

Report Title	Integrated Quality & Performance Report (IQPR) August 2018				
Sponsoring Executive	Dave Baker, Director of Partnerships and Innovation				
Report Author	Yasmina Gainer, Head of Performance & Costing				
Meeting	Trust Board	Date	4 th October 2018		

1. Suggested discussion points *[two or three issues you consider the Trust Board should focus on]*

- Emergency care August performance 5.9% below our NSHI trajectory at 82.7% versus 88.6%. We have detailed plans to recover this position, which are being implemented in late September.
- Diagnostic testing within 6 weeks (DM01) fails to recover to standard of 99% for six months. August performance is at 98.55% with 131 breaches mostly in Imaging. A recovery plan is in place with a revised recovery plan for October.
- VTE assessments in August at 94.3%, failing the standard for a second month running. 423 assessments were missed in August; Q&S are considering a quality improvement project.
- HSMR Mortality indicator an outlier back this month at 123 (117 last month). The Board is familiar with plans to address the accuracy of this figure and move towards a figure closer to 95. This returns to Board in December and will routinely be monitored.
- Sickness rate in-month for August at 4.81%, cumulative at 4.5%. The Mental wellbeing project started on 1st September.

Noting positive performance:

- Theatre utilisation (overall utilisation) improves to ~82% in August; in-session to ~77% improvement; on the day cancellations still below the 0.8% national target.
- Cancer standards in July continue to deliver the 62 Days target at 88.2% together with delivery of all other cancer standards. 104 day waiters monitored by CEO of which there are 2.5 in July.
- Neutropenic sepsis performance reporting at 92.6%; recent breaches can be isolated to clinical reason causing the breach. 2 patients breached in August out of 27
- RTT for August has been confirmed to meet 92 % standard. However, 1x 52 week breach for the month.
- We continue to see sustained and improved performance across many indicators for the month of August with 7x persistent reds now achieving the desired performance levels and others progressing to resolution and finalise their targets.

Alignment to 2020 Vision *[indicate with an 'X' which Plan this paper supports]*

Safety Plan	X	Public Health Plan		People Plan & Education Plan	X
Quality Plan	X	Research and Development		Estates Plan	
Financial Plan		Digital Plan		Other <i>[specify in the paper]</i>	

1. Previous consideration *[where has this paper been previously discussed?]*

OMC, Distribution to Groups

2. Recommendation(s)

The Trust Board is asked to:

- Note the performance on the August IQPR
- To confirm its reassurance about existing plans for the key under-performing areas identified above
- Note and challenge continuous progress with the persistent red indicators

3. Impact *[indicate with an 'X' which governance initiatives this matter relates to and where shown elaborate]*

Trust Risk Register		Risk Number(s): all				
Board Assurance Framework		Risk Number(s): all				
Equality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed
Quality Impact Assessment	Is this required?	Y		N	X	If 'Y' date completed

August 2018 – Summary Notes from IQPR and Persistent Reds

1) Overall Performance

In August, the Trust continues to perform across many indicators with good improvement in theatre utilisation and reductions in elective cancellations across the last three months. Positive delivery, improvements and focus are evident in several other areas including the 'persistent reds' action plan. We also see some performance dipping in the month. The Trust needs to maintain rigour and focus to stabilise Diagnostic and VTE performance.

However, our mortality data and emergency care performance remain unacceptable, with detailed project plans implementations in September.

2) Specific IQPR highlights in the month:

Missing targets ..

- VTE assessments have again in August missed the standard and report at 94.3%.
- Diagnostics fails to recover to 99% standard for 6 months running, at 98.55% in August; CT, MRI and ultrasound scanning being the main driver for under-achievement. 131 breaches overall were incurred in the month.
- Patients admitted to stroke wards within the 4 hours target is at 64.7% in August. 25/72 breaches of which 19 were caused by bed pressures.

Achieving targets ..

Pulling out here the most significant achievements

- In August we see the biggest improvement in theatre utilisation for a prolonged period of time, in session utilisation went up to 76.6% and overall utilisation (measuring the session even if outside standard start and finish times) has increased to 81.8%
- Related to the theatre improvement we also observe, a small, but never-the-less important movement towards improving the IP notice periods given to patients. 47% of our IP patients were given appointments below 3 weeks, previously we were trending at around 59% each month. This is signalling better diary and scheduling management, but we need to see this come down further and clearly be a sustainable, routine performance.
- WHO Safer Surgery indicators are again delivering to 100% and effort is put into managing this which is recognised, as the system for capturing the briefings information is not fully working (being addressed with clinical effectiveness and IT).

2) IQPR Persistent Red indicators

- Are progressing well as we manage to resolve further items – as summarised below
- Neutropenic sepsis, whilst failing its original plan to resolve to 100% by August, is now breaching primarily due to clinical reasons rather than process. Door to Needle time is currently on average at 43 minutes compared to the 60 (1hr) target.
- Workforce improvement targets have just now been agreed by the Director of People & OD and we will plot these dates as soon as possible to monitor delivery (in yellow below)
- The resolved items will be removed from persistent red reporting as per rules agreed

Total Indicators	22	<i>Note: Some are grouped and are in fact two or more separate indicators</i>	Delivery Expected
Resolved so far	7	<ul style="list-style-type: none"> Unplanned A&E attendances¹; WHO Safer Surgery; Early Booking Assessment; Patient Safety Thermometer; Cancellations Cancellations as %age of elective admissions Neck of Femur 	
Achieved standard for 2 months	0		
Achieved standard for 1 month	0		
Working towards target improvement plans & expected to deliver in the near future	7	<ul style="list-style-type: none"> PDRs Medical Appraisals Return to Work Interviews Mandatory Training Treatment Functions Under 92% RTT Patients Waiting >52 weeks Weekday Theatre Utilisation – 85% 	<ul style="list-style-type: none"> Sept2018 Oct2018 (upper quartile performance expected) Sept2018 Not identified Oct2019 Apr2019 Jan-Mar2019
Without target improvement plans at this stage <div style="border: 1px dashed black; padding: 5px; display: inline-block;"> Improvement trajectories recently signed off by Director of People & OD </div>	7	<ul style="list-style-type: none"> Open Referrals Patient Bed Moves Sickness Absence Rate / Sickness Absence cases Nursing / Workforce Turnover Mortality Reviews within 42 day Falls FFT Score & Responses 	<ul style="list-style-type: none"> Not identified Not identified Trajectory now agreed recently agreed Trajectory in progress Not identified Trajectory in progress
Missing the set recovery plan	1	<ul style="list-style-type: none"> Neutropenic Sepsis has missed the August recovery target, but this is due to patients' clinical reasons preventing the antibiotic administration. This does potentially highlight the possibility that routinely we may have some patients falling into this breach category and so the Trust would be unable to deliver at 100% for the right reasons. Door to needle time currently at 43 minutes vs 60 minutes requirement. 	
Performance, following recovery, showing small deterioration		1 Unplanned A&E Attendances performance, post recovery to standard of 5% has slightly worsened in July to 5.24%, August data was not available at this stage but the management has been asked to investigate and bring back in line.	

Key IQPR Indicators Summary for August 2018-19 (month 5):

Infection Control :

- The Trust has had 1x CDiff case in August, performing very well against this standard with year to date position of 6 cases against the year to date target of 12. Tracking well against the annual ceiling of 29
- At trust level MRSA screening, electively and non-electively achieves targets routinely, but PCCT and Medicine & EC are not; recommendation is that they review performance with infection control which is planned.
- MSSA Bacteraemia (rate per 100,000 bed days) in August the rate is at 0.0 compared to target of 9.42; year to date is also in line with target at 5.2 vs 9.42 target

Harm Free Care :

- Achievement of 100% target against the WHO Safer Surgery continued into August for a fourth month running and this is a significant achievement, which now we will aim to sustain.
- Safety Thermometer at 99.4% in August against the 95%, this reports 'new harm' only caused by SWB.
- In August there were 5x PUs (hospital acquired, avoidable), a distinct reduction from previous months, but we report 1x grade 4 in this, although this is still subject to a full TTR/validation process. We incurred 4x in the acute setting and 1x Community acute setting (1x grade 4, 1xgrade 2 and 3xgrade 3); additionally there was 1x case in the district community setting.
- In August there were 87 falls reported, higher than a long term average, but none resulting in serious injury. Again noting, that some of these falls may be validated out post validation by the senior nursing team.
- VTE assessments have been below required levels for a second month running and in August delivered 94.3% of assessments against the 95% target, missing 423 assessments. Whilst IT issues prevented previously the maternity data flow this has been rectified now. However, a VTE data quality review is underway to ensure that the carried out assessments are properly recorded and so are part of the performance count. We aim to complete this by the end of September and will report on the outcome.
- We continue to maintain zero never events and medication errors.
- Open Central Alert System (CAS) Alerts beyond deadline date worth highlighting as we see 4x beyond the agreed deadline, which is highlighted as unusual for the Trust.

Access Targets :

1 RTT & Diagnostics

- RTT incomplete achieves 92.07% standard in August vs 92% standard and routinely delivers the incomplete standard for a number of months now.
- Our patient waiting list at August is at 35,614 patients with a backlog of 2,825 (2,697) being patients above 18 weeks wait time.
- We have now all specialities other than T&O, Dermatology and Cardiology reporting RTT at 92% or above. T&O however shows massive improvements and is possibly the best performing T&O RTT regionally; Dermatology breached due to last minute sickness and will recover in September, leaving Cardiology requiring focussed support.
- 1x 52 week breach has been reported in August in Cardiology.
- The Modality pathway impact on RTT needs to be fully understood and assured so that the Trust is counting all RTT relevant pathways appropriately and due to the novel arrangement with Modality there may be some reviews and tweaking of process required. Patient Access to take this forward and to report any issues and actions resulting.
- Acute Diagnostics (DM01) reporting at 98.55% in August. 131 total breaches in August challenged mainly across CT/MRI/Ultrasound accounting for most of the breaches. A 10 week improvement plan has been put in place. Recovery is planned for October.

2 Cancer

- Cancer performance reports one month in arrears to allow cancer network validations to take place; in August we report for July.
- Recognised as a delivering Trust; meeting routinely most of the cancer standards.
- There were 10.0 breaches of 62 day standard in July overall resulting in the performance of 88.2% above the target of 85%
- 2.5 patients waited above 104 days and the case studies are routinely now submitted to the CEO for review.
- August performance for cancer is expected across all cancer standards.
- Neutropenic sepsis continuous to improve, but has stubborn breaches which continue. In August 25/27 patients have been treated (93% patients treated) and 2 patients breached as clinical reasons rendered the antibiotic treatment within the hour inappropriate. All breaches are RCAed at the time and subject to a full review at a Breach Meeting. Building on the significant improvement to previous years, and especially year on year, the team were aiming to achieve the full 100% compliance by August 18, and excluding the clinically driven breaches the team have largely delivered this. The Door to Needle time is in August at 43 minutes compared to 60 minutes requirement.
- Inter-Provider Transfers: delivery of 67% of tertiary referrals within the 38 days requirement in July. Primary focus on meeting the 38 day target needs to be on diagnostic services in improving current wait times. Our local improvement focus is on Straight-to-Test pathways in colorectal service and other specialties, which have reduced waits for tests and 1st OPD. A trajectory will be reported and overseen through OMC.
- **Note:** Referral to Faster diagnosis; a new cancer diagnosis standard, designed to ensure that patients find out within 28 days whether or not they have cancer, will be introduced in 2020. Data collection starts in 2019.

3 Emergency Care & Patient Flow

- A full set of IQPR data has not been completed for A&E for August; this is unusual and is the very first time in a long period of time. Hence not all indicators are reported.
- August performance at 82.7% not achieving trajectory agreed with NHSi of 88.6% for August;
- Trajectory agreed with NHSi to get to 95% in March 2019. A joint A&E Rapid Improvement Plan is being implemented to take forward initiatives across the system kicking in at the end of September.
- 2,999 August breaches (3,001 in July, 3,418 in June, 3,746 in May) of the 4 hour target were experienced against 17,333 attendances.
- Fractured Neck of Femur Best Practice Tariff delivery for August at 84.8% just 0.2% below the 85% target in the month, a third month of delivery to standard. This is therefore considered good performance despite the shortfall in August of 0.2%. Key is now to sustain this performance. The indicator performance has been inconsistent in previous monthly trends, but it has to be noted that performance is also impacted by unstable, clinical conditions of patients, which will mean that they may not be fit for surgery.
- Patient bed moves for non-clinical reasons in August at 38 against aspiration of zero.

Obstetrics:

- C-Sections in August reported at 26.9% against target of 25%; year to date at 26.8%;
- Puerperal sepsis remains within confidence levels across two of the indicators; however notably there was a spike in one of the sepsis indicators where the rate has gone up to 1.3% compared to previous month trends of 0.8%;
- Stillbirth rate in August reported at 4.17 per 1,000 babies; Neonatal Death Rate (Corrected) (per 1000 babies) at 2.08 per 1,000 babies.
- Adjusted Perinatal Mortality Rate (per 1000 babies) year to date is at 7.88 compared to target rate of 8.
- Breastfeeding initiation continues to routinely deliver.

Stroke & Cardiology:

- At this stage in the month the IQPR reports the WD5 position (not post-validated WD20 position) reporting a drop in performance against a couple of indicators.
- Thrombolysis within the hour is often affected by clinical reasons and some operational processes, which are RCAed routinely and managed. August compliance is at 87.5% vs 85% target; 1/8 patient missed the 1hr treatment mainly due to 20mins delay in portering (1hr16mins to treatment for this patient)
- Admissions to Stroke Ward within 4 hours remained inconsistent month on month clearly impacted by bed capacity; in August admittance to stroke ward within 4 hours is at 64.7% vs national standard of 80%; in August there were 25 breaches out of 72 total patients, 19 of these breaches were due to capacity (beds); year to date below the target at 70.8%;
- Patient Staying on Stroke Ward in August were at 88.4% having spent >90% of their stay on a stroke ward, which is not compliant with the 90% operational threshold in the month; however 89% compliance on a year to date basis closer to the 90% target.
- TIA (High Risk) Treatment <24 Hours from receipt of referral is 87.5% at August vs target of 70%
- TIA (Low Risk) Treatment <7 days from receipt of referral is at 93.3% in August vs target of 75%. Both TIA indicators delivery routinely to standard.
- For August Primary Angioplasty Door to balloon time (<90 minutes) is meeting the target of 80% at 93.3% delivery. Primary Angioplasty Call to balloon time (<150 minutes) at 100% vs 80% target. Both are consistently delivering.
- Rapid Access Chest Pain - seen within 14 days consistently delivering at 100% again consistent performance here for a number of years.

Workforce :

- Mandatory Training in August reporting at 90.6% against target of 95%;
- Health & Safety related training is below the 95% target at 93.8% in August and see a dip in performance after a number of months achieving the standard.
- PDR completion approach has changed to an annual cycle reporting quarterly delivery this year; in August the team updated that performance was at 86% signalling improvement but they are still working through the outstanding PDRs. A better and final picture may present later in the year when this has been worked through, but ultimately it is reasonable to expect this change to take a year to turn around performance.
- August in-month sickness rate is at 4.81% and cumulative rate at 4.5% against Trust aspirations of 3%. In August we had 961 employees sickness count (long and short term) versus last year, same period which was at 896 (a 7.3% increase).
- August return to work interviews in-month at 84% showing general improvement, but below the trust target at this stage which is 100%. The team are still working on chasing in the outstanding records in ESR, which will further improve the position but it is unlikely that the full standard will be delivered until next year's PDRs round where the full improvement plan will be realised.
- The Trust annualised turnover rate for August is at 12%; the Qualified Nursing turnover at August reporting at 13.4% (13.3%) vs 10.7% target.

Mortality:

- Mortality indicators are in line with confidence limits against most of the mortality indicators, other than our HSMR which is currently reported (March 2018 – latest data) at 123 for SWBH and outside statistical confidence limits. There is ongoing Trust scrutiny and oversight of mortality statistics at the Executive Quality Committee.
- A report was commissioned with HED, analytics provider, which concluded: Sandwell General Hospital is a statistically significant HSMR outlier. City Hospital remains within expected limits.
- Following MDO review of emergent divergence between weekday and weekend rates, this will result in a focus on the Sandwell site weekend mortality; the weekend rate reports at 120 for the latest period which is May 2018.
- Mortality reviews in the Trust are at 46% for the latest period. There is renewed effort to support reviews including introduction of medical examiner screening. Mortality reviews are discussed at the Learning from Deaths Committee.

Cancellations and Theatre Utilisation:

- Performance has been challenging during a significant number of months, however in the three couple of months we have seen material improvement.
- In August we report cancellations on the day at 25 against the internal trust target of 20. Whilst slightly higher than the internal target of 20, this is still below the national level of 0.8% of cancellations on the day against elective admissions.
- 14/25 were avoidable (~60%) which is a high number, but avoidable is not only hospital related e.g. it will include patients who may have eaten on the day of surgery for example.
- These 25 late cancellations in August account to 0.75% (0.5% July 0.7% June, 1.5, May, 0.9% in April) of our elective admissions vs the 0.8% national target. A fantastic achievement that is believed to be sustainable now based on new escalation processes and management of cancellations including the 23hr unit mitigating bed capacity issues.
- There were no 28 Day breaches in month and no urgent cancellations in the month of August.
- Theatre in-session utilisation is still below target of 85%, but improving significantly to 76.8% in August – the highest for a prolonged period of time.
- Overall session utilisation (outside routine session timings) for August is at 81.8% and getting closer to that 85% target; the aim should be to get in-session utilisation to same levels as running outside sessional time may impact on other sessions, but in itself this is a significant improvement.
- We now have speciality level theatre utilisation improvement trajectories. Monitoring will be overseen by the Theatre Board.

Data Completeness:

- Open referrals have increased to 169,000 in August.

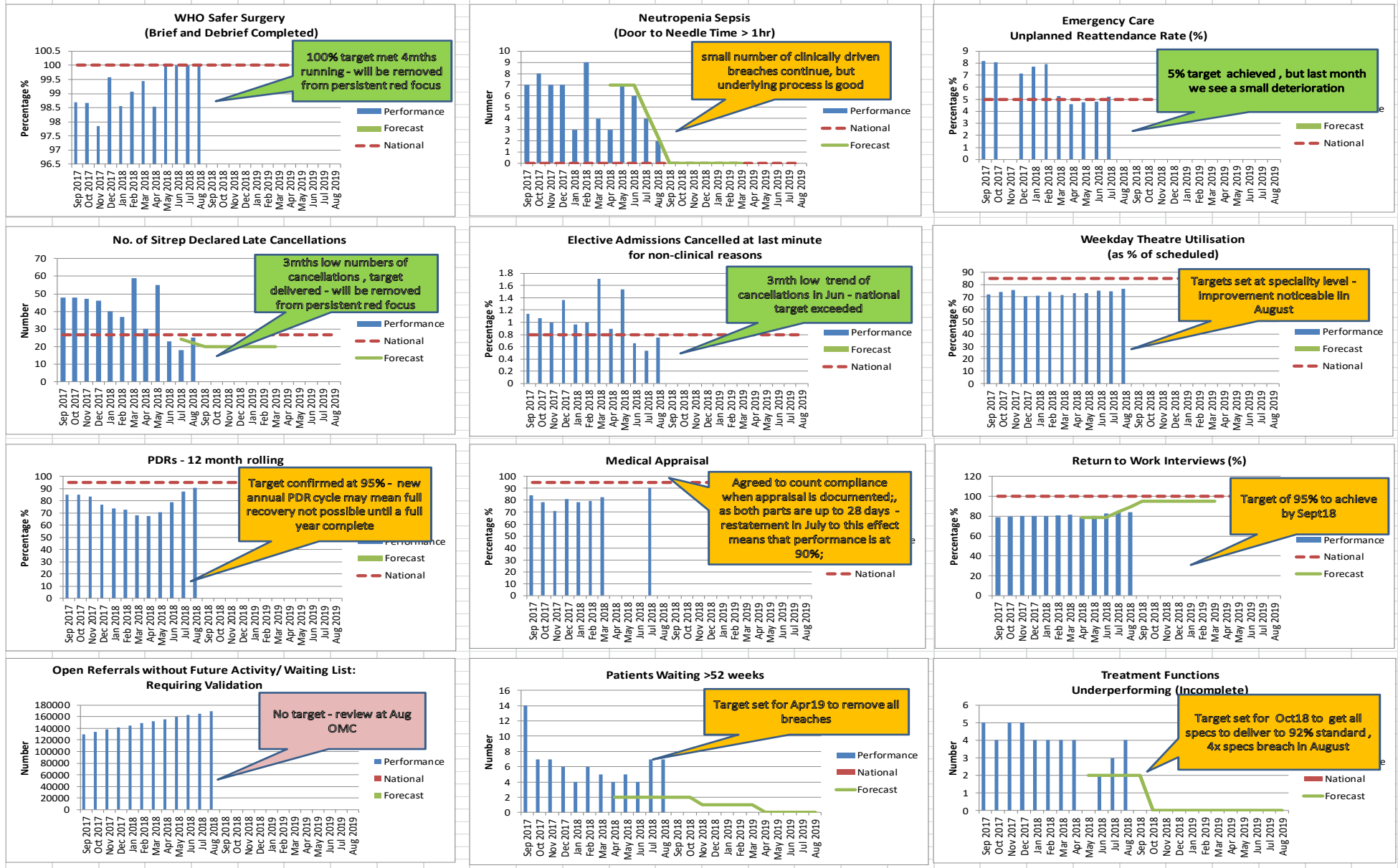
Persistent Reds : Summary of performance up to August 2018

As per Summary on page 3. Other points worthy of mention are:

- We see relatively good progress against what are some very difficult to improve indicators and processes.
- Director of People & OD has now confirmed improvement targets for sickness and other workforce indicators, which resulted in improvement trajectories being identified;
- Theatre utilisation targets, at speciality level, are being progressed to achieve 85% utilisation. This is already showing progress as we see overall improvement in our theatre utilisation in August.
- Mortality Review within 42 days is being fully reviewed following a meeting with Clinical lead and Medical Director as we are looking at changing the process and improving the systems that channel this review workload to consultants and medical examiners.
- We still need to push to identify the few remaining indicators without a trajectory

The graphs below show the performance trends.

