations in Month	No			0	0	1	1	0	0	1	2	2	0	0	0	2	4	1	1	4	0	Oct 2018	0	0	0	0		
Workforce	Your Voice - Response Rate (%)	No			-->	-->	11.8	-->	-->	-->	-->	-->	9	-->	-->	-->	-->	11	-->	-->	-->	-->	Jun 2018	9.4	11.8	0.0	11.0		
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.51	3.90	3.58	3.68		

# Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	Trend																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																		
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## **Surgical Services Group**

# Surgical Services Group
















































































































































































Section	Indicator	Measure	Trajectory	
			Year	Month
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8
Pt. Experience - Cancellations	28 day breaches	<= No	0	0
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
Pt. Experience - Cancellations	Urgent Cancelled Operations	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	=> %	95.0	95.0
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0

Previous Months Trend																		
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	
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5	3	8	3	2	6	4	8	10	4	4	3	9	3	6	4	4	-	
1	0	2	2	0	2	0	3	3	1	0	1	2	1	2	1	1	-	
114	98	134	108	84	110	0	119	126	112	90	130	137	119	196	113	161	-	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
0	0	0	39	6	0	2	0	0	0	0	0	0	0	0	0	0	0	
29	20	28	29	18	16	28	22	24	25	32	24	23	27	25	19	24	25	
61	51	57	50	38	40	36	47	47	52	50	45	47	57	57	65	79	74	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
0	0	0	0	0	0	0	0	1	0	1	2	0	0	0	0	0	0	
49	38	41	28	37	35	35	24	20	29	41	24	44	17	13	18	21	22	
75.8	77.9	73.9	74.7	74.8	75.8	77.1	71.1	72.6	75	73.5	74.6	74.3	75.7	75.4	78.5	76	77.4	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
96.8	96.7	97.5	97.5	99.2	99.8	99.4	99.6	99.5	97.8	97.5	98.6	98.5	97.9	99.3	98.8	99.2	99.1	
109	93	106	69	73	84	80	89	66	0	179	160	148	110	117	157	89	69	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3.0	3.7	3.6	4.3	5.4	3.9	3.6	5.0	5.1	4.6	6.1	4.9	5.5	5.8	5.6	4.3	5.4	5.1	
2.4	2.7	2.8	2.3	2.0	1.0	2.4	1.3	1.8	0.7	1.1	5.0	3.6	4.1	4.3	2.2	4.4	3.1	
0	-	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	

Data Period	Directorate					Month	Year To Date	
	GS	SS	TH	An	O			
Sep 2018	96.2	-	-	-	-	96.16		
Sep 2018	97.6	-	-	-	-	97.62		
Sep 2018	96.0	-	-	-	-	96		
Sep 2018	87.7	-	-	-	-	87.69		
Sep 2018	-	-	-	-	-	4	28	
Sep 2018	1	-	0	-	-	1	6	
Sep 2018	161	-	0	-	-	161		
Oct 2018	0	-	0	-	-	0	0	
Oct 2018	0	0	0	0	0	0	0	
Oct 2018	5	8	1	1	10	25	167	
Oct 2018	36	14	5	4	15	74		
Oct 2018	1.16	0.56	-	0.32	0.97	0.9		
Oct 2018	0	0	0	0	0	0	2	
Oct 2018	11	2	0	1	8	22	159	
Oct 2018	75.3	79.2	-	93.0	76.2	77.39		
Oct 2018	0	0	0	0	0	0	0	
Oct 2018	-	-	-	-	99.09	-	-	
Oct 2018	45	12	0	1	11	69	850	
Oct 2018	-	-	-	-	0	-	-	
Oct 2018	-	-	-	-	5.11	-	-	
Oct 2018	-	-	-	-	3.13	-	-	
Oct 2018	-	-	-	-	36	0	0	
Oct 2018	-	-	-	-	100	-	-	
Oct 2018						84.4	82.6	

