

Sandwell and West Birmingham Hospitals

NHS Trust

Quality Improvement Half Days

Sandwell & West Birmingham Hospitals NHS Trust begins in April its programme of Quality Improvement Half Days.

These are protected learning time for teams where non-essential clinical services are stopped for four hours, one afternoon every month.

The programme has been designed to improve cross-organisational learning across our busy workforce of over 7000 people, and follows recommendations in the [Berwick report](#) published after the Mid Staffordshire Hospitals inquiry, on how to improve the safety of patients in England.

Content of the learning afternoons will cover a range of themes including:

- Lessons learned from incidents and near misses
- How to make basic safety standards consistent across all areas
- Improving patient experience
- Training and development
- Latest research updates

All staff are expected to take part which is why non-essential clinical services will be stopped for the duration of the sessions. Care for patients on wards and urgent / emergency services will of course continue.