Resolve Items - Performance Trends



Sandwell and West Birmingham Hospitals

NHS Trust



Integrated Quality & Performance Report

Month Reported: **August 2018**

Reported as at: 28/09/2018

TRUST BOARD









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




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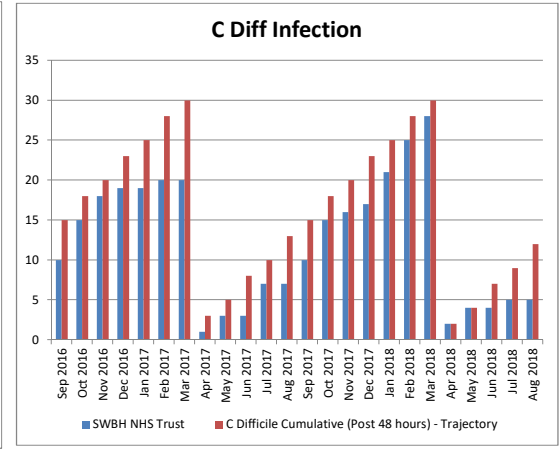
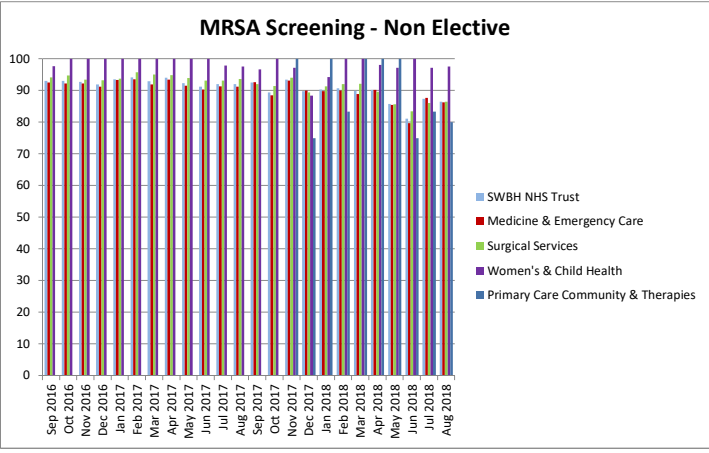
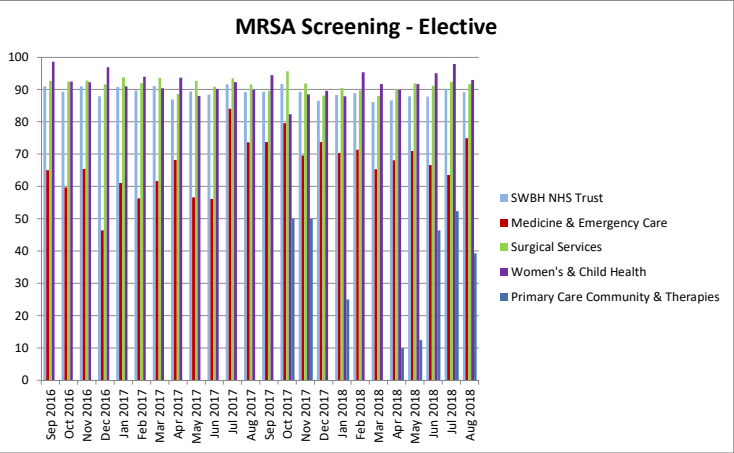
August 2018																																																																																										
Infection Control	Harm Free Care	Obstetrics	Mortality & Readmissions	Stroke Care & Cardiology																																																																																						
COIT - compliant <ul style="list-style-type: none">1x CI diff case reported during the month of August vs 2.5 in month target.Year to date we have 6 cases vs a target of 12 <ul style="list-style-type: none">The annual target set by NHS England for 18/19 is at 29 (lower compared to last year's target of 30).	Safety thermometer - compliant <ul style="list-style-type: none">From June 2018 the Patient Safety Thermometer reports only 'new harm'In August the Trust performance is at 99.4% on the 'new harm' basis, above the NHS Safety Thermometer target of 99% Falls & Pressure Sores <ul style="list-style-type: none">Falls reported in August with 10 (x1) falls resulting in serious injury; the number of falls we have seen in August is significantly increased from June and July which were reporting below observed long term average of 77 per month.<ul style="list-style-type: none">In month, there were 31 falls within community, 56 in acute settings.Year to date there were 403 falls and 8x serious injuries against those. The annual target remains at 804 until the Chief Nurse confirms new targets.A new indicator has been requested to report falls per 1,000 QBD which is being testedFalls remain subject to ongoing CHO scrutiny and routine tracking of the Safety Plan on falls reduction; it is an integral part of 'ward dashboards' MRSA - compliant <ul style="list-style-type: none">NHS MRSA Bacteremia were reported in AugustAnnual target 18/19 set at zero.	C-section rate - not compliant <ul style="list-style-type: none">The overall Caesarean Section rate for August is 26.9% below the 25% target ; year to date performance now just above target of 25% at 26.8%.The August C-section rate appears increased within the elective patients.Elective rates are at 10.1% (historical long term avg of 8% trending to 11%) andNon-elective rates are 17% in the month more in line with the avg historical rate of ~17%.Performance continues at Q&S & Board and to be kept in view. <ul style="list-style-type: none">Adjusted perinatal mortality rate (per 1,000 births) for August is at 6.25 vs. threshold level of 8; year to date at 7.9 close to the target of 8.0The indicator represents an in-month position and which, together with the small numbers involved provides for sometimes large variations. <p>The level of births in August is at 480; below levels seen in the same period of last year at 548</p>	Mortality - alerts against Trust H&M&T & Weekend rates at Standard <ul style="list-style-type: none">The Trust overall R&M for most recent 12-month cumulative period is 100% (available data is as at May18)RAM for weekday and weekend each at 102 and 120 respectively, still a clear outlier against weekend mortality rates.SHM measure which includes deaths 30 days after hospital discharge is at 111 for the month of Jan2018 (latest available data).NHS&M Mortality indicator an outlier at 123, which is still outside statistical confidence limits. Being addressed through the quality plan and resolution to known issues around "documentation" which are being worked through. Trust Board will continue to monitor routinely. <ul style="list-style-type: none">Deaths in Low Risk Diagnosis Groups (RAM) - month of May (latest available data) is at 100. This indicator measures in-month expected versus actual deaths so subject to larger month on month variations.Gross in-month mortality rate for July month is 1.3% (1.4%) same as last month; the rolling crude year to date mortality rate has increased to 1.4 in the last quarter against the longer term observed trend of 1.3There were x124 (x127) deaths in our hospitals in the month of July, less than last year, same period, which was at 142	Patient Stay on Stroke Ward - not compliant <ul style="list-style-type: none">August reporting 88.4% of patients spent >90% of their time on a stroke ward, not compliant with the 90% operational threshold in the month; 89% compliance on a year to date basis vs 90% target Admission to Acute Stroke Ward - not compliant <ul style="list-style-type: none">August admissions to an acute stroke unit within 4 hours is at 64.7% vs national standard of 80%; in August there were 25 breaches out of 72 total patients, 19 of these breaches were due to capacity (beds); year to date below the target at 70.8%. Score - compliant <ul style="list-style-type: none">Pts receiving CT Scan within 24 hrs of presentation delivery in month of August are at 97.1% meeting the 95% standard in month consistentlyPts receiving CT Scan within 2hr of presentation is at 75% in August; both indicator consistently meet performance. Thrombolysis - compliant <p>Compliance at 87.5% in the month of August vs 85% target; 1/8 patient missed the 1hr treatment mainly due to 20mins delay in portering; 1hr16mins to treatment for this patient</p> Angioplasty - compliant <ul style="list-style-type: none">Angioplasty Door to balloon time (<90 minutes) was at 93.3% vs target of 80%Primary Angioplasty Call to balloon time (<150 minutes) at 100% against a target of 80%.Both indicators consistently meet performance targets. RACP - compliant <p>RACP performance for August at 100% (100%) exceeding the 98% target consistently</p> TIA Treatments - compliant <ul style="list-style-type: none">TIA (High Risk) Treatment <24 Hours from receipt of referral delivery as at August at 87.5% against the target of 70%.TIA (Low Risk) Treatment <7 days from receipt of referral delivery at August is 93.3% against a target of 75%.Both indicators are consistently delivering over the required standard;																																																																																						
Cancer Care	Patient Experience - MSA & Complaints	Patient Experience - Cancelled Operations	Emergency Care	Referral To Treatment																																																																																						
Cancer standards - compliant <ul style="list-style-type: none">Reporting always one month in arrears hence QIPR latest reported period is July.The Trust has delivered all July cancer targets including the 62 day standard.July 62 Days target specifically delivered at 98.2% against the 85% targetAll other nationally reported cancer standards are above targets e.g. 2WW and 31 Days	MSA - compliant <ul style="list-style-type: none">For August there were nil SA breaches reported.The Trust continues to monitor all breaches. Friends & Family <ul style="list-style-type: none">Reporting of performance is undergoing a full review as part of 'persistent red' initiative. Performance improvement will be driven through this action plan.Scores and response rate remain low throughout the last and this year, well below regional peers, mainly due to Trust using sub-optimal processes to recover responses, options are being considering including SMS/VM. Complaints - not available for August at this stage <ul style="list-style-type: none">The number of complaints received for the month of July is 105 (103) with 2.9 (2.0) formal complaints per 1,000 bed days, showing a worsening to the last month and to last year same period (2.6).83% have been acknowledged within target timeframes (3 days)32% (25%) in-month responses have been reported beyond agreed target time; escalated to DG for remedy.	Cancelled Ops - compliant <ul style="list-style-type: none">25step declined rate (on day) cancellations were reported in August. Slightly more than last month. Of these 25 cases, 14 (~60%) were avoidable; all cancellations are subject to an escalation process, a recent improvement, to minimise numbers hitting clearly target levels this month.As a proportion of elective admissions, this represents 0.7% in July (0.5% July 0.7% in June, 1.7% in May) against the national 0.8% target; we can therefore see a massive improvement in the last few months continuing.Avoidable cancellations, however, are continuing and we see an high volume of those each month. 28 Day & Urgent Breaches - compliant <ul style="list-style-type: none">There were no breaches of the 28 days guarantee in AugustThere were no urgent cancellations Theatre Utilisation - not compliant , but we note improvement <ul style="list-style-type: none">Theatre in-session utilisation is below target of 85%; 76.6% in August which is the largest improvement for a number of months.Dental session utilisation (outside session timings) for August has seen 82% and whilst these are sessions outside the standard start and finish time, this is showing a large improvement in August, best in 16th months.Theatre utilisation improvements plans have been developed and will support each specialty currently under performing the 85% targetBoth indicators here in the QIPR represent 'elective Theatre' utilisation, as emergencies have already been excluded from the count.	EC 4hr standard - not compliant to agreed NHS trajectory <ul style="list-style-type: none">The Trust's performance against the 4-hour EC wait target in August was at 82.7% below the NHS agreed trajectory of 88.6% for August month.2,999 (3,001) breaches were incurred in August against total patient attendances of 17,333The Trust agreed NHS improvement trajectory aims to deliver 95% performance in March 2019A joint recovery action plan is being implemented with the COG <p>EC quarterly performance trend for last year 17/18:</p> <p>Q1 at 83.31% ; Q2 at 87.11%; Q3 at 82.96% ; Q4 at 80.7%</p> WMASS Handovers - not available for month of August <ul style="list-style-type: none">WMASS finalise 30- 60 minutes delayed handovers at 165 (195) in July.only 42 (x140) cases were > 60 minutes delayed handovers in July, the Trust performs generally very well in this category with only 71 breaches last year where delay was > 60 mins <ul style="list-style-type: none">Handovers <60mins (against all conveyances) are therefore 0.04% (2 cases) in July against total WMASS conveyances which were 4,685 (4,306) being highest in the last 18 months, therefore the handovers have been managed very well. The target is only 0.02% and appears somewhat unrealistic with the high level of conveyances. Fractured NOF - compliant <ul style="list-style-type: none">Fractured Neck of Femur Best Practice Tariff in August is just very short of delivering the 85% target and performs at 84.6%.The performance is variable month on month, but this is not driven necessarily due to performance issues, often the patients conditions are preventing surgical interventions in this timeframe. Bed moves after 10pm not compliant: <p>There were 38 (46, 26, 43, 75) reported bed moves in August in the period from 10pm-6am (and here moves for clinical reasons). We can see that this number is reducing each month, but observe an increase in June. The Trust objective is to have zero bed moves outside of clinical reasons.This indicator is being monitored closely over the next few months to ensure that all clinical moves are considered appropriately and the data set for this indicator is robust.</p>	RTT - incomplete pathway - compliant <ul style="list-style-type: none">The Trust delivers overall at 92.07% RTT incomplete pathway for AugustThe patient waiting list at August is at 35,614 with a backlog of 2,825 (2,697) being patients above 18 weeks wait timeAll specialities other than Cardiology, Dermatology and T&O are now compliant with 92%, which is a significant improvement, plans for the remaining are to recovery fully by Q2. 52 Week Breaches - not compliant <ul style="list-style-type: none">1x breaches in August Acute diagnostic waits - not compliant <ul style="list-style-type: none">Diagnostic (DAGI) performance for August is still below standard of 99% at 98.55%131 (113) breaches of which most breaches are in Imaging																																																																																						
Data Completeness		Staff		Operational Efficiency																																																																																						
<ul style="list-style-type: none">The Trust's internal assessment of the completion of valid NHS Number Field within inpatient data sets compliant in month with 99.1% meeting the operational threshold of 99% ; OP and A&E datasets failed to target.ED required to improve patient registration performance as this has a direct effect on emergency admissions. Patients who have come through Mailing Health will be validated via the Data Quality Department.Clinical coding is performing for Inpatients at 91% against 90% target, but under-delivering for Outpatients. This is attributed to the capture of data in the Kiosks and revision to capture fields is being considered.Data Quality Committee has been re-instated and monthly meetings will take place to address a number of DQ issues including ethnicity coding with the Group DQ LeadsAdditionally, data quality issues are to be embedded in Group Reviews to allow for more awareness		PDR - not compliant <ul style="list-style-type: none">New organisational process is to measure PDR delivery annually with PDR cycle completing at the end of June each year. The June performance is reported at 79.05%, but may be subject to assessments still due to be input into GSR. We will therefore re-run the performance at a later stage for a more reflection of the actual performance. This is a new process and will take time to embed. Stokehouse & Return to Work - not compliant <ul style="list-style-type: none">In-month sickness for August is at 4.84% (4.84%); the cumulative sickness rate is 4.49 % (4.46%) against the trust target of 3%.The number of short term sickness in the month reported at 698 (681) cases and long term sickness at 263 (269)Return to Work in month is up to 84% below the 95% target, but with a clear improvement trajectory to recover in Sep2018, although this will not fully improve to standard before next year's PDR cycle is complete. Turnover rate - not compliant <ul style="list-style-type: none">The Trust annualised turnover rate is at 12.0% in August.The Trust Nursing turnover (qualified nurses only) target has been confirmed at 10.7% and as at August reporting at 13.4% fairly consistently at this level. Mandatory Training - not compliant <ul style="list-style-type: none">Mandatory Training at the end of August is again improving at 90.6% (91.6%) against target of 95%;Health & Safety related training is at the 93.8% below the target at 95.0% in August which is unusual considering past achievement of the target.		Requirements 2018/19 are monitored by COG and the Trust is flexible for any breaches in accordance to contract. <ul style="list-style-type: none">The Trust has now got only a small number of formally agreed R&M recovery action plans for community dementia and falls assessments) in place at this stage, which are improving month on month and are very close to full recovery.However, in September the COG confirmed that it will be issuing a performance notice for a maternity indicator which has not met targets in the last 3 months (OO Monitoring by 12+6 weeks of pregnancy); the service has been informed and they have been reviewing performance in detailThe SQRPR (Service Quality Performance Report) tab gives more insight across non-performing and recovering indicators which are routinely monitored via the SQRPR with the COG.We have pre-agreed the LQIs for 2018-19 but awaiting formal contract sign off where this is incorporated in the appropriate schedules. Local Quality <ul style="list-style-type: none">The Trust has <ul style="list-style-type: none">In response to the Healthwatch enquiry about patients receiving less than 3 weeks' notice for Outpatient appointments we can confirm ~3 week offers at 28% having isolated urgent and fast track clinics. Further work continues to complete reviews of all clinics and understand the hotspot areas of (5 specialities). Whilst it is a trust aspiration to supply appropriate notice, GP and patients are booking via eRS and so will exercise choice which may be a lower notice period. This is therefore outside of Trust control. Furthermore, there is no NHS constitution in respect of this notice period which has been previously in place.Inpatient (IP) results are still reporting a high %age of appointments shorter than 3 weeks, at 47% in August, but this is most months in any previous months hence we believe that the new diary system is working, but too early to confirm. We also know that a SOP is followed to contact each patient for agreement if the notice period is less than 3 weeks. Whilst not optimal, there is contact and agreement with the patient. This indicator is monitored now routinely as part of the improvement initiative.																																																																																						
Open Referrals - not compliant <ul style="list-style-type: none">Open Referrals, referring to patients in the system without a future waiting list activity, stand at 169,514 as at August showing a continuing, increasing trend as administration / IT processes persistently do not close down referrals/pathways as appropriate.Recommendations have been made to COO on short and long term improvements. <td colspan="2">Mandatory Training - not compliant<ul style="list-style-type: none">Mandatory Training at the end of August is again improving at 90.6% (91.6%) against target of 95%;Health & Safety related training is at the 93.8% below the target at 95.0% in August which is unusual considering past achievement of the target.</td> <td colspan="2">Summary Scorecard - August (In-Month)<table><thead><tr><th>Section</th><th>YTD Pct</th><th>Green Pcted</th><th>None</th><th>Total</th></tr></thead><tbody><tr><td>Infection Control</td><td>1</td><td>5</td><td>0</td><td>6</td></tr><tr><td>Harm Free Care</td><td>6</td><td>8</td><td>14</td><td>28</td></tr><tr><td>Obstetrics</td><td>3</td><td>7</td><td>5</td><td>15</td></tr><tr><td>Mortality and Readmissions</td><td>1</td><td>1</td><td>15</td><td>17</td></tr><tr><td>Stroke and Cardiology</td><td>1</td><td>10</td><td>0</td><td>11</td></tr><tr><td>Cancer</td><td>1</td><td>9</td><td>5</td><td>15</td></tr><tr><td>FFT MSA, Complaints</td><td>11</td><td>4</td><td>9</td><td>24</td></tr><tr><td>Cancellations</td><td>3</td><td>6</td><td>0</td><td>9</td></tr><tr><td>Emergency Care & Patient Flow</td><td>9</td><td>6</td><td>6</td><td>21</td></tr><tr><td>RTT</td><td>7</td><td>1</td><td>3</td><td>11</td></tr><tr><td>Data Completeness</td><td>1</td><td>9</td><td>10</td><td>20</td></tr><tr><td>Workforce</td><td>9</td><td>1</td><td>9</td><td>19</td></tr><tr><td>Temporary Workforce</td><td>0</td><td>0</td><td>28</td><td>28</td></tr><tr><td>SCAP</td><td>10</td><td>0</td><td>0</td><td>10</td></tr><tr><td>Operational Efficiency</td><td>0</td><td>0</td><td>4</td><td>4</td></tr><tr><td>Total</td><td>63</td><td>67</td><td>114</td><td>244</td></tr></tbody></table><ul style="list-style-type: none">Persistently, re-rated performance indicators are subject to improvement trajectories and routine monitoring. Oversight at OMC.</td>		Mandatory Training - not compliant <ul style="list-style-type: none">Mandatory Training at the end of August is again improving at 90.6% (91.6%) against target of 95%;Health & Safety related training is at the 93.8% below the target at 95.0% in August which is unusual considering past achievement of the target.		Summary Scorecard - August (In-Month) <table><thead><tr><th>Section</th><th>YTD Pct</th><th>Green Pcted</th><th>None</th><th>Total</th></tr></thead><tbody><tr><td>Infection Control</td><td>1</td><td>5</td><td>0</td><td>6</td></tr><tr><td>Harm Free Care</td><td>6</td><td>8</td><td>14</td><td>28</td></tr><tr><td>Obstetrics</td><td>3</td><td>7</td><td>5</td><td>15</td></tr><tr><td>Mortality and Readmissions</td><td>1</td><td>1</td><td>15</td><td>17</td></tr><tr><td>Stroke and Cardiology</td><td>1</td><td>10</td><td>0</td><td>11</td></tr><tr><td>Cancer</td><td>1</td><td>9</td><td>5</td><td>15</td></tr><tr><td>FFT MSA, Complaints</td><td>11</td><td>4</td><td>9</td><td>24</td></tr><tr><td>Cancellations</td><td>3</td><td>6</td><td>0</td><td>9</td></tr><tr><td>Emergency Care & Patient Flow</td><td>9</td><td>6</td><td>6</td><td>21</td></tr><tr><td>RTT</td><td>7</td><td>1</td><td>3</td><td>11</td></tr><tr><td>Data Completeness</td><td>1</td><td>9</td><td>10</td><td>20</td></tr><tr><td>Workforce</td><td>9</td><td>1</td><td>9</td><td>19</td></tr><tr><td>Temporary Workforce</td><td>0</td><td>0</td><td>28</td><td>28</td></tr><tr><td>SCAP</td><td>10</td><td>0</td><td>0</td><td>10</td></tr><tr><td>Operational Efficiency</td><td>0</td><td>0</td><td>4</td><td>4</td></tr><tr><td>Total</td><td>63</td><td>67</td><td>114</td><td>244</td></tr></tbody></table> <ul style="list-style-type: none">Persistently, re-rated performance indicators are subject to improvement trajectories and routine monitoring. Oversight at OMC.		Section	YTD Pct	Green Pcted	None	Total	Infection Control	1	5	0	6	Harm Free Care	6	8	14	28	Obstetrics	3	7	5	15	Mortality and Readmissions	1	1	15	17	Stroke and Cardiology	1	10	0	11	Cancer	1	9	5	15	FFT MSA, Complaints	11	4	9	24	Cancellations	3	6	0	9	Emergency Care & Patient Flow	9	6	6	21	RTT	7	1	3	11	Data Completeness	1	9	10	20	Workforce	9	1	9	19	Temporary Workforce	0	0	28	28	SCAP	10	0	0	10	Operational Efficiency	0	0	4	4	Total	63	67	114	244
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Patient Safety - Infection Control

