

Welcome to Neurophysiology at City Hospital

Information and advice for patients

Welcome to Neurophysiology

The neurophysiology department at City hospital studies the function of the nervous system, which includes the brain, spinal cord and peripheral nerves. The tests we do involve recording electrical signals from the nervous system to help diagnose conditions.

How to find us

City Hospital is on Dudley Road, Birmingham, B18 7QH. Directions by car can be found on our website:

www.swbh.nhs.uk

The neurophysiology department at City Hospital is split into two different locations in the hospital:

- Our main department is situated on the second floor at the front of the main hospital building. Take the lift or stairs by the Arches Café area.
- Our department in the Birmingham Treatment Centre is located on the first floor next to x-ray.

The map on the back of this leaflet shows where each location is. It is important that you look on your appointment letter to see which department you need to attend.

Public transport

The following buses stop outside City Hospital: 11A, 11C, 81, 82, 87, 89. The nearest train station with bus links to the hospital is Birmingham New Street. Further public transport information can be found on www.travelinemidlands.co.uk or by calling Traveline on 0871 200 22 33.

Car parking

If you are travelling by car the main entrances to the hospital are from Dudley Road and Western Road. There is no charge for the first 15 minutes parking, after which charges apply for all patients, including blue badge holders. Frequent visitors can buy a car parking season ticket from the Birmingham Treatment Centre Reception.

From the main visitors car park follow signs to the main hospital.

Facilities

- There are a number of cafes and shops on site.
- A cashpoint machine is situated on the main corridor of the main hospital.
- Free taxi-phones are available near the main entrances.

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cancelling appointments

If you are unable to attend your appointment or if you don't want to have the test please contact neurophysiology reception on 0121 507 4319 as soon as possible to rearrange or cancel your appointment. This means that we can give the appointment to another patient instead of wasting it. 1 out of 10 patients fail to attend neurophysiology appointments, meaning we have many hours of wasted time each week.

Help and advice

The Patient Support Centre is on the ground floor of the Birmingham Treatment Centre and there is a Patient Advice and Liaison Service (PALS) which can be contacted on 0121 507 5836 or by emailing swb-tr.pals@nhs.net

Interpreting

If you need an interpreter please contact the department you will be attending.

Smoking

Smoking is not allowed in any of the hospital buildings or on the hospital grounds except for in the designated smoking shelters which are clearly marked and can be found outside the hospital building.

Violence and aggression

Behaviour which threatens the safety or health of hospital staff, patients or visitors will not be tolerated. Anyone who is violent, abusive or aggressive will be reported to the police.

Students

We are a teaching hospital and have a number of students working with us. We always make sure our students are supervised and safe to be involved in your test. If you have any concerns about this please talk to a member of staff.

Contact details

Neurophysiology

0121 507 4319

Monday – Friday, 9am – 5pm

Further information

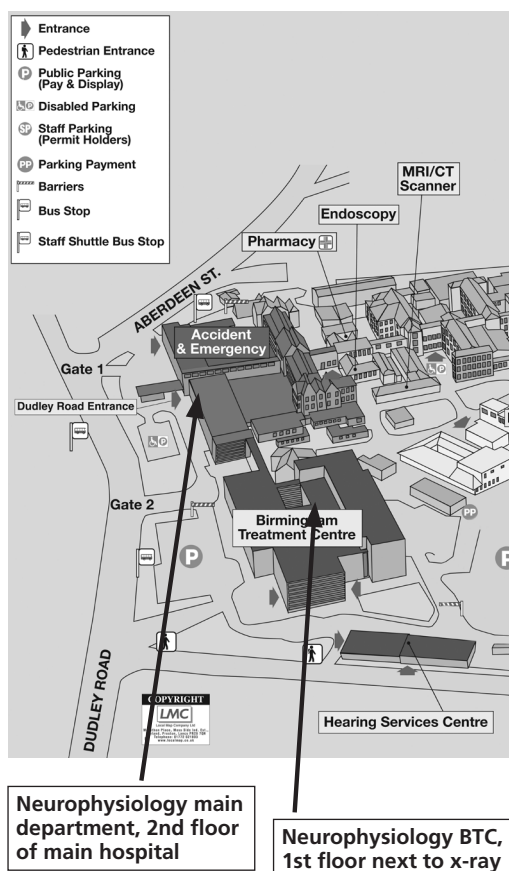
For more information about our hospitals and services please see our website www.swbh.nhs.uk or follow us on Twitter [@SWBHnhs](https://twitter.com/SWBHnhs).

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Sources used for the information in this leaflet

- Network West Midlands public transport information, accessed October 2012
- Network West Midlands, 'A fresh way forward: Bus changes in Sandwell, changes from 28 October 2012'



If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5420 or email: swb-tr.swbh-gm-patient-information@nhs.net

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