Paediatric Community Nursing Team

Information and advice for parents and carers

Paediatrics

The Paediatric Community Nursing Team is a team of nurses providing care for children who need specialist nursing care but do not need to be in hospital.

What do the community children's nurses do?

We provide specialist nursing care, advice, support and teaching to help you care for your child at home and minimise disruption to your family life. The care we offer your child will be planned with you and your child according to your needs. We can care for children from birth to 16 years of age.

We work in close partnership with other community children's nursing teams, consultant paediatricians, GPs, health visitors, dietitians, physiotherapists, speech and language therapists, social workers and other professional and voluntary groups.

When will we visit?

We will always agree visits with you first. We can visit during the following times:

Monday - Friday, 8am - 6pm (excluding bank holidays)

Saturdays 8am - 1pm

Your child will be allocated a named community children's nurse who will oversee all of their care, but the other nurses in the team will also visit. With your consent, student nurses and other professionals may sometimes accompany us on our visits.

How is a child referred to the Paediatric Community Nursing Team?

Children who are registered with a Sandwell GP can be referred to our team by a consultant paediatrician. They will talk to you about the referral and explain why it is required.

What if my child's needs change?

If your child's nursing needs change and they no longer need the Paediatric Community Nursing Team to be involved, we will refer them to the most appropriate service for their needs, such as their GP, health visitor or school nurse.

How to contact us

A member of the team will be available for telephone advice from 8am - 8pm on weekdays and from 8am - 1pm on Saturdays.

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0121 507 2633

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If we are unable to take your call you can leave a message on our answering machine and someone will get back to you as soon as possible. Please do NOT leave urgent messages on the answering machine. If your call is urgent and you get no reply, please contact one of the following wards for advice.

Lyndon Ground Ward 0121 507 3266

Lyndon 1 Ward 0121 507 3319

In an emergency call 999.

If you would like to suggest any amendments or improvements to this leaflet please contact the communications department on 0121 507 5495 or email: swb-tr.swbh-gm-patient-information@nhs.net



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