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
4			C. Difficile	<= No	29	2.5
4			MRSA Bacteraemia	<= No	0	0
4			MSSA Bacteraemia (rate per 100,000 bed days)	<= Rate2	9.42	9.42
4			E Coli Bacteraemia (rate per 100,000 bed days)	<= Rate2	94.9	94.9
3			MRSA Screening - Elective	=> %	80	80
3			MRSA Screening - Non Elective	=> %	80	80

[illegible]

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018	1	0	0			0		1	6	
Aug 2018	0	0	0			0		0	0	
Aug 2018								0.0	5.2	
Aug 2018								9.3	13.6	
Aug 2018	75	92	93			39.29		89.2	88.4	
Aug 2018	86	86	98			80		86.5	86.2	

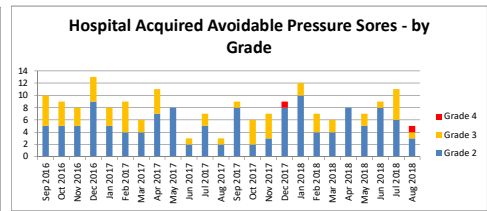
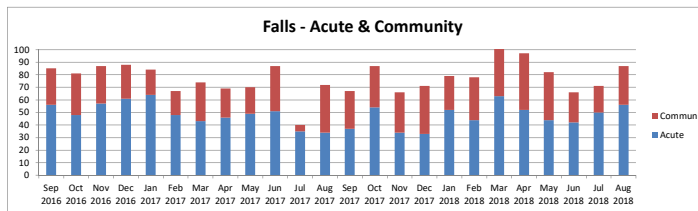
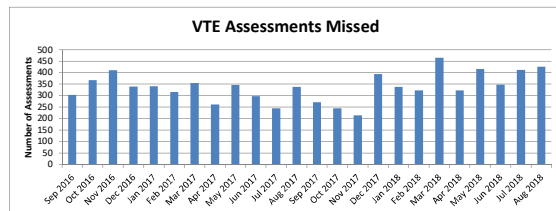


Patient Safety - Harm Free Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory
					Year Month
8			Patient Safety Thermometer - Overall Harm Free Care	=> %	95 95
8			Patient Safety Thermometer - Catheters & UTIs	%	
			Number of DOLS raised	No	
			Number of DOLS which are 7 day urgent	No	
			Number of delays with LA in assessing for standard DOLS application	No	
			Number DOLS rolled over from previous month	No	
			Number patients discharged prior to LA assessment targets	No	
			Number of DOLS applications the LA disagreed with	No	
			Number patients cognitively improved regained capacity did not require LA assessment	No	
8			Falls	<= No	804 67
9			Falls with a serious injury	<= No	0 0
			Falls Per 1000 Occupied Bed Days	Rate1	
8			Grade 2,3 or 4 Pressure Ulcers (Hospital Acquired Avoidable)	<= No	0 0
			Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload Acquired)	<= No	0 0
			Pressure Ulcers per 1000 Occupied Bed Days	Rate1	
3			Venous Thromboembolism (VTE) Assessments	=> %	95 95
3			WHO Safer Surgery - Audit - 3 sections (% pts where all sections complete)	=> %	100 100
3			WHO Safer Surgery - brief (% lists where complete)	=> %	100 100
3			WHO Safer Surgery - Audit - brief and debrief (% lists where complete)	=> %	100 100
9			Never Events	<= No	0 0
9			Medication Errors causing serious harm	<= No	0 0
9			Serious Incidents	<= No	0 0
9			Open Central Alert System (CAS) Alerts	<= No	
9			Open Central Alert System (CAS) Alerts beyond deadline date	No	0 0
			Safety Plan - Input Non-Compliant Days	<= No	<=3 Per Ward
			Safety Plan - Checks Compliant	%	98 98
			Safety Plan - Missed Checks	=> No	<=3 Per Ward

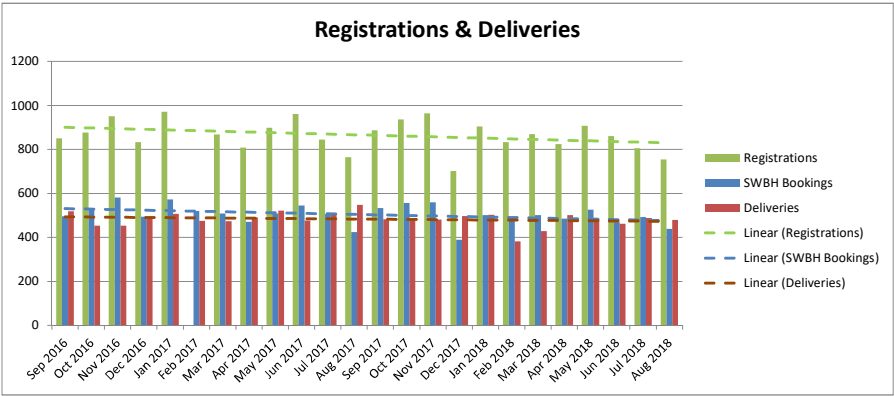
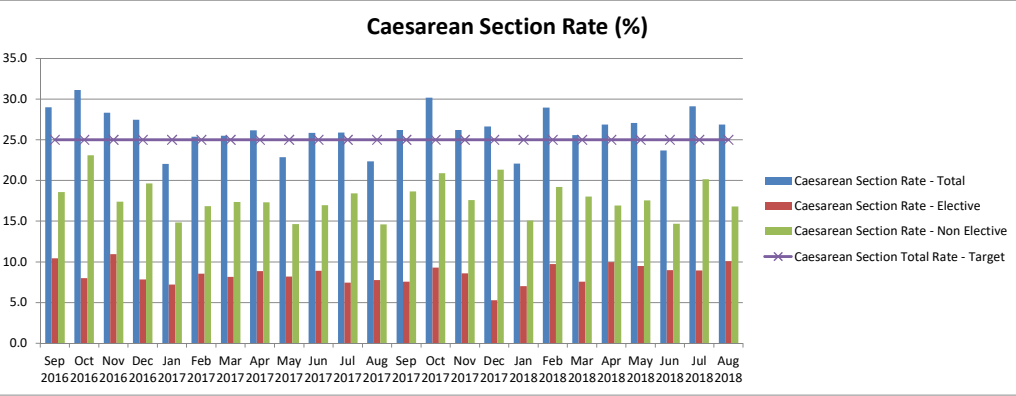
Previous Months Trend (since Mar 2017)																
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	A
0.00	3.00	2.00	1.00	3.00	2.00	1.00	4.00	4.00	6.00	0.00	2.00	1.00	5.00	4.00	1.00	5.00
23	15	14	6	27	22	20	48	31	19	36	30	27	34	59	27	43
23	15	14	6	27	22	20	48	31	19	36	30	27	34	59	27	43
0	0	0	0	3	0	0	0	0	0	0	0	0	2	3	4	7
8	15	12	9	7	12	5	5	3	7	7	3	10	4	9	4	9
6	3	11	7	7	9	9	11	7	2	4	8	3	4	18	13	11
0	1	0	2	1	2	1	0	2	1	2	0	0	0	0	1	6
0	3	1	1	13	0	0	0	0	0	0	0	0	0	0	2	0
74	69	70	87	85	72	67	87	66	71	79	78	112	97	82	66	71
2	1	1	1	1	3	2	3	1	0	0	0	1	2	4	2	0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	11	8	3	7	3	9	6	7	9	12	7	6	8	7	9	5
6	5	8	4	7	4	3	6	4	4	2	4	4	3	1	1	1
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.4566	0.3886
0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
5	4	4	3	1	8	5	4	6	4	3	5	4	5	9	4	3
4	8	9	27	3	3	8	10	6	5	7	6	5	8	9	14	15
0	0	0	1	1	1	0	0	1	1	2	2	2	2	2	3	4
-	-	-	-	-	-	-	221	-	-	-	64	-	-	34	-	65
-	-	-	-	-	-	-	99.0	-	-	-	99.4	-	-	99.2	-	99.6
-	-	-	-	-	-	-	288	-	-	-	38	-	-	9	-	63

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018								95.4	96.5	
Aug 2018								0.27	0.31	
Aug 2018	21	10	0	-	-	9		40	203	
Aug 2018	21	10	0	-	-	9		40	203	
Aug 2018	5	1	0	-	-	1		7	20	
Aug 2018	3	1	0	-	-	5		9	33	
Aug 2018	10	1	0	-	-	0		11	57	
Aug 2018	2	0	0	-	-	0		2	9	
Aug 2018	0	0	0	-	-	0		0	4	
Aug 2018	43	11	0	2	0	31	0	87	403	
Aug 2018	0	0	0		0	0	0	0	9	
Jan-00	-	-	-		-	-	-	-	-	
Aug 2018	2	2	0		1			6	40	
Aug 2018					1			1	7	
Aug 2018	-	-	-		-			0.233	0.37	
Aug 2018	91.7	96.2	95.7					94.3	94.9	
Aug 2018	100.0	100.0	100.0		-			100.0	99.9	
Aug 2018	100	100	100		100			100.0	99.8	
Aug 2018	100	100	100		100			100.0	99.8	
Aug 2018	0	0	0	0	0	0		0	0	
Aug 2018	0	0	0	-	0	0		0	0	
Aug 2018	1	0	2	0	0	0	0	3	27	
Aug 2018								15	58	
Aug 2018								4	13	
Aug 2018								58	224	
Aug 2018								99.67	99.65	
Aug 2018								63	73	



Patient Safety - Obstetrics

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since Mar 2017)																	Data Period	Month	Year To Date	Trend	
					2016-2017	Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J					J
3			Caesarean Section Rate - Total	<= %	25.0	25.0																			Aug 2018	26.9	26.8	
3			Caesarean Section Rate - Elective	<= %			8	9	8	9	7	8	8	9	9	5	7	10	8	10	10	9	9	10	Aug 2018	10.1	9.5	
3			Caesarean Section Rate - Non Elective	<= %			17	17	15	17	18	15	19	21	18	21	15	19	18	17	18	15	20	17	Aug 2018	16.8	17.3	
2			Maternal Deaths	<= No	0	0																		Aug 2018	0	2		
3			Post Partum Haemorrhage (>2000ml)	<= No	48	4																		Aug 2018	1	7		
3			Admissions to Neonatal Intensive Care (Level 3)	<= %	10.0	10.0																		Aug 2018	0.83	1.74		
12			Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0																		Aug 2018	6.25	7.88		
12			Stillbirth Rate (Corrected) (per 1000 babies)	Rate1			-	-	-	-	-	-	-	2.11	2.10	4.02	1.99	2.58	4.66	5.98	6.16	4.41	2.05	4.17	Aug 2018	4.17	4.56	
12			Neonatal Death Rate (Corrected) (per 1000 babies)	Rate1			-	-	-	-	-	-	-	4.22	2.10	0.00	0.00	2.58	0.00	1.99	0.00	4.41	4.10	2.08	Aug 2018	2.08	2.49	
12			Early Booking Assessment (<12 + 6 weeks) - SWBH Specific	=> %	85.0	85.0																		Aug 2018	94.3	92.7		
12			Early Booking Assessment (<12 + 6 weeks) - National Definition	=> %	90.0	90.0																		Aug 2018	120.6	130.3		
2			Breast Feeding Initiation (Quarterly)	=> %	74.0	74.0		-->	-->		-->	-->												Aug 2018	77.73	76.77		
2			Puerperal Sepsis and other puerperal infections (variation 1 - ICD10 O85 or O86) (%) -	<= %			2.6	4.4	2.5	2.5	1.8	0.8	0.9	0.5	0.8	0.6	0.9	1.1	1.0	0.8	0.5	0.9	1.5	1.3	Aug 2018	1.31	0.99	
2			Puerperal Sepsis and other puerperal infections (variation 2 - ICD10 O85 or O86 Not O864) (%)	<= %			2.3	3.0	1.6	1.6	1.0	0.6	0.6	0.5	0.5	0.6	0.7	0.4	0.7	0.8	0.5	0.6	0.9	1.3	Aug 2018	1.31	0.83	
2			Puerperal Sepsis and other puerperal infections (variation 3 - ICD10 O85) (%)	<= %			2.1	2.3	1.4	1.6	1.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.3	0.2	0.0	0.6	0.5	Aug 2018	0.52	0.33	



Clinical Effectiveness - Mortality & Readmissions

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
5			Risk Adjusted Mortality Index (RAMI) - Overall (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekday Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
5			Risk Adjusted Mortality Index (RAMI) - Weekend Admission (12-month cumulative)	RAMI	Below Upper CI	Below Upper CI
6			Summary Hospital-level Mortality Index (SHMI) (12-month cumulative)	SHMI	Below Upper CI	Below Upper CI
5			Hospital Standardised Mortality Rate (HSMR) - Overall (12-month cumulative)	HSMR		
5			Deaths in Low Risk Diagnosis Groups (RAMI) - month	RAMI	Below Upper CI	Below Upper CI
3			Mortality Reviews within 42 working days	=> %	90	90
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (by month)	%		
3			Crude In-Hospital Mortality Rate (Deaths / Spells) (12-month cumulative)	%		
			Deaths in the Trust	No		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
20			Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		
5			Emergency Readmissions (within 30 days) - CQC CCS Diagnosis Groups (12-month cumulative)	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) month	%		
			Emergency Readmissions (within 30 days) - Same Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		
			Emergency Readmissions (within 30 days) - Different Specialty (exc. Deaths and Stillbirths) 12-month cumulative	%		

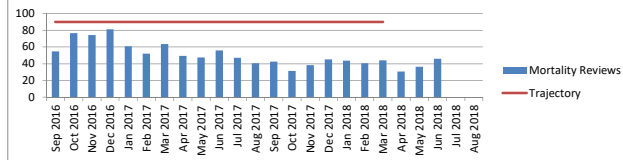
Previous Months Trend (since Mar 2017)																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
101	99	100	98	97	108	109	109	108	109	108	108	109	106	106	-	-	-
98	96	97	95	95	103	103	103	102	103	103	102	104	102	102	-	-	-
109	109	109	106	101	124	128	130	130	128	126	124	124	119	120	-	-	-
101	100	102	102	103	106	106	108	110	110	111	-	-	-	-	-	-	-
108	107	109	110	112	113	115	118	119	122	124	123	117	123	-	-	-	-
88	62	61	78	78	71	144	62	120	90	133	102	129	76	100	-	-	-
1.0	1.2	1.1	1.3	1.5	1.1	1.1	1.3	1.2	1.8	1.8	1.6	1.4	1.4	1.4	1.4	1.3	-
1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.4	1.4	1.4	1.4	-
100	105	113	129	142	109	109	133	119	169	178	142	143	120	123	127	124	-
7.1	7.2	7.2	7.1	7.8	7.1	6.8	7.0	7.0	7.6	7.8	7.7	8.7	7.4	8.0	8.5	-	-
7.1	7.1	7.0	7.1	7.1	7.2	7.2	7.2	7.2	7.2	7.3	7.3	7.4	7.5	7.5	7.6	-	-
7.8	7.8	8.1	8.8	8.7	7.8	7.8	7.8	7.8	7.8	7.9	7.9	7.9	8.0	8.4	8.1	-	-
-	3.7	3.5	3.3	3.5	3.0	3.0	3.3	3.2	3.3	3.4	3.6	3.3	4.0	3.6	3.8	3.7	-
-	3.9	3.6	3.8	4.3	4.0	3.8	3.7	3.8	4.3	4.4	4.1	4.4	4.7	3.8	4.2	4.8	-
-	3.7	3.6	3.5	3.5	3.4	3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.4	3.4	3.4	3.4	-
-	3.9	3.7	3.8	3.9	3.9	3.9	3.9	3.9	3.9	4.0	4.0	4.0	4.1	4.1	4.1	4.2	-

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
May 2018									212	
May 2018									204	
May 2018									239	
Jan 2018									1057	
Apr 2018									123.0	
May 2018								100		
Jun 2018	43	79	0			-		46	38	
Jul 2018								1.35		
Jul 2018									1.41	
Jul 2018								124	494	
Jul 2018								8.52		
Jul 2018									7.59	
Jul 2018	-	-	-			-			8.13	
Jul 2018									3.72	
Jul 2018									4.80	
Jul 2018									3.43	
Jul 2018									4.16	

RAMI, SHMI & HSMR (12-month cumulative)



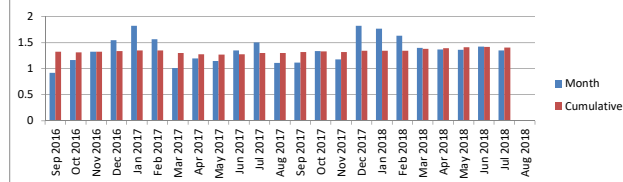
Mortality Reviews (%)



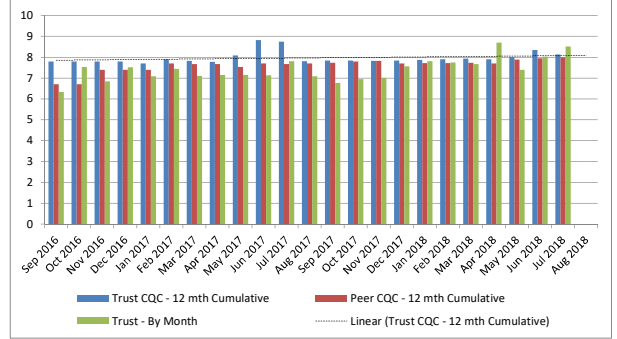
Mortality (RAMI) - Weekend and Weekday (12-month cumulative)



Crude Mortality Rate



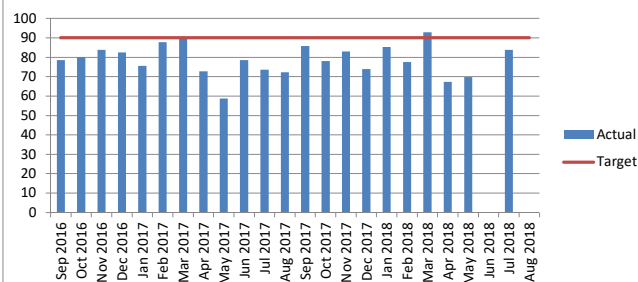
Emergency 30-day Readmissions (%) - 12-month cumulative CQC CCS Diagnosis Groups and monthly overall



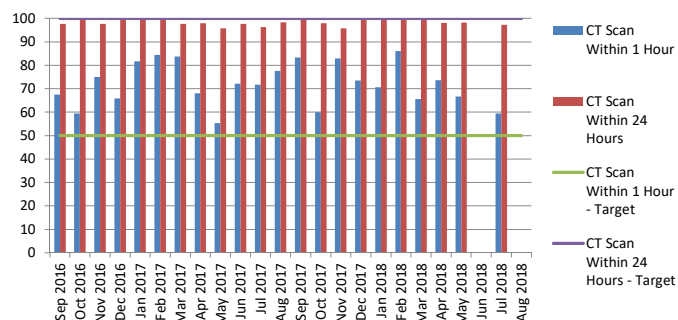
Clinical Effectiveness - Stroke Care & Cardiology

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (Since Mar 2017)																Data Period	Month	Year To Date	Trend
					Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J				
3			5WD: Pts spending >90% stay on Acute Stroke Unit	=> %	90.0	90.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	88.4	88.9	<div><div></div></div>															
3			5WD: Pts admitted to Acute Stroke Unit within 4 hrs	=> %	80.0	80.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	64.7	70.8	<div><div></div></div>															
3			5WD: Pts receiving CT Scan within 1 hr of presentation	=> %	50.0	50.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	75.0	73.5	<div><div></div></div>															
3			5WD: Pts receiving CT Scan within 24 hrs of presentation	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	97.1	98.5	<div><div></div></div>															
3			5WD: Stroke Admission to Thrombolysis Time (% within 60 mins)	=>	85.0	85.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	87.5	84.6	<div><div></div></div>															
3			5WD: TIA (High Risk) Treatment <24 Hours from receipt of referral	=>	70.0	70.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	87.5	92.2	<div><div></div></div>															
3			5WD: TIA (Low Risk) Treatment <7 days from receipt of referral	=>	75.0	75.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	93.3	93.4	<div><div></div></div>															
3	<div><div></div></div>		Stroke Admissions - Swallowing assessments (<24h)	=> %	98.0	98.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100.0	100.0	<div><div></div></div>															
9	<div><div></div></div>		Primary Angioplasty (Door To Balloon Time 90 mins)	=> %	80.0	80.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	93.3	94.7	<div><div></div></div>															
9	<div><div></div></div>		Primary Angioplasty (Call To Balloon Time 150 mins)	=> %	80.0	80.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100.0	92.9	<div><div></div></div>															
9	<div><div></div></div>		Rapid Access Chest Pain - seen within 14 days	=> %	98.0	98.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100.0	100.0	<div><div></div></div>															

