

RECOGNISING  
OUTSTANDING  
COMMITMENT

Who has  
made a  
difference  
to you?

**NHS**  
Sandwell and West  
Birmingham Hospitals  
NHS Trust

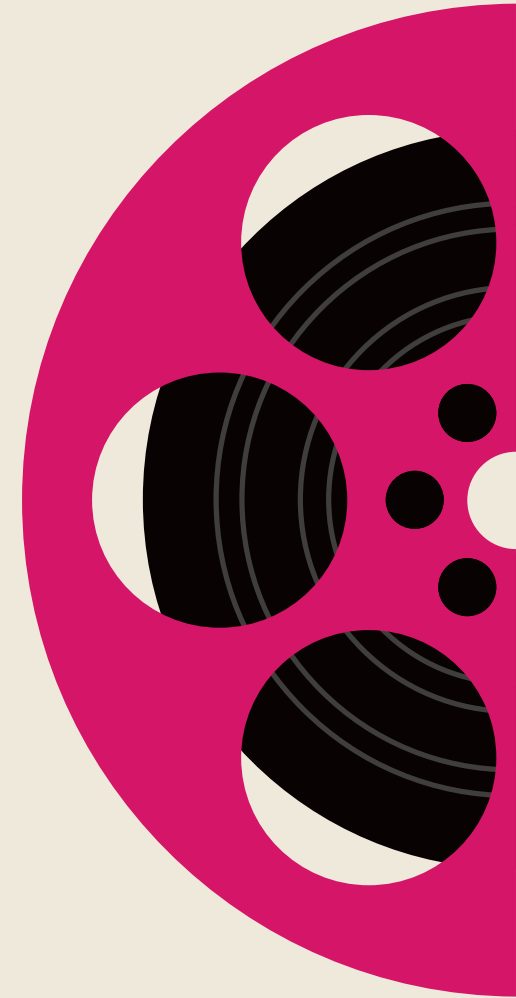
**70**  
YEARS  
OF THE NHS  
1948-2018



WHO DESERVES  
SPECIAL RECOGNITION  
FOR THE CARE THEY  
PROVIDE?

# 2018 STAR AWARDS

QUALITY OF CARE



☎ 0121 507 5303 ✉ [swbh.comms@nhs.net](mailto:swbh.comms@nhs.net)  
🐦 @SWBHnhs # SWBHawards18 📘 SWBHnhs

## Nomination form

for patients

# Do you know a member of staff or a team that you feel deserves special recognition for the care they provide?

If so, and you are a patient, carer, visitor or member of the public, please tell us who you think should receive the Quality of Care award.

You can vote for any team or member of staff who works at City, Sandwell or Rowley Regis hospitals or any community based or clinic staff, as long as they are employed by Sandwell and West Birmingham Hospitals NHS Trust.

## Quality of Care award

We want to hear about staff or teams you think provide quality care and who consistently uphold and demonstrate our nine care promises:

- I will make you feel welcome
- I will make time to listen to you
- I will be polite, courteous and respectful
- I will keep you informed and explain what is happening
- I will admit to mistakes and do all

- I/we can to put them right
- I will value your point of view
  - I will be caring and kind
  - I will keep you involved
  - I will go the extra mile

The winner will be presented with their award at Sandwell and West Birmingham Hospitals NHS Trust Star Awards ceremony on **Friday 12 October 2018** at Aston Villa Football Club.

(Please note that by nominating you agree to any publicity associated with the awards).

For more details or for more copies of this form, please contact the Communications Team (please see back for contact details).

You can also make a nomination online by visiting **swbh.nhs.uk** or you can also send us a video of your nomination. Videos can be sent to **swbh.comms@nhs.net** for free via **wetransfer.com**.

## Entry Form

I would like to nominate: .....

Job title: .....

Where they work: .....  
Department name \ Hospital \ Clinic

## Your details

My name is: .....

Address: .....

Telephone: ..... Email: .....

Please tell us why you think the individual or team deserves to win the Quality of care award.

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

What did they do? What impact did it have? How did they uphold our care promises?

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Once you have completed this form, please seal it and pop it in the post (no stamp required) making sure it reaches us before the closing date of **Friday 29 June 2018**. Send to: **Star Awards, Sandwell and West Birmingham Hospitals NHS Trust, FREEPOST RRSR-TAJJ-EYGG Communications Department, Sandwell General Hospital, Lyndon, West Bromwich, West Midlands B71 4HJ.**