## **Surgical Services Group**

Surgical Services Group	
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Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate					Month	Year To Date	
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	GS	SS	TH	An			
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0																	75.1	67.6	-	-	75.4	73.8				
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0																	84.3	91.2	-	-	89.6	87.8				
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0																	93.2	92.7	-	-	92.0	92.7				
RTT	RTT - Backlog	<= No	0	0	1204	1293	1293	1385	1443	1447	1264	1271	1348	1370	1397	1333	1293	1285	1349	1311	-	1354	580	205	0	0	569	1354		
RTT	Patients Waiting >52 weeks	<= No	0	0	1	1	1	5	9	4	7	5	2	0	4	3	3	2	5	2	-	3	2	0	0	0	1	3		
RTT	Treatment Functions Underperforming	<= No	0	0	16	18	16	17	17	16	17	16	15	17	15	16	15	13	15	16	-	13	8	3	0	0	2	13		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0																			0.6	-	-	-	-	0.63		
Data Completeness	Open Referrals	No			126,992	129,204	131,460	133,412	135,563	136,824	139,237	140,979	142,818	144,613	146,703	149,207	151,854	154,830	157,125	159,369	162,234	165,051	56,526	18,840	0	7,157	82,528	165051		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Req	No			55,792	57,290	59,198	60,880	63,030	64,953	67,111	68,385	70,228	71,798	73,079	75,110	76,716	78,179	79,974	81,586	86,510	85,120	32,131	9,894	0	5,043	38,052	85120		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																	92.1	94.8	95.1	95.2	98.0		83.5			
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																	87.8	94.12	-	82.73	85.42		87.7			
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15																	4.4	6.0	6.4	4.3	2.1	4.7	4.6			
Workforce	Sickness Absence - In Month	<= %	3.15	3.15																	4.2	7.8	7.2	4.8	1.6	5.0	4.7			
Workforce	Sickness Absence - Long Term - In Month	No			41	38	51	50	47	49	47	34	47	42	48	43	38	42	47	39	47	47	12.0	14.0	13.0	7.0	0.0	47	303	
Workforce	Sickness Absence - Short Term - In Month	No			50	55	96	96	119	159	170	172	151	160	131	123	124	123	130	131	150	166	42.0	42.0	42.0	39.0	0.0	166	947	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100																	87.4	91.5	95.9	97.2	92.4	92.4	90.8			
Workforce	Mandatory Training	=> %	95.0	95.0																	87.6	87.4	95.1	90.3	88.8		90.2			
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	2.78	-	-	-	6.13	-	-	-	2.06	-	-	-	-	2.3	1.7	2.6	2.0	1.6		2.0	
Workforce	New Investigations in Month	No			0	0	2	2	2	4	1	0	2	1	1	3	0	1	1	1	0	1	1	0	0	0	0	1		
Workforce	Your Voice - Response Rate	No			-->	-->	15.3	-->	-->	-->	-->	-->	16.2	-->	-->	-->	-->	16	-->	-->	-->	-->	16.7	0	12.7	12.7	20.6	16		
Workforce	Your Voice - Response Score	%			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	3.53	3.29	3.85	3.6	3.69	3.79			

# Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date	Trend		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	G	M				P	
Patient Safety - Inf Control	C. Difficile	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.00	80.00	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	93			93.0		
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	-	100		100.0		
Patient Safety - Harm Free Care	Number of DOLS raised	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jun 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Falls	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	4	0	0	4	8	
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital acquired avoidable)	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	2	
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	98.7	93.8		95.5		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	100	100		100.0		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	100	100		100.0		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0		0.0		
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	1	0	0	1	9	



# Women & Child Health Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Obstetrics	Caesarean Section Rate - Total	<= %	25.0	25.0
Patient Safety - Obstetrics	Caesarean Section Rate - Elective	%		
Patient Safety - Obstetrics	Caesarean Section Rate - Non Elective	%		
Patient Safety - Obstetrics	Maternal Deaths	<= No	0	0
Patient Safety - Obstetrics	Post Partum Haemorrhage (>2000ml)	<= No	48	4
Patient Safety - Obstetrics	Admissions to Neonatal Intensive Care	<= %	10.0	10.0
Patient Safety - Obstetrics	Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0
Patient Safety - Obstetrics	Stillbirth (Corrected) Mortality Rate (per 1000 babies)	Rate1		
Patient Safety - Obstetrics	Neonatal Death (Corrected) Mortality Rate (per 1000 babies)	Rate1		
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (>=%) - SWBH Specific	=> %	85.0	85.0
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (%) - National Definition	=> %	90.0	90.0
Patient Safety - Obstetrics	Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	%		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	%		
Patient Safety - Obstetrics	Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	%		
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100.0	97.0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No		

Previous Months Trend																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
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8	9	7	8	8	9	9	5	7	10	8	10	10	9	9	10	9	9
15	17	18	15	19	21	18	21	15	19	18	17	18	15	20	17	19	16
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
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-	-	-	-	-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	0.00	7.86
-	-	-	-	-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	0.00	0.00
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
N/A	<div></div>	<div></div>	N/A	N/A	<div></div>	<div></div>	<div></div>	<div></div>	N/A	N/A	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	-	-
4.5	4.8	4.3	3.7	4.3	4.3	5.5	4.8	5.0	4.4	4.7	4.9	4.4	4.9	4.5	3.7	4.2	-
4.7	4.7	4.7	4.7	4.7	4.6	4.6	4.6	4.7	4.6	4.6	4.6	4.6	4.6	4.6	4.6	4.6	-
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3	2	2	5.5	5.5	1.5	6	1	1.5	3.5	1	0.5	3	3	3	3.5	1.5	-
1	0	0	3	1	0	0	0	0	0	2	0	0	0	1	0.5	0	-