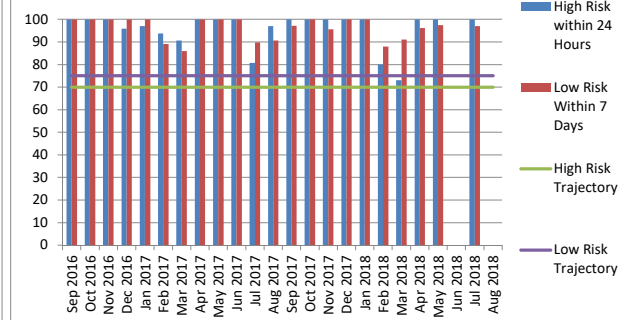
Admissions (%) to Acute Stroke Unit within 4 hours



CT Scan following presentation





























TIA Treatment (%)



The stroke indicators in the IPR are based on 'patient arrivals' not 'patient discharged' as this monitors pathway performance rather than actual outcomes which may / may not change on discharge. National SSNAP is based on 'patient discharge' which is more appropriate for outcomes based reporting. Both are valid but designed for slightly different purposes, however they will align overall, especially over a longer period of time (eg annually)

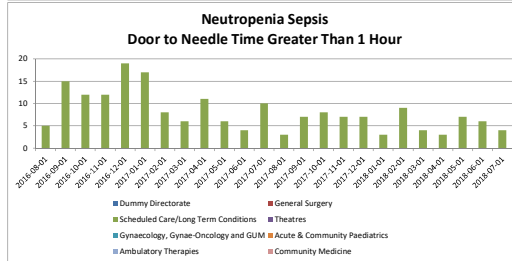
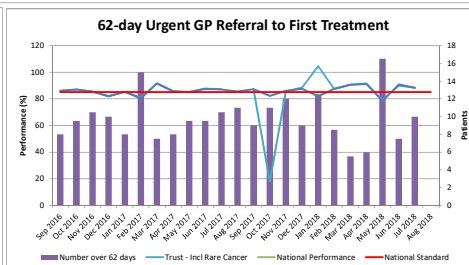
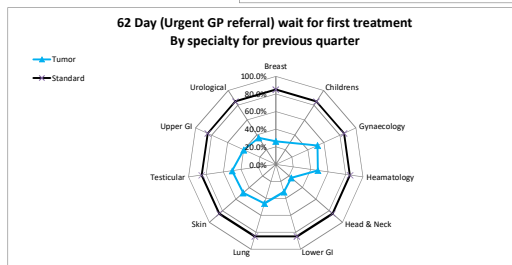
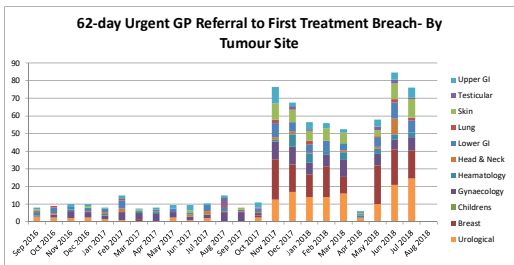
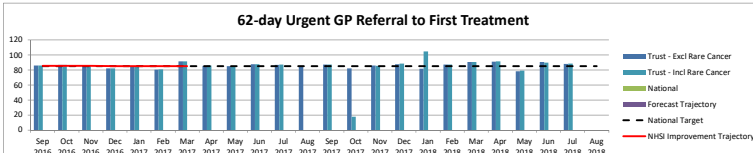
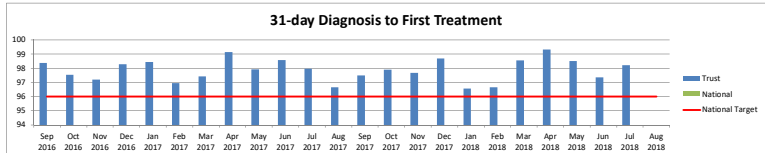
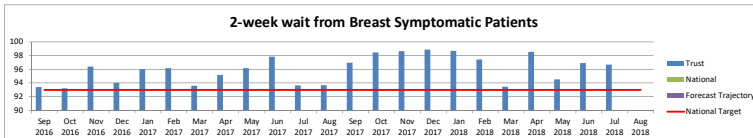
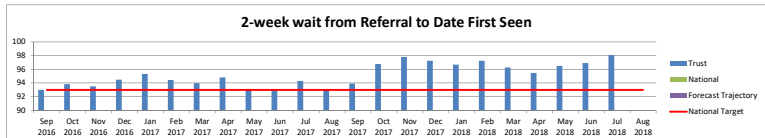
Clinical Effectiveness - Cancer Care

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
1			2 weeks	>= %	93.0	93.0
1			2 weeks (Breast Symptomatic)	>= %	93.0	93.0
1		 	31 Day (diagnosis to treatment)	>= %	96.0	96.0
1			31 Day (second/subsequent treatment - surgery)	>= %	94.0	94.0
1			31 Day (second/subsequent treatment - drug)	>= %	98.0	98.0
1			31 Day (second/subsequent treat - radiotherapy)	>= %	94.0	94.0
1		 	62 Day (urgent GP referral to treatment) Excluding Rare Cancer	>= %	85.0	85.0
1			62 Day (urgent GP referral to treatment) Including Rare Cancer	>= %	85.0	85.0
1		 	62 Day (referral to treat from screening)	>= %	90.0	90.0
1			62 Day (referral to treat from hosp specialist)	>= %	90.0	90.0
1			Cancer - Patients Waiting over 62 days	No		
1			Cancer - Patients Waiting over 104 days	No		
1			Cancer - Longest Waiter in days	No		
1			Neutropenia Sepsis Door to Needle Time Greater Than 1 Hour	>= No	0.0	0.0
			IPT Referrals - Within 38 Days Of GP Referral for 62 day cancer pathway	%		

[illegible]


Data Period	Group							
	M	SS	W	P	I	I	PCCT	CO
Jul 2018	98.1	98.0	98.4				-	
Jul 2018		-						
Jul 2018	100.0	99.0	102.2				-	
Jul 2018								
Jul 2018								
Jul 2018								
Jul 2018	95.2	88.8	77.4				-	
Jul 2018	95.2	89.0	71.4				-	
Jul 2018	-	91.1	100.0				-	
Jul 2018	73.4	100.0	100.0				-	
Jul 2018	1.0	6.0	3.0				0.0	
Jul 2018	0.0	1.5	1.0				0.0	
Jul 2018	103	196	113				0	
Aug 2018	-	-	-				-	
Jul 2018	-	-	-				-	

Month	Year To Date	Trend
98.1	98.5	
98.7	98.6	
99.2	98.4	
100.0	100.0	
100.0	100.0	
-	-	
98.2	87.3	
88.4	87.4	
91.3	93.4	
65.5	90.2	
10.0	40.0	
2.5	7.0	
113		
2	32	
67	57	

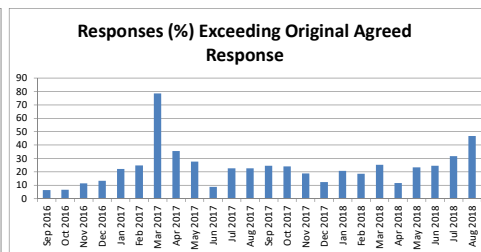
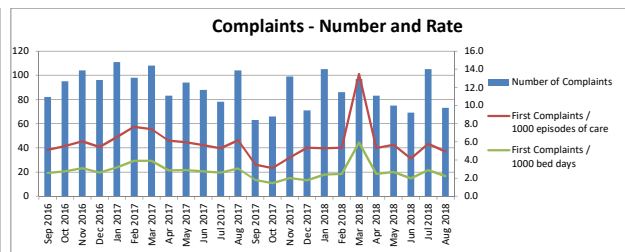
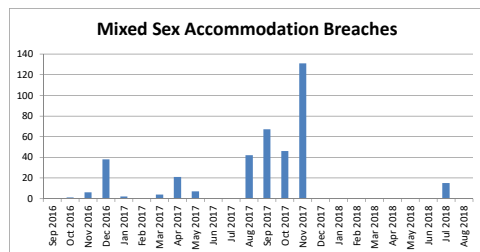


Patient Experience - FFT, Mixed Sex Accommodation & Complaints

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
8			FFT Response Rate - Adult and Children Inpatients (including day cases and community)	=> %	50.0	50.0
8			FFT Score - Adult and Children Inpatients (including day cases and community)	=> No	95.0	95.0
8			FFT Response Rate: Type 1 and 2 Emergency Department	=> %	50.0	50.0
8			FFT Score - Adult and Children Emergency Department (type 1 and type 2)	=> No	95.0	95.0
8			FFT Response Rate: Type 3 WIU Emergency Department	=> %	50.0	50.0
8			FFT Score - Adult and Children Emergency Department (type 3 WIU)	=> No	95.0	95.0
8			FFT Score - Outpatients	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Antenatal	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Postnatal Ward	=> No	95.0	95.0
8	NEW		FFT Score - Maternity Community	=> No	95.0	95.0
8			FFT Score - Maternity Birth	=> No	95.0	95.0
8			FFT Response Rate - Maternity Birth	=> %	50.0	50.0
13			Mixed Sex Accommodation Breaches	<= No	0.0	0.0
9			No. of Complaints Received (formal and link)	No		
9			No. of Active Complaints in the System (formal and link)	No		
9			No. of First Formal Complaints received / 1000 bed days	Rate1		
9			No. of First Formal Complaints received / 1000 episodes of care	Rate1		
9			No. of Days to acknowledge a formal or link complaint (% within 3 working days after receipt)	=> %	100	100
9			No. of responses which have exceeded their original agreed response date (% of total active complaints)	<= %	0	0
9			No. of responses sent out	No		
14			Access to healthcare for people with Learning Disability (full compliance)	Yes / No	Yes	Yes
			Patient Harm - New Claims	No		
			Patient Harm - Ongoing Claims	No		
			Patient Harm - Closed Claims	No		

Previous Months Trend (since Mar 2017)																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
7.9	9.3	11	11	12	13	10	19	9.7	8.3	-	9.8	10.16	8.3	7.4	5.4	-	8.3
96	95	92	92	83	83	83	82	85	89	-	88	88	89	527	553	-	599
4.2	5.5	3.8	2.4	3.8	2.8	3.4	3.3	3.4	3.6	-	3.8	7.023	7.9	6.3	4.8	6.8	9.3
73	75	71	73	72	75	73	73	58	-	-	75	74	77	535	607	580	569
0	0.1	0	-	0	-	-	-	-	8.8	-	5	####	###	###	###	###	###
0	0	0	0	0	0	0	-	-	16	-	0	0	0	0	0	0	0
90	90	89	88	91	89	89	89	91	92	90	-	92	90	91	965	###	###
95	88	90	75	90	50	90	93	76	75	-	0	100	0	0	4	36	23
83	91	86	73	73	81	84	89	81	74	-	0	100	0	36	0	18	42
80	100	100	0	0	50	0	0	0	0	-	0	0	0	0	0	0	0
92	82	83	69	76	58	48	83	74	100	-	94	100	-	73	84	65	52
21	8.9	11	7	7.1	5.2	5.2	13	6.9	0.2	-	23	1.232	-	16	21	14	13
4	21	7	0	0	42	67	46	131	0	0	0	0	0	0	0	15	0
108	83	94	88	78	104	63	66	99	71	105	86	97	83	75	69	105	73
194	205	184	185	184	167	154	136	148	161	187	181	183	176	174	164	194	213
3.9	2.9	2.9	2.8	2.6	3.1	1.8	1.4	2.0	1.7	2.4	2.5	5.9	2.5	2.7	2.0	2.9	2.2
7.4	6.1	6.0	5.6	5.3	6.2	3.5	3.1	4.2	5.4	5.3	5.3	13.5	5.3	5.7	4.1	5.8	4.9
94	100	100	100	100	100	98	100	90	92	99	100	98.98	100	100	100	93	93
79	36	28	8.6	23	23	25	24	19	12	21	19	25.14	12	23	25	32	47
84	67	106	87	83	67	85	73	65	38	75	65	81	77	65	64	52	52
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	-	-	-	11	6	15	5	-	13	19
-	-	-	-	-	-	-	-	-	-	-	491	474	473	456	-	309	321
-	-	-	-	-	-	-	-	-	-	-	26	0	16	5	-	4	7












Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018								8	7	
Aug 2018								599		
Aug 2018	9.3							9.3	6.8	
Aug 2018	569							569		
Aug 2018	-							-	-	
Aug 2018	-							0		
Aug 2018								1105		
Aug 2018								23		
Aug 2018								42		
Aug 2018								0		
Aug 2018								52		
Aug 2018								13	16	
Aug 2018	0	0	0		0	0		0	15	
Aug 2018	27	19	9	4	3	6	5	73	405	
Aug 2018	90	65	26	3	9	12	8	213		
Aug 2018	1.7	3.9	2.4			2.05		2.22	2.44	
Aug 2018	4.4	5.5	4.1			130.43		4.92	5.17	
Aug 2018	92	89	89	100	100	100	100	93	96	
Aug 2018	36	94	19	33	-	23.08	73	47	30	
Aug 2018	24	14	5	1	1	3	4	52	310	
Aug 2018	N	N	N	N	N	N	N	No		
Aug 2018	-	-	-	-	-	-	-	19	52	
Aug 2018	-	-	-	-	-	-	-	321	1559	
Aug 2018	-	-	-	-	-	-	-	7	32	

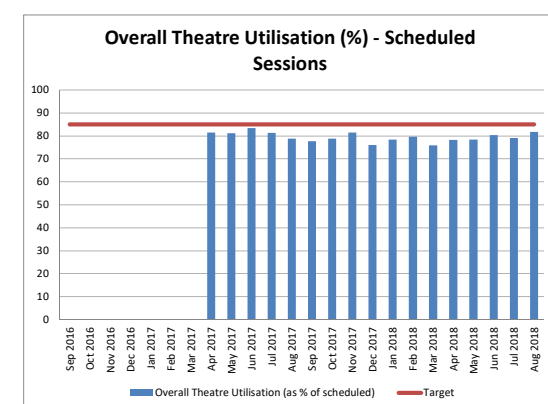
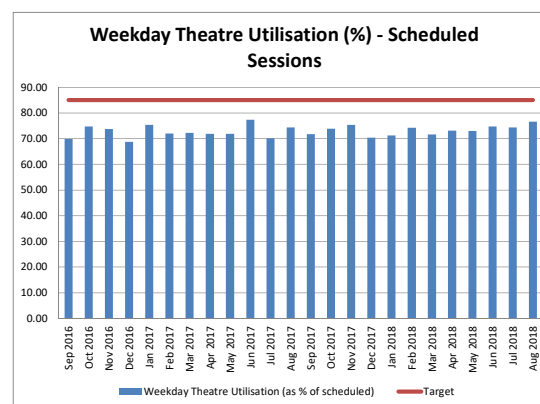
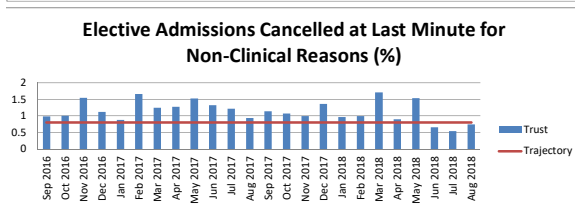
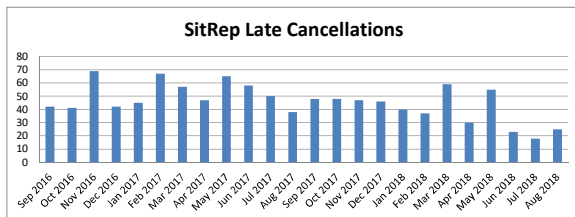


Patient Experience - Cancelled Operations

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			No. of Sitrep Declared Late Cancellations - Total	<= No	320	27
2			No. of Sitrep Declared Late Cancellations - Avoidable	No		
2			No. of Sitrep Declared Late Cancellations - Unavoidable	No		
2			Elective Cancellations at last minute for non-clinical reasons (as a percentage of elective admissions)	<= %	0.8	0.8
2			Number of 28 day breaches	<= No	0	0
2			No. of second or subsequent urgent operations cancelled	<= No	0	0
2			Urgent Cancellations	<= No	0.0	0.0
3			No. of Sitrep Declared Late Cancellations (Pts. >1 occasion)	<= No	0	0
			Multiple Hospital Cancellations experienced by same patient (all cancellations)	<= No	0	0
3			All Hospital Cancellations, with 7 or less days notice	<= No	0	0
3			Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0
			Overall Theatre Utilisation (as % of scheduled)	<= %	85.0	85.0

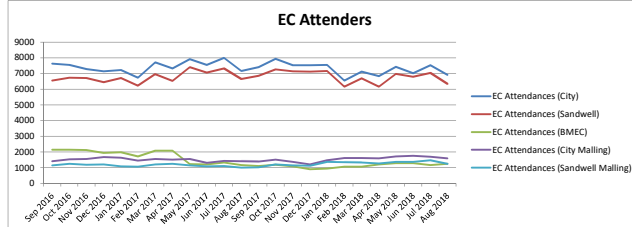
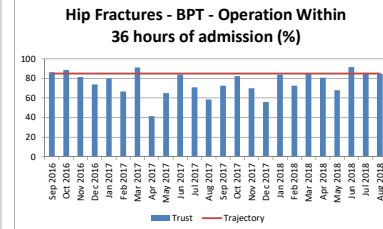
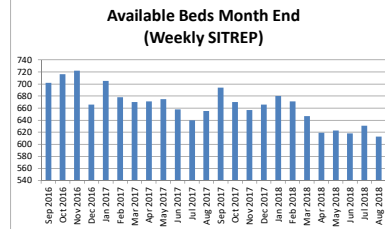
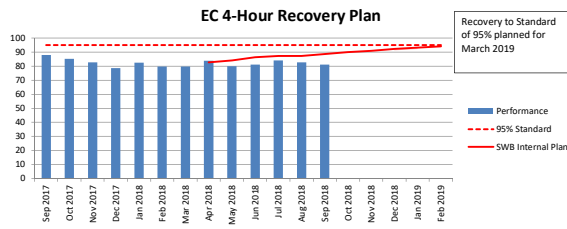
Previous Months Trend (since Mar 2017)																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
57	47	65	58	50	38	48	48	47	46	40	37	59	30	55	23	18	25
17	24	27	20	21	12	31	11	14	13	17	10	14	3	12	5	8	14
37	23	37	37	29	26	17	31	33	33	23	28	45	26	43	18	10	11
1.2	1.3	1.5	1.3	1.2	0.9	1.1	1.1	1.0	1.4	1.0	1.0	1.7	0.9	1.5	0.7	0.5	0.7
0	1	0	0	0	2	0	0	0	0	2	0	1	2	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	3	1	3	1	1	0	1	1	1	4	3	2	0	1	1	0	0
67	51	45	72	55	53	71	70	62	59	72	59	89	62	42	40	56	61
257	219	230	250	245	213	243	294	244	272	302	212	276	224	219	205	245	230
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
-	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018	0	18	2			5		25	151	
Aug 2018	0	9	0			5		14	42	
Aug 2018	0	9	2			0		11	108	
Aug 2018	-	0.87	1.05			1.61		0.7	0.9	
Aug 2018	0	0	0			0		0	2	
Aug 2018	0	0	0			-		0	0	
Aug 2018	0.0	0.0	0.0			0.0		0	0	
Aug 2018	0	0	0			0		0	2	
Aug 2018	4	54	3			-		61	261	
Aug 2018	15	201	14			-		230	1123	
Aug 2018	-	78.5	76.5			54.6		76.6	74.4	
Aug 2018	-	83.1	85.3			57.3		81.8	79.6	



Access To Emergency Care & Patient Flow

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Emergency Care Attendances (Including Mailing)	No		
2			Emergency Care 4-hour waits	=> %	95.00	95.00
2			Emergency Care 4-hour breach (numbers)	No		
2			Emergency Care Trolley Waits >12 hours	<= No	0.00	0.00
3			Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.00	15.00
3			Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60
3			Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0
3			Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0
11			WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0
11			WMAS - Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0
11			WMAS - Handover Delays > 80 mins (% all emergency conveyances)	<= %	0.02	0.02
11			WMAS - Emergency Conveyances (total)	No		
2			Delayed Transfers of Care (Acute) (%)	<= %	3.5	3.5
2			Delayed Transfers of Care (Acute) (Av./Week) attributable to NHS	<= No	<10 per site	<10 per site
2			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities)	<= No	3.5% of available	3.5% of available
			Delayed Transfers of Care (Acute) - Total Bed Days (All Local Authorities) as % of Available Beds	%	3.5	3.5
2			Delayed Transfers of Care (Acute) - Finable Bed Days (Birmingham LA only)	<= No	0	0
2			Patient Bed Moves (10pm - 6am) (No.) -ALL	No		
2			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units	No		
New			Patient Bed Moves (10pm - 6am) (No.) - exc. Assessment Units and Transfers for Clinical Reasons	No		
			Hip Fractures - Best Practice Tariff - Operation < 36 hours of admission (%)	=> %	85.0	85.0

