




# Occupational Health & Wellbeing Service Commercial Pack





"I am most grateful to Occupational Health for their time, kindness and help."

"After Occupational Health intervention issues I am now back at work after my issues and concerns were dealt with"

"Staff dealt with queries swiftly. Wonderful Nursing Team!"

"Without staff like Occupational Health being supportive I don't think I would have coped."



# What is Occupational Health & Wellbeing

Many employers are unaware of the functions of an Occupational Health Service. We act as independent advisers to both the employer and the employee on all aspects of work that affects health and health that affects work. This can help to improve the health and wellbeing of your existing workforce and/or any new recruits to your organisation.

The Occupational Health and Wellbeing Service provides highly experienced, qualified professionals to assist and guide you in managing occupational health and safety risks in a proportionate way, giving sensible advice and finding practical cost effective solutions to help improve your business performance.

We believe that employees are the most valuable resource of any organisation and therefore, investing in the health and wellbeing of all employees is of paramount importance.

The Occupational Health and Wellbeing Service enjoys the benefit of a Consultant led service and an impressive Occupational Health Team, consisting of Occupational Health Physicians, Specialist Occupational Health Nurses, a Screening Nurse, Physiotherapist, a General Manager, a Health and Wellbeing Advisor and administrative support staff. We have well established close links with counselling services and the Trust Health and Safety team, including the Trust Ergonomist.



The service is pleasantly situated in the Courtyard Gardens on the main Sandwell General Hospital site, close to many local amenities in the heart of the Black Country in the West Midlands.

The Occupational Health and Wellbeing Service is unique in many ways as we not only provide a comprehensive proactive service but also coordinate a range of other activities.

These include:

- Diagnosis and management of occupational disease
- Advice on sickness absence
- Staff immunisations
- Health surveillance programmes
- New starter assessments
- Rehabilitation advice
- Access to counseling services
- Access to physiotherapy
- Health and lifestyle advice
- Access to Chiropody and alternative therapies

# Why your business will benefit

We are staffed by highly trained, experienced and qualified Occupational Health doctors and nurses. Our service can provide a comprehensive range of Occupational Health Services to ensure that you are supporting your staff in their health and wellbeing as well as complying with relevant health & safety legislation.

Services can either be provided on-site or at one of our main hospital sites. For further information please contact our General Manager on 0121 507 3306 or at the below address.

## Occupational Health & Wellbeing Service

Courtyard Gardens  
Sandwell General Hospital  
Lyndon  
West Bromwich  
B71 4HJ



<p><b>Consultancy Service</b></p>	<ul style="list-style-type: none"> <li>• Sickness Absence Referrals</li> <li>• Specialist Medicals</li> <li>• Occupational Health Audits</li> <li>• Health &amp; Safety Advice (e.g. DSE &amp; Noise)</li> </ul>
<p><b>Compliance with Legislation</b></p>	<ul style="list-style-type: none"> <li>• Equality Act</li> <li>• Health &amp; Safety at Work Act</li> <li>• COSHH</li> <li>• Noise Regulations</li> <li>• Display Screen Equipment</li> <li>• Manual Handling</li> <li>• Lead/Ionising Radiation/Asbestos</li> </ul>
<p><b>Health Screening/Surveillance</b></p>	<ul style="list-style-type: none"> <li>• Lung Function Testing (spirometry)</li> <li>• Hearing tests (audiometry)</li> <li>• Skin assessments</li> <li>• Group 2 Drivers Medicals</li> <li>• Exposure Prone Procedure screening</li> <li>• Infection Control surveillance</li> <li>• Lead/Ionising Radiation/Asbestos</li> </ul>
<p><b>Immunisation Clinics</b></p>	<ul style="list-style-type: none"> <li>• Immunisation Programmes in compliance with Department of Health standards</li> <li>• Blood bone virus</li> </ul>
<p><b>Telephone Advisory Service</b></p>	<ul style="list-style-type: none"> <li>• Current Occupational Health &amp; Wellbeing advice</li> <li>• Advice/treatment/follow up of sharps &amp; splash injuries</li> </ul>



# How do you assess the quality of Occupational Health Services?



As well as being based within the NHS with the automatic network of services and reassurance that this brings, our service is part of NHS Plus. This is the section of the Department of Health which aims to support and facilitate high quality NHS Occupational Health and Wellbeing services.

We are the second NHS Trust in the country to receive national accreditation in 2011 for our service provision known as SEQOHS. We are able to provide regular data on our performance against national targets as well as individual Key Performance Indicators (KPIs) which we can agree with you individually. We welcome feedback from all of our clients and are keen to develop and improve our services based upon customer satisfaction.