Data Period	Directorate			Month	Year To Date	
	G	M	P			
Oct 2018		25.6		25.6	26.6	
Oct 2018		9.18		9.2	9.3	
Oct 2018		16.4		16.4	17.3	
Oct 2018		0		0	2	
Oct 2018		2		2	9	
Oct 2018		0.98		1.0	1.7	
Oct 2018		7.86		7.9		
Oct 2018		7.86		7.86	4.45	
Oct 2018		0		0.00	1.78	
Oct 2018		93.9		93.9		
Oct 2018		149		148.9		
Oct 2018		-		-		
Oct 2018		-		-		
Oct 2018		-		-		
Oct 2018		-		-		
Aug 2018	100	0	-	66.7		
Sep 2018				4.2		
Sep 2018					4.6	
Sep 2018	97		-	97.0		
Sep 2018	100			100.0		
Sep 2018	62.5			62.5		
Sep 2018	1.5	-	0	1.5	14.5	
Sep 2018	0	-	0	0	1.5	

# Women & Child Health Group

Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			139	95	102	184	141	90	0	86	74	99	133	73	89	101	113	105	72	-	Sep 2018	72	-	0	72		
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0	-	0	0	0	

# Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	G	M				P
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0			0	0	
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			8	12	6	12	8	8	7	4	19	7	16	12	6	6	8	9	4	8	Oct 2018	5	3	0	8	53	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			12	15	14	14	17	15	13	19	29	23	27	26	19	20	18	26	20	24	Oct 2018	0	0	0	24		
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8																		Oct 2018	1.22		-	0.9			
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0			0	0		
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	5	17	4	8	3	10	8	14	11	8	5	6	6	3	1	2	1	2	Oct 2018	2			2	21	
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	82	82	80	79	77	73	79	75	73	80	70	74	77	81	80	76	77	77	Oct 2018	77.1	-		77.1		
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Oct 2018	0	-	0	0	0		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			10	7	11	4	13	15	32	27	21	0	11	9	23	8	13	16	39	17	Oct 2018	5	1	11	17	125	
RTT	RTT - Admitted Care (18-weeks)	=> %	90.0	90.0																		Oct 2018	83.3			83.3			
RTT	RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0																		Oct 2018	91.1			91.1			
RTT	RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0																		Oct 2018	91.6			91.6			
RTT	RTT - Backlog	<= No	0	0	81	97	91	91	90	81	77	56	47	50	90	94	109	135	125	121	-	176	Oct 2018	176			176		
RTT	Patients Waiting >52 weeks	<= No	0	0	0	0	0	0	0	0	1	2	5	1	1	0	1	0	1	-	1	Oct 2018	1			1			
RTT	Treatment Functions Underperforming	<= No	0	0	1	1	1	1	2	2	1	2	2	2	1	2	1	2	2	2	-	3	Oct 2018	3			3		
RTT	Acute Diagnostic Waits in Excess of 6-weeks	<= %	0.1	0.1																		Oct 2018	-			-			











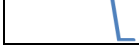
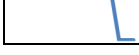



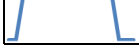


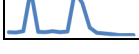

# Women & Child Health Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Data Completeness	Open Referrals	No		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - in month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		



Previous Months Trend																	
M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O
30,838	31,759	32,486	33,158	33,869	34,430	34,844	35,501	36,199	36,730	37,586	38,615	39,768	40,844	41,619	42,447	42,951	44,208
15,849	16,571	17,454	17,950	18,689	19,315	19,739	20,322	20,867	21,365	22,234	23,118	23,836	24,667	25,292	26,109	26,984	27,469
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	-
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
36	28	31	30	29	34	30	30	38	35	35	25	37	40	42	39	37	30
41	40	88	89	91	128	135	131	137	127	106	95	84	92	85	90	97	134
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
-	-	-	-	-	2.4	-	-	-	6.3	-	-	-	1.9	-	-	-	-
1	0	0	0	0	1	1	1	0	0	0	0	0	1	0	0	0	1
↗	↗	16	↗	↗	↗	↗	↗	17	↗	↗	↗	↗	16	↗	↗	↗	↗
↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗	↗

Data Period	Directorate			Month	Year To Date	
	G	M	P			
Oct 2018	11,061	22,078	11,069	44208		
Oct 2018	6,722	16,278	4,469	27469		
Sep 2018	91.3	88	93		82.9	
Sep 2018	88.9	100	95		94.2	
Oct 2018	3.15	5.42	4.19	4.7	4.5	
Oct 2018	2.94	6.37	3.56	4.9	4.8	
Oct 2018	2	19	9	30.0	250.0	
Oct 2018	6	69	59	134.0	677.0	
Oct 2018	94.4	82.1	83.6	83.54	82.35	
Oct 2018	85.4	89	89.6		90.5	
Jun 2018	2.78	1.96	1.54		1.9	
Oct 2018	1	0	0	1		
Jun 2018	19.1	11.9	19.7	16		
Jan 2017	3.54	3.72	3.6	3.7		

# Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate			Month	Year To Date			
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		S	O	G				M	P
WCH Group Only	HV (C1) - No. of mothers who receive a face to face AN contact with a HV at =>28 weeks of pregnancy	No			250	268	302	317	260	273	275	192	339	321	292	383	362	338	-->	-->	-->	-->	Jun 2018		-		338	1083	
WCH Group Only	HV (C2) - % of births that receive a face to face new birth visit by a HV =<14 days	=> %	95.0	95.0	80.8	87.2	88	87	81.6	92.5	88.9	90.7	88.9	81	88.8	88.1	89.3	90.8	92	-->	-->	-->	Jul 2018		-		92.02	90.04	
WCH Group Only	HV (C3) - % of births that receive a face to face new birth visit by a HV >days	%			16.9	9.89	10.5	9	11.4	7.99	6.48	7.91	6.5	9.35	6.61	6.74	7.03	6.11	5.98	-->	-->	-->	Jul 2018		-		5.98	6.48	
WCH Group Only	HV (C4) - % of children who received a 12 months review by 12 months	=> %	95.0	95.0	92.2	94.6	93.8	89.8	91.7	95.9	95.1	93.7	93.2	93.6	93.8	95.1	94	95.3	93.5	-->	-->	-->	Jul 2018		-		93.47	94.46	
WCH Group Only	HV (C5) - % of children who received a 12 months review by the time they were 15 months	%			89.2	88.7	80.3	97.8	89.1	0	96.7	97.2	97.1	97.3	97.1	96	97.5	96.4	97.8	-->	-->	-->	Jul 2018		-		97.82	96.91	
WCH Group Only	HV (C6i) - % of children who received a 2 - 2.5 year review	=> %	95.0	95.0	80.5	88	86.8	81.3	89.2	92.7	93.8	93.1	93.4	92.8	93.6	95.5	94.4	93	91.4	-->	-->	-->	Jul 2018		-		91.42	93.63	
WCH Group Only	HV (C6ii) - % of children who receive a 2 - 2.5 year review using ASQ 3	%			78.2	84.5	84.2	80.2	85.5	87.1	81	91.7	92.4	92	92.7	94.8	93.1	91.2	91.2	-->	-->	-->	Jul 2018		-		91.15	92.59	
WCH Group Only	HV (C7) - No. of Sure Start Advisory Boards / Children's Centre Boards with a HV presence	=> No	100	100	-->	-->	-->	-->	1	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Sep 2017		-		1	1	
WCH Group Only	HV (C8) - % of children who receive a 6 - 8 week review	=> %	95.0	95.0	98.8	98.7	99.7	100	98.6	99.7	98.9	99.3	99	97.6	99.1	100	99.4	99.7	99.7	-->	-->	-->	Jul 2018		-		99.74	99.72	
WCH Group Only	HV - % of infants for whom breast feeding status is recorded at 6 - 8 week check	=> %	100	100	100	98.7	99.1	98.8	99.3	99.2	97	98	97.3	98.3	99.1	100	99.4	99.1	99.5	-->	-->	-->	Jul 2018		-		99.48	99.5	
WCH Group Only	HV - % of infants being breastfed at 6 - 8 weeks	%			43.5	37.8	42.9	35.6	42.2	37.9	23.3	18.4	20.1	38.5	22.6	23.4	21.5	36.5	40.2	-->	-->	-->	Jul 2018		-		40.21	30.71	
WCH Group Only	HV - % HV staff who have completed mandatory training at L1,2 or 3 in child protection in last 3 years	=> %	95.0	95.0	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Feb 2017		100		100	100	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	No			390	361	401	403	329	386	388	343	342	290	336	357	375	355	354	-->	-->	-->	Jul 2018		-		354	1441	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	=> %	100	100	-->	-->	97.4	99.5	98.5	99.2	99.2	95.8	95	98.3	99.4	99.7	99.7	100	99.7	-->	-->	-->	Jul 2018		-		99.72	99.79	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	No			197	212	210	326	263	223	246	209	290	94	99	326	364	209	13	-->	-->	-->	Jul 2018		-		13	912	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	=> %	100	100	-->	-->	98.4	98.5	63.8	56.3	62.9	65.3	67.6	31.2	29.7	98.5	97.8	58.7	3.33	-->	-->	-->	Jul 2018		-		3.33	62.94	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	No			20	19	28	317	24	21	27	20	26	305	225	52	15	12	7	-->	-->	-->	Jul 2018		-		7	86	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	=> %	100	100	-->	-->	97.8	94.9	6.05	6.31	6.85	6.1	6.91	89.4	60.5	14.7	3.89	3.26	1.86	-->	-->	-->	Jul 2018		-		1.86	5.79	

# Women & Child Health Group

WCH Group Only	HV - movers into provider <1 year of age to be checked =<14 d following notification to HV service	No			171	151	134	193	125	135	141	102	174	64	68	82	82	58	65	-->	-->	-->	Jul 2018		-		65	287	
WCH Group Only	HV - all untested babies <1 year of age will be offered NBBS screening & results to HV.	Y/N			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan-00							