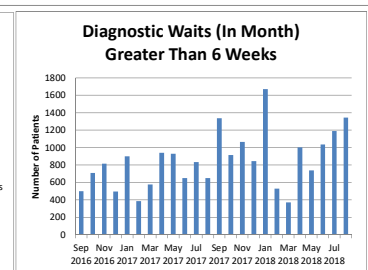
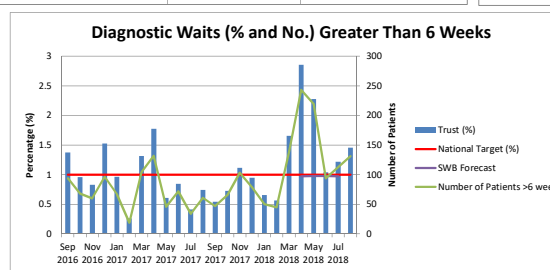
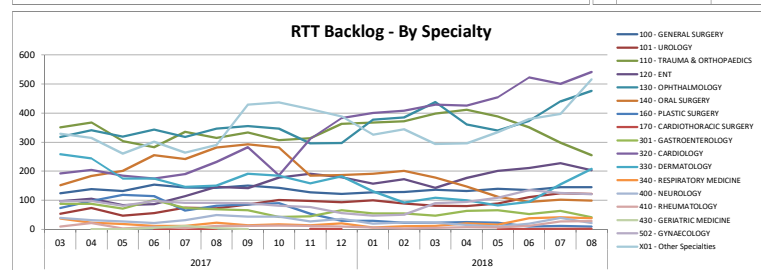
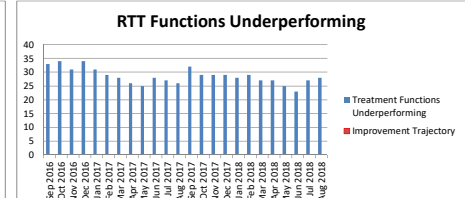
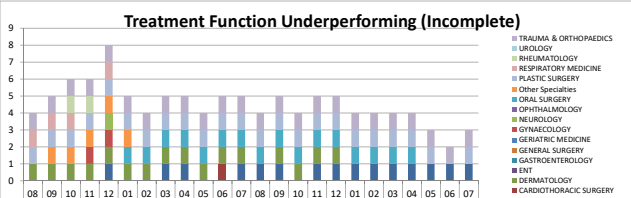
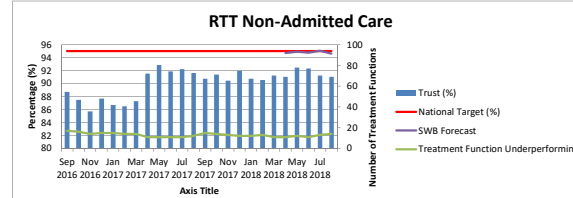
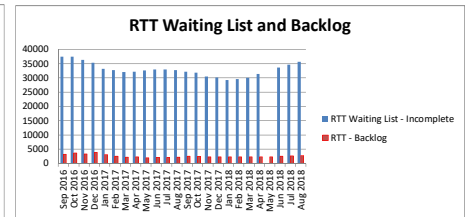
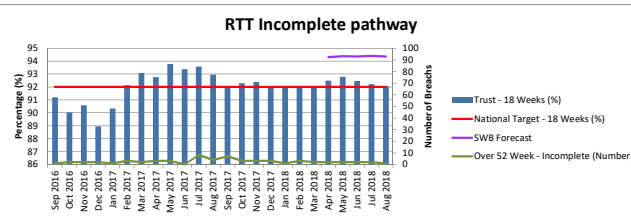
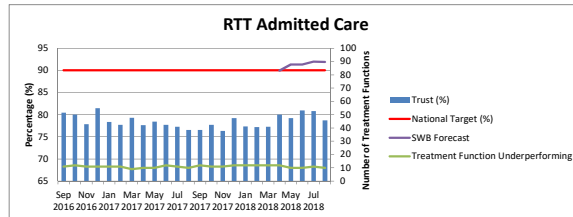


Referral To Treatment

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
2			RTT - Admitted Care (18-weeks)	=> %	90.0	90.0
2			RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0
2			RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0
			RTT Waiting List - Incomplete	No		
			RTT - Backlog	No		
2			Patients Waiting >52 weeks	<= No	0	0
2			Patients Waiting >52 weeks (Incomplete)	<= No	0	0
2			Treatment Functions Underperforming (Admitted, Non-Admitted, Incomplete)	<= No	0	0
			Treatment Functions Underperforming (Incomplete)	<= No	0	0
2			Acute Diagnostic Waits in Excess of 6-weeks (End of Month Census)	<= %	1.0	1.0
			Acute Diagnostic Waits in Excess of 6-weeks (In Month Waiters)	No		

Previous Months Trend (since Mar 2017)												
M	A	M	J	J	A	S	O	N	D	J	F	M
32032	32187	32576	32998	32982	32796	32216	31775	30537	30130	29235	29607	30071
31369	31665	34594	35614									
2214	2327	2024	2188	2115	2304	2571	2451	2322	2410	2337	2356	2404
2354	2369	2536	2697	2825								
6	5	3	2	10	10	14	7	7	6	4	6	5
4	5	4	5	4	5	4	5	5	4	4	4	4
2	3	3	0	8	4	7	3	3	3	1	3	2
2	2	2	2	2	2	2	1					
28	26	25	28	27	26	32	29	29	28	29	27	27
25	23	27	28									
5	5	4	5	5	4	5	4	5	5	4	4	4
-	2	3	4									
577	942	931	650	833	652	1336	914	1064	847	1072	531	373
1002	739	1038	1190	1344								

Data Period	Group						Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO		
Aug 2018	94.6	73.0	84.7			91.8		78.75	
Aug 2018	77.8	81.9	91.6			81.6		91.04	
Aug 2018	89.2	92.4	93.6			92.3		92.07	
Aug 2018	5955	17203	1881			3068		35614	
Aug 2018	641	1311	121			236		2825	
Aug 2018	3	2	1			0		7	27
Aug 2018	1	0	0			0		1	9
Aug 2018	5	16	2.0			4.0		28	
Aug 2018	1	2	0			1		4	
Aug 2018	1.0	1.2	-			1.7	-	1.45	
Aug 2018	43	49	-			1236	-	1344	

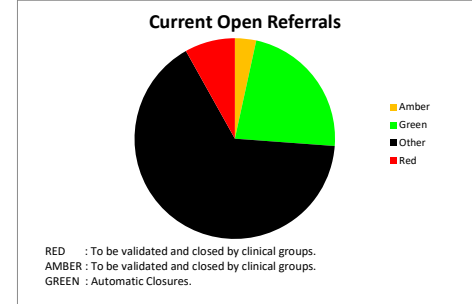
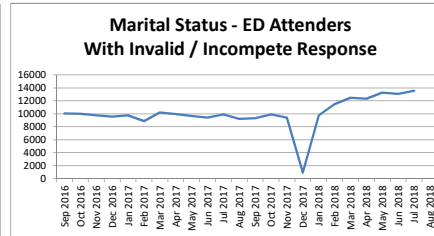
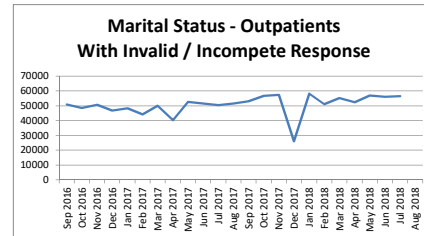
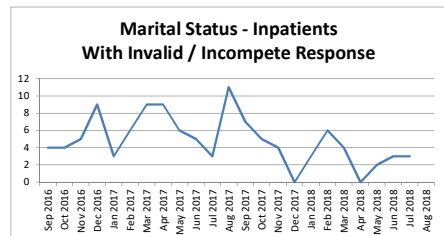
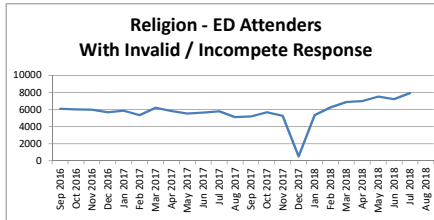
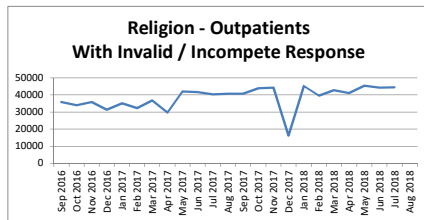
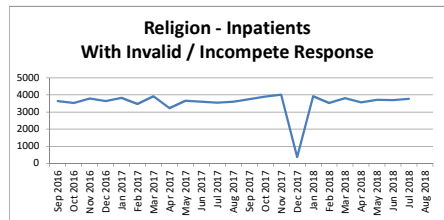


Data Completeness

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory Year	Trajectory Month
14			Data Completeness Community Services	=> %	50.0	50.0
2			Percentage SUS Records for AE with valid entries in mandatory fields - <i>provided by HSCIC</i>	=> %	99.0	99.0
2			Percentage SUS Records for IP care with valid entries in mandatory fields - <i>provided by HSCIC</i>	=> %	99.0	99.0
2			Percentage SUS Records for OP care with valid entries in mandatory fields - <i>provided by HSCIC</i>	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (inpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in acute (outpatient) data set submissions to SUS	=> %	99.0	99.0
2			Completion of Valid NHS Number Field in A&E data set submissions to SUS	=> %	95.0	95.0
2			Ethnicity Coding - percentage of inpatients with recorded response	=> %	90.0	90.0
			Ethnicity Coding - percentage of outpatients with recorded response	=> %	90.0	90.0
			Protected Characteristic - Religion - INPATIENTS with recorded response	%		
			Protected Characteristic - Religion - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Religion - ED patients with recorded response	%		
			Protected Characteristic - Marital Status - INPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - OUTPATIENTS with recorded response	%		
			Protected Characteristic - Marital Status - ED patients with recorded response	%		
2			Maternity - Percentage of invalid fields completed in SUS submission	<= %	15.0	15.0
2			Open Referrals	No		
			Open Referrals without Future Activity/ Waiting List: Requiring Validation	No		
			Future Appts Where the Referral is Closed	No		

Previous Months Trend (since Mar 2017)																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
	-															-	-
	-															-	-
	-															-	-
97.7	98.2	98.3	97.4	98.4	98.5	99.1	97.6	98.4	96.7	98.1	99.0	99.0	96.8	97.3	97.5	-	-
99.5	99.4	99.5	99.4	99.5	99.5	99.6	99.6	99.6	99.5	99.6	99.6	99.6	99.6	99.6	99.6	-	-
97.3	97.3	97.4	96.3	97.2	97.0	97.5	97.2	97.6	97.5	97.7	97.5	97.3	97.4	97.4	97.5	-	-
																-	-
																-	-
68.8	70.3	70.6	69.6	70.1	70.1	69.4	70.4	70.2	66.6	70.3	69.7	68.8	69.5	68.7	68.5	69.0	-
56.9	56.7	52.9	53.2	53.1	53.5	54.5	53.8	53.5	63.7	52.8	52.7	52.4	52.1	51.1	51.6	52.0	-
64.2	64.7	67.2	65.3	66.2	66.7	67.0	66.1	67.3	65.2	67.2	67.2	66.3	65.1	65.7	66.5	64.2	-
99.9	99.9	100.0	100.0	100.0	99.9	99.9	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	-
41.5	41.3	41.1	41.9	41.4	41.0	40.9	40.4	39.8	41.4	39.4	39.0	38.6	38.8	38.7	38.8	39.1	-
41.1	39.8	42.7	42.0	42.2	40.2	40.6	40.7	41.6	38.6	40.1	39.6	39.0	38.3	39.4	39.2	38.8	-
																-	-
235,988	239,934	245,160	250,072	254,761	258,800	262,603	270,519	274,113	277,674	281,624	285,192	289,164	294,489	299,679	305,223	310,094	314,889
108,594	111,242	115,133	118,367	123,475	128,271	129,941	134,026	138,043	141,009	144,564	148,221	152,201	156,865	159,396	162,765	166,731	169,514
-	-	-	-	-	-	-	-	-	-	-	-	241	230	226	230	129	152

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018							61.2	61.2		
Jun 2018								99.6		
Jun 2018								99.1		
Jun 2018								99.4		
Jun 2018								97.5	97.2	
Jun 2018								99.6	99.6	
Jun 2018								97.5	97.4	
Jun 2018								91.5	91.6	
Jun 2018								92.7	92.6	
Jul 2018								69.0	68.9	
Jul 2018								52.0	51.7	
Jul 2018								64.2	65.4	
Jul 2018								100.0	100.0	
Jul 2018								39.1	38.9	
Jul 2018								38.8	39.0	
Jun 2018								7.1	7.1	
Aug 2018	71,562	159,589	42,447	8,757	872	31,862		314,889		
Aug 2018	43,075	81,596	26,109	4,413	796	12,797		169,514		
Aug 2018	39	92	13	2	0	6		152		

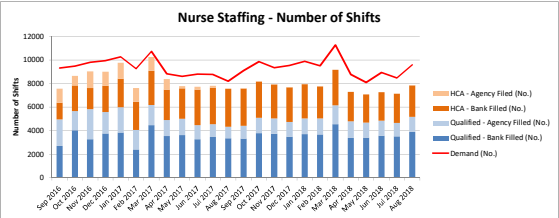
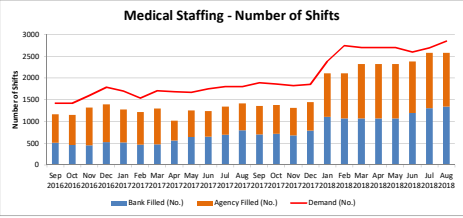


Temporary Workforce

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Medical Staffing - Number of instances when junior rotas not fully filled	<= %	0	0
			Medical Staffing - Demand	No		
			Medical Staffing - Total Filled	%		
			Medical Staffing - Bank Filled	%		
			Medical Staffing - Agency Filled	%		
			Medical Staffing - Filled Shifts - Svr Consultant	No		
			Medical Staffing - Filled Shifts - Jnr Doctor	No		
			Nursing - Demand	No		
			Nursing - Total Filled	%		
			Nursing - Qualified - Bank Filled	%		
			Nursing - Qualified - Agency Filled	%		
			Nursing - HCA - Bank Filled	%		
			Nursing - HCA - Agency Filled	%		
			AHPs - Radiography - Demand (Shifts)	No		
			AHPs - Radiography - Filled (Shifts)	No		
			AHPs - Physiotherapy - Demand (Shifts)	No		
			AHPs - Physiotherapy - Filled (Shifts)	No		
			AHPs - Other - Demand (Shifts)	No		
			AHPs - Other - Filled (Shifts)	No		
			Admin - Demand (Shifts)	No		
			Admin - Filled (Shifts)	No		
			Facilities - Demand (Shifts)	No		
			Facilities - Filled (Shifts)	No		
			Interpreters - Demand (Shifts)	No		
			Interpreters - Total Filled	%		
			Interpreters - Bank Filled	%		
			Interpreters - Agency Filled	%		
			Interpreters - Unfilled	%		

Previous Months Trend (since Mar 2017)																							
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A						
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-						
1703	1882	1989	1753	1805	1804	1887	1858	1823	1854	2381	2740	2696	2696	2696	2594	2695	2648						
76.1	60.4	75.07	70.62	74.52	78.27	71.86	74.33	71.91	78.05	88.37	76.79	86.09	86.09	86.09	91.63	95.7	90.55						
36.05	55.51	51.48	52.58	51.75	56.52	51.77	52.06	52.02	54.66	52.52	50.76	46.19	46.19	46.19	50.27	50.48	52.07						
63.35	44.49	48.52	47.42	48.25	43.48	48.23	47.94	47.98	45.34	47.48	49.24	53.81	53.81	53.81	49.73	48.52	47.93						
270	120	214	219	258	320	312	329	324	334	311	181	352	352	352	428	394	449						
1026	896	394	1019	1087	1092	1074	1052	987	1113	1793	855	1969	1969	1969	1949	2185	2130						
10708	8825	8616	8784	8780	8197	9080	9849	9335	9535	9886	9500	11272	8759	8087	8823	8477	9587						
95.8	95.29	90.22	87.78	89.1	92.59	83.87	83.29	85.1	80.62	80.64	81.48	81.16	83.18	87.67	81.46	84.48	81.7						
43.52	42.07	46.67	42.61	44.43	44.31	43.91	46.36	47.21	45.52	46.72	47.66	49.65	46.46	48.29	49.36	49.04	49.8						
16.76	16.32	17.77	15.48	13.94	13.03	13.93	15.87	16.39	16.29	16.67	17.59	17.46	19.49	17.84	17.47	16.1	16.4						
28.13	30.44	31.05	39.06	39.63	41.94	41.6	37.36	36.03	38.01	36.44	34.72	32.89	34.05	33.67	33.17	34.32	33.7						
11.59	10.74	2.509	2.84	1.999	0.909	0.46	0.402	0.378	0.182	0.176	0.026	0	0	0	0	0.475	0.1						
525	332	372	315	334	335	231	235	198	176	308	349	305	111	305	173	342	494						
502	329	359	315	290	323	230	232	190	170	253	232	157	92	241	170	189	249						
356	180	242	257	104	99	100	108	88	75	33	113	35	146	96	24	77	164						
346	180	242	257	104	99	98	107	87	74	33	113	35	146	96	24	77	161						
1009	459	527	471	511	536	482	532	460	451	519	385	500	376	293	481	403	404						
885	457	527	471	508	534	478	520	445	440	502	371	487	349	274	479	367	383						
5135	4198	4228	4423	4054	4429	4091	4015	3628	3535	3778	3493	3607	2950	3018	3240	3035	3717						
5079	4162	4184	4423	4031	4412	4025	3951	3838	3412	3707	3412	3496	2895	2984	3164	2979	3658						
2485	1795	2031	2101	1996	2182	2025	2059	2122	2008	2111	2226	2410	2192	2219	2287	2124	2527						
2425	1737	1999	2101	1986	2165	2006	2019	2098	1961	2054	2170	2384	2178	2192	2271	2070	2427						
5634	4511	5139	5291	5101	4905	5116	5343	5699	4595	5354	4882	5079	4639	5177	4976	5461	5088						
99.57	99.89	99.71	99.7	99.76	99.9	99.77	99.57	99.74	99.65	99.87	99.55	99.86	99.46	99.56	99.76	99.73	99.95						
78.02	77.34	78.45	77.67	76.99	76.96	78.29	77.86	78.66	77.81	78.89	77.77	79.57	79.76	78.89	77.78	76.57	76.1						
22.0	22.7	21.5	22.3	23.0	23.0	21.7	22.1	21.3	22.2	21.1	22.2	20.4	20.2	23.1	22.2	23.4	23.9						
0.4	0.1	0.3	0.3	0.2	0.1	0.2	0.4	0.3	0.3	0.1	0.5	0.1	0.5	0.4	0.2	0.3	0.5						

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCGT	CO			
Jan-00	-	-	-	-	-	-	-	-	-	
Aug 2018	1689	828	292	0	28	29	2	2648	13529.0	
Aug 2018	89.28	94.32	91.44	-	75	62.07	100	91	90.0	
Aug 2018	51.14	51.34	58.8	-	100	0	100	82	49.1	
Aug 2018	48.86	48.66	41.2	-	0	100	0	48	50.9	
Aug 2018	288	111	9	0	21	18	2	449	1975.0	
Aug 2018	1202	670	258	0	0	0	0	2130	10202.0	
Aug 2018	4382	2439	1365	19	21	1258	103	9887	43833	
Aug 2018	82.72	85.08	68.35	100	95.24	84.02	99.03	82	83.6	
Aug 2018	46.51	44.29	63.34	52.63	90	61.12	28.43	90	48.6	
Aug 2018	19.14	25.45	2.04	0	0	4.45	0	16	17.5	
Aug 2018	34.34	30.07	34.62	47.37	10	34.44	71.57	34	33.8	
Aug 2018	0	0.19	0	0	0	0	0	0	0.1	
Aug 2018	0	0	0	0	494	0	0	494	1425	
Aug 2018	0	0	0	0	249	0	0	249	941	
Aug 2018	0	0	0	0	0	164	0	164	507	
Aug 2018	0	0	0	0	0	161	0	161	904	
Aug 2018	169	29	19	0	82	66	39	404	1957	
Aug 2018	159	29	19	0	82	55	39	383	1852	
Aug 2018	667	485	102	266	70	206	1901	3717	19960	
Aug 2018	667	483	102	253	69	194	1890	3658	16680	
Aug 2018	5	63	7	0	16	42	2394	2527	11349	
Aug 2018	4	63	2	0	16	0	2342	2427	11138	
Aug 2018	-	-	-	-	-	-	-	5068	25321.0	
Aug 2018	-	-	-	-	-	-	-	100	99.6	
Aug 2018	-	-	-	-	-	-	-	76	77.4	
Aug 2018	-	-	-	-	-	-	-	24	22.7	
Aug 2018	-	-	-	-	-	-	-	0	0.4	



