

# Your appointment at the Speech and Language Therapy Department at City Hospital

Information and advice for patients

## *Speech and Language Therapy*

An appointment is enclosed for you to attend the Speech and Language Therapy Department at City Hospital. You have been referred to us by your consultant ENT surgeon. This person and your GP will be kept informed of your progress.

You will be seen by the Speech and Language Therapist who will be responsible for your assessment and treatment.

### **What is speech and language therapy?**

Speech and language therapy is the assessment and treatment of problems with the voice, speech, language and swallowing.

### **Before your appointment**

If you are unable to attend for any reason, please let us know as soon as possible by contacting the department on the number on the back of this leaflet. **If you fail to attend an appointment without informing us you will be discharged from our service.**

If you do not speak English please tell us before your first visit so that we can try and arrange an interpreter for your first appointment.

Please bring your appointment card or letter with you on each visit. If you wear glasses please also bring these with you, and any exercise sheets you have been given by the department.

### **Your appointment**

Please attend promptly for your appointment and report to the Speech and Language Therapy reception when you arrive. We try, as far as possible, to see people on time.

Your appointment will last for half an hour to an hour. On your first visit you will be offered a course of treatment and further appointments, if this is appropriate. If there is anything you do not understand about your treatment, please feel free to ask.

### **After your appointment**

If you are given exercises to do at home, you will be expected to do these on a regular basis. If you have any questions or concerns before your next appointment you can contact the department on the number below.

After a course of treatment you will be discharged from the Speech and Language Therapy department but you can contact us if you have any further problems.

### **How to get to the department**

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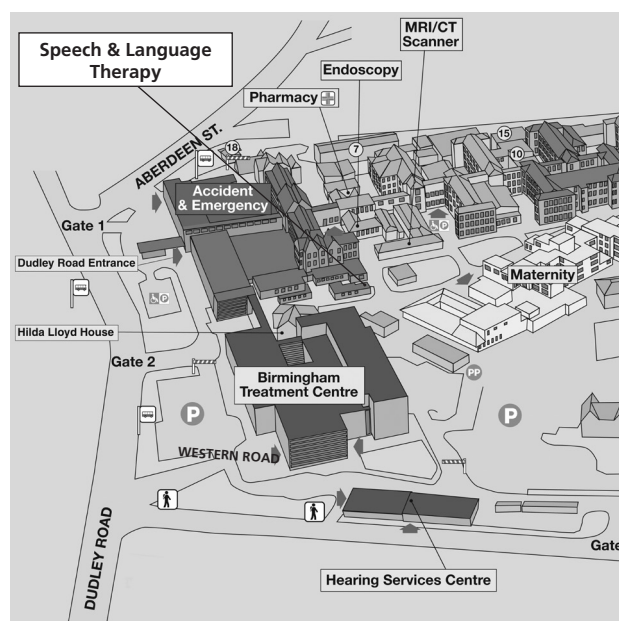
City Hospital is on Dudley Road, Birmingham, B18 7QH. Detailed directions by car and up-to-date car parking charges can be found on our website: [www.swbh.nhs.uk](http://www.swbh.nhs.uk).

If you are travelling by public transport, up-to-date travel information can be found on [www.travelinmidlands.co.uk](http://www.travelinmidlands.co.uk) or by calling Traveline 0871 200 22 33.

**From the entrance to the main hospital on Dudley Road:** Walk down the main corridor straight ahead of you and follow the sign for speech and language therapy which will take you outside through a door on your right. The department is a short walk ahead on the right hand side.

**From Western Road:** Turn left from Western Road and left again through the barrier to the main visitor car park. Follow the path up the ramp to the left of the Maternity building. Cross straight over the road and the department is on your left.

**From the front entrance to the Birmingham Treatment Centre:** Walk around to the back of the Treatment Centre, cross over into the car park and walk along the pedestrian walkway to the left of the car park. Then take the ramp up the left side of the first building, cross over straight ahead and the department is to your left.



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### Contact details

#### Speech and Language Therapy Department

0121 507 4475

Monday – Friday, 8.30am - 4.30pm

Outside of these hours, or if no one is available to take your call, you can leave a message on the answerphone.

### Further information

For more information about our hospitals and services please see our websites [www.swbh.nhs.uk](http://www.swbh.nhs.uk) and [www.swbhengage.com](http://www.swbhengage.com) or follow us on Twitter @SWBHnhs and Facebook [www.facebook.com/SWBHnhs](http://www.facebook.com/SWBHnhs).

If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5420 or email: [swb-tr.swbh-gm-patient-information@nhs.net](mailto:swb-tr.swbh-gm-patient-information@nhs.net)



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