# Pathology Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate					Month	Year To Date	Trend		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	HA	HI	B	M				I	
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>	
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>	
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>	
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			<div>1</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>3</div>	<div>1</div>	<div>3</div>	<div>2</div>	<div>1</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>4</div>	<div>0</div>	<div>0</div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>5</div>	<div></div>	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			<div>2</div>	<div>2</div>	<div>3</div>	<div>3</div>	<div>3</div>	<div>4</div>	<div>2</div>	<div>3</div>	<div>4</div>	<div>2</div>	<div>3</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>1</div>	<div>3</div>	<div>1</div>	<div>0</div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>	<div></div>	
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Oct 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>	
Data Completeness	Open Referrals	No			<div>6,770</div>	<div>6,960</div>	<div>7,039</div>	<div>7,180</div>	<div>7,354</div>	<div>7,427</div>	<div>7,455</div>	<div>7,473</div>	<div>7,588</div>	<div>7,676</div>	<div>7,754</div>	<div>7,907</div>	<div>7,954</div>	<div>8,027</div>	<div>8,219</div>	<div>8,757</div>	<div>9,085</div>	<div>9,284</div>	Oct 2018	<div>3,318</div>	<div>0</div>	<div>2,931</div>	<div>4</div>	<div>3,031</div>	<div>9,284</div>	<div></div>	<div></div>	
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			<div>2,956</div>	<div>3,034</div>	<div>3,321</div>	<div>3,246</div>	<div>3,387</div>	<div>3,495</div>	<div>3,631</div>	<div>3,725</div>	<div>3,752</div>	<div>3,953</div>	<div>3,878</div>	<div>4,003</div>	<div>4,048</div>	<div>4,043</div>	<div>4,122</div>	<div>4,413</div>	<div>4,601</div>	<div>4,664</div>	Oct 2018	<div>1,758</div>	<div>0</div>	<div>1,529</div>	<div>3</div>	<div>1,374</div>	<div>4,664</div>	<div></div>	<div></div>	
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div>86.4</div>	<div>80</div>	<div>33.3</div>	<div>100</div>	<div>100</div>	<div>91.31</div>	<div></div>	<div></div>		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div>60</div>	<div>100</div>	<div>100</div>	<div>100</div>	<div>100</div>	<div>91.6</div>	<div></div>	<div></div>		
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>2.17</div>	<div>1.95</div>	<div>5.02</div>	<div>2.83</div>	<div>4.16</div>	<div>3.59</div>	<div>3.63</div>	<div></div>	<div></div>	
Workforce	Sickness Absence - In Month	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>5.2</div>	<div>0.0</div>	<div>0.0</div>	<div>0.0</div>	<div>1.6</div>	<div>2.06</div>	<div>3.05</div>	<div></div>	<div></div>	
Workforce	Sickness Absence - Long Term - In Month	No			<div>6</div>	<div>6</div>	<div>8</div>	<div>5</div>	<div>3</div>	<div>9</div>	<div>5</div>	<div>10</div>	<div>12</div>	<div>12</div>	<div>6</div>	<div>4</div>	<div>3</div>	<div>3</div>	<div>7</div>	<div>10</div>	<div>9</div>	<div>1</div>	Oct 2018	<div>1.0</div>	<div>0.0</div>	<div>0.0</div>	<div>0.0</div>	<div>0.0</div>	<div>1</div>	<div>37</div>	<div></div>	<div></div>
Workforce	Sickness Absence - Short Term - In Month	No			<div>30</div>	<div>39</div>	<div>40</div>	<div>51</div>	<div>49</div>	<div>50</div>	<div>48</div>	<div>45</div>	<div>50</div>	<div>40</div>	<div>41</div>	<div>37</div>	<div>38</div>	<div>40</div>	<div>33</div>	<div>37</div>	<div>32</div>	<div>5</div>	Oct 2018	<div>0.0</div>	<div>0.0</div>	<div>0.0</div>	<div>0.0</div>	<div>1.0</div>	<div>5</div>	<div>222</div>	<div></div>	<div></div>
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>89.5</div>	<div>100</div>	<div>89.3</div>	<div>96.6</div>	<div>88.9</div>	<div>91.2</div>	<div>90.2</div>	<div></div>	<div></div>	
Workforce	Mandatory Training	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>91.9</div>	<div>94.3</div>	<div>85.3</div>	<div>73.3</div>	<div>100</div>	<div>94.8</div>	<div></div>	<div></div>		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>3.4</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>14.1</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>1.8</div>	<div>-</div>	<div>-</div>	<div>-</div>	Jun 2018	<div>2.2</div>	<div>1.42</div>	<div>1.86</div>	<div>2.09</div>	<div>1.29</div>	<div>2.0</div>	<div></div>	<div></div>		
Workforce	New Investigations in Month	No			<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>1</div>	<div>0</div>	<div>0</div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>	<div></div>	
Workforce	Your Voice - Response Rate	No			<div>--&gt;</div>	<div>--&gt;</div>	<div>23.7</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>16.2</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>17.1</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	Jun 2018	<div>17.3</div>	<div>13.3</div>	<div>15.7</div>	<div>25.6</div>	<div>31.8</div>	<div>17</div>	<div></div>	<div></div>		
Workforce	Your Voice - Overall Score	No			<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	Jan 2017	<div>3.54</div>	<div>3.32</div>	<div>3.89</div>	<div>4.01</div>	<div>3.93</div>	<div>3.82</div>	<div></div>	<div></div>		

