

Welcome to the Bradbury House Day Hospice

Information and advice for patients

What is Bradbury House Day Hospice?

The hospice provides a service for people in Sandwell who have an advanced progressive, life limiting illness to come together during the day.

Opening times

We are open from 10am – 3pm, Monday – Friday and you can come once a week.

What does it offer?

The hospice offers care and support to people with a life-limiting illness.

We also have a nurse who can provide a daily holistic assessment of your needs, and discuss your advance care planning with you so you can tell us about your wishes for your future care.

We have activities during the day which you can take part in if you wish or just relax and meet people who are in a similar position as you.

Depending on your needs, we can also arrange a review by our palliative specialist nurses and community consultant at the hospice or they can visit you at home.

We can give you specialist advice, support and information on things such as:

- How to control and manage your symptoms
- Leaflets on medical conditions
- Referring you to other services if you need
- Help with medication
- Respite for you and your carer
- Information on health and safety at home

Is there a cost?

Our service is free of charge but you are welcome to make a donation so that we can make improvements and provide an even better service.

Can I have an interpreter?

Yes, however you must book this in advance. Please speak to a member of staff for details.

Activities

Our activities that we offer include:

- Therapeutic baths
- Entertainment such as theatre productions
- Crafts
- Daily newspapers

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- Crosswords, word games, and quizzes,
- Card and board games, darts, dominoes and pool
- Themed parties
- Musicians
- Guest speakers

Refreshments

We provide hot and cold drinks throughout the day. Lunch is also provided with a choice of hot meals and desserts.

All food and drinks are provided free of charge.

Who are the staff at the hospice?

Our team is made up of 1 health care assistant and 1 staff nurse, supported by volunteers who are managed by Bridges charity (supporting people with cancer and palliative care needs).

How can I access it?

You must be over 18 and registered with a GP surgery in Sandwell and west Birmingham to be referred to our hospice.

You can be referred by any healthcare professional. If you choose to attend the hospice, you will still keep your GP, this will not change.

After you are referred to our service, one of our nurses may arrange a visit with you or contact you via telephone to assess your needs, get to know you better and find out what you would like to get out of coming to the hospice.

Attending the hospice

Can I view the hospice before attending?

You are welcome to visit our hospice to have a look around before you attend. You can also bring a relative, friend or carer if you wish.

Please speak to the nurse who comes to assess you if you want to arrange a visit before attending.

What day should I attend?

Please talk to us about what day you would like to attend. We try to be flexible and meet your needs but this may not always be possible.

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Cancelling a visit

If you know in advance that you will not be able to attend the hospice on your planned day or if you are unwell on the day, please call 0121 612 2928 as soon as possible and let us know.

Transport

You will need to arrange your own transport, Ring and Ride or public transport.

We will only provide ambulance transport for people with mobility problems.

We will discuss transport with you at your first visit or when we first speak to you.

What do I need to bring with me?

Please bring with you any medication that you usually take or will need during your visit. We will discuss any other things you may need to bring at your first visit.

Leaving the hospice

After 3 months at the hospice, we will assess your needs again, see how you are doing and decide with you what your future plan of care will be.

You could stay at the hospice for longer, be discharged or referred to another health service, this will depend on your needs.

Comments about your care

We are committed to improving the services we offer and welcome your views and suggestions.

Please speak to a member of staff or complete one of the comments slips which are available at our reception desk.

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Contact us

If you have any questions, please contact us on:

Tel: 0121 612 2928, Monday – Friday, 10am – 3pm

Fax: 0121 612 2925

Address

Bradbury House Day Hospice
494 Wolverhampton Road
Oldbury
West Midlands
B68 8DG

Further information

For more information about our hospitals and services please see our websites www.swbh.nhs.uk and www.swbhengage.com, follow us on Twitter @SWBHnhs and like us on Facebook www.facebook.com/SWBHnhs.

Smoking

We have a strict no smoking policy.

If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5495 or email: swb-tr.swbh-gm-patient-information@nhs.net



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