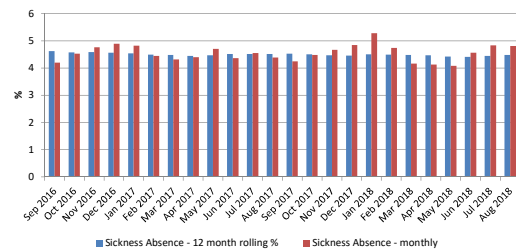
Workforce

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
3			PDRs - 12 month rolling	=> %	95.0	95.0
7			Medical Appraisal	=> %	95.0	95.0
3			Sickness Absence (Rolling 12 Months)	<= %	3.00	3.00
3			Sickness Absence (Monthly)	<= %	3.00	3.00
3			Sickness Absence - Long Term (Monthly)	No		
3			Sickness Absence - Short Term (Monthly)	No		
3			Return to Work Interviews following Sickness Absence (Cumulative)	=> %	100.0	100.0
			Return to Work Interviews following Sickness Absence (In Month)	=> %	100.0	100.0
3			Mandatory Training	=> %	95.0	95.0
3			Mandatory Training - Health & Safety (% staff)	=> %	95.0	95.0
7			Employee Turnover (rolling 12 months)	<= %	10.0	10.0
			Nursing Turnover (Qualified Only)	<= %	10.7	10.7
7			New Investigations in Month	No		
7			Vacancy Time to Fill	Weeks		
7			Professional Registration Lapses	<= No	0	0
7			Qualified Nursing Variance (FIMS) (FTE)	No		
15			Your Voice - Response Rate	No		
15			Your Voice - Overall Score	No		

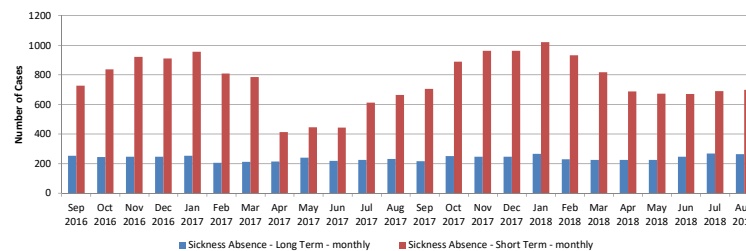
Previous Months Trend (since Mar 2017)																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	->	->	<div></div>	->	->
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	-	-	-	<div></div>	-
4.48	4.45	4.48	4.52	4.52	4.53	4.53	4.51	4.48	4.46	4.51	4.50	4.48	4.47	4.43	4.42	4.46	4.49
4.32	4.40	4.71	4.36	4.56	4.39	4.25	4.49	4.68	4.85	5.29	4.74	4.17	4.14	4.08	4.57	4.84	4.81
213	214	241	218	225	232	216	251	246	247	267	230	226	226	224	247	269	263
785	414	445	444	612	664	706	889	962	963	1021	932	818	688	672	670	691	698
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
-	-	-	-	-	-	-	-	84.75	81.65	78.51	85.73	82.13	84.10	78.53	82.16	83.28	82.62
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
11.7	11.7	11.7	12.0	12.6	12.7	12.8	12.9	12.6	12.9	13.3	13.4	13.5	13.7	13.4	13.3	13.0	13.4
9	14	1	3	4	4	2	7	4	5	4	3	4	3	3	9	5	4
21	20	21	23	25	20	21	21	21	23	25	23	23	25	22	25	23	24
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
257	256	276	281	289	287	269	252.4	244.4	264.9	248.2	242.6	260.5	249.1	256.8	254.4	268	280.2
->	->	->	->	18.8	->	->	->	->	->	19.7	->	->	->	->	->	->	->
->	->	->	->	->	->	->	->	->	->	->	->	->	->	->	->	->	->

Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018	83.3	90.3	91.3	94.1	83.5	94.5	94.2		79.2	
Jul 2018	89.3	84.1	92.6	90.5	96.7	133.3	100.0	90.4	90.4	
Aug 2018	5.1	4.6	4.6	3.6	3.8	4.1	4.4	4.49	4.5	
Aug 2018	6.1	5.1	5.0	3.0	4.3	4.1	4.2	4.81	4.5	
Aug 2018	65	39	39	10	9	37	33	263	1229	
Aug 2018	174	131	90	37	28	85	54	698	3419	
Aug 2018	72.1	91.9	83.3	91.8	86.1	90.1	85.2	84.1	81.9	
Aug 2018	80.1	85.9	71.4	100.0	92.9	86.5	80.0	82.6	82.2	
Aug 2018	86.0	89.1	91.0	94.8	90.3	94.2	92.9	90.6		
Aug 2018	89.5	91.6	93.7	96.0	94.5	96.7	96.9	93.8		
Aug 2018								12.0	12.3	
Aug 2018								13.4	13.4	
Aug 2018	1	1	0	1	0	0	1	4		
Aug 2018								24		
Aug 2018	0	0	0	0	0	0	0	0	0	
Aug 2018								280		
Jan 2018	9	16.2	16.8	16.2	19.7	24.4	29.7	19.7		
Jan 2017	3.68	3.79	3.66	3.82	3.58	3.83	3.64	3.7		

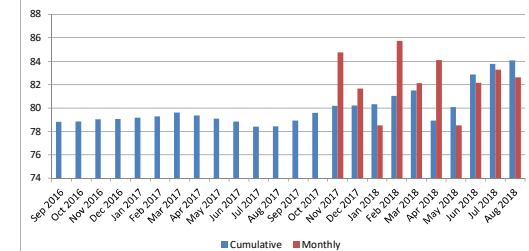
Sickness Absence (Trust %)



Long / Short Term - Sickness Absence - Trust



Return to Work Interviews (Trust %)








Operational Efficiency

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory		Previous Months Trend (since Mar 2017)																Data Period	Group								Month	Year To Date	Trend		
					Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J		J	A	M	SS	B	W	P	I				PCCT	CO
			Routine Outpatient Appointments with Short Notice(<3Wks)	%			-	23	21	19	22	27	24	29	25	23	17	19	18	19	24	21	21	28	Aug 2018	26	29	-	26	33	-	26	-	27.7	22.5	
			Routine Outpatient Appointments with Short Notice(<3Wks)	No			-	1780	1950	1747	1972	2501	2211	2847	2408	1685	1577	1505	1509	1414	2061	1943	1979	2325	Aug 2018	423	1379	-	183	89	0	248	-	2325	9722	
			Short Notice Inpatient Admission Offers (<3wks)	%			-	50	49	47	48	54	47	52	54	52	41	49	51	49	52	57	59	47	Aug 2018	44	48	-	74	27	89	35	-	47	53.0	
			Short Notice Inpatient Admission Offers (<3wks)	No			-	1628	1887	1858	1767	2047	1937	2167	2393	1959	1712	1792	1975	1783	1983	2161	2252	1800	Aug 2018	169	1260	-	171	14	17	169	-	1800	9979	

Local Quality Indicators - 2017/2018

Data Source	Data Quality	PAF	Indicator	Measure	Trajectory	
					Year	Month
			Morning Discharges (00:00 to 12:00) - SQPR	=> %	35	35
			ED Diagnosis Coding (Mental Health CQUIN) - SQPR	=> %	85	85
			CO Monitoring by 12+6 weeks of pregnancy - SQPR	=> %	90	90
			Community Nursing - Falls Assessment For Appropriate Patients on home visiting caseload	=> %	100	100
			Community Nursing - Pressure Ulcer Risk Assessment For New community patients at initial assessment	=> %	95	95

Previous Months Trend (From Mar 2017)																											
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A										
16	16	15	17	17	15	16	15	15	18	17	17	16	15	15	17	17	15										
87	86	86	85	84	84	84	84	85	85	83	0	0	84	85	85	84	84										
79	76	75	75	74	71	74	80	76	79	76	77	76	80	86	82	81	81										
58	69	-	57	58	57	54	55	52	60	67	78	91	91	94	94	96	95										
63	77	-	63	65	66	62	63	63	70	78	81	92	93	94	95	96	95										

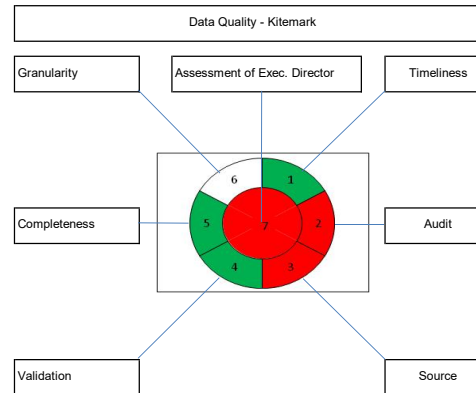
Data Period	Group							Month	Year To Date	Trend
	M	SS	W	P	I	PCCT	CO			
Aug 2018	16	10	16			28		15.4	16.0	
Aug 2018								84.3	84.4	
Aug 2018								81.3	82.0	
Aug 2018								94.9	93.9	
Aug 2018								94.5	94.5	

Legend

Data Sources	
1	Cancer Services
2	Information Department
3	Clinical Data Archive
4	Microbiology Informatics
5	CHKS
6	Healthcare Evaluation Data (HED) Tool
7	Workforce Directorate
8	Nursing and Facilities Directorate
9	Governance Directorate
10	Nurse Bank
11	West Midlands Ambulance Service
12	Obstetric Department
13	Operations Directorate
14	Community and Therapies Group
15	Strategy Directorate
16	Surgery B
17	Women & Child Health
18	Finance Directorate
19	Medicine & Emergency Care Group
20	Change Team (Information)

Indicators which comprise the External Performance Assessment Frameworks	
•	NHS TDA Accountability Framework
a	Caring
b	Well-led
c	Effective
d	Safe
e	Responsive
f	Finance
•	Monitor Risk Assessment Framework
•	CQC Intelligent Monitoring

Groups	
M	Medicine & Emergency Care
A	Surgery A
B	Surgery B
W	Women & Child Health
P	Pathology
I	Imaging
PCCT	Primary Care, Community & Therapies
CO	Corporate



Each outer segment of indicator is colour coded on kitemark to signify strength of indicator relative to the dimension, with following key:

Red Insufficient
Green Sufficient
White Not Yet Assessed

The centre of the indicator is colour coded as follows:

Red / Green As assessed by Executive Director
White Awaiting assessment by Executive Director

If segment 2 of the Kitemark is Blank this indicates that a formal audit of this indicator has not yet taken place

Medicine Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	Trend
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		EC	AC	SC			
Patient Safety - Inf Control	C. Difficile	<= No	30	3	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	1	0	0	1	4	
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	0	0	1	1	1	
Patient Safety - Inf Control	MRSA Screening - Elective (%)	=> %	80	80	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	79	94	25	75.0		
Patient Safety - Inf Control	MRSA Screening - Non Elective (%)	=> %	80	80	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	86	86	96	86.3		
Patient Safety - Harm Free Care	Number of DOLS raised	No			16	9	7	5	12	13	9	19	15	9	19	16	20	16	34	14	26	21	Aug 2018	4	17	0	21	111	
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			16	9	7	5	12	13	9	19	15	9	19	16	20	16	34	14	26	21	Aug 2018	4	17	0	21	111	
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			0	0	0	0	1	0	0	0	0	0	0	0	0	1	3	2	3	5	Aug 2018	1	4	0	5	14	
Patient Safety - Harm Free Care	Number DOLs rolled over from previous month	No			8	11	6	6	4	8	3	2	1	3	2	1	6	2	2	2	2	3	Aug 2018	0	3	0	3	11	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			5	1	6	3	1	3	5	6	3	2	2	4	2	3	12	8	10	10	Aug 2018	2	8	0	10	43	
Patient Safety - Harm Free Care	Number of DOLs applications the LA disagreed with	No			0	0	0	2	1	2	0	0	1	1	1	0	0	0	0	1	3	2	Aug 2018	0	2	0	2	6	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			0	1	1	1	5	0	0	0	0	0	0	0	0	0	0	0	1	0	Aug 2018	0	0	0	0	-	
Patient Safety - Harm Free Care	Falls	<= No	0	0	34	36	39	34	34	28	31	48	22	23	35	35	45	35	32	35	40	43	Aug 2018	9	34	0	43	185	
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	2	1	1	0	0	1	1	3	0	0	0	0	0	0	2	1	0	0	Aug 2018	0	0	0	0	3	
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	4	5	4	2	4	2	6	3	4	8	8	4	3	4	5	5	6	2	Aug 2018	0	2	0	2	22	
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	90.6	89.0	97.9	91.7		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	100.0	100.0	-	100.0		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	100	100	-	100.0		
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	100	100	-	100.0		
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	0	0	0	1	0	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0	0	0	0	0	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	0	1	0	1	10	
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jun 2018	42	41	50	43		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			9.4	9.5	9.2	9.2	10.2	9.1	10.7	11.4	11.1	12.0	12.7	12.1	12.5	13.5	11.7	13.0	13.2	-	Jul 2018				13.2		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			9.4	9.4	9.3	9.3	9.4	9.4	9.6	9.7	9.8	10.0	10.2	10.4	10.7	11.0	11.2	11.6	11.9	-	Jul 2018				11.4		

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Section	Indicator		Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		EC	AC	SC			
Clinical Effect - Stroke & Card	Pts spending >90% stay on Acute Stroke Unit (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	98.1	<div></div>	98.1	95.2	<div></div>
Clinical Effect - Stroke & Card	Pts admitted to Acute Stroke Unit within 4 hrs (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	83.8	<div></div>	83.8	71.4	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	59.5	<div></div>	59.5	69.6	<div></div>
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	97.3	<div></div>	97.3	97.4	<div></div>
Clinical Effect - Stroke & Card	Stroke Admission to Thrombolysis Time (% within 60 mins)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	33.3	<div></div>	33.3	81.3	<div></div>
Clinical Effect - Stroke & Card	Stroke Admissions - Swallowing assessments (<24h) (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Stroke & Card	TIA (High Risk) Treatment <24 Hours from receipt of referral (%)	=> %	70.0	70.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Stroke & Card	TIA (Low Risk) Treatment <7 days from receipt of referral (%)	=> %	75.0	75.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>	97.0	<div></div>	97.0	97.6	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Door To Balloon Time 90 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	93.3	<div></div>	93.3	94.7	<div></div>
Clinical Effect - Stroke & Card	Primary Angioplasty (Call To Balloon Time 150 mins) (%)	=> %	80.0	80.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	100.0	<div></div>	100.0	92.9	<div></div>
Clinical Effect - Stroke & Card	Rapid Access Chest Pain - seen within 14 days (%)	=> %	98.0	98.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	100.0	<div></div>	100.0	100.0	<div></div>
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>		98.1	98.1		<div></div>
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>		100.0	100.0		<div></div>
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	<div></div>		95.2	95.2		<div></div>
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			2.5	2	2	4.5	1	2.5	2	3.5	2.5	0.5	1.5	1	1	3	5	2	1	-	Jul 2018	-	-	1.00	1.00	11	<div></div>
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			1	1	0	1	0	0	0	2	2	0	0	1	1	1	0	0.5	0	-	Jul 2018	-	-	0.00	0.00	2	<div></div>
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			105	140	91	106	97	99	81	125	173	104	102	113	280	118	104	112	103	-	Jul 2018	-	-	103	103		<div></div>
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	=> No	0.0	0.0	6	11	6	4	10	3	7	8	7	7	3	9	4	3	7	6	4	2	Aug 2018	-	-	2	2	22	<div></div>
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0.0	0.0	4	21	7	0	0	3	61	46	129	0	0	0	0	0	0	0	15	0	Aug 2018	0	0	0	0	15	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			42	34	42	40	27	49	24	26	47	29	30	38	34	36	35	24	55	27	Aug 2018	16	10	1	27	177	<div></div>
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			75	79	79	91	83	82	74	59	75	67	73	78	76	81	89	71	97	90	Aug 2018	51	35	4	90		<div></div>

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Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		EC	AC	SC			
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	-	-	-	-		
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0.0	0.0	0.0	0	0	
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	2	3	11	3	5	2	8	2	3	4	6	0	7	0	1	1	1	0	Aug 2018	0.0	0.0	0.0	0	3	
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	41	28	35	63	31	62	41	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	Aug 2018	-	-	-	-		
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0.00	0.00	0.00	0.00	0	
Emergency Care & Pt. Flow	Emergency Care 4-hour waits (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	81.0	85.1	Site S/C	83.1	81.1	
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			1721	1662	1742	1660	1483	1280	1257	1636	1714	2188	2257	0	2635	1935	2814	2661	2294	.	Jul 2018	2202	3	89	2294	9704	
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	0.0	0.0	Site S/C	0	0	
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15.0	15.0	<div></div>	<div></div>	<div></div>	.	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	14.0	15.0	Site S/C	14	14	
Emergency Care & Pt. Flow (Group Sheet Only)	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60.0	60.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	76.0	53.0	Site S/C	62	66	
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	.	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	4.7	5.7	Site S/C	5.2	4.8	
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	6.2	8.5	Site S/C	7.4	7.3	
Emergency Care & Pt. Flow	WMAS - Finable Handovers (emergency conveyances) 30 - 60 mins (number)	<= No	0	0	107	110	159	242	111	127	90	143	207	208	163	160	196	173	219	195	165	.	Jul 2018	121	44		165	752	
Emergency Care & Pt. Flow	WMAS -Finable Handovers (emergency conveyances) >60 mins (number)	<= No	0	0	5	0	12	6	1	0	1	4	6	11	5	4	21	6	6	10	2	-	Jul 2018	2	0		2	24	
Emergency Care & Pt. Flow	WMAS - Turnaround Delays > 60 mins (% all emergency conveyances)	<= %	0.02	0.02	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jul 2018	0.08	0.00		0.04	0.13	
Emergency Care & Pt. Flow	WMAS - Emergency Conveyances (total)	No			4206	4137	4376	4254	4429	4278	4174	4557	4424	4725	4561	4081	4487	4308	4539	4306	4685	.	Jul 2018	2362	2323		4685	17838	
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	-	94.7	94.6	94.6		
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	-	64.8	91.8	77.8		
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	-	85.2	96.3	89.2		
RTT	RTT - Backlog	<= No	0	0	622	610	479	497	467	538	407	288	398	504	480	497	509	524	545	632	644	641	Aug 2018	0	562	79	641		
RTT	Patients Waiting >52 weeks	<= No	0	0	1	1	2	1	7	4	1	0	0	0	0	1	0	0	2	0	1	3	Aug 2018	0	2	1	3		
RTT	Treatment Functions Underperforming	<= No	0	0	10	9	7	8	9	7	8	5	5	6	6	6	6	6	5	4	6	5	Aug 2018	0	3	2	5		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	-	1.29	0	0.99		

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Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		EC	AC	SC			
Data Completeness	Open Referrals	No			78,278	78,984	79,971	81,548	83,160	84,417	85,453	62,769	63,236	64,194	65,058	65,868	66,860	68,013	68,828	69,652	70,530	71,562	Aug 2018	15,626	29,741	26,195	71562		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Req	No			35,739	36,247	36,822	37,760	39,488	40,216	40,844	35,242	36,135	37,044	37,620	39,394	40,207	40,464	41,127	41,878	42,187	43,075	Aug 2018	13,525	17,480	12,070	43075		
Workforce	PDRs - 12 month rolling (%)	=> %	95.0	95.0																			Aug 2018	84.64	82.21	-		69.3	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0														-	-	-		-	Jul 2018	89.66	88.89	-		89.3	
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15																			Aug 2018	5.05	5.08	-	5.07	4.94	
Workforce	Sickness Absence - In month	<= No	3.15	3.15																			Aug 2018	5.75	6.37	-	6.09	5.66	
Workforce	Sickness Absence - Long Term - In month	No			40	53	59	48	45	54	49	51	49	63	64	46	40	54	55	61	65	65	Aug 2018	26	39	0	65	300	
Workforce	Sickness Absence - Short Term - In month	No			182	66	68	80	131	145	157	173	233	236	219	203	212	163	175	155	163	174	Aug 2018	66	108	0	174	830	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100																			Aug 2018	64.6	77.5	-		68.39	
Workforce	Mandatory Training (%)	=> %	95.0	95.0																			Aug 2018	85.87	86.22	-		86.5	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	-	-	2.2	-	-	-	6.2	-	-	-	1.6	-	-	Jun 2018	1.45	1.71	-		1.7	
Workforce	New Investigations in Month	No			2	3	0	0	1	1	0	0	1	2	2	0	0	0	2	4	1	1	Aug 2018	1	0	0	1		
Workforce	Nurse Bank Fill Rate %	=> %	100	100																			Apr 2016				85		
Workforce	Nurse Bank Shifts Not Filled (number)	<= No	0	0																			Apr 2016				710		
Workforce	Medical Staffing - Number of instances when junior rotas not fully filled	<= No	0	0																			Jan-00				-	-	
Workforce	Your Voice - Response Rate (%)	No			-->	-->	-->	-->	11.8	-->	-->	-->	-->	-->	9	-->	-->	-->	-->	-->	-->	-->	Jan 2018	9.6	8.5	0.0	9.0		
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.51	3.90	3.58	3.68		

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Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	C. Difficile	<= No	7	1
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80	80
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80	80
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLs applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital acquired avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100	98.0
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%		
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%		

Previous Months Trend																		
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	
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5.7	6.2	6.5	6.3	7.3	6.9	6.0	6.0	5.4	6.1	6.1	7.1	5.5	7.2	5.8	6.1	7.1	-	
5.84	5.83	5.86	5.92	5.98	6.09	6.1	6.1	6.21	6.23	6.24	6.3	6.28	6.36	6.3	6.28	6.26	-	