# Imaging Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate				Month	Year To Date	Trend		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		S	O	DR	IR				NM	BS
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>	
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	<= No	0	0	<div>2.0</div>	<div>2.0</div>	<div>2.0</div>	<div>4.0</div>	<div>2.0</div>	<div>2.0</div>	<div>1.0</div>	<div>1.0</div>	<div>1.0</div>	<div>1.0</div>	<div>2.0</div>	<div>3.0</div>	<div>-</div>	<div>1.0</div>	<div>1.0</div>	<div>1.0</div>	<div>1.0</div>	<div>-</div>	Sep 2018	<div></div>	<div></div>	<div></div>	<div></div>	<div>3.85</div>	<div>-</div>	<div></div>
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	=> %	0	0	<div>16.0</div>	<div>16.0</div>	<div>17.0</div>	<div>18.0</div>	<div>19.0</div>	<div>21.0</div>	<div>20.0</div>	<div>19.0</div>	<div>19.0</div>	<div>20.0</div>	<div>21.0</div>	<div>23.0</div>	<div>21.0</div>	<div>20.0</div>	<div>19.0</div>	<div>16.0</div>	<div>15.0</div>	<div>-</div>	Sep 2018	<div></div>	<div></div>	<div></div>	<div></div>	<div>-</div>	<div>5.33</div>	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	<div>59.46</div>	<div></div>	<div>59.46</div>	<div>69.59</div>	<div></div>	
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.00	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>96.92</div>	<div></div>	<div>96.92</div>	<div>97.3</div>	<div></div>	
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Sep 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			<div>2</div>	<div>2</div>	<div>3</div>	<div>1</div>	<div>3</div>	<div>2</div>	<div>1</div>	<div>1</div>	<div>4</div>	<div>2</div>	<div>1</div>	<div>3</div>	<div>1</div>	<div>4</div>	<div>4</div>	<div>3</div>	<div>4</div>	<div>0</div>	Oct 2018	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>19</div>	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			<div>3</div>	<div>4</div>	<div>5</div>	<div>2</div>	<div>4</div>	<div>3</div>	<div>3</div>	<div>1</div>	<div>4</div>	<div>4</div>	<div>2</div>	<div>3</div>	<div>2</div>	<div>6</div>	<div>5</div>	<div>9</div>	<div>9</div>	<div>3</div>	Oct 2018	<div>0</div>	<div>3</div>	<div>0</div>	<div>0</div>	<div>3</div>		<div></div>
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Oct 2018	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div></div>
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			<div>128</div>	<div>94</div>	<div>106</div>	<div>100</div>	<div>97</div>	<div>122</div>	<div>111</div>	<div>140</div>	<div>84</div>	<div>0</div>	<div>85</div>	<div>93</div>	<div>63</div>	<div>68</div>	<div>70</div>	<div>71</div>	<div>79</div>	<div>60</div>	Oct 2018	<div>60</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>60</div>	<div>504</div>	<div></div>
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>4.51</div>	<div></div>	<div></div>	<div></div>	<div>4.51</div>		<div></div>
Data Completeness	Open Referrals	No			<div>532</div>	<div>545</div>	<div>560</div>	<div>577</div>	<div>608</div>	<div>623</div>	<div>666</div>	<div>707</div>	<div>736</div>	<div>749</div>	<div>774</div>	<div>790</div>	<div>806</div>	<div>819</div>	<div>851</div>	<div>872</div>	<div>904</div>	<div>909</div>	Oct 2018	<div>909</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>909</div>		<div></div>
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			<div>474</div>	<div>492</div>	<div>506</div>	<div>531</div>	<div>553</div>	<div>570</div>	<div>596</div>	<div>621</div>	<div>645</div>	<div>659</div>	<div>679</div>	<div>706</div>	<div>722</div>	<div>739</div>	<div>769</div>	<div>786</div>	<div>819</div>	<div>831</div>	Oct 2018	<div>831</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>831</div>		<div></div>
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div>75</div>	<div>100</div>	<div>96.2</div>	<div>91.2</div>	<div>-</div>	<div>68.1</div>	<div></div>
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	<div>88.9</div>	<div>-</div>	<div>100</div>	<div>-</div>	<div>-</div>	<div>92.9</div>	<div></div>
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>3.6</div>	<div>6.2</div>	<div>1.2</div>	<div>3.1</div>	<div>4.27</div>	<div>3.74</div>	<div></div>
Workforce	Sickness Absence - in month	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>3.6</div>	<div>1.1</div>	<div>0.0</div>	<div>3.0</div>	<div>5.41</div>	<div>4.38</div>	<div></div>
Workforce	Sickness Absence - Long Term - in month	No			<div>10</div>	<div>7</div>	<div>7</div>	<div>4</div>	<div>6</div>	<div>8</div>	<div>6</div>	<div>4</div>	<div>6</div>	<div>8</div>	<div>11</div>	<div>5</div>	<div>6</div>	<div>14</div>	<div>14</div>	<div>9</div>	<div>10</div>	<div>11</div>	Oct 2018	<div>3</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>11</div>	<div>69</div>	<div></div>
Workforce	Sickness Absence - Short Term - in month	No			<div>22</div>	<div>24</div>	<div>22</div>	<div>22</div>	<div>34</div>	<div>31</div>	<div>39</div>	<div>36</div>	<div>41</div>	<div>38</div>	<div>41</div>	<div>38</div>	<div>33</div>	<div>25</div>	<div>22</div>	<div>28</div>	<div>39</div>	<div>37</div>	Oct 2018	<div>22</div>	<div>1</div>	<div>0</div>	<div>10</div>	<div>37</div>	<div>222</div>	<div></div>
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>94.8</div>	<div>0</div>	<div>58.3</div>	<div>84.5</div>	<div>86.1</div>	<div>84.3</div>	<div></div>
Workforce	Mandatory Training	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	<div>86.4</div>	<div>97</div>	<div>94.1</div>	<div>95.3</div>	<div>90.1</div>	<div>90.6</div>	<div></div>
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>2.8</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>6.0</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>1.8</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	Jun 2018	<div>1.97</div>	<div>1.13</div>	<div>2.02</div>	<div>0.8</div>	<div>1.8</div>	<div>1.9</div>	<div></div>
Workforce	New Investigations in Month	No			<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	Oct 2018	<div></div>	<div></div>	<div></div>	<div></div>	<div>0</div>		<div></div>
Workforce	Your Voice - Response Rate	No			<div>--&gt;</div>	<div>--&gt;</div>	<div>23.8</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>19.7</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>35.2</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	Jun 2018	<div>30.8</div>	<div>36.4</div>	<div>68</div>	<div>35</div>	<div>35.2</div>		<div></div>
Workforce	Your Voice - Overall Score	No			<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	<div>--&gt;</div>	Jan 2017	<div>3.43</div>	<div>0</div>	<div>4.07</div>	<div>4.17</div>	<div>3.58</div>		<div></div>