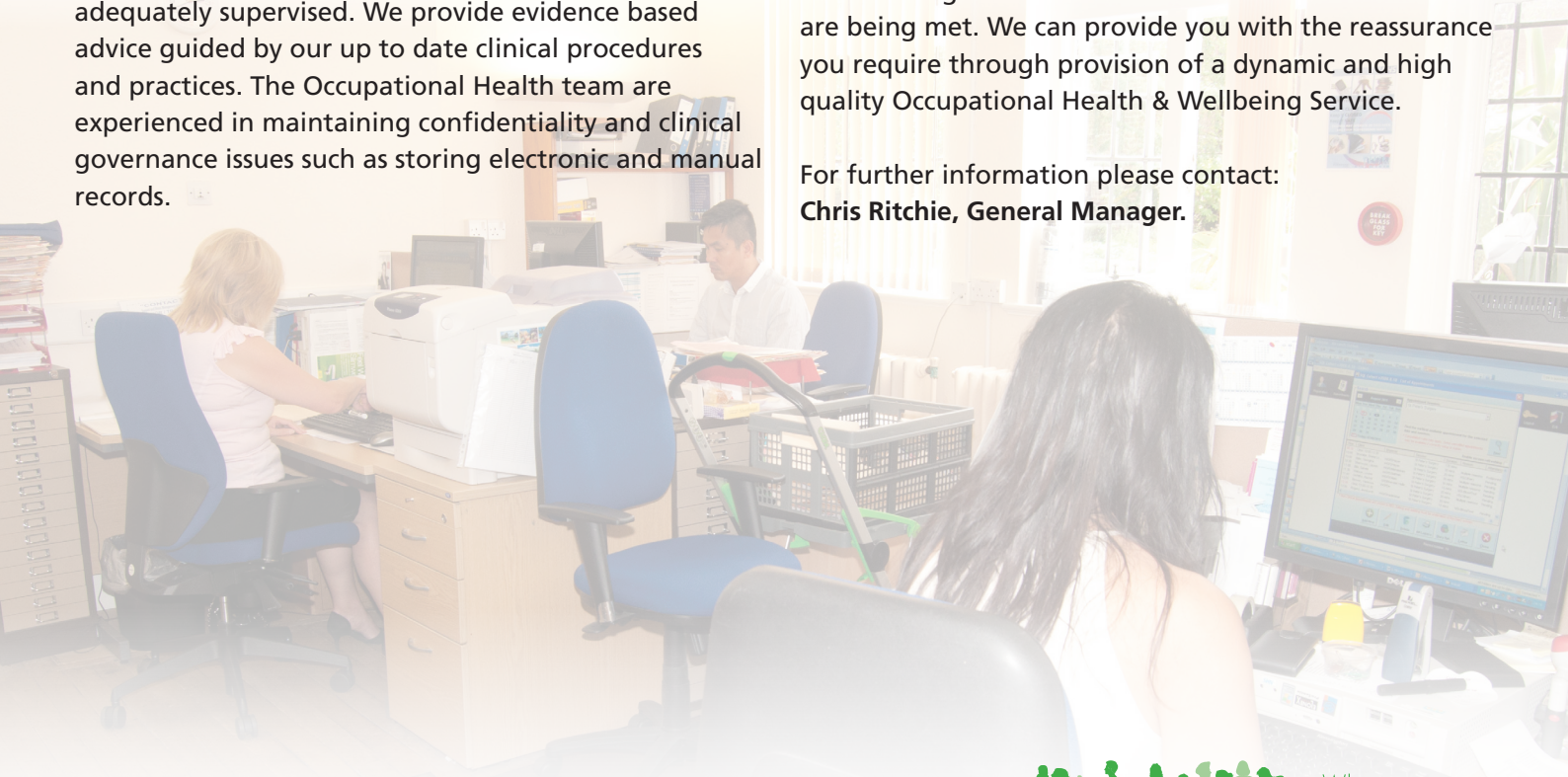
We have a range of Occupational Health Practitioners who all have the necessary qualifications, experience and competencies to undertake their complex Occupational Health role and all trainees are adequately supervised. We provide evidence based advice guided by our up to date clinical procedures and practices. The Occupational Health team are experienced in maintaining confidentiality and clinical governance issues such as storing electronic and manual records.



The increasing legal demands on employers in the form of health and safety and personal legislation, especially the Equality Act, means that employers must be provided with accurate advice if they are to avoid embarrassment with the Unions and expensive Industrial Tribunals. This advice can be supplied by an Occupational Health Service which is prepared to work with your own Health and Safety team to ensure all aspects are covered.

The checklist on page 3 may help you to assess the level of service provision you require. As more suppliers are offering to provide Occupational Health Services, it can be confusing for customers to be sure that their needs are being met. We can provide you with the reassurance you require through provision of a dynamic and high quality Occupational Health & Wellbeing Service.

For further information please contact:  
**Chris Ritchie, General Manager.**





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