Data Period	Directorate					Month	Year To Date	Trend
	GS	SS	TH	An	O			
Aug 2018	0	0	0	0	0	0	1	
Aug 2018	0	0	0	0	0	0	0	
Aug 2018	92.9	94.3	-	0	64	91.7		
Aug 2018	86.4	87	-	92.3	83.3	86.5		
Aug 2018	5	0	0	5	0	10	50	
Aug 2018	5	0	0	5	0	10	50	
Aug 2018	1	0	0	0	0	1	4	
Aug 2018	1	0	0	0	0	1	5	
Aug 2018	1	0	0	0	0	1	12	
Aug 2018	0	0	0	0	0	0	1	
Aug 2018	5	6	0	0	0	11	51	
Aug 2018	0	0	0	0	0	0	2	
Aug 2018	1	1	0	0	0	2	9	
Aug 2018	95.8	95.1	-	98.5	97.4	96.2		
Aug 2018	100	100	100	100	100	100.0		
Aug 2018	-	-	100	-	100	100.0		
Aug 2018	-	-	100	-	100	100.0		
Aug 2018	0	0	0	0	0	0	0	
Aug 2018	0	0	0	0	0	0	0	
Aug 2018	0	0	0	0	0	0	4	
Jun 2018	86	71	-	-	-	78.6		
Jul 2018						7.1		
Jul 2018							6.3	

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Section	Indicator	Measure	Trajectory		Previous Months Trend																			Data Period	Directorate					Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	GS		SS	TH	An	O				
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	98.0	-	-	-	-	97.98																				
Clinical Effect - Cancer	2 weeks (Breast Symptomatic)	=> %	93.0	93.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	96.7	-	-	-	-	96.67																				
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	99.0	-	-	-	-	98.96																				
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	88.8	-	-	-	-	88.79																				
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			<div>225383264810443936-</div>	Jul 2018	-	-	-	-	-	6	20																			
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			<div>111022033101212-</div>	Jul 2018	1.5	-	0	-	-	1.5	5																			
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			<div>1051191149813410884110011912811290130137119196-</div>	Jul 2018	196	-	0	-	-	196																				
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	=> No	0	0	<div>00000000000000000000</div>	Aug 2018	0	-	0	-	-	0	0																			
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	<div>000003960200000000000000</div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0												
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			<div>362429202829181628222425322423272519</div>	Aug 2018	0	5	4	1	9	19	118																			
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			<div>667861515750384036474752504547575765</div>	Aug 2018	13	31	2	2	17	65																				
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0.95	1.29	-	-	0.88	0.87																				
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	<div>000000000000101200000</div>	Aug 2018	0	0	0	0	0	0	2	0	0	0	0	0	0													
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	<div>453249384128373535242029412444171318</div>	Aug 2018	9	4	0	0	5	18	116																			
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	<div>75.376.475.877.973.974.774.875.877.171.172.67573.574.674.375.775.478.5</div>	Aug 2018	77.3	80.9	-	94.7	75.0	78.45																				
Pt. Experience - Cancellations	Urgent Cancelled Operations	No	0	0	<div>000000000000000000000000</div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0													
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (%)	%	95.0	95.0	<div>98.197.696.896.797.597.599.299.899.499.699.597.897.598.698.597.999.3-</div>	Jul 2018	-	-	-	-	99.3	-	-																			
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	<= No	0	0	<div>112137109931066973848089660179160148110117-</div>	Jul 2018	68	41	0	0	8	117	535																			
Emergency Care & Pt. Flow	Emergency Care Trolley Waits >12 hours	<= No	0	0	<div>000000000000000000000000-</div>	Jul 2018	-	-	-	-	0	-	-																			
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Unplanned Reattendance Rate (%)	<= %	5.0	5.0	<div>3.33.33.03.73.64.35.43.9-5.05.14.66.14.95.55.85.6-</div>	Jul 2018	-	-	-	-	5.58	-	-																			
Emergency Care & Pt. Flow	Emergency Care Patient Impact - Left Department Without Being Seen Rate (%)	<= %	5.0	5.0	<div>1.72.02.42.72.82.32.01.02.41.31.80.71.15.03.64.14.3-</div>	Jul 2018	-	-	-	-	4.3	-	-																			
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Initial Assessment (95th centile)	<= No	15	15	<div>000-000000000000000000-</div>	Aug 2018	-	-	-	-	8	0	0																			
Emergency Care & Pt. Flow	Emergency Care Timeliness - Time to Treatment in Department (median)	<= No	60	60	<div>- - - - - - - - - - - - - - - - - -</div>	Jul 2018	-	-	-	-	89	-	-																			
Emergency Care & Pt. Flow	Hip Fractures BPT (Operation < 36 hours of admissions)	=> %	85.0	85.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018						84.6	82.4																			

Surgical Services Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate					Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		GS	SS	TH	An	O			
RTT	RTT - Admitted Care (18-weeks) (%)	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	73.3	62.6	-	-	78.3	73.0		
RTT	RTT - Non Admitted Care (18-weeks) (%)	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	88.5	93.0	-	-	94.0	91.9		
RTT	RTT - Incomplete Pathway (18-weeks) (%)	=> %	92.0	92.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	92.8	90.2	-	-	92.8	92.4		
RTT	RTT - Backlog	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	571	264	0	0	476	1311		
RTT	Patients Waiting >52 weeks	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	1	0	0	0	1	2		
RTT	Treatment Functions Underperforming	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	8	6	0	0	2	16		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	1.2	-	-	-	-	1.19		
Data Completeness	Open Referrals	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	54,776	18,075	0	6,790	79,728	159369		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Rec	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	31,152	9,378	0	4,534	36,522	81586		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	90.8	93.3	95.4	76.5	96.0	81.2		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	-	-	-	<div></div>	-	Jul 2018	97.4	82.4	-	82.5	76.1	84.1		
Workforce	Sickness Absence - 12 month rolling (%)	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	4.4	5.7	6.2	4.3	2.1	4.6	4.6	
Workforce	Sickness Absence - In Month	<= %	3.15	3.15	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	3.9	5.3	7.8	5.7	2.8	5.1	4.6	
Workforce	Sickness Absence - Long Term - In Month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	8.0	9.0	13.0	8.0	0.0	39.0	209.0	
Workforce	Sickness Absence - Short Term - In Month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	37.0	28.0	30.0	33.0	0.0	131.0	631.0	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100	100	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	86.2	92.7	95.5	96.9	90.8	91.9	90.3	
Workforce	Mandatory Training	=> %	95.0	95.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	88.0	85.5	94.7	89.0	88.3	90.4	90.4	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jun 2018	2.3	1.7	2.6	2.0	1.6	2.0	2.0	
Workforce	New Investigations in Month	No			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	0	0	0	1	0	1		
Workforce	Nurse Bank Fill Rate	=> %	100.0	100.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Apr 2016						88.03	88	
Workforce	Nurse Bank Shifts Not Filled	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Apr 2016						238	238	
Workforce	Medical Staffing - Number of instances when junior rotas not fully filled	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan-00						-	-	
Workforce	Your Voice - Response Rate	No			<div></div>	<div></div>	<div></div>	<div></div>	15.3	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	16.2	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2018	18.9	12.8	8.1	15.3	21.8	16.2		
Workforce	Your Voice - Response Score	%			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Jan 2017	3.53	3.29	3.85	3.6	3.69	3.79		















































































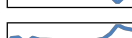

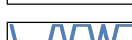


















Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date	Trend					
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J		A	G	M				P				
Patient Safety - Inf Control	C. Difficile	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Patient Safety - Inf Control	MRSA Bacteraemia	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.00	80.00	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	93			93.1																							
Patient Safety - Inf Control	MRSA Screening - Non Elective	=> %	80.00	80.00	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	-	98		97.6																							
Patient Safety - Harm Free Care	Number of DOLS raised	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Number of DOLS applications the LA disagreed with	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jun 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Falls	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Grade 2,3 or 4 Pressure Ulcers (hospital aquired avoidable)	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Venous Thromboembolism (VTE) Assessments	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100	94		95.7																							
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100	100		100.0																							
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections and brief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100	100		100.0																							
Patient Safety - Harm Free Care	WHO Safer Surgery Checklist - Audit 3 sections, brief and debrief	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	100	100		100.0																							
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	1	1	0	2																							

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		G	M	P			
Patient Safety - Obstetrics	Caesarean Section Rate - Total	<= %	25.0	25.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>27</div>	<div></div>	26.9	26.8	<div></div>	
Patient Safety - Obstetrics	Caesarean Section Rate - Elective	%			<div>8</div>	<div>9</div>	<div>8</div>	<div>9</div>	<div>7</div>	<div>8</div>	<div>8</div>	<div>9</div>	<div>9</div>	<div>5</div>	<div>7</div>	<div>10</div>	<div>8</div>	<div>10</div>	<div>10</div>	<div>9</div>	<div>9</div>	<div>10</div>	Aug 2018	<div></div>	<div>10</div>	<div></div>	10.1	9.5	<div></div>
Patient Safety - Obstetrics	Caesarean Section Rate - Non Elective	%			<div>17</div>	<div>17</div>	<div>15</div>	<div>17</div>	<div>18</div>	<div>15</div>	<div>19</div>	<div>21</div>	<div>18</div>	<div>21</div>	<div>15</div>	<div>19</div>	<div>18</div>	<div>17</div>	<div>18</div>	<div>15</div>	<div>20</div>	<div>17</div>	Aug 2018	<div></div>	<div>17</div>	<div></div>	16.8	17.3	<div></div>
Patient Safety - Obstetrics	Maternal Deaths	<= No	0	0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>0</div>	<div></div>	0	2	<div></div>
Patient Safety - Obstetrics	Post Partum Haemorrhage (>2000ml)	<= No	48	4	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>1</div>	<div></div>	1	7	<div></div>
Patient Safety - Obstetrics	Admissions to Neonatal Intensive Care	<= %	10.0	10.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>0.8</div>	<div></div>	0.8	1.7	<div></div>
Patient Safety - Obstetrics	Adjusted Perinatal Mortality Rate (per 1000 babies)	<= Rate1	8.0	8.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>6.3</div>	<div></div>	6.3		<div></div>
Patient Safety - Obstetrics	Stillbirth (Corrected) Mortality Rate (per 1000 babies)	Rate1			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>1</div>	<div>1</div>	<div>2</div>	<div>1</div>	<div>1</div>	<div>2</div>	<div>3</div>	<div>3</div>	<div>2</div>	<div>1</div>	<div>2</div>	Aug 2018	<div></div>	<div>4.2</div>	<div></div>	4.2		<div></div>
Patient Safety - Obstetrics	Neonatal Death (Corrected) Mortality Rate (per 1000 babies)	Rate1			<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>-</div>	<div>2</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>1</div>	<div>0</div>	<div>2</div>	<div>2</div>	<div>1</div>	Aug 2018	<div></div>	<div>2.1</div>	<div></div>	2.1		<div></div>
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (>=%) - SWBH Specific	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>94</div>	<div></div>	94.3		<div></div>
Patient Safety - Obstetrics	Early Booking Assessment (<12 + 6 weeks) (%) - National Definition	=> %	90.0	90.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	Aug 2018	<div></div>	<div>121</div>	<div></div>	120.6		<div></div>
Clinical Effect - Mort & Read	Mortality Reviews within 42 working days	=> %	100.0	97.0	<div>N/A</div>	<div>N/A</div>	<div>N/A</div>	<div></div>	<div></div>	<div>N/A</div>	<div>N/A</div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>N/A</div>	<div>N/A</div>	<div></div>	<div></div>	<div></div>	<div>-</div>	<div>-</div>	Jun 2018	<div>0</div>	<div>0</div>	<div>-</div>	0.0		<div></div>
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	%			<div>4.7</div>	<div>4.6</div>	<div>4.5</div>	<div>4.8</div>	<div>4.3</div>	<div>3.7</div>	<div>4.3</div>	<div>4.3</div>	<div>5.5</div>	<div>4.8</div>	<div>5.0</div>	<div>4.4</div>	<div>4.7</div>	<div>4.9</div>	<div>4.4</div>	<div>4.9</div>	<div>4.5</div>	<div>-</div>	Jul 2018	<div></div>	<div></div>	<div></div>	4.5		<div></div>
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	%			<div>4.8</div>	<div>4.8</div>	<div>4.7</div>	<div>4.7</div>	<div>4.7</div>	<div>4.7</div>	<div>4.6</div>	<div>4.6</div>	<div>4.6</div>	<div>4.7</div>	<div>4.6</div>	<div>4.6</div>	<div>4.6</div>	<div>4.6</div>	<div>4.6</div>	<div>4.6</div>	<div>-</div>	Jul 2018	<div></div>	<div></div>	<div></div>		4.6		<div></div>
Clinical Effect - Cancer	2 weeks	=> %	93.0	93.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>-</div>	Jul 2018	<div>98</div>	<div></div>	<div>-</div>	98.4		<div></div>
Clinical Effect - Cancer	31 Day (diagnosis to treatment)	=> %	96.0	96.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>-</div>	Jul 2018	<div>92</div>	<div></div>	<div></div>	92.0		<div></div>
Clinical Effect - Cancer	62 Day (urgent GP referral to treatment)	=> %	85.0	85.0	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div>-</div>	Jul 2018	<div>71</div>	<div></div>	<div></div>	71.4		<div></div>
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			<div>3.5</div>	<div>4.5</div>	<div>3</div>	<div>2</div>	<div>2</div>	<div>5.5</div>	<div>5.5</div>	<div>1.5</div>	<div>6</div>	<div>1</div>	<div>1.5</div>	<div>3.5</div>	<div>1</div>	<div>0.5</div>	<div>3</div>	<div>3</div>	<div>3</div>	<div>-</div>	Jul 2018	<div>3</div>	<div>-</div>	<div>0</div>	3	9.5	<div></div>
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			<div>3.5</div>	<div>3</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>3</div>	<div>1</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>2</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>1</div>	<div>-</div>	Jul 2018	<div>1</div>	<div>-</div>	<div>0</div>	1	1	<div></div>
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			<div>162</div>	<div>126</div>	<div>139</div>	<div>95</div>	<div>102</div>	<div>184</div>	<div>141</div>	<div>90</div>	<div>0</div>	<div>86</div>	<div>74</div>	<div>99</div>	<div>133</div>	<div>73</div>	<div>89</div>	<div>101</div>	<div>113</div>	<div>-</div>	Jul 2018	<div>113</div>	<div>-</div>	<div>0</div>	113		<div></div>
Clinical Effect - Cancer	Neutropenia Sepsis Door to Needle Time Greater than 1hr	=> No	0	0	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	<div>0</div>	Aug 2018	<div>0</div>	<div>-</div>	<div>0</div>	0	0	<div></div>

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date			
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J		A	G	M				P	
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0			0	0	
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			12	13	8	12	6	12	8	8	7	4	19	7	16	12	6	6	8	9	Aug 2018	3	6	0	9	41		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			22	19	12	15	14	14	17	15	13	19	29	23	27	26	19	20	18	26	Aug 2018	0	0	0	26			
Pt. Experience - Cancellations	Elective Admissions Cancelled at last minute for non-clinical reasons	<= %	0.8	0.8																		Aug 2018	1.6		-	1.1				
Pt. Experience - Cancellations	28 day breaches	<= No	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0			0	0		
Pt. Experience - Cancellations	Sitrep Declared Late Cancellations	<= No	0	0	10	12	5	17	4	8	3	10	8	14	11	8	5	6	6	3	1	2	Aug 2018	2			2	18		
Pt. Experience - Cancellations	Weekday Theatre Utilisation (as % of scheduled)	=> %	85.0	85.0	81	83	82	82	80	79	77	73	79	75	73	80	70	74	77	81	80	76	Aug 2018	76	-		76.5			
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Aug 2018	0	-	0	0	0		
Emergency Care & Pt. Flow	Emergency Care 4-hour breach (numbers)	No			15	9	10	7	11	4	13	15	32	27	21	0	11	9	23	8	13	-	Jul 2018	8	0	5	13	53		
RTT	RTT - Admitted Care (18-weeks)	=> %	90.0	90.0																		Aug 2018	85			84.7				
RTT	RTT - Non Admitted Care (18-weeks)	=> %	95.0	95.0																		Aug 2018	92			91.6				
RTT	RTT - Incomplete Pathway (18-weeks)	=> %	92.0	92.0																		Aug 2018	94			93.6				
RTT	RTT - Backlog	<= No	0	0	96	98	81	97	91	91	90	81	77	56	47	50	90	94	109	135	125	121	Aug 2018	121			121			
RTT	Patients Waiting >52 weeks	<= No	0	0	1	0	0	0	0	0	0	0	0	1	2	5	1	1	0	1	0	1	Aug 2018	1			1			
RTT	Treatment Functions Underperforming	<= No	0	0	2	1	1	1	1	1	2	2	1	2	2	2	1	2	1	2	2	2	Aug 2018	2			2			
RTT	Acute Diagnostic Waits in Excess of 6-weeks	<= %	0.1	0.1																		Aug 2018	-			-				

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate			Month	Year To Date	
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		G	M	P			
Data Completeness	Open Referrals	No			29,483	30,091	30,838	31,759	32,486	33,158	33,869	34,430	34,844	35,501	36,199	36,730	37,586	38,615	39,768	40,844	41,619	42,447	Aug 2018	10,550	21,257	10,640	42447		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			14,598	15,253	15,849	16,571	17,454	17,950	18,689	19,315	19,739	20,322	20,867	21,365	22,234	23,116	23,836	24,667	25,292	26,109	Aug 2018	6,476	15,454	4,179	26109		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																			Aug 2018	88	89	95		81.3	
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0													-	-	-		-	-	Jul 2018	93	100	88		92.6	
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15																			Aug 2018	3.3	5.2	4.2	4.6	4.4	
Workforce	Sickness Absence - in month	<= %	3.15	3.15																			Aug 2018	2	6.4	4.3	5.0	4.8	
Workforce	Sickness Absence - Long Term - in month	No			29	27	36	28	31	30	29	34	30	30	38	35	35	25	37	40	42	39	Aug 2018	1	25	13	39.0	183.0	
Workforce	Sickness Absence - Short Term - in month	No			105	50	41	40	88	89	91	128	135	131	137	127	106	95	84	92	85	90	Aug 2018	5	47	38	90.0	446.0	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0																			Aug 2018	91	81	85	83.32	81.83	
Workforce	Mandatory Training	=> %	95.0	95.0																			Aug 2018	83	92	92		91.0	
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	-	-	2.4	-	-	-	6.3	-	-	-	1.9	-	-	Jun 2018	2.8	2	1.5		1.9	
Workforce	New Investigations in Month	No			1	3	1	0	0	0	0	1	1	1	0	0	0	0	0	1	0	0	Aug 2018	0	0	0	0		
Workforce	Admin & Clerical Bank Use (shifts)	<= No	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Apr 2016				98	98	
Workforce	Admin & Clerical Agency Use (shifts)	<= No	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Apr 2016				40	40	
Workforce	Medical Staffing - Number of instances when junior rotas not fully filled	0	0																										
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	16	-->	-->	-->	-->	-->	17	-->	-->	-->	-->	-->	-->	-->	Jan 2018	15	16	18	17		
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.5	3.7	3.6	3.7		

Women & Child Health Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																	Data Period	Directorate			Month	Year To Date		
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J		A	G	M				P
WCH Group Only	HV (C1) - No. of mothers who receive a face to face AN contact with a HV at >=28 weeks of pregnancy	No			-	157	250	268	302	317	260	273	275	192	339	321	292	383	362	338	-	-	Jun 2018		-		338	1083	
WCH Group Only	HV (C2) - % of births that receive a face to face new birth visit by a HV =<14 days	=> %	95.0	95.0	-	83.9	80.8	87.2	88	87	81.6	92.5	88.9	90.7	88.9	81	88.8	88.1	89.3	90.8	92	-	Jul 2018		-		92.02	90.04	
WCH Group Only	HV (C3) - % of births that receive a face to face new birth visit by a HV >days	%			4.81	13.5	16.9	9.89	10.5	9	11.4	7.99	6.48	7.91	6.5	9.35	6.61	6.74	7.03	6.11	5.98	-	Jul 2018		-		5.98	6.48	
WCH Group Only	HV (C4) - % of children who received a 12 months review by 12 months	=> %	95.0	95.0	96.2	89.6	92.2	94.6	93.8	89.8	91.7	95.9	95.1	93.7	93.2	93.6	93.8	95.1	94	95.3	93.5	-	Jul 2018		-		93.47	94.46	
WCH Group Only	HV (C5) - % of children who received a 12 months review by the time they were 15 months	%			95.8	92.1	89.2	88.7	80.3	97.8	89.1	0	96.7	97.2	97.1	97.3	97.1	96	97.5	96.4	97.8	-	Jul 2018		-		97.82	96.91	
WCH Group Only	HV (C6i) - % of children who received a 2 - 2.5 year review	=> %	95.0	95.0	90.1	86.1	80.5	88	86.8	81.3	89.2	92.7	93.8	93.1	93.4	92.8	93.6	95.5	94.4	93	91.4	-	Jul 2018		-		91.42	93.63	
WCH Group Only	HV (C6ii) - % of children who receive a 2 - 2.5 year review using ASQ 3	%			84.2	84.6	78.2	84.5	84.2	80.2	85.5	87.1	81	91.7	92.4	92	92.7	94.8	93.1	91.2	91.2	-	Jul 2018		-		91.15	92.59	
WCH Group Only	HV (C7) - No. of Sure Start Advisory Boards / Children's Centre Boards with a HV presence	=> No	100	100	1	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	Sep 2017		-		1	1	
WCH Group Only	HV (C8) - % of children who receive a 6 - 8 week review	=> %	95.0	95.0	95.5	100	98.8	98.7	99.7	100	98.6	99.7	98.9	99.3	99	97.6	99.1	100	99.4	99.7	99.7	-	Jul 2018		-		99.74	99.72	
WCH Group Only	HV - % of infants for whom breast feeding status is recorded at 6 - 8 week check	=> %	100	100	86.1	99.4	100	98.7	99.1	98.8	99.3	99.2	97	98	97.3	98.3	99.1	100	99.4	99.1	99.5	-	Jul 2018		-		99.48	99.5	
WCH Group Only	HV - % of infants being breastfed at 6 - 8 weeks	%			42.2	37.6	43.5	37.8	42.9	35.6	42.2	37.9	23.3	18.4	20.1	38.5	22.6	23.4	21.5	36.5	40.2	-	Jul 2018		-		40.21	30.71	
WCH Group Only	HV - % HV staff who have completed mandatory training at L1,2 or 3 in child protection in last 3 years	=> %	95.0	95.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Feb 2017		100		100	100		
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	No			357	365	390	361	401	403	329	386	388	343	342	290	336	357	375	355	354	-	Jul 2018		-		354	1441	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 10 - 14 day developmental check	=> %	100	100	91.3	-	-	-	97.4	99.5	98.5	99.2	99.2	95.8	95	98.3	99.4	99.7	99.7	100	99.7	-	Jul 2018		-		99.72	99.79	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	No			322	205	197	212	210	326	263	223	246	209	290	94	99	326	364	209	13	-	Jul 2018		-		13	912	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 6 - 8 week developmental check	=> %	100	100	97.9	-	-	-	98.4	98.5	63.8	56.3	62.9	65.3	67.6	31.2	29.7	98.5	97.8	58.7	3.33	-	Jul 2018		-		3.33	62.94	
WCH Group Only	HV - No. of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	No			-	26	20	19	28	317	24	21	27	20	26	305	225	52	15	12	7	-	Jul 2018		-		7	86	
WCH Group Only	HV - % of babies from 0 - 1 year who have a conclusive newborn bloodspot status documented at the 9 - 12 months developmental check	=> %	100	100	-	-	-	-	97.8	94.9	6.05	6.31	6.85	6.1	6.91	89.4	60.5	14.7	3.89	3.26	1.86	-	Jul 2018		-		1.86	5.79	
WCH Group Only	HV - movers into provider <1 year of age to be checked <=14 d following notification to HV service	No			-	125	171	151	134	193	125	135	141	102	174	64	68	82	82	58	65	-	Jul 2018		-		65	287	
WCH Group Only	HV - all untested babies <1 year of age will be offered NBBS screening & results to HV.	Y/N			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Jan-00							

