# Your hearing assessment appointment

Information and advice for patients

### **Hearing Services**

The result of your hearing screen suggests that you may have some degree of hearing loss. You will need a full hearing assessment to determine whether you need hearing aids and if so, which type would be most suitable for you.

#### What happens next?

You will be sent an appointment letter by post for a full hearing assessment. The letter will have details of when and where you need to go for your appointment.

#### What will happen at the appointment?

Your appointment will last for approximately 1 - 1½ hours. During the appointment an audiologist will ask you about your hearing problems. You will then have a full hearing test and the audiologist will explain the results to you.

If the results show that you need hearing aids you will be offered one of the following types of hearing aid:

- Regular fit hearing aids For these hearing aids the audiologist will take an impression of your ear(s) so that an earmould can be made for you. You will then be sent another appointment to have the aid(s) fitted.
- Instant fit hearing aids –These hearing aids can be fitted during the same appointment.

All NHS hearing aids are digital and free-of-charge. If you are given hearing aids you will be given more information about taking care of them.

### What should I do if I've changed my mind?

If you decide that you don't want to try hearing aids and no longer need your appointment please contact the Hearing Services Centre on 0121 507 4875 to let us know.

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## **Hearing Services**

#### **Further information**

For more information about our hospitals and services please see our websites www.swbh.nhs.uk and www.swbhengage.com, follow us on Twitter @SWBHnhs and like us on Facebook www.facebook.com/SWBHnhs.

If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5495 or email: swb-tr.swbh-gm-patient-information@nhs.net



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