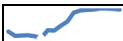

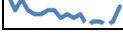


# Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date	Trend																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		S	O	AT	IB	IC				CT	CM																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></d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# Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O		AT	IB	IC	CT	CM			
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Sep 2018	98.5	91.9	98	-	85		85.9	<div></div>	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	2.62	4.84	4.2	-	4.6	4.15	4.09	<div></div>	
Workforce	Sickness Absence - in month	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	2.59	5.42	5.9	-	4.2	4.79	3.99	<div></div>	
Workforce	Sickness Absence - Long Term - in month	No			19	19	15	24	21	26	36	35	36	32	32	29	26	25	34	37	33	34	Oct 2018	3	-	-	-	-	34	218	<div></div>
Workforce	Sickness Absence - Short Term - in month	No			60	57	78	84	76	121	128	135	146	133	103	91	85	97	105	85	97	118	Oct 2018	16	50	38	0	14	118	678	<div></div>
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	98	91	91	-	75	90.49	88.9	<div></div>	
Workforce	Mandatory Training	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Oct 2018	95	94.8	95	-	89		94.6	<div></div>	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	2.1	-	-	-	3.7	-	-	-	2.1	-	-	-	-	Jun 2018	1.77	2.49	2.1	2.5	1.9		2.2	<div></div>
Workforce	New Investigations in Month	No			0	1	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	Oct 2018						0		<div></div>
Workforce	Your Voice - Response Rate	No			-->	-->	29	-->	-->	-->	-->	-->	24.4	-->	-->	-->	-->	33.3	-->	-->	-->	-->	Jun 2018	17.9	25.1	38	-	18	33.3		<div></div>
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.72	3.72	4	-	-	3.83		<div></div>	

# Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate					Month	Year To Date		
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	AT	IB	IC	CT				CM
Community & Therapies Group Only	DVT numbers	=> No	730	61	54	59	70	54	56	55	55	29	53	35	58	54	69	57	-	-	-	7	Oct 2018						7	187	
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9	8.18	8.5	7.79	8.04	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2017						8.0	8.2	
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9	-	-	-	14.3	10.2	8.91	-	-	-	11.2	-	-	14.3	-	-	11	7.69	7.19	Oct 2018						10.8	11.8	
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9	10.9	10.3	9.98	11.1	10.7	11.5	11.5	14.9	14.7	11.5	14.3	11.2	10.2	10.5	8.89	8.85	9.13	9.05	Oct 2018						9.1	9.7	
Community & Therapies Group Only	STEIS	<= No	0	0	0	-	1	2	3	0	-	0	0	2	-	0	0	0	1	-	0	0	Oct 2018						0	1	
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0	16.7	18.3	18.5	19.4	15.5	14.7	12.4	15.3	13.2	19.6	21.5	25.6	22.9	22.4	26.1	22.5	20.1	17.9	Oct 2018						17.86	157.42	
Community & Therapies Group Only	DNA/No Access Visits	%			1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Oct 2018						0.86		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95	58.2	51.8	56.3	56.1	52.4	52	61.7	59.2	70.4	76.4	87.5	91.2	94.2	94.2	96.8	94.9	96.4	93.3	Oct 2018						93.35	94.46	
Community & Therapies Group Only	Falls Assessments - DN Intial Assessments only	=> %	95	95	63.2	57.2	57.8	57.4	53.6	50.5	60.3	59.7	66.6	77.9	90.6	92.6	93.8	95	97.1	96.1	97.2	95.2	Oct 2018						95.22		
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Intial Assessments only	=> %	95	95	68.3	62.8	64.7	65.9	62.4	59.1	72	70.2	78	81.5	92.2	94.5	94.4	95.8	96.9	96.1	97	95	Oct 2018						95.01		
Community & Therapies Group Only	MUST Assessments - DN Intial Assessments only	=> %	95	95	52.2	45.9	49.3	49	49.5	43.4	54	54.7	61.2	76.6	90.2	92.8	93.6	94.8	96.2	95.2	97.6	94.2	Oct 2018						94.18		
Community & Therapies Group Only	Dementia Assessments - DN Intial Assessments only	=> %	95	95	49.7	43.3	60.3	38.4	62.5	41.1	50	47.2	58.6	70.2	88.6	85.9	91.9	93.3	93.5	94.8	90.4	93.8	Oct 2018						93.81		
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%			90	93	92	93	93	94	96	94	95	94	96	94	95	94	95	95	95	-	Sep 2018						94.67		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Intial Assessments only	=> %	95	95	61.6	55.2	55.7	56.4	54.7	52	63.8	63.1	70.1	76.8	90	93.2	94	94.8	95.9	96.3	95.8	94.6	Oct 2018						94.59	94.96	
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No			8	4	7	4	3	6	4	4	2	4	4	3	1	1	1	1	1	7	Oct 2018						7	15	
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No			8	4	7	4	3	3	4	4	2	3	2	3	0	1	1	0	1	5	Oct 2018						5	11	
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No			0	0	0	0	0	1	0	0	0	1	2	0	0	0	0	1	0	2	Oct 2018						2	3	
Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No			0	0	0	0	0	2	0	0	0	0	0	0	1	0	0	0	0	0	Oct 2018						0	1	



# Corporate Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate							Month	Year To Date	Trend	
			Year	Month	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S		O	SG	F	W	M	E	N				O
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			9	5	10	2	8	4	9	8	12	8	8	5	5	4	6	5	4	4	Oct 2018	0	0	0	0	0	2	2	4	33	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			17	10	13	5	10	7	11	15	16	11	15	11	8	2	7	8	8	5	Oct 2018	0	0	0	1	0	3	1	5		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																		-	Sep 2018	90	93	95	93	97	98	92		83.8	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0																		-	Sep 2018			95					100.0	100	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15																		Oct 2018	3.63	2.28	1.82	4.25	3.28	5.14	5.45	4.35	4.43		
Workforce	Sickness Absence - in month	<= %	3.15	3.15																		Oct 2018	3.63	2.31	2.02	3.35	4.11	5.17	5.38	4.35	4.05		
Workforce	Sickness Absence - Long Term - in month	No			1	2	2	2	2	1	2	1	1	2	2	2	30	26	28	33	26	26	Oct 2018	1.00	0.00	3.00	5.00	0.00	17.00	0.00	26.00	171.00	
Workforce	Sickness Absence - Short Term - in month	No			2	3	1	4	10	4	5	7	15	11	12	4	61	76	79	54	70	86	Oct 2018	14.00	0.00	7.00	18.00	0.00	47.00	0.00	86.00	430.00	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0																		Oct 2018	91.9	65.2	87.8	79.6	87.4	89.9	83.9	85.7	84.2		
Workforce	Mandatory Training	=> %	95.0	95.0																		Oct 2018	92	91	94	95	94	-	91	92.7	94		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	2.7	-	-	-	15.5	-	-	-	2.1	-	-	-	Jun 2018	4	1	2	2	1	-	2	2.1	2		
Workforce	New Investigations in Month	No			0	2	1	1	0	0	1	1	0	2	2	0	1	3	2	1	1	1	Oct 2018	0	0	0	0	0	0	1	1		
Workforce	Your Voice - Response Rate	No			-->	-->	21	-->	-->	-->	-->	-->	30	-->	-->	-->	-->	29	-->	-->	-->	Jun 2018	52.9	57.6	63.2	34.5	14.8	21.9	18.5	28.7			
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.83	3.61	3.98	3.55	3.52	3.62	3.37	3.64			