Pathology Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate						Month	Year To Date	Trend
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		HA	HI	B	M	I				
Patient Safety - Harm Free Care	Never Events	<= No	0	0																	Aug 2018	0	0	0	0	0	0	0				
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Jul 2018	-	-	-	-	-	-	-				
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Jul 2018	-	-	-	-	-	-	-				
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Jul 2018	-	-	-	-	-	-	-				
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			2	1	1	1	0	1	0	3	1	3	2	1	1	0	0	1	0	4	Aug 2018	2	2	0	0	0	4	5		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			4	3	2	2	3	3	3	4	2	3	4	2	3	0	0	1	1	3	Aug 2018	1	2	0	0	0	3			
Pt. Experience - Cancellations	Urgent Cancelled Operations	No			-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2018	-	-	-	-	-	-	-			
Data Completeness	Open Referrals	No			6,495	6,601	6,770	6,960	7,039	7,180	7,354	7,427	7,455	7,473	7,586	7,676	7,754	7,907	7,954	8,027	8,219	8,757	Aug 2018	3,057	0	2,817	2	2,881	8,757			
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			2,791	2,845	2,956	3,034	3,321	3,346	3,387	3,495	3,531	3,728	3,752	3,953	3,878	4,003	4,048	4,043	4,122	4,413	Aug 2018	1,544	0	1,461	2	1,306	4,413			
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																		Aug 2018	92.6	89.2	91.9	95.7	100	91.26				
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0														-	-	-		-	Jul 2018	80	87.5	100	100	100	90.48			
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15																		Aug 2018	2.29	1.88	4.68	3.26	3.77	3.59	3.62			
Workforce	Sickness Absence - In Month	<= %	3.15	3.15																			Aug 2018	1.3	0.3	3.5	0.7	8.0	2.95	2.9		
Workforce	Sickness Absence - Long Term - In Month	No			8	6	6	6	8	5	3	9	5	10	12	12	6	4	3	3	7	10	Aug 2018	1.0	1.0	4.0	0.0	2.0	10	27		
Workforce	Sickness Absence - Short Term - In Month	No			45	30	30	39	40	51	49	50	48	45	50	40	41	37	38	40	33	37	Aug 2018	1.0	2.0	16.0	4.0	5.0	37	185		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0																		Aug 2018	92.4	100	90.1	96.9	90.5	91.8	89.9			
Workforce	Mandatory Training	=> %	95.0	95.0																		Aug 2018	93.9	94.5	92.9	92.4	98.7	95.1				
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	-	3.4	-	-	-	14.1	-	-	-	1.8	-	-	Jun 2018	2.2	1.42	1.86	2.09	1.29	2.0				
Workforce	New Investigations in Month	No			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	Aug 2018	1	0	0	0	0	1			
Workforce	Admin & Clerical Bank Use (shifts)	<= No	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Apr 2016						265	265			
Workforce	Admin & Clerical Agency Use (shifts)	<= No	0	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	Apr 2016						0	0			
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	23.7	-->	-->	-->	-->	-->	16.2	-->	-->	-->	-->	-->	-->	Jan 2018	7.4	17.9	17.7	22.7	28	16				
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.54	3.32	3.89	4.01	3.93	3.82				

Imaging Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate				Month	Year To Date	Trend
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		DR	IR	NM	BS			
Patient Safety - Harm Free Care	Never Events	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	0	0																			
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	0	0																			
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) month	<= No	0	0	<div><div>1.0</div><div>1.0</div><div>2.0</div><div>2.0</div><div>2.0</div><div>4.0</div><div>2.0</div><div>2.0</div><div>1.0</div><div>1.0</div><div>1.0</div><div>1.0</div><div>2.0</div><div>3.0</div><div>-</div><div>1.0</div><div>1.0</div><div>-</div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	3.0																				
Clinical Effect - Mort & Read	Emergency Readmissions (within 30 days) - Overall (exc. Deaths and Stillbirths) 12-month cumulative	=> %	0	0	<div><div>16.0</div><div>15.0</div><div>16.0</div><div>16.0</div><div>17.0</div><div>18.0</div><div>19.0</div><div>21.0</div><div>20.0</div><div>19.0</div><div>20.0</div><div>21.0</div><div>23.0</div><div>21.0</div><div>20.0</div><div>19.0</div><div>-</div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>		5.72																			
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 1 hr of presentation (%)	=> %	50.0	50.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	59.5	59.46	69.59																		
Clinical Effect - Stroke & Card	Pts receiving CT Scan within 24 hrs of presentation (%)	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	97.3	97.3	97.42																		
Clinical Effect - Cancer	Cancer = Patients Waiting Over 62 days for treatment	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	-	-	-																		
Clinical Effect - Cancer	Cancer - Patients Waiting Over 104 days for treatment	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	-	-	-																		
Clinical Effect - Cancer	Cancer - Oldest wait for treatment	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	-	-	-																		
Pl. Experience - FFT.MSA.Comp	Mixed Sex Accommodation Breaches	<= No	0	0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	0	0	0																		
Pl. Experience - FFT.MSA.Comp	No. of Complaints Received (formal and link)	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	2	1	0																		
Pl. Experience - FFT.MSA.Comp	No. of Active Complaints in the System (formal and link)	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	6	3	0																		
Pl. Experience - Cancellations	Urgent Cancelled Operations	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	-	-	-																		
Emergency Care & Pl. Flow	Emergency Care 4-hour breach (numbers)	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	70	0	0																		
RTT	Acute Diagnostic Waits in Excess of 6-weeks (%)	<= %	1.0	1.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	1.65		1.65																		
Data Completeness	Open Referrals	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	872	0	0																		
Data Completeness	Open Referrals without Future Activity/ Waiting List: Requiring Validation	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	786	0	0																		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	80	100	96																		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jul 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	100	-	30																		
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	3.1	7.6	1.5																		
Workforce	Sickness Absence - in month	<= %	3.15	3.15	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	5.1	1.7	1.6																		
Workforce	Sickness Absence - Long Term - in month	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	5.0	0.0	0.0																		
Workforce	Sickness Absence - Short Term - in month	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	15.0	1.0	2.0																		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	93.6	0	82.2																		
Workforce	Mandatory Training	=> %	95.0	95.0	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	87.3	94	94.4																		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jun 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	1.97	1.13	2.02																		
Workforce	New Investigations in Month	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Aug 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	0																				
Workforce	Your Voice - Response Rate	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jan 2018	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	15	20	58																		
Workforce	Your Voice - Overall Score	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Jan 2017	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	3.4	0	4.1																		
Imaging Group Only	Unreported Tests / Scans	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>																					
Imaging Group Only	Outsourced Reporting	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>																					
Imaging Group Only	IRMA Instances	No			<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>		<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div></div></div>																					

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Patient Safety - Inf Control	MRSA Screening - Elective	=> %	80.0	80.0
Patient Safety - Harm Free Care	Number of DOLS raised	No		
Patient Safety - Harm Free Care	Number of DOLS which are 7 day urgent	No		
Patient Safety - Harm Free Care	Number of delays with LA in assessing for standard DOLS application	No		
Patient Safety - Harm Free Care	Number DOLS rolled over from previous month	No		
Patient Safety - Harm Free Care	Number patients discharged prior to LA assessment targets	No		
Patient Safety - Harm Free Care	Number of DOLs applications the LA disagreed with	No		
Patient Safety - Harm Free Care	Number patients cognitively improved regained capacity did not require LA assessment	No		
Patient Safety - Harm Free Care	Falls	<= No	0	0
Patient Safety - Harm Free Care	Falls with a serious injury	<= No	0	0
Patient Safety - Harm Free Care	Grade 3 or 4 Pressure Ulcers (avoidable)	<= No	0	0
Patient Safety - Harm Free Care	Never Events	<= No	0	0
Patient Safety - Harm Free Care	Medication Errors	<= No	0	0
Patient Safety - Harm Free Care	Serious Incidents	<= No	0	0
Pt. Experience - FFT,MSA,Comp	Mixed Sex Accommodation Breaches	<= No	0	0
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No		
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No		



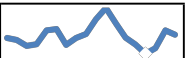
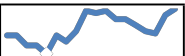
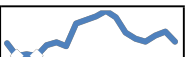
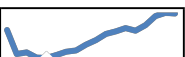
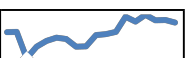


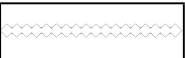

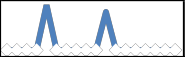
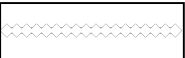
Previous Months Trend																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
5	4	4	1	3	2	5	14	4	1	10	5	3	7	11	5	10	9
5	4	4	1	3	2	5	14	4	1	10	5	3	7	11	5	10	9
0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	1	0	1
0	3	2	3	0	3	0	2	1	4	5	2	4	2	5	1	4	5
0	2	2	4	0	1	2	3	3	0	2	1	1	0	1	1	0	0
0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	2	0
0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	23	21	36	36	38	30	33	32	38	27	34	49	45	38	24	21	31
0	0	0	0	1	2	1	0	1	0	0	0	0	2	0	1	1	0
1	5	1	1	1	0	3	1	1	0	2	1	0	2	0	2	2	1
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1	4	3	8	4	10	2	7	6	4	14	5	5	3	5	3	7	6
6	9	10	12	9	11	8	8	8	9	14	11	10	10	9	7	9	12

Data Period	Directorate					Month	Year To Date	Trend
	AT	IB	IC	CT	CM			
Aug 2018	-	-	-	-	39	-		
Aug 2018	0	0	0	-	9	-	-	
Aug 2018	0	0	0	-	9	-	-	
Aug 2018	0	0	0	-	1	-	-	
Aug 2018	0	0	0	-	5	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	2	29	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	1	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	0	0	-	0	-	-	
Aug 2018	0	1	2	-	3	-	-	
Aug 2018	1	4	3	-	4	-		













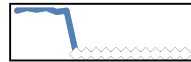





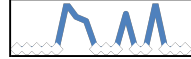





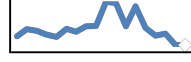





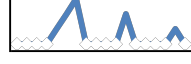





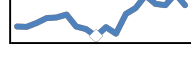





















































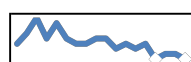





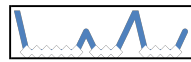





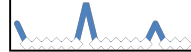






Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory	
			Year	Month
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15
Workforce	Sickness Absence - in month	<= %	3.15	3.15
Workforce	Sickness Absence - Long Term - in month	No		
Workforce	Sickness Absence - Short Term - in month	No		
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0
Workforce	Mandatory Training	=> %	95.0	95.0
Workforce	Mandatory Training - Staff Becoming Out Of Date	%		
Workforce	New Investigations in Month	No		
Workforce	Nurse Bank Fill Rate	=> %	100	100
Workforce	Nurse Bank Shifts Not Filled	<= No	0	0
Workforce	Your Voice - Response Rate	No		
Workforce	Your Voice - Overall Score	No		

Previous Months Trend																	
M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
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24	24	19	19	15	24	21	26	36	35	36	32	32	29	26	25	34	37
82	57	60	57	78	84	76	121	128	135	146	133	103	91	85	97	105	85
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0	0	0	1	0	0	0	1	0	0	0	0	1	0	0	0	0	0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
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Data Period	Directorate					Month	Year To Date	
	AT	IB	IC	CT	CM			
Aug 2018	98	91.7	99	-	87		-	
Aug 2018	2.51	4.62	4	-	4.9	-	-	
Aug 2018	2.85	4.84	4.1	-	3.9	-	-	
Aug 2018	6	-	-	-	-	-	-	
Aug 2018	18	34	23	0	10	-	-	
Aug 2018	98	91.2	90	-	73	-	-	
Aug 2018	95.6	95.1	96	95	86		-	
Jun 2018	1.77	2.49	2.1	2.5	1.9		-	
Aug 2018						-		
Apr 2016	-	-	-	-	-	-	-	
Apr 2016	-	-	-	-	-	-	-	
Jan 2018	23.8	22.2	27	-	-	-		
Jan 2017	3.72	3.72	4	-	-	-		

Primary Care, Community & Therapies Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																Data Period	Directorate					Month	Year To Date			
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J		J	A	AT	IB	IC				CT	CM
Community & Therapies Group Only	DVT numbers	=> No	730	61	67	41	54	59	70	54	56	55	55	29	53	35	58	54	69	57	-	-	Jun 2018						-	-	
Community & Therapies Group Only	Adults Therapy DNA rate OP services	<= %	9	9	8.04	8.47	8.18	8.5	7.79	8.04	-	-	-	-	-	-	-	-	-	-	-	-	Aug 2017						-	-	
Community & Therapies Group Only	Therapy DNA rate Paediatric Therapy services	<= %	9	9	-	-	-	-	-	14.3	10.2	8.91	-	-	-	11.2	-	-	14.3	-	-	-	May 2018						-	-	
Community & Therapies Group Only	Therapy DNA rate S1 based OP Therapy services	<= %	9	9	10.1	11.1	10.9	10.3	9.98	11.1	10.7	11.5	11.5	14.9	14.7	11.5	14.3	11.2	10.2	10.5	8.89	8.85	Aug 2018						-	-	
Community & Therapies Group Only	STEIS	<= No	0	0	0	0	-	1	2	3	0	-	0	0	2	-	0	0	0	1	-	Jul 2018						-	-		
Community & Therapies Group Only	Green Stream Community Rehab response time for treatment (days)	<= No	15.0	15.0	15.5	15.5	16.7	18.3	18.5	19.4	15.5	14.7	12.4	15.3	13.2	19.6	21.5	25.6	22.9	22.4	26.1	22.5	Aug 2018						-	-	
Community & Therapies Group Only	DNA/No Access Visits	%			1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	Aug 2018						-		
Community & Therapies Group Only	Baseline Observations for DN	=> %	95	95	56.3	66.8	58.2	51.8	56.3	56.1	52.4	52	61.7	59.2	70.4	76.4	87.5	88.6	94.5	94.2	96.5	93.4	Aug 2018						-	-	
Community & Therapies Group Only	Falls Assessments - DN Intial Assessments only	<= %	95	95	58	68.8	63.2	57.2	57.8	57.4	53.6	50.5	60.3	59.7	66.6	77.9	90.6	90.8	93.9	95	96.9	94.9	Aug 2018						-		
Community & Therapies Group Only	Pressure Ulcer Assessment - DN Intial Assessments only	<= %	95	95	62.9	76.7	68.3	62.8	64.7	65.9	62.4	59.1	72	70.2	78	81.5	92.2	92.8	94.5	95.8	96.7	94.5	Aug 2018						-		
Community & Therapies Group Only	MUST Assessments - DN Intial Assessments only	<= %	95	95	45.7	57.7	52.2	45.9	49.3	49	49.5	43.4	54	54.7	61.2	76.6	90.2	91.3	93.8	94.8	96	93	Aug 2018						-		
Community & Therapies Group Only	Dementia Assessments - DN Intial Assessments only	<= %	95	95	43.8	55	49.7	43.3	60.3	38.4	62.5	41.1	50	47.2	58.6	70.2	88.6	83.3	92.2	91.8	92.6	91.9	Aug 2018						-		
Community & Therapies Group Only	48 hour inputting rate - DN Service Only	%			94	92	90	93	92	93	93	94	96	94	95	94	96	94	95	94	95	-	Jul 2018						-		
Community & Therapies Group Only	Making Every Contact (MECC) - DN Intial Assessments only	=> %	95	95	49.8	66.4	61.6	55.2	55.7	56.4	54.7	52	63.8	63.1	70.1	76.8	90	91.3	94.3	95	95.7	94.9	Aug 2018						-	-	
Community & Therapies Group Only	Avoidable Grade 2,3 or 4 Pressure Ulcers (DN Caseload acquired)	No			6	5	8	4	7	4	3	6	4	4	2	4	4	3	1	1	1	1	Aug 2018						-	-	
Community & Therapies Group Only	Avoidable Grade 2 Pressure Ulcers (DN caseload acquired)	No			3	5	8	4	7	4	3	3	4	4	2	3	2	3	0	1	1	0	Aug 2018						-	-	
Community & Therapies Group Only	Avoidable Grade 3 Pressure Ulcers (DN caseload acquired)	No			2	0	0	0	0	0	0	1	0	0	0	1	2	0	0	0	0	1	Aug 2018						-	-	
Community & Therapies Group Only	Avoidable Grade 4 Pressure Ulcers (DN caseload acquired)	No			1	0	0	0	0	0	0	2	0	0	0	0	0	0	1	0	0	0	Aug 2018						-	-	

Corporate Group

Section	Indicator	Measure	Trajectory		Previous Months Trend																		Data Period	Directorate							Month	Year To Date	Trend
			Year	Month	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A		SG	F	W	M	E	N	O			
Pt. Experience - FFT,MSA,Comp	No. of Complaints Received (formal and link)	No			14	3	9	5	10	2	8	4	9	8	12	8	8	5	5	4	6	5	Aug 2018	1	0	0	0	1	0	3	5	25	
Pt. Experience - FFT,MSA,Comp	No. of Active Complaints in the System (formal and link)	No			19	16	17	10	13	5	10	7	11	15	16	11	15	11	8	2	7	8	Aug 2018	2	0	0	1	1	0	4	8		
Workforce	PDRs - 12 month rolling	=> %	95.0	95.0																		Aug 2018	87	92	95	94	96	98	91		81.5		
Workforce	Medical Appraisal and Revalidation	=> %	95.0	95.0													-	-	-		-	Jul 2018			95					100.0	100		
Workforce	Sickness Absence - 12 month rolling	<= %	3.15	3.15																		Aug 2018	3.65	2.41	1.94	4.18	3.27	5.21	5.49	4.40	4.46		
Workforce	Sickness Absence - in month	<= %	3.15	3.15																		Aug 2018	5.48	3.64	1.87	0.00	1.78	4.06	6.01	4.22	4.04		
Workforce	Sickness Absence - Long Term - in month	No			0	2	1	2	2	2	2	1	2	1	1	2	2	2	30	26	28	33	Aug 2018	5.00	0.00	2.00	7.00	0.00	19.00	0.00	33.00	119.00	
Workforce	Sickness Absence - Short Term - in month	No			8	3	2	3	1	4	10	4	5	7	15	11	12	4	61	76	79	54	Aug 2018	8.00	0.00	4.00	8.00	0.00	34.00	0.00	54.00	274.00	
Workforce	Return to Work Interviews (%) following Sickness Absence	=> %	100.0	100.0																		Aug 2018	91.7	59.4	83.6	78.4	88.5	88.5	84.9	85.2	83.6		
Workforce	Mandatory Training	=> %	95.0	95.0																		Aug 2018	91	93	97	91	95	-	92	92.9	94		
Workforce	Mandatory Training - Staff Becoming Out Of Date	%			-	-	-	-	-	-	-	2.7	-	-	-	15.5	-	-	-	2.1	-	Jun 2018	4	1	2	2	1	-	2	2.1	2		
Workforce	New Investigations in Month	No			4	6	0	2	1	1	0	0	1	1	0	2	2	0	1	3	2	1	Aug 2018	0	0	0	0	0	1	0	1		
Workforce	Your Voice - Response Rate	No			-->	-->	-->	-->	21	-->	-->	-->	-->	-->	30	-->	-->	-->	-->	-->	-->	Jan 2018	57.8	46.9	54.6	35.2	36.4	23.4	18.5	29.7			
Workforce	Your Voice - Overall Score	No			-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	-->	Jan 2017	3.83	3.61	3.98	3.55	3.52	3.62	3.37	3.64			