

Sandwell Multiple Sclerosis Specialist Community Service

Information and advice for people with Multiple Sclerosis, their families and carers

What is the Sandwell Multiple Sclerosis Specialist Community Service?

The Multiple Sclerosis (MS) Specialist Community Service is a support service for people with MS (or suspected to have MS), who are registered with a Sandwell GP and are not seeing another MS specialist nurse.

The MS Specialist Community Service is based within the Integrated Care Services. The team is made up of:

- Physiotherapists
- Occupational therapists
- Speech and language therapists
- Nurses
- Rehabilitation support workers
- Admission avoidance workers
- Community matrons

What does the MS Specialist Community Service do?

The service provides information, advice and support to people with MS and their families and carers. The team can give you advice on your medication and managing your symptoms, liaise with your other specialists, and put you in touch with other services that can support you.

Where will I see the MS Specialist Community Team?

Members of the team can offer you appointments to see them in clinic. They can also see you at other locations such as at your work place, a day centre or at home if needed. You can also telephone the team for advice.

When to contact the MS Specialist Community Service

You can contact the MS Specialist Community Service for:

- information about MS, your medications or treatment options,
- advice if you are concerned about any symptoms you are experiencing, or if you think you are having a relapse,
- support if you are finding it difficult to cope with any aspect of your MS.

How to contact us

Sandwell Multiple Sclerosis Specialist Community Service

Telephone: 0121 507 2664 (option 5) Monday – Friday, 8am - 6pm

Email: sandwell.icares@nhs.net

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Further information

Multiple Sclerosis Society

Helpline: 0808 800 8000

Monday – Friday, 9am – 9pm

Website: www.mssociety.org.uk

Email: helpline@mssociety.org.uk

Multiple Sclerosis Trust

Helpline: 0800 032 38 39

Website: www.mstrust.org.uk

Email: info@mstrust.org.uk

Carers UK (support for carers)

Helpline: 0808 808 7777

Wednesday & Thursday,

10am – 12pm & 2pm – 4pm

Website: www.carersuk.org

Email: adviceline@carersuk.org

NHS Direct (health advice)

Helpline: 0845 46 47 (24 hours a day)

Website: www.nhsdirect.nhs.uk

If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5420 or email: swb-tr.swbh-gm-patient-information@